

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft
Bibliothèque municipale de Gatineau		QC	B	86,256	23,037		1,655,277	950,731	52,698	71.85	19.19		41.27	
Bibliothèque municipale de Gatineau	Maison du Citoy	QC	B	8,616	2,897	13,827	117,545	66,878	3,208	40.57	13.64	8.5	23.09	4.84
Bibliothèque municipale de Gatineau	Aurélien-Douce	QC	B	5,413	2,358	3,443	96,075	69,444		40.74	17.75	27.9	29.45	20.17
Bibliothèque municipale de Gatineau	Bowater	QC	C	22,702	3,247	24,985	495,241	262,907	27,527	152.52	21.81	19.82	80.97	10.52
Bibliothèque municipale de Gatineau	Lucien-Lalonde	QC	B	15,800	3,249	11,610	314,998	211,812	10,551	96.95	19.94	27.13	65.19	18.24
Bibliothèque municipale de Gatineau	Lucy-Faris	QC	B	13,016	3,249	11,997	343,588	186,911	11,412	105.75	26.4	28.64	57.53	15.58
Bibliothèque municipale de Gatineau	Jean-Marie-Caro	QC	B	3,810	1,479	3,067	27,735	16,159		18.75	7.28	9.04	10.93	5.27
Bibliothèque municipale de Gatineau	Bernard-Lonerg	QC	B	7,300	2,482	9,329	109,173	69,302		43.99	14.96	11.7	27.92	7.43
Bibliothèque municipale de Gatineau	Docteur-Jean-Lc	QC	B	3,365	1,484	5,358	71,775	28,957		48.37	21.33	13.39	19.51	5.4
Bibliothèque municipale de Gatineau	Manise-Morin	QC	B	2,869	1,106	3,293	18,838	13,338		17.03	6.57	5.72	12.06	4.05
Bibliothèque municipale de Gatineau	Riviera	QC	B	3,365	1,486	3,960	60,309	25,023		40.58	17.92	15.23	16.84	6.32
Brampton Public Library	Four Corners	ON	B	143,647	16,150	126,362	5,451,877	1,431,525	114,374	337.58	37.95	43.14	88.64	11.33
Brampton Public Library	Four Corners	ON	B	31,472	3,150	38,938	1,083,888	263,508	28,483	344.09	34.44	27.84	83.65	6.77
Brampton Public Library	Chinguacousy	ON	B	50,066	3,150	43,590	2,129,499	638,953	61,451	676.03	42.53	48.85	202.84	14.66
Brampton Public Library	Cyril Clark	ON	B	27,719	3,150	25,400	521,305	171,249	6,175	165.49	18.81	20.52	54.36	6.74
Brampton Public Library	South Fletcher's	ON	B	26,347	3,150	12,754	976,823	257,273	15,288	310.1	37.08	76.59	81.67	20.17
Brampton Public Library	Northwest Inter	ON	B	3,640	1,550	3,080	350,352	43,771	533	226.03	96.25	113.75	28.24	14.21
Brampton Public Library	Northeast Interi	ON	B	4,403	2,000	2,600	390,010	56,771	2,444	195.01	88.58	150	28.39	21.84
Burlington Public Library	Central	ON	B		14,794	92,484	1,902,043	964,908	98,136	128.57		20.57	65.22	10.43
Burlington Public Library	Central	ON	C		3,357	64,000	810,761	400,113	56,435	241.51		12.67	119.19	6.25
Burlington Public Library	Aldershot	ON	B		2,193	5,200	124,650	57,812	4,183	56.84		23.97	26.36	11.12
Burlington Public Library	Kilbride	ON	B		441	800	17,842	1,140	678	40.46		22.3	2.59	1.43
Burlington Public Library	New Appleby	ON	B		2,196	5,600	183,692	74,292	4,920	83.65		32.8	33.83	13.27
Burlington Public Library	Tansley Woods	ON	B		3,350	10,000	522,516	288,734	21,595	155.97		52.25	86.19	28.87
Burlington Public Library	Brant Hills	ON	B		3,257	6,884	242,582	142,817	10,325	74.48		35.24	43.85	20.75
		BC	B	204,079	13,551		3,949,283	2,012,510	195,527	291.44	19.35		148.51	
Burnaby Public Library	Metrotown	BC	C	104,758	3,651	61,000	1,749,360	856,073	100,876	479.15	16.7	28.68	234.48	14.03
Burnaby Public Library	Cameron	BC	B	21,581	3,202	5,000	546,699	278,964	16,795	170.74	25.33	109.34	87.12	55.79
Burnaby Public Library	Tommy Douglas	BC	B	33,698	3,349	17,000	666,338	411,638	32,173	198.97	19.77	39.2	122.91	24.21
Burnaby Public Library	McGill	BC	B	44,042	3,349	20,000	986,886	465,835	45,683	294.68	22.41	49.34	139.1	23.29
Calgary Public Library	W.R. Castell Cer	AB	B	703,740	52,350	421,034	15,807,280	5,327,152	1,281,615	301.95	22.46	37.54	101.76	12.65
Calgary Public Library	W.R. Castell Cer	AB	C	208,044	3,150	165,585	1,319,311	796,461	473,044	418.83	6.34	7.97	252.84	4.81
Calgary Public Library	Alexander Calho	AB	B	21,622	3,150	9,256	661,591	238,925	32,812	210.03	30.6	71.48	75.85	25.81
Calgary Public Library	Bowness	AB	B	10,392	3,150	5,605	188,062	98,910	28,236	59.7	18.1	33.55	31.4	17.65
Calgary Public Library	Country Hills	AB	B	40,167	3,150	18,127	1,278,081	391,721	48,724	405.74	31.82	70.51	124.36	21.61
Calgary Public Library	Crowfoot	AB	B	65,465	3,150	28,506	2,202,810	492,174	204,412	699.3	33.65	77.28	156.25	17.27
Calgary Public Library	Fish Creek	AB	B	62,426	3,150	47,074	1,565,231	357,930	72,072	496.9	25.07	33.25	113.63	7.6
Calgary Public Library	Forest Lawn	AB	B	24,370	3,150	16,977	558,270	260,490	24,232	177.23	22.91	32.88	82.7	15.34

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Calgary Public Library	Glenmore Squar	AB	B	14,251	3,000	6,068	248,343	108,769	29,328	82.78	17.43	40.93	36.26	17.93
Calgary Public Library	Louise Riley	AB	B	26,809	3,150	14,191	959,769	302,084	75	304.69	35.8	67.63	95.9	21.29
Calgary Public Library	Memorial Park	AB	B	9,664	2,500	19,397	211,944	114,133	29,328	84.78	21.93	10.93	45.65	5.88
Calgary Public Library	Nose Hill	AB	B	38,038	3,150	17,782	1,355,358	419,447	124,020	430.27	35.63	76.22	133.16	23.59
Calgary Public Library	Shaganappi	AB	B	13,559	2,650	8,057	362,110	164,372	39,468	136.65	26.71	44.94	62.03	20.4
Calgary Public Library	Shawnessy	AB	B	43,280	3,250	18,847	1,529,399	557,566	42,848	470.58	35.34	81.15	171.56	29.58
Calgary Public Library	Signal Hill	AB	B	34,471	3,150	11,798	1,076,833	261,232	41,184	341.85	31.24	91.27	82.93	22.14
Calgary Public Library	Southwood	AB	B	22,750	3,150	6,779	652,158	194,860	27,040	207.03	28.67	96.2	61.86	28.74
Calgary Public Library	Thorn Hill	AB	B	23,988	3,150	7,921	819,005	284,039	32,396	260	34.14	103.4	90.17	35.86
Calgary Public Library	Village Square	AB	B	44,444	3,150	19,064	819,005	284,039	32,396	260	18.43	42.96	90.17	14.9
Cambridge Public Library	Queens Square	ON	B	261,312	27,000	170,848	1,250,523	820,338	37,100	46.32	4.79	7.32	30.38	4.8
Cambridge Public Library	Queens Square	ON	C	114,712	10,925	71,674	639,600	343,016	24,250	58.54	5.58	8.92	31.4	4.79
Cambridge Public Library	Clemens Mill	ON	B	16,235	2,575	13,500	202,945	251,536	3,900	78.81	12.5	15.03	97.68	18.63
Cambridge Public Library	Hespeler	ON	B	15,653	2,575	14,000	225,778	127,713	4,150	87.68	14.42	16.13	49.6	9.12
Cambridge Public Library	Preston	ON	B	13,892	2,575	9,774	182,200	98,073	4,800	70.76	13.12	18.64	38.09	10.03
Coquitlam Public Library	CityCentre Brar	BC	B	3,281	6,220	25,587	1,283,810	684,942	79,040	206.4	391.29	50.17	110.12	26.77
Coquitlam Public Library	CityCentre Brar	BC	B		3,110	12,794	641,905	342,471	39,520	206.4		50.17	110.12	26.77
Coquitlam Public Library	City Centre Bra	BC	B	3,281	3,110	12,794	641,905	342,471	39,520	206.4	195.64	50.17	110.12	26.77
Edmonton Public Library	Stanley A. Milner	AB	B	561,514	50,989	404,432	11,486,604	5,602,576		225.28	20.46	28.4	109.88	13.85
Edmonton Public Library	Century Park Le	AB	B				4,061							
Edmonton Public Library	Penny McKee-Al	AB	B	17,809	2,913	8,804	187,092	169,323		64.23	10.51	21.25	58.13	19.23
Edmonton Public Library	Calder	AB	B	16,640	2,989	5,320	263,571	151,083		88.18	15.84	49.54	50.55	28.4
Edmonton Public Library	Capilano	AB	B	18,377	3,001	9,557	312,340	157,926		104.08	17	32.68	52.62	16.52
Edmonton Public Library	Castle Downs	AB	B	23,344	2,989	13,386	625,200	274,983		209.17	26.78	46.71	92	20.54
Edmonton Public Library	epiGO	AB	B	1,684	1,989	1,611	154,757	67,201		77.81	91.9	96.06	33.79	41.71
Edmonton Public Library	Highlands	AB	B	16,675	2,989	9,614	232,126	148,739		77.66	13.92	24.14	49.76	15.47
Edmonton Public Library	Idylwyld	AB	B	21,755	2,989	12,238	555,366	236,829		185.8	25.53	45.38	79.23	19.35
Edmonton Public Library	Jasper Place	AB	B	26,298	2,989	10,738	769,970	236,801		257.6	29.28	71.71	79.22	22.05
Edmonton Public Library	Lois Hole	AB	B	40,213	3,125	25,285	1,088,195	335,691		348.22	27.06	43.04	107.42	13.28
Edmonton Public Library	Londonderry	AB	B	39,164	3,125	15,480	791,261	422,427		253.2	20.2	51.12	135.18	27.29
Edmonton Public Library	Mill Woods	AB	B	41,506	3,075	12,800	1,216,815	632,926		395.71	29.32	95.06	205.83	49.45
Edmonton Public Library	Riverbend	AB	B	23,399	2,989	9,162	824,338	258,265		275.79	35.23	89.97	86.41	28.19
Edmonton Public Library	Sprucewood	AB	B	16,161	2,989	6,260	232,103	119,284		77.65	14.36	37.08	39.91	19.05
Edmonton Public Library	Stanley A. Milner	AB	C	151,099	3,636	212,011	1,219,617	1,342,656		335.43	8.07	5.75	369.27	6.33
Edmonton Public Library	Strathcona	AB	B	23,171	2,989	13,723	447,935	208,610		149.86	19.33	32.64	69.79	15.2
Edmonton Public Library	Whitemud Cros	AB	B	58,609	3,224	27,580	1,915,385	545,540		594.1	32.68	69.45	169.21	19.78
Edmonton Public Library	Woodcroft	AB	B	25,610	2,989	10,863	646,472	294,292		216.28	25.24	59.51	98.46	27.09
Fraser Valley Regional Library	Administrative C	BC	B	407,953	62,705	236,432	7,138,073	3,489,304	311,779	113.84	17.5	30.19	55.65	14.76

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Fraser Valley Regional Library	Administrative C	BC	C	93,080	2,245	27,000	93,472		8,140	41.64	1	3.46		
Fraser Valley Regional Library	Agassiz Library	BC	B	4,368	2,235	4,500	92,617	77,441	2,623	41.44	21.2	20.58	34.65	17.21
Fraser Valley Regional Library	Aldergrove Libr:	BC	B	7,982	2,893	4,000	173,626	85,341	11,293	60.02	21.75	43.41	29.5	21.34
Fraser Valley Regional Library	Boston Bar Libr:	BC	B	858	600	1,000	13,931	3,135	2,275	23.22	16.24	13.93	5.23	3.14
Fraser Valley Regional Library	Brookwood Lib	BC	B	3,484	2,085	2,000	73,513	37,681	2,281	35.26	21.1	36.76	18.07	18.84
Fraser Valley Regional Library	Chilliwack Libra:	BC	B	30,316	3,098	15,500	866,400	357,599	31,466	279.66	28.58	55.9	115.43	23.07
Fraser Valley Regional Library	Clearbrook Libr	BC	B	37,401	3,222	20,000	1,241,333	385,984	39,461	385.27	33.19	62.07	119.8	19.3
Fraser Valley Regional Library	Ladner Pioneer	BC	B	12,688	3,175	12,000	281,351	181,723	10,162	88.61	22.17	23.45	57.24	15.14
Fraser Valley Regional Library	Fort Langley Lib	BC	B	2,340	1,694	900	45,106	31,158	2,496	26.63	19.28	50.12	18.39	34.62
Fraser Valley Regional Library	George Mackie l	BC	B	20,436	3,153	11,404	439,911	196,594	23,757	139.52	21.53	38.58	62.35	17.24
Fraser Valley Regional Library	Hope Library	BC	B	3,120	1,881	3,500	88,538	54,890	5,715	47.07	28.38	25.3	29.18	15.68
Fraser Valley Regional Library	Langley City Libr	BC	B	19,344	3,331	16,707	344,517	296,926	17,725	103.43	17.81	20.62	89.14	17.77
Fraser Valley Regional Library	Maple Ridge Pub	BC	B	37,024	3,273	36,910	632,180	390,410	49,357	193.15	17.07	17.13	119.28	10.58
Fraser Valley Regional Library	MSA Centennial	BC	B	9,256	2,893	3,549	269,112	106,924	2,870	93.02	29.07	75.83	36.96	30.13
Fraser Valley Regional Library	Mission Library	BC	B	19,604	3,081	15,000	406,719	241,407	18,319	132.01	20.75	27.11	78.35	16.09
Fraser Valley Regional Library	Mount Lehman l	BC	B	884	809	491	17,820	11,070	534	22.03	20.16	36.29	13.68	22.55
Fraser Valley Regional Library	Murrayville Libr:	BC	B	17,056	3,081	8,271	203,989	90,823	3,062	66.21	11.96	24.66	29.48	10.98
Fraser Valley Regional Library	Pitt Meadows Pt	BC	B	7,436	2,547	7,500	168,284	81,665	10,455	66.07	22.63	22.44	32.06	10.89
Fraser Valley Regional Library	Tsawwassen Lib	BC	B	14,456	3,222	7,920	287,872	204,018	9,491	89.35	19.91	36.35	63.32	25.76
Fraser Valley Regional Library	Terry Fox Librar	BC	B	22,828	3,021	15,000	497,274	193,990	15,031	164.61	21.78	33.15	64.21	12.93
Fraser Valley Regional Library	Walnut Grove L	BC	B	14,300	3,281	6,000	318,437	198,803	10,312	97.05	22.27	53.07	60.59	33.13
Fraser Valley Regional Library	White Rock Libr	BC	B	11,648	2,821	10,053	269,041	134,474	18,230	95.37	23.1	26.76	47.67	13.38
Fraser Valley Regional Library	Yale Library	BC	B	858	608	318	7,483	3,010	2,259	12.31	8.72	23.53	4.95	9.47
Fraser Valley Regional Library	Yarrow Library	BC	B	2,860	1,375	1,209	56,216	24,115	2,202	40.88	19.66	46.5	17.54	19.95
Fraser Valley Regional Library	Muriel Arnason l	BC	B	14,326	3,081	5,700	249,331	100,123	12,263	80.93	17.4	43.74	32.5	17.57
Victoria Greater Public Library	Central	BC	B	270,120	28,453	136,727	5,946,563	2,663,000	219,600	209	22.01	43.49	93.59	19.48
Victoria Greater Public Library	Central	BC	C	110,328	3,301	48,205	1,147,526	720,000	89,300	347.63	10.4	23.81	218.12	14.94
Victoria Greater Public Library	Bruce Hutchisor	BC	B	21,582	2,886	9,695	597,613	275,000	15,650	207.07	27.69	61.64	95.29	28.37
Victoria Greater Public Library	Central Saanich	BC	B	8,317	2,871	4,702	235,896	12,000	3,700	82.17	28.36	50.17	4.18	2.55
Victoria Greater Public Library	Emily Carr	BC	B	26,608	2,354	8,597	354,203	156,000	9,550	150.47	13.31	41.2	66.27	18.15
Victoria Greater Public Library	Esquimalt	BC	B	20,366	2,727	8,619	418,671	168,000	13,750	153.53	20.56	48.58	61.61	19.49
Victoria Greater Public Library	Juan De Fuca	BC	B		2,886	15,365	670,893	264,000	20,050	232.46		43.66	91.48	17.18
Victoria Greater Public Library	Nellie McClung	BC	B	26,281	2,727	13,697	846,624	360,000	22,850	310.46	32.21	61.81	132.01	26.28
Victoria Greater Public Library	Oak Bay	BC	B	26,954	2,727	11,352	803,727	360,000	21,300	294.73	29.82	70.8	132.01	31.71
Victoria Greater Public Library	Saanich Centenr	BC	B	22,986	2,996	14,494	715,718	240,000	17,000	238.89	31.14	49.38	80.11	16.56
Greater Victoria Public Library	Goudy	BC	B	6,698	2,978	2,001	155,692	108,000	6,450	52.28	23.24	77.79	36.27	53.96
		NS	B	393,068	32,509		4,762,436	2,349,138	200,179	146.5	12.12		72.26	
Halifax Public Libraries	Alderney Gate	NS	B	56,576	2,782	32,510	422,701	293,563	25,325	151.94	7.47	13	105.52	9.03

