



Canadian **Urban** Libraries Council
Conseil des Bibliothèques **Urbaines** du Canada

2011 CANADIAN PUBLIC LIBRARY STATISTICS



Report prepared by Jennifer Marriott
for the Canadian Urban Libraries Council (CULC)/Conseil des Bibliothèques Urbaines du Canada (CBUC)

A – General Information

Library Name	Population	City	Province	Postal Code	Library Director	Director's Phone Number	Director's Fax Number	Director's Email Address	Website
1 Toronto Public Library	2,790,200	Toronto	ON	M4W 2G8	Jane Pyper	(416) 393-7032	(416) 393-7083	citylibrarian@torontopubliclibrary.ca	www.torontopubliclibrary.ca/
2 Montréal Public Library	1,649,519	Montreal	QC	H3C 0G4	Louise Guillemette-Labory	(514) 872-1608	(514) 872-0530	lglabory@ville.montreal.qc.ca	www.ville.montreal.qc.ca/biblio/
3 Calgary Public Library	1,090,936	Calgary	AB	T2G 2M2	Gerry Meek	(403) 260-2600	(403) 237-5393	Gerry.meek@calgarypubliclibrary.com	calgarypubliclibrary.com/
4 Ottawa Public Library	927,118	Ottawa	ON	K1P 5M2	Danielle McDonald	(361) 358-0242 x32189	(613) 567-8815	Danielle.mcdonald@bibliooottawalibrary.ca	www.bibliooottawalibrary.ca/
5 Edmonton Public Library	812,201	Edmonton	AB	T5J 2V4	Linda Cook	(780) 496-7050	(780) 496-7097	lcook@epl.ca	www.epl.ca/
6 Mississauga Library System	738,000	Mississauga	ON	L5B 3Y3	Don Mills	(905) 615-3200 x3601	(905) 615-3625	don.mills@mississauga.ca	www.mississauga.ca/library
7 Winnipeg Public Library	691,800	Winnipeg	MB	R3C 3P5	Rick Walker	(204) 986-6472	(204) 942-5671	rwalker@winnipeg.ca	winnipeg.ca/library
8 Fraser Valley Regional Library	688,956	Abbotsford	BC	V2S 5Y1	Rob O'Brennan	(604) 859-7141 x7004	(604) 859-4788	robert.obrennan@fvrl.bc.ca	www.fvrl.ca/
9 Vancouver Public Library	644,214	Vancouver	BC	V6B 6B1	Sandra Singh	(604) 331-4007	(604) 331-4080	sandra.singh@vpl.ca	www.vpl.ca/
10 Hamilton Public Library	531,057	Hamilton	ON	L8N 4E4	Paul Takala	(905) 546-3200 x3214	(905) 546-3202	ptakala@hpl.ca	www.hpl.ca
11 Brampton Library	523,911	Brampton	ON	L6W 3L6	Cathy Matyas	(905) 793-4636 x4311	(905) 453-0810	cmatyas@bramlib.on.ca	www.bramptonlibrary.ca/
12 Surrey Libraries	462,454	Surrey	BC	V3T 4B8	Melanie Houlden	(604) 598-7305	(604) 598-7310	mghoulden@surrey.ca	www.surreylibraries.ca
13 Vancouver Island Regional Library	415,425	Nanaimo	BC	V9R 5N3	Rosemary Bonanno	(250) 729-2313	(250) 758-2482	rbonanno@vir.bc.ca	www.vir.bc.ca/
14 Bibliothèques de Laval	399,400	Laval	QC	H7V 3Z4	Marc Deblois	(450) 978-6888 x5931	(450) 669-4729	m.deblois@ville.laval.qc.ca	www.ville.laval.qc.ca/
15 Halifax Public Libraries	372,858	Dartmouth	NS	B2Y 4P8	Judith Hare	(902) 490-5868	(902) 490-5762	harej@halifaxpubliclibraries.ca	www.halifaxpubliclibraries.ca/
16 London Public Library	366,151	London	ON	N6A 6H9	Susanna Hubbard Krimmer	(519) 661-5143	(519) 663-5396	susanna.krimmer@pl.london.on.ca	www.londonpubliclibrary.ca/
17 Markham Public Library	312,454	Markham	ON	L3P 3A7	Catherine Biss	(905) 513-7977 ext. 5999	(905) 471-6015	cbiss@markham.library.on.ca	www.markhampubliclibrary.ca
18 Greater Victoria Public Library	311,205	Victoria	BC	V8W 3H2	Maureen Sawa	(250) 413-0356	(250) 385-5971	msawa@gvpl.ca	www.gvpl.ca/
19 Vaughan Public Libraries	288,301	Thornhill	ON	L4J 8C1	Margie Singleton	(905) 832-8514 x4101	(905) 709-1530	margie.singleton@vaughan.ca	www.vaughanpl.info/
20 Bibliothèque municipale de Gatineau	268,802	Gatineau	QC	J8X 3Y9	Carole Laguë	(819) 243-2345 x2548	(819) 243-2399	lague.carole@gatineau.ca	bibliotheque.gatineau.ca/
21 Kitchener Public Library	233,425	Kitchener	ON	N2H 2H1	Sonia Lewis	(519) 743-0491	(519) 743-1261	sonia.lewis@kpl.org	www.kpl.org/
22 Burnaby Public Library	227,389	Burnaby	BC	V5H 4N5	Edel Toner-Rogala	(604) 436-5431	(604) 436-2961	edel.toner-rogala@bpl.bc.ca	www.bpl.bc.ca
23 Saskatoon Public Library	224,300	Saskatoon	SK	S7K 0J6	Zenon Zuzak	(306) 975-7575	(306) 975-7542	z.zuzak@saskatoonlibrary.ca	www.saskatoonlibrary.ca/
24 Windsor Public Library	210,891	Windsor	ON	N9A 4M9	Chris Woodrow	(519) 255-6770 x44230	(519) 255-7207	cwoodrow@windsorpubliclibrary.com	www.windsorpubliclibrary.com
25 Richmond Public Library	196,858	Richmond	BC	V6Y 1R8	Greg Buss	(604) 231-6418	(604) 278-0459	greg.buss@yourlibrary.ca	www.yourlibrary.ca
26 Richmond Hill Public Library	183,237	Richmond Hill	ON	L4C 0H5	Barbara Ransom	(905) 770-0310 x421	(905) 770-0312	bransom@richmondhill.ca	www.rhpl.richmondhill.on.ca/
27 Oakville Public Library	180,500	Oakville	ON	L6J 2Z4	Charlotte Meissner	(905) 815-2029	(905) 815-2024	cmeissner@oakville.ca	www.opl.on.ca/
28 Regina Public Library	179,246	Regina	SK	S4P 3Z5	Jeff Barber	(306) 777-6099	(306) 949-7263	jbarber@reginalibrary.ca	www.reginalibrary.ca/
29 Burlington Public Library	175,779	Burlington	ON	L7R 1J4	Maureen Barry	(905) 639-3611 x1100	(905) 681-7277	barrym@bpl.on.ca	www.bpl.on.ca/
30 Albert-Westmorland-Kent Library Region	160,049	Moncton	NB	E1C 1E2	Tina Bourgeois	(506) 869-6032	(506) 869-6022	tina.bourgeois@gnb.ca	www.gnb.ca/0003/regions/awk-0-250
31 Oshawa Public Library	152,000	Oshawa	ON	L1H 1N2	Ian Heckford	(905) 579-6111 x5212	(905) 433-8107	iheckford@oshawalibrary.on.ca	www.oshawalibrary.on.ca
32 Fundy Library Region	145,521	Saint John	NB	E2L 4Z6	Ian Wilson	(506) 643-7220	(506) 643-7225	ian.Wilson@gnb.ca	www.gnb.ca/0003/region-e.asp
33 Kingston Frontenac Public Library	143,865	Kingston	ON	K7L 1X8	Patricia Enright	(613) 549-8888 x1230	(613) 549-8476	penright@kfpl.ca	www.kfpl.ca
34 Barrie Public Library	140,000	Barrie	ON	L4M 1L6	Al Davis	(705) 728-1010 x7500	(705) 728-4322	adavis@barrie.ca	www.library.barrie.on.ca/
35 York Library Region	135,254	Fredericton	NB	E3C 1B2	Jill Foster	(506) 453-5380	(506) 457-4878	jill.foster@gnb.ca	www.gnb.ca/publiclibraries
36 Cambridge Libraries & Galleries	132,300	Cambridge	ON	N1S 2K6	Greg Hayton	(519) 621-0460 x137	(519) 621-2080	ghayton@cambridgelibraries.ca	www.cambridgelibraries.ca/
37 St. Catharines Public Library	132,000	St. Catharines	ON	L2R 7K2	Lilita Stripnieks	(905) 688-6103 x235	(905) 688-6292	lstripnieks@stcatharines.library.on.ca	www.stcatharines.library.on.ca/
38 Coquitlam Public Library	121,476	Coquitlam	BC	V3J 6A9	Rhian Piprell	(604) 937-4132	(604) 931-6739	rpiprell@library.coquitlam.bc.ca	www.library.coquitlam.bc.ca/
39 Thunder Bay Public Library	108,359	Thunder Bay	ON	P7B 1A9	Barbara Philp	(807) 684-6802	(807) 344-5119	bphilp@tbpl.ca	www.tbpl.ca/

A – General Information

	Library Name	Population	City	Province	Postal Code	Library Director	Director's Phone Number	Director's Fax Number	Director's Email Address	Website
40	Pickering Public Library	92,950	Pickering	ON	L1V 2R6	Cathy Grant	(905) 831-6265 x6236	(905) 831-6927	cathyg@picnet.org	www.picnet.org/
41	Red Deer Public Library	91,877	Red Deer	AB	T4N 1T9	Dean Frey	(403) 342-9102	(403) 341-3110	dfrey@rdpl.org	www.rdpl.org/
42	Chaleur Library Region	91,289	Campbellton	NB	E3N 2G6	Sarah Kilfoil	(506) 789-6599	(506) 789-7318	sarah.kilfoil@gnb.ca	www.gnb.ca/0003/regions/cnaieur-
43	Western Counties Regional Library	61,676	Yarmouth	NS	B5A 1G3	Trudy Amirault	(902) 742-2486 x225	(902) 742-6920	tamiraul@nsy.library.ns.ca	www.westerncounties.ca/
44	St. Albert Public Library	61,466	St. Albert	AB	T8N 3Z9	Peter Bailey	(780) 459-1681	(780) 458-5772	pbailey@sapl.ab.ca	www.sapl.ab.ca/
45	Haut-Saint-Jean Library Region	50,274	Edmundston	NB	E3V 1J3	Johanne Jacob	(506) 735-2074	(506) 735-2193	Johanne.Jacob@gnb.ca	www.gnb.ca/publiclibraries
46	Bibliothèque et Archives nationales du Québec		Montréal	QC	H2L 5C4	Guy Berthiaume	(514) 873-1101 x3250	(514) 864-3818	pdg@banq.qc.ca	www.banq.qc.ca
47	Eastern Counties Regional Library		Mulgrave	NS	B0E 2G0	Petra Mauerhoff	(902) 747-2597	(902) 747-2500	pmauerhoff@nsme.library.ns.ca	ecrl.library.ns.ca
	Total	17,916,943								
	Avg	398,154								
	Max	2,790,200								
	Min	50,274								
	Median	224,300								

A – General Information

Library Name	Number of Locations	Does this system have a central library?	Administrative Locations	Registered Borrowers/ Active Users	Number of Bookmobiles	Floor Space (Sq Ft)	Lease Space (Sq Ft)	Leased Space Percentage
1 Toronto Public Library	98	Yes	Yes	1,270,577	2	1,853,725	116,414	6.28%
2 Montréal Public Library	44	No	Yes	370,846	1	686,423	44,708	6.51%
3 Calgary Public Library	17	Yes	Yes	447,666	0	445,341	11,673	2.62%
4 Ottawa Public Library	33	Yes	Yes	361,982	2	449,536	102,506	22.80%
5 Edmonton Public Library	17	Yes	No	432,495	0	432,777	85,734	19.81%
6 Mississauga Library System	18	Yes	Yes	295,907	0	395,166	28,083	7.11%
7 Winnipeg Public Library	20	Yes	No	373,393	0	342,701	65,350	19.07%
8 Fraser Valley Regional Library	25	No	Yes	267,246	0	236,570	-	0.00%
9 Vancouver Public Library	22	Yes	No	351,862	0	500,093	37,660	7.53%
10 Hamilton Public Library	24	Yes	No	291,738	2	318,683	35,564	11.16%
11 Brampton Library	6	No	Yes	140,671	0	107,962	61,944	57.38%
12 Surrey Libraries	9	Yes	No	160,309	0	128,679	17,173	13.35%
13 Vancouver Island Regional Library	38	No	Yes	162,193	0	156,901	-	0.00%
14 Bibliothèques de Laval	9	No	Yes	81,773	0	103,651	24,490	23.63%
15 Halifax Public Libraries	14	No	Yes	152,991	1	211,253	97,053	45.94%
16 London Public Library	16	Yes	Yes	180,861	0	327,968	38,883	11.86%
17 Markham Public Library	6	No	Yes	203,073	0	128,241	-	0.00%
18 Greater Victoria Public Library	10	Yes	No	194,397	0	139,972	-	0.00%
19 Vaughan Public Libraries	7	No	No	127,536	0	120,603	-	0.00%
20 Bibliothèque municipale de Gatineau	11	Yes	Yes	87,925	0	95,323	3,443	3.61%
21 Kitchener Public Library	5	Yes	No	93,970	0	126,440	-	0.00%
22 Burnaby Public Library	4	Yes	No	183,295	1	103,000	-	0.00%
23 Saskatoon Public Library	8	Yes	No	144,372	0	148,968	5,600	3.76%
24 Windsor Public Library	10	Yes	Yes	89,243	0	156,673	-	0.00%
25 Richmond Public Library	4	Yes	No	123,276	0	69,771	16,047	23.00%
26 Richmond Hill Public Library	4	Yes	No	97,832	0	87,200	6,000	6.88%
27 Oakville Public Library	6	Yes			0	95,044	-	0.00%
28 Regina Public Library	9	Yes	No	82,190	0	158,245	22,900	14.47%
29 Burlington Public Library	6	Yes	No	75,813	0	94,384	12,700	13.46%
30 Albert-Westmorland-Kent Library Region	16	Yes	No	75,713	0	85,273	40,694	47.72%
31 Oshawa Public Library	4	Yes	No	56,400	0	94,000	7,520	8.00%
32 Fundy Library Region	10	Yes	Yes	78,225	0	93,708	48,980	52.27%
33 Kingston Frontenac Public Library	16	Yes	No		0	-	-	0.00%
34 Barrie Public Library	1			55,333	0	41,000	-	0.00%
35 York Library Region	14	Yes	Yes	77,582	2	80,437	13,988	17.39%
36 Cambridge Libraries & Galleries	4	Yes	No	46,381	0	71,675	-	0.00%
37 St. Catharines Public Library	4	Yes	No		0	72,050	9,650	13.39%
38 Coquitlam Public Library	2	Yes	No	73,301	1	36,466	-	0.00%
39 Thunder Bay Public Library	4	No	No	32,003	0	59,656	3,900	6.54%

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40 Pickering Public Library	5	Yes	No		0	44,225	-	0.00%
41 Red Deer Public Library	2	Yes	No	33,250	0	47,200	-	0.00%
42 Chaleur Library Region	11	No	Yes	43,506	1	58,954	13,902	23.58%
43 Western Counties Regional Library	10				0	47,904	-	0.00%
44 St. Albert Public Library	1	No	No	25,280	0	28,073	274,380	977.39%
45 Haut-Saint-Jean Library Region	12	Yes	Yes	43,864	0	62,343	-	0.00%
46 Bibliothèque et Archives nationales du Québec	1	No	No	299,836	0	355,080	-	0.00%
47 Eastern Counties Regional Library	7							
Total	624			7,786,106	13	9,499,337	1,246,939	
Avg	13.28			189,905	1.4	211,096	44,534	52.37%
Max	98			1,270,577	2	1,853,725	274,380	977.39%
Min	1			25,280	1	28,073	3,443	2.62%
Median	9			127,536	1	107,962	26,286	13.42%

B – Annual Activity

Library Name	Registered Borrowers/ Active Users	Annual In Person Visits	Annual Circulation	Children's Circulation	Youth Circulation	Interlibrary Loans borrowed	Interlibrary Loans loaned	In-House Use of Library Materials	Program Attendance	Children's Program Attendance	Youth Program Attendance	Total Number of Library Programs	Total Number of Children's Programs	Total Number of Youth Programs	Programs (Total Hours)
1 Toronto Public Library	1,270,577	19,064,857	33,252,235	9,272,190	988,851	2,348	4,869	7,798,010	865,495	477,523	89,859	31,804	15,360	3,848	31,804
2 Montréal Public Library	370,846	6,527,744	10,475,369	4,306,056		1,832	1,817	2,479,700	305,070	259,066		19,554	17,138		
3 Calgary Public Library	447,666	5,350,000	17,006,665	6,033,223	601,871	4,774	4,386	2,604,784	270,992	76,087	4,911	10,475	3,581	253	21,000
4 Ottawa Public Library	361,982	5,275,850	11,156,138	3,657,710	444,317	5,361	3,379	1,970,900	204,714	153,798	4,960	10,414	5,987	497	
5 Edmonton Public Library	432,495	5,303,482	13,372,504	4,355,814	1,179,420	11,518	9,571	1,290,050	251,624	198,209	5,095	9,966	7,924	488	9,635
6 Mississauga Library System	295,907	4,753,900	7,725,096	2,911,933	317,879	584	2,744	1,935,150	118,087	100,942	6,324	5,043	3,630	500	
7 Winnipeg Public Library	373,393	2,689,454	5,367,912	2,118,398		904	4,265	1,075,550	73,073	28,071	3,187	3,239	1,275	171	5,692
8 Fraser Valley Regional Library	267,246	3,487,711	7,294,815	2,314,154	252,674	5,193	3,223		212,418	160,183	8,759	6,111	3,727	391	
9 Vancouver Public Library	351,862	6,523,630	9,983,426	2,434,940	583,283	5,279	12,139	1,901,000	240,233	190,143	3,449	7,447	6,149	148	
10 Hamilton Public Library	291,738	4,089,150	6,906,628	1,705,693	223,385	2,808	2,811	1,027,850	113,842	98,569	2,284	5,670	4,301	199	
11 Brampton Library	140,671	2,092,269	5,905,285	2,244,590	373,237	1,260	3,081	481,150	46,720	22,389	4,490	1,696	1,175	104	1,899
12 Surrey Libraries	160,309	2,276,983	3,699,925					525,096							
13 Vancouver Island Regional Library	162,193	2,567,125	5,481,386	1,415,694	104,907	5,801	2,659	3,231	48,363	40,189	295	2,371	1,345	28	1,672
14 Bibliothèques de Laval	81,773	1,161,205	3,299,657	1,407,402		1,704	981	449,428	21,685	16,924	194	1,205	732	31	
15 Halifax Public Libraries	152,991	2,322,740	4,875,328			3,209	4,919	1,082,848	129,304			5,471			
16 London Public Library	180,861	3,231,680	4,249,557	1,215,252	152,988	1,840	3,660	709,072	192,195			15,063			
17 Markham Public Library	203,073	2,122,986	4,342,987	1,738,465	244,641	724	600	807,037	68,914	50,932	2,223	4,836	3,439	225	4,836
18 Greater Victoria Public Library	194,397	2,853,000	6,137,988	2,012,091	188,087	6,012	3,420	757,900	65,463	50,267	3,811	2,461	1,735	337	
19 Vaughan Public Libraries	127,536	1,215,415	2,846,201			216	664	508,976	93,635			3,384			2,808
20 Bibliothèque municipale de Gatineau	87,925	944,450	1,654,665	695,085	125,580	1,313	1,490	312,192	42,664	30,683	429	2,018	1,800	19	
21 Kitchener Public Library	93,970	1,201,009	2,732,004	704,149	111,764	1,906	4,960	754,606	60,994	44,533	490	1,761	1,495	28	
22 Burnaby Public Library	183,295	1,914,530	3,797,307	1,490,931		2,229	6,299		49,397	42,562	1,196	1,404	1,081	16	
23 Saskatoon Public Library	144,372	1,688,388	2,149,603	686,616	97,397	3,179	1,416	896,660	83,697	24,369	6,558	3,305	1,131	280	
24 Windsor Public Library	89,243	1,065,450	1,233,219	327,234	34,080	2,689	5,347	297,550	47,015	24,391	1,374	3,693	2,050	45	55,039
25 Richmond Public Library	123,276	1,838,157	4,368,408	1,732,138	321,889	2,119	1,546	661,650	122,923	93,575	2,748	2,490	1,976	146	2,299
26 Richmond Hill Public Library	97,832	1,136,550	2,031,072	175,228	101,512	674	679	387,850	45,426	23,830	18,542	2,348	1,440	748	3,522
27 Oakville Public Library		1,134,500	2,172,109	857,629		3,477	3,934	376,100	52,585	48,349	1,641	2,356	1,922	52	
28 Regina Public Library	82,190	1,329,135	2,238,844	678,409	48,960	2,007	268	-	132,671	55,829	1,482	5,505	2,633	192	-
29 Burlington Public Library	75,813	931,448	1,966,475	616,753	87,297	1,571	2,667	171,950	44,108	30,942	4,253	2,085	1,410	139	
30 Albert-Westmorland-Kent Library Re	75,713	-	589,136	264,718	16,162	323	52	324,025	29,839	23,943	784	2,630	1,875	114	-
31 Oshawa Public Library	56,400	686,296	1,872,137	504,360	97,394	3,745	4,881	207,740	39,996	23,641	1,838	2,216	1,436	161	4,432
32 Fundy Library Region	78,225	-	530,069	156,916	21,510	544	179	291,538	67,326	60,660	1,221	3,743	2,899	140	-
33 Kingston Frontenac Public Library		852,794	1,427,814					205,340	18,522						
34 Barrie Public Library	55,333	713,639	1,560,276	650,370		2,882	2,600		20,697	18,298		904	651		
35 York Library Region	77,582	-	799,950	268,838	33,929	644	348	439,973	48,925	39,003	3,116	2,595	1,930	151	-
36 Cambridge Libraries & Galleries	46,381	795,908	1,237,088			2,712	2,895	185,000	36,707			1,320			990
37 St. Catharines Public Library															
38 Coquitlam Public Library	73,301	644,929	1,316,163	387,572	71,037	2,461	1,963	159,400	37,637	27,551	6,227	1,117	556	144	954
39 Thunder Bay Public Library	32,003	555,092	838,272	160,463	28,249	1,124	2,786	276,000	25,637	18,948	839	1,113	621	32	1,391

B – Annual Activity

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40 Pickering Public Library															
41 Red Deer Public Library	33,250	586,260	813,885	223,131	51,714	2,884	1,550	49,500	31,406	17,540	1,479	1,489	464	85	31,406
42 Chaleur Library Region	43,506	-	332,878	133,575	15,777	228	24	183,083	23,260	16,655	492	1,851	1,343	37	-
43 Western Counties Regional Library															
44 St. Albert Public Library	25,280	302,760	1,091,360			1,397	1,426	94,828	38,593	32,638		922	635		
45 Haut-Saint-Jean Library Region	43,864	-	417,517	159,219	17,095	316	21	229,634	32,446	21,768	1,283	2,301	1,450	108	-
46 Bibliothèque et Archives nationales du	299,836	2,714,488	4,878,533	525,952		2,464	10,402	1,456,084	29,338	14,250		950	620		1,388
47 Eastern Counties Regional Library															
Total	7,786,106	103,944,964	205,427,886	60,542,891	6,936,886	104,255	126,921	35,368,435	4,483,636	2,657,250	195,833	196,326	108,916	9,857	180,767
Avg	189,905	2,735,394	4,777,393	1,636,294	231,230	2,543	3,096	906,883	106,753	71,818	5,934	4,788	2,944	299	10,633
Max	1,270,577	19,064,857	33,252,235	9,272,190	1,179,420	11,518	12,139	7,798,010	865,495	477,523	89,859	31,804	17,138	3,848	55,039
Min	25,280	302,760	332,878	133,575	15,777	216	21	3,231	18,522	14,250	194	904	464	16	954
Median	127,536	1,876,344	2,846,201	857,629	108,336	2,119	2,744	481,150	50,991	39,003	2,284	2,490	1,735	146	3,522

B – Annual Activity

Library Name	Reference Transactions/ Information Questions	Directional and Policy Transactions	Electronic Reference Transactions	% Electronic Questions	Annual Hours of Library Service	Annual Hours at the Central Library	Annual Hours of all Branches	Annual Hours of Bookmobile Service	Additions (Items)	Additions (Titles)	Holdings (Items)	Holding (Titles)	Current Serial Subscription	Print Subscription (Titles)	Print Subscription (Copies)
1 Toronto Public Library	2,380,327	5,334,929	17,342	0.73	263,323	3,175	256,450	2,073	773,523	65,908	11,129,221	4,134,168	18,177	3,876	236,379
2 Montréal Public Library	827,127			-	120,300		119,710	590	258,776	56,691	4,119,345	1,026,652			16,503
3 Calgary Public Library	1,532,752	2,220,348	11,856	0.77	54,168	3,152	50,998		494,845	47,604	2,280,260			1,200	5,200
4 Ottawa Public Library	632,050		10,000	1.58	80,113	3,150	73,651	2,313	327,083	41,868	2,355,859	584,480		933	79,666
5 Edmonton Public Library	1,350,367	684,734	43,433	3.22	51,648	3,635	48,013	-	300,010	52,944	1,823,093	515,164	4,000	2,746	100,916
6 Mississauga Library System	333,900		2,950	0.88	54,350	3,600	50,750		199,353	42,414	1,325,554	409,779	5,019	1,127	4,994
7 Winnipeg Public Library	346,909	328,442	3,187	0.92	47,825	3,450	44,375		214,250	33,720	1,594,188	506,753		852	3,270
8 Fraser Valley Regional Library	312,626		4,668	1.49	62,684		62,684		169,001	17,525	1,072,118	208,222	3,270	500	3,270
9 Vancouver Public Library	901,585	501,914	3,361	0.37	57,408	3,275	54,133	-	168,182	52,831	2,635,846	1,674,048	30,766	7,743	13,023
10 Hamilton Public Library	423,950		4,650	1.10	48,362	3,450	43,350	1,600	165,424		1,077,439	299,720		1,604	4,479
11 Brampton Library	151,593		2,200	1.45	16,150	-	16,150	-	128,201	30,322	636,630	223,564	452	316	630
12 Surrey Libraries															
13 Vancouver Island Regional Library	189,600		11,500	6.07	62,426	-	62,426	-	162,219	48,920	993,657	256,428	553	542	2,631
14 Bibliothèques de Laval	107,484		546	0.51	25,272		25,272		62,822	17,509	678,850	244,133	1,643	510	72,185
15 Halifax Public Libraries	223,123		3,580	1.60	37,261		32,079	1,000	99,207	28,757	995,690	340,491	3,143	968	3,113
16 London Public Library	677,508	638,105	5,174	0.76	39,069	3,319	35,750	-	108,143	23,045	920,462	353,058	1,730	1,237	1,655
17 Markham Public Library	118,027	249,186	589	0.50	19,279	-	19,279	-	68,408	17,102	668,771	294,259	16,644	335	1,072
18 Greater Victoria Public Library	230,250			-	28,343	3,277	28,343	-	80,185	27,546	919,473	392,737		756	1,972
19 Vaughan Public Libraries	206,989	355,284	156	0.08	17,252		17,252		80,499	29,033	526,324	275,611	442	449	15,899
20 Bibliothèque municipale de Gatineau	55,344	94,224	612	1.11	23,550	3,300	20,250		41,175	18,802	613,884	270,394	933	322	929
21 Kitchener Public Library	80,332		1,534	1.91	15,825	3,273	12,500	-	50,055	16,508	503,191	325,841		272	521
22 Burnaby Public Library	197,541	52,004	3,271	1.66	15,323	3,641	9,807	1,875	91,970	20,950	750,809	407,465		914	979
23 Saskatoon Public Library	385,680			-	22,079	3,158	18,921		129,014		835,326	382,022		800	1,301
24 Windsor Public Library	118,250		1,050	0.89	23,500	3,400	20,100	-	32,977	18,263	556,836	381,575	668	652	22,278
25 Richmond Public Library	105,827	31,951	1,678	1.59	14,008	3,791	10,217	-	81,464	18,885	506,710	181,124	67	326	607
26 Richmond Hill Public Library	94,861	27,966	486	0.51	10,725	3,325	7,400	-	74,243	26,100	538,586	319,352		591	24,479
27 Oakville Public Library	68,950	128,300	4,200	6.09	16,845	3,187	13,658		42,741	26,627	399,394	167,742	41,494	288	633
28 Regina Public Library	128,306	112,893	5,357	4.18	23,505	3,265	20,241	-	83,370	38,589	491,127	259,978	882	882	21,000
29 Burlington Public Library	100,976		3,025	3.00	14,730	3,365	11,365	-	60,570	22,464	387,250	216,810	36,566	301	605
30 Albert-Westmorland-Kent Library Re	37,635	-	253	0.67	25,974	2,500	22,475	-	24,554	-	383,803	-	330	58	
31 Oshawa Public Library	95,264		52	0.05	12,116	3,172	8,944		46,025	23,878	439,236	271,931	620	619	828
32 Fundy Library Region	62,402	-	253	0.41	21,060	2,704	18,356	-	22,678	-	429,645	-	611	339	
33 Kingston Frontenac Public Library						3,536		-							
34 Barrie Public Library	47,393			-	3,121	3,121	3,121		66,023	37,531	342,259	185,228		278	2,789
35 York Library Region	57,048	-	253	0.44	27,638	2,500	22,125	749	28,387	-	528,913	-	742	470	
36 Cambridge Libraries & Galleries	36,650		1,250	3.41	10,691	3,034	7,657		32,855	13,389	277,788	176,256		260	582
37 St. Catharines Public Library															
38 Coquitlam Public Library	55,260	20,162	367	0.66	6,399	3,080	3,080	239	24,064	12,635	224,023	125,414	4,253	290	456
39 Thunder Bay Public Library	125,750	75,900	8,850	7.04	9,556	736	6,820	-	29,592		303,445	207,219		307	519

B – Annual Activity

Library Name	Reference Transactions/ Information Questions	Directional and Policy Transactions	Electronic Reference Transactions	% Electronic Questions	Annual Hours of Library Service	Annual Hours at the Central Library	Annual Hours of all Branches	Annual Hours of Bookmobile Service	Additions (Items)	Additions (Titles)	Holdings (Items)	Holding (Titles)	Current Serial Subscription	Print Subscription (Titles)	Print Subscription (Copies)
40 Pickering Public Library															
41 Red Deer Public Library	90,057		505	0.56	6,604	3,536	3,068	-	29,455	20,395	281,289	205,255		400	52,380
42 Chaleur Library Region	18,934	-	253	1.34	20,804	-	18,750	2,054	19,479	-	287,917	-	394	122	
43 Western Counties Regional Library															
44 St. Albert Public Library	44,147	5,847	2,291	5.19	3,456				24,068		179,875	151,215		375	375
45 Haut-Saint-Jean Library Region	41,396	-	253	0.61	21,112	2,150	20,300	-	18,856	-	302,882	-	538	266	
46 Bibliothèque et Archives nationales du	257,672	567,328	6,492	2.52	3,660				112,932		1,949,004	1,136,962	25,419	1,728	1,854
47 Eastern Counties Regional Library															
Total	13,251,842	11,429,517	167,477		1,437,514	97,257	1,319,820	12,493	5,026,678	948,755	47,265,972	17,111,050	199,356	36,554	699,972
Avg	323,216	634,973	4,526	1.78	35,061	3,137	33,842	1,388	122,602	30,605	1,152,829	488,887	7,668	914	19,444
Max	2,380,327	5,334,929	43,433	7.04	263,323	3,791	256,450	2,313	773,523	65,908	11,129,221	4,134,168	41,494	7,743	236,379
Min	18,934	5,847	52	0.05	3,121	736	3,068	239	18,856	12,635	179,875	125,414	67	58	375
Median	125,750	188,743	2,291	1.10	22,079	3,273	20,241	1,600	80,185	26,627	613,884	294,259	1,288	505	2,710

