



Canadian **Urban** Libraries Council
Conseil des Bibliothèques **Urbaines** du Canada

2013 CANADIAN PUBLIC LIBRARY STATISTICS



Report prepared by Jennifer Marriott
for the Canadian Urban Libraries Council (CULC)/Conseil des Bibliothèques Urbaines du Canada (CBUC)

General Information

	Library Name	Population	City	Province	Postal Code	Library Director	Director's Phone Number	Director's Fax Number	Director's Email Address
1	Toronto Public Library	2,771,770	Toronto	ON	M4W 2G8	Anne Bailey	(416) 393-7032	(416) 393-7083	citylibrarian@torontopubliclibrary.ca
2	Montréal, Bibliothèque de	1,717,767	Montréal	QC	H3C 0G4	Louise Guillemette-Labory	(514) 872-1608	(514) 872-5588	lglabory@ville.montreal.qc.ca
3	Calgary Public Library	1,149,552	Calgary	AB	T2G 2M2	Bill Ptacek	(403) 260-2600	(403) 237-5393	Bill.Ptacek@calgarypubliclibrary.com
4	Ottawa Public Library	943,260	Ottawa	ON	K1P 5M2	Danielle McDonald	(613) 358-0242 x32189	(613) 567-8815	Danielle.mcdonald@bibliooottawalibrary.ca
5	Edmonton Public Library	817,498	Edmonton	AB	T5J 2V4	Linda Cook	(780) 496-7050	(780) 496-7097	lcook@epl.ca
6	Mississauga Library System	752,000	Mississauga	ON	L5B 3Y3	Rose Vespa	(905) 615-3200 x3601	(905) 615-3625	rose.vespa@mississauga.ca
7	Winnipeg Public Library	704,800	Winnipeg	MB	R3C 3P5	Rick Walker	(204) 986-6472	(204) 942-5671	rwalker@winnipeg.ca
8	Fraser Valley Regional Library	693,276	Abbotsford	BC	V2S 5Y1	Rob O'Brennan	(604) 859-7141 x7004	(604) 859-4788	robert.obrennan@fvrl.bc.ca
9	Vancouver Public Library	613,500	Vancouver	BC	V6B 6B1	Sandra Singh	(604) 331-4007	(604) 331-4080	sandra.singh@vpl.ca
10	Brampton Library	557,800	Brampton	ON	L6W 3L6	Rebecca Raven	(905) 793-4636 x4344	(905) 453-0810	rraven@bramlib.on.ca
11	Hamilton Public Library	540,000	Hamilton	ON	L8N 4E4	Paul Takala	(905) 546-3200 x3214	(905) 546-3202	ptakala@hpl.ca
12	Surrey Libraries	504,661	Surrey	BC	V3T 4B8	Melanie Houlden	(604) 598-7305	(604) 598-7310	mghoulden@surrey.ca
13	Vancouver Island Regional Library	418,831	Nanaimo	BC	V9R 5N3	Rosemary Bonanno	(250) 729-2313	(250) 758-2482	rbonanno@virl.bc.ca
14	London Public Library	373,730	London	ON	N6A 6H9	Susanna Hubbard Krimmer	(519) 661-5143	(519) 663-5396	susanna.krimmer@lpl.london.on.ca