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Halifax Public Libraries	Bedford	NS	B	20,072	2,457	5,949	298,092	114,530	12,071	121.32	14.85	50.11	46.61	19.25
Halifax Public Libraries	Cole Harbour	NS	B	23,452	2,470	10,008	352,937	179,803	14,805	142.89	15.05	35.27	72.79	17.97
Halifax Public Libraries	Dartmouth Nor	NS	B	13,754	2,469	2,152	66,552	74,561	4,395	26.96	4.84	30.93	30.2	34.65
Halifax Public Libraries	Halifax North	NS	B	16,458	2,401	12,400	149,920	105,229	7,018	62.44	9.11	12.09	43.83	8.49
Halifax Public Libraries	Musquodoboit	NS	B	4,758	1,102	3,900	84,775	34,118	4,033	76.93	17.82	21.74	30.96	8.75
Halifax Public Libraries	Keshen Goodm	NS	B	56,732	2,963	25,000	971,889	441,974	28,847	328.01	17.13	38.88	149.16	17.68
Halifax Public Libraries	Sackville	NS	B	32,188	2,463	15,100	460,735	192,190	15,005	187.06	14.31	30.51	78.03	12.73
Halifax Public Libraries	J.D. Shatford	NS	B	5,148	1,098	2,700	54,913	23,596	1,910	50.01	10.67	20.34	21.49	8.74
Halifax Public Libraries	Sheet Harbour	NS	B	4,030	1,102	2,964	33,042	21,421	1,618	29.98	8.2	11.15	19.44	7.23
Halifax Public Libraries	Spring Garden R	NS	B	77,896	2,427	38,000	673,275	418,433	41,823	277.41	8.64	17.72	172.41	11.01
Halifax Public Libraries	Captain William	NS	B	22,386	2,441	10,016	239,365	112,619	9,885	98.06	10.69	23.9	46.14	11.24
Halifax Public Libraries	Woodlawn	NS	B	37,596	2,790	16,656	595,323	226,838	22,178	213.38	15.83	35.74	81.3	13.62
Halifax Public Libraries	Tantallon	NS	B	22,022	2,462	12,064	297,464	110,263	8,671	120.82	13.51	24.66	44.79	9.14
Halifax Public Libraries	Mobile	NS	B		1,082		61,453		2,595	56.8				
Hamilton Public Library	Central	ON	B	535,042	46,800	356,946	6,120,349	3,441,375	444,531	130.78	11.44	17.15	73.53	9.64
Hamilton Public Library	Central	ON	C	236,744	3,450	170,690	962,273	1,162,200	168,950	278.92	4.06	5.64	336.87	6.81
Hamilton Public Library	Ancaster	ON	B	20,000	2,550	11,736	428,219	158,550	14,100	167.93	21.41	36.49	62.18	13.51
Hamilton Public Library	Barton	ON	B	8,960	1,750	6,272	161,668	61,300	10,300	92.38	18.04	25.78	35.03	9.77
Hamilton Public Library	Binbrook	ON	B	4,968	1,750	3,192	78,125	32,500	9,881	44.64	15.73	24.48	18.57	10.18
Hamilton Public Library	Carlisle	ON	B	3,904	1,600	2,491	45,551	17,800	3,550	28.47	11.67	18.29	11.13	7.15
Hamilton Public Library	Concession	ON	B	13,496	2,150	8,380	208,033	80,950	12,750	96.76	15.41	24.82	37.65	9.66
Hamilton Public Library	Dundas	ON	B	25,044	2,600	13,712	459,728	202,450	17,050	176.82	18.36	33.53	77.87	14.76
Hamilton Public Library	Freelton	ON	B	2,004	850	2,113	31,578	9,350	1,300	37.15	15.76	14.94	11	4.42
Hamilton Public Library	Greensville	ON	B	2,728	850	2,504	35,183	11,850	650	41.39	12.9	14.05	13.94	4.73
Hamilton Public Library	Kenilworth	ON	B	15,385	2,150	8,000	239,826	113,775	8,150	111.55	15.59	29.98	52.92	14.22
Hamilton Public Library	Locke	ON	B	9,052	1,750	1,451	201,863	81,300	5,950	115.35	22.3	139.12	46.46	56.03
Hamilton Public Library	Lynden	ON	B	3,084	1,350	900	57,410	13,750	2,150	42.53	18.62	63.79	10.19	15.28
Hamilton Public Library	Millgrove	ON	B	2,004	850	1,672	22,611	6,800	400	26.6	11.28	13.52	8	4.07
Hamilton Public Library	Mount Hope	ON	B	2,472	900	2,230	35,358	7,850	1,200	39.29	14.3	15.86	8.72	3.52
Hamilton Public Library	Picton	ON	B											
Hamilton Public Library	Red Hill	ON	B	19,364	2,600	11,760	400,695	185,650	17,350	154.11	20.69	34.07	71.4	15.79
Hamilton Public Library	Rockton	ON	B	2,004	850	1,098	24,318	6,250	450	28.61	12.13	22.15	7.35	5.69
Hamilton Public Library	Saltfleet	ON	B	18,284	2,400	15,481	277,373	144,950	32,500	115.57	15.17	17.92	60.4	9.36
Hamilton Public Library	Sherwood	ON	B	23,560	2,400	20,400	283,604	140,550	28,100	118.17	12.04	13.9	58.56	6.89
Hamilton Public Library	Stoney Creek	ON	B	8,064	1,750	6,404	118,801	30,800	2,400	67.89	14.73	18.55	17.6	4.81
Hamilton Public Library	Terryberry	ON	B	38,656	2,550	30,000	727,173	279,150	34,000	285.17	18.81	24.24	109.47	9.31
Hamilton Public Library	Turner Park	ON	B	33,661	2,600		601,279	343,650	38,700	231.26	17.86		132.17	
Hamilton Public Library	Valley Park	ON	B	10,016	2,350	3,100	160,893	91,500	15,800	68.47	16.06	51.9	38.94	29.52

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft
Hamilton Public Library	Waterdown	ON	B	11,704	2,350	3,410	201,527	66,750	7,250	85.76	17.22	59.1	28.4	19.57
Hamilton Public Library	Westdale	ON	B	19,884	2,400	9,950	357,260	191,700	11,600	148.86	17.97	35.91	79.88	19.27
Kingston Frontenac Public Library	Central	ON	B	154,558	21,106	119,426	1,394,518	989,780	146,508	66.07	9.02	11.68	46.9	8.29
Kingston Frontenac Public Library	Central	ON	C	87,438	3,536	62,000	605,516	326,480	44,941	171.24	6.93	9.77	92.33	5.27
Kingston Frontenac Public Library	Arden	ON	B	520	520	534	7,643	4,100	3,381	14.7	14.7	14.31	7.88	7.68
Kingston Frontenac Public Library	Calvin Park	ON	B	10,820	2,704	10,000	218,828	290,200	23,274	80.93	20.22	21.88	107.32	29.02
Kingston Frontenac Public Library	Cloyne	ON	B	1,170	780	775	10,751	3,650	2,690	13.78	9.19	13.87	4.68	4.71
Kingston Frontenac Public Library	Hartington	ON	B	1,560	780	845	10,221	3,700	1,841	13.1	6.55	12.1	4.74	4.38
Kingston Frontenac Public Library	Howe Island	ON	B	312	312	600	3,226	1,200	763	10.34	10.34	5.38	3.85	2
Kingston Frontenac Public Library	Turner	ON	B	28,288	3,536	30,000	349,528	260,150	29,374	98.85	12.36	11.65	73.57	8.67
Kingston Frontenac Public Library	Kingscourt	ON	B	6,620	1,664	3,150	30,639	24,050	6,846	18.41	4.63	9.73	14.45	7.63
Kingston Frontenac Public Library	Mountain Grove	ON	B	520	520	670	3,518	2,650	2,881	6.77	6.77	5.25	5.1	3.96
Kingston Frontenac Public Library	Ompah	ON	B	98	98	226	1,875	200	326	19.13	19.13	8.3	2.04	0.88
Kingston Frontenac Public Library	Parham	ON	B	416	416	800	4,613	1,750	1,832	11.09	11.09	5.77	4.21	2.19
Kingston Frontenac Public Library	Pittsburgh	ON	B	6,656	1,664	4,000	70,922	35,650	13,302	42.62	10.66	17.73	21.42	8.91
Kingston Frontenac Public Library	Plevna	ON	B	520	520	750	2,808	1,550	544	5.4	5.4	3.74	2.98	2.07
Kingston Frontenac Public Library	Sharbot Lake	ON	B	1,976	988	1,000	16,865	7,650	5,270	17.07	8.53	16.87	7.74	7.65
Kingston Frontenac Public Library	Storrington	ON	B	1,560	780	580	11,988	7,100	2,442	15.37	7.68	20.67	9.1	12.24
Kingston Frontenac Public Library	Sydenham	ON	B	4,524	1,508	1,600	36,824	16,350	4,860	24.42	8.14	23.02	10.84	10.22
Kingston Frontenac Public Library	Wolfe Island	ON	B	1,560	780	1,896	8,753	3,350	1,941	11.22	5.61	4.62	4.29	1.77
Kitchener Public Library	Main	ON	B	227,374	16,163	126,440	2,778,698	1,190,502	91,529	171.92	12.22	21.98	73.66	9.42
Kitchener Public Library	Main	ON	C	159,832	3,319	81,850	1,387,283	375,306	53,102	417.98	8.68	16.95	113.08	4.59
Kitchener Public Library	Country Hills	ON	B	17,366	3,211	14,090	306,767	252,617	9,156	95.54	17.66	21.77	78.67	17.93
Kitchener Public Library	Forest Heights	ON	B	20,884	3,211	11,000	503,565	265,430	13,278	156.82	24.11	45.78	82.66	24.13
Kitchener Public Library	Grand River Sta	ON	B	18,355	3,211	13,500	356,568	202,936	9,432	111.05	19.43	26.41	63.2	15.03
Kitchener Public Library	Pioneer Park	ON	B	10,937	3,211	6,000	224,515	94,213	6,561	69.92	20.53	37.42	29.34	15.7
London Public Library	Central	ON	B	222,450	37,128	322,280	4,047,334	3,197,297	642,096	109.01	18.19	12.56	86.12	9.92
London Public Library	Stoney Creek Br	ON	B	1,050	265	7,944	18,682	13,691		70.5	17.79	2.35	51.66	1.72
London Public Library	Central	ON	C	99,750	3,313	189,000	872,409	1,140,779	228,865	263.33	8.75	4.62	344.33	6.04
London Public Library	Byron	ON	B	10,500	2,650	12,000	275,592	155,631	33,410	104	26.25	22.97	58.73	12.97
London Public Library	Cherryhill	ON	B	11,375	2,650	10,225	301,801	254,395	55,302	113.89	26.53	29.52	96	24.88
London Public Library	Beacock	ON	B	10,500	2,650	12,560	228,329	164,420	54,145	86.16	21.75	18.18	62.05	13.09
London Public Library	East London	ON	B	9,625	2,650	7,000	224,165	125,995	14,937	84.59	23.29	32.02	47.55	18
London Public Library	Landon	ON	B	9,625	2,650	7,040	221,980	167,453	16,068	83.77	23.06	31.53	63.19	23.79
London Public Library	Glanworth	ON	B	200	200	320	5,296	1,603	1,469	26.48	26.48	16.55	8.02	5.01
London Public Library	Jalna	ON	B	12,250	2,650	11,200	314,931	233,007	35,334	118.84	25.71	28.12	87.93	20.8
London Public Library	Lambeth	ON	B	1,750	1,750	2,657	58,447	34,679	2,379	33.4	33.4	22	19.82	13.05
London Public Library	Masonville*	ON	B	12,250	2,650	13,200	401,347	251,112	85,046	151.45	32.76	30.41	94.76	19.02

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft
London Public Library	Northridge	ON	B	805	805	2,170	29,626	14,347	3,042	36.8	36.8	13.65	17.82	6.61
London Public Library	Pond Mills	ON	B	8,750	2,650	7,090	210,776	114,453	22,529	79.54	24.09	29.73	43.19	16.14
London Public Library	Crouch	ON	B	9,625	2,650	11,322	141,773	144,174	19,825	53.5	14.73	12.52	54.41	12.73
London Public Library	Sherwood Fores	ON	B	10,500	2,650	11,000	273,098	125,014	23,868	103.06	26.01	24.83	47.18	11.36
London Public Library	Carson	ON	B	1,645	1,645	2,930	48,542	22,054	2,600	29.51	29.51	16.57	13.41	7.53
London Public Library	Westmount	ON	B	12,250	2,650	14,622	420,540	234,490	43,277	158.69	34.33	28.76	88.49	16.04
Markham Public Library		ON	B	151,566	19,284	119,241	3,354,734	2,121,446	123,903	173.96	22.13	28.13	110.01	17.79
Markham Public Library	Angus Glen	ON	B	42,351	3,290	29,700	1,444,201	584,570	26,113	438.97	34.1	48.63	177.68	19.68
Markham Public Library	Markham Village	ON	B	38,293	3,290	29,700	1,314,063	454,981	26,263	399.41	34.32	44.24	138.29	15.32
Markham Public Library	Milliken Mills	ON	B	3,254	3,290	16,865	966,402	516,372	35,638	293.74	296.99	57.3	156.95	30.62
Markham Public Library	Thornhill Comr	ON	B	33,088	2,834	25,053	464,092	212,484	7,138	163.76	14.03	18.52	74.98	8.48
Markham Public Library	Thornhill Village	ON	B	6,534	3,290	4,283	166,226	85,210	13,688	50.52	25.44	38.81	25.9	19.89
Markham Public Library	Unionville	ON	B	28,046	3,290	13,640	817,671	305,459	15,063	248.53	29.15	59.95	92.84	22.39
Mississauga Library System	Central Library	ON	B	528,512	42,650	348,101	7,460,824	4,225,450	419,750	174.93	14.12	21.43	99.07	12.14
Mississauga Library System	Central Library	ON	C	209,390	3,600	176,034	1,660,087	858,750	119,000	461.14	7.93	9.43	238.54	4.88
Mississauga Library System	Clarkson	ON	B	14,639	2,450	5,754	330,235	125,050	16,600	134.79	22.56	57.39	51.04	21.73
Mississauga Library System	Erin Meadows	ON	B	41,017	3,850	24,200	768,755	621,900	43,000	199.68	18.74	31.77	161.53	25.7
Mississauga Library System	Frank McKechni	ON	B	31,684	3,350	15,950	674,367	316,850	22,800	201.3	21.28	42.28	94.58	19.87
Mississauga Library System	Malton	ON	B	25,921	3,200	16,898	285,333	323,700	68,600	89.17	11.01	16.89	101.16	19.16
Mississauga Library System	Meadowvale	ON	B	33,685	3,200	16,695	657,433	347,900	11,300	205.45	19.52	39.38	108.72	20.84
Mississauga Library System	Mississauga Valle	ON	B	19,617	2,650	12,650	490,812	219,000	14,300	185.21	25.02	38.8	82.64	17.31
Mississauga Library System	Sheridan	ON	B	12,332	1,900	5,650	192,121	87,450	18,200	101.12	15.58	34	46.03	15.48
Mississauga Library System	South Common	ON	B	28,304	3,200	15,400	481,628	226,650	17,050	150.51	17.02	31.27	70.83	14.72
Mississauga Library System	Streetsville	ON	B	15,984	2,650	9,332	247,635	115,350	8,800	93.45	15.49	26.54	43.53	12.36
Mississauga Library System	Woodlands	ON	B	17,552	2,650	5,500	256,595	127,250	5,900	96.83	14.62	46.65	48.02	23.14
Mississauga Library System	Courtneypark	ON	B	36,827	3,850	29,000	620,622	450,200	38,350	161.2	16.85	21.4	116.94	15.52
Mississauga Library System	Cooksville	ON	B	14,829	2,450	5,738	336,180	88,250	21,150	137.22	22.67	58.59	36.02	15.38
Mississauga Library System	Churchill Meadc	ON	B	26,731	3,650	9,300	459,021	317,150	14,700	125.76	17.17	49.36	86.89	34.1
Montréal Public Library	Saint-Pierre	QC	B	467,012	124,819	616,139	9,965,874	6,419,818	818,667	79.84	21.34	16.17	51.43	10.42
Montréal Public Library	Saint-Pierre	QC	B	6,370	2,756	3,701	30,715	22,349	443	11.14	4.82	8.3	8.11	6.04
Montréal Public Library	Ahuntsic	QC	B		2,756	20,842	563,025	325,890	56,250	204.29		27.01	118.25	15.64
Montréal Public Library	Père-Ambroise	QC	B		2,756	11,922	128,792	68,385	13,055	46.73		10.8	24.81	5.74
Montréal Public Library	Benny	QC	B		2,756	4,121	219,396	112,934	23,747	79.61		53.24	40.98	27.4
Montréal Public Library	Pierrefonds	QC	B	50,050	3,432	17,754	407,290	225,232	25,985	118.67	8.14	22.94	65.63	12.69
Montréal Public Library	Robert-Bourass:	QC	B	26,208	2,879	23,371	158,569	123,841	12,628	55.08	6.05	6.78	43.02	5.3
Montréal Public Library	Saul-Bellow	QC	B	28,574	3,692	15,355	272,294	176,319	12,967	73.75	9.53	17.73	47.76	11.48
Montréal Public Library	Cartierville	QC	B		2,756	8,285	199,501	151,210	26,105	72.39		24.08	54.87	18.25
Montréal Public Library	Jean-Corbeil	QC	B	30,576	2,775	24,490	232,229	170,732	5,865	83.69	7.6	9.48	61.53	6.97