C – Resources

Library Name	Operating Surplus	Municipal Revenue	Provincial Revenue	Federal Revenue	General Revenue	Donations Revenue	Other Revenue	Total Revenue	Capital project funding approved for year	Salaries & Benefits	Materials Expenditure	Other Expenditures	Value City Services
1 Toronto Public Library	\$0	\$178,865,342	\$5,976,983	\$538,673	\$6,157,862	\$1,267,311	\$236,972	\$193,043,143	\$22,693,018	\$152,214,159	\$16,976,163	\$27,577,122	\$0
2 Montréal Public Library		\$77,706,447	\$4,543,327		\$132,440		\$1,159,186	\$83,541,400	\$6,984,644	\$51,738,337		\$25,119,440	
3 Calgary Public Library	\$851,147	\$41,474,511	\$6,162,539	\$48,688	\$3,291,776	\$661,155	\$689,086	\$52,327,755	\$4,031,915	\$30,837,603	\$7,937,000		
4 Ottawa Public Library	\$56,785	\$36,628,461	\$1,440,328	\$81,447	\$2,227,051	\$453,380		\$40,830,667	\$3,850,000	\$30,139,190	\$4,882,000	\$10,634,692	\$4,490,017
5 Edmonton Public Library	\$0	\$38,298,204	\$4,391,491	\$5,881	\$1,768,659	\$138,195	\$633,348	\$45,235,778	\$8,510,070	\$27,011,346	\$5,997,479	\$11,603,889	\$0
6 Mississauga Library System		\$23,373,844	\$715,203		\$1,388,068	\$878		\$25,477,993	\$11,250,524	\$19,548,030	\$2,408,061	\$5,929,963	\$11,594,940
7 Winnipeg Public Library		\$23,042,659	\$2,010,118		\$1,077,614	\$280,818		\$26,411,209	\$1,700,000	\$14,255,032	\$3,050,161	\$9,387,665	
8 Fraser Valley Regional Library	\$2,403,398	\$19,881,553	\$1,408,344	\$9,285	\$948,778	\$89,305	\$45,775	\$22,383,040	\$442,000	\$15,477,019	\$2,955,968	\$6,744,674	\$0
9 Vancouver Public Library	\$0	\$38,544,512	\$1,339,458	\$38,354	\$2,581,322	\$275,620	\$589,343	\$43,368,609	\$0	\$33,481,799	\$5,107,872	\$9,812,712	\$0
10 Hamilton Public Library	\$0	\$27,635,290	\$949,451	\$217,625	\$906,353	\$7,900	\$516,095	\$30,232,714		\$18,349,076		\$1,648,636	
11 Brampton Library	\$113,000	\$12,470,012	\$388,190	\$0	\$585,474	\$7,650	\$115,291	\$13,566,617	\$960,961	\$8,370,477	\$2,218,031	\$4,055,831	\$654,339
12 Surrey Libraries													
13 Vancouver Island Regional Library	\$236,359	\$15,521,569	\$1,222,026	\$59,227	\$458,985	\$42,995	\$86,133	\$17,390,935	\$276,012	\$9,434,057	\$2,195,691	\$7,017,530	\$0
14 Bibliothèques de Laval		\$11,948,037	\$1,214,135				\$288,083	\$13,450,255		\$8,665,473	\$1,564,353	\$3,220,429	
15 Halifax Public Libraries	\$0	\$16,825,162	\$4,835,200	\$0	\$561,894	\$3,973	\$0	\$22,226,229	\$0	\$15,482,232	\$1,888,800	\$3,524,066	\$0
16 London Public Library		\$17,794,000	\$1,367,252		\$916,474	\$656,731	\$71,048	\$20,805,505	\$529,133	\$14,190,570	\$2,290,598	\$8,292,967	
17 Markham Public Library	\$57,938	\$10,432,133	\$228,778	\$4,761	\$692,822	\$424	\$0	\$11,358,918	\$121,400	\$7,719,598	\$1,757,519	\$1,849,017	\$234,782
18 Greater Victoria Public Library	\$1,551	\$13,391,101	\$558,754	\$28,763	\$764,458	\$838,474	\$106,187	\$15,687,737	\$0	\$11,007,706	\$1,764,932	\$2,343,998	\$0
19 Vaughan Public Libraries	\$0	\$11,716,098	\$154,606	\$6,080	\$317,003	\$2,004	\$0	\$12,195,791	\$640,000	\$8,929,458		\$2,744,749	\$497,326
20 Bibliothèque municipale de Gatineau	\$0	\$7,064,766	\$727,700	\$1,350	\$653,158	\$1,300	\$0	\$8,448,274		\$5,408,892	\$1,198,714	\$1,524,691	\$0
21 Kitchener Public Library	\$352	\$8,927,661	\$306,980	\$30,710	\$355,691	\$155,580	\$17,319	\$9,793,941	\$4,416,730	\$7,290,129	\$1,128,509	\$2,504,361	
22 Burnaby Public Library	\$369,426	\$9,983,943	\$521,145	\$19,860	\$409,440	\$0	\$356,151	\$11,290,539	\$1,749,595	\$8,307,830	\$1,445,394	\$3,222,296	\$936,860
23 Saskatoon Public Library	\$1,248,533	\$15,638,767	\$660,718	\$24,157	\$388,245	\$33,075	\$0	\$16,744,962		\$9,255,054	\$1,835,852	\$3,533,833	\$1,425,929
24 Windsor Public Library	\$138,501	\$7,939,364	\$633,693	\$76,640	\$209,304	\$26,786	\$127,625	\$9,013,412	\$0	\$6,436,799	\$791,322	\$3,064,826	\$0
25 Richmond Public Library	\$449,039	\$7,932,848	\$423,810	\$3,855	\$490,672	\$1,278,765	\$13,306	\$10,143,256	\$0	\$6,232,427	\$1,142,553	\$2,402,903	\$0
26 Richmond Hill Public Library	\$0	\$8,949,025	\$122,199	\$0	\$568,972	\$9,480	\$30,384	\$9,680,060	\$474,300	\$5,635,208	\$1,307,558	\$2,633,261	\$1,411,591
27 Oakville Public Library	\$9,044	\$8,341,156	\$182,453					\$8,523,609		\$6,940,748	\$844,802	\$3,194,482	
28 Regina Public Library	\$1,336,000	\$14,990,000	\$1,849,000	\$427,000		\$16,000	\$1,790,000	\$19,072,000	\$1,592,800	\$10,055,000	\$1,647,200	\$7,681,000	\$0
29 Burlington Public Library	\$30,140	\$8,666,814	\$249,304	\$2,777	\$297,973	\$7,332	\$0	\$9,224,200	\$394,900	\$6,799,123	\$959,241	\$1,480,888	\$0
30 Albert-Westmorland-Kent Library Region	\$0	\$1,598,599	\$2,716,241	\$0	\$10,488	\$120,999	\$0	\$4,446,327	\$14,140	\$2,486,510	\$0	\$119,483	\$0
31 Oshawa Public Library	\$379,600	\$8,388,400	\$215,441		\$130,167	\$142,316	\$65,654	\$8,941,978	\$459,040	\$6,612,708	\$899,920	\$2,506,370	\$261,338
32 Fundy Library Region	\$0	\$1,166,793	\$2,465,118	\$0	\$43,839	\$273,584	\$0	\$3,949,333	\$601,760	\$2,204,510	\$0	\$126,515	\$0
33 Kingston Frontenac Public Library										\$4,730,171			
34 Barrie Public Library	\$0	\$5,782,592	\$107,501		\$166,000	\$128,925	\$156,835	\$6,341,853		\$3,588,470		\$2,593,926	\$329,668
35 York Library Region	\$0	\$732,984	\$2,884,920	\$0	\$58,521	\$216,128	\$339,336	\$4,231,889	\$390,365	\$2,510,574	\$0	\$198,016	\$0
36 Cambridge Libraries & Galleries	\$10,138	\$4,556,100	\$173,537	\$9,671	\$380,959	\$10,468	\$118,695	\$5,249,430	\$361,526	\$3,784,666	\$575,442	\$898,039	
37 St. Catharines Public Library													
38 Coquitlam Public Library	\$0	\$4,058,918	\$267,762	\$14,800	\$104,974	\$6,203	\$14,153	\$4,466,810	\$0	\$3,382,910	\$370,744	\$121,486	\$7,500
39 Thunder Bay Public Library	\$3,254,132	\$5,160,100	\$244,291		\$141,896	\$340,719	\$7,979	\$5,894,985	\$959,364	\$4,292,087	\$634,302	\$1,971,963	

C – Resources

Library Name	Operating Surplus	Municipal Revenue	Provincial Revenue	Federal Revenue	General Revenue	Donations Revenue	Other Revenue	Total Revenue	Capital project funding approved for year	Salaries & Benefits	Materials Expenditure	Other Expenditures	Value City Services
40 Pickering Public Library													
41 Red Deer Public Library	-\$4,146	\$2,886,959	\$574,968	\$0	\$101,322	\$59,401	\$227,782	\$3,850,432	\$0	\$2,907,758	\$464,405	\$936,840	\$0
42 Chaleur Library Region	\$0	\$610,267	\$2,236,513	\$0	\$39,395	\$68,514	\$0	\$2,954,689	\$1,209,120	\$1,797,575	\$0	\$184,788	\$0
43 Western Counties Regional Library													
44 St. Albert Public Library	\$17,451	\$2,940,700	\$337,259	\$23,300	\$268,749	\$41,531	\$85,192	\$3,696,731		\$2,644,270	\$500,678	\$344,232	\$156,446
45 Haut-Saint-Jean Library Region	\$0	\$524,475	\$2,187,492	\$1,378	\$2,816	\$152,400	\$0	\$2,868,562	\$270,638	\$1,941,483	\$0	\$102,409	\$0
46 Bibliothèque et Archives nationales du Qu		\$7,858,185	\$54,399,001	\$10,932	\$2,719,528		\$200,761	\$65,188,407		\$24,776,016	\$6,300,522	\$30,115,217	
47 Eastern Counties Regional Library													
Total	\$10,958,388	\$760,248,351	\$113,393,229	\$1,685,214	\$32,319,142	\$7,816,319	\$8,087,719	\$923,549,974	\$74,883,955	\$616,872,081	\$85,041,786	\$212,969,204	\$22,000,736
Avg	\$547,919	\$18,542,643	\$2,765,689	\$70,217	\$850,504	\$217,120	\$299,545	\$22,525,609	\$2,880,152	\$14,687,430	\$2,657,556	\$5,324,230	\$1,833,395
Max	\$3,254,132	\$178,865,342	\$54,399,001	\$538,673	\$6,157,862	\$1,278,765	\$1,790,000	\$193,043,143	\$22,693,018	\$152,214,159	\$16,976,163	\$30,115,217	\$11,594,940
Min	-\$4,146	\$524,475	\$107,501	\$1,350	\$2,816	\$424	\$7,979	\$2,868,562	\$14,140	\$1,797,575	\$370,744	\$102,409	\$7,500
Median	\$125,751	\$9,983,943	\$727,700	\$21,580	\$434,213	\$78,910	\$127,625	\$11,358,918	\$799,682	\$8,013,714	\$1,702,360	\$2,689,005	\$575,833

C – Resources

Library Name	Expense Total	Hours per Week for an FTE	Librarians (FTEs)	Other non-librarian staff (FTEs)	Total FTEs	Annual Full-time Hours Total	Number of Librarians (FT)	Number of Librarians (PT)	Total number of Librarians (FT and PT)	Number of non-librarian staff (FT)	Number of non-librarian staff (PT)	Total number of non-librarian staff (FT and PT)	Total number of Librarians and other non-professional staff (FT and PT)
1 Toronto Public Library	\$196,767,444	35	464	1,357	1,820	3,313,292	414	105	519	914	1,101	2,015	2,534
2 Montréal Public Library	\$76,857,777	35	141	563	703	1,279,642	105	35	140	326	237	563	703
3 Calgary Public Library	\$38,774,603	35	54	473	527	959,140	53	1	54	220	626	846	900
4 Ottawa Public Library	\$50,145,899	35	106	347	453	824,624	98	40	138	193	420	613	751
5 Edmonton Public Library	\$44,612,714	35	82	354	436	793,083	79	5	84	209	335	544	628
6 Mississauga Library System	\$39,480,994	35	65	265	330	600,600	61	8	69	146	237	383	452
7 Winnipeg Public Library	\$26,692,858	35	42	235	277	503,849	42		42	117	210	327	369
8 Fraser Valley Regional Library	\$25,177,661	35	42	179	221	402,711	34	12	46	83	171	254	300
9 Vancouver Public Library	\$48,402,383	35	139	364	503	915,824	119	94	213	256	347	603	816
10 Hamilton Public Library	\$19,997,712	35	46	253	299	544,180	46	0	46	130	323	453	499
11 Brampton Library	\$15,298,678	35	19	86	104	189,862	21	2	23	43	76	119	142
12 Surrey Libraries		35				0							
13 Vancouver Island Regional Library	\$18,647,278	35	30	143	173	314,514	31		31	61	177	238	269
14 Bibliothèques de Laval	\$13,450,255	3,375	19	106	125	21,937,500	11	9	20	66	91	157	177
15 Halifax Public Libraries	\$20,895,098	35	50	266	316	575,575	45	1	46	129	279	408	454
16 London Public Library	\$24,774,135	35	59	190	249	452,270	56	5	61	131	32	163	224
17 Markham Public Library	\$11,560,916	35	31	97	127	231,759	30	2	32	33	177	210	242
18 Greater Victoria Public Library	\$15,116,636	35	40	140	180	327,709	30	20	50	83	143	226	276
19 Vaughan Public Libraries	\$12,171,533	35	55	95	150	273,546	49	14	63	34	104	138	201
20 Bibliothèque municipale de Gatineau	\$8,132,297	35	10	78	88	160,706	10	0	10	29	109	138	148
21 Kitchener Public Library	\$10,922,999	37	23	96	119	225,122	22	1	23	60	76	136	159
22 Burnaby Public Library	\$13,912,380	38	34	105	139	270,485	21	17	38	48	163	211	249
23 Saskatoon Public Library	\$16,050,668	36	34	142	176	330,836	34	0	34	66	179	245	279
24 Windsor Public Library	\$10,292,947	35	18	89	107	194,740	18	0	18	60	74	134	152
25 Richmond Public Library	\$9,777,883	35	24	55	80	144,690	22	8	30	52	24	76	106
26 Richmond Hill Public Library	\$10,987,618	35				0							
27 Oakville Public Library	\$10,980,032	35	16	105	121	220,220	12	9	21	32	117	149	170
28 Regina Public Library	\$19,383,200	36	32	141	173	326,105	32	0	32	92	85	177	209
29 Burlington Public Library	\$9,239,252	35	20	93	113	205,114	18	3	21	38	162	200	221
30 Albert-Westmorland-Kent Library Region	\$2,605,993	36	12	41	53	98,963	12	0	12	34	7	41	53
31 Oshawa Public Library	\$10,280,336	35	20	93	113	205,023	15	5	20	61	36	97	117
32 Fundy Library Region	\$2,331,025	36	13	37	50	93,308	13	0	13	24	13	37	50
33 Kingston Frontenac Public Library	\$4,730,171	35	14		14	25,480		5	5				5
34 Barrie Public Library	\$6,512,064	35	11	37	48	87,360	10	1	11	16	49	65	76
35 York Library Region	\$2,708,590	36	15	48	63	118,755	15	0	15	44	4	48	63
36 Cambridge Libraries & Galleries	\$5,258,147	35	18	44	62	113,386	14	10	24	19	70	89	113
37 St. Catharines Public Library		35				0							
38 Coquitlam Public Library	\$3,882,640	35	16	39	56	101,592	13	6	19	20	45	65	84
39 Thunder Bay Public Library	\$6,898,352	35	9	69	78	141,960	9		9	47	22	69	78

C – Resources

Library Name	Expense Total	Hours per Week for an FTE	Librarians (FTEs)	Other non-librarian staff (FTEs)	Total FTEs	Annual Full-time Hours Total	Number of Librarians (FT)	Number of Librarians (PT)	Total number of Librarians (FT and PT)	Number of non-librarian staff (FT)	Number of non-librarian staff (PT)	Total number of non-librarian staff (FT and PT)	Total number of Librarians and other non-professional staff (FT and PT)
40 Pickering Public Library		35				0							
41 Red Deer Public Library	\$4,309,003	35	9	38	47	85,176	8	1	9	19	39	58	67
42 Chaleur Library Region	\$1,982,363	36	11	29	40	75,400	11	0	11	25	4	29	40
43 Western Counties Regional Library		35				0							
44 St. Albert Public Library	\$3,645,626	36	7	26	33	62,338	6	2	8	13	37	50	58
45 Haut-Saint-Jean Library Region	\$2,043,892	36	9	34	43	80,113	9	0	9	29	5	34	43
46 Bibliothèque et Archives nationales du Qu	\$61,191,755	35	86	302	388	705,796	78	19	97	237	66	303	400
47 Eastern Counties Regional Library		35				0							
Total	\$936,883,808	4,999	1,942	7,253	9,195	38,512,347	1,726	440	2,166	4,239	6,470	10,709	12,875
Avg	\$22,306,757	106	47	181	224	939,326	43	16	53	106	162	268	314
Max	\$196,767,444	3,375	464	1,357	1,820	21,937,500	414	105	519	914	1,101	2,015	2,534
Min	\$1,982,363	35	7	26	14	25,480	6	1	5	13	4	29	5
Median	\$11,866,225	35	24	101	125	231,759	22	7	30	60	98	160	201

D – Materials Expenditure

Library Name	Expense Fiction	Expense Books	Expense E-Books	Expense Periodicals	Expense Audio/Video	Expense Electronic	Expense Other Materials	Other Operating Expenditures	Expense Total Materials	Expense Total Materials	Expense Total Suppliers	Expense Publishers CDN	Expense Wholesalers CDN
1 Toronto Public Library	\$2,910,912	\$10,076,384	\$459,916	\$1,694,566	\$2,861,463	\$2,343,751	\$0	\$138,691	\$16,976,164	\$16,976,163	\$16,976,163	\$1,075,034	\$12,438,874
2 Montréal Public Library		\$4,978,270	\$16,265	\$525,684	\$716,172	\$382,955	\$63,332		\$6,666,413	\$6,682,678			
3 Calgary Public Library		\$3,482,500	\$300,000	\$365,000	\$2,035,400	\$850,000		\$904,100	\$6,732,900	\$7,032,900			
4 Ottawa Public Library		\$3,194,616	\$70,285	\$306,936	\$689,799	\$499,933	\$8,927	\$200,138	\$4,700,211	\$4,882,000	\$4,791,879	\$131,814	\$4,247,340
5 Edmonton Public Library	\$1,521,543	\$2,589,023	\$135,990	\$352,768	\$1,685,550	\$781,640	\$120,169	\$219,848	\$5,529,150	\$5,997,479	\$5,997,448	\$264,784	\$2,683,568
6 Mississauga Library System	\$746,580	\$1,328,877	\$98,097	\$248,347	\$378,040	\$217,000	\$308,702		\$2,480,966	\$2,579,062	\$2,368,889	\$223,500	\$1,627,389
7 Winnipeg Public Library	\$980,273	\$1,881,178	\$40,000	\$223,313	\$526,480	\$313,088	\$0		\$2,944,059	\$3,050,161	\$3,050,161	\$199,010	\$2,643,977
8 Fraser Valley Regional Library	\$1,449,570	\$1,614,920	\$219,735	\$220,184	\$896,414	\$521,038		\$360,964	\$3,252,556	\$3,204,571	\$2,754,511	\$25,649	\$2,308,435
9 Vancouver Public Library	\$731,942	\$2,025,101	\$310,824	\$559,624	\$826,448	\$436,791	\$217,142	\$0	\$4,065,106	\$5,107,872	\$5,107,872		
10 Hamilton Public Library	\$1,174,579	\$1,409,857	\$66,488	\$159,000	\$750,654	\$224,711		\$369,399	\$2,544,222	\$3,200,884			
11 Brampton Library	\$1,172,278	\$1,364,692	\$75,716	\$49,461	\$509,969	\$293,908	\$0	\$332,470	\$2,218,030	\$2,218,031	\$2,776,308	\$106,871	\$2,453,676
12 Surrey Libraries													
13 Vancouver Island Regional Library	\$645,187	\$627,423	\$33,065	\$132,148	\$543,558	\$202,652	\$11,658	\$4,678,063	\$1,517,439	\$2,195,691	\$2,204,711		\$1,892,100
14 Bibliothèques de Laval	\$493,329	\$1,148,687		\$144,380	\$207,222	\$64,064			\$1,564,353	\$13,450,255	\$1,968,534	\$404,181	\$208,444
15 Halifax Public Libraries	\$200,200	\$1,142,380	\$134,500	\$137,300	\$364,700	\$110,000	\$0	\$0	\$1,754,380	\$1,888,800	\$1,797,900	\$120,000	\$1,583,400
16 London Public Library	\$760,623	\$1,156,456	\$44,477	\$115,552	\$465,736	\$208,065	\$2,160	\$112,613	\$1,947,969	\$2,290,598	\$2,122,899	\$60,691	\$1,748,119
17 Markham Public Library	\$689,122	\$984,853	\$0	\$88,334	\$423,589	\$318,158	\$13,183	\$0	\$1,828,117	\$1,828,117	\$1,757,519	\$34,778	\$1,451,173
18 Greater Victoria Public Library	\$636,472	\$950,384	\$67,438	\$121,400	\$393,440	\$278,291	\$31,674	\$0	\$1,775,189	\$1,764,932	\$1,423,771	\$53,252	\$1,014,455
19 Vaughan Public Libraries		\$878,000	\$34,000	\$86,000	\$500,000	\$105,000			\$1,569,000				
20 Bibliothèque municipale de Gatineau	\$321,488	\$928,636	\$0	\$65,959	\$120,992	\$82,934	\$193	\$291,447	\$1,198,714		\$1,187,756	\$159,853	\$0
21 Kitchener Public Library	\$303,434	\$520,035	\$30,088	\$48,873	\$269,276	\$182,833	\$0		\$1,021,017	\$1,128,509	\$1,128,509	\$66,456	\$858,674
22 Burnaby Public Library	\$589,028	\$950,699	\$19,286	\$112,239	\$239,158	\$129,839	\$13,459	\$3,222,296	\$1,445,394	\$1,445,394	\$1,445,394		
23 Saskatoon Public Library	\$543,678	\$991,426	\$54,568	\$127,268	\$319,082	\$133,238	\$41,196	\$169,064	\$1,612,210	\$1,835,852	\$1,646,788	\$106,639	\$1,510,861
24 Windsor Public Library	\$250,682	\$387,104	\$23,824	\$65,007	\$149,480	\$163,355	\$10,623		\$775,569	\$1,050,075	\$1,097,143	\$273,310	\$498,257
25 Richmond Public Library										\$1,142,553			
26 Richmond Hill Public Library	\$274,215	\$461,404	\$46,679	\$63,142	\$276,716	\$179,659	\$2,743	\$2,741,978	\$983,664	\$1,257,879	\$1,274,558	\$32,166	\$1,040,031
27 Oakville Public Library	\$210,062	\$560,453	\$52,995	\$49,211	\$151,188	\$111,550	\$15,937		\$888,339	\$844,802	\$913,379	\$70,000	\$572,433
28 Regina Public Library	\$530,070	\$978,200	\$45,000	\$125,000	\$264,200	\$220,000	\$138,700	\$0	\$1,726,100	\$1,647,200	\$1,708,804	\$130,247	\$1,227,539
29 Burlington Public Library	\$332,527	\$500,679	\$19,745	\$41,643	\$260,726	\$126,667	\$29,526	\$403,600	\$959,241	\$959,241	\$959,240		\$867,489
30 Albert-Westmorland-Kent Library Region	\$0	\$91,642	\$0	\$0	\$0	\$0	\$0	\$119,483	\$91,642	\$116,621	\$0	\$0	\$0
31 Oshawa Public Library	\$277,638	\$537,356	\$27,562	\$48,990	\$155,862	\$73,779	\$32,067		\$848,054	\$1,002,138	\$882,147	\$79,140	\$718,577
32 Fundy Library Region	\$0	\$138,502	\$0	\$0	\$0	\$0	\$0	\$126,515	\$138,502	\$138,502	\$0	\$0	\$0
33 Kingston Frontenac Public Library													
34 Barrie Public Library	\$256,649	\$658,386	\$67,000	\$22,175	\$197,451	\$110,000	\$12,498		\$1,000,510	\$1,147,061	\$1,147,060	\$61,902	
35 York Library Region	\$0	\$104,515	\$0	\$0	\$0	\$0	\$0	\$198,016	\$104,515	\$104,515	\$0	\$0	\$0
36 Cambridge Libraries & Galleries	\$221,829	\$369,766	\$20,799	\$38,092	\$70,545	\$70,681	\$5,559		\$554,643	\$575,442	\$570,442	\$4,722	\$523,735
37 St. Catharines Public Library													
38 Coquitlam Public Library	\$144,702	\$270,154	\$6,229	\$27,218	\$23,351	\$34,500	\$70,149	\$490,842	\$425,372	\$370,744	\$447,727	\$28,504	\$255,605
39 Thunder Bay Public Library	\$94,318	\$391,876	\$5,000	\$31,876	\$88,624	\$74,713	\$43,083	\$1,417,375	\$630,172	\$4,846,675	\$729,446	\$50,744	\$577,214

D – Materials Expenditure

Library Name	Expense Fiction	Expense Books	Expense E-Books	Expense Periodicals	Expense Audio/Video	Expense Electronic	Expense Other Materials	Other Operating Expenditures	Expense Total Materials	Expense Total Materials	Expense Total Suppliers	Expense Publishers CDN	Expense Wholesalers CDN
40 Pickering Public Library													
41 Red Deer Public Library	\$50,500	\$132,350	\$35,000	\$15,555	\$135,000	\$66,000	\$0	\$0	\$348,905	\$434,405	\$434,405	\$66,755	\$219,450
42 Chaleur Library Region	\$0	\$219,562	\$0	\$0	\$0	\$0	\$0	\$184,788	\$219,562	\$219,562	\$0	\$0	\$0
43 Western Counties Regional Library													
44 St. Albert Public Library	\$166,248	\$339,117	\$41,450	\$22,966	\$85,987	\$60,455	\$500,678		\$1,009,203	\$3,610,080	\$447,656		\$386,787
45 Haut-Saint-Jean Library Region	\$0	\$147,830	\$0	\$0	\$0	\$0	\$0	\$102,409	\$147,830	\$147,830	\$0	\$0	\$0
46 Bibliothèque et Archives nationales du Qu	\$677,857	\$2,908,034	\$447,410	\$346,433	\$480,472	\$1,712,498	\$853,077		\$6,300,514		\$2,709,465		
47 Eastern Counties Regional Library													
Total	\$19,357,535	\$53,421,327	\$3,049,430	\$6,781,644	\$18,062,744	\$11,683,746	\$2,546,435	\$16,784,098	\$92,495,897	\$108,375,275	\$73,828,484	\$3,830,002	\$45,557,602
Avg	\$624,437	\$1,335,533	\$95,295	\$193,761	\$516,078	\$333,821	\$106,101	\$799,243	\$2,312,397	\$2,851,981	\$2,381,564	\$153,200	\$1,752,215
Max	\$2,910,912	\$10,076,384	\$459,916	\$1,694,566	\$2,861,463	\$2,343,751	\$853,077	\$4,678,063	\$16,976,164	\$16,976,163	\$16,976,163	\$1,075,034	\$12,438,874
Min	\$50,500	\$91,642	\$5,000	\$15,555	\$23,351	\$34,500	\$193	\$102,409	\$91,642	\$104,515	\$434,405	\$4,722	\$208,444
Median	\$530,070	\$939,510	\$45,840	\$115,552	\$364,700	\$182,833	\$30,600	\$291,447	\$1,540,896	\$1,796,525	\$1,646,788	\$79,140	\$1,133,785