15	Halifax Public Libraries	372,858	Dartmouth	NS	B2Y 4P8			(902) 490-5762	
16	Markham Public Library	332,000	Markham	ON	L3P 3A7	Catherine Biss	(905) 513-7977 x5999	(905) 471-6015	cbiss@markham.library.on.ca
17	Greater Victoria Puplic Library	318,870	Victoria	BC	V8W 3H2	Maureen Sawa	(250) 413-0356	(250) 385-5971	msawa@gvpl.ca
18	Bibliothèque municipale de Gatineau	275,770	Gatineau	QC	J8X 3Y9	Carole Lagüe	(819) 243-2345 x2548	(819) 243-2399	lague.carole@gatineau.ca
19	Saskatoon Public Library	248,700	Saskatoon	SK	S7K 0J6	Zenon Zuzak	(306) 975-7575	(306) 975-7542	z.zuzak@saskatoonlibrary.ca
20	Kitchener Public Library	239,980	Kitchener	ON	N2H 2H1	Sonia Lewis	(519) 743-0491	(519) 743-1261	sonia.lewis@kpl.org
21	Burnaby Public Library	229,464	Burnaby	BC	V5H 4N5	Edel Toner-Rogala	(604) 436-5431	(604) 436-2961	edel.toner-rogala@bpl.bc.ca
22	Richmond Hill Public Library	197,900	Richmond Hill	ON	L4C 0H5	Louise Procter Maio	(905) 770-0310 x420	(905) 770-0312	lproctermaio@rhpl.ca
23	Richmond Public Library	197,631	Richmond	BC	V6Y 1R8	Greg Buss	(604) 231-6418	(604) 278-0459	greg.buss@yourlibrary.ca
24	Regina Public Library	193,100	Regina	SK	S4P 3Z5	Jeff Barber	(306) 777-6099	(306) 949-7263	jbarber@reginalibrary.ca
25	Oakville Public Library	184,000	Oakville	ON	L6J 2Z4	Charlotte Meissner	(905) 815-2029	(905) 815-2024	cmeissner@oakville.ca
26	Burlington Public Library	174,432	Burlington	ON	L7R 1J4	Maureen Barry	(905) 639-3611 x1100	(905) 681-7277	barrym@bpl.on.ca
27	Oshawa Public Library	152,000	Oshawa	ON	L1H 1N2	Ian Heckford	(905) 579-6111 x5212	(905) 433-8107	iheckford@oshawalibrary.on.ca
28	Barrie Public Library	143,000	Barrie	ON	L4M 1L6	Al Davis	(705) 728-1010 x7500	(705) 728-4322	al.davis@barrie.ca
29	Idea Exchange	132,700	Cambridge	ON	N1S 2K6	Greg Hayton	(519) 621-0460 x137	(519) 621-2080	ghayton@ideaexchange.org
30	Coquitlam Public Library	127,809	Coquitlam	BC	V3J 6A9	Todd Gnissios	(604) 937-4132	(604) 931-6739	tgnissiosl@library.coquitlam.bc.ca
31	Thunder Bay Public Library	108,359	Thunder Bay	ON	P7B 1A9	John Pateman	(807) 684-6802	(807) 344-5119	jpateman@tbpl.ca
32	BAnQ - Grande Bibliothèque		Montréal	QC	H2L 5C4	Guy Berthiaume	(514) 873-1101 x3250	(514) 864-3818	pdg@banq.qc.ca
	Total	16,187,018							
	Average	522,162							
	Median	332,000							