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft
Montréal Public Library	Belleville	QC	B	7,826	3,016	2,733	90,325	31,210	2,125	29.95	11.54	33.05	10.35	11.42
Montréal Public Library	Charleroi	QC	B	11,648	3,016	6,273	105,974	57,254	5,570	35.14	9.1	16.89	18.98	9.13
Montréal Public Library	Henri-Bourassa	QC	B	56,056	3,392	14,300	313,295	202,836	11,492	92.36	5.59	21.91	59.8	14.18
Montréal Public Library	Côte-des-Neige	QC	B		2,756	20,691	407,668	292,482	49,716	147.92		19.7	106.13	14.14
Montréal Public Library	Frontenac	QC	B		2,808	18,367	225,436	128,740	32,180	80.28		12.27	45.85	7.01
Montréal Public Library	Georges-Vanier	QC	B		2,756	5,886	101,514	116,496	14,026	36.83		17.25	42.27	19.79
Montréal Public Library	Hochelaga	QC	B		2,756	4,358	53,575	40,741	7,758	19.44		12.29	14.78	9.35
Montréal Public Library	L'Île-Bizard	QC	B	13,650	3,328	7,661	91,186	60,904	4,247	27.4	6.68	11.9	18.3	7.95
Montréal Public Library	Île des Soeurs	QC	B	14,378	2,756	6,262	119,088	116,338	267	43.21	8.28	19.02	42.21	18.58
Montréal Public Library	L'Octogone	QC	B	55,146	3,340	30,483	651,718	294,173	11,622	195.13	11.82	21.38	88.08	9.65
Montréal Public Library	La Petite-Patrie	QC	B		2,756	14,451	187,420	117,722	15,012	68		12.97	42.71	8.15
Montréal Public Library	Langelier	QC	B		2,756	13,375	333,106	193,863	29,214	120.87		24.91	70.34	14.49
Montréal Public Library	Le Prévost	QC	B		2,756	15,656	434,459	193,225	36,155	157.64		27.75	70.11	12.34
Montréal Public Library	Maisonneuve	QC	B		2,756	9,867	243,591	125,337	12,066	88.39		24.69	45.48	12.7
Montréal Public Library	Marie-Uguay	QC	B		2,756	10,082	124,165	123,185	11,667	45.05		12.32	44.7	12.22
Montréal Public Library	Mercier	QC	B		2,756	17,216	175,369	75,454	15,530	63.63		10.19	27.38	4.38
Montréal Public Library	Mile End	QC	B		2,808	15,559	249,754	152,153	39,427	88.94		16.05	54.19	9.78
Montréal Public Library	Maison culturelle	QC	B	20,566	3,340	9,361	209,544	175,045	10,048	62.74	10.19	22.38	52.41	18.7
Montréal Public Library	Notre-Dame-de	QC	B		2,756	8,307	204,340	130,930	22,021	74.14		24.6	47.51	15.76
Montréal Public Library	Parc-Extension	QC	B		2,756	20,261	273,887	222,065	29,273	99.38		13.52	80.58	10.96
Montréal Public Library	Verdun	QC	B	32,578	2,756	20,110	229,527	171,661	4,040	83.28	7.05	11.41	62.29	8.54
Montréal Public Library	Plateau-Mont-Rc	QC	B		2,756	8,759	294,889	154,454	27,188	107		33.67	56.04	17.63
Montréal Public Library	Pointe-aux-Trem	QC	B		2,756	15,516	237,265	127,146	23,154	86.09		15.29	46.13	8.19
Montréal Public Library	Rivière-des-Prai	QC	B		2,756	25,092	191,930	175,767	21,714	69.64		7.65	63.78	7
Montréal Public Library	Rosemont	QC	B		2,756	10,738	331,002	214,842	37,270	120.1		30.82	77.95	20.01
Montréal Public Library	Roxboro	QC	B	9,464	2,808	5,660	48,300	46,886	2,939	17.2	5.1	8.53	16.7	8.28
Montréal Public Library	Saint-Léonard	QC	B	45,500	3,022	59,976	337,170	327,964	44,127	111.57	7.41	5.62	108.53	5.47
Montréal Public Library	Saint-Charles	QC	B		2,756	8,694	107,586	114,115	14,410	39.04		12.37	41.41	13.13
Montréal Public Library	Saint-Henri	QC	B		2,756	12,137	108,999	87,032	10,448	39.55		8.98	31.58	7.17
Montréal Public Library	Saint-Laurent	QC	B	50,050	3,352	21,477	537,345	330,857	29,417	160.31	10.74	25.02	98.7	15.41
Montréal Public Library	Saint-Michel	QC	B		2,756	15,989	242,056	158,096	20,338	87.83		15.14	57.36	9.89
Montréal Public Library	Sainte-Genevièv	QC	B	1,274	624	2,851	8,581	1,692		13.75	6.74	3.01	2.71	0.59
Montréal Public Library	Salaberry	QC	B		2,756	3,174	86,119	23,761	3,415	31.25		27.13	8.62	7.49
Montréal Public Library	Haut-Anjou	QC	B	7,098	2,775	4,777	47,016	43,220	1,372	16.94	6.62	9.84	15.57	9.05
Montréal Public Library	Bibliothèque intr	QC	B		2,756	20,197	350,864	215,280	42,374	127.31		17.37	78.11	10.66
Oakville Public Library	Central	ON	B	208,745	17,142	94,594	2,245,849	1,713,750	60,250	131.01	10.76	23.74	99.97	18.12
Oakville Public Library	Central	ON	C	111,896	3,250	41,400	469,695	386,550	12,550	144.52	4.2	11.35	118.94	9.34
Oakville Public Library	Clearview Neigt	ON	B	2,000	1,200	2,648	54,149	76,900	700	45.12	27.07	20.45	64.08	29.04

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft
Oakville Public Library	Glen Abbey	ON	B	25,447	3,250	16,150	637,907	321,350	10,500	196.28	25.07	39.5	98.88	19.9
Oakville Public Library	Iroquois Ridge	ON	B	29,072	3,250	12,380	475,738	409,800	19,650	146.38	16.36	38.43	126.09	33.1
Oakville Public Library	White Oaks	ON	B	19,099	3,042	7,810	251,031	173,600	5,100	82.52	13.14	32.14	57.07	22.23
Oakville Public Library	Woodside	ON	B	21,231	3,150	14,206	357,329	345,550	11,750	113.44	16.83	25.15	109.7	24.32
Ottawa Public Library	Main	ON	B	398,643	74,250	283,783	6,984,181	4,415,100	500,000	94.06	17.52	24.61	59.46	15.56
Ottawa Public Library	Alta Vista	ON	B	21,684	2,700	15,198	251,998	213,450	30,250	93.33	11.62	16.58	79.06	14.04
Ottawa Public Library	Beaverbrook	ON	B	19,400	2,835	10,000	562,082	269,750	13,200	198.27	28.97	56.21	95.15	26.98
Ottawa Public Library	Blackburn Hamlet	ON	B	10,709	2,690	7,333	106,343	75,750	8,900	39.53	9.93	14.5	28.16	10.33
Ottawa Public Library	Greenboro Dist	ON	B	36,220	3,098	2,099	497,282	373,300	39,300	160.52	13.73	236.91	120.5	177.85
Ottawa Public Library	Carlingwood	ON	B	34,775	2,700	19,690	589,602	315,050	26,300	218.37	16.95	29.94	116.69	16
Ottawa Public Library	Carp	ON	B	6,853	2,575	5,733	80,488	37,150	4,100	31.26	11.74	14.04	14.43	6.48
Ottawa Public Library	Centennial	ON	B	12,925	2,700	9,744	200,117	228,300	28,200	74.12	15.48	20.54	84.56	23.43
Ottawa Public Library	Succursale Cons	ON	B	1,350	935	519	19,100	17,600	2,000	20.43	14.15	36.8	18.82	33.91
Ottawa Public Library	Cumberland	BC	B	26,125	2,857	24,500	318,432	277,450	43,600	111.46	12.19	13	97.11	11.32
Ottawa Public Library	Elmvale Acres	ON	B	13,034	2,700	7,493	231,246	150,650	22,250	85.65	17.74	30.86	55.8	20.11
Ottawa Public Library	Emerald Plaza	ON	B	13,742	2,700	5,644	281,018	146,000	3,900	104.08	20.45	49.79	54.07	25.87
Ottawa Public Library	Fitzroy Harbour	ON	B	675	588	673	9,980	2,800	850	16.97	14.79	14.83	4.76	4.16
Ottawa Public Library	Greely	ON	B	1,837	950	946	32,503	13,050	2,500	34.21	17.69	34.36	13.74	13.79
Ottawa Public Library	Hazeldean	ON	B	13,494	2,948	9,713	355,823	215,400	15,750	120.7	26.37	36.63	73.07	22.18
Ottawa Public Library	Bookmobile	ON					120,476	37,800	6,800					
Ottawa Public Library	Manotick	ON	B	4,650	2,175	4,629	116,860	39,350	1,900	53.73	25.13	25.25	18.09	8.5
Ottawa Public Library	Metcalfe Village	ON	B	1,919	1,150	1,468	27,877	15,200	4,100	24.24	14.53	18.99	13.22	10.35
Ottawa Public Library	Munster	ON	B	1,932	1,200	1,000	24,304	16,500	900	20.25	12.58	24.3	13.75	16.5
Ottawa Public Library	Nepean Centre	ON	B	40,421	3,065	36,940	652,733	353,250	59,450	212.96	16.15	17.67	115.25	9.56
Ottawa Public Library	North Gloucester	ON	B	15,159	3,948	14,300	233,208	196,200	14,650	59.07	15.38	16.31	49.7	13.72
Ottawa Public Library	North Gower	ON	B	2,400	1,535	2,364	44,234	20,900	7,750	28.82	18.43	18.71	13.62	8.84
Ottawa Public Library	Orléans	ON	B	21,559	2,944	17,182	479,402	174,650	17,200	162.84	22.24	27.9	59.32	10.16
Ottawa Public Library	Osgoode	ON	B	3,094	1,400	3,412	29,311	18,000	1,250	20.94	9.47	8.59	12.86	5.28
Ottawa Public Library	Richmond	ON	B	1,350	1,638	2,804	36,411	20,750	1,100	22.23	26.97	12.99	12.67	7.4
Ottawa Public Library	Rideau	ON	B	8,963	2,442	7,277	110,477	169,450	13,750	45.24	12.33	15.18	69.39	23.29
Ottawa Public Library	Rockcliffe Park	ON	B	3,663	1,847	3,005	74,728	33,200	2,950	40.46	20.4	24.87	17.98	11.05
Ottawa Public Library	Rosemount	ON	B	12,975	2,850	6,089	242,510	133,450	34,200	85.09	18.69	39.83	46.82	21.92
Ottawa Public Library	Ruth E Dickinso	ON	B	15,725	2,948	17,100	470,115	300,550	19,550	159.47	29.9	27.49	101.95	17.58
Ottawa Public Library	St-Laurent	ON	B	18,913	3,000	13,540	273,134	168,600	25,600	91.04	14.44	20.17	56.2	12.45
Ottawa Public Library	Stittsville	ON	B	9,538	2,974	12,700	200,801	98,500	4,750	67.52	21.05	15.81	33.12	7.76
Ottawa Public Library	Sunnyside	ON	B	15,209	2,800	12,014	220,914	246,900	33,850	78.9	14.53	18.39	88.18	20.55
Ottawa Public Library	Vanier	ON	B	6,625	2,433	7,308	36,994	25,650	6,650	15.21	5.58	5.06	10.54	3.51
Ottawa Public Library	Vernon	ON	B	1,725	925	1,366	8,996	3,800	150	9.73	5.22	6.59	4.11	2.78