D – Materials Expenditure

Library Name	Expense Other Suppliers CDN	Expense Suppliers USA	Expense Suppliers Other	Expense Total Print Materials	Expense Total Other Materials	Children's Materials	Expense PKBK Mass Market	Materials Expenditure
1 Toronto Public Library	\$1,490,276	\$1,808,122	\$163,857	\$11,770,950	\$5,205,214	\$3,334,434	\$1,254,688	\$16,976,163
2 Montréal Public Library				\$5,503,954	\$1,162,459			
3 Calgary Public Library				\$3,847,500	\$2,885,400	\$1,212,300	\$339,000	\$7,937,000
4 Ottawa Public Library		\$392,725	\$20,000	\$3,501,552	\$1,198,659	\$1,416,620	\$112,232	\$4,882,000
5 Edmonton Public Library	\$1,491,745	\$1,528,714	\$28,637	\$2,941,791	\$2,587,359	\$1,441,869	\$390,250	\$5,997,479
6 Mississauga Library System	\$342,000	\$69,000	\$107,000	\$1,577,224	\$903,742	\$573,575	\$219,472	\$2,408,061
7 Winnipeg Public Library		\$206,188	\$986	\$2,104,491	\$839,568	\$719,130	\$218,664	\$3,050,161
8 Fraser Valley Regional Library	\$230,843	\$189,584	\$0	\$1,835,104	\$1,417,452	\$479,982	\$199,279	\$2,955,968
9 Vancouver Public Library	\$4,546,154	\$534,694	\$27,024	\$2,584,725	\$1,480,381	\$1,139,444	\$288,182	\$5,107,872
10 Hamilton Public Library				\$1,568,857	\$975,365	\$452,301		
11 Brampton Library	\$31,898	\$183,863	\$0	\$1,414,153	\$803,877	\$601,083	\$120,666	\$2,218,031
12 Surrey Libraries								
13 Vancouver Island Regional Library	\$303,591	\$9,020		\$759,571	\$757,868	\$376,314	\$67,083	\$2,195,691
14 Bibliothèques de Laval	\$1,355,909			\$1,293,067	\$271,286	\$395,917		\$1,564,353
15 Halifax Public Libraries	\$20,000	\$73,500	\$1,000	\$1,279,680	\$474,700	\$481,000	\$62,000	\$1,888,800
16 London Public Library	\$136,967	\$177,122		\$1,272,008	\$675,961	\$412,272		\$2,290,598
17 Markham Public Library	\$127,977	\$143,591	\$0	\$1,073,187	\$754,930	\$296,717	\$80,403	\$1,757,519
18 Greater Victoria Public Library	\$286,533	\$69,531	\$0	\$1,071,784	\$703,405	\$355,015	\$94,224	\$1,764,932
19 Vaughan Public Libraries				\$964,000	\$605,000			
20 Bibliothèque municipale de Gatineau	\$1,011,688	\$7,900	\$8,315	\$994,595	\$204,119	\$275,566	\$5,792	\$1,198,714
21 Kitchener Public Library	\$79,501	\$123,878	\$0	\$568,908	\$452,109	\$223,561	\$89,059	\$1,128,509
22 Burnaby Public Library	\$1,226,153	\$219,119	\$122	\$1,062,938	\$382,456	\$244,540	\$201,921	\$1,445,394
23 Saskatoon Public Library		\$29,288		\$1,118,694	\$493,516	\$256,198	\$219,019	\$1,835,852
24 Windsor Public Library	\$273,310	\$52,266		\$452,111	\$323,458	\$142,400	\$62,000	\$791,322
25 Richmond Public Library								\$1,142,553
26 Richmond Hill Public Library	\$39,227	\$163,134		\$524,546	\$459,118	\$181,635	\$96,913	\$1,307,558
27 Oakville Public Library	\$225,846	\$45,000	\$100	\$609,664	\$278,675	\$201,243		\$844,802
28 Regina Public Library	\$175,232	\$175,786	\$0	\$1,103,200	\$622,900	\$278,400	\$161,341	\$1,647,200
29 Burlington Public Library		\$91,751		\$542,322	\$416,919	\$181,905	\$27,085	\$959,241
30 Albert-Westmorland-Kent Library Region	\$0	\$0	\$0	\$91,642	\$0	\$0	\$0	\$0
31 Oshawa Public Library	\$18,521	\$65,611	\$298	\$586,346	\$261,708	\$161,897	\$42,711	\$899,920
32 Fundy Library Region	\$0	\$0	\$0	\$138,502	\$0	\$0	\$0	\$0
33 Kingston Frontenac Public Library								
34 Barrie Public Library	\$1,085,158			\$680,561	\$319,949	\$356,000		
35 York Library Region	\$0	\$0	\$0	\$104,515	\$0	\$0	\$0	\$0
36 Cambridge Libraries & Galleries		\$41,985		\$407,858	\$146,785	\$159,548	\$35,130	\$575,442
37 St. Catharines Public Library								
38 Coquitlam Public Library	\$86,691	\$75,865	\$1,062	\$297,372	\$128,000	\$81,452	\$27,274	\$370,744
39 Thunder Bay Public Library	\$6,343	\$95,145	\$0	\$423,752	\$206,420	\$77,935	\$23,862	\$634,302

D – Materials Expenditure

Library Name	Expense Other Suppliers CDN	Expense Suppliers USA	Expense Suppliers Other	Expense Total Print Materials	Expense Total Other Materials	Children's Materials	Expense PKBK Mass Market	Materials Expenditure
40 Pickering Public Library								
41 Red Deer Public Library	\$62,700	\$83,000	\$2,500	\$147,905	\$201,000	\$57,243	\$29,455	\$464,405
42 Chaleur Library Region	\$0	\$0	\$0	\$219,562	\$0	\$0	\$0	\$0
43 Western Counties Regional Library								
44 St. Albert Public Library		\$60,869		\$362,083	\$647,120	\$102,613		\$500,678
45 Haut-Saint-Jean Library Region	\$0	\$0	\$0	\$147,830	\$0	\$0	\$0	\$0
46 Bibliothèque et Archives nationales du Qu	\$2,709,465			\$3,254,467	\$3,046,047	\$192,171		\$6,300,522
47 Eastern Counties Regional Library								
Total	\$17,363,728	\$6,716,251	\$360,901	\$60,202,971	\$32,292,925	\$16,862,280	\$4,467,705	\$85,041,786
Avg	\$694,549	\$239,866	\$27,762	\$1,505,074	\$922,655	\$510,978	\$171,835	\$2,657,556
Max	\$4,546,154	\$1,808,122	\$163,857	\$11,770,950	\$5,205,214	\$3,334,434	\$1,254,688	\$16,976,163
Min	\$6,343	\$7,900	\$100	\$91,642	\$128,000	\$57,243	\$5,792	\$370,744
Median	\$230,843	\$93,448	\$2,500	\$1,028,767	\$622,900	\$296,717	\$95,568	\$1,702,360

E – Electronic Resources

Library Name	Internet Workstations	Electronic Database (in House)	Electronic Database (Remote)	E-visits	Public Wireless Connections	User Sessions on Library Computer Workstations	Use of Electronic Databases	Electronic Database Uses in Library	Electronic Database Uses Remote
1 Toronto Public Library	1,731	117	89	23,403,526	2,526,757	6,380,037	2,935,542	2,362,354	573,188
2 Montréal Public Library	397	60		1,043,140					
3 Calgary Public Library	397	6	103	5,564,901	182,463	706,448	375,000		
4 Ottawa Public Library	423	79	75	14,993,219	144,669	903,580	99,917		
5 Edmonton Public Library	450	97	93	9,033,029	84,168	1,126,233	471,671		
6 Mississauga Library System	266	46	39	9,218,962	123,950	638,321	49,697	12,263	37,434
7 Winnipeg Public Library	272	58	52	1,630,816	149,622	629,805	100,129	72,873	27,256
8 Fraser Valley Regional Library	272	33	29	1,290,921			107,126	36,489	70,637
9 Vancouver Public Library	569	77	66	5,173,939	47,671	1,396,690	512,893	154,424	360,322
10 Hamilton Public Library	364			2,621,500	407,450	564,950	931,750		
11 Brampton Library	285	91	83	2,620,641	172,971	316,955	607,771	161,340	446,431
12 Surrey Libraries									
13 Vancouver Island Regional Library	213	4	23		91,369	385,592	25,505		25,505
14 Bibliothèques de Laval	65	16	10	212,252		154,222	12,521		
15 Halifax Public Libraries	422	1	22	1,468,334	100,239	478,618	15,059	14,631	428
16 London Public Library	325	14	65	4,501,296	170,871	567,211	989,083		
17 Markham Public Library	115	20	19	2,545,846	494,343	505,377	378,260	-	
18 Greater Victoria Public Library	299	6	36	1,794,691	10	266,104	285,487	7,979	33,268
19 Vaughan Public Libraries	128	2	87	807,627	211,442	190,305	100,429		
20 Bibliothèque municipale de Gatineau	72	12	12	2,695,871	23,475	124,524			
21 Kitchener Public Library	79	94	89	1,007,691	95,348	130,837	215,569		
22 Burnaby Public Library	82	23	21	1,562,047	107,534	269,625	52,894		
23 Saskatoon Public Library	113	26	65	1,546,272	9		8,621	3,729	4,892
24 Windsor Public Library	173	50	1	742,504	35,850	225,987	294,919	83,656	211,263
25 Richmond Public Library	168	13	10	9,417,260	-	248,961	22,963		
26 Richmond Hill Public Library	99	3	106	910,562	61,375	286,179	599,994	110,558	489,436
27 Oakville Public Library	135	111	110	946,450		128,849	91,818		
28 Regina Public Library	118	64	60	1,482,489	55,030	215,202	-	-	
29 Burlington Public Library	111	47	45	1,657,938	78,360	165,635	1,980,542	59,903	1,920,639
30 Albert-Westmorland-Kent Library Region	72	-	13	458,529	19,175	53,292	-	-	
31 Oshawa Public Library	64	78	75	858,394		65,354	66,840	66,840	
32 Fundy Library Region	76	2	13	458,529	39,696	97,418	-	-	
33 Kingston Frontenac Public Library									
34 Barrie Public Library	24	61	48	1,609,407			37,627	16,493	20,134
35 York Library Region	55	-	13	458,529	18,936	73,632	-	-	
36 Cambridge Libraries & Galleries	54	2	78	523,500	49,800	96,968	38,350	20,326	18,024
37 St. Catharines Public Library									
38 Coquitlam Public Library	19	22	14	560,377	2	59,023	14,228	1,802	12,426
39 Thunder Bay Public Library	62	49	47	361,900	10,250	236,150	643,300		

E – Electronic Resources									
Library Name	Internet Workstations	Electronic Database (in House)	Electronic Database (Remote)	E-visits	Public Wireless Connections	User Sessions on Library Computer Workstations	Use of Electronic Databases	Electronic Database Uses in Library	Electronic Database Uses Remote
40 Pickering Public Library									
41 Red Deer Public Library	48		260	413,380	3	64,845	35,201	12,000	23,201
42 Chaleur Library Region	58	-	13	458,529	16,879	25,801	-	-	
43 Western Counties Regional Library									
44 St. Albert Public Library	40	36	35	498,496		25,678	49,580		
45 Haut-Saint-Jean Library Region	68	-	13	458,529	13,815	36,024	-	-	
46 Bibliothèque et Archives nationales du Québec	285	218	188	4,747,405	211,302	498,687	539,128		
47 Eastern Counties Regional Library									
Total	9,068	1,638	2,220	121,759,228	5,744,834	18,339,119	12,689,414	3,197,660	4,274,484
Avg	221	47	57	3,043,981	174,086	495,652	384,528	188,098	251,440
Max	1,731	218	260	23,403,526	2,526,757	6,380,037	2,935,542	2,362,354	1,920,639
Min	19	1	1	212,252	2	25,678	8,621	1,802	428
Median	118	36	47	1,475,412	78,360	236,150	100,429	36,489	33,268

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft
Barrie Public Library	Downtown	ON	Central	87,360	3,121	41,000	1,560,276	767,950	47,393	499.93	17.8603	38.0555	246.0590	18.7305
Bibliothèque municipale de Gatineau	Aurélien-Doucet	QC	Branch	5,451	2,373	3443.2	105,309	71,218		44.38	19.3192	30.5846	30.0118	20.6837
Bibliothèque municipale de Gatineau	Bernard-Lonergan	QC	Branch	8,852	2,509	9,329	106,762	66,264		42.55	12.0608	11.4442	26.4105	7.1031
Bibliothèque municipale de Gatineau	Bowater	QC	Central	30,144	3,259	24,985	483,582	261,735	28,710	148.38	16.0424	19.3551	80.3115	10.4758
Bibliothèque municipale de Gatineau	Docteur-Jean-Lorrain	QC	Branch	3,314	1,495	5358.48	70,048	27,178		46.85	21.1370	13.0724	18.1793	5.0720
Bibliothèque municipale de Gatineau	Jean-Marie-Caron	QC	Branch	3,794	1,505	3,067	24,951	14,508		16.58	6.5764	8.1364	9.6399	4.7310
Bibliothèque municipale de Gatineau	Lucien-Lalonde	QC	Branch	22,491	3,259	11,610	319,888	203,826	10,485	98.16	14.2229	27.5527	62.5425	17.5560
Bibliothèque municipale de Gatineau	Lucy-Faris	QC	Branch	20,538	3,259	11,997	355,386	192,100	11,902	109.05	17.3038	29.6219	58.9445	16.0118
Bibliothèque municipale de Gatineau	Maison-du-Citoyen	QC	Branch	16,333	2,899	13,827	111,675	68,731	3,635	38.52	6.8374	8.0768	23.7085	4.9709
Bibliothèque municipale de Gatineau	Manise-Morin	QC	Branch	2,726	1,135	3,293	16,312	12,532		14.37	5.9839	4.9542	11.0414	3.8062
Bibliothèque municipale de Gatineau	Riviera	QC	Branch	3,314	1,495	3,960	60,752	26,358		40.64	18.3319	15.3427	17.6308	6.6566
Bibliothèques de Laval	Bibliothèque Multiculturelle	QC	Branch	29,211	2,808	27,987	530,533	130,930	11,362	188.94	18.1621	18.9566	46.6275	4.6783
Bibliothèques de Laval	Emile-Nelligan	QC	Branch	17,199	2,808	11,879	369,050	140,012	15,808	131.43	21.4576	31.0673	49.8618	11.7865
Bibliothèques de Laval	Gabrielle-Roy	QC	Branch	20,995	2,808	9,329	401,736	122,828	8,892	143.07	19.1348	43.0635	43.7422	13.1664
Bibliothèques de Laval	Germaine-Guevremont	QC	Branch	22,555	2,808	15,591	415,755	114,650	23,790	148.06	18.4329	26.6659	40.8298	7.3535
Bibliothèques de Laval	Laure-Conan	QC	Branch	23,335	2,808	11,137	469,676	317,321	16,302	167.26	20.1275	42.1741	113.0061	28.4935
Bibliothèques de Laval	Marius-Barbeau	QC	Branch	14,079	2,808	5,455	202,704	75,820	9,854	72.19	14.3976	37.1571	27.0014	13.8984
Bibliothèques de Laval	Philippe-Panneton	QC	Branch	14,079	2,808	5,606	227,409	66,690	3,146	80.99	16.1524	40.5656	23.7500	11.8963
Bibliothèques de Laval	Sylvain-Garneau	QC	Branch	14,859	2,808	8,769	323,437	94,259	10,816	115.18	21.7671	36.8825	33.5680	10.7486
Bibliothèques de Laval	Yves-Therault	QC	Branch	14,859	2,808	7,898	365,473	98,695	7,514	130.15	24.5961	46.2751	35.1478	12.4965
Brampton Public Library	Chinguacousy	ON	Branch	50,066	3,150	43,590	2,230,417	887,369	87,942	708.07	44.5495	51.1681	281.7044	20.3572
Brampton Public Library	Cyril Clark	ON	Branch	27,719	3,150	25,400	928,189	434,937	20,431	294.66	33.4857	36.5429	138.0752	17.1235
Brampton Public Library	Four Corners	ON	Branch	31,472	3,150	38,938	1,021,357	399,119	26,148	324.24	32.4529	26.2303	126.7044	10.2501
Brampton Public Library	Northeast Interim Site	ON	Branch	4,403	2,000	2,600	428,664	61,110	896	214.33	97.3573	164.8708	30.5550	23.5039
Brampton Public Library	Northwest Interim Site	ON	Branch	3,640	1,550	3,080	269,532	43,928	1,016	173.89	74.0473	87.5104	28.3407	14.2623
Brampton Public Library	South Fletcher's	ON	Branch	26,347	3,150	12,754	999,850	249,161	11,685	317.41	37.9493	78.3950	79.0987	19.5359
Burlington Public Library	Aldershot	ON	Branch	8,023	2,093	7,000	109,323	51,869	4,990	52.23	13.6262	15.6176	24.7821	7.4099
Burlington Public Library	Brant Hills	ON	Branch	16,487	3,266	6,884	224,070	129,576	8,819	68.61	13.5907	32.5494	39.6742	18.8228
Burlington Public Library	Central	ON	Central	148,100	3,365	64,000	851,091	380,887	52,940	252.92	5.7467	13.2983	113.1908	5.9514
Burlington Public Library	Kilbride	ON	Branch	1,074	444	800	16,930	3,200	1,232	38.13	15.7635	21.1625	7.2072	4.0000
Burlington Public Library	New Appleby	ON	Branch	9,093	2,197	5,600	189,938	78,295	6,321	86.45	20.8884	33.9175	35.6372	13.9813
Burlington Public Library	Tansley Woods	ON	Branch	24,397	3,365	10,000	575,123	287,594	26,674	170.91	23.5735	57.5123	85.4663	28.7594
Burnaby Public Library	Cameron	BC	Branch	21,499	3,121	5,000	521,027	278,359	17,345	166.94	24.2349	104.2054	89.1890	55.6718
Burnaby Public Library	McGill	BC	Branch	44,660	3,343	20,000	963,907	439,938	45,606	288.34	21.5832	48.1954	131.5998	21.9969
Burnaby Public Library	Metrotown	BC	Central	153,945	3,641	61,000	1,611,975	799,512	96,227	442.73	10.4711	26.4258	219.5858	13.1068
Burnaby Public Library	Tommy Douglas	BC	Branch	38,948	3,343	17,000	666,102	396,721	33,482	199.25	17.1023	39.1825	118.6722	23.3365
Calgary Public Library	Alexander Calhoun	AB	Branch	26,803	3,102	9,256	659,936	225,902	30,212	212.75	24.6217	71.2982	72.8246	24.4060
Calgary Public Library	Bowness	AB	Branch	9,715	2,597	5,605	199,465	103,701	9828	76.81	20.5317	35.5870	39.9311	18.5015

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft
Calgary Public Library	Country Hills	AB	Branch	38,488	3,102	18,127	1,269,847	387,545	52728	409.36	32.9933	70.0528	124.9339	21.3794
Calgary Public Library	Crowfoot	AB	Branch	63,457	3,102	28,506	2,197,966	481,138	249236	708.56	34.6371	77.1054	155.1057	16.8785
Calgary Public Library	Fish Creek	AB	Branch	58,962	3,102	47,074	1,592,329	344,501	100,932	513.32	27.0060	33.8261	111.0577	7.3183
Calgary Public Library	Forest Lawn	AB	Branch	24,025	3,102	16,977	578,881	254,122	35,880	186.62	24.0949	34.0980	81.9220	14.9686
Calgary Public Library	Glenmore Square	AB	Branch	14,031	2,949	6,068	252,779	102,826	11856	85.72	18.0158	41.6577	34.8681	16.9456
Calgary Public Library	Louise Riley	AB	Branch	29,882	3,102	9,584	976,264	307,414	93,704	314.72	32.6706	101.8639	99.1019	32.0758
Calgary Public Library	Memorial Park	AB	Branch	9,238	2,249	25,554	228,917	115,986	17,680	101.79	24.7799	8.9582	51.5723	4.5389
Calgary Public Library	Nose Hill	AB	Branch	37,261	3,102	17,782	1,363,971	395,905	80,912	439.71	36.6059	76.7052	127.6290	22.2644
Calgary Public Library	Shaganappi	AB	Branch	14,325	2,597	8,057	361,872	153,971	17,784	139.34	25.2616	44.9140	59.2880	19.1102
Calgary Public Library	Shawnessy	AB	Branch	45,286	3,203	18,847	1,553,874	537,339	26,312	485.13	34.3125	82.4468	167.7612	28.5106
Calgary Public Library	Signal Hill	AB	Branch	34,828	3,102	18,000	1,412,186	360,000	65884	455.25	40.5474	78.4548	116.0542	20.0000
Calgary Public Library	Southwood	AB	Branch	23,455	3,102	6,779	680,801	193,084	28,912	219.47	29.0258	100.4279	62.2450	28.4827
Calgary Public Library	Thorn Hill	AB	Branch	25,540	3,102	7,921	840,529	265,079	47,476	270.96	32.9103	106.1140	85.4542	33.4654
Calgary Public Library	Village Square	AB	Branch	42,155	3,102	19,064	1,043,603	398,788	60,268	336.43	24.7563	54.7421	128.5584	20.9184
Calgary Public Library	W.R. Castell Central	AB	Central	182,279	3,152	177,532	1,266,735	723,234	603,148	401.88	6.9494	7.1353	229.4524	4.0738
Cambridge Public Library	Clemens Mill	ON	Branch	16,235	2,520	13,500	197,117	257,511	6,150	78.24	12.1415	14.6013	102.2072	19.0749
Cambridge Public Library	Hespeler	ON	Branch	15,635	2,520	14,000	235,649	117,268	4,900	93.51	15.0719	16.8321	46.5349	8.3763
Cambridge Public Library	Preston	ON	Branch	13,892	2,520	9,774	181,192	96,495	4,500	71.90	13.0429	18.5382	38.2917	9.8726
Cambridge Public Library	Queens Square	ON	Central	114,712	10,857	71,674	623,130	324,634	22,350	57.39	5.4321	8.6940	29.9009	4.5293
Coquitlam Public Library	City Centre Branch	BC	Branch	25,951	3,080	12,794	637,697	354,916	37,407	207.04	24.5730	49.8448	115.2325	27.7416
Coquitlam Public Library	Poirier Branch	BC	Central	60,861	3,319	23,672	664,853	290,013	39,382	200.32	10.9242	28.0861	87.3796	12.2513
Edmonton Public Library	Calder	AB	Branch	19,257	3,120	5,320	243,579	142,375	45,317	78.07	12.6489	45.7855	45.6330	26.7622
Edmonton Public Library	Capilano	AB	Branch	19,366	3,129	9,557	288,935	162,905	36,627	92.34	14.9197	30.2328	52.0630	17.0456
Edmonton Public Library	Castle Downs	AB	Branch	28,757	3,124	12,800	598,074	2,888,126	98,583	191.44	20.7975	46.7245	924.4962	225.6348
Edmonton Public Library	Century Park Lending Machine	AB	Branch	0		0	21,288	0	0	0.00	0.0000	0.0000	0.0000	0.0000
Edmonton Public Library	eplGO	AB	Branch	3,526	1,989	1,611	170,288	70,214	0	85.61	48.2950	105.7033	35.3012	43.5841
Edmonton Public Library	Highlands	AB	Branch	18,142	2,986	9,614	176,280	132,784	28,067	59.04	9.7167	18.3358	44.4689	13.8115
Edmonton Public Library	Idylwyld	AB	Branch	23,989	3,124	12,238	541,161	238,895	52,717	173.23	22.5587	44.2197	76.4709	19.5208
Edmonton Public Library	Jasper Place	AB	Branch	6,577	2,616	1,900	250,811	101,518	12,517	95.88	38.1346	132.0058	38.8066	53.4305
Edmonton Public Library	Lois Hole	AB	Branch	49,767	3,124	25,285	1,184,513	343,535	106,050	379.17	23.8012	46.8465	109.9664	13.5865
Edmonton Public Library	Londonderry	AB	Branch	37,929	3,053	15,480	661,673	379,032	132,283	216.73	17.4450	42.7437	124.1507	24.4853
Edmonton Public Library	Mill Woods	AB	Branch	46,589	3,090	12,800	1,081,256	607,781	164,100	349.92	23.2084	84.4731	196.6929	47.4829
Edmonton Public Library	Penny McKee-Abbottsfeld	AB	Branch	20,207	2,975	9,026	250,668	174,494	34,217	84.26	12.4050	27.7718	58.6535	19.3324
Edmonton Public Library	Riverbend	AB	Branch	29,360	3,124	9,162	794,586	270,441	91,783	254.35	27.0636	86.7263	86.5688	29.5177
Edmonton Public Library	Sprucewood	AB	Branch	17,923	3,120	6,260	211,234	120,174	32,367	67.70	11.7856	33.7435	38.5173	19.1971
Edmonton Public Library	Stanley A. Milner	AB	Central	155,204	3,635	212,011	1,254,450	1,253,102	227,033	345.10	8.0826	5.9169	344.7323	5.9106
Edmonton Public Library	Strathcona	AB	Branch	25,267	3,124	13,723	378,632	204,988	21,600	121.20	14.9852	27.5911	65.6172	14.9376
Edmonton Public Library	Whitemud Crossing	AB	Branch	64,859	3,192	27,580	1,681,518	506,483	157,400	526.79	25.9258	60.9688	158.6726	18.3641

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft
Edmonton Public Library	Woodcroft	AB	Branch	33,726	3,124	10,863	663,770	307,912	85,033	212.47	19.6813	61.1038	98.5634	28.3450
Fraser Valley Regional Library	Administrative Centre	BC	Central	89,180	2,250	27,000	136,874			60.83	1.5348	5.0694	0.0000	0.0000
Fraser Valley Regional Library	Agassiz Library	BC	Branch	4,732	2,200	4,500	94,124	82,610	2,934	42.78	19.8910	20.9164	37.5500	18.3578
Fraser Valley Regional Library	Aldergrove Library	BC	Branch	7,644	2,900	4,000	172,865	76,145	7,743	59.61	22.6145	43.2163	26.2569	19.0363
Fraser Valley Regional Library	Boston Bar Library	BC	Branch	884	600	1,000	10,007	2,967	2,637	16.68	11.3201	10.0070	4.9450	2.9670
Fraser Valley Regional Library	Brookwood Library	BC	Branch	4,108	2,050	2,000	73,431	52,427	6,992	35.82	17.8751	36.7155	25.5742	26.2135
Fraser Valley Regional Library	Chilliwack Library	BC	Branch	29,848	3,150	15,500	875,986	357,742	28,516	278.09	29.3482	56.5152	113.5689	23.0801
Fraser Valley Regional Library	Clearbrook Library	BC	Branch	37,505	3,250	20,000	1,205,848	394,063	44,687	371.03	32.1517	60.2924	121.2502	19.7032
Fraser Valley Regional Library	Fort Langley Library	BC	Branch	2,444	1,675	900	47,229	30,911	1,860	28.20	19.3245	52.4767	18.4543	34.3456
Fraser Valley Regional Library	George Mackie Library	BC	Branch	19,916	3,200	11,404	424,740	189,314	21,864	132.73	21.3266	37.2448	59.1606	16.6007
Fraser Valley Regional Library	Hope Library	BC	Branch	3,120	1,950	3,500	88,804	56,256	6,624	45.54	28.4628	25.3726	28.8492	16.0731
Fraser Valley Regional Library	Ladner Pioneer Library	BC	Branch	12,376	3,200	12,000	274,366	176,562	9,619	85.74	22.1692	22.8638	55.1756	14.7135
Fraser Valley Regional Library	Langley City Library	BC	Branch	21,164	3,350	16,707	354,837	288,202	18,039	105.92	16.7661	21.2388	86.0305	17.2504
Fraser Valley Regional Library	Maple Ridge Public Library	BC	Branch	36,010	3,300	36,910	622,159	385,668	47,320	188.53	17.2774	16.8561	116.8691	10.4489
Fraser Valley Regional Library	Mission Library	BC	Branch	20,904	3,100	15,000	419,322	221,952	17,443	135.27	20.0594	27.9548	71.5974	14.7968
Fraser Valley Regional Library	Mount Lehman Library	BC	Branch	884	800	491	20,834	12,340	613	26.04	23.5679	42.4318	15.4250	25.1324
Fraser Valley Regional Library	MSA Centennial Library	BC	Branch	9,256	2,900	3,549	286,127	112,643	3,721	98.66	30.9126	80.6219	38.8424	31.7394
Fraser Valley Regional Library	Muriel Arnason Library	BC	Branch	12,766	3,100	5,700	259,326	100,007	11,047	83.65	20.3138	45.4958	32.2603	17.5451
Fraser Valley Regional Library	Murrayville Library	BC	Branch	13,546	3,100	8,271	204,677	96,782	4,246	66.02	15.1098	24.7463	31.2200	11.7014
Fraser Valley Regional Library	Pitt Meadows Public Library	BC	Branch	8,164	2,550	7,500	154,296	76,933	10,950	60.51	18.8996	20.5728	30.1698	10.2577
Fraser Valley Regional Library	Terry Fox Library	BC	Branch	23,894	3,100	15,000	516,652	198,644	16,457	166.66	21.6227	34.4435	64.0787	13.2429
Fraser Valley Regional Library	Tsawwassen Library	BC	Branch	13,936	3,200	7,920	277,484	202,855	11,508	86.71	19.9113	35.0359	63.3922	25.6130
Fraser Valley Regional Library	Walnut Grove Library	BC	Branch	14,456	3,300	6,000	317,122	203,624	10,586	96.10	21.9371	52.8537	61.7042	33.9373
Fraser Valley Regional Library	White Rock Library	BC	Branch	12,324	2,900	10,053	287,986	138,477	17,498	99.31	23.3679	28.6468	47.7507	13.7747
Fraser Valley Regional Library	Yale Library	BC	Branch	884	60	318	7,223	2,921	2,496	120.38	8.1708	22.7138	48.6833	9.1855
Fraser Valley Regional Library	Yarrow Library	BC	Branch	2,392	1,350	1,209	61,474	27,666	2,558	45.54	25.6998	50.8470	20.4933	22.8834
Greater Victoria Public Library	GVPL - Goudy	BC	Branch	7,289	2,978	194	168,116	85,919		56.45	23.0643	868.0091	28.8512	443.6132
Halifax Public Libraries	Alderney Gate	NS	Branch	56,576	3,007	32,510	410,711	288,138	17,412	136.58	7.2595	12.6334	95.8224	8.8631
Halifax Public Libraries	Bedford	NS	Branch	20,072	2,511	5,949	285,586	113,349	11,395	113.73	14.2281	48.0057	45.1410	19.0535
Halifax Public Libraries	Captain William Spry	NS	Branch	22,386	2,486	10,016	245,400	119,313	10,468	98.71	10.9622	24.5008	47.9940	11.9122
Halifax Public Libraries	Cole Harbour	NS	Branch	23,452	2,522	10,008	326,403	169,257	15,635	129.42	13.9179	32.6142	67.1122	16.9122
Halifax Public Libraries	Dartmouth North	NS	Branch	12,844	2,522	2,152	77,677	86,732	5,470	30.80	6.0477	36.0953	34.3902	40.3030
Halifax Public Libraries	Halifax North	NS	Branch	16,458	2,406	12,400	158,145	112,193	8,711	65.73	9.6090	12.7536	46.6305	9.0478
Halifax Public Libraries	J.D. Shatford	NS	Branch	5,148	1,127	2,700	54,190	23,120	2,078	48.08	10.5264	20.0704	20.5146	8.5630
Halifax Public Libraries	Keshen Goodman	NS	Branch	56,732	3,001	25,000	947,651	428,540	27,508	315.78	16.7040	37.9060	142.7991	17.1416
Halifax Public Libraries	Mobile	NS	Branch	6,292	1,000		46,013		1,602	46.01	7.3129	0.0000	0.0000	
Halifax Public Libraries	Musquodoboit Harbour	NS	Branch	4,758	1,104	3,900	80,734	34,266	4,344	73.13	16.9681	20.7010	31.0380	8.7862
Halifax Public Libraries	Sackville	NS	Branch	30,368	2,278	15,100	410,516	177,217	14,096	180.21	13.5181	27.1865	77.7950	11.7362