General Information

Library Name	Website	Number of Locations	Does this system have a central library?	Administrative Locations that do not directly	Registered Borrowers/ Active Users	Number of Bookmobiles	Floor Space (Sq Ft)	Lease Space (Sq Ft)	Leased Space %
1 Toronto Public Library	www.torontopubliclibrary.ca	98	Yes	Yes	1,184,434	2	1,857,610	116,414	6.27%
2 Montréal, Bibliothèque de	bibliomontreal.com	45	No	Yes	366,916	1	685,552	91,073	13.28%
3 Calgary Public Library	calgarypubliclibrary.com	18	Yes	Yes	420,561	0	460,630	11,673	2.53%
4 Ottawa Public Library	www.biblioottawalibrary.ca	33	Yes	Yes	342,383	2	449,536	102,506	22.80%
5 Edmonton Public Library	www.epl.ca	17	Yes	No	349,841	0	429,358	96,107	22.38%
6 Mississauga Library System	www.mississauga.ca/library	18	Yes	Yes	373,400	0	395,166	28,083	7.11%
7 Winnipeg Public Library	winnipeg.ca/library	20	Yes	No		0	342,701	65,350	19.07%
8 Fraser Valley Regional Library	www.fvrl.ca	25	No	Yes	267,169	0	247,783	0	0.00%
9 Vancouver Public Library	www.vpl.ca	22	Yes	No	427,975	0	499,953	37,617	7.52%
10 Brampton Library	www.bramptonlibrary.ca	7	No	Yes	147,940	0	123,636	98,944	80.03%
11 Hamilton Public Library	www.hpl.ca	23	Yes	No	279,542	2	318,683	35,564	11.16%
12 Surrey Libraries	www.surreylibraries.ca	9	Yes	No	166,369	0	188,246	184,781	98.16%
13 Vancouver Island Regional Library	www.virl.bc.ca	38	No	Yes	156,724	0	165,270	0	0.00%
14 London Public Library	www.londonpubliclibrary.ca	16	Yes	Yes	179,371	0	327,968	38,883	11.86%
15 Halifax Public Libraries	www.halifaxpubliclibraries.ca	14	No	Yes	159,635	0	211,253	97,053	45.94%
16 Markham Public Library	www.markhampubliclibrary.ca	7	No	Yes	256,794	0	153,241	0	0.00%
17 Greater Victoria Public Library	www.gvpl.ca	10	Yes	No	207,196	0	141,569	0	0.00%
18 Bibliothèque municipale de Gatineau	bibliotheque.gatineau.ca	11	Yes	Yes	94,819	0	95,678	3,443	3.60%
19 Saskatoon Public Library	www.saskatoonlibrary.ca	8	Yes	No	155,976	0	148,968	5,600	3.76%
20 Kitchener Public Library	www.kpl.org	5	Yes	No	92,802	0	126,440	0	0.00%
21 Burnaby Public Library	www.bpl.bc.ca	4	Yes	No	158,108	1	103,000	0	0.00%
22 Richmond Hill Public Library	www.rhpl.richmondhill.on.ca	4	Yes	No	65,923	0	99,600	6,300	6.33%
23 Richmond Public Library	www.yourlibrary.ca	4	Yes	No	114,336	0	69,771	16,487	23.63%
24 Regina Public Library	www.reginalibrary.ca	9	Yes	No	76,890	0	160,730	11,592	7.21%
25 Oakville Public Library	www.opl.on.ca	6	Yes	No	91,055	0	95,044	0	0.00%
26 Burlington Public Library	www.bpl.on.ca	7	No	No	79,064	0	106,784	106,784	100.00%
27 Oshawa Public Library	www.oshawalibrary.on.ca	4	Yes	No	84,367	0	94,000	7,520	8.00%
28 Barrie Public Library	library.barrie.on.ca	2	Yes	No	51,377	0	56,000	0	0.00%
29 Idea Exchange	www.ideaexchange.org	4	Yes	No	44,966	0	71,675	0	0.00%
30 Coquitlam Public Library	www.library.coquitlam.bc.ca	2	Yes	No	55,894	1	58,158	0	0.00%
31 Thunder Bay Public Library	www.tbpl.ca	4	No	No	33,332	0	59,656	3,900	6.54%
32 BANQ - Grande Bibliothèque	www.banq.qc.ca	1	No	No		0	355,080	0	0.00%
Total		495			6,485,159	9	8,698,739	1,165,674	507.18%
Average		15			216,172	2			
Median		9			157,416	2	156,986	37,617	11.16%