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft
Ottawa Public Library	Homebound Ser	ON					44,682	6,700	2,350					
Richmond Hill Public Library	Richmond Hill C	ON	B				2,176,728							
Richmond Hill Public Library	Richmond Gree	ON	B				294,899							
Richmond Hill Public Library	Richmond Hill C	ON	C				1,426,644							
Richmond Hill Public Library	Oak Ridges Mor	ON	B				230,042							
Richmond Hill Public Library	Richvale	ON	B				225,143							
Richmond Public Library	Brighthouse	BC	B	179,972	14,382	69,758	4,450,974	1,897,305	133,136	309.48	24.73	63.81	131.92	27.2
Richmond Public Library	Brighthouse	BC	C	130,370	3,804	49,352	2,890,994	1,198,223	97,419	759.99	22.18	58.58	314.99	24.28
Richmond Public Library	Ironwood	BC	B	19,894	3,714	11,775	628,504	297,476	12,396	169.23	31.59	53.38	80.1	25.26
Richmond Public Library	Steveston	BC	B	14,882	3,428	3,919	497,932	237,476	15,643	145.25	33.46	127.06	69.28	60.6
Richmond Public Library	Cambie	BC	B	14,826	3,436	4,712	433,544	164,130	7,678	126.18	29.24	92.01	47.77	34.83
Laval, Bibliotheque	Multiculturelle	QC	B	171,171	25,272	103,651	3,107,683	945,576	124,488	122.97	18.16	29.98	37.42	9.12
Laval, Bibliotheque	Multiculturelle	QC	B	29,211	2,808	27,987	293,647	71,578	21,918	104.58	10.05	10.49	25.49	2.56
Laval, Bibliotheque	Emile-Nelligan	QC	B	17,199	2,808	11,879	396,380	139,921	18,538	141.16	23.05	33.37	49.83	11.78
Laval, Bibliotheque	Gabrielle-Roy	QC	B	20,995	2,808	9,329	417,948	129,316	12,532	148.84	19.91	44.8	46.05	13.86
Laval, Bibliotheque	Germaine-Guev	QC	B	22,555	2,808	15,591	411,827	95,659	23,036	146.66	18.26	26.41	34.07	6.14
Laval, Bibliotheque	Marius-Barbeau	QC	B	14,079	2,808	5,455	199,063	71,674	6,864	70.89	14.14	36.49	25.52	13.14
Laval, Bibliotheque	Philippe-Pannetc	QC	B	14,079	2,808	5,606	225,271	62,511	5,694	80.22	16	40.18	22.26	11.15
Laval, Bibliotheque	Sylvain-Garneau	QC	B	14,859	2,808	8,769	325,015	93,306	13,494	115.75	21.87	37.06	33.23	10.64
Laval, Bibliotheque	Yves-Therault	QC	B	14,859	2,808	7,898	350,309	106,252	7,488	124.75	23.58	44.36	37.84	13.45
Laval, Bibliotheque	Laure-Conan	QC	B	23,335	2,808	11,137	488,223	175,359	14,924	173.87	20.92	43.84	62.45	15.75
St. Catharines Public Library	Centennial	ON	B	27,990	8,738	72,050	1,159,252	468,421	174,580	132.67	41.42	16.09	53.61	6.5
St. Catharines Public Library	Centennial	ON	C		2,636	62,000	716,854	253,732	128,730	271.95		11.56	96.26	4.09
St. Catharines Public Library	Grantham	ON	B	15,790	2,496	4,800	276,413	132,704	28,992	110.74	17.51	57.59	53.17	27.65
St. Catharines Public Library	Port Dalhousie	ON	B	1,650	1,110	1,000	40,827	15,787	4,695	36.78	24.74	40.83	14.22	15.79
St. Catharines Public Library	Merritt	ON	B	10,550	2,496	4,250	125,158	66,198	12,163	50.14	11.86	29.45	26.52	15.58
		BC	B	216,026	27,083		3,928,814	2,443,389	333,008	145.07	18.19		90.22	
Surrey Public Library	Cloverdale	BC	B	20,966	3,225	11,000	270,440	147,576	23,062	83.86	12.9	24.59	45.76	13.42
Surrey Public Library	Fleetwood	BC	B	22,169	3,225	13,340	472,393	257,283	31,317	146.48	21.31	35.41	79.78	19.29
Surrey Public Library	Guildford	BC	C	51,053	3,225	25,000	953,096	562,237	99,177	295.53	18.67	38.12	174.34	22.49
Surrey Public Library	Newton	BC	B	26,491	3,225	14,700	633,609	385,840	43,316	196.47	23.92	43.1	119.64	26.25
Surrey Public Library	Ocean Park	BC	B	19,068	3,225	6,800	294,309	191,594	29,081	91.26	15.43	43.28	59.41	28.18
Surrey Public Library	Port Kells	BC	B	3,075	1,283	1,425	23,373	7,982	2,704	18.22	7.6	16.4	6.22	5.6
Surrey Public Library	Semiahmoo	BC	B	28,091	3,225	22,200	497,278	280,917	41,262	154.19	17.7	22.4	87.11	12.65
Surrey Public Library	Strawberry Hill	BC	B	23,873	3,225	11,173	457,286	340,340	28,301	141.79	19.15	40.93	105.53	30.46
Surrey Public Library	Whalley	BC	B	21,240	3,225	10,766	327,030	269,620	34,788	101.4	15.4	30.38	83.6	25.04
Thunder Bay Public Library	Waverley Resou	ON	B	133,760	9,536	59,656	867,556	540,878	82,250	90.98	6.49	14.54	56.72	9.07
Thunder Bay Public Library	Waverley Resou	ON	C	69,082	2,751	23,300	377,537	169,969	35,500	137.24	5.47	16.2	61.78	7.29

F – Branch-Level Data

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Thunder Bay Public Library	Brodie Resource	ON	C	47,249	2,822	23,232	268,429	239,407	29,250	95.12	5.68	11.55	84.84	10.31
Thunder Bay Public Library	County Park	ON	B	7,879	2,024	3,900	129,985	67,747	3,550	64.22	16.5	33.33	33.47	17.37
Thunder Bay Public Library	Mary J. L. Black	ON	B	9,550	1,939	9,224	91,605	63,755	13,950	47.24	9.59	9.93	32.88	6.91
Toronto Public Library	Toronto Referer	ON	B	2,450,177	273,910	1,773,865	30,744,447	18,300,763	1,935,055	112.24	12.55	17.33	66.81	10.32
Toronto Public Library	Toronto Referer	ON	B	341,182	3,302	426,535	341,182	1,217,239	190,913	152.73	1.48	1.18	368.64	2.85
Toronto Public Library	Agincourt	ON	B	78,697	3,588	27,000	1,287,606	592,924	47,350	358.86	16.36	47.69	165.25	21.96
Toronto Public Library	Albert Campbel	ON	B	44,790	3,406	26,100	510,459	226,294	36,388	149.87	11.4	19.56	66.44	8.67
Toronto Public Library	Albion	ON	B	48,376	3,458	32,279	607,913	508,777	72,775	175.8	12.57	18.83	147.13	15.76
Toronto Public Library	Alderwood	ON	B	11,066	2,626	7,341	179,258	85,363	11,888	68.26	16.2	24.42	32.51	11.63
Toronto Public Library	Amesbury Park	ON	B	7,171	2,080	6,320	171,599	88,275	32,050	82.5	23.93	27.15	42.44	13.97
Toronto Public Library	Annette	ON	B	13,049	2,626	7,806	205,815	94,425	5,125	78.38	15.77	26.37	35.96	12.1
Toronto Public Library	Armour Heights	ON	B	6,097	2,080	2,988	190,824	65,650	6,875	91.74	31.3	63.86	31.56	21.97
Toronto Public Library	Barbara Frum	ON	B	51,033	3,276	39,223	678,085	350,274	104,975	206.99	13.29	17.29	106.92	8.93
Toronto Public Library	Bayview	ON	B	9,555	2,626	6,333	372,036	145,775	12,538	141.67	38.94	58.75	55.51	23.02
Toronto Public Library	Beaches	ON	B	21,403	3,224	8,000	357,177	277,038	7,500	110.79	16.69	44.65	85.93	34.63
Toronto Public Library	Bendale	ON	B	7,316	2,080	8,500	317,192	142,659	29,263	152.5	43.36	37.32	68.59	16.78
Toronto Public Library	Black Creek	ON	B	7,444	2,080	5,782	136,098	96,863	10,413	65.43	18.28	23.54	46.57	16.75
Toronto Public Library	Bloor Gladstone	ON	B	37,019	3,588	20,627	496,545	386,171	20,400	138.39	13.41	24.07	107.63	18.72
Toronto Public Library	Brentwood	ON	B	36,873	3,458	13,615	338,411	147,179	11,462	97.86	9.18	24.86	42.56	10.81
Toronto Public Library	Bridlewood	ON	B	19,965	3,406	5,445	432,280	340,025	11,450	126.92	21.65	79.39	99.83	62.45
Toronto Public Library	Brookbanks	ON	B	9,446	2,080	7,933	213,113	76,250	25,300	102.46	22.56	26.86	36.66	9.61
Toronto Public Library	Burrows Hall	ON	B	11,138	2,080	6,500	274,860	186,338	5,513	132.14	24.68	42.29	89.59	28.67
Toronto Public Library	Cedarbrae	ON	B	69,469	3,588	31,506	139,521	36,089	1,578	38.89	2.01	4.43	10.06	1.15
Toronto Public Library	Centennial	ON	B	11,248	2,626	6,866	322,240	137,188	29,475	122.71	28.65	46.93	52.24	19.98
Toronto Public Library	City Hall	ON	B	9,428	2,080	5,074	304,537	202,875	9,700	146.41	32.3	60.02	97.54	39.98
Toronto Public Library	Cliffcrest	ON	B	8,718	2,080	4,660	231,408	108,363	1,963	111.25	26.54	49.66	52.1	23.25
Toronto Public Library	College Shaw	ON	B	13,577	2,626	7,664	224,670	113,813	7,563	85.56	16.55	29.31	43.34	14.85
Toronto Public Library	Danforth Coxw	ON	B	21,276	3,224	9,617	304,590	176,575	12,125	94.48	14.32	31.67	54.77	18.36
Toronto Public Library	Davenport	ON	B	5,642	2,080	3,604	126,843	48,288	3,250	60.98	22.48	35.2	23.22	13.4
Toronto Public Library	Dawes Road	ON	B	15,415	2,626	6,740	237,540	72,600	9,338	90.46	15.41	35.24	27.65	10.77
Toronto Public Library	Deer Park	ON	B	27,118	3,224	16,558	422,451	250,259	19,669	131.03	15.58	25.51	77.62	15.11
Toronto Public Library	Don Mills	ON	B	49,249	3,276	21,563	711,102	225,435	34,888	217.06	14.44	32.98	68.81	10.45
Toronto Public Library	Downsview	ON	B	36,527	3,250	20,016	280,573	182,928	30,850	86.33	7.68	14.02	56.29	9.14
Toronto Public Library	Dufferin St. Clair	ON	B	14,833	2,626	11,208	168,824	130,938	9,238	64.29	11.38	15.06	49.86	11.68
Toronto Public Library	Eatonville	ON	B	30,649	3,458	12,203	536,773	238,018	22,825	155.23	17.51	43.99	68.83	19.5
Toronto Public Library	Eglinton Square	ON	B	14,196	3,042	4,716	282,753	169,113	4,025	92.95	19.92	59.96	55.59	35.86
Toronto Public Library	Elmbrook Park	ON	B	9,282	2,080	3,600	177,051	55,200	6,225	85.12	19.07	49.18	26.54	15.33
Toronto Public Library	Evelyn Gregory	ON	B	11,484	2,626	6,200	100,799	63,863	6,375	38.39	8.78	16.26	24.32	10.3

F – Branch-Level Data

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Toronto Public Library	Fairview	ON	B	84,139	3,588	64,670	1,241,577	580,884	67,525	346.04	14.76	19.2	161.9	8.98
Toronto Public Library	Flemingdon Park	ON	B	10,538	2,262	7,250	205,602	127,061	17,688	90.89	19.51	28.36	56.17	17.53
Toronto Public Library	Forest Hill	ON	B	15,943	3,224	10,399	265,174	106,913	14,513	82.25	16.63	25.5	33.16	10.28
Toronto Public Library	Gerrard Ashdale	ON	B	17,800	2,626	6,504	208,395	88,100	3,750	79.36	11.71	32.04	33.55	13.55
Toronto Public Library	Goldhawk Park	ON	B	15,270	3,406	8,000	358,466	184,976	9,538	105.25	23.48	44.81	54.31	23.12
Toronto Public Library	Guildwood	ON	B	7,280	2,080	3,010	157,947	66,425	5,032	75.94	21.7	52.47	31.94	22.07
Toronto Public Library	High Park	ON	B	18,437	3,224	8,850	314,749	173,875	8,300	97.63	17.07	35.56	53.93	19.65
Toronto Public Library	Highland Creek	ON	B	8,135	2,080	7,000	231,763	71,088	12,125	111.42	28.49	33.11	34.18	10.16
Toronto Public Library	Hillcrest	ON	B	10,065	2,080	7,473	320,628	110,563	16,888	154.15	31.86	42.9	53.16	14.8
Toronto Public Library	Humber Bay	ON	B	7,225	2,080	2,400	173,912	54,713	10,963	83.61	24.07	72.46	26.3	22.8
Toronto Public Library	Humber Summit	ON	B	6,698	2,080	9,040	100,009	49,138	15,850	48.08	14.93	11.06	23.62	5.44
Toronto Public Library	Humberwood	ON	B	8,245	2,080	5,748	124,093	192,138	11,888	59.66	15.05	21.59	92.37	33.43
Toronto Public Library	Jane Dundas	ON	B	22,095	3,042	11,648	267,927	159,563	14,488	88.08	12.13	23	52.45	13.7
Toronto Public Library	Jane Sheppard	ON	B	6,752	2,626	7,000	154,988	102,938	48,325	59.02	22.95	22.14	39.2	14.71
Toronto Public Library	Jones	ON	B	11,393	2,626	3,636	174,942	74,638	7,638	66.62	15.36	48.11	28.42	20.53
Toronto Public Library	Kennedy Eglinto	ON	B	10,010	2,080	6,713	227,973	125,588	13,438	109.6	22.77	33.96	60.38	18.71
Toronto Public Library	Leaside	ON	B	17,636	3,224	12,000	360,607	115,863	15,050	111.85	20.45	30.05	35.94	9.66
Toronto Public Library	Lillian H. Smith	ON	B	42,151	3,458	38,935	557,169	334,490	23,488	161.12	13.22	14.31	96.73	8.59
Toronto Public Library	Locke	ON	B	18,073	3,224	11,647	384,454	214,938	49,138	119.25	21.27	33.01	66.67	18.45
Toronto Public Library	Long	ON	B	8,481	2,080	6,418	149,121	52,550	5,675	71.69	17.58	23.23	25.26	8.19
Toronto Public Library	Main St.	ON	B	17,909	3,224	8,664	259,930	123,025	11,038	80.62	14.51	30	38.16	14.2
Toronto Public Library	Malvern	ON	B	47,629	3,588	25,834	646,498	431,444	33,513	180.18	13.57	25.03	120.25	16.7
Toronto Public Library	Maria A. Shchuk	ON	B	33,215	3,458	25,475	291,793	145,034	19,813	84.38	8.78	11.45	41.94	5.69
Toronto Public Library	Maryvale	ON	B	12,940	2,626	4,421	269,662	145,388	3,913	102.69	20.84	61	55.36	32.89
Toronto Public Library	McGregor Park	ON	B	9,937	2,262	7,793	296,633	144,664	14,975	131.14	29.85	38.06	63.95	18.56
Toronto Public Library	Mimico Centen	ON	B	9,409	2,080	17,469	190,944	82,213	11,200	91.8	20.29	10.93	39.53	4.71
Toronto Public Library	Morningside	ON	B	13,395	3,042	7,000	261,744	116,188	18,900	86.04	19.54	37.39	38.19	16.6
Toronto Public Library	Mount Dennis	ON	B	14,160	2,626	11,350	130,403	66,325	7,575	49.66	9.21	11.49	25.26	5.84
Toronto Public Library	Mount Pleasant	ON	B	6,789	2,080	5,829	180,161	73,813	4,988	86.62	26.54	30.91	35.49	12.66
Toronto Public Library	New Toronto	ON	B	8,700	2,262	9,925	148,408	84,187	19,838	65.61	17.06	14.95	37.22	8.48
Toronto Public Library	North York Cen	ON	B	186,004	3,588	168,022	1,746,004	1,617,580	110,563	486.62	9.39	10.39	450.83	9.63
Toronto Public Library	Northern Distri	ON	B	51,888	3,588	45,750	290,292	175,242	19,963	80.91	5.59	6.35	48.84	3.83
Toronto Public Library	Oakwood	ON	B	15,288	2,626	17,270	121,412	99,363	13,925	46.23	7.94	7.03	37.84	5.75
Toronto Public Library	Palmerston	ON	B	12,158	2,626	8,493	199,021	107,908	9,416	75.79	16.37	23.43	41.09	12.71
Toronto Public Library	Pape Danforth	ON	B	28,538	3,588	8,175	475,237	283,212	11,813	132.45	16.65	58.13	78.93	34.64
Toronto Public Library	Parkdale	ON	B	25,462	3,588	24,083	367,472	272,523	30,988	102.42	14.43	15.26	75.95	11.32
Toronto Public Library	Parliament	ON	B	27,191	3,588	14,634	256,367	198,617	17,988	71.45	9.43	17.52	55.36	13.57
Toronto Public Library	Perth Dupont	ON	B	6,370	2,080	3,627	79,683	38,463	4,825	38.31	12.51	21.97	18.49	10.6