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft
Halifax Public Libraries	Sheet Harbour	NS	Branch	4,030	1,116	2,964	33,702	21,608	1,616	30.20	8.3628	11.3705	19.3620	7.2902
Halifax Public Libraries	Spring Garden Road	NS	Branch	76,050	2,512	38,000	632,633	406,625	39,596	251.84	8.3187	16.6482	161.8730	10.7007
Halifax Public Libraries	Tantallon	NS	Branch	22,022	2,500	12,064	282,881	106,771	9,753	113.15	12.8454	23.4484	42.7084	8.8504
Halifax Public Libraries	Woodlawn	NS	Branch	37,622	2,991	16,656	615,746	235,611	21,900	205.87	16.3667	36.9684	78.7733	14.1457
Hamilton Public Library	Ancaster	ON	Branch		2,550	11,736	438,489	156,900	16,533	171.96	0.0000	37.3627	61.5294	13.3691
Hamilton Public Library	Barton	ON	Branch		1,750	6,272	154,972	86,750	11,850	88.56	0.0000	24.7086	49.5714	13.8313
Hamilton Public Library	Binbrook	ON	Branch		1,750	0	101,817	35,200	5,066	58.18	0.0000	0.0000	20.1143	0.0000
Hamilton Public Library	Carlisle	ON	Branch		1,600	2,491	48,265	24,300	3,833	30.17	0.0000	19.3758	15.1875	9.7551
Hamilton Public Library	Central	ON	Central		3,450	170,690	1,260,803	1,482,000	129,278	365.45	0.0000	7.3865	429.5652	8.6824
Hamilton Public Library	Concession	ON	Branch		2,150	8,350	223,521	87,250	8,650	103.96	0.0000	26.7690	40.5814	10.4491
Hamilton Public Library	Dundas	ON	Branch		2,600	13,712	476,040	222,650	14,283	183.09	0.0000	34.7170	85.6346	16.2376
Hamilton Public Library	Freelton	ON	Branch		850	2,113	33,596	10,150	1,200	39.52	0.0000	15.8997	11.9412	4.8036
Hamilton Public Library	Greensville	ON	Branch		850	2,504	38,853	10,300	433	45.71	0.0000	15.5164	12.1177	4.1134
Hamilton Public Library	Kenilworth	ON	Branch		2,150	8,000	217,273	132,086	12,420	101.06	0.0000	27.1591	61.4354	16.5108
Hamilton Public Library	Locke	ON	Branch		1,750	1,451	201,845	69,750	6,166	115.34	0.0000	139.1075	39.8571	48.0703
Hamilton Public Library	Lynden	ON	Branch		1,350	900	60,316	17,700	2,183	44.68	0.0000	67.0178	13.1111	19.6667
Hamilton Public Library	Millgrove	ON	Branch		850	1,672	37,623	7,900	467	44.26	0.0000	22.5018	9.2941	4.7249
Hamilton Public Library	Mount Hope	ON	Branch		900	2,230	23,692	7,200	900	26.32	0.0000	10.6242	8.0000	3.2287
Hamilton Public Library	Red Hill	ON	Branch		2,600	11,760	383,995	249,950	22,482	147.69	0.0000	32.6526	96.1346	21.2543
Hamilton Public Library	Rockton	ON	Branch		850	1,098	26,026	5,550	700	30.62	0.0000	23.7031	6.5294	5.0546
Hamilton Public Library	Saltfleet	ON	Branch		2,400	15,481	301,112	142,625	28,099	125.46	0.0000	19.4504	59.4271	9.2129
Hamilton Public Library	Sherwood	ON	Branch		2,400	20,400	339,910	149,400	20,633	141.63	0.0000	16.6623	62.2500	7.3235
Hamilton Public Library	Stoney Creek	ON	Branch		1,750	6,404	129,664	60,075	5,350	74.09	0.0000	20.2474	34.3286	9.3809
Hamilton Public Library	Terryberry	ON	Branch		2,550	30,000	762,731	389,300	32,815	299.11	0.0000	25.4244	152.6667	12.9767
Hamilton Public Library	Turner Park	ON	Branch		2,600	20,000	562,156	344,650	39,182	216.21	0.0000	28.1078	132.5577	17.2325
Hamilton Public Library	Valley Park	ON	Branch		2,350	3,100	192,830	88,100	13,233	82.06	0.0000	62.2032	37.4894	28.4194
Hamilton Public Library	Waterdown	ON	Branch		2,350	3,410	224,731	88,100	5,783	95.63	0.0000	65.9035	37.4894	25.8358
Hamilton Public Library	Westdale	ON	Branch		2,400	9,950	360,772	195,800	16,133	150.32	0.0000	36.2585	81.5833	19.6784
Kitchener Public Library	Country Hills	ON	Branch	17,683	3,211	14,090	297,275	252,460	7,827	92.58	16.8113	21.0983	78.6235	17.9177
Kitchener Public Library	Forest Heights	ON	Branch	21,341	3,211	11,000	494,675	260,908	14,613	154.06	23.1796	44.9705	81.2544	23.7189
Kitchener Public Library	Grand River Stanley Park	ON	Branch	18,552	3,211	13,500	369,333	225,986	10,333	115.02	19.9080	27.3580	70.3787	16.7397
Kitchener Public Library	Main	ON	Central	156,246	3,319	81,850	1,340,549	347,472	40,940	403.90	8.5797	16.3781	104.6918	4.2452
Kitchener Public Library	Pioneer Park	ON	Branch	10907	3,211	6,000	230,172	114,135	6,619	71.68	21.1031	38.3620	35.5450	19.0225
London Public Library	Beacock	ON	Branch	10,500	2,650	13,232	193,205	158,462	59,449	72.91	18.4005	14.6014	59.7970	11.9757
London Public Library	Byron	ON	Branch	10,500	2,650	12,000	238,695	162,513	40,313	90.07	22.7329	19.8913	61.3257	13.5428
London Public Library	Carson	ON	Branch	1,750	1,750	2,930	33,237	25,386	2,444	18.99	18.9926	11.3437	14.5063	8.6642
London Public Library	Central	ON	Central	99,750	3,319	189,000	1,489,599	1,092,457	216,567	448.81	14.9333	7.8815	329.1525	5.7802
London Public Library	Cherryhill	ON	Branch	11,375	2,650	10,225	258,185	265,771	70,642	97.43	22.6976	25.2504	100.2909	25.9923

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft
London Public Library	Crouch	ON	Branch	9,625	2,650	11,322	116,010	140,842	21,554	43.78	12.0530	10.2464	53.1479	12.4397
London Public Library	East London	ON	Branch	9,625	2,650	13,100	197,435	117,382	12,285	74.50	20.5127	15.0714	44.2951	8.9605
London Public Library	Glanworth	ON	Branch	200	200	320	5,199	1,798	754	26.00	25.9950	16.2469	8.9900	5.6188
London Public Library	Jalna	ON	Branch	12,250	2,650	10,600	239,096	221,562	42,471	90.22	19.5180	22.5562	83.6083	20.9021
London Public Library	Lambeth	ON	Branch	1,750	1,750	2,657	36,136	28,142	5,291	20.65	20.6491	13.6003	16.0811	10.5916
London Public Library	Landon	ON	Branch	9,625	2,650	7,422	208,662	173,329	29,328	78.74	21.6792	28.1140	65.4072	23.3534
London Public Library	Masonville	ON	Branch	12,250	2,650	13,200	302,119	206,843	76,180	114.01	24.6628	22.8878	78.0540	15.6699
London Public Library	Pond Mills	ON	Branch	8,750	2,650	6,790	161,554	113,482	26,871	60.96	18.4633	23.7929	42.8234	16.7131
London Public Library	Sherwood Forest	ON	Branch	10,500	2,650	11,894	228,349	133,641	21,307	86.17	21.7475	19.1987	50.4306	11.2360
London Public Library	Stoney Creek Branch	ON	Branch	10,500	2,650	8,654	207,691	159,760	14,560	78.37	19.7801	23.9994	60.2868	18.4608
London Public Library	Westmount	ON	Branch	12,250	2,650	14,622	334,385	230,310	37,492	126.18	27.2967	22.8686	86.9094	15.7509
Markham Public Library	Angus Glen	ON	Branch	42,406	3,290	29,700	1,174,651	553,651	109,902	357.04	27.7001	39.5505	168.2830	18.6415
Markham Public Library	Markham Village	ON	Branch	38,402	3,290	29,700	1,010,176	447,459	84,252	307.04	26.3053	34.0127	136.0058	15.0660
Markham Public Library	Milliken Mills	ON	Branch	36,418	3,290	16,865	841,596	470,023	90,513	255.80	23.1093	49.9019	142.8641	27.8697
Markham Public Library	Thornhill Community Centre	ON	Branch	31,285	3,290	26,053	481,175	266,300	32,928	146.25	15.3804	18.4691	80.9423	10.2215
Markham Public Library	Thornhill Village	ON	Branch	6,770	2,258	4,283	125,457	90,961	12,777	55.56	18.5313	29.2919	40.2839	21.2377
Markham Public Library	Unionville	ON	Branch	30,994	3,290	13,640	709,932	294,790	44,853	215.78	22.9055	52.0478	89.6018	21.6122
Mississauga Library System	Burnhamthorpe	ON	Branch	24,862	3,200	20,000	349,361	311,800	23,150	109.18	14.0520	17.4681	97.4375	15.5900
Mississauga Library System	Central Library	ON	Central	201,215	3,600	176,034	1,383,027	827,200	104,450	384.17	6.8734	7.8566	229.7778	4.6991
Mississauga Library System	Churchill Meadows	ON	Branch	24,474	3,700	9,300	411,128	298,650	17,550	111.12	16.7986	44.2073	80.7162	32.1129
Mississauga Library System	Clarkson	ON	Branch	15,796	2,450	5,754	235,397	109,100	8,750	96.08	14.9023	40.9102	44.5306	18.9607
Mississauga Library System	Cooksville	ON	Branch	15,363	2,450	5,738	298,847	81,250	11,800	121.98	19.4524	52.0821	33.1633	14.1600
Mississauga Library System	Courtneypark	ON	Branch	33,262	3,850	29,000	583,618	449,550	26,800	151.59	17.5461	20.1248	116.7662	15.5017
Mississauga Library System	Erin Meadows	ON	Branch	36,237	3,850	24,200	748,760	581,850	38,250	194.48	20.6629	30.9405	151.1299	24.0434
Mississauga Library System	Frank McKechnie	ON	Branch	33,264	3,350	15,950	640,834	357,950	25,400	191.29	19.2651	40.1777	106.8508	22.4420
Mississauga Library System	Lakeview	ON	Branch	14,836	2,450	7,610	172,497	63,000	3,100	70.41	11.6269	22.6672	25.7143	8.2786
Mississauga Library System	Lorne Park	ON	Branch	20,126	3,350	11,955	175,984	98,300	8,050	52.53	8.7441	14.7205	29.3433	8.2225
Mississauga Library System	Malton	ON	Branch	25,811	3,200	16,898	271,492	312,750	17,750	84.84	10.5185	16.0665	97.7344	18.5081
Mississauga Library System	Meadowvale	ON	Branch	31,645	3,200	16,695	649,435	428,050	13,300	202.95	20.5225	38.9000	133.7656	25.6394
Mississauga Library System	Mississauga Valley	ON	Branch	18,575	2,650	12,650	394,464	164,350	7,550	148.85	21.2363	31.1829	62.0189	12.9921
Mississauga Library System	Port Credit	ON	Branch	14,919	2,650	7,500	213,059	101,150	3,900	80.40	14.2811	28.4079	38.1698	13.4867
Mississauga Library System	Sheridan	ON	Branch	11,006	1,900	5,650	158,453	95,250	8,000	83.40	14.3970	28.0448	50.1316	16.8584
Mississauga Library System	South Common	ON	Branch	29,288	3,200	15,400	466,099	244,250	9,850	145.66	15.9143	30.2662	76.3281	15.8604
Mississauga Library System	Streetsville	ON	Branch	17,245	2,650	9,332	252,665	110,350	4,050	95.35	14.6515	27.0751	41.6415	11.8249
Mississauga Library System	Woodlands	ON	Branch	17,068	2,650	5,500	252,205	119,100	5,150	95.17	14.7765	45.8555	44.9434	21.6546
Montreal Public Library	Saint-Charles	QC	Branch	15,470	2,580	8,694	115,602	122,158	15,612	44.81	7.4727	13.2966	47.3481	14.0507
Montréal Public Library	Ahuntsic	QC	Branch	49,504	2,663	20,842	557,097	327,605	56,459	209.20	11.2536	26.7294	123.0210	15.7184
Montréal Public Library	Belleville	QC	Branch	8008	2773	3249.52	78,244	31,767	2586	28.22	9.7707	24.0786	11.4558	9.7759

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft
Montréal Public Library	Benny	QC	Branch	16,198	2,613	4,121	219,354	112,716	24,289	83.95	13.5420	53.2273	43.1366	27.3511
Montréal Public Library	Bibliothèque interculturelle	QC	Branch	40040	2604	20196.52	334,588	199,350	41,320	128.49	8.3563	16.5666	76.5553	9.8705
Montréal Public Library	Cartierville	QC	Branch	23,660	2,664	8,285	201,224	157,031	26,713	75.53	8.5048	24.2872	58.9456	18.9532
Montréal Public Library	Charleroi	QC	Branch	13,832	2,773	6,994	105,200	56,988	5323	37.94	7.6056	15.0415	20.5510	8.1481
Montréal Public Library	Côte-des-Neiges	QC	Branch	43,862	2,619	20,691	408,388	284,242	50,909	155.93	9.3108	19.7370	108.5307	13.7372
Montréal Public Library	Frontenac	QC	Branch	23,296	2,711	18,367	227,880	118,098	33,634	84.06	9.7819	12.4068	43.5625	6.4298
Montréal Public Library	Georges-Vanier	QC	Branch	14,378	2,564	5,886	97,348	111,431	13,905	37.97	6.7706	16.5397	43.4598	18.9324
Montréal Public Library	Haut-Anjou	QC	Branch	7098	2508	2,765	42,271	50,203	1468	16.85	5.9553	15.2861	20.0172	18.1545
Montréal Public Library	Henri-Bourassa	QC	Branch	54,600	3253	15,763	292,954	214,260	11,825	90.06	5.3655	18.5844	65.8654	13.5923
Montréal Public Library	Hochelaga	QC	Branch	7,280	2,662	4,358	59,578	39,852	8,744	22.38	8.1838	13.6716	14.9707	9.1450
Montréal Public Library	Île des Soeurs	QC	Branch	14,378	2,650	6,262	111,515	110,727	525	42.08	7.7560	17.8073	41.7838	17.6815
Montréal Public Library	Jean-Corbeil	QC	Branch	30,758	2676	29,784	234,228	174,401	6,274	87.53	7.6152	7.8643	65.1723	5.8556
Montréal Public Library	L'Île-Bizard	QC	Branch	13832	3204	8,393	91,305	64,178	4253	28.50	6.6010	10.8790	20.0306	7.6468
Montréal Public Library	L'Octogone	QC	Branch	58240	3250	31,204	635,320	289,331	11,804	195.48	10.9087	20.3602	89.0249	9.2722
Montréal Public Library	La Petite-Patrie	QC	Branch	9,100	2,672	14,451	200,231	125,935	16,027	74.94	22.0034	13.8562	47.1314	8.7148
Montréal Public Library	Langelier	QC	Branch	16,380	2662	13374.68	329,191	182,973	29,452	123.66	20.0971	24.6130	68.7352	13.6806
Montréal Public Library	Le Prévost	QC	Branch	28,574	2,660	15,656	425,914	201,094	35,838	160.12	14.9057	27.2049	75.5993	12.8447
Montréal Public Library	Maison culturelle et communautz	QC	Branch	23478	3253	9361.2	180,175	186785	11182	55.39	7.6742	19.2470	57.4193	19.9531
Montréal Public Library	Maisonneuve	QC	Branch	10,920	2,671	9,867	249,651	130,201	12,642	93.47	22.8618	25.3018	48.7462	13.1957
Montréal Public Library	Marie-Uguay	QC	Branch	18,018	2,562	10,082	133,425	118,858	12,822	52.08	7.4051	13.2338	46.3927	11.7890
Montréal Public Library	Mercier	QC	Branch	16,380	2,670	17,216	224,161	104,094	19,849	83.96	13.6850	13.0205	38.9865	6.0464
Montréal Public Library	Mile End	QC	Branch		2717	15558.96	243,136	149,534	39623	89.49	0.0000	15.6268	55.0364	9.6108
Montréal Public Library	Notre-Dame-de-Grâce	QC	Branch	17,654	2,620	8,307	203,603	127,515	22,405	77.71	11.5330	24.5106	48.6699	15.3508
Montréal Public Library	Parc-Extension	QC	Branch	28,938	2,676	20,261	252,900	213,180	27,563	94.51	8.7394	12.4821	79.6637	10.5217
Montréal Public Library	Père-Ambroise	QC	Branch	11,830	2,645	11,922	129,941	73,350	13,547	49.13	10.9840	10.8992	27.7316	6.1525
Montréal Public Library	Pierrefonds	QC	Branch	53508	3318	19992.08	412,461	215,242	24087	124.31	7.7084	20.6312	64.8710	10.7664
Montréal Public Library	Plateau-Mont-Royal	QC	Branch		2666	8,759	304,354	266,427	28,779	114.16	0.0000	34.7490	99.9351	30.4188
Montréal Public Library	Pointe-aux-Trembles	QC	Branch	27118	2647	15515.92	233,581	125380	22515	88.24	8.6135	15.0543	47.3668	8.0807
Montréal Public Library	Rivière-des-Prairies	QC	Branch	24570	2647	25092.32	192,021	161869	21764	72.54	7.8153	7.6526	61.1519	6.4509
Montréal Public Library	Robert-Bourassa	QC	Branch	26,390	2,754	23,672	166,895	127,643	13,858	60.60	6.3242	7.0503	46.3482	5.3922
Montréal Public Library	Rosemont	QC	Branch	7,280	2,662	10,738	354,024	216,084	39,459	132.99	48.6297	32.9678	81.1736	20.1224
Montréal Public Library	Roxboro	QC	Branch	9,282	2,715	5,617	55,097	46,571	3,888	20.29	5.9359	9.8095	17.1532	8.2915
Montréal Public Library	Saint-Henri	QC	Branch	14,196	2,562	12,137	114,141	84,313	11,321	44.55	8.0404	9.4042	32.9091	6.9466
Montréal Public Library	Saint-Laurent	QC	Branch	62,062	3,265	21,886	524,379	214,159	31,348	160.61	8.4493	23.9597	65.5923	9.7853
Montréal Public Library	Saint-Léonard	QC	Branch	52,598	2,919	59,976	333,344	322,283	33,697	114.20	6.3376	5.5579	110.4087	5.3735
Montréal Public Library	Saint-Michel	QC	Branch	20,202	2,682	15,989	251,158	172,121	20,975	93.65	12.4323	15.7078	64.1764	10.7647
Montréal Public Library	Saint-Pierre	QC	Branch	6,370	2,650	3,701	28,111	21,557	624	10.61	4.4130	7.5946	8.1347	5.8240
Montréal Public Library	Salaberry	QC	Branch	9,282	2,657	3,174	97,565	24,858	3,929	36.72	10.5112	30.7369	9.3557	7.8313

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft	
Montréal Public Library	Saul-Bellow	QC	Branch	29,302	3,550	19,056	245,769	184,228	10,753	69.23	8.3875	12.8972	51.8952	9.6677	
Montréal Public Library	Verdun	QC	Branch	30,576	2,650	19,142	206,763	167,152	3,536	78.02	6.7623	10.8015	63.0762	8.7322	
Oakville Public Library	Central	ON	Central	108,210	3,187	41,400	490,211	366,450	21,350	153.82	4.5302	11.8409	114.9827	8.8515	
Oakville Public Library	Clearview Neighbourhood	ON	Branch	2,664	1,200	2,648	64,538	31,650	1,150	53.78	24.2260	24.3724	26.3750	11.9524	
Oakville Public Library	Glen Abbey	ON	Branch	25,466	3,187	16,150	659,523	414,450	27,700	206.94	25.8982	40.8373	130.0439	25.6625	
Oakville Public Library	Iroquois Ridge	ON	Branch	28081	3187	12380	475,967	215,250	12350	149.35	16.9498	38.4465	67.5400	17.3869	
Oakville Public Library	White Oaks	ON	Branch	19,100	3,042	7,810	251,233	106,700	6,400	82.59	13.1536	32.1681	35.0756	13.6620	
Oakville Public Library	Woodside	ON	Branch	21,231	3,042	14,206	230,637			75.82	10.8632	16.2352	0.0000	0.0000	
Oshawa Public Library	Jess Hann	ON	Branch	9100	2,236	7500	100,806	76,584	10,214	45.08	11.0776	13.4408	34.2505	10.2112	
Oshawa Public Library	Legends Centre	ON	Branch	28,184	4,056	10,000	578,300	258,105	28,589	142.58	20.5187	57.8300	63.6354	25.8105	
Oshawa Public Library	McLaughlin	ON	Central	94,276	3,172	62,000	756,849	269,304	28,117	238.60	8.0280	12.2072	0.0000	0.0000	
Oshawa Public Library	Northview	ON	Branch	10,920	2,440	14,500	319,903	82,303	16,954	131.11	29.2952	22.0623	0.0000	0.0000	
Ottawa Public Library	Alta Vista	ON	Branch	25,760	2,700	15,198	294,479	211,600	23000	109.07	11.4316	19.3762	78.3704	13.9229	
Ottawa Public Library	Beaverbrook	ON	Branch	25,427	2,900	10,000	570,284	259,850	17,800	196.65	22.4283	57.0284	89.6035	25.9850	
Ottawa Public Library	Blackburn Hamlet	ON	Branch	10,885	2,700	7,333	104,286	66,050	6,100	38.62	9.5807	14.2215	24.4630	9.0072	
Ottawa Public Library	Bookmobile	ON			2,313			122,980	43,850	7950	53.17	0.0000	0.0000	18.9581	0.0000
Ottawa Public Library	Carlingwood	ON	Branch	36,225	2,700	19,690	569,061	316,550	38,100	210.76	15.7091	28.9010	117.2407	16.0767	
Ottawa Public Library	Carp	ON	Branch	6,965	2,575	5,733	89,348	40,950	3,350	34.70	12.8281	15.5849	15.9029	7.1429	
Ottawa Public Library	Centennial	ON	Branch	15,837	2,700	9,744	198,164	228,300	17,750	73.39	12.5127	20.3370	84.5556	23.4298	
Ottawa Public Library	Cumberland	BC	Branch	31,517	3,150	24,500	477,542	294,050	60,600	151.60	15.1519	19.4915	93.3492	12.0020	
Ottawa Public Library	Elmvale Acres	ON	Branch	14,437	2,700	7,493	212,288	109,950	18,900	78.63	14.7044	28.3315	40.7222	14.6737	
Ottawa Public Library	Emerald Plaza	ON	Branch	15,470	2,700	5,644	284,150	141,850	5,850	105.24	18.3678	50.3455	52.5370	25.1329	
Ottawa Public Library	Fitzroy Harbour	ON	Branch	910	600	673	9,832	2,800	750	16.39	10.8044	14.6092	4.6667	4.1605	
Ottawa Public Library	Greely	ON	Branch	4,340	1,250	3,000	46,682	17,900	7,400	37.35	10.7562	15.5607	14.3200	5.9667	
Ottawa Public Library	Greenboro District Library	ON	Branch	40,372	3,150	2,900	472,895	352,650	40,950	150.13	11.7134	163.0672	111.9524	121.6035	
Ottawa Public Library	Hazeldean	ON	Branch	18,725	2,900	9,713	374,698	207,900	13,300	129.21	20.0106	38.5770	71.6897	21.4043	
Ottawa Public Library	Main	ON	Central		3,150	90,418	910,461	839,950	131,300	289.04	0.0000	10.0695	266.6508	9.2896	
Ottawa Public Library	Manotick	ON	Branch	6,300	2,175	4,629	123,008	52,650	1,650	56.56	19.5251	26.5733	24.2069	11.3740	
Ottawa Public Library	Metcalfe Village	ON	Branch	2,782	1,150	1,468	31,425	16,650	2,450	27.33	11.2958	21.4067	14.4783	11.3420	
Ottawa Public Library	Munster	ON	Branch	2,362	1200	1,000	26,697	13,450	400	22.25	11.3027	26.6970	11.2083	13.4500	
Ottawa Public Library	Nepean CentrepoinTE	ON	Branch	50,872	3,150	36,940	635,506	366,850	42,750	201.75	12.4923	17.2037	116.4603	9.9310	
Ottawa Public Library	North Gloucester	ON	Branch	15750	2900	14300	236421	196600	15450	81.52	15.0109	16.5329	67.7931	13.7483	
Ottawa Public Library	North Gower	ON	Branch	4,147	1,600	2,364	56,227	29,550	4,500	35.14	13.5585	23.7847	18.4688	12.5000	
Ottawa Public Library	Orléans	ON	Branch	23,677	2,900	17,182	371,403	199,500	18,000	128.07	15.6862	21.6158	68.7931	11.6110	
Ottawa Public Library	Osgoode	ON	Branch	1,522	1,400	3,412	35,039	18,950	1,950	25.03	23.0217	10.2693	13.5357	5.5539	
Ottawa Public Library	Richmond	ON	Branch	2,415	1,700	2,804	42,487	25,850	3,400	24.99	17.5930	15.1523	15.2059	9.2190	
Ottawa Public Library	Rideau	ON	Branch	13,072	2,700	7,277	185,516	149,900	13,100	68.71	14.1919	25.4935	55.5185	20.5992	
Ottawa Public Library	Rockcliffe Park	ON	Branch	4,445	1,850	3,005	75,930	29,900	6,100	41.04	17.0821	25.2679	16.1622	9.9501	

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft
Ottawa Public Library	Rosemount	ON	Branch	15,487	2,700	6,089	260,540	123,300	39,400	96.50	16.8231	42.7886	45.6667	20.2496
Ottawa Public Library	Ruth E Dickinson	ON	Branch	24,832	2,900	19,000	492,071	330,600	19,800	169.68	19.8160	25.8985	114.0000	17.4000
Ottawa Public Library	St-Laurent	ON	Branch	20,300	2,700	13,540	253,524	190,500	34,800	93.90	12.4889	18.7241	70.5556	14.0694
Ottawa Public Library	Stittsville	ON	Branch	12,302	2,900	12,700	204,036	95,500	9,800	70.36	16.5856	16.0658	32.9310	7.5197
Ottawa Public Library	Succursale Constance	ON	Branch	1,662	950	519	21,873	11,500	1,900	23.02	13.1607	42.1445	12.1053	22.1580
Ottawa Public Library	Sunnyside	ON	Branch	22,452	2,700	12,014	388,909	226,850	28,150	144.04	17.3218	32.3713	84.0185	18.8821
Ottawa Public Library	Vanier	ON	Branch	6,422	2,425	7,308	67,822	54,500	4,050	27.97	10.5609	9.2805	22.4742	7.4576
Ottawa Public Library	Vernon	ON	Branch	1,942	925	1,366	8,339	3,350	300	9.02	4.2940	6.1047	3.6216	2.4524
Regina Public Library	Albert	SK	Branch	8,256	2,279	6,090	26,396	62,843	4,771	11.58	3.1972	4.3343	27.5748	10.3191
Regina Public Library	Connaught	SK	Branch	8,520	2,128	4,680	74,051	74,719	2,552	34.80	8.6914	15.8229	35.1123	15.9656
Regina Public Library	George Bothwell	SK	Branch	18,699	2,946	13,800	328,038	182,354	8,665	111.35	17.5431	23.7709	61.8989	13.2141
Regina Public Library	Glen Elm	SK	Branch	8,671	2,381	20,000	99,790	96,497	4,844	41.91	11.5085	4.9895	40.5279	4.8249
Regina Public Library	Prince of Wales	SK	Branch	7,936	2,049	3,799	62,356	67,092	2,693	30.43	7.8574	16.4138	32.7438	17.6604
Regina Public Library	Regent Place	SK	Branch	12,950	2,759	9,100	190,358	116,995	13,624	69.00	14.6995	20.9185	42.4049	12.8566
Regina Public Library	Regina Public Library	SK	Central	223,410	3,265	73,000	548,087	402,310	70,267	167.87	2.4533	7.5080	123.2190	5.5111
Regina Public Library	Sherwood Village	SK	Branch	18,058	2,759	14,000	291,166	187,577	12,385	105.53	16.1239	20.7976	67.9873	13.3984
Regina Public Library	Sunrise	SK	Branch	17,474	2,941	15,000	292,062	138,748	8,516	99.31	16.7141	19.4708	47.1772	9.2499
Richmond Public Library	Brighouse	BC	Central	128,798	3,791	49,352	2,976,156	1,177,119	105,966	785.06	23.1072	60.3047	310.5036	23.8515
Richmond Public Library	Cambie	BC	Branch	15,961	3,419	4712	378,158	164,292	8,359	110.60	23.6926	80.2542	48.0527	34.8667
Richmond Public Library	Ironwood	BC	Branch	18,869	3,375	11,775	547,417	267,096	11,871	162.20	29.0115	46.4898	79.1396	22.6833
Richmond Public Library	Steveston	BC	Branch	13,764	3,420	3,919	452,573	224,677	12,672	132.33	32.8809	115.4818	65.6950	57.3302
Thunder Bay Public Library	Brodie Resource	ON	Central	47,609	2,803	23,232	225,556	233,126	42,400	80.47	4.7377	9.7089	83.1702	10.0347
Thunder Bay Public Library	County Park	ON	Branch	8,562	2,019	3,900	113,759	62,670	8,100	56.34	13.2865	29.1690	31.0401	16.0692
Thunder Bay Public Library	Mary J. L. Black	ON	Branch	11,862	1,998	9,400	126,117	95,887	25,500	63.12	10.6320	13.4167	47.9915	10.2007
Thunder Bay Public Library	Waverley Resource	ON	Central	69,057	2,736	23,300	237,044	163,409	49,750	86.64	3.4326	10.1736	59.7255	7.0133
Toronto Public Library	Agincourt	ON	Branch	72,873	3,588	27,000	1,188,128	478,272	54,413	331.14	16.3041	44.0047	133.2977	17.7138
Toronto Public Library	Albert Campbell	ON	Branch	44,790	3,406	26,100	467,047	222,484	26,938	137.12	10.4275	17.8945	65.3212	8.5243
Toronto Public Library	Albion	ON	Branch	46,556	3,458	32,279	576,236	525,246	79,038	166.64	12.3773	17.8517	151.8930	16.2721
Toronto Public Library	Alderwood	ON	Branch	10,884	2,626	7,341	178,426	80,688	10,425	67.95	16.3934	24.3054	30.7266	10.9914
Toronto Public Library	Amesbury Park	ON	Branch	7,098	2,080	6,320	175,134	83,350	22,675	84.20	24.6737	27.7111	40.0721	13.1883
Toronto Public Library	Annette Street	ON	Branch	13,049	2,626	7,806	230,831	87,663	5,863	87.90	17.6896	29.5710	33.3827	11.2302
Toronto Public Library	Armour Heights	ON	Branch	6,097	2,080	2,988	203,864	69,888	14,925	98.01	33.4368	68.2276	33.6000	23.3896
Toronto Public Library	Barbara Frum	ON	Branch	50,305	3,276	39,223	650,059	336,142	107,338	198.43	12.9224	16.5734	102.6075	8.5700
Toronto Public Library	Bayview	ON	Branch	12,212	2,626	6,333	413,460	171,450	7,638	157.45	33.8569	65.2866	65.2894	27.0725
Toronto Public Library	Beaches	ON	Branch	21,403	3,224	8,000	357,112	251,300	9,600	110.77	16.6851	44.6390	77.9467	31.4125
Toronto Public Library	Bendale	ON	Branch	7,316	2,080	8,500	207,465	82,475	15,663	99.74	28.3577	24.4077	39.6514	9.7029
Toronto Public Library	Black Creek	ON	Branch	7,444	2,080	5,782	142,102	90,613	10,600	68.32	19.0895	24.5766	43.5639	15.6716
Toronto Public Library	Bloor/Gladstone	ON	Branch	40,659	3,588	20,627	479,443	402,776	18,113	133.62	11.7918	23.2435	112.2564	19.5266