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft
Toronto Public Library	Pleasant View	ON	B	7,735	2,080	7,000	216,486	72,050	1,238	104.08	27.99	30.93	34.64	10.29
Toronto Public Library	Port Union	ON	B	12,249	2,626	5,000	237,894	100,088	5,650	90.59	19.42	47.58	38.11	20.02
Toronto Public Library	Queen Saulters	ON	B	5,569	2,080	2,957	107,877	71,725	8,763	51.86	19.37	36.48	34.48	24.26
Toronto Public Library	Rexdale	ON	B	6,461	2,080	5,088	124,331	53,925	5,613	59.77	19.24	24.44	25.93	10.6
Toronto Public Library	Richview	ON	B	59,223	3,458	47,252	793,212	301,952	46,571	229.38	13.39	16.79	87.32	6.39
Toronto Public Library	Riverdale	ON	B	29,793	3,224	9,658	315,945	178,666	11,931	98	10.6	32.71	55.42	18.5
Toronto Public Library	Runnymede	ON	B	27,573	3,224	12,034	445,436	321,582	34,038	138.16	16.15	37.01	99.75	26.72
Toronto Public Library	S. Walter Stewar	ON	B	31,086	3,588	25,847	440,217	234,568	18,700	122.69	14.16	17.03	65.38	9.08
Toronto Public Library	Sanderson	ON	B	22,604	3,224	12,702	325,730	249,588	15,238	101.03	14.41	25.64	77.42	19.65
Toronto Public Library	Spadina	ON	B	10,046	2,080	3,952	207,455	112,600	10,963	99.74	20.65	52.49	54.13	28.49
Toronto Public Library	St. Clair Silverth	ON	B	6,243	2,080	4,587	61,939	37,775	10,575	29.78	9.92	13.5	18.16	8.24
Toronto Public Library	St. James Town	ON	B	13,504	2,080	7,800	292,690	236,788	15,250	140.72	21.67	37.52	113.84	30.36
Toronto Public Library	St. Lawrence	ON	B	10,938	2,626	4,833	209,298	100,175	12,413	79.7	19.13	43.31	38.15	20.73
Toronto Public Library	Steeles	ON	B	13,887	3,406	5,009	352,076	204,113	3,813	103.37	25.35	70.29	59.93	40.75
Toronto Public Library	Swansea	ON	B		1,456	1,127	42,554	17,938	1,475	29.23		37.76	12.32	15.92
Toronto Public Library	Taylor	ON	B	7,098	2,080	5,000	124,126	41,763	2,688	59.68	17.49	24.83	20.08	8.35
Toronto Public Library	Thornccliffe	ON	B	17,508	3,406	11,034	236,894	158,291	9,579	69.55	13.53	21.47	46.47	14.35
Toronto Public Library	Todmorden	ON	B	1,820	1,456	554	42,897	14,307	2,549	29.46	23.57	77.43	9.83	25.82
Toronto Public Library	Northern Elms	ON	B	6,588	2,080	3,032	96,328	39,775	5,313	46.31	14.62	31.77	19.12	13.12
Toronto Public Library	Urban Affairs	ON	B	16,744	2,522	13,730	73,121	111,625	7,825	28.99	4.37	5.33	44.26	8.13
Toronto Public Library	Victoria Village	ON	B	5,733	2,080	5,383	116,689	52,250	4,725	56.1	20.35	21.68	25.12	9.71
Toronto Public Library	Weston	ON	B	17,072	2,626	11,944	153,907	88,463	12,688	58.61	9.02	12.89	33.69	7.41
Toronto Public Library	Woodside Squar	ON	B	22,532	3,224	9,792	645,039	553,025	20,775	200.07	28.63	65.87	171.53	56.48
Toronto Public Library	Woodview Park	ON	B	6,352	2,080	6,658	91,970	43,150	13,225	44.22	14.48	13.81	20.75	6.48
Toronto Public Library	Wychwood	ON	B	16,416	3,224	6,381	239,811	108,500	18,050	74.38	14.61	37.58	33.65	17
Toronto Public Library	York Woods	ON	B	45,700	3,276	42,176	398,781	192,281	30,113	121.73	8.73	9.46	58.69	4.56
Toronto Public Library	Yorkville	ON	B	17,217	3,224	9,053	320,764	121,442	8,995	99.49	18.63	35.43	37.67	13.41
Toronto Public Library	Bookmobile	ON		9,355	2,054		157,692	51,663	8,500	76.77	16.86		25.15	
Vancouver Island Regional Library	Central Services	BC	B	280,955	62,426	136,676	5,121,982	2,702,232	247,200	82.05	18.23	37.48	43.29	19.77
Vancouver Island Regional Library	Bella Coola	BC	B	2,264	1,092	1,138	29,818		4,600	27.31	13.17	26.2		
Vancouver Island Regional Library	Campbell River	BC	B	20,427	2,964	9,683	359,016	363,584	16,300	121.13	17.58	37.08	122.67	37.55
Vancouver Island Regional Library	Chemainus	BC	B	4,505	1,924	1,220	68,503	44,512	3,150	35.6	15.21	56.15	23.14	36.49
Vancouver Island Regional Library	Comox	BC	B	9,961	2,600	5,350	245,851		7,100	94.56	24.68	45.95		
Vancouver Island Regional Library	Courtenay	BC	B	24,828	3,146	12,521	561,112	296,452	33,400	178.36	22.6	44.81	94.23	23.68
Vancouver Island Regional Library	Cowichan	BC	B	25,527	3,146	12,800	505,020	298,168	7,800	160.53	19.78	39.45	94.78	23.29
Vancouver Island Regional Library	Cumberland	BC	B	1,744	1,196	840	32,667	7,540	550	27.31	18.73	38.89	6.3	8.98
Vancouver Island Regional Library	Gold River	BC	B	2,651	1,066	1,535	22,373		3,000	20.99	8.44	14.58		
Vancouver Island Regional Library	Hornby Island	BC	B	2,695	1,352	831	41,560	41,704	10,600	30.74	15.42	50.01	30.85	50.19

F – Branch-Level Data

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Vancouver Island Regional Library	Ladysmith	BC	B	11,037	2,652	4,310	169,344	127,140	12,800	63.86	15.34	39.29	47.94	29.5
Vancouver Island Regional Library	Cowichan Lake	BC	B	6,581	2,288	1,662	68,954		800	30.14	10.48	41.49		
Vancouver Island Regional Library	Masset	BC	B	1,267	728	1,580	13,798	20,280	2,500	18.95	10.89	8.73	27.86	12.84
Vancouver Island Regional Library	Nanaimo Harbo	BC	B	28,834	3,172	25,000	426,867	292,760	40,550	134.57	14.8	17.07	92.3	11.71
Vancouver Island Regional Library	Parksville	BC	B	17,914	2,990	6,269	318,441	172,172	12,350	106.5	17.78	50.8	57.58	27.46
Vancouver Island Regional Library	Port Alberni	BC	B	14,313	2,652	7,500	205,885	177,528	950	77.63	14.38	27.45	66.94	23.67
Vancouver Island Regional Library	Port Alice	BC	B	1,623	624	1,219	8,330		4,800	13.35	5.13	6.83		
Vancouver Island Regional Library	Port Clements	BC	B	572	364	1,600	13,933		750	38.28	24.36	8.71		
Vancouver Island Regional Library	Port Hardy	BC	B	2,765	1,508	2,700	40,711	57,148	1,950	27	14.72	15.08	37.9	21.17
Vancouver Island Regional Library	Port McNeill	BC	B	2,493	1,196	1,536	30,941		4,300	25.87	12.41	20.14		
Vancouver Island Regional Library	Port Renfrew	BC	B	757	416	800	5,819		500	13.99	7.69	7.27		
Vancouver Island Regional Library	Quadra Island	BC	B	3,111	1,300	1,024	66,025		2,200	50.79	21.22	64.48		
Vancouver Island Regional Library	Qualicum Beach	BC	B	13,318	2,808	6,842	248,038	154,700	24,200	88.33	18.62	36.25	55.09	22.61
Vancouver Island Regional Library	Queen Charlott	BC	B	1,845	1,170	1,200	44,499	16,536	5,050	38.03	24.12	37.08	14.13	13.78
Vancouver Island Regional Library	Sandspit	BC	B	669	364	600	10,295	2,756	850	28.28	15.39	17.16	7.57	4.59
Vancouver Island Regional Library	Sayward	BC	B	1,142	520	1,000	10,557			20.3	9.24	10.56		
Vancouver Island Regional Library	Sidney/North Sa	BC	B	19,221	3,146	5,671	294,228	200,252	9,000	93.52	15.31	51.88	63.65	35.31
Vancouver Island Regional Library	Sointula	BC	B	2,005	936	882	29,884		750	31.93	14.9	33.88		
Vancouver Island Regional Library	Sooke	BC	B	8,134	2,340	3,700	139,617	87,360	2,350	59.67	17.16	37.73	37.33	23.61
Vancouver Island Regional Library	South Cowichan	BC	B	10,539	2,496	3,300	171,305	114,192	10,050	68.63	16.25	51.91	45.75	34.6
Vancouver Island Regional Library	Tahsis	BC	B	1,127	624	900	14,803		450	23.72	13.13	16.45		
Vancouver Island Regional Library	Tofino	BC	B	1,715	936	1,000	22,267	5,720	500	23.79	12.98	22.27	6.11	5.72
Vancouver Island Regional Library	Ucluelet	BC	B	1,796	936	1,269	36,434		950	38.93	20.29	28.71		
Vancouver Island Regional Library	Union Bay	BC	B	957	728	294	12,225	3,120	1,400	16.79	12.77	41.58	4.29	10.61
Vancouver Island Regional Library	Nanaimo Wellin	BC	B	21,843	2,964	4,800	613,744	217,672	13,900	207.07	28.1	127.86	73.44	45.35
Vancouver Island Regional Library	Woss	BC	B	804	364	450	3,381		250	9.29	4.21	7.51		
Vancouver Island Regional Library	Gabriola Island	BC	B	6,410	2,132	1,634	115,982		4,600	54.4	18.09	70.98		
Vancouver Island Regional Library	Cortes Island	BC	B	1,340	624	666	39,281	936	100	62.95	29.31	58.98	1.5	1.41
Vancouver Island Regional Library	Bowser	BC	B	1,381	962	1,350	28,008		1,850	29.11	20.28	20.75		
Vancouver Island Regional Library	Books By Mail	BC	B	840			22,805				27.15			
Vancouver Island Regional Library	Virtual	BC					29,661							
Vancouver Public Library	Central Library	BC	C	362,518	3,277	347,236	2,262,579	2,002,006	508,397	690.44	6.24	6.52	610.93	5.77
Vancouver Public Library	Britannia	BC	B	18,688	3,082	9,695	329,042	325,637	18,248	106.76	17.61	33.94	105.66	33.59
Vancouver Public Library	Carnegie	BC	B	11,315	4,374	1,937	141,230	68,748	57,062	32.29	12.48	72.92	15.72	35.5
Vancouver Public Library	Champlain Heigl	BC	B	19,071	2,340	8,350	465,828	238,462	16,076	199.07	24.43	55.79	101.91	28.56
Vancouver Public Library	Collingwood	BC	B	11,151	2,098	5,197	169,057	95,786	9,639	80.58	15.16	32.53	45.66	18.43
Vancouver Public Library	Dunbar	BC	B	16,170	2,103	6,402	331,213	183,867	12,905	157.5	20.48	51.73	87.43	28.72
Vancouver Public Library	Firehall	BC	B	13,377	1,874	6,628	243,770	118,663	11,025	130.08	18.22	36.78	63.32	17.9

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft
Vancouver Public Library	Fraserview	BC	B	12,593	2,139	8,070	260,807	124,877	9,764	121.93	20.71	32.32	58.38	15.47
Vancouver Public Library	Hastings	BC	B	16,717	2,355	8,845	337,818	182,019	15,236	143.45	20.21	38.19	77.29	20.58
Vancouver Public Library	Joe Fortes	BC	B	21,152	3,011	4,713	404,153	323,666	28,438	134.23	19.11	85.75	107.49	68.68
Vancouver Public Library	Kensington	BC	B	15,677	1,754	7,274	317,727	146,427	16,635	181.14	20.27	43.68	83.48	20.13
Vancouver Public Library	Kerrisdale	BC	B	16,827	2,090	5,703	391,101	268,670	19,484	187.13	23.24	68.58	128.55	47.11
Vancouver Public Library	Kitsilano	BC	B	25,495	3,158	9,501	638,508	473,203	24,847	202.19	25.04	67.2	149.84	49.81
Vancouver Public Library	Marpole	BC	B	12,921	1,846	3,572	245,825	119,663	9,859	133.17	19.03	68.81	64.82	33.5
Vancouver Public Library	Mount Pleasant	BC	B	27,813	3,936	11,997	572,547	445,185	36,929	145.46	20.59	47.72	113.11	37.11
Vancouver Public Library	Oakridge	BC	B	21,882	3,218	13,020	712,545	427,018	26,731	221.42	32.56	54.73	132.7	32.8
Vancouver Public Library	Outreach Servic	BC	B	11,078	1,985	2,916	61,616	1,558	46,405	31.04	5.56	21.13	0.78	0.53
Vancouver Public Library	Renfrew	BC	B	28,580	3,220	16,000	695,487	331,656	25,049	215.99	24.33	43.47	103	20.73
Vancouver Public Library	Riley Park	BC	B	4,106	1,832	1,431	117,919	57,401	5,229	64.37	28.72	82.4	31.33	40.11
Vancouver Public Library	South Hill	BC	B	13,706	2,145	5,036	283,504	175,060	16,603	132.17	20.68	56.3	81.61	34.76
Vancouver Public Library	Strathcona	BC	B	5,804	1,960	3,497	86,462	52,384	3,869	44.11	14.9	24.72	26.73	14.98
Vancouver Public Library	West Point Grey	BC	B	13,925	1,879	5,100	323,065	195,731	13,690	171.93	23.2	63.34	104.17	38.38
Vaughan Public Libraries	Bathurst Clark	ON	B	200,484	17,944	120,603	2,127,733	1,226,907	206,251	118.58	10.61	17.64	68.37	10.17
Vaughan Public Libraries	Bathurst Clark	ON	B	58,396	3,224	36,500	679,764	349,878	59,137	210.84	11.64	18.62	108.52	9.59
Vaughan Public Libraries	Ansley Grove	ON	B	19,097	2,394	10,487	164,438	85,135	14,715	68.69	8.61	15.68	35.56	8.12
Vaughan Public Libraries	Dufferin Clark	ON	B	19,756	2,426	12,516	248,796	212,252	14,308	102.55	12.59	19.88	87.49	16.96
Vaughan Public Libraries	Kleinburg	ON	B	3,900	1,820	5,500	25,462	9,671	2,384	13.99	6.53	4.63	5.31	1.76
Vaughan Public Libraries	Maple	ON	B	24,002	2,430	13,000	368,457	204,550	22,011	151.63	15.35	28.34	84.18	15.73
Vaughan Public Libraries	Pierre Berton	ON	B	57,759	3,224	33,000	484,331	300,089	76,985	150.23	8.39	14.68	93.08	9.09
Vaughan Public Libraries	Woodbridge	ON	B	17,574	2,426	9,600	156,485	65,332	16,711	64.5	8.9	16.3	26.93	6.81
Windsor Public Library	Central	ON	B	150,575	24,440	157,579	1,472,693	1,235,450	117,550	60.26	9.78	9.35	50.55	7.84
Windsor Public Library	Central	ON	C	88,150	3,536	101,467	601,069	844,400	57,700	169.99	6.82	5.92	238.8	8.32
Windsor Public Library	Bridgeview	ON	B	6,650	2,496	5,100	74,811	27,200	6,150	29.97	11.25	14.67	10.9	5.33
Windsor Public Library	Fontainebleau	ON	B	4,525	2,080	8,050	83,167	27,100	2,000	39.98	18.38	10.33	13.03	3.37
Windsor Public Library	Forest Glade	ON	B	5,600	2,496	5,500	105,701	53,950	6,850	42.35	18.88	19.22	21.61	9.81
Windsor Public Library	Budimir	ON	B	13,450	3,172	9,385	220,100	91,450	14,650	69.39	16.36	23.45	28.83	9.74
Windsor Public Library	Remington Park	ON	B	3,550	1,248	2,000	40,912	14,200	1,200	32.78	11.52	20.46	11.38	7.1
Windsor Public Library	Riverside	ON	B	12,525	3,172	14,160	179,724	84,900	14,900	56.66	14.35	12.69	26.77	6
Windsor Public Library	Sandwich	ON	B	5,425	2,080	4,425	53,552	29,750	5,650	25.75	9.87	12.1	14.3	6.72
Windsor Public Library	Seminole	ON	B	5,400	2,080	4,092	64,729	35,600	4,700	31.12	11.99	15.82	17.12	8.7
Windsor Public Library	South Walkerville	ON	B	5,300	2,080	3,400	48,928	26,900	3,750	23.52	9.23	14.39	12.93	7.91
Winnipeg Public Library		MB	B	490,123	46,024	342,701	5,370,594	2,721,706	328,176	116.69	10.96	15.67	59.14	7.94
Winnipeg Public Library	Millennium	MB	C	211,484	3,100	156,156	1,385,989	1,088,880	134,483	447.09	6.55	8.88	351.25	6.97
Winnipeg Public Library	Charleswood	MB	B	10,647	2,275	4,441	220,385	75,275	6,836	96.87	20.7	49.63	33.09	16.95
Winnipeg Public Library	Cornish	MB	B	6,679	1,825	7,453	111,270	50,650	3,843	60.97	16.66	14.93	27.75	6.8

F – Branch-Level Data

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Winnipeg Public Library	Fort Garry	MB	B	17,400	2,625	8,671	243,717	93,430	12,043	92.84	14.01	28.11	35.59	10.78
Winnipeg Public Library	Henderson	MB	B	20,366	1,574	18,060	231,614	82,355	8,629	147.15	11.37	12.82	52.32	4.56
Winnipeg Public Library	Louis Riel	MB	B	19,055	1,960	12,547	331,462	133,277	11,889	169.11	17.4	26.42	68	10.62
Winnipeg Public Library	Munroe	MB	B	7,627	2,270	8,000	247,331	100,844	7,188	108.96	32.43	30.92	44.42	12.61
Winnipeg Public Library	Osborne	MB	B	6,679	1,568	3,949	86,318	60,020	3,200	55.05	12.92	21.86	38.28	15.2
Winnipeg Public Library	Pembina Trail	MB	B	19,310	2,475	12,182	380,263	139,778	19,181	153.64	19.69	31.22	56.48	11.47
Winnipeg Public Library	River Heights	MB	B	17,053	2,275	7,364	299,116	105,728	19,312	131.48	17.54	40.62	46.47	14.36
Winnipeg Public Library	Sir William Stepl	MB	B	18,946	2,550	13,553	198,596	107,249	10,242	77.88	10.48	14.65	42.06	7.91
Winnipeg Public Library	St. Boniface	MB	C	21,913	3,027	14,561	166,788	70,537	11,492	55.1	7.61	11.45	23.3	4.84
Winnipeg Public Library	St. James	MB	B	18,418	2,625	15,080	223,067	100,909	14,309	84.98	12.11	14.79	38.44	6.69
Winnipeg Public Library	St. Johns	MB	B	6,406	1,825	5,925	42,420	28,594	2,728	23.24	6.62	7.16	15.67	4.83
Winnipeg Public Library	St. Vital	MB	B	17,799	2,625	15,354	266,423	90,989	13,422	101.49	14.97	17.35	34.66	5.93
Winnipeg Public Library	Transcona	MB	B	15,270	2,275	7,508	195,643	77,367	12,727	86	12.81	26.06	34.01	10.3
Winnipeg Public Library	West End	MB	B	7,589	2,225	6,513	114,859	78,970	2,092	51.62	15.13	17.64	35.49	12.12
Winnipeg Public Library	West Kildonan	MB	B	21,366	2,625	12,578	264,334	104,101	17,634	100.7	12.37	21.02	39.66	8.28
Winnipeg Public Library	Westwood	MB	B	17,726	2,475	6,837	234,830	75,106	12,624	94.88	13.25	34.35	30.35	10.99
Winnipeg Public Library	Windsor Park	MB	B	8,390	1,825	5,969	126,169	57,647	4,302	69.13	15.04	21.14	31.59	9.66
Total	0	0	0	21,039,904	2,521,036	14,572,697	342,238,896	179,381,855	19,970,072	65,129.25	9,831.46	16,977.35	33,939.69	8,383.88

F – Branch-Level Data						
Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Bibliothèque municipale de Gatineau		3.74	11.02	2.29	0.61	0.055
Bibliothèque municipale de Gatineau	Maison du Citoy	2.97	7.76	1.11	0.37	0.048
Bibliothèque municipale de Gatineau	Aurélien-Douce	2.3	12.83			
Bibliothèque municipale de Gatineau	Bowater	6.99	11.58	8.48	1.21	0.105
Bibliothèque municipale de Gatineau	Lucien-Lalonde	4.86	13.41	3.25	0.67	0.05
Bibliothèque municipale de Gatineau	Lucy-Faris	4.01	14.36	3.51	0.88	0.061
Bibliothèque municipale de Gatineau	Jean-Marie-Caro	2.58	4.24			
Bibliothèque municipale de Gatineau	Bernard-Lonerg	2.94	9.49			
Bibliothèque municipale de Gatineau	Docteur-Jean-Lc	2.27	8.61			
Bibliothèque municipale de Gatineau	Manise-Morin	2.59	4.65			
Bibliothèque municipale de Gatineau	Riviera	2.26	7.44			
Brampton Public Library	Four Corners	8.89	9.97	7.08	0.8	0.08
Brampton Public Library	Four Corners	9.99	8.37	9.04	0.91	0.108
Brampton Public Library	Chinguacousy	15.89	12.76	19.51	1.23	0.096
Brampton Public Library	Cyril Clark	8.8	6.18	1.96	0.22	0.036
Brampton Public Library	South Fletcher's	8.36	9.76	4.85	0.58	0.059
Brampton Public Library	Northwest Inter	2.35	12.03	0.34	0.15	0.012
Brampton Public Library	Northeast Interi	2.2	12.89	1.22	0.56	0.043
Burlington Public Library	Central			6.63		0.102
Burlington Public Library	Central			16.81		0.141
Burlington Public Library	Aldershot			1.91		0.072
Burlington Public Library	Kilbride			1.54		0.595
Burlington Public Library	New Appleby			2.24		0.066
Burlington Public Library	Tansley Woods			6.45		0.075
Burlington Public Library	Brant Hills			3.17		0.072
		15.06	9.86	14.43	0.96	0.097
Burnaby Public Library	Metrotown	28.69	8.17	27.63	0.96	0.118
Burnaby Public Library	Cameron	6.74	12.93	5.25	0.78	0.06
Burnaby Public Library	Tommy Douglas	10.06	12.22	9.61	0.95	0.078
Burnaby Public Library	McGill	13.15	10.58	13.64	1.04	0.098
Calgary Public Library	W.R. Castell Ce	13.44	7.57	24.48	1.82	0.241
Calgary Public Library	W.R. Castell Ce	66.05	3.83	150.17	2.27	0.594
Calgary Public Library	Alexander Calh	6.86	11.05	10.42	1.52	0.137
Calgary Public Library	Bowness	3.3	9.52	8.96	2.72	0.285
Calgary Public Library	Country Hills	12.75	9.75	15.47	1.21	0.124
Calgary Public Library	Crowfoot	20.78	7.52	64.89	3.12	0.415
Calgary Public Library	Fish Creek	19.82	5.73	22.88	1.15	0.201
Calgary Public Library	Forest Lawn	7.74	10.69	7.69	0.99	0.093

F – Branch-Level Data						
Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Calgary Public Library	Glenmore Squar	4.75	7.63	9.78	2.06	0.27
Calgary Public Library	Louise Riley	8.51	11.27	0.02	0	0
Calgary Public Library	Memorial Park	3.87	11.81	11.73	3.03	0.257
Calgary Public Library	Nose Hill	12.08	11.03	39.37	3.26	0.296
Calgary Public Library	Shaganappi	5.12	12.12	14.89	2.91	0.24
Calgary Public Library	Shawnessy	13.32	12.88	13.18	0.99	0.077
Calgary Public Library	Signal Hill	10.94	7.58	13.07	1.19	0.158
Calgary Public Library	Southwood	7.22	8.57	8.58	1.19	0.139
Calgary Public Library	Thorn Hill	7.62	11.84	10.28	1.35	0.114
Calgary Public Library	Village Square	14.11	6.39	10.28	0.73	0.114
Cambridge Public Library	Queens Square	9.68	3.14	1.37	0.14	0.045
Cambridge Public Library	Queens Square	10.5	2.99	2.22	0.21	0.071
Cambridge Public Library	Clemens Mill	6.3	15.49	1.51	0.24	0.016
Cambridge Public Library	Hespeler	6.08	8.16	1.61	0.27	0.032
Cambridge Public Library	Preston	5.39	7.06	1.86	0.35	0.049
Coquitlam Public Library	CityCentre Brar	0.53	208.76	12.71	24.09	0.115
Coquitlam Public Library	CityCentre Brar			12.71		0.115
Coquitlam Public Library	City Centre Bra	1.05	104.38	12.71	12.05	0.115
Edmonton Public Library	Stanley A. Milner	11.01	9.98			
Edmonton Public Library	Century Park Le					
Edmonton Public Library	Penny McKee-Al	6.11	9.51			
Edmonton Public Library	Calder	5.57	9.08			
Edmonton Public Library	Capilano	6.12	8.59			
Edmonton Public Library	Castle Downs	7.81	11.78			
Edmonton Public Library	epIGO	0.85	39.91			
Edmonton Public Library	Highlands	5.58	8.92			
Edmonton Public Library	Idylwylde	7.28	10.89			
Edmonton Public Library	Jasper Place	8.8	9			
Edmonton Public Library	Lois Hole	12.87	8.35			
Edmonton Public Library	Londonderry	12.53	10.79			
Edmonton Public Library	Mill Woods	13.5	15.25			
Edmonton Public Library	Riverbend	7.83	11.04			
Edmonton Public Library	Sprucewood	5.41	7.38			
Edmonton Public Library	Stanley A. Milner	41.56	8.89			
Edmonton Public Library	Strathcona	7.75	9			
Edmonton Public Library	Whitemud Cros	18.18	9.31			
Edmonton Public Library	Woodcroft	8.57	11.49			
Fraser Valley Regional Library	Administrative C	6.51	8.55	4.97	0.76	0.089

F – Branch-Level Data						
Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Fraser Valley Regional Library	Administrative C	41.46		3.63	0.09	
Fraser Valley Regional Library	Agassiz Library	1.95	17.73	1.17	0.6	0.034
Fraser Valley Regional Library	Aldergrove Libr:	2.76	10.69	3.9	1.41	0.132
Fraser Valley Regional Library	Boston Bar Libr:	1.43	3.65	3.79	2.65	0.726
Fraser Valley Regional Library	Brookwood Lib	1.67	10.82	1.09	0.65	0.061
Fraser Valley Regional Library	Chilliwack Libra:	9.79	11.8	10.16	1.04	0.088
Fraser Valley Regional Library	Clearbrook Libr	11.61	10.32	12.25	1.06	0.102
Fraser Valley Regional Library	Ladner Pioneer	4	14.32	3.2	0.8	0.056
Fraser Valley Regional Library	Fort Langley Lib	1.38	13.32	1.47	1.07	0.08
Fraser Valley Regional Library	George Mackie l	6.48	9.62	7.53	1.16	0.121
Fraser Valley Regional Library	Hope Library	1.66	17.59	3.04	1.83	0.104
Fraser Valley Regional Library	Langley City Libr	5.81	15.35	5.32	0.92	0.06
Fraser Valley Regional Library	Maple Ridge Pub	11.31	10.54	15.08	1.33	0.126
Fraser Valley Regional Library	MSA Centennial	3.2	11.55	0.99	0.31	0.027
Fraser Valley Regional Library	Mission Library	6.36	12.31	5.95	0.93	0.076
Fraser Valley Regional Library	Mount Lehman l	1.09	12.52	0.66	0.6	0.048
Fraser Valley Regional Library	Murrayville Libr:	5.54	5.32	0.99	0.18	0.034
Fraser Valley Regional Library	Pitt Meadows Pt	2.92	10.98	4.1	1.41	0.128
Fraser Valley Regional Library	Tsawwassen Lib	4.49	14.11	2.95	0.66	0.047
Fraser Valley Regional Library	Terry Fox Librar	7.56	8.5	4.98	0.66	0.077
Fraser Valley Regional Library	Walnut Grove L	4.36	13.9	3.14	0.72	0.052
Fraser Valley Regional Library	White Rock Libr	4.13	11.54	6.46	1.57	0.136
Fraser Valley Regional Library	Yale Library	1.41	3.51	3.72	2.63	0.751
Fraser Valley Regional Library	Yarrow Library	2.08	8.43	1.6	0.77	0.091
Fraser Valley Regional Library	Muriel Arnason l	4.65	6.99	3.98	0.86	0.122
Victoria Greater Public Library	Central	9.49	9.86	7.72	0.81	0.082
Victoria Greater Public Library	Central	33.42	6.53	27.05	0.81	0.124
Victoria Greater Public Library	Bruce Hutchisor	7.48	12.74	5.42	0.73	0.057
Victoria Greater Public Library	Central Saanich	2.9	1.44	1.29	0.44	0.308
Victoria Greater Public Library	Emily Carr	11.3	5.86	4.06	0.36	0.061
Victoria Greater Public Library	Esquimalt	7.47	8.25	5.04	0.68	0.082
Victoria Greater Public Library	Juan De Fuca			6.95		0.076
Victoria Greater Public Library	Nellie McClung	9.64	13.7	8.38	0.87	0.063
Victoria Greater Public Library	Oak Bay	9.88	13.36	7.81	0.79	0.059
Victoria Greater Public Library	Saanich Centenr	7.67	10.44	5.67	0.74	0.071
Greater Victoria Public Library	Goudy	2.25	16.12	2.17	0.96	0.06
		12.09	5.98	6.16	0.51	0.085
Halifax Public Libraries	Alderney Gate	20.34	5.19	9.1	0.45	0.086

F – Branch-Level Data						
Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Halifax Public Libraries	Bedford	8.17	5.71	4.91	0.6	0.105
Halifax Public Libraries	Cole Harbour	9.49	7.67	5.99	0.63	0.082
Halifax Public Libraries	Dartmouth Nor	5.57	5.42	1.78	0.32	0.059
Halifax Public Libraries	Halifax North	6.85	6.39	2.92	0.43	0.067
Halifax Public Libraries	Musquodoboit	4.32	7.17	3.66	0.85	0.118
Halifax Public Libraries	Keshen Goodm	19.15	7.79	9.74	0.51	0.065
Halifax Public Libraries	Sackville	13.07	5.97	6.09	0.47	0.078
Halifax Public Libraries	J.D. Shatford	4.69	4.58	1.74	0.37	0.081
Halifax Public Libraries	Sheet Harbour	3.66	5.32	1.47	0.4	0.076
Halifax Public Libraries	Spring Garden R	32.1	5.37	17.23	0.54	0.1
Halifax Public Libraries	Captain William	9.17	5.03	4.05	0.44	0.088
Halifax Public Libraries	Woodlawn	13.48	6.03	7.95	0.59	0.098
Halifax Public Libraries	Tantallon	8.94	5.01	3.52	0.39	0.079
Halifax Public Libraries	Mobile			2.4		
Hamilton Public Library	Central	11.43	6.43	9.5	0.83	0.129
Hamilton Public Library	Central	68.62	4.91	48.97	0.71	0.145
Hamilton Public Library	Ancaster	7.84	7.93	5.53	0.71	0.089
Hamilton Public Library	Barton	5.12	6.84	5.89	1.15	0.168
Hamilton Public Library	Binbrook	2.84	6.54	5.65	1.99	0.304
Hamilton Public Library	Carlisle	2.44	4.56	2.22	0.91	0.199
Hamilton Public Library	Concession	6.28	6	5.93	0.94	0.158
Hamilton Public Library	Dundas	9.63	8.08	6.56	0.68	0.084
Hamilton Public Library	Freelton	2.36	4.67	1.53	0.65	0.139
Hamilton Public Library	Greenville	3.21	4.34	0.76	0.24	0.055
Hamilton Public Library	Kenilworth	7.16	7.4	3.79	0.53	0.072
Hamilton Public Library	Locke	5.17	8.98	3.4	0.66	0.073
Hamilton Public Library	Lynden	2.28	4.46	1.59	0.7	0.156
Hamilton Public Library	Millgrove	2.36	3.39	0.47	0.2	0.059
Hamilton Public Library	Mount Hope	2.75	3.18	1.33	0.49	0.153
Hamilton Public Library	Picton					
Hamilton Public Library	Red Hill	7.45	9.59	6.67	0.9	0.093
Hamilton Public Library	Rockton	2.36	3.12	0.53	0.22	0.072
Hamilton Public Library	Saltfleet	7.62	7.93	13.54	1.78	0.224
Hamilton Public Library	Sherwood	9.82	5.97	11.71	1.19	0.2
Hamilton Public Library	Stoney Creek	4.61	3.82	1.37	0.3	0.078
Hamilton Public Library	Terryberry	15.16	7.22	13.33	0.88	0.122
Hamilton Public Library	Turner Park	12.95	10.21	14.88	1.15	0.113
Hamilton Public Library	Valley Park	4.26	9.14	6.72	1.58	0.173