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft
Toronto Public Library	Bookmobiles	ON		9,355	2,155		151,433	43,625	7625	70.27	16.1874	0.0000	20.2436	0.0000
Toronto Public Library	Brentwood	ON	Branch	44,881	3,458	13,615	53,161	0	0	15.37	1.1845	3.9046	0.0000	0.0000
Toronto Public Library	Bridlewood	ON	Branch	20,875	3,406	7,690	499,980	381,689	16,157	146.79	23.9511	65.0169	112.0637	49.6345
Toronto Public Library	Brookbanks	ON	Branch	9,446	2,080	7,933	219,123	72,400	27,500	105.35	23.1974	27.6217	34.8077	9.1264
Toronto Public Library	Burrows Hall	ON	Branch	11,138	2,080	6,500	237,612	164,388	4,813	114.24	21.3335	36.5557	79.0327	25.2905
Toronto Public Library	Cedarbrae	ON	Branch	63,027	3,588	31,506	816,765	439,912	53,325	227.64	12.9590	25.9241	122.6065	13.9628
Toronto Public Library	Centennial	ON	Branch	12,085	2,626	6,866	341,970	148,488	37,900	130.22	28.2971	49.8063	56.5453	21.6266
Toronto Public Library	City Hall	ON	Branch	9,428	2,080	5,074	346,290	224,388	13,000	166.49	36.7300	68.2479	107.8789	44.2231
Toronto Public Library	Cliffcrest	ON	Branch	8,718	2,080	4,660	214,908	95,363	2,188	103.32	24.6511	46.1176	45.8476	20.4642
Toronto Public Library	College/Shaw	ON	Branch	13,577	2,626	7,664	226,933	113,663	8,025	86.42	16.7145	29.6103	43.2837	14.8308
Toronto Public Library	Danforth/Coxwell	ON	Branch	21,276	3,224	9,617	314,526	174,088	7,575	97.56	14.7831	32.7052	53.9975	18.1021
Toronto Public Library	Davenport	ON	Branch	5,642	2,080	3,604	128,862	47,325	2,650	61.95	22.8398	35.7553	22.7524	13.1312
Toronto Public Library	Dawes Road	ON	Branch	15,343	2,626	6,740	238,578	81,425	14,625	90.85	15.5496	35.3973	31.0072	12.0809
Toronto Public Library	Deer Park	ON	Branch	27,118	3,406	16,558	408,890	254,000	25,938	120.05	15.0782	24.6944	74.5743	15.3400
Toronto Public Library	Don Mills	ON	Branch	47,429	3,276	21,563	713,795	257,223	36,675	217.89	15.0498	33.1028	78.5174	11.9289
Toronto Public Library	Downsview	ON	Branch	34,707	3,250	20,016	280,135	225,767	35,350	86.20	8.0714	13.9956	69.4668	11.2793
Toronto Public Library	Dufferin/St. Clair	ON	Branch	14,760	2,626	11,208	157,794	122,713	9,263	60.09	10.6907	14.0787	46.7300	10.9487
Toronto Public Library	Eatonville	ON	Branch	30,649	3,458	12,203	575,225	254,490	28,500	166.35	18.7682	47.1380	73.5946	20.8547
Toronto Public Library	Eglinton Square	ON	Branch	14,196	3,042	4,716	284,313	172,163	4,513	93.46	20.0277	60.2869	56.5953	36.5062
Toronto Public Library	Elmbrook Park	ON	Branch	9,282	2,080	3,600	188,427	53,863	5,588	90.59	20.3003	52.3408	25.8957	14.9619
Toronto Public Library	Evelyn Gregory	ON	Branch	11,102	2,626	6,200	98,181	54,838	6,225	37.39	8.8435	15.8357	20.8827	8.8448
Toronto Public Library	Fairview	ON	Branch	81,154	3,588	64,670	1,185,072	625,097	72,613	330.29	14.6028	18.3249	174.2188	9.6660
Toronto Public Library	Flemingdon Park	ON	Branch	10,538	2,262	7,250	199,874	143,450	14,663	88.36	18.9670	27.5688	63.4173	19.7862
Toronto Public Library	Forest Hill	ON	Branch	15,943	3,224	10,399	249,508	100,463	11,813	77.39	15.6500	23.9935	31.1610	9.6608
Toronto Public Library	Gerrard/Ashdale	ON	Branch	17,800	2,626	6,504	214,037	88,513	7,450	81.51	12.0246	32.9085	33.7064	13.6090
Toronto Public Library	Goldhawk Park	ON	Branch	17,090	3,406	8,000	364,354	210,297	16,200	106.97	21.3197	45.5443	61.7431	26.2871
Toronto Public Library	Guildwood	ON	Branch	7,280	2,080	3,010	157,550	56,738	6,238	75.75	21.6415	52.3422	27.2779	18.8498
Toronto Public Library	High Park	ON	Branch	18,437	3,224	8,850	337,040	160,888	13,313	104.54	18.2806	38.0836	49.9032	18.1794
Toronto Public Library	Highland Creek	ON	Branch	8,135	2,080	7,000	237,468	83,975	25,100	114.17	29.1909	33.9240	40.3726	11.9964
Toronto Public Library	Hillcrest	ON	Branch	10,065	2,080	7,473	335,787	117,300	17,675	161.44	33.3619	44.9334	56.3942	15.6965
Toronto Public Library	Humber Bay	ON	Branch	7,225	2,080	2,400	199,101	76,750	13,213	95.72	27.5572	82.9588	36.8990	31.9792
Toronto Public Library	Humber Summit	ON	Branch	6,698	2,080	9,040	101,562	53,100	18,288	48.83	15.1630	11.2347	25.5289	5.8739
Toronto Public Library	Humberwood	ON	Branch	8,245	2,080	5,748	121,186	204,925	14,475	58.26	14.6981	21.0832	98.5216	35.6515
Toronto Public Library	Jane/Dundas	ON	Branch	22,095	3,042	11,955	299,805	165,613	16,000	98.56	13.5689	25.0778	54.4421	13.8530
Toronto Public Library	Jane/Sheppard	ON	Branch	9,755	2,626	7,000	156,285	125,338	68,588	59.51	16.0210	22.3264	47.7296	17.9054
Toronto Public Library	Jones	ON	Branch	11,320	2,626	3,636	180,400	84,388	7,400	68.70	15.9364	49.6150	32.1356	23.2090
Toronto Public Library	Kennedy/Eglinton	ON	Branch	10,010	2,080	6,713	229,083	121,725	15,488	110.14	22.8854	34.1253	58.5216	18.1327
Toronto Public Library	Leaside	ON	Branch	18,546	3,224	12,000	365,999	143,650	19,875	113.52	19.7347	30.4999	44.5565	11.9708

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft
Toronto Public Library	Lillian H. Smith	ON	Branch	42,151	3,588	38,935	542,638	360,399	26,413	151.24	12.8737	13.9370	100.4457	9.2564
Toronto Public Library	Locke	ON	Branch	17,090	3,224	11,647	378,653	207,313	39,000	117.45	22.1564	32.5108	64.3030	17.7997
Toronto Public Library	Long Branch	ON	Branch	8,481	2,080	6,418	147,447	55,025	6,350	70.89	17.3856	22.9740	26.4543	8.5735
Toronto Public Library	Main Street	ON	Branch	17,909	3,224	8,664	278,137	132,675	10,950	86.27	15.5306	32.1026	41.1523	15.3134
Toronto Public Library	Malvern	ON	Branch	49,449	3,588	25,834	583,504	385,725	37,563	162.63	11.8001	22.5867	107.5042	14.9309
Toronto Public Library	Maria A. Shchuka	ON	Branch	33,397	3,458	25,475	297,357	203,354	27,175	85.99	8.9037	11.6725	58.8068	7.9825
Toronto Public Library	Maryvale	ON	Branch	12,649	2,626	4,421	276,198	144,475	4,838	105.18	21.8356	62.4741	55.0171	32.6793
Toronto Public Library	McGregor Park	ON	Branch	9,937	2,262	7,793	288,381	141,164	17,450	127.49	29.0209	37.0051	62.4067	18.1142
Toronto Public Library	Mimico Centennial	ON	Branch	9,409	2,080	17,469	221,175	94,713	10,775	106.33	23.5068	12.6610	45.5351	5.4218
Toronto Public Library	Morningside	ON	Branch	13,395	3,042	7,000	225,907	109,863	24,225	74.26	16.8650	32.2724	36.1154	15.6947
Toronto Public Library	Mount Dennis	ON	Branch	14,160	2,626	11,350	108,269	54,094	7,812	41.23	7.6461	9.5391	20.5994	4.7660
Toronto Public Library	Mount Pleasant	ON	Branch	6,789	2,080	5,829	177,223	65,800	4,075	85.20	26.1044	30.4037	31.6346	11.2884
Toronto Public Library	New Toronto	ON	Branch	8,700	2,262	9,925	154,736	89,760	19,725	68.41	17.7858	15.5905	39.6817	9.0438
Toronto Public Library	North York Central Library	ON	Branch	190,736	3,588	168,022	1,766,156	1,461,041	115,313	492.24	9.2597	10.5115	407.2021	8.6955
Toronto Public Library	Northern District	ON	Branch	50,250	3,588	45,750	474,847	368,169	32,325	132.34	9.4497	10.3792	102.6112	8.0474
Toronto Public Library	Northern Elms	ON	Branch	6,516	2,080	3,032	103,979	42,488	5,463	49.99	15.9575	34.2939	20.4269	14.0132
Toronto Public Library	Oakwood Village Library and Art	ON	Branch	15,288	2,626	17,270	130,185	85,988	10,500	49.58	8.5155	7.5382	32.7449	4.9790
Toronto Public Library	Palmerston	ON	Branch	11,976	2,626	8,493	224,639	117,150	7,888	85.54	18.7574	26.4499	44.6116	13.7937
Toronto Public Library	Pape/Danforth	ON	Branch	26,718	3,588	8,175	465,163	284,498	13,388	129.64	17.4101	56.9007	79.2915	34.8010
Toronto Public Library	Parkdale	ON	Branch	25,389	3,588	24,083	394,045	283,176	38,800	109.82	15.5203	16.3620	78.9231	11.7583
Toronto Public Library	Parliament Street	ON	Branch	25,371	3,588	14,634	276,364	234,092	22,113	77.02	10.8929	18.8851	65.2430	15.9965
Toronto Public Library	Perth/Dupont	ON	Branch	6,370	2,080	3,627	86,281	38,438	6,750	41.48	13.5449	23.7885	18.4798	10.5977
Toronto Public Library	Pleasant View	ON	Branch	7,735	2,080	7,000	219,962	75,950	3,363	105.75	28.4372	31.4231	36.5144	10.8500
Toronto Public Library	Port Union	ON	Branch	12,249	2,626	5,000	255,153	105,175	5,925	97.16	20.8305	51.0306	40.0514	21.0350
Toronto Public Library	Queen/Saulter	ON	Branch	5,569	2,080	2,957	101,649	60,663	6,563	48.87	18.2527	34.3757	29.1649	20.5151
Toronto Public Library	Rexdale	ON	Branch	6,461	2,080	5,088	115,209	53,525	5,175	55.39	17.8315	22.6433	25.7332	10.5199
Toronto Public Library	Richview	ON	Branch	59,223	3,588	47,252	812,721	335,091	52,996	226.51	13.7231	17.1997	93.3921	7.0916
Toronto Public Library	Riverdale	ON	Branch	27,973	3,224	9,658	373,219	243,263	10,013	115.76	13.3421	38.6435	75.4538	25.1877
Toronto Public Library	Runnymede	ON	Branch	27,573	3,458	12,034	481,794	335,662	38,650	139.33	17.4734	40.0361	97.0683	27.8928
Toronto Public Library	S. Walter Stewart	ON	Branch	35,636	3,588	25,847	446,220	246,537	21,550	124.36	12.5216	17.2639	68.7115	9.5383
Toronto Public Library	Sanderson	ON	Branch	22,604	3,224	12,702	317,563	305,900	17,838	98.50	14.0490	25.0010	94.8821	24.0828
Toronto Public Library	Spadina Road	ON	Branch	10,046	2,080	3,952	203,640	91,675	7,075	97.90	20.2708	51.5283	44.0745	23.1971
Toronto Public Library	St. Clair/Silverthorn	ON	Branch	6,243	2,080	4,587	69,480	43,000	12,125	33.40	11.1293	15.1472	20.6731	9.3743
Toronto Public Library	St. James Town	ON	Branch	13,504	2,080	7,800	316,451	246,150	17,750	152.14	23.4339	40.5706	118.3414	31.5577
Toronto Public Library	St. Lawrence	ON	Branch	10,028	2,626	4,833	214,305	101,100	10,588	81.61	21.3707	44.3420	38.4996	20.9187
Toronto Public Library	Steeles	ON	Branch	16,617	3,406	5,009	349,889	201,288	4,575	102.73	21.0561	69.8521	59.0981	40.1853
Toronto Public Library	Swansea Memorial	ON	Branch	0	1,456	1,127	46,754	17,713	1,313	32.11	0.0000	41.4854	12.1655	15.7170
Toronto Public Library	Taylor Memorial	ON	Branch	7,098	2,080	5,000	140,329	44,275	3,600	67.47	19.7702	28.0658	21.2861	8.8550

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft
Toronto Public Library	Thornccliffe	ON	Branch	18,346	3,406	11,034	266,612	207,613	13,675	78.28	14.5324	24.1628	60.9551	18.8158
Toronto Public Library	Todmorden Room	ON	Branch	1,820	1,456	554	52,940	23,078	1,611	36.36	29.0879	95.5596	15.8503	41.6570
Toronto Public Library	Toronto Reference Library	ON	Branch	350,860	3,302	426,535	367,643	1,175,661	182,713	111.34	1.0478	0.8619	356.0451	2.7563
Toronto Public Library	Victoria Village	ON	Branch	5,733	2,080	5,383	120,001	60,538	8,800	57.69	20.9316	22.2926	29.1048	11.2462
Toronto Public Library	Weston	ON	Branch	18,710	2,626	11,944	177,295	99,113	9,488	67.52	9.4760	14.8439	37.7430	8.2981
Toronto Public Library	Woodside Square	ON	Branch	25,262	3,224	9,792	609,546	512,650	24,638	189.07	24.1290	62.2494	159.0106	52.3540
Toronto Public Library	Woodview Park	ON	Branch	6,352	2,080	6,658	90,939	44,788	20,438	43.72	14.3166	13.6586	21.5327	6.7270
Toronto Public Library	Wychwood	ON	Branch	16,416	3,224	6,381	253,678	104,600	17,188	78.68	15.4531	39.7552	32.4442	16.3924
Toronto Public Library	York Woods	ON	Branch	45,700	3,276	42,176	373,994	203,907	45,675	114.16	8.1837	8.8675	62.2427	4.8347
Toronto Public Library	Yorkville	ON	Branch	181,27	3,224	9,053	339,766	215,113	7,125	105.39	18.7436	37.5308	66.7224	23.7615
Vancouver Island Regional Library	Bella Coola	BC	Branch	1,712	1,092	1,138	25,129	1,501	3,750	23.01	14.6782	22.0817	1.3745	1.3190
Vancouver Island Regional Library	Books By Mail	BC	Branch	0	0	0	20,936	0	0	0.00	0.0000	0.0000	0.0000	0.0000
Vancouver Island Regional Library	Bowser	BC	Branch	1,251	962	1,350	29,385	7,956	2,200	30.55	23.4892	21.7667	8.2703	5.8933
Vancouver Island Regional Library	Campbell River	BC	Branch	17,778	2,964	9,683	346,126	199,119	8,450	116.78	19.4693	35.7457	67.1792	20.5638
Vancouver Island Regional Library	Central Services	BC				0	19,856	0	0	0.00	0.0000	0.0000	0.0000	0.0000
Vancouver Island Regional Library	Chemainus	BC	Branch	3,552	1,924	1,220	64,645	36,112	3,900	33.60	18.1996	52.9877	18.7692	29.6000
Vancouver Island Regional Library	Comox	BC	Branch	9,264	2,600	5,350	233,338	74,582	7,400	89.75	25.1876	43.6146	28.6854	13.9406
Vancouver Island Regional Library	Cortes Island	BC	Branch	1,105	624	666	36,689	19,841	500	58.80	33.2027	55.0886	31.7965	29.7913
Vancouver Island Regional Library	Courtenay	BC	Branch	22,187	3,146	12,521	515,847	280,272	23,250	163.97	23.2500	41.1986	89.0884	22.3842
Vancouver Island Regional Library	Cowichan	BC	Branch	21,615	3,146	12,800	489,034	267,486	13,350	155.45	22.6248	38.2058	85.0242	20.8973
Vancouver Island Regional Library	Cowichan Lake	BC	Branch	4,398	2,288	1,662	72,134	37,068	3,550	31.53	16.4016	43.4019	16.2011	22.3033
Vancouver Island Regional Library	Cumberland	BC	Branch	1621	1196	840	33,536	20,819	900	28.04	20.6885	39.9238	17.4072	24.7845
Vancouver Island Regional Library	Gabriola Island	BC	Branch	5,136	2,132	1,634	118,501	96,881	6,300	55.58	23.0726	72.5220	45.4414	59.2907
Vancouver Island Regional Library	Gold River	BC	Branch	1,690	1,066	1,535	23,287	12,760	800	21.85	13.7793	15.1707	11.9700	8.3127
Vancouver Island Regional Library	Hornby Island	BC	Branch	2,146	1,352	831	45,030	19,455	3,750	33.31	20.9832	54.1877	14.3898	23.4116
Vancouver Island Regional Library	Ladysmith	BC	Branch	9,827	2,652	4,310	174,985	70,737	7,700	65.98	17.8066	40.5998	26.6731	16.4123
Vancouver Island Regional Library	Masset	BC	Branch	1,170	728	1,580	16,325	9,364	1,850	22.42	13.9530	10.3323	12.8626	5.9266
Vancouver Island Regional Library	Nanaimo Harbourfront	BC	Branch	27,769	3,172	25,000	420,925	303,978	33,050	132.70	15.1581	16.8370	95.8317	12.1591
Vancouver Island Regional Library	Nanaimo Wellington	BC	Branch	19,395	2,964	4,800	604,667	208,925	11,550	204.00	31.1764	125.9723	70.4875	43.5260
Vancouver Island Regional Library	Parksville	BC	Branch	14816	2990	6269	309,870	93,772	9,850	103.64	20.9146	49.4289	31.3619	14.9581
Vancouver Island Regional Library	Port Alberni	BC	Branch	12,116	2,652	7,500	193,417	97,234	3,950	72.93	15.9638	25.7889	36.6644	12.9645
Vancouver Island Regional Library	Port Alice	BC	Branch	1,041	624	1,219	7,630	6,283	4,150	12.23	7.3295	6.2592	10.0689	5.1542
Vancouver Island Regional Library	Port Clements	BC	Branch	483	364	1,000	13,313	11,697	800	36.57	27.5632	13.3130	32.1346	11.6970
Vancouver Island Regional Library	Port Hardy	BC	Branch	2,196	1,508	2,700	38,105	24,911	1900	25.27	17.3520	14.1130	16.5192	9.2263
Vancouver Island Regional Library	Port McNeill	BC	Branch	1,949	1,196	1,536	30,985	19,527	1900	25.91	15.8979	20.1725	16.3269	12.7129
Vancouver Island Regional Library	Port Renfrew	BC	Branch	522	416	800	6,706	5,232	850	16.12	12.8467	8.3825	12.5769	6.5400
Vancouver Island Regional Library	Quadra Island	BC	Branch	2,316	1,300	1,024	73,694	24,135	1050	56.69	31.8195	71.9668	18.5654	23.5693
Vancouver Island Regional Library	Qualicum Beach	BC	Branch	12917	2,808	6,842	230,112	148,704	14950	81.95	17.8147	33.6323	52.9573	21.7340

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft
Vancouver Island Regional Library	Queen Charlotte City	BC	Branch	1,791	1,170	1,200	44,575	31,039	3100	38.10	24.8883	37.1458	26.5291	25.8658
Vancouver Island Regional Library	Sandspit	BC	Branch	488	364	600	8,628	6,578	1400	23.70	17.6803	14.3800	18.0714	10.9633
Vancouver Island Regional Library	Sayward	BC	Branch	830	520	1,000	10,350	2,511	350	19.90	12.4699	10.3500	4.8289	2.5110
Vancouver Island Regional Library	Sidney/North Saanich	BC	Branch	15,671	3,146	5671	281,642	175,990	8850	89.52	17.9722	49.6636	55.9409	31.0333
Vancouver Island Regional Library	Sointula	BC	Branch	1,449	936	882	32,248	16,914	2,100	34.45	22.2554	36.5624	18.0705	19.1769
Vancouver Island Regional Library	Sooke	BC	Branch	6,505	2,340	3,696	146,965	82,993	5,400	62.81	22.5926	39.7633	35.4671	22.4548
Vancouver Island Regional Library	South Cowichan	BC	Branch	9,129	2,496	3,300	165,461	101,599	6,400	66.29	18.1248	50.1397	40.7047	30.7876
Vancouver Island Regional Library	Tahsis	BC	Branch	808	624	900	14,213	6,077	600	22.78	17.5904	15.7922	9.7388	6.7522
Vancouver Island Regional Library	Tofino	BC	Branch	1,385	936	1,000	25,201	19,695	650	26.92	18.1957	25.2010	21.0417	19.6950
Vancouver Island Regional Library	Ucluelet	BC	Branch	1,399	936	1,269	35,584	22,079	150	38.02	25.4353	28.0410	23.5887	17.3987
Vancouver Island Regional Library	Union Bay	BC	Branch	867	728	294	12,128		200	16.66	13.9885	41.2517	0.0000	0.0000
Vancouver Island Regional Library	Virtual	BC				0	506,564			0.00	0.0000	0.0000		
Vancouver Island Regional Library	Woss	BC	Branch	534	364	450	3,620	3,299	250	9.95	6.7790	8.0444	9.0632	7.3311
Vancouver Public Librar	Renfrew	BC	Branch	30824	3,215	16,000	759,388	365,917	27,548	236.20	24.6363	47.4614	113.8156	22.8696
Vancouver Public Library	Britannia	BC	Branch	18,710	3,094	9,695	359,021	335,611	19,743	116.04	19.1887	37.0325	108.4716	34.6178
Vancouver Public Library	Carnegie	BC	Branch	11,284	4,407	1936.8	138,014	67,183	63,400	31.32	12.2310	71.2588	15.2446	34.6876
Vancouver Public Library	Central Library	BC	Central	357,554	3,275	348,312	2,310,959	2,083,384	480,135	705.64	6.4632	6.6347	636.1478	5.9814
Vancouver Public Library	Champlain Heights	BC	Branch	18706	2,328	8,350	455,789	221,960	15,296	195.79	24.3659	54.5871	95.3436	26.5828
Vancouver Public Library	Collingwood	BC	Branch	11169	2,104	5,197	173,562	90,900	9,946	82.49	15.5396	33.3961	43.2034	17.4906
Vancouver Public Library	Dunbar	BC	Branch	16188	2,330	6,402	362,587	201,082	13,598	155.62	22.3985	56.6348	86.3013	31.4083
Vancouver Public Library	Firehall	BC	Branch	13359	2,160	6628.16	272,424	167,168	11,182	126.12	20.3925	41.1010	77.3926	25.2209
Vancouver Public Library	Fraserview	BC	Branch	12593	2,153	8,070	268,249	122,594	9,050	124.59	21.3014	33.2403	56.9410	15.1913
Vancouver Public Library	Joe Fortes	BC	Branch	21152	3,021	4,713	445,726	325,914	27,188	147.54	21.0725	94.5761	107.8828	69.1539
Vancouver Public Library	Kensington	BC	Branch	15622	1449	7,274	230,874	111,171	9,138	159.33	14.7788	31.7407	76.7226	15.2838
Vancouver Public Library	Kerrisdale	BC	Branch	16863	2350	5,703	405,207	279,279	19322	172.43	24.0294	71.0540	118.8421	48.9723
Vancouver Public Library	Kitsilano	BC	Branch	26481	3,240	9,501	675,581	431,682	22,975	208.51	25.5119	71.1057	133.2352	45.4351
Vancouver Public Library	Marpole	BC	Branch	12921	2,116	3,572	263,928	149,823	9,713	124.73	20.4263	73.8814	70.8048	41.9400
Vancouver Public Library	Mount Pleasant	BC	Branch	28306	3,933	11997.4	609,180	420,424	30,582	154.89	21.5212	50.7760	106.8965	35.0429
Vancouver Public Library	Oakridge	BC	Branch	27101	3220	13,020	730,392	435,077	29576	226.83	26.9507	56.0994	135.1171	33.4171
Vancouver Public Library	Outreach Services	BC	Branch	11078	2128	2,916	61,882	1,718	44671	29.08	5.5860	21.2218	0.8073	0.5892
Vancouver Public Library	Riley Park	BC	Branch	2914	1288	1,431	79,238		2717	61.52	27.1922	55.3694	0.0000	0.0000
Vancouver Public Library	South Hill	BC	Branch	13688	2,155	5,036	319,035	175,961	19,479	148.04	23.3076	63.3549	81.6524	34.9429
Vancouver Public Library	Strathcona	BC	Branch	5804	1,984	3,497	99,481	60,271	4,313	50.14	17.1401	28.4475	30.3785	17.2351
Vancouver Public Library	Terry Salman	BC	Branch	6131	858	7,586	116,325	60,913	5,036	135.58	18.9733	15.3346	70.9942	8.0299
Vancouver Public Library	West Point Grey	BC	Branch	13925	2,243	5,100	368,479	223,409	14,661	164.28	26.4617	72.2474	99.6028	43.8036
Vancouver Public Library	Hastings	BC	Branch	16407	2,363	8,845	371,456	193,064	12,316	157.20	22.6401	41.9975	81.7029	21.8282
Vaughan Public Libraries	Ansley Grove	ON	Branch	19,097	2,418	10,487	173,588	95,141	16,098	71.79	9.0898	16.5527	39.3470	9.0723
Vaughan Public Libraries	Bathurst Clark	ON	Branch	58,396	3,124	36,500	830,521	366,599	60,619	265.85	14.2222	22.7540	117.3492	10.0438

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft
Vaughan Public Libraries	Dufferin Clark	ON	Branch	19,756	2,450	12516	252,665	182,186	13,517	103.13	12.7893	20.1874	74.3616	14.5563
Vaughan Public Libraries	Kleinburg	ON	Branch	3,900	1,762	5,500	33,806	16,194	3,148	19.19	8.6682	6.1466	9.1907	2.9444
Vaughan Public Libraries	Maple	ON	Branch	24,002	2,818	13,000	442,055	218,348	19,468	156.87	18.4174	34.0042	77.4833	16.7960
Vaughan Public Libraries	Pierre Berton	ON	Branch	57,759	3,142	33,000	549,474	271,769	70,742	174.88	9.5132	16.6507	86.4955	8.2354
Vaughan Public Libraries	Woodbridge	ON	Branch	17,574	2,450	9,600	154,567	65,178	16,941	63.09	8.7952	16.1007	26.6033	6.7894
Victoria Greater Public Library	Central	BC	Central	110,019	3,277	132,025	1,194,397	642,437		364.48	10.8563	9.0467	196.0443	4.8660
Victoria Greater Public Library	GVPL - Central Saanich	BC	Branch	9,300	2,871	4,702	240,488	124,735		83.76	25.8589	51.1446	43.4465	26.5274
Victoria Greater Public Library	GVPL - Emily Carr	BC	Branch	24,952	2,354	850	362,197	124,664		153.86	14.5158	426.0941	52.9584	146.6566
Victoria Greater Public Library	GVPL - Esquimalt	BC	Branch	17,199	2,354	8,619	417,737	176,108		177.46	24.2885	48.4683	74.8122	20.4331
Victoria Greater Public Library	GVPL - Nellie McClung	BC	Branch	26,626	2,727	13,697	920,164	380,641		337.43	34.5589	67.1776	139.5823	27.7891
Victoria Greater Public Library	GVPL - Oak Bay	BC	Branch	24,297	2,727	11,352	846,041	320,230		310.25	34.8208	74.5292	117.4294	28.2096
Victoria Greater Public Library	GVPL - Saanich Centennial	BC	Branch	22476	26	14,494	673,475	308,060		25902.88	29.9642	46.4667	11848.4615	21.2547
Victoria Greater Public Library	GVPL - Bruce Hutchison	BC	Branch	21,330	2,886	9,695	604,601	257,555		209.49	28.3451	62.3637	89.2429	26.5664
Victoria Greater Public Library	GVPL - Juan De Fuca	BC	Branch		2,886	15,365	644,649	278928		223.37	0.0000	41.9549	96.6487	18.1531
Windsor Public Library	Bridgeview	ON	Branch	6,650	2,496	5,100	65,992	26,850	4,400	26.44	9.9236	12.9396	10.7572	5.2647
Windsor Public Library	Budimir	ON	Branch	13,450	3,172	9,385	201,840	86,200	23,450	63.63	15.0067	21.5067	27.1753	9.1849
Windsor Public Library	Central	ON	Central	88,150	3,536	101,467	464,270	674,000	49,000	131.30	5.2668	4.5756	190.6109	6.6426
Windsor Public Library	Fontainebleau	ON	Branch	4,525	2,080	8,050	60,992	20,700	3,400	29.32	13.4789	7.5767	9.9519	2.5714
Windsor Public Library	Forest Glade	ON	Branch	5,600	2,496	5,500	90,585	49,400	6,750	36.29	16.1759	16.4700	19.7917	8.9818
Windsor Public Library	Remington Park	ON	Branch	3,550	1,248	2000	36,360	15,850	1,550	29.13	10.2423	18.1800	12.7003	7.9250
Windsor Public Library	Riverside	ON	Branch	12525	3172	14160	172,126	106000	19450	54.26	13.7426	12.1558	33.4174	7.4859
Windsor Public Library	Sandwich	ON	Branch	5,425	2,080	4,425	40,319	23,000	2,600	19.38	7.4321	9.1116	11.0577	5.1977
Windsor Public Library	Seminole	ON	Branch	5,400	2,080	4,092	52,629	31,600	2,500	25.30	9.7461	12.8614	15.1923	7.7224
Windsor Public Library	South Walkerville	ON	Branch	5,300	2,080	3,400	48,106	31,850	5,150	23.13	9.0766	14.1488	15.3125	9.3677
Winnipeg Public Library	Charleswood	MB	Branch	10465	2,275	4,441	210,202	75,164	8,238	92.40	20.0862	47.3321	33.0391	16.9250
Winnipeg Public Library	Cornish	MB	Branch	6679	1,825	7,453	95,486	47,408	2,835	52.32	14.2965	12.8118	25.9770	6.3609
Winnipeg Public Library	Fort Garry	MB	Branch	17400	2,625	8,671	250,841	97,125	11,699	95.56	14.4162	28.9287	37.0000	11.2011
Winnipeg Public Library	Henderson	MB	Branch	18546	2,825	18,060	443,189	177,165	19,717	156.88	23.8967	24.5398	62.7133	9.8098
Winnipeg Public Library	Louis Riel	MB	Branch	19,055	2,275	12,547	389,453	120,819	13,449	171.19	20.4384	31.0395	53.1073	9.6293
Winnipeg Public Library	Millennium	MB	Central	230,266	3,450	156,156	1,340,473	1,017,736	131,553	388.54	5.8214	8.5842	294.9959	6.5174
Winnipeg Public Library	Munroe	MB	Branch	7,626	1,825	8,000	135,455	65,520	7,464	74.22	17.7623	16.9319	35.9014	8.1900
Winnipeg Public Library	Osborne	MB	Branch	6,679	1,825	3,949	98,018	54,230	3,829	53.71	14.6756	24.8210	29.7151	13.7326
Winnipeg Public Library	Pembina Trail	MB	Branch	19,310	2,475	12,182	382,824	142,367	18,602	154.68	19.8252	31.4254	57.5220	11.6867
Winnipeg Public Library	River Heights	MB	Branch	17,053	2,275	7,364	267,743	97,768	20,080	117.69	15.7006	36.3584	42.9750	13.2765
Winnipeg Public Library	Sir William Stephenson	MB	Branch	18,946	2,550	13,553	185,533	104,337	13,286	72.76	9.7927	13.6894	40.9165	7.6984
Winnipeg Public Library	St. Boniface	MB	Central	20,675	3,100	14,561	161,959	68,775	12,582	52.24	7.8336	11.1228	22.1855	4.7232
Winnipeg Public Library	St. James	MB	Branch	18,418	2,625	15,080	220,950	104,081	13,909	84.17	11.9964	14.6519	39.6499	6.9019
Winnipeg Public Library	St. Johns	MB	Branch	6,406	1,825	5,925	43,229	28,919	2,017	23.69	6.7482	7.2960	15.8460	4.8808

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft
Winnipeg Public Library	St.Vital	MB	Branch	17,800	2,625	15,354	211,874	78,039	11,569	80.71	11.9030	13.7993	29.7291	5.0827
Winnipeg Public Library	Transcona	MB	Branch	15,270	2,275	7,508	188,272	74,604	13,931	82.76	12.3295	25.0762	32.7930	9.9366
Winnipeg Public Library	West End	MB	Branch	7,589	2,225	6,513	115,630	104,744	2,618	51.97	15.2365	17.7537	47.0760	16.0823
Winnipeg Public Library	West Kildonan	MB	Branch	19,547	2,625	12,578	246,311	101,134	19,017	93.83	12.6010	19.5827	38.5272	8.0406
Winnipeg Public Library	Westwood	MB	Branch	17,726	2,475	6,837	222,852	74,709	15,845	90.04	12.5720	32.5950	30.1855	10.9272
Winnipeg Public Library	Windsor Park	MB	Branch	8,390	1,825	5,969	127,380	54,810	4,795	69.80	15.1824	21.3403	30.0329	9.1824
Total				11,491,980	1,275,070	7,992,313	175,896,217	96,612,296	11,902,462	86515.21	8179.6523	17132.3366	44668.4665	8786.0097
Avg				24,661	2,571	16,245	351,792	197,168	25,005	174.43	17.5529	34.8218	91.5337	18.1155
Max				357,554	10,857	426,535	2,976,156	2,888,126	603,148	25902.88	97.3573	868.0091	11848.4615	443.6132
Min				200	26	194	3,620	1,501	150	9.02	1.0478	0.8619	0.8073	0.5892
Median				15,817	2,650	8,847	244,490	129,889	13,260	93.49	16.7143	26.5116	49.1588	14.0132

F – Branch-Level Data						
Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Barrie Public Library	Downtown	27.9910	8.7906	15.1852	0.5425	0.0617
Bibliothèque municipale de Gatineau	Aurélien-Doucet	2.2971	13.0651	0.0000	0.0000	0.0000
Bibliothèque municipale de Gatineau	Bernard-Lonergan	3.5281	7.4858	0.0000	0.0000	0.0000
Bibliothèque municipale de Gatineau	Bowater	9.2495	8.6828	8.8095	0.9524	0.1097
Bibliothèque municipale de Gatineau	Docteur-Jean-Lorrain	2.2167	8.2010	0.0000	0.0000	0.0000
Bibliothèque municipale de Gatineau	Jean-Marie-Caron	2.5209	3.8239	0.0000	0.0000	0.0000
Bibliothèque municipale de Gatineau	Lucien-Lalonde	6.9012	9.0626	3.2172	0.4662	0.0514
Bibliothèque municipale de Gatineau	Lucy-Faris	6.3019	9.3534	3.6520	0.5795	0.0620
Bibliothèque municipale de Gatineau	Maison-du-Citoyen	5.6340	4.2081	1.2539	0.2226	0.0529
Bibliothèque municipale de Gatineau	Manise-Morin	2.4018	4.5972	0.0000	0.0000	0.0000
Bibliothèque municipale de Gatineau	Riviera	2.2167	7.9535	0.0000	0.0000	0.0000
Bibliothèques de Laval	Bibliothèque Multiculturelle	10.4028	4.4822	4.0463	0.3890	0.0868
Bibliothèques de Laval	Emile-Nelligan	6.1250	8.1407	5.6296	0.9191	0.1129
Bibliothèques de Laval	Gabrielle-Roy	7.4769	5.8504	3.1667	0.4235	0.0724
Bibliothèques de Laval	Germaine-Guevremont	8.0324	5.0831	8.4722	1.0548	0.2075
Bibliothèques de Laval	Laure-Conan	8.3102	13.5985	5.8056	0.6986	0.0514
Bibliothèques de Laval	Marius-Barbeau	5.0139	5.3853	3.5093	0.6999	0.1300
Bibliothèques de Laval	Philippe-Panneton	5.0139	4.7368	1.1204	0.2235	0.0472
Bibliothèques de Laval	Sylvain-Garneau	5.2917	6.3436	3.8519	0.7279	0.1148
Bibliothèques de Laval	Yves-Therault	5.2917	6.6421	2.6759	0.5057	0.0761
Brampton Public Library	Chinguacousy	15.8940	17.7240	27.9181	1.7565	0.0991
Brampton Public Library	Cyril Clark	8.7997	15.6909	6.4860	0.7371	0.0470
Brampton Public Library	Four Corners	9.9911	12.6817	8.3010	0.8308	0.0655
Brampton Public Library	Northeast Interim Site	2.2015	13.8792	0.4480	0.2035	0.0147
Brampton Public Library	Northwest Interim Site	2.3484	12.0681	0.6555	0.2791	0.0231
Brampton Public Library	South Fletcher's	8.3641	9.4569	3.7095	0.4435	0.0469
Burlington Public Library	Aldershot	3.8333	6.4650	2.3841	0.6220	0.0962
Burlington Public Library	Brant Hills	5.0481	7.8593	2.7002	0.5349	0.0681
Burlington Public Library	Central	44.0119	2.5718	15.7325	0.3575	0.1390
Burlington Public Library	Kilbride	2.4189	2.9795	2.7748	1.1471	0.3850
Burlington Public Library	New Appleby	4.1388	8.6105	2.8771	0.6952	0.0807
Burlington Public Library	Tansley Woods	7.2502	11.7881	7.9269	1.0933	0.0928
Burnaby Public Library	Cameron	6.8885	12.9475	5.5575	0.8068	0.0623
Burnaby Public Library	McGill	13.3593	9.8508	13.6422	1.0212	0.1037
Burnaby Public Library	Metrotown	42.2810	5.1935	26.4287	0.6251	0.1204
Burnaby Public Library	Tommy Douglas	11.6506	10.1859	10.0156	0.8597	0.0844
Calgary Public Library	Alexander Calhoun	8.6406	8.4282	9.7395	1.1272	0.1337
Calgary Public Library	Bowness	3.7409	10.6743	3.7844	1.0116	0.0948

F – Branch-Level Data						
Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Calgary Public Library	Country Hills	12.4075	10.0692	16.9981	1.3700	0.1361
Calgary Public Library	Crowfoot	20.4568	7.5821	80.3469	3.9276	0.5180
Calgary Public Library	Fish Creek	19.0077	5.8428	32.5377	1.7118	0.2930
Calgary Public Library	Forest Lawn	7.7450	10.5774	11.5667	1.4934	0.1412
Calgary Public Library	Glenmore Square	4.7579	7.3285	4.0204	0.8450	0.1153
Calgary Public Library	Louise Riley	9.6331	10.2876	30.2076	3.1358	0.3048
Calgary Public Library	Memorial Park	4.1076	12.5553	7.8613	1.9138	0.1524
Calgary Public Library	Nose Hill	12.0119	10.6252	26.0838	2.1715	0.2044
Calgary Public Library	Shaganappi	5.5160	10.7484	6.8479	1.2415	0.1155
Calgary Public Library	Shawnessy	14.1386	11.8655	8.2148	0.5810	0.0490
Calgary Public Library	Signal Hill	11.2276	10.3365	21.2392	1.8917	0.1830
Calgary Public Library	Southwood	7.5613	8.2321	9.3204	1.2327	0.1497
Calgary Public Library	Thorn Hill	8.2334	10.3790	15.3050	1.8589	0.1791
Calgary Public Library	Village Square	13.5896	9.4600	19.4288	1.4297	0.1511
Calgary Public Library	W.R. Castell Central	57.8296	3.9677	191.3541	3.3089	0.8340
Cambridge Public Library	Clemens Mill	6.4437	15.8615	2.4410	0.3788	0.0239
Cambridge Public Library	Hespeler	6.2044	7.5004	1.9444	0.3134	0.0418
Cambridge Public Library	Preston	5.5127	6.9461	1.7857	0.3239	0.0466
Cambridge Public Library	Queens Square	10.5657	2.8300	2.0586	0.1948	0.0689
Coquitlam Public Library	City Centre Branch	8.4257	13.6763	12.1451	1.4414	0.1054
Coquitlam Public Library	Poirier Branch	18.3371	4.7652	11.8656	0.6471	0.1358
Edmonton Public Library	Calder	6.1721	7.3934	14.5247	2.3533	0.3183
Edmonton Public Library	Capilano	6.1892	8.4119	11.7057	1.8913	0.2248
Edmonton Public Library	Castle Downs	9.2052	100.4321	31.5567	3.4281	0.0341
Edmonton Public Library	Century Park Lending Machine	0.0000	0.0000	0.0000	0.0000	0.0000
Edmonton Public Library	eplGO	1.7728	19.9132	0.0000	0.0000	0.0000
Edmonton Public Library	Highlands	6.0757	7.3192	9.3995	1.5471	0.2114
Edmonton Public Library	Idylwyld	7.6789	9.9585	16.8748	2.1976	0.2207
Edmonton Public Library	Jasper Place	2.5141	15.4353	4.7848	1.9032	0.1233
Edmonton Public Library	Lois Hole	15.9305	6.9029	33.9469	2.1309	0.3087
Edmonton Public Library	Londonderry	12.4235	9.9932	43.3289	3.4877	0.3490
Edmonton Public Library	Mill Woods	15.0774	13.0456	53.1068	3.5223	0.2700
Edmonton Public Library	Penny McKee-Abbottsfeld	6.7923	8.6353	11.5015	1.6933	0.1961
Edmonton Public Library	Riverbend	9.3982	9.2112	29.3800	3.1261	0.3394
Edmonton Public Library	Sprucewood	5.7446	6.7050	10.3740	1.8059	0.2693
Edmonton Public Library	Stanley A. Milner	42.6971	8.0739	62.4575	1.4628	0.1812
Edmonton Public Library	Strathcona	8.0880	8.1129	6.9142	0.8549	0.1054
Edmonton Public Library	Whitemud Crossing	20.3192	7.8090	49.3108	2.4268	0.3108

F – Branch-Level Data

Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Edmonton Public Library	Woodcroft	10.7958	9.1298	27.2193	2.5213	0.2762
Fraser Valley Regional Library	Administrative Centre	39.6356	0.0000	0.0000	0.0000	
Fraser Valley Regional Library	Agassiz Library	2.1509	17.4577	1.3336	0.6200	0.0355
Fraser Valley Regional Library	Aldergrove Library	2.6359	9.9614	2.6700	1.0130	0.1017
Fraser Valley Regional Library	Boston Bar Library	1.4733	3.3563	4.3950	2.9830	0.8888
Fraser Valley Regional Library	Brookwood Library	2.0039	12.7622	3.4107	1.7020	0.1334
Fraser Valley Regional Library	Chilliwack Library	9.4756	11.9855	9.0527	0.9554	0.0797
Fraser Valley Regional Library	Clearbrook Library	11.5400	10.5070	13.7499	1.1915	0.1134
Fraser Valley Regional Library	Fort Langley Library	1.4591	12.6477	1.1105	0.7611	0.0602
Fraser Valley Regional Library	George Mackie Library	6.2238	9.5056	6.8325	1.0978	0.1155
Fraser Valley Regional Library	Hope Library	1.6000	18.0308	3.3969	2.1231	0.1178
Fraser Valley Regional Library	Ladner Pioneer Library	3.8675	14.2665	3.0059	0.7772	0.0545
Fraser Valley Regional Library	Langley City Library	6.3176	13.6176	5.3848	0.8523	0.0626
Fraser Valley Regional Library	Maple Ridge Public Library	10.9121	10.7100	14.3394	1.3141	0.1227
Fraser Valley Regional Library	Mission Library	6.7432	10.6177	5.6268	0.8344	0.0786
Fraser Valley Regional Library	Mount Lehman Library	1.1050	13.9593	0.7663	0.6934	0.0497
Fraser Valley Regional Library	MSA Centennial Library	3.1917	12.1697	1.2831	0.4020	0.0330
Fraser Valley Regional Library	Muriel Arnason Library	4.1181	7.8339	3.5636	0.8654	0.1105
Fraser Valley Regional Library	Murrayville Library	4.3697	7.1447	1.3697	0.3135	0.0439
Fraser Valley Regional Library	Pitt Meadows Public Library	3.2016	9.4234	4.2941	1.3413	0.1423
Fraser Valley Regional Library	Terry Fox Library	7.7077	8.3136	5.3087	0.6888	0.0829
Fraser Valley Regional Library	Tsawwassen Library	4.3550	14.5562	3.5963	0.8258	0.0567
Fraser Valley Regional Library	Walnut Grove Library	4.3806	14.0858	3.2079	0.7323	0.0520
Fraser Valley Regional Library	White Rock Library	4.2497	11.2364	6.0338	1.4198	0.1264
Fraser Valley Regional Library	Yale Library	14.7333	3.3043	41.6000	2.8235	0.8545
Fraser Valley Regional Library	Yarrow Library	1.7719	11.5661	1.8948	1.0694	0.0925
Greater Victoria Public Library	GVPL - Goudy	2.4476	11.7875	0.0000	0.0000	0.0000
Halifax Public Libraries	Alderney Gate	18.8148	5.0929	5.7905	0.3078	0.0604
Halifax Public Libraries	Bedford	7.9936	5.6471	4.5380	0.5677	0.1005
Halifax Public Libraries	Captain William Spry	9.0048	5.3298	4.2108	0.4676	0.0877
Halifax Public Libraries	Cole Harbour	9.2990	7.2172	6.1994	0.6667	0.0924
Halifax Public Libraries	Dartmouth North	5.0928	6.7527	2.1689	0.4259	0.0631
Halifax Public Libraries	Halifax North	6.8404	6.8169	3.6205	0.5293	0.0776
Halifax Public Libraries	J.D. Shatford	4.5679	4.4911	1.8438	0.4037	0.0899
Halifax Public Libraries	Keshen Goodman	18.9044	7.5538	9.1663	0.4849	0.0642
Halifax Public Libraries	Mobile	6.2920	0.0000	1.6020	0.2546	0.0000
Halifax Public Libraries	Musquodoboit Harbour	4.3098	7.2018	3.9348	0.9130	0.1268
Halifax Public Libraries	Sackville	13.3310	5.8357	6.1879	0.4642	0.0795

F – Branch-Level Data						
Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Halifax Public Libraries	Sheet Harbour	3.6111	5.3618	1.4480	0.4010	0.0748
Halifax Public Libraries	Spring Garden Road	30.2747	5.3468	15.7627	0.5207	0.0974
Halifax Public Libraries	Tantallon	8.8088	4.8484	3.9012	0.4429	0.0914
Halifax Public Libraries	Woodlawn	12.5784	6.2626	7.3220	0.5821	0.0930
Hamilton Public Library	Ancaster	0.0000	0.0000	6.4835	0.0000	0.1054
Hamilton Public Library	Barton	0.0000	0.0000	6.7714	0.0000	0.1366
Hamilton Public Library	Binbrook	0.0000	0.0000	2.8949	0.0000	0.1439
Hamilton Public Library	Carlisle	0.0000	0.0000	2.3956	0.0000	0.1577
Hamilton Public Library	Central	0.0000	0.0000	37.4719	0.0000	0.0872
Hamilton Public Library	Concession	0.0000	0.0000	4.0233	0.0000	0.0991
Hamilton Public Library	Dundas	0.0000	0.0000	5.4935	0.0000	0.0642
Hamilton Public Library	Freelton	0.0000	0.0000	1.4118	0.0000	0.1182
Hamilton Public Library	Greensville	0.0000	0.0000	0.5094	0.0000	0.0420
Hamilton Public Library	Kenilworth	0.0000	0.0000	5.7767	0.0000	0.0940
Hamilton Public Library	Locke	0.0000	0.0000	3.5234	0.0000	0.0884
Hamilton Public Library	Lynden	0.0000	0.0000	1.6170	0.0000	0.1233
Hamilton Public Library	Millgrove	0.0000	0.0000	0.5494	0.0000	0.0591
Hamilton Public Library	Mount Hope	0.0000	0.0000	1.0000	0.0000	0.1250
Hamilton Public Library	Red Hill	0.0000	0.0000	8.6469	0.0000	0.0900
Hamilton Public Library	Rockton	0.0000	0.0000	0.8235	0.0000	0.1261
Hamilton Public Library	Saltfleet	0.0000	0.0000	11.7079	0.0000	0.1970
Hamilton Public Library	Sherwood	0.0000	0.0000	8.5971	0.0000	0.1381
Hamilton Public Library	Stoney Creek	0.0000	0.0000	3.0571	0.0000	0.0891
Hamilton Public Library	Terryberry	0.0000	0.0000	12.8686	0.0000	0.0843
Hamilton Public Library	Turner Park	0.0000	0.0000	15.0700	0.0000	0.1137
Hamilton Public Library	Valley Park	0.0000	0.0000	5.6311	0.0000	0.1502
Hamilton Public Library	Waterdown	0.0000	0.0000	2.4609	0.0000	0.0656
Hamilton Public Library	Westdale	0.0000	0.0000	6.7221	0.0000	0.0824
Kitchener Public Library	Country Hills	5.5070	14.2770	2.4376	0.4426	0.0310
Kitchener Public Library	Forest Heights	6.6462	12.2257	4.5509	0.6847	0.0560
Kitchener Public Library	Grand River Stanley Park	5.7776	12.1812	3.2180	0.5570	0.0457
Kitchener Public Library	Main	47.0762	2.2239	12.3350	0.2620	0.1178
Kitchener Public Library	Pioneer Park	3.3968	10.4644	2.0614	0.6069	0.0580
London Public Library	Beacock	3.9623	15.0916	22.4336	5.6618	0.3752
London Public Library	Byron	3.9623	15.4774	15.2125	3.8393	0.2481
London Public Library	Carson	1.0000	14.5063	1.3966	1.3966	0.0963
London Public Library	Central	30.0542	10.9520	65.2507	2.1711	0.1982
London Public Library	Cherryhill	4.2925	23.3645	26.6574	6.2103	0.2658

F – Branch-Level Data

Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
London Public Library	Crouch	3.6321	14.6329	8.1336	2.2394	0.1530
London Public Library	East London	3.6321	12.1955	4.6359	1.2764	0.1047
London Public Library	Glanworth	1.0000	8.9900	3.7700	3.7700	0.4194
London Public Library	Jalna	4.6226	18.0867	16.0268	3.4670	0.1917
London Public Library	Lambeth	1.0000	16.0811	3.0234	3.0234	0.1880
London Public Library	Landon	3.6321	18.0082	11.0672	3.0471	0.1692
London Public Library	Masonville	4.6226	16.8851	28.7472	6.2188	0.3683
London Public Library	Pond Mills	3.3019	12.9694	10.1400	3.0710	0.2368
London Public Library	Sherwood Forest	3.9623	12.7277	8.0404	2.0292	0.1594
London Public Library	Stoney Creek Branch	3.9623	15.2152	5.4943	1.3867	0.0911
London Public Library	Westmount	4.6226	18.8008	14.1479	3.0606	0.1628
Markham Public Library	Angus Glen	12.8894	13.0560	33.4049	2.5917	0.1985
Markham Public Library	Markham Village	11.6723	11.6520	25.6085	2.1940	0.1883
Markham Public Library	Milliken Mills	11.0693	12.9063	27.5116	2.4854	0.1926
Markham Public Library	Thornhill Community Centre	9.5091	8.5121	10.0085	1.0525	0.1237
Markham Public Library	Thornhill Village	2.9982	13.4359	5.6586	1.8873	0.1405
Markham Public Library	Unionville	9.4207	9.5112	13.6331	1.4472	0.1522
Mississauga Library System	Burnhamthorpe	7.7694	12.5412	7.2344	0.9311	0.0743
Mississauga Library System	Central Library	55.8931	4.1110	29.0139	0.5191	0.1263
Mississauga Library System	Churchill Meadows	6.6146	12.2028	4.7432	0.7171	0.0588
Mississauga Library System	Clarkson	6.4474	6.9068	3.5714	0.5539	0.0802
Mississauga Library System	Cooksville	6.2706	5.2887	4.8163	0.7681	0.1452
Mississauga Library System	Courtneypark	8.6395	13.5154	6.9610	0.8057	0.0596
Mississauga Library System	Erin Meadows	9.4122	16.0568	9.9351	1.0556	0.0657
Mississauga Library System	Frank McKechnie	9.9296	10.7609	7.5821	0.7636	0.0710
Mississauga Library System	Lakeview	6.0555	4.2464	1.2653	0.2090	0.0492
Mississauga Library System	Lorne Park	6.0078	4.8842	2.4030	0.4000	0.0819
Mississauga Library System	Malton	8.0659	12.1169	5.5469	0.6877	0.0568
Mississauga Library System	Meadowvale	9.8891	13.5266	4.1563	0.4203	0.0311
Mississauga Library System	Mississauga Valley	7.0094	8.8479	2.8491	0.4065	0.0459
Mississauga Library System	Port Credit	5.6298	6.7800	1.4717	0.2614	0.0386
Mississauga Library System	Sheridan	5.7926	8.6544	4.2105	0.7269	0.0840
Mississauga Library System	South Common	9.1525	8.3396	3.0781	0.3363	0.0403
Mississauga Library System	Streetsville	6.5076	6.3990	1.5283	0.2349	0.0367
Mississauga Library System	Woodlands	6.4408	6.9780	1.9434	0.3017	0.0432
Montreal Public Library	Saint-Charles	5.9961	7.8964	6.0512	1.0092	0.1278
Montréal Public Library	Ahuntsic	18.5896	6.6178	21.2013	1.1405	0.1723
Montréal Public Library	Belleville	2.8879	3.9669	0.9326	0.3229	0.0814

F – Branch-Level Data

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Montréal Public Library	Benny	6.1990	6.9586	9.2955	1.4995	0.2155
Montréal Public Library	Bibliothèque interculturelle	15.3763	4.9788	15.8679	1.0320	0.2073
Montréal Public Library	Cartierville	8.8814	6.6370	10.0274	1.1290	0.1701
Montréal Public Library	Charleoi	4.9881	4.1200	1.9196	0.3848	0.0934
Montréal Public Library	Côte-des-Neiges	16.7476	6.4804	19.4383	1.1607	0.1791
Montréal Public Library	Frontenac	8.5931	5.0695	12.4065	1.4438	0.2848
Montréal Public Library	Georges-Vanier	5.6076	7.7501	5.4232	0.9671	0.1248
Montréal Public Library	Haut-Anjou	2.8301	7.0728	0.5853	0.2068	0.0292
Montréal Public Library	Henri-Bourassa	16.7845	3.9242	3.6351	0.2166	0.0552
Montréal Public Library	Hochelaga	2.7348	5.4742	3.2848	1.2011	0.2194
Montréal Public Library	Île des Soeurs	5.4257	7.7011	0.1981	0.0365	0.0047
Montréal Public Library	Jean-Corbeil	11.4940	5.6701	2.3445	0.2040	0.0360
Montréal Public Library	L'Île-Bizard	4.3171	4.6398	1.3274	0.3075	0.0663
Montréal Public Library	L'Octogone	17.9200	4.9679	3.6320	0.2027	0.0408
Montréal Public Library	La Petite-Patrie	3.4057	13.8390	5.9981	1.7612	0.1273
Montréal Public Library	Langelier	6.1533	11.1705	11.0639	1.7981	0.1610
Montréal Public Library	Le Prévost	10.7421	7.0377	13.4729	1.2542	0.1782
Montréal Public Library	Maison culturelle et communautz	7.2173	7.9558	3.4374	0.4763	0.0599
Montréal Public Library	Maisonneuve	4.0884	11.9232	4.7331	1.1577	0.0971
Montréal Public Library	Marie-Uguay	7.0328	6.5966	5.0047	0.7116	0.1079
Montréal Public Library	Mercier	6.1348	6.3550	7.4341	1.2118	0.1907
Montréal Public Library	Mile End	0.0000	0.0000	14.5834	0.0000	0.2650
Montréal Public Library	Notre-Dame-de-Grâce	6.7382	7.2230	8.5515	1.2691	0.1757
Montréal Public Library	Parc-Extension	10.8139	7.3668	10.3001	0.9525	0.1293
Montréal Public Library	Père-Ambroise	4.4726	6.2003	5.1217	1.1451	0.1847
Montréal Public Library	Pierrefonds	16.1266	4.0226	7.2595	0.4502	0.1119
Montréal Public Library	Plateau-Mont-Royal	0.0000	0.0000	10.7948	0.0000	0.1080
Montréal Public Library	Pointe-aux-Trembles	10.2448	4.6235	8.5059	0.8303	0.1796
Montréal Public Library	Rivière-des-Prairies	9.2822	6.5881	8.2221	0.8858	0.1345
Montréal Public Library	Robert-Bourassa	9.5824	4.8368	5.0320	0.5251	0.1086
Montréal Public Library	Rosemont	2.7348	29.6819	14.8231	5.4202	0.1826
Montréal Public Library	Roxboro	3.4188	5.0174	1.4320	0.4189	0.0835
Montréal Public Library	Saint-Henri	5.5410	5.9392	4.4188	0.7975	0.1343
Montréal Public Library	Saint-Laurent	19.0083	3.4507	9.6012	0.5051	0.1464
Montréal Public Library	Saint-Léonard	18.0192	6.1273	11.5440	0.6407	0.1046
Montréal Public Library	Saint-Michel	7.5324	8.5200	7.8207	1.0383	0.1219
Montréal Public Library	Saint-Pierre	2.4038	3.3841	0.2355	0.0980	0.0290
Montréal Public Library	Salaberry	3.4934	2.6781	1.4787	0.4233	0.1581

F – Branch-Level Data						
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Montréal Public Library	Saul-Bellow	8.2541	6.2872	3.0290	0.3670	0.0584
Montréal Public Library	Verdun	11.5381	5.4668	1.3343	0.1157	0.0212
Oakville Public Library	Central	33.9536	3.3865	6.6991	0.1973	0.0583
Oakville Public Library	Clearview Neighbourhood	2.2200	11.8806	0.9583	0.4317	0.0363
Oakville Public Library	Glen Abbey	7.9906	16.2746	8.6916	1.0877	0.0668
Oakville Public Library	Iroquois Ridge	8.8111	7.6653	3.8751	0.4398	0.0574
Oakville Public Library	White Oaks	6.2788	5.5864	2.1039	0.3351	0.0600
Oakville Public Library	Woodside	6.9793	0.0000	0.0000	0.0000	
Oshawa Public Library	Jess Hann	4.0698	8.4158	4.5680	1.1224	0.1334
Oshawa Public Library	Legends Centre	6.9487	9.1579	7.0486	1.0144	0.1108
Oshawa Public Library	McLaughlin	29.7213	0.0000	0.0000	0.0000	
Oshawa Public Library	Northview	4.4754	0.0000	6.9484	1.5526	0.0000
Ottawa Public Library	Alta Vista	9.5407	8.2143	8.5185	0.8929	0.1087
Ottawa Public Library	Beaverbrook	8.7679	10.2195	6.1379	0.7000	0.0685
Ottawa Public Library	Blackburn Hamlet	4.0315	6.0680	2.2593	0.5604	0.0924
Ottawa Public Library	Bookmobile	0.0000	0.0000	3.4371	0.0000	0.1813
Ottawa Public Library	Carlingwood	13.4167	8.7384	14.1111	1.0518	0.1204
Ottawa Public Library	Carp	2.7049	5.8794	1.3010	0.4810	0.0818
Ottawa Public Library	Centennial	5.8656	14.4156	6.5741	1.1208	0.0778
Ottawa Public Library	Cumberland	10.0054	9.3299	19.2381	1.9228	0.2061
Ottawa Public Library	Elmvale Acres	5.3470	7.6159	7.0000	1.3091	0.1719
Ottawa Public Library	Emerald Plaza	5.7296	9.1694	2.1667	0.3782	0.0412
Ottawa Public Library	Fitzroy Harbour	1.5167	3.0769	1.2500	0.8242	0.2679
Ottawa Public Library	Greely	3.4720	4.1244	5.9200	1.7051	0.4134
Ottawa Public Library	Greenboro District Library	12.8165	8.7350	13.0000	1.0143	0.1161
Ottawa Public Library	Hazeldean	6.4569	11.1028	4.5862	0.7103	0.0640
Ottawa Public Library	Main	0.0000	0.0000	41.6825	0.0000	0.1563
Ottawa Public Library	Manotick	2.8966	8.3571	0.7586	0.2619	0.0313
Ottawa Public Library	Metcalfe Village	2.4191	5.9849	2.1304	0.8807	0.1472
Ottawa Public Library	Munster	1.9683	5.6943	0.3333	0.1694	0.0297
Ottawa Public Library	Nepean Centrepoin	16.1498	7.2112	13.5714	0.8403	0.1165
Ottawa Public Library	North Gloucester	5.4310	12.4825	5.3276	0.9810	0.0786
Ottawa Public Library	North Gower	2.5919	7.1256	2.8125	1.0851	0.1523
Ottawa Public Library	Orléans	8.1645	8.4259	6.2069	0.7602	0.0902
Ottawa Public Library	Osgoode	1.0871	12.4507	1.3929	1.2812	0.1029
Ottawa Public Library	Richmond	1.4206	10.7039	2.0000	1.4079	0.1315
Ottawa Public Library	Rideau	4.8415	11.4673	4.8519	1.0021	0.0874
Ottawa Public Library	Rockcliffe Park	2.4027	6.7267	3.2973	1.3723	0.2040