F – Branch-Level Data						
Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Hamilton Public Library	Waterdown	4.98	5.7	3.09	0.62	0.109
Hamilton Public Library	Westdale	8.29	9.64	4.83	0.58	0.061
Kingston Frontenac Public Library	Central	7.32	6.4	6.94	0.95	0.148
Kingston Frontenac Public Library	Central	24.73	3.73	12.71	0.51	0.138
Kingston Frontenac Public Library	Arden	1	7.88	6.5	6.5	0.825
Kingston Frontenac Public Library	Calvin Park	4	26.82	8.61	2.15	0.08
Kingston Frontenac Public Library	Cloyne	1.5	3.12	3.45	2.3	0.737
Kingston Frontenac Public Library	Hartington	2	2.37	2.36	1.18	0.498
Kingston Frontenac Public Library	Howe Island	1	3.85	2.45	2.45	0.636
Kingston Frontenac Public Library	Turner	8	9.2	8.31	1.04	0.113
Kingston Frontenac Public Library	Kingscourt	3.98	3.63	4.11	1.03	0.285
Kingston Frontenac Public Library	Mountain Grove	1	5.1	5.54	5.54	1.087
Kingston Frontenac Public Library	Ompah	1	2.04	3.33	3.33	1.63
Kingston Frontenac Public Library	Parham	1	4.21	4.4	4.4	1.047
Kingston Frontenac Public Library	Pittsburgh	4	5.36	7.99	2	0.373
Kingston Frontenac Public Library	Plevna	1	2.98	1.05	1.05	0.351
Kingston Frontenac Public Library	Sharbot Lake	2	3.87	5.33	2.67	0.689
Kingston Frontenac Public Library	Storrington	2	4.55	3.13	1.57	0.344
Kingston Frontenac Public Library	Sydenham	3	3.61	3.22	1.07	0.297
Kingston Frontenac Public Library	Wolfe Island	2	2.15	2.49	1.24	0.579
Kitchener Public Library	Main	14.07	5.24	5.66	0.4	0.077
Kitchener Public Library	Main	48.16	2.35	16	0.33	0.141
Kitchener Public Library	Country Hills	5.41	14.55	2.85	0.53	0.036
Kitchener Public Library	Forest Heights	6.5	12.71	4.14	0.64	0.05
Kitchener Public Library	Grand River Sta	5.72	11.06	2.94	0.51	0.046
Kitchener Public Library	Pioneer Park	3.41	8.61	2.04	0.6	0.07
London Public Library	Central	5.99	14.37	17.29	2.89	0.201
London Public Library	Stoney Creek Br	3.96	13.04			
London Public Library	Central	30.11	11.44	69.08	2.29	0.201
London Public Library	Byron	3.96	14.82	12.61	3.18	0.215
London Public Library	Cherryhill	4.29	22.36	20.87	4.86	0.217
London Public Library	Beacock	3.96	15.66	20.43	5.16	0.329
London Public Library	East London	3.63	13.09	5.64	1.55	0.119
London Public Library	Landon	3.63	17.4	6.06	1.67	0.096
London Public Library	Glanworth	1	8.02	7.35	7.35	0.916
London Public Library	Jalna	4.62	19.02	13.33	2.88	0.152
London Public Library	Lambeth	1	19.82	1.36	1.36	0.069
London Public Library	Masonville*	4.62	20.5	32.09	6.94	0.339

F – Branch-Level Data						
Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
London Public Library	Northridge	1	17.82	3.78	3.78	0.212
London Public Library	Pond Mills	3.3	13.08	8.5	2.57	0.197
London Public Library	Crouch	3.63	14.98	7.48	2.06	0.138
London Public Library	Sherwood Fores	3.96	11.91	9.01	2.27	0.191
London Public Library	Carson	1	13.41	1.58	1.58	0.118
London Public Library	Westmount	4.62	19.14	16.33	3.53	0.185
Markham Public Library		7.86	14	6.43	0.82	0.058
Markham Public Library	Angus Glen	12.87	13.8	7.94	0.62	0.045
Markham Public Library	Markham Village	11.64	11.88	7.98	0.69	0.058
Markham Public Library	Milliken Mills	0.99	158.69	10.83	10.95	0.069
Markham Public Library	Thornhill Comr	11.68	6.42	2.52	0.22	0.034
Markham Public Library	Thornhill Village	1.99	13.04	4.16	2.09	0.161
Markham Public Library	Unionville	8.52	10.89	4.58	0.54	0.049
Mississauga Library System	Central Library	12.39	7.99	9.84	0.79	0.099
Mississauga Library System	Central Library	58.16	4.1	33.06	0.57	0.139
Mississauga Library System	Clarkson	5.98	8.54	6.78	1.13	0.133
Mississauga Library System	Erin Meadows	10.65	15.16	11.17	1.05	0.069
Mississauga Library System	Frank McKechni	9.46	10	6.81	0.72	0.072
Mississauga Library System	Malton	8.1	12.49	21.44	2.65	0.212
Mississauga Library System	Meadowvale	10.53	10.33	3.53	0.34	0.032
Mississauga Library System	Mississauga Valle	7.4	11.16	5.4	0.73	0.065
Mississauga Library System	Sheridan	6.49	7.09	9.58	1.48	0.208
Mississauga Library System	South Common	8.85	8.01	5.33	0.6	0.075
Mississauga Library System	Streetsville	6.03	7.22	3.32	0.55	0.076
Mississauga Library System	Woodlands	6.62	7.25	2.23	0.34	0.046
Mississauga Library System	Courtneypark	9.57	12.22	9.96	1.04	0.085
Mississauga Library System	Cooksville	6.05	5.95	8.63	1.43	0.24
Mississauga Library System	Churchill Meadc	7.32	11.86	4.03	0.55	0.046
Montréal Public Library	Saint-Pierre	3.74	13.75	6.56	1.75	0.128
Montréal Public Library	Saint-Pierre	2.31	3.51	0.16	0.07	0.02
Montréal Public Library	Ahuntsic			20.41		0.173
Montréal Public Library	Père-Ambroise			4.74		0.191
Montréal Public Library	Benny			8.62		0.21
Montréal Public Library	Pierrefonds	14.58	4.5	7.57	0.52	0.115
Montréal Public Library	Robert-Bourass:	9.1	4.73	4.39	0.48	0.102
Montréal Public Library	Saul-Bellow	7.74	6.17	3.51	0.45	0.074
Montréal Public Library	Cartierville			9.47		0.173
Montréal Public Library	Jean-Corbeil	11.02	5.58	2.11	0.19	0.034

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Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Montréal Public Library	Belleville	2.59	3.99	0.7	0.27	0.068
Montréal Public Library	Charleroi	3.86	4.92	1.85	0.48	0.097
Montréal Public Library	Henri-Bourassa	16.53	3.62	3.39	0.21	0.057
Montréal Public Library	Côte-des-Neige			18.04		0.17
Montréal Public Library	Frontenac			11.46		0.25
Montréal Public Library	Georges-Vanier			5.09		0.12
Montréal Public Library	Hochelaga			2.81		0.19
Montréal Public Library	L'Île-Bizard	4.1	4.46	1.28	0.31	0.07
Montréal Public Library	Île des Soeurs	5.22	8.09	0.1	0.02	0.002
Montréal Public Library	L'Octogone	16.51	5.33	3.48	0.21	0.04
Montréal Public Library	La Petite-Patrie			5.45		0.128
Montréal Public Library	Langelier			10.6		0.151
Montréal Public Library	Le Prévost			13.12		0.187
Montréal Public Library	Maisonneuve			4.38		0.096
Montréal Public Library	Marie-Uguay			4.23		0.095
Montréal Public Library	Mercier			5.63		0.206
Montréal Public Library	Mile End			14.04		0.259
Montréal Public Library	Maison culturelle	6.16	8.51	3.01	0.49	0.057
Montréal Public Library	Notre-Dame-de			7.99		0.168
Montréal Public Library	Parc-Extension			10.62		0.132
Montréal Public Library	Verdun	11.82	5.27	1.47	0.12	0.024
Montréal Public Library	Plateau-Mont-Rc			9.87		0.176
Montréal Public Library	Pointe-aux-Tren			8.4		0.182
Montréal Public Library	Rivière-des-Prai			7.88		0.124
Montréal Public Library	Rosemont			13.52		0.173
Montréal Public Library	Roxboro	3.37	4.95	1.05	0.31	0.063
Montréal Public Library	Saint-Léonard	15.06	7.21	14.6	0.97	0.135
Montréal Public Library	Saint-Charles			5.23		0.126
Montréal Public Library	Saint-Henri			3.79		0.12
Montréal Public Library	Saint-Laurent	14.93	6.61	8.78	0.59	0.089
Montréal Public Library	Saint-Michel			7.38		0.129
Montréal Public Library	Sainte-Geneviè	2.04	1.33			
Montréal Public Library	Salaberry			1.24		0.144
Montréal Public Library	Haut-Anjou	2.56	6.09	0.49	0.19	0.032
Montréal Public Library	Bibliothèque int			15.38		0.197
Oakville Public Library	Central	12.18	8.21	3.51	0.29	0.035
Oakville Public Library	Central	34.43	3.45	3.86	0.11	0.032
Oakville Public Library	Clearview Neigt	1.67	38.45	0.58	0.35	0.009

F – Branch-Level Data						
Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Oakville Public Library	Glen Abbey	7.83	12.63	3.23	0.41	0.033
Oakville Public Library	Iroquois Ridge	8.95	14.1	6.05	0.68	0.048
Oakville Public Library	White Oaks	6.28	9.09	1.68	0.27	0.029
Oakville Public Library	Woodside	6.74	16.28	3.73	0.55	0.034
Ottawa Public Library	Main	5.37	11.08	6.73	1.25	0.113
Ottawa Public Library	Alta Vista	8.03	9.84	11.2	1.4	0.142
Ottawa Public Library	Beaverbrook	6.84	13.9	4.66	0.68	0.049
Ottawa Public Library	Blackburn Hamlet	3.98	7.07	3.31	0.83	0.117
Ottawa Public Library	Greenboro Dist	11.69	10.31	12.69	1.09	0.105
Ottawa Public Library	Carlingwood	12.88	9.06	9.74	0.76	0.083
Ottawa Public Library	Carp	2.66	5.42	1.59	0.6	0.11
Ottawa Public Library	Centennial	4.79	17.66	10.44	2.18	0.124
Ottawa Public Library	Succursale Cons	1.44	13.04	2.14	1.48	0.114
Ottawa Public Library	Cumberland	9.14	10.62	15.26	1.67	0.157
Ottawa Public Library	Elmvale Acres	4.83	11.56	8.24	1.71	0.148
Ottawa Public Library	Emerald Plaza	5.09	10.62	1.44	0.28	0.027
Ottawa Public Library	Fitzroy Harbour	1.15	4.15	1.45	1.26	0.304
Ottawa Public Library	Greely	1.93	7.1	2.63	1.36	0.192
Ottawa Public Library	Hazeldean	4.58	15.96	5.34	1.17	0.073
Ottawa Public Library	Bookmobile					0.18
Ottawa Public Library	Manotick	2.14	8.46	0.87	0.41	0.048
Ottawa Public Library	Metcalfe Village	1.67	7.92	3.57	2.14	0.27
Ottawa Public Library	Munster	1.61	8.54	0.75	0.47	0.055
Ottawa Public Library	Nepean Centre	13.19	8.74	19.4	1.47	0.168
Ottawa Public Library	North Gloucest	3.84	12.94	3.71	0.97	0.075
Ottawa Public Library	North Gower	1.56	8.71	5.05	3.23	0.371
Ottawa Public Library	Orléans	7.32	8.1	5.84	0.8	0.098
Ottawa Public Library	Osgoode	2.21	5.82	0.89	0.4	0.069
Ottawa Public Library	Richmond	0.82	15.37	0.67	0.81	0.053
Ottawa Public Library	Rideau	3.67	18.91	5.63	1.53	0.081
Ottawa Public Library	Rockcliffe Park	1.98	9.06	1.6	0.81	0.089
Ottawa Public Library	Rosemount	4.55	10.29	12	2.64	0.256
Ottawa Public Library	Ruth E Dickinso	5.33	19.11	6.63	1.24	0.065
Ottawa Public Library	St-Laurent	6.3	8.91	8.53	1.35	0.152
Ottawa Public Library	Stittsville	3.21	10.33	1.6	0.5	0.048
Ottawa Public Library	Sunnyside	5.43	16.23	12.09	2.23	0.137
Ottawa Public Library	Vanier	2.72	3.87	2.73	1	0.259
Ottawa Public Library	Vernon	1.86	2.2	0.16	0.09	0.039

F – Branch-Level Data						
Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Ottawa Public Library	Homebound Ser					0.351
Richmond Hill Public Library	Richmond Hill C					
Richmond Hill Public Library	Richmond Gree					
Richmond Hill Public Library	Richmond Hill C					
Richmond Hill Public Library	Oak Ridges Mor					
Richmond Hill Public Library	Richvale					
Richmond Public Library	Brighthouse	12.51	10.54	9.26	0.74	0.07
Richmond Public Library	Brighthouse	34.27	9.19	25.61	0.75	0.081
Richmond Public Library	Ironwood	5.36	14.95	3.34	0.62	0.042
Richmond Public Library	Steveston	4.34	15.96	4.56	1.05	0.066
Richmond Public Library	Cambie	4.31	11.07	2.23	0.52	0.047
Laval, Bibliotheque	Multiculturelle	6.77	5.52	4.93	0.73	0.132
Laval, Bibliotheque	Multiculturelle	10.4	2.45	7.81	0.75	0.306
Laval, Bibliotheque	Emile-Nelligan	6.13	8.14	6.6	1.08	0.132
Laval, Bibliotheque	Gabrielle-Roy	7.48	6.16	4.46	0.6	0.097
Laval, Bibliotheque	Germaine-Guev	8.03	4.24	8.2	1.02	0.241
Laval, Bibliotheque	Marius-Barbeau	5.01	5.09	2.44	0.49	0.096
Laval, Bibliotheque	Philippe-Pannetc	5.01	4.44	2.03	0.4	0.091
Laval, Bibliotheque	Sylvain-Garneau	5.29	6.28	4.81	0.91	0.145
Laval, Bibliotheque	Yves-Therault	5.29	7.15	2.67	0.5	0.07
Laval, Bibliotheque	Laure-Conan	8.31	7.51	5.31	0.64	0.085
St. Catharines Public Library	Centennial	3.2	16.74	19.98	6.24	0.373
St. Catharines Public Library	Centennial			48.84		0.507
St. Catharines Public Library	Grantham	6.33	8.4	11.62	1.84	0.218
St. Catharines Public Library	Port Dalhousie	1.49	9.57	4.23	2.85	0.297
St. Catharines Public Library	Merritt	4.23	6.27	4.87	1.15	0.184
		7.98	11.31	12.3	1.54	0.136
Surrey Public Library	Cloverdale	6.5	7.04	7.15	1.1	0.156
Surrey Public Library	Fleetwood	6.87	11.61	9.71	1.41	0.122
Surrey Public Library	Guildford	15.83	11.01	30.75	1.94	0.176
Surrey Public Library	Newton	8.21	14.56	13.43	1.64	0.112
Surrey Public Library	Ocean Park	5.91	10.05	9.02	1.53	0.152
Surrey Public Library	Port Kells	2.4	2.6	2.11	0.88	0.339
Surrey Public Library	Semiahmoo	8.71	10	12.79	1.47	0.147
Surrey Public Library	Strawberry Hill	7.4	14.26	8.78	1.19	0.083
Surrey Public Library	Whalley	6.59	12.69	10.79	1.64	0.129
Thunder Bay Public Library	Waverley Resou	14.03	4.04	8.63	0.61	0.152
Thunder Bay Public Library	Waverley Resou	25.11	2.46	12.9	0.51	0.209

F – Branch-Level Data						
Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Thunder Bay Public Library	Brodie Resource	16.74	5.07	10.36	0.62	0.122
Thunder Bay Public Library	County Park	3.89	8.6	1.75	0.45	0.052
Thunder Bay Public Library	Mary J. L. Black	4.93	6.68	7.19	1.46	0.219
Toronto Public Library	Toronto Referer	8.95	7.47	7.06	0.79	0.106
Toronto Public Library	Toronto Referer	103.33	3.57	57.82	0.56	0.157
Toronto Public Library	Agincourt	21.93	7.53	13.2	0.6	0.08
Toronto Public Library	Albert Campbel	13.15	5.05	10.68	0.81	0.161
Toronto Public Library	Albion	13.99	10.52	21.05	1.5	0.143
Toronto Public Library	Alderwood	4.21	7.71	4.53	1.07	0.139
Toronto Public Library	Amesbury Park	3.45	12.31	15.41	4.47	0.363
Toronto Public Library	Annette	4.97	7.24	1.95	0.39	0.054
Toronto Public Library	Armour Heights	2.93	10.77	3.31	1.13	0.105
Toronto Public Library	Barbara Frum	15.58	6.86	32.04	2.06	0.3
Toronto Public Library	Bayview	3.64	15.26	4.77	1.31	0.086
Toronto Public Library	Beaches	6.64	12.94	2.33	0.35	0.027
Toronto Public Library	Bendale	3.52	19.5	14.07	4	0.205
Toronto Public Library	Black Creek	3.58	13.01	5.01	1.4	0.108
Toronto Public Library	Bloor Gladstone	10.32	10.43	5.69	0.55	0.053
Toronto Public Library	Brentwood	10.66	3.99	3.31	0.31	0.078
Toronto Public Library	Bridlewood	5.86	17.03	3.36	0.57	0.034
Toronto Public Library	Brookbanks	4.54	8.07	12.16	2.68	0.332
Toronto Public Library	Burrows Hall	5.35	16.73	2.65	0.49	0.03
Toronto Public Library	Cedarbrae	19.36	0.52	0.44	0.02	0.044
Toronto Public Library	Centennial	4.28	12.2	11.22	2.62	0.215
Toronto Public Library	City Hall	4.53	21.52	4.66	1.03	0.048
Toronto Public Library	Cliffcrest	4.19	12.43	0.94	0.23	0.018
Toronto Public Library	College Shaw	5.17	8.38	2.88	0.56	0.066
Toronto Public Library	Danforth Coxw	6.6	8.3	3.76	0.57	0.069
Toronto Public Library	Davenport	2.71	8.56	1.56	0.58	0.067
Toronto Public Library	Dawes Road	5.87	4.71	3.56	0.61	0.129
Toronto Public Library	Deer Park	8.41	9.23	6.1	0.73	0.079
Toronto Public Library	Don Mills	15.03	4.58	10.65	0.71	0.155
Toronto Public Library	Downsview	11.24	5.01	9.49	0.84	0.169
Toronto Public Library	Dufferin St. Clair	5.65	8.83	3.52	0.62	0.071
Toronto Public Library	Eatonville	8.86	7.77	6.6	0.74	0.096
Toronto Public Library	Eglinton Square	4.67	11.91	1.32	0.28	0.024
Toronto Public Library	Elmbrook Park	4.46	5.95	2.99	0.67	0.113
Toronto Public Library	Evelyn Gregory	4.37	5.56	2.43	0.56	0.1