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Ottawa Public Library	Rosemount	5.7359	7.9615	14.5926	2.5441	0.3196
Ottawa Public Library	Ruth E Dickinson	8.5628	13.3135	6.8276	0.7974	0.0599
Ottawa Public Library	St-Laurent	7.5185	9.3842	12.8889	1.7143	0.1827
Ottawa Public Library	Stittsville	4.2421	7.7630	3.3793	0.7966	0.1026
Ottawa Public Library	Succursale Constance	1.7495	6.9194	2.0000	1.1432	0.1652
Ottawa Public Library	Sunnyside	8.3156	10.1038	10.4259	1.2538	0.1241
Ottawa Public Library	Vanier	2.6483	8.4865	1.6701	0.6306	0.0743
Ottawa Public Library	Vernon	2.0995	1.7250	0.3243	0.1545	0.0896
Regina Public Library	Albert	3.6226	7.6118	2.0935	0.5779	0.0759
Regina Public Library	Connaught	4.0038	8.7698	1.1993	0.2995	0.0342
Regina Public Library	George Bothwell	6.3473	9.7521	2.9413	0.4634	0.0475
Regina Public Library	Glen Elm	3.6418	11.1287	2.0344	0.5586	0.0502
Regina Public Library	Prince of Wales	3.8731	8.4541	1.3143	0.3393	0.0401
Regina Public Library	Regent Place	4.6937	9.0344	4.9380	1.0521	0.1165
Regina Public Library	Regina Public Library	68.4257	1.8008	21.5213	0.3145	0.1747
Regina Public Library	Sherwood Village	6.5451	10.3875	4.4890	0.6859	0.0660
Regina Public Library	Sunrise	5.9415	7.9403	2.8956	0.4874	0.0614
Richmond Public Library	Brighthouse	33.9747	9.1393	27.9520	0.8227	0.0900
Richmond Public Library	Cambie	4.6683	10.2933	2.4449	0.5237	0.0509
Richmond Public Library	Ironwood	5.5908	14.1553	3.5173	0.6291	0.0444
Richmond Public Library	Steveston	4.0246	16.3235	3.7053	0.9207	0.0564
Thunder Bay Public Library	Brodie Resource	16.9850	4.8967	15.1267	0.8906	0.1819
Thunder Bay Public Library	County Park	4.2407	7.3196	4.0119	0.9460	0.1293
Thunder Bay Public Library	Mary J. L. Black	5.9369	8.0835	12.7628	2.1497	0.2659
Thunder Bay Public Library	Waverley Resource	25.2401	2.3663	18.1835	0.7204	0.3045
Toronto Public Library	Agincourt	20.3102	6.5631	15.1653	0.7467	0.1138
Toronto Public Library	Albert Campbell	13.1503	4.9673	7.9090	0.6014	0.1211
Toronto Public Library	Albion	13.4633	11.2820	22.8566	1.6977	0.1505
Toronto Public Library	Alderwood	4.1447	7.4135	3.9699	0.9578	0.1292
Toronto Public Library	Amesbury Park	3.4125	11.7427	10.9014	3.1946	0.2721
Toronto Public Library	Annette Street	4.9692	6.7180	2.2327	0.4493	0.0669
Toronto Public Library	Armour Heights	2.9313	11.4627	7.1755	2.4479	0.2136
Toronto Public Library	Barbara Frum	15.3556	6.6821	32.7650	2.1337	0.3193
Toronto Public Library	Bayview	4.6504	14.0395	2.9086	0.6255	0.0446
Toronto Public Library	Beaches	6.6387	11.7413	2.9777	0.4485	0.0382
Toronto Public Library	Bendale	3.5173	11.2732	7.5303	2.1409	0.1899
Toronto Public Library	Black Creek	3.5789	12.1726	5.0962	1.4240	0.1170
Toronto Public Library	Bloor/Gladstone	11.3319	9.9062	5.0482	0.4455	0.0450

F – Branch-Level Data

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Toronto Public Library	Bookmobiles	4.3411	4.6633	3.5383	0.8151	0.1748
Toronto Public Library	Brentwood	12.9789	0.0000	0.0000	0.0000	0.0000
Toronto Public Library	Bridlewood	6.1289	18.2845	4.7437	0.7740	0.0423
Toronto Public Library	Brookbanks	4.5414	7.6646	13.2212	2.9113	0.3798
Toronto Public Library	Burrows Hall	5.3548	14.7592	2.3139	0.4321	0.0293
Toronto Public Library	Cedarbrae	17.5661	6.9797	14.8620	0.8461	0.1212
Toronto Public Library	Centennial	4.6021	12.2870	14.4326	3.1361	0.2552
Toronto Public Library	City Hall	4.5327	23.8002	6.2500	1.3789	0.0579
Toronto Public Library	Cliffcrest	4.1914	10.9386	1.0519	0.2510	0.0229
Toronto Public Library	College/Shaw	5.1702	8.3717	3.0560	0.5911	0.0706
Toronto Public Library	Danforth/Coxwell	6.5993	8.1824	2.3496	0.3560	0.0435
Toronto Public Library	Davenport	2.7125	8.3880	1.2740	0.4697	0.0560
Toronto Public Library	Dawes Road	5.8427	5.3070	5.5693	0.9532	0.1796
Toronto Public Library	Deer Park	7.9618	9.3665	7.6154	0.9565	0.1021
Toronto Public Library	Don Mills	14.4777	5.4233	11.1951	0.7733	0.1426
Toronto Public Library	Downsview	10.6791	6.5049	10.8769	1.0185	0.1566
Toronto Public Library	Dufferin/St. Clair	5.6207	8.3139	3.5274	0.6276	0.0755
Toronto Public Library	Eatonville	8.8632	8.3034	8.2418	0.9299	0.1120
Toronto Public Library	Eglinton Square	4.6667	12.1276	1.4836	0.3179	0.0262
Toronto Public Library	Elmbrook Park	4.4625	5.8030	2.6865	0.6020	0.1037
Toronto Public Library	Evelyn Gregory	4.2277	4.9395	2.3705	0.5607	0.1135
Toronto Public Library	Fairview	22.6182	7.7026	20.2377	0.8948	0.1162
Toronto Public Library	Flemingdon Park	4.6587	13.6126	6.4823	1.3914	0.1022
Toronto Public Library	Forest Hill	4.9451	6.3014	3.6641	0.7410	0.1176
Toronto Public Library	Gerrard/Ashdale	6.7784	4.9726	2.8370	0.4185	0.0842
Toronto Public Library	Goldhawk Park	5.0176	12.3053	4.7563	0.9479	0.0770
Toronto Public Library	Guildwood	3.5000	7.7937	2.9990	0.8569	0.1099
Toronto Public Library	High Park	5.7187	8.7264	4.1293	0.7221	0.0828
Toronto Public Library	Highland Creek	3.9111	10.3227	12.0673	3.0854	0.2989
Toronto Public Library	Hillcrest	4.8389	11.6543	8.4976	1.7561	0.1507
Toronto Public Library	Humber Bay	3.4736	10.6228	6.3524	1.8288	0.1722
Toronto Public Library	Humber Summit	3.2202	7.9277	8.7923	2.7304	0.3444
Toronto Public Library	Humberwood	3.9639	24.8545	6.9591	1.7556	0.0706
Toronto Public Library	Jane/Dundas	7.2633	7.4955	5.2597	0.7242	0.0966
Toronto Public Library	Jane/Sheppard	3.7148	12.8486	26.1188	7.0311	0.5472
Toronto Public Library	Jones	4.3107	7.4548	2.8180	0.6537	0.0877
Toronto Public Library	Kennedy/Eglinton	4.8125	12.1603	7.4462	1.5473	0.1272
Toronto Public Library	Leaside	5.7525	7.7456	6.1647	1.0717	0.1384

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Toronto Public Library	Lillian H. Smith	11.7478	8.5502	7.3615	0.6266	0.0733
Toronto Public Library	Locke	5.3009	12.1307	12.0968	2.2820	0.1881
Toronto Public Library	Long Branch	4.0774	6.4880	3.0529	0.7487	0.1154
Toronto Public Library	Main Street	5.5549	7.4083	3.3964	0.6114	0.0825
Toronto Public Library	Malvern	13.7818	7.8005	10.4691	0.7596	0.0974
Toronto Public Library	Maria A. Shchuka	9.6579	6.0890	7.8586	0.8137	0.1336
Toronto Public Library	Maryvale	4.8168	11.4219	1.8424	0.3825	0.0335
Toronto Public Library	McGregor Park	4.3930	14.2059	7.7144	1.7561	0.1236
Toronto Public Library	Mimico Centennial	4.5236	10.0662	5.1803	1.1452	0.1138
Toronto Public Library	Morningside	4.4034	8.2018	7.9635	1.8085	0.2205
Toronto Public Library	Mount Dennis	5.3922	3.8202	2.9749	0.5517	0.1444
Toronto Public Library	Mount Pleasant	3.2639	9.6922	1.9591	0.6002	0.0619
Toronto Public Library	New Toronto	3.8462	10.3172	8.7202	2.2672	0.2198
Toronto Public Library	North York Central Library	53.1594	7.6600	32.1385	0.6046	0.0789
Toronto Public Library	Northern District	14.0050	7.3268	9.0092	0.6433	0.0878
Toronto Public Library	Northern Elms	3.1327	6.5206	2.6264	0.8384	0.1286
Toronto Public Library	Oakwood Village Library and Art	5.8218	5.6245	3.9985	0.6868	0.1221
Toronto Public Library	Palmerston	4.5606	9.7821	3.0038	0.6587	0.0673
Toronto Public Library	Pape/Danforth	7.4465	10.6482	3.7313	0.5011	0.0471
Toronto Public Library	Parkdale	7.0761	11.1535	10.8138	1.5282	0.1370
Toronto Public Library	Parliament Street	7.0711	9.2268	6.1630	0.8716	0.0945
Toronto Public Library	Perth/Dupont	3.0625	6.0342	3.2452	1.0597	0.1756
Toronto Public Library	Pleasant View	3.7188	9.8190	1.6168	0.4348	0.0443
Toronto Public Library	Port Union	4.6645	8.5864	2.2563	0.4837	0.0563
Toronto Public Library	Queen/Saulter	2.6774	10.8930	3.1553	1.1785	0.1082
Toronto Public Library	Rexdale	3.1063	8.2843	2.4880	0.8010	0.0967
Toronto Public Library	Richview	16.5059	5.6581	14.7704	0.8949	0.1582
Toronto Public Library	Riverdale	8.6765	8.6964	3.1058	0.3580	0.0412
Toronto Public Library	Runnymede	7.9737	12.1736	11.1770	1.4017	0.1152
Toronto Public Library	S. Walter Stewart	9.9320	6.9182	6.0061	0.6047	0.0874
Toronto Public Library	Sanderson	7.0112	13.5330	5.5329	0.7892	0.0583
Toronto Public Library	Spadina Road	4.8298	9.1255	3.4014	0.7043	0.0772
Toronto Public Library	St. Clair/Silverthorn	3.0014	6.8877	5.8293	1.9422	0.2820
Toronto Public Library	St. James Town	6.4923	18.2279	8.5337	1.3144	0.0721
Toronto Public Library	St. Lawrence	3.8187	10.0818	4.0320	1.0558	0.1047
Toronto Public Library	Steeles	4.8787	12.1134	1.3432	0.2753	0.0227
Toronto Public Library	Swansea Memorial	0.0000	0.0000	0.9018	0.0000	0.0741
Toronto Public Library	Taylor Memorial	3.4125	6.2377	1.7308	0.5072	0.0813

F – Branch-Level Data						
Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Toronto Public Library	Thornccliffe	5.3864	11.3165	4.0150	0.7454	0.0659
Toronto Public Library	Todmorden Room	1.2500	12.6802	1.1065	0.8852	0.0698
Toronto Public Library	Toronto Reference Library	106.2568	3.3508	55.3340	0.5208	0.1554
Toronto Public Library	Victoria Village	2.7563	10.5596	4.2308	1.5350	0.1454
Toronto Public Library	Weston	7.1249	5.2973	3.6131	0.5071	0.0957
Toronto Public Library	Woodside Square	7.8356	20.2933	7.6421	0.9753	0.0481
Toronto Public Library	Woodview Park	3.0539	7.0510	9.8260	3.2176	0.4563
Toronto Public Library	Wychwood	5.0918	6.3718	5.3313	1.0470	0.1643
Toronto Public Library	York Woods	13.9499	4.4619	13.9423	0.9995	0.2240
Toronto Public Library	Yorkville	5.6225	11.8670	2.2100	0.3931	0.0331
Vancouver Island Regional Library	Bella Coola	1.5678	0.8768	3.4341	2.1904	2.4983
Vancouver Island Regional Library	Books By Mail	0.0000	0.0000	0.0000	0.0000	0.0000
Vancouver Island Regional Library	Bowser	1.3004	6.3597	2.2869	1.7586	0.2765
Vancouver Island Regional Library	Campbell River	5.9980	11.2003	2.8509	0.4753	0.0424
Vancouver Island Regional Library	Central Services		0.0000	0.0000	0.0000	0.0000
Vancouver Island Regional Library	Chemainus	1.8462	10.1667	2.0270	1.0980	0.1080
Vancouver Island Regional Library	Comox	3.5631	8.0507	2.8462	0.7988	0.0992
Vancouver Island Regional Library	Cortes Island	1.7708	17.9557	0.8013	0.4525	0.0252
Vancouver Island Regional Library	Courtenay	7.0525	12.6323	7.3903	1.0479	0.0830
Vancouver Island Regional Library	Cowichan	6.8706	12.3750	4.2435	0.6176	0.0499
Vancouver Island Regional Library	Cowichan Lake	1.9222	8.4284	1.5516	0.8072	0.0958
Vancouver Island Regional Library	Cumberland	1.3554	12.8433	0.7525	0.5552	0.0432
Vancouver Island Regional Library	Gabriola Island	2.4090	18.8631	2.9550	1.2266	0.0650
Vancouver Island Regional Library	Gold River	1.5854	7.5503	0.7505	0.4734	0.0627
Vancouver Island Regional Library	Hornby Island	1.5873	9.0657	2.7737	1.7474	0.1928
Vancouver Island Regional Library	Ladysmith	3.7055	7.1982	2.9035	0.7836	0.1089
Vancouver Island Regional Library	Masset	1.6071	8.0034	2.5412	1.5812	0.1976
Vancouver Island Regional Library	Nanaimo Harbourfront	8.7544	10.9467	10.4193	1.1902	0.1087
Vancouver Island Regional Library	Nanaimo Wellington	6.5435	10.7721	3.8968	0.5955	0.0553
Vancouver Island Regional Library	Parksville	4.9552	6.3291	3.2943	0.6648	0.1050
Vancouver Island Regional Library	Port Alberni	4.5686	8.0253	1.4894	0.3260	0.0406
Vancouver Island Regional Library	Port Alice	1.6683	6.0355	6.6506	3.9866	0.6605
Vancouver Island Regional Library	Port Clements	1.3269	24.2174	2.1978	1.6563	0.0684
Vancouver Island Regional Library	Port Hardy	1.4562	11.3438	1.2600	0.8652	0.0763
Vancouver Island Regional Library	Port McNeill	1.6296	10.0190	1.5886	0.9749	0.0973
Vancouver Island Regional Library	Port Renfrew	1.2548	10.0230	2.0433	1.6284	0.1625
Vancouver Island Regional Library	Quadra Island	1.7815	10.4210	0.8077	0.4534	0.0435
Vancouver Island Regional Library	Qualicum Beach	4.6001	11.5123	5.3241	1.1574	0.1005

F – Branch-Level Data						
Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Vancouver Island Regional Library	Queen Charlotte City	1.5308	17.3305	2.6496	1.7309	0.0999
Vancouver Island Regional Library	Sandspit	1.3407	13.4795	3.8462	2.8689	0.2128
Vancouver Island Regional Library	Sayward	1.5962	3.0253	0.6731	0.4217	0.1394
Vancouver Island Regional Library	Sidney/North Saanich	4.9813	11.2303	2.8131	0.5647	0.0503
Vancouver Island Regional Library	Sointula	1.5481	11.6729	2.2436	1.4493	0.1242
Vancouver Island Regional Library	Sooke	2.7799	12.7583	2.3077	0.8301	0.0651
Vancouver Island Regional Library	South Cowichan	3.6575	11.1293	2.5641	0.7011	0.0630
Vancouver Island Regional Library	Tahsis	1.2949	7.5210	0.9615	0.7426	0.0987
Vancouver Island Regional Library	Tofino	1.4797	14.2202	0.6944	0.4693	0.0330
Vancouver Island Regional Library	Ucluelet	1.4947	15.7820	0.1603	0.1072	0.0068
Vancouver Island Regional Library	Union Bay	1.1909	0.0000	0.2747	0.2307	0.0000
Vancouver Island Regional Library	Virtual					
Vancouver Island Regional Library	Woss	1.4670	6.1779	0.6868	0.4682	0.0758
Vancouver Public Librar	Renfrew	9.5876	11.8712	8.5686	0.8937	0.0753
Vancouver Public Library	Britannia	6.0472	17.9375	6.3811	1.0552	0.0588
Vancouver Public Library	Carnegie	2.5605	5.9538	14.3862	5.6186	0.9437
Vancouver Public Library	Central Library	109.1768	5.8268	146.6061	1.3428	0.2305
Vancouver Public Library	Champlain Heights	8.0352	11.8657	6.5705	0.8177	0.0689
Vancouver Public Library	Collingwood	5.3085	8.1386	4.7272	0.8905	0.1094
Vancouver Public Library	Dunbar	6.9476	12.4217	5.8361	0.8400	0.0676
Vancouver Public Library	Firehall	6.1847	12.5135	5.1769	0.8370	0.0669
Vancouver Public Library	Fraserview	5.8491	9.7351	4.2034	0.7187	0.0738
Vancouver Public Library	Joe Fortes	7.0017	15.4082	8.9997	1.2854	0.0834
Vancouver Public Library	Kensington	10.7812	7.1163	6.3064	0.5849	0.0822
Vancouver Public Library	Kerrisdale	7.1757	16.5616	8.2221	1.1458	0.0692
Vancouver Public Library	Kitsilano	8.1732	16.3016	7.0911	0.8676	0.0532
Vancouver Public Library	Marpole	6.1063	11.5953	4.5903	0.7517	0.0648
Vancouver Public Library	Mount Pleasant	7.1971	14.8528	7.7757	1.0804	0.0727
Vancouver Public Library	Oakridge	8.4165	16.0539	9.1851	1.0913	0.0680
Vancouver Public Library	Outreach Services	5.2058	0.1551	20.9920	4.0324	26.0018
Vancouver Public Library	Riley Park	2.2624	0.0000	2.1095	0.9324	0.0000
Vancouver Public Library	South Hill	6.3517	12.8551	9.0390	1.4231	0.1107
Vancouver Public Library	Strathcona	2.9254	10.3844	2.1739	0.7431	0.0716
Vancouver Public Library	Terry Salman	7.1457	9.9353	5.8695	0.8214	0.0827
Vancouver Public Library	West Point Grey	6.2082	16.0437	6.5363	1.0529	0.0656
Vancouver Public Library	Hastings	6.9433	11.7672	5.2120	0.7507	0.0638
Vaughan Public Libraries	Ansley Grove	7.8979	4.9820	6.6576	0.8430	0.1692
Vaughan Public Libraries	Bathurst Clark	18.6927	6.2778	19.4043	1.0381	0.1654

F – Branch-Level Data						
Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Vaughan Public Libraries	Dufferin Clark	8.0637	9.2218	5.5171	0.6842	0.0742
Vaughan Public Libraries	Kleinburg	2.2134	4.1523	1.7866	0.8072	0.1944
Vaughan Public Libraries	Maple	8.5174	9.0971	6.9085	0.8111	0.0892
Vaughan Public Libraries	Pierre Berton	18.3829	4.7052	22.5150	1.2248	0.2603
Vaughan Public Libraries	Woodbridge	7.1731	3.7088	6.9147	0.9640	0.2599
Victoria Greater Public Library	Central	33.5731	5.8393	0.0000	0.0000	0.0000
Victoria Greater Public Library	GVPL - Central Saanich	3.2393	13.4124	0.0000	0.0000	0.0000
Victoria Greater Public Library	GVPL - Emily Carr	10.5998	4.9962	0.0000	0.0000	0.0000
Victoria Greater Public Library	GVPL - Esquimalt	7.3063	10.2394	0.0000	0.0000	0.0000
Victoria Greater Public Library	GVPL - Nellie McClung	9.7638	14.2958	0.0000	0.0000	0.0000
Victoria Greater Public Library	GVPL - Oak Bay	8.9098	13.1798	0.0000	0.0000	0.0000
Victoria Greater Public Library	GVPL - Saanich Centennial	864.4615	13.7062	0.0000	0.0000	0.0000
Victoria Greater Public Library	GVPL - Bruce Hutchison	7.3909	12.0748	0.0000	0.0000	0.0000
Victoria Greater Public Library	GVPL - Juan De Fuca	0.0000	0.0000	0.0000		0.0000
Windsor Public Library	Bridgeview	2.6643	4.0376	1.7628	0.6617	0.1639
Windsor Public Library	Budimir	4.2402	6.4089	7.3928	1.7435	0.2720
Windsor Public Library	Central	24.9293	7.6461	13.8575	0.5559	0.0727
Windsor Public Library	Fontainebleau	2.1755	4.5746	1.6346	0.7514	0.1643
Windsor Public Library	Forest Glade	2.2436	8.8214	2.7043	1.2054	0.1366
Windsor Public Library	Remington Park	2.8446	4.4648	1.2420	0.4366	0.0978
Windsor Public Library	Riverside	3.9486	8.4631	6.1318	1.5529	0.1835
Windsor Public Library	Sandwich	2.6082	4.2396	1.2500	0.4793	0.1130
Windsor Public Library	Seminole	2.5962	5.8519	1.2019	0.4630	0.0791
Windsor Public Library	South Walkerville	2.5481	6.0094	2.4760	0.9717	0.1617
Winnipeg Public Library	Charleswood	4.6000	7.1824	3.6211	0.7872	0.1096
Winnipeg Public Library	Cornish	3.6597	7.0981	1.5534	0.4245	0.0598
Winnipeg Public Library	Fort Garry	6.6286	5.5819	4.4568	0.6724	0.1205
Winnipeg Public Library	Henderson	6.5650	9.5527	6.9795	1.0631	0.1113
Winnipeg Public Library	Louis Riel	8.3758	6.3405	5.9117	0.7058	0.1113
Winnipeg Public Library	Millennium	66.7438	4.4198	38.1313	0.5713	0.1293
Winnipeg Public Library	Munroe	4.1786	8.5917	4.0899	0.9788	0.1139
Winnipeg Public Library	Osborne	3.6597	8.1195	2.0981	0.5733	0.0706
Winnipeg Public Library	Pembina Trail	7.8020	7.3727	7.5160	0.9633	0.1307
Winnipeg Public Library	River Heights	7.4958	5.7332	8.8264	1.1775	0.2054
Winnipeg Public Library	Sir William Stephenson	7.4298	5.5071	5.2102	0.7013	0.1273
Winnipeg Public Library	St. Boniface	6.6694	3.3265	4.0587	0.6086	0.1829
Winnipeg Public Library	St. James	7.0164	5.6511	5.2987	0.7552	0.1336
Winnipeg Public Library	St. Johns	3.5101	4.5144	1.1052	0.3149	0.0698

F – Branch-Level Data						
Library Name	Branch Name	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Winnipeg Public Library	St.Vital	6.7810	4.3842	4.4072	0.6499	0.1483
Winnipeg Public Library	Transcona	6.7121	4.8857	6.1235	0.9123	0.1867
Winnipeg Public Library	West End	3.4108	13.8021	1.1766	0.3450	0.0250
Winnipeg Public Library	West Kildonan	7.4465	5.1739	7.2446	0.9729	0.1880
Winnipeg Public Library	Westwood	7.1620	4.2147	6.4020	0.8939	0.2121
Winnipeg Public Library	Windsor Park	4.5973	6.5328	2.6274	0.5715	0.0875
Total		4734.9417	4315.3856	4088.5212	496.9590	88.7231
Avg		10.1608	9.4222	8.6074	1.1143	0.1884
Max		864.4615	100.4321	191.3541	7.0311	26.0018
Min		1.0000	0.1551	0.1603	0.0365	0.0047
Median		5.8459	8.4748	5.1217	0.8377	0.1046

G – Ranking Reports – Inputs

Expenditure per Capita	
1 Fundy Library Region	\$16.02
2 Albert-Westmorland-Kent Library Region	\$16.28
3 York Library Region	\$20.03
4 Chaleur Library Region	\$21.72
5 Brampton Library	\$29.20
6 Bibliothèque municipale de Gatineau	\$30.25
7 Coquitlam Public Library	\$31.96
8 Kingston Frontenac Public Library	\$32.88
9 Bibliothèques de Laval	\$33.68
10 Calgary Public Library	\$35.54
11 Fraser Valley Regional Library	\$36.54
12 Markham Public Library	\$37.00
13 Hamilton Public Library	\$37.66
14 Winnipeg Public Library	\$38.58
15 Cambridge Libraries & Galleries	\$39.74
16 Haut-Saint-Jean Library Region	\$40.66
17 Vaughan Public Libraries	\$42.22
18 Vancouver Island Regional Library	\$44.89
19 Barrie Public Library	\$46.51
20 Montréal Public Library	\$46.59
21 Kitchener Public Library	\$46.79
22 Red Deer Public Library	\$46.90
23 Greater Victoria Public Library	\$48.57
24 Windsor Public Library	\$48.81
25 Richmond Public Library	\$49.67
26 Burlington Public Library	\$52.56
27 Mississauga Library System	\$53.50
28 Ottawa Public Library	\$54.09
29 Edmonton Public Library	\$54.93
30 Halifax Public Libraries	\$56.04
31 St. Albert Public Library	\$59.31
32 Richmond Hill Public Library	\$59.96
33 Oakville Public Library	\$60.83
34 Burnaby Public Library	\$61.18
35 Thunder Bay Public Library	\$63.66
36 Oshawa Public Library	\$67.63
37 London Public Library	\$67.66
38 Toronto Public Library	\$70.52
39 Saskatoon Public Library	\$71.56
40 Vancouver Public Library	\$75.13
41 Regina Public Library	\$108.14
Avg	47.69
Median	46.79
Lower Quartile - 25%	59.31
Upper Quartile - 75%	36.54
Variance - 25% above average	59.62
Variance - 25% below average	35.77

Materials Expenditure per Capita	
1 Coquitlam Public Library	\$3.05
2 Mississauga Library System	\$3.26
3 Windsor Public Library	\$3.75
4 Bibliothèques de Laval	\$3.92
5 Brampton Library	\$4.23
6 Fraser Valley Regional Library	\$4.29
7 Cambridge Libraries & Galleries	\$4.35
8 Winnipeg Public Library	\$4.41
9 Bibliothèque municipale de Gatineau	\$4.46
10 Oakville Public Library	\$4.68
11 Kitchener Public Library	\$4.83
12 Red Deer Public Library	\$5.05
13 Halifax Public Libraries	\$5.07
14 Ottawa Public Library	\$5.27
15 Vancouver Island Regional Library	\$5.29
16 Burlington Public Library	\$5.46
17 Markham Public Library	\$5.62
18 Greater Victoria Public Library	\$5.67
19 Richmond Public Library	\$5.80
20 Thunder Bay Public Library	\$5.85
21 Oshawa Public Library	\$5.92
22 Toronto Public Library	\$6.08
23 London Public Library	\$6.26
24 Burnaby Public Library	\$6.36
25 Richmond Hill Public Library	\$7.14
26 Calgary Public Library	\$7.28
27 Edmonton Public Library	\$7.38
28 Vancouver Public Library	\$7.93
29 St. Albert Public Library	\$8.15
30 Saskatoon Public Library	\$8.18
31 Regina Public Library	\$9.19
Avg	\$5.62
Median	\$5.46
Lower Quartile - 25%	\$6.36
Upper Quartile - 75%	\$4.41
Variance - 25% above average	\$7.02
Variance - 25% below average	\$4.21

G – Ranking Reports – Inputs

Hours per Capita	
1 Barrie Public Library	0.02
2 Brampton Library	0.03
3 Calgary Public Library	0.05
4 Coquitlam Public Library	0.05
5 St. Albert Public Library	0.06
6 Richmond Hill Public Library	0.06
7 Vaughan Public Libraries	0.06
8 Markham Public Library	0.06
9 Bibliothèques de Laval	0.06
10 Edmonton Public Library	0.06
11 Burnaby Public Library	0.07
12 Kitchener Public Library	0.07
13 Winnipeg Public Library	0.07
14 Richmond Public Library	0.07
15 Red Deer Public Library	0.07
16 Montréal Public Library	0.07
17 Mississauga Library System	0.07
18 Oshawa Public Library	0.08
19 Cambridge Libraries & Galleries	0.08
20 Burlington Public Library	0.08
21 Ottawa Public Library	0.09
22 Bibliothèque municipale de Gatineau	0.09
23 Thunder Bay Public Library	0.09
24 Vancouver Public Library	0.09
25 Fraser Valley Regional Library	0.09
26 Hamilton Public Library	0.09
27 Greater Victoria Public Library	0.09
28 Oakville Public Library	0.09
29 Toronto Public Library	0.09
30 Saskatoon Public Library	0.10
31 Halifax Public Libraries	0.10
32 London Public Library	0.11
33 Windsor Public Library	0.11
34 Regina Public Library	0.13
35 Fundy Library Region	0.14
36 Vancouver Island Regional Library	0.15
37 Albert-Westmorland-Kent Library Region	0.16
38 York Library Region	0.20
39 Chaleur Library Region	0.23
40 Haut-Saint-Jean Library Region	0.42
Avg	0.10
Median	0.09
Lower Quartile - 25%	0.10
Upper Quartile - 75%	0.07
Variance - 25% above average	0.12
Variance - 25% below average	0.07

Total Staff Per capita	
1 Kingston Frontenac Public Library	0.0001
2 Brampton Library	0.0002
3 Bibliothèques de Laval	0.0003
4 Fraser Valley Regional Library	0.0003
5 Bibliothèque municipale de Gatineau	0.0003
6 Albert-Westmorland-Kent Library Region	0.0003
7 Barrie Public Library	0.0003
8 Fundy Library Region	0.0003
9 Richmond Public Library	0.0004
10 Winnipeg Public Library	0.0004
11 Markham Public Library	0.0004
12 Vancouver Island Regional Library	0.0004
13 Montréal Public Library	0.0004
14 Chaleur Library Region	0.0004
15 Mississauga Library System	0.0005
16 Coquitlam Public Library	0.0005
17 Cambridge Libraries & Galleries	0.0005
18 York Library Region	0.0005
19 Calgary Public Library	0.0005
20 Ottawa Public Library	0.0005
21 Red Deer Public Library	0.0005
22 Kitchener Public Library	0.0005
23 Windsor Public Library	0.0005
24 Vaughan Public Libraries	0.0005
25 Edmonton Public Library	0.0005
26 St. Albert Public Library	0.0005
27 Hamilton Public Library	0.0006
28 Greater Victoria Public Library	0.0006
29 Burnaby Public Library	0.0006
30 Burlington Public Library	0.0006
31 Toronto Public Library	0.0007
32 Oakville Public Library	0.0007
33 London Public Library	0.0007
34 Thunder Bay Public Library	0.0007
35 Oshawa Public Library	0.0007
36 Vancouver Public Library	0.0008
37 Saskatoon Public Library	0.0008
38 Haut-Saint-Jean Library Region	0.0009
39 Halifax Public Libraries	0.0009
40 Regina Public Library	0.001
Avg	0.0005
Median	0.0005
Lower Quartile - 25%	0.0006
Upper Quartile - 75%	0.0004
Variance - 25% above average	0.0007
Variance - 25% below average	0.0004