F – Branch-Level Data						
Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Toronto Public Library	Fairview	23.45	6.9	18.82	0.8	0.116
Toronto Public Library	Flemingdon Park	4.66	12.06	7.82	1.68	0.139
Toronto Public Library	Forest Hill	4.95	6.71	4.5	0.91	0.136
Toronto Public Library	Gerrard Ashdale	6.78	4.95	1.43	0.21	0.043
Toronto Public Library	Goldhawk Park	4.48	12.11	2.8	0.62	0.052
Toronto Public Library	Guildwood	3.5	9.12	2.42	0.69	0.076
Toronto Public Library	High Park	5.72	9.43	2.57	0.45	0.048
Toronto Public Library	Highland Creek	3.91	8.74	5.83	1.49	0.171
Toronto Public Library	Hillcrest	4.84	10.98	8.12	1.68	0.153
Toronto Public Library	Humber Bay	3.47	7.57	5.27	1.52	0.2
Toronto Public Library	Humber Summit	3.22	7.34	7.62	2.37	0.323
Toronto Public Library	Humberwood	3.96	23.3	5.72	1.44	0.062
Toronto Public Library	Jane Dundas	7.26	7.22	4.76	0.66	0.091
Toronto Public Library	Jane Sheppard	2.57	15.25	18.4	7.16	0.469
Toronto Public Library	Jones	4.34	6.55	2.91	0.67	0.102
Toronto Public Library	Kennedy Eglinto	4.81	12.55	6.46	1.34	0.107
Toronto Public Library	Leaside	5.47	6.57	4.67	0.85	0.13
Toronto Public Library	Lillian H. Smith	12.19	7.94	6.79	0.56	0.07
Toronto Public Library	Locke	5.61	11.89	15.24	2.72	0.229
Toronto Public Library	Long	4.08	6.2	2.73	0.67	0.108
Toronto Public Library	Main St.	5.55	6.87	3.42	0.62	0.09
Toronto Public Library	Malvern	13.27	9.06	9.34	0.7	0.078
Toronto Public Library	Maria A. Shchuk	9.61	4.37	5.73	0.6	0.137
Toronto Public Library	Maryvale	4.93	11.24	1.49	0.3	0.027
Toronto Public Library	McGregor Park	4.39	14.56	6.62	1.51	0.104
Toronto Public Library	Mimico Centenr	4.52	8.74	5.38	1.19	0.136
Toronto Public Library	Morningside	4.4	8.67	6.21	1.41	0.163
Toronto Public Library	Mount Dennis	5.39	4.68	2.88	0.53	0.114
Toronto Public Library	Mount Pleasant	3.26	10.87	2.4	0.73	0.068
Toronto Public Library	New Toronto	3.85	9.68	8.77	2.28	0.236
Toronto Public Library	North York Cen	51.84	8.7	30.81	0.59	0.068
Toronto Public Library	Northern Distri	14.46	3.38	5.56	0.38	0.114
Toronto Public Library	Oakwood	5.82	6.5	5.3	0.91	0.14
Toronto Public Library	Palmerston	4.63	8.88	3.59	0.77	0.087
Toronto Public Library	Pape Danforth	7.95	9.92	3.29	0.41	0.042
Toronto Public Library	Parkdale	7.1	10.7	8.64	1.22	0.114
Toronto Public Library	Parliament	7.58	7.3	5.01	0.66	0.091
Toronto Public Library	Perth Dupont	3.06	6.04	2.32	0.76	0.125

F – Branch-Level Data						
Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Toronto Public Library	Pleasant View	3.72	9.31	0.6	0.16	0.017
Toronto Public Library	Port Union	4.66	8.17	2.15	0.46	0.056
Toronto Public Library	Queen Saulters	2.68	12.88	4.21	1.57	0.122
Toronto Public Library	Rexdale	3.11	8.35	2.7	0.87	0.104
Toronto Public Library	Richview	17.13	5.1	13.47	0.79	0.154
Toronto Public Library	Riverdale	9.24	6	3.7	0.4	0.067
Toronto Public Library	Runnymede	8.55	11.66	10.56	1.23	0.106
Toronto Public Library	S. Walter Stewar	8.66	7.55	5.21	0.6	0.08
Toronto Public Library	Sanderson	7.01	11.04	4.73	0.67	0.061
Toronto Public Library	Spadina	4.83	11.21	5.27	1.09	0.097
Toronto Public Library	St. Clair Silverth	3	6.05	5.08	1.69	0.28
Toronto Public Library	St. James Town	6.49	17.53	7.33	1.13	0.064
Toronto Public Library	St. Lawrence	4.17	9.16	4.73	1.13	0.124
Toronto Public Library	Steeles	4.08	14.7	1.12	0.27	0.019
Toronto Public Library	Swansea			1.01		0.082
Toronto Public Library	Taylor	3.41	5.88	1.29	0.38	0.064
Toronto Public Library	Thorncliffe	5.14	9.04	2.81	0.55	0.061
Toronto Public Library	Todmorden	1.25	7.86	1.75	1.4	0.178
Toronto Public Library	Northern Elms	3.17	6.04	2.55	0.81	0.134
Toronto Public Library	Urban Affairs	6.64	6.67	3.1	0.47	0.07
Toronto Public Library	Victoria Village	2.76	9.11	2.27	0.82	0.09
Toronto Public Library	Weston	6.5	5.18	4.83	0.74	0.143
Toronto Public Library	Woodside Squar	6.99	24.54	6.44	0.92	0.038
Toronto Public Library	Woodview Park	3.05	6.79	6.36	2.08	0.306
Toronto Public Library	Wychwood	5.09	6.61	5.6	1.1	0.166
Toronto Public Library	York Woods	13.95	4.21	9.19	0.66	0.157
Toronto Public Library	Yorkville	5.34	7.05	2.79	0.52	0.074
Toronto Public Library	Bookmobile	4.55	5.52	4.14	0.91	0.165
Vancouver Island Regional Library	Central Services	4.5	9.62	3.96	0.88	0.091
Vancouver Island Regional Library	Bella Coola	2.07		4.21	2.03	
Vancouver Island Regional Library	Campbell River	6.89	17.8	5.5	0.8	0.045
Vancouver Island Regional Library	Chemainus	2.34	9.88	1.64	0.7	0.071
Vancouver Island Regional Library	Comox	3.83		2.73	0.71	
Vancouver Island Regional Library	Courtenay	7.89	11.94	10.62	1.35	0.113
Vancouver Island Regional Library	Cowichan	8.11	11.68	2.48	0.31	0.026
Vancouver Island Regional Library	Cumberland	1.46	4.32	0.46	0.32	0.073
Vancouver Island Regional Library	Gold River	2.49		2.81	1.13	
Vancouver Island Regional Library	Hornby Island	1.99	15.47	7.84	3.93	0.254

F – Branch-Level Data						
Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Vancouver Island Regional Library	Ladysmith	4.16	11.52	4.83	1.16	0.101
Vancouver Island Regional Library	Cowichan Lake	2.88		0.35	0.12	
Vancouver Island Regional Library	Masset	1.74	16.01	3.43	1.97	0.123
Vancouver Island Regional Library	Nanaimo Harbo	9.09	10.15	12.78	1.41	0.139
Vancouver Island Regional Library	Parksville	5.99	9.61	4.13	0.69	0.072
Vancouver Island Regional Library	Port Alberni	5.4	12.4	0.36	0.07	0.005
Vancouver Island Regional Library	Port Alice	2.6		7.69	2.96	
Vancouver Island Regional Library	Port Clements	1.57		2.06	1.31	
Vancouver Island Regional Library	Port Hardy	1.83	20.67	1.29	0.71	0.034
Vancouver Island Regional Library	Port McNeill	2.08		3.6	1.72	
Vancouver Island Regional Library	Port Renfrew	1.82		1.2	0.66	
Vancouver Island Regional Library	Quadra Island	2.39		1.69	0.71	
Vancouver Island Regional Library	Qualicum Beach	4.74	11.62	8.62	1.82	0.156
Vancouver Island Regional Library	Queen Charlott	1.58	8.96	4.32	2.74	0.305
Vancouver Island Regional Library	Sandspit	1.84	4.12	2.34	1.27	0.308
Vancouver Island Regional Library	Sayward	2.2				
Vancouver Island Regional Library	Sidney/North Sa	6.11	10.42	2.86	0.47	0.045
Vancouver Island Regional Library	Sointula	2.14		0.8	0.37	
Vancouver Island Regional Library	Sooke	3.48	10.74	1	0.29	0.027
Vancouver Island Regional Library	South Cowichan	4.22	10.84	4.03	0.95	0.088
Vancouver Island Regional Library	Tahsis	1.81		0.72	0.4	
Vancouver Island Regional Library	Tofino	1.83	3.34	0.53	0.29	0.087
Vancouver Island Regional Library	Ucluelet	1.92		1.01	0.53	
Vancouver Island Regional Library	Union Bay	1.31	3.26	1.92	1.46	0.449
Vancouver Island Regional Library	Nanaimo Wellin	7.37	9.97	4.69	0.64	0.064
Vancouver Island Regional Library	Woss	2.21		0.69	0.31	
Vancouver Island Regional Library	Gabriola Island	3.01		2.16	0.72	
Vancouver Island Regional Library	Cortes Island	2.15	0.7	0.16	0.07	0.107
Vancouver Island Regional Library	Bowser	1.44		1.92	1.34	
Vancouver Island Regional Library	Books By Mail					
Vancouver Island Regional Library	Virtual					
Vancouver Public Library	Central Library	110.62	5.52	155.14	1.4	0.254
Vancouver Public Library	Britannia	6.06	17.42	5.92	0.98	0.056
Vancouver Public Library	Carnegie	2.59	6.08	13.05	5.04	0.83
Vancouver Public Library	Champlain Heigl	8.15	12.5	6.87	0.84	0.067
Vancouver Public Library	Collingwood	5.32	8.59	4.59	0.86	0.101
Vancouver Public Library	Dunbar	7.69	11.37	6.14	0.8	0.07
Vancouver Public Library	Firehall	7.14	8.87	5.88	0.82	0.093

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Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Vancouver Public Library	Fraserview	5.89	9.92	4.56	0.78	0.078
Vancouver Public Library	Hastings	7.1	10.89	6.47	0.91	0.084
Vancouver Public Library	Joe Fortes	7.02	15.3	9.44	1.34	0.088
Vancouver Public Library	Kensington	8.94	9.34	9.48	1.06	0.114
Vancouver Public Library	Kerrisdale	8.05	15.97	9.32	1.16	0.073
Vancouver Public Library	Kitsilano	8.07	18.56	7.87	0.97	0.053
Vancouver Public Library	Marpole	7	9.26	5.34	0.76	0.082
Vancouver Public Library	Mount Pleasant	7.07	16.01	9.38	1.33	0.083
Vancouver Public Library	Oakridge	6.8	19.51	8.31	1.22	0.063
Vancouver Public Library	Outreach Servic	5.58	0.14	23.38	4.19	29.785
Vancouver Public Library	Renfrew	8.88	11.6	7.78	0.88	0.076
Vancouver Public Library	Riley Park	2.24	13.98	2.85	1.27	0.091
Vancouver Public Library	South Hill	6.39	12.77	7.74	1.21	0.095
Vancouver Public Library	Strathcona	2.96	9.03	1.97	0.67	0.074
Vancouver Public Library	West Point Grey	7.41	14.06	7.29	0.98	0.07
Vaughan Public Libraries	Bathurst Clark	11.17	6.12	11.49	1.03	0.168
Vaughan Public Libraries	Bathurst Clark	18.11	5.99	18.34	1.01	0.169
Vaughan Public Libraries	Ansley Grove	7.98	4.46	6.15	0.77	0.173
Vaughan Public Libraries	Dufferin Clark	8.14	10.74	5.9	0.72	0.067
Vaughan Public Libraries	Kleinburg	2.14	2.48	1.31	0.61	0.247
Vaughan Public Libraries	Maple	9.88	8.52	9.06	0.92	0.108
Vaughan Public Libraries	Pierre Berton	17.92	5.2	23.88	1.33	0.257
Vaughan Public Libraries	Woodbridge	7.24	3.72	6.89	0.95	0.256
Windsor Public Library	Central	6.16	8.2	4.81	0.78	0.095
Windsor Public Library	Central	24.93	9.58	16.32	0.65	0.068
Windsor Public Library	Bridgeview	2.66	4.09	2.46	0.92	0.226
Windsor Public Library	Fontainebleau	2.18	5.99	0.96	0.44	0.074
Windsor Public Library	Forest Glade	2.24	9.63	2.74	1.22	0.127
Windsor Public Library	Budimir	4.24	6.8	4.62	1.09	0.16
Windsor Public Library	Remington Park	2.84	4	0.96	0.34	0.085
Windsor Public Library	Riverside	3.95	6.78	4.7	1.19	0.176
Windsor Public Library	Sandwich	2.61	5.48	2.72	1.04	0.19
Windsor Public Library	Seminole	2.6	6.59	2.26	0.87	0.132
Windsor Public Library	South Walkervill	2.55	5.08	1.8	0.71	0.139
Winnipeg Public Library		10.65	5.55	7.13	0.67	0.121
Winnipeg Public Library	Millennium	68.22	5.15	43.38	0.64	0.124
Winnipeg Public Library	Charleswood	4.68	7.07	3	0.64	0.091
Winnipeg Public Library	Cornish	3.66	7.58	2.11	0.58	0.076

F – Branch-Level Data						
Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Winnipeg Public Library	Fort Garry	6.63	5.37	4.59	0.69	0.129
Winnipeg Public Library	Henderson	12.94	4.04	5.48	0.42	0.105
Winnipeg Public Library	Louis Riel	9.72	6.99	6.07	0.62	0.089
Winnipeg Public Library	Munroe	3.36	13.22	3.17	0.94	0.071
Winnipeg Public Library	Osborne	4.26	8.99	2.04	0.48	0.053
Winnipeg Public Library	Pembina Trail	7.8	7.24	7.75	0.99	0.137
Winnipeg Public Library	River Heights	7.5	6.2	8.49	1.13	0.183
Winnipeg Public Library	Sir William Stepl	7.43	5.66	4.02	0.54	0.096
Winnipeg Public Library	St. Boniface	7.24	3.22	3.8	0.52	0.163
Winnipeg Public Library	St. James	7.02	5.48	5.45	0.78	0.142
Winnipeg Public Library	St. Johns	3.51	4.46	1.49	0.43	0.095
Winnipeg Public Library	St. Vital	6.78	5.11	5.11	0.75	0.148
Winnipeg Public Library	Transcona	6.71	5.07	5.59	0.83	0.165
Winnipeg Public Library	West End	3.41	10.41	0.94	0.28	0.026
Winnipeg Public Library	West Kildonan	8.14	4.87	6.72	0.83	0.169
Winnipeg Public Library	Westwood	7.16	4.24	5.1	0.71	0.168
Winnipeg Public Library	Windsor Park	4.6	6.87	2.36	0.51	0.075
Total	0	3,937.77	4,886.89	3,904.06	567.75	100.151