G – Ranking Reports – Inputs

Holdings per Capita	
1 Brampton Library	1.22
2 Fraser Valley Regional Library	1.56
3 Bibliothèques de Laval	1.70
4 Mississauga Library System	1.80
5 Vaughan Public Libraries	1.83
6 Coquitlam Public Library	1.84
7 Hamilton Public Library	2.03
8 Calgary Public Library	2.09
9 Cambridge Libraries & Galleries	2.10
10 Markham Public Library	2.14
11 Kitchener Public Library	2.16
12 Burlington Public Library	2.20
13 Oakville Public Library	2.21
14 Edmonton Public Library	2.24
15 Bibliothèque municipale de Gatineau	2.28
16 Winnipeg Public Library	2.30
17 Vancouver Island Regional Library	2.39
18 Albert-Westmorland-Kent Library Region	2.40
19 Barrie Public Library	2.44
20 Montréal Public Library	2.50
21 London Public Library	2.51
22 Ottawa Public Library	2.54
23 Richmond Public Library	2.57
24 Windsor Public Library	2.64
25 Halifax Public Libraries	2.67
26 Regina Public Library	2.74
27 Thunder Bay Public Library	2.80
28 Oshawa Public Library	2.89
29 St. Albert Public Library	2.93
30 Richmond Hill Public Library	2.94
31 Fundy Library Region	2.95
32 Greater Victoria Public Library	2.95
33 Red Deer Public Library	3.06
34 Chaleur Library Region	3.15
35 Burnaby Public Library	3.30
36 Saskatoon Public Library	3.72
37 York Library Region	3.91
38 Toronto Public Library	3.99
39 Vancouver Public Library	4.09
40 Haut-Saint-Jean Library Region	6.02
Avg	2.65
Median	2.51
Lower Quartile - 25%	2.94
Upper Quartile - 75%	2.16
Variance - 25% above average	3.31
Variance - 25% below average	1.98

Additions per Capita	
1 Bibliothèque municipale de Gatineau	0.15
2 Albert-Westmorland-Kent Library Region	0.15
3 Fundy Library Region	0.16
4 Windsor Public Library	0.16
5 Montréal Public Library	0.16
6 Bibliothèques de Laval	0.16
7 Coquitlam Public Library	0.20
8 York Library Region	0.21
9 Chaleur Library Region	0.21
10 Kitchener Public Library	0.21
11 Markham Public Library	0.22
12 Oakville Public Library	0.24
13 Brampton Library	0.24
14 Fraser Valley Regional Library	0.25
15 Cambridge Libraries & Galleries	0.25
16 Greater Victoria Public Library	0.26
17 Vancouver Public Library	0.26
18 Halifax Public Libraries	0.27
19 Mississauga Library System	0.27
20 Thunder Bay Public Library	0.27
21 Toronto Public Library	0.28
22 Vaughan Public Libraries	0.28
23 London Public Library	0.30
24 Oshawa Public Library	0.30
25 Winnipeg Public Library	0.31
26 Hamilton Public Library	0.31
27 Red Deer Public Library	0.32
28 Burlington Public Library	0.34
29 Ottawa Public Library	0.35
30 Edmonton Public Library	0.37
31 Haut-Saint-Jean Library Region	0.38
32 Vancouver Island Regional Library	0.39
33 St. Albert Public Library	0.39
34 Burnaby Public Library	0.40
35 Richmond Hill Public Library	0.41
36 Richmond Public Library	0.41
37 Calgary Public Library	0.45
38 Regina Public Library	0.47
39 Barrie Public Library	0.47
40 Saskatoon Public Library	0.58
Avg	0.30
Median	0.28
Lower Quartile - 25%	0.37
Upper Quartile - 75%	0.22
Variance - 25% above average	0.37
Variance - 25% below average	0.22

G – Ranking Reports – Outputs

Circulation per Capita	
1 Fundy Library Region	3.64
2 Chaleur Library Region	3.65
3 Albert-Westmorland-Kent Library Region	3.68
4 Windsor Public Library	5.85
5 York Library Region	5.91
6 Bibliothèque municipale de Gatineau	6.16
7 Montréal Public Library	6.35
8 Thunder Bay Public Library	7.74
9 Winnipeg Public Library	7.76
10 Surrey Libraries	8.00
11 Bibliothèques de Laval	8.26
12 Haut-Saint-Jean Library Region	8.30
13 Red Deer Public Library	8.86
14 Cambridge Libraries & Galleries	9.35
15 Saskatoon Public Library	9.58
16 Vaughan Public Libraries	9.87
17 Kingston Frontenac Public Library	9.92
18 Mississauga Library System	10.47
19 Fraser Valley Regional Library	10.59
20 Coquitlam Public Library	10.83
21 Richmond Hill Public Library	11.08
22 Barrie Public Library	11.14
23 Burlington Public Library	11.19
24 Brampton Library	11.27
25 London Public Library	11.61
26 Kitchener Public Library	11.70
27 Toronto Public Library	11.92
28 Ottawa Public Library	12.03
29 Oakville Public Library	12.03
30 Oshawa Public Library	12.32
31 Regina Public Library	12.49
32 Hamilton Public Library	13.01
33 Halifax Public Libraries	13.08
34 Vancouver Island Regional Library	13.19
35 Markham Public Library	13.90
36 Vancouver Public Library	15.50
37 Calgary Public Library	15.59
38 Edmonton Public Library	16.46
39 Burnaby Public Library	16.70
40 St. Albert Public Library	17.76
41 Greater Victoria Public Library	19.72
42 Richmond Public Library	22.19
Avg	10.97
Median	11.11
Lower Quartile - 25%	13.01
Upper Quartile - 75%	8.26
Variance - 25% above average	13.71
Variance - 25% below average	8.23

Visits per Capita	
1 Bibliothèques de Laval	2.91
2 Bibliothèque municipale de Gatineau	3.51
3 Winnipeg Public Library	3.89
4 Montréal Public Library	3.96
5 Brampton Library	3.99
6 Vaughan Public Libraries	4.22
7 Oshawa Public Library	4.52
8 Calgary Public Library	4.90
9 Surrey Libraries	4.92
10 St. Albert Public Library	4.93
11 Windsor Public Library	5.05
12 Fraser Valley Regional Library	5.06
13 Barrie Public Library	5.10
14 Thunder Bay Public Library	5.12
15 Kitchener Public Library	5.15
16 Burlington Public Library	5.30
17 Coquitlam Public Library	5.31
18 Ottawa Public Library	5.69
19 Kingston Frontenac Public Library	5.93
20 Cambridge Libraries & Galleries	6.02
21 Vancouver Island Regional Library	6.18
22 Richmond Hill Public Library	6.20
23 Halifax Public Libraries	6.23
24 Oakville Public Library	6.29
25 Red Deer Public Library	6.38
26 Mississauga Library System	6.44
27 Edmonton Public Library	6.53
28 Markham Public Library	6.79
29 Toronto Public Library	6.83
30 Regina Public Library	7.42
31 Saskatoon Public Library	7.53
32 Hamilton Public Library	7.70
33 Burnaby Public Library	8.42
34 London Public Library	8.83
35 Greater Victoria Public Library	9.17
36 Richmond Public Library	9.34
37 Vancouver Public Library	10.13
Avg	6.00
Median	5.93
Lower Quartile - 25%	6.79
Upper Quartile - 75%	4.93
Variance - 25% above average	7.50
Variance - 25% below average	4.50

G – Ranking Reports – Outputs

Circulation per Staff Hour	
1 Bibliothèques de Laval	0.15
2 Chaleur Library Region	4.41
3 Haut-Saint-Jean Library Region	5.21
4 Fundy Library Region	5.68
5 Thunder Bay Public Library	5.90
6 Albert-Westmorland-Kent Library Region	5.95
7 Windsor Public Library	6.33
8 Saskatoon Public Library	6.50
9 York Library Region	6.74
10 Regina Public Library	6.87
11 Montréal Public Library	8.19
12 Halifax Public Libraries	8.47
13 Oshawa Public Library	9.13
14 London Public Library	9.40
15 Red Deer Public Library	9.56
16 Burlington Public Library	9.59
17 Oakville Public Library	9.86
18 Toronto Public Library	10.04
19 Bibliothèque municipale de Gatineau	10.30
20 Vaughan Public Libraries	10.40
21 Winnipeg Public Library	10.65
22 Vancouver Public Library	10.90
23 Cambridge Libraries & Galleries	10.91
24 Kitchener Public Library	12.14
25 Hamilton Public Library	12.69
26 Mississauga Library System	12.86
27 Coquitlam Public Library	12.96
28 Ottawa Public Library	13.53
29 Burnaby Public Library	14.04
30 Edmonton Public Library	16.86
31 Vancouver Island Regional Library	17.43
32 St. Albert Public Library	17.51
33 Calgary Public Library	17.73
34 Barrie Public Library	17.86
35 Fraser Valley Regional Library	18.11
36 Greater Victoria Public Library	18.73
37 Markham Public Library	18.74
38 Richmond Public Library	30.19
39 Brampton Library	31.10
40 Kingston Frontenac Public Library	56.04
Avg	12.99
Median	10.53
Lower Quartile - 25%	16.86
Upper Quartile - 75%	8.19
Variance - 25% above average	16.24
Variance - 25% below average	9.74

Circulation per Staff FTE	
1 Chaleur Library Region	8,322
2 Haut-Saint-Jean Library Region	9,824
3 Fundy Library Region	10,708
4 Thunder Bay Public Library	10,747
5 Albert-Westmorland-Kent Library Region	11,222
6 Windsor Public Library	11,525
7 Saskatoon Public Library	12,248
8 York Library Region	12,698
9 Regina Public Library	12,941
10 Montréal Public Library	14,899
11 Halifax Public Libraries	15,416
12 Oshawa Public Library	16,619
13 London Public Library	17,101
14 Red Deer Public Library	17,391
15 Burlington Public Library	17,449
16 Oakville Public Library	17,951
17 Toronto Public Library	18,266
18 Bibliothèque municipale de Gatineau	18,739
19 Vaughan Public Libraries	18,937
20 Winnipeg Public Library	19,390
21 Vancouver Public Library	19,840
22 Cambridge Libraries & Galleries	19,857
23 Kitchener Public Library	23,034
24 Hamilton Public Library	23,099
25 Mississauga Library System	23,409
26 Coquitlam Public Library	23,579
27 Ottawa Public Library	24,622
28 Bibliothèques de Laval	26,397
29 Burnaby Public Library	27,376
30 Edmonton Public Library	30,688
31 Vancouver Island Regional Library	31,719
32 Calgary Public Library	32,271
33 Barrie Public Library	32,506
34 St. Albert Public Library	32,774
35 Fraser Valley Regional Library	32,968
36 Greater Victoria Public Library	34,089
37 Markham Public Library	34,105
38 Richmond Public Library	54,949
39 Brampton Library	56,607
40 Kingston Frontenac Public Library	101,987
Avg	24,457
Median	19,615
Lower Quartile - 25%	30,688
Upper Quartile - 75%	15,416
Variance - 25% above average	30,571
Variance - 25% below average	18,342

G – Ranking Reports – Outputs

Collection Turnover	
1 Chaleur Library Region	1.156
2 Fundy Library Region	1.234
3 Haut-Saint-Jean Library Region	1.379
4 York Library Region	1.512
5 Albert-Westmorland-Kent Library Region	1.535
6 Windsor Public Library	2.215
7 Montréal Public Library	2.543
8 Saskatoon Public Library	2.573
9 Bibliothèque municipale de Gatineau	2.695
10 Thunder Bay Public Library	2.763
11 Red Deer Public Library	2.893
12 Toronto Public Library	2.988
13 Winnipeg Public Library	3.367
14 Richmond Hill Public Library	3.771
15 Vancouver Public Library	3.788
16 Oshawa Public Library	4.262
17 Cambridge Libraries & Galleries	4.453
18 Regina Public Library	4.559
19 Barrie Public Library	4.559
20 London Public Library	4.617
21 Ottawa Public Library	4.736
22 Bibliothèques de Laval	4.861
23 Halifax Public Libraries	4.896
24 Burnaby Public Library	5.058
25 Burlington Public Library	5.078
26 Vaughan Public Libraries	5.408
27 Kitchener Public Library	5.429
28 Oakville Public Library	5.439
29 Vancouver Island Regional Library	5.516
30 Mississauga Library System	5.828
31 Coquitlam Public Library	5.875
32 St. Albert Public Library	6.067
33 Hamilton Public Library	6.410
34 Markham Public Library	6.494
35 Greater Victoria Public Library	6.676
36 Fraser Valley Regional Library	6.804
37 Edmonton Public Library	7.335
38 Calgary Public Library	7.458
39 Richmond Public Library	8.621
40 Brampton Library	9.276
Avg	4.553
Median	4.676
Lower Quartile - 25%	5.828
Upper Quartile - 75%	2.893
Variance - 25% above average	5.691
Variance - 25% below average	3.415

G – Ranking Reports – Rankings

Population	
1 Haut-Saint-Jean Library Region	50,274
2 St. Albert Public Library	61,466
3 Western Counties Regional Library	61,676
4 Chaleur Library Region	91,289
5 Red Deer Public Library	91,877
6 Pickering Public Library	92,950
7 Thunder Bay Public Library	108,359
8 Coquitlam Public Library	121,476
9 St. Catharines Public Library	132,000
10 Cambridge Libraries & Galleries	132,300
11 York Library Region	135,254
12 Barrie Public Library	140,000
13 Kingston Frontenac Public Library	143,865
14 Fundy Library Region	145,521
15 Oshawa Public Library	152,000
16 Albert-Westmorland-Kent Library Region	160,049
17 Burlington Public Library	175,779
18 Regina Public Library	179,246
19 Oakville Public Library	180,500
20 Richmond Hill Public Library	183,237
21 Richmond Public Library	196,858
22 Windsor Public Library	210,891
23 Saskatoon Public Library	224,300
24 Burnaby Public Library	227,389
25 Kitchener Public Library	233,425
26 Bibliothèque municipale de Gatineau	268,802
27 Vaughan Public Libraries	288,301
28 Greater Victoria Public Library	311,205
29 Markham Public Library	312,454
30 London Public Library	366,151
31 Halifax Public Libraries	372,858
32 Bibliothèques de Laval	399,400
33 Vancouver Island Regional Library	415,425
34 Surrey Libraries	462,454
35 Brampton Library	523,911
36 Hamilton Public Library	531,057
37 Vancouver Public Library	644,214
38 Fraser Valley Regional Library	688,956
39 Winnipeg Public Library	691,800
40 Mississauga Library System	738,000
41 Edmonton Public Library	812,201
42 Ottawa Public Library	927,118
43 Calgary Public Library	1,090,936
44 Montréal Public Library	1,649,519
45 Toronto Public Library	2,790,200
Avg	398,154
Median	224,300
Lower Quartile - 25%	462,454
Upper Quartile - 75%	140,000
Variance - 25% above average	497,693
Variance - 25% below average	298,616

G – Ranking Reports – Rankings

Annual Circulation	
1 Chaleur Library Region	332,878
2 Haut-Saint-Jean Library Region	417,517
3 Fundy Library Region	530,069
4 Albert-Westmorland-Kent Library Region	589,136
5 York Library Region	799,950
6 Red Deer Public Library	813,885
7 Thunder Bay Public Library	838,272
8 St. Albert Public Library	1,091,360
9 Windsor Public Library	1,233,219
10 Cambridge Libraries & Galleries	1,237,088
11 Coquitlam Public Library	1,316,163
12 Kingston Frontenac Public Library	1,427,814
13 Barrie Public Library	1,560,276
14 Bibliothèque municipale de Gatineau	1,654,665
15 Oshawa Public Library	1,872,137
16 Burlington Public Library	1,966,475
17 Richmond Hill Public Library	2,031,072
18 Saskatoon Public Library	2,149,603
19 Oakville Public Library	2,172,109
20 Regina Public Library	2,238,844
21 Kitchener Public Library	2,732,004
22 Vaughan Public Libraries	2,846,201
23 Bibliothèques de Laval	3,299,657
24 Surrey Libraries	3,699,925
25 Burnaby Public Library	3,797,307
26 London Public Library	4,249,557
27 Markham Public Library	4,342,987
28 Richmond Public Library	4,368,408
29 Halifax Public Libraries	4,875,328
30 Winnipeg Public Library	5,367,912
31 Vancouver Island Regional Library	5,481,386
32 Brampton Library	5,905,285
33 Greater Victoria Public Library	6,137,988
34 Hamilton Public Library	6,906,628
35 Fraser Valley Regional Library	7,294,815
36 Mississauga Library System	7,725,096
37 Vancouver Public Library	9,983,426
38 Montréal Public Library	10,475,369
39 Ottawa Public Library	11,156,138
40 Edmonton Public Library	13,372,504
41 Calgary Public Library	17,006,665
42 Toronto Public Library	33,252,235
Avg	4,774,985
Median	2,789,103
Lower Quartile - 25%	5,905,285
Upper Quartile - 75%	1,316,163
Variance - 25% above average	5,968,731
Variance - 25% below average	3,581,238

Total FTEs	
1 Kingston Frontenac Public Library	14.0
2 St. Albert Public Library	33.3
3 Chaleur Library Region	40.0
4 Haut-Saint-Jean Library Region	42.5
5 Red Deer Public Library	46.8
6 Barrie Public Library	48.0
7 Fundy Library Region	49.5
8 Albert-Westmorland-Kent Library Region	52.5
9 Coquitlam Public Library	55.8
10 Cambridge Libraries & Galleries	62.3
11 York Library Region	63.0
12 Thunder Bay Public Library	78.0
13 Richmond Public Library	79.5
14 Bibliothèque municipale de Gatineau	88.3
15 Brampton Library	104.3
16 Windsor Public Library	107.0
17 Oshawa Public Library	112.7
18 Burlington Public Library	112.7
19 Kitchener Public Library	118.6
20 Oakville Public Library	121.0
21 Bibliothèques de Laval	125.0
22 Markham Public Library	127.3
23 Burnaby Public Library	138.7
24 Vaughan Public Libraries	150.3
25 Vancouver Island Regional Library	172.8
26 Regina Public Library	173.0
27 Saskatoon Public Library	175.5
28 Greater Victoria Public Library	180.1
29 Fraser Valley Regional Library	221.3
30 London Public Library	248.5
31 Winnipeg Public Library	276.8
32 Hamilton Public Library	299.0
33 Halifax Public Libraries	316.3
34 Mississauga Library System	330.0
35 Edmonton Public Library	435.8
36 Ottawa Public Library	453.1
37 Vancouver Public Library	503.2
38 Calgary Public Library	527.0
39 Montréal Public Library	703.1
40 Toronto Public Library	1820.5
Avg	220.2
Median	123.0
Lower Quartile - 25%	248.5
Upper Quartile - 75%	63.0
Variance - 25% above average	275.2
Variance - 25% below average	165.1

G – Ranking Reports – Rankings

Expense Total	
1 Chaleur Library Region	\$1,982,363
2 Haut-Saint-Jean Library Region	\$2,043,892
3 Fundy Library Region	\$2,331,025
4 Albert-Westmorland-Kent Library Region	\$2,605,993
5 York Library Region	\$2,708,590
6 St. Albert Public Library	\$3,645,626
7 Coquitlam Public Library	\$3,882,640
8 Red Deer Public Library	\$4,309,003
9 Kingston Frontenac Public Library	\$4,730,171
10 Cambridge Libraries & Galleries	\$5,258,147
11 Barrie Public Library	\$6,512,064
12 Thunder Bay Public Library	\$6,898,352
13 Bibliothèque municipale de Gatineau	\$8,132,297
14 Burlington Public Library	\$9,239,252
15 Richmond Public Library	\$9,777,883
16 Oshawa Public Library	\$10,280,336
17 Windsor Public Library	\$10,292,947
18 Kitchener Public Library	\$10,922,999
19 Oakville Public Library	\$10,980,032
20 Richmond Hill Public Library	\$10,987,618
21 Markham Public Library	\$11,560,916
22 Vaughan Public Libraries	\$12,171,533
23 Bibliothèques de Laval	\$13,450,255
24 Burnaby Public Library	\$13,912,380
25 Greater Victoria Public Library	\$15,116,636
26 Brampton Library	\$15,298,678
27 Saskatoon Public Library	\$16,050,668
28 Vancouver Island Regional Library	\$18,647,278
29 Regina Public Library	\$19,383,200
30 Hamilton Public Library	\$19,997,712
31 Halifax Public Libraries	\$20,895,098
32 London Public Library	\$24,774,135
33 Fraser Valley Regional Library	\$25,177,661
34 Winnipeg Public Library	\$26,692,858
35 Calgary Public Library	\$38,774,603
36 Mississauga Library System	\$39,480,994
37 Edmonton Public Library	\$44,612,714
38 Vancouver Public Library	\$48,402,383
39 Ottawa Public Library	\$50,145,899
40 Montréal Public Library	\$76,857,777
41 Toronto Public Library	\$196,767,444
Avg	\$21,358,343
Median	\$11,560,916
Lower Quartile - 25%	\$20,895,098
Upper Quartile - 75%	\$6,512,064
Variance - 25% above average	\$26,697,928
Variance - 25% below average	\$16,018,757

Materials Expenditure	
1 Coquitlam Public Library	\$370,744
2 Red Deer Public Library	\$464,405
3 St. Albert Public Library	\$500,678
4 Cambridge Libraries & Galleries	\$575,442
5 Thunder Bay Public Library	\$634,302
6 Windsor Public Library	\$791,322
7 Oakville Public Library	\$844,802
8 Oshawa Public Library	\$899,920
9 Burlington Public Library	\$959,241
10 Kitchener Public Library	\$1,128,509
11 Richmond Public Library	\$1,142,553
12 Bibliothèque municipale de Gatineau	\$1,198,714
13 Richmond Hill Public Library	\$1,307,558
14 Burnaby Public Library	\$1,445,394
15 Bibliothèques de Laval	\$1,564,353
16 Regina Public Library	\$1,647,200
17 Markham Public Library	\$1,757,519
18 Greater Victoria Public Library	\$1,764,932
19 Saskatoon Public Library	\$1,835,852
20 Halifax Public Libraries	\$1,888,800
21 Vancouver Island Regional Library	\$2,195,691
22 Brampton Library	\$2,218,031
23 London Public Library	\$2,290,598
24 Mississauga Library System	\$2,408,061
25 Fraser Valley Regional Library	\$2,955,968
26 Winnipeg Public Library	\$3,050,161
27 Ottawa Public Library	\$4,882,000
28 Vancouver Public Library	\$5,107,872
29 Edmonton Public Library	\$5,997,479
30 Calgary Public Library	\$7,937,000
31 Toronto Public Library	\$16,976,163
Avg	\$2,540,041
Median	\$1,647,200
Lower Quartile - 25%	\$2,408,061
Upper Quartile - 75%	\$899,920
Variance - 25% above average	\$3,175,051
Variance - 25% below average	\$1,905,031

G – Ranking Reports – Rankings

Annual Hours of Library Service	
1 Barrie Public Library	3,121
2 St. Albert Public Library	3,456
3 Coquitlam Public Library	6,399
4 Red Deer Public Library	6,604
5 Thunder Bay Public Library	9,556
6 Cambridge Libraries & Galleries	10,691
7 Richmond Hill Public Library	10,725
8 Oshawa Public Library	12,116
9 Richmond Public Library	14,008
10 Burlington Public Library	14,730
11 Burnaby Public Library	15,323
12 Kitchener Public Library	15,825
13 Brampton Library	16,150
14 Oakville Public Library	16,845
15 Vaughan Public Libraries	17,252
16 Markham Public Library	19,279
17 Chaleur Library Region	20,804
18 Fundy Library Region	21,060
19 Haut-Saint-Jean Library Region	21,112
20 Saskatoon Public Library	22,079
21 Windsor Public Library	23,500
22 Regina Public Library	23,505
23 Bibliothèque municipale de Gatineau	23,550
24 Bibliothèques de Laval	25,272
25 Albert-Westmorland-Kent Library Region	25,974
26 York Library Region	27,638
27 Greater Victoria Public Library	28,343
28 Halifax Public Libraries	37,261
29 London Public Library	39,069
30 Winnipeg Public Library	47,825
31 Hamilton Public Library	48,362
32 Edmonton Public Library	51,648
33 Calgary Public Library	54,168
34 Mississauga Library System	54,350
35 Vancouver Public Library	57,408
36 Vancouver Island Regional Library	62,426
37 Fraser Valley Regional Library	62,684
38 Ottawa Public Library	80,113
39 Montréal Public Library	120,300
40 Toronto Public Library	263,323
Avg	35,846
Median	22,790
Lower Quartile - 25%	47,825
Upper Quartile - 75%	15,323
Variance - 25% above average	44,808
Variance - 25% below average	26,885

Annual In Person Visits	
1 St. Albert Public Library	302,760
2 Thunder Bay Public Library	555,092
3 Red Deer Public Library	586,260
4 Coquitlam Public Library	644,929
5 Oshawa Public Library	686,296
6 Barrie Public Library	713,639
7 Cambridge Libraries & Galleries	795,908
8 Kingston Frontenac Public Library	852,794
9 Burlington Public Library	931,448
10 Bibliothèque municipale de Gatineau	944,450
11 Windsor Public Library	1,065,450
12 Oakville Public Library	1,134,500
13 Richmond Hill Public Library	1,136,550
14 Bibliothèques de Laval	1,161,205
15 Kitchener Public Library	1,201,009
16 Vaughan Public Libraries	1,215,415
17 Regina Public Library	1,329,135
18 Saskatoon Public Library	1,688,388
19 Richmond Public Library	1,838,157
20 Burnaby Public Library	1,914,530
21 Brampton Library	2,092,269
22 Markham Public Library	2,122,986
23 Surrey Libraries	2,276,983
24 Halifax Public Libraries	2,322,740
25 Vancouver Island Regional Library	2,567,125
26 Winnipeg Public Library	2,689,454
27 Greater Victoria Public Library	2,853,000
28 London Public Library	3,231,680
29 Fraser Valley Regional Library	3,487,711
30 Hamilton Public Library	4,089,150
31 Mississauga Library System	4,753,900
32 Ottawa Public Library	5,275,850
33 Edmonton Public Library	5,303,482
34 Calgary Public Library	5,350,000
35 Vancouver Public Library	6,523,630
36 Montréal Public Library	6,527,744
37 Toronto Public Library	19,064,857
Avg	2,735,959
Median	1,838,157
Lower Quartile - 25%	3,231,680
Upper Quartile - 75%	944,450
Variance - 25% above average	3,419,949
Variance - 25% below average	2,051,969

G – Ranking Reports – Key Rates

Registrations as % of Population	
1 Bibliothèques de Laval	20.47%
2 Montréal Public Library	22.48%
3 Brampton Library	26.85%
4 Thunder Bay Public Library	29.53%
5 Bibliothèque municipale de Gatineau	32.71%
6 Surrey Libraries	34.66%
7 Cambridge Libraries & Galleries	35.06%
8 Red Deer Public Library	36.19%
9 Oshawa Public Library	37.11%
10 Fraser Valley Regional Library	38.79%
11 Vancouver Island Regional Library	39.04%
12 Ottawa Public Library	39.04%
13 Barrie Public Library	39.52%
14 Mississauga Library System	40.10%
15 Kitchener Public Library	40.26%
16 Halifax Public Libraries	41.03%
17 Calgary Public Library	41.04%
18 St. Albert Public Library	41.13%
19 Windsor Public Library	42.32%
20 Burlington Public Library	43.13%
21 Vaughan Public Libraries	44.24%
22 Toronto Public Library	45.54%
23 Regina Public Library	45.85%
24 Albert-Westmorland-Kent Library Region	47.31%
25 Chaleur Library Region	47.66%
26 London Public Library	49.40%
27 Edmonton Public Library	53.25%
28 Richmond Hill Public Library	53.39%
29 Fundy Library Region	53.76%
30 Winnipeg Public Library	53.97%
31 Vancouver Public Library	54.62%
32 Hamilton Public Library	54.94%
33 York Library Region	57.36%
34 Coquitlam Public Library	60.34%
35 Greater Victoria Public Library	62.47%
36 Richmond Public Library	62.62%
37 Saskatoon Public Library	64.37%
38 Markham Public Library	64.99%
39 Burnaby Public Library	80.61%
40 Haut-Saint-Jean Library Region	87.25%
Avg	46.61%
Median	43.68%
Lower Quartile - 25%	53.97%
Upper Quartile - 75%	39.04%
Variance - 25% above average	58.26%
Variance - 25% below average	34.96%

Salary as a % of Total Expenditures	
1 Mississauga Library System	49.51%
2 Vancouver Island Regional Library	50.59%
3 Richmond Hill Public Library	51.29%
4 Regina Public Library	51.87%
5 Winnipeg Public Library	53.40%
6 Brampton Library	54.71%
7 Barrie Public Library	55.10%
8 London Public Library	57.28%
9 Saskatoon Public Library	57.66%
10 Burnaby Public Library	59.72%
11 Ottawa Public Library	60.10%
12 Edmonton Public Library	60.55%
13 Fraser Valley Regional Library	61.47%
14 Thunder Bay Public Library	62.22%
15 Windsor Public Library	62.54%
16 Oakville Public Library	63.21%
17 Richmond Public Library	63.74%
18 Oshawa Public Library	64.32%
19 Bibliothèques de Laval	64.43%
20 Bibliothèque municipale de Gatineau	66.51%
21 Kitchener Public Library	66.74%
22 Markham Public Library	66.77%
23 Montréal Public Library	67.32%
24 Red Deer Public Library	67.48%
25 Vancouver Public Library	69.17%
26 Cambridge Libraries & Galleries	71.98%
27 St. Albert Public Library	72.53%
28 Greater Victoria Public Library	72.82%
29 Vaughan Public Libraries	73.36%
30 Burlington Public Library	73.59%
31 Halifax Public Libraries	74.10%
32 Toronto Public Library	77.36%
33 Calgary Public Library	79.53%
34 Coquitlam Public Library	87.13%
35 Chaleur Library Region	90.68%
36 Hamilton Public Library	91.76%
37 York Library Region	92.69%
38 Fundy Library Region	94.57%
39 Haut-Saint-Jean Library Region	94.99%
40 Albert-Westmorland-Kent Library Region	95.42%
41 Kingston Frontenac Public Library	100.00%
Avg	69.52%
Median	66.74%
Lower Quartile - 25%	74.10%
Upper Quartile - 75%	60.10%
Variance - 25% above average	86.90%
Variance - 25% below average	52.14%

G – Ranking Reports – Key Rates

Materials as a % of Total Expenditures	
1 Mississauga Library System	6.10%
2 Windsor Public Library	7.69%
3 Oakville Public Library	7.69%
4 Regina Public Library	8.50%
5 Toronto Public Library	8.63%
6 Oshawa Public Library	8.75%
7 Halifax Public Libraries	9.04%
8 Thunder Bay Public Library	9.19%
9 London Public Library	9.25%
10 Coquitlam Public Library	9.55%
11 Ottawa Public Library	9.74%
12 Kitchener Public Library	10.33%
13 Burlington Public Library	10.38%
14 Burnaby Public Library	10.39%
15 Vancouver Public Library	10.55%
16 Red Deer Public Library	10.78%
17 Cambridge Libraries & Galleries	10.94%
18 Winnipeg Public Library	11.43%
19 Saskatoon Public Library	11.44%
20 Bibliothèques de Laval	11.63%
21 Greater Victoria Public Library	11.68%
22 Richmond Public Library	11.69%
23 Fraser Valley Regional Library	11.74%
24 Vancouver Island Regional Library	11.77%
25 Richmond Hill Public Library	11.90%
26 Edmonton Public Library	13.44%
27 St. Albert Public Library	13.73%
28 Brampton Library	14.50%
29 Bibliothèque municipale de Gatineau	14.74%
30 Markham Public Library	15.20%
31 Calgary Public Library	20.47%
Avg	11.06%
Median	10.78%
Lower Quartile - 25%	11.77%
Upper Quartile - 75%	9.19%
Variance - 25% above average	13.83%
Variance - 25% below average	8.30%