Annual Activity

Library Name	Population	Registered Borrowers/Active	Annual In Person Visits	Annual Circulation	Children's Circulation	Youth Circulation	Interlibrary Loans borrowed	Interlibrary Loans loaned	In-House Use of Library	Program Attendance	Children's Program Attendance	Youth Program Attendance
1 Toronto Public Library	2,771,770	1,184,434	18,485,372	32,145,021	8,632,812	797,144	1,903	3,736	6,709,668	808,121	454,391	61,447
2 Montréal, Bibliothèque de	1,717,767	366,916	6,712,019	11,464,590	4,957,928		1,500	2,133	2,354,933	437,926	356,116	
3 Calgary Public Library	1,149,552	420,561	5,315,248	16,055,563	6,015,797	510,230	2,985	3,068	2,614,872	323,319	194,417	27,118
4 Ottawa Public Library	943,260	342,383	4,812,608	11,011,617	3,701,307	441,054	5,588	3,361	1,647,610	219,141	174,922	6,806
5 Edmonton Public Library	817,498	349,841	5,218,136	10,142,357	3,422,613	772,141	10,542	4,151	1,346,600	323,009	242,181	27,380
6 Mississauga Library System	752,000	373,400	4,576,700	6,611,526	2,443,612	237,639	834	1,996	1,372,900	148,377	79,381	10,599
7 Winnipeg Public Library	704,800											
8 Fraser Valley Regional Library	693,276	267,169		7,075,741	2,408,196	240,608	5,156	2,202		202,469	143,278	6,649
9 Vancouver Public Library	613,500	427,975	6,904,136	9,519,785	2,915,130	485,986	5,113	10,513	1,692,450	237,767	194,117	4,466
10 Brampton Library	557,800	147,940	2,111,450	6,139,914	2,313,852	368,166	1,589	4,891	539,000	63,786	45,552	4,322
11 Hamilton Public Library	540,000	279,542	3,727,950	6,887,602			3,729	3,978	811,650	158,216	128,194	2,058
12 Surrey Libraries	504,661	166,369	2,391,273	4,037,919	2,458,741		4,249	4,429	582,595	157,923	139,802	5,695
13 Vancouver Island Regional Library	418,831	156,724	2,983,552	5,317,305	1,262,908	100,534	6,055	2,682	5,333	73,502	40,552	1,956
14 London Public Library	373,730	179,371	2,939,228	4,141,506	1,168,698	122,767	1,673	3,552	563,050	203,999		
15 Halifax Public Libraries	372,858	159,635		4,709,496			3,691	4,673	1,128,660	151,583		
16 Markham Public Library	332,000	256,794	2,385,862	4,792,913			229	272	855,425	104,493		
17 Greater Victoria Public Library	318,870	207,196	2,669,400	6,390,569	2,027,516	153,811	7,426	3,036	552,150	69,659	53,723	4,303
18 Bibliothèque municipale de Gatineau	275,770	94,819	963,998	1,719,615	826,448	84,939	1,163	866	292,599	43,248	36,136	426
19 Saskatoon Public Library	248,700	155,976	2,967,720	3,096,483	598,766	81,910	2,901	1,083		104,058	30,637	7,117
20 Kitchener Public Library	239,980	92,802	1,172,700	2,537,802	657,451	88,618	1,726	4,289	934,392	66,502	34,336	2,829
21 Burnaby Public Library	229,464	158,108	1,791,917	3,402,270	1,392,182		2,039	6,226		58,907	49,782	662
22 Richmond Hill Public Library	197,900	65,923	1,078,740	2,439,033	168,802	75,150	720	1,541	440,440	48,882	27,130	14,323
23 Richmond Public Library	197,631	114,336	1,744,712	3,783,380	1,733,601	220,494	2,329	1,124	439,900	75,906	63,483	1,433
24 Regina Public Library	193,100	76,890	1,329,929	2,292,820	588,344	36,276	1,813	141	0	137,483	60,711	2,642
25 Oakville Public Library	184,000	91,055	1,091,050	2,094,206	798,387		3,559	3,637	316,450	67,801	64,412	2,091
26 Burlington Public Library	174,432	79,064	989,690	2,090,244	272,433	24,616	1,547	2,121	256,550	50,352	33,644	4,420
27 Oshawa Public Library	152,000	84,367	735,904	1,881,222	650,278	95,110	5,501	6,197	185,884	40,753	23,027	2,755
28 Barrie Public Library	143,000	51,377	395,961	1,596,027	688,282		3,481	3,233	170,144	26,054	23,421	
29 Idea Exchange	132,700	44,966	788,233	1,221,786			3,199	2,750	179,750	42,620	41,003	
30 Coquitlam Public Library	127,809	55,894	706,889	1,301,683	579,522	62,914	1,629	2,707	165,168	43,508	28,800	8,362
31 Thunder Bay Public Library	108,359	33,332	515,296	805,848	150,317	19,535	892	3,013	267,600	28,838	18,388	1,466
32 BAnQ - Grande Bibliothèque												
Total	16,187,018	6,485,159	87,505,673	176,705,843	52,833,923	5,019,642	94,761	97,601	26,425,773	4,518,202	2,781,536	211,325
Average	522,162	216,172	3,125,203	5,890,195	2,032,074	239,031	3,159	3,253	1,016,376	150,607	103,020	8,805
Maximum	2,771,770	1,184,434	18,485,372	32,145,021	8,632,812	797,144	10,542	10,513	6,709,668	808,121	454,391	61,447
Minimum	108,359	33,332	395,961	805,848	150,317	19,535	229	141	5,333	26,054	18,388	426
Median	332,000	157,416	2,248,656	4,089,713	1,327,545	122,767	2,615	3,052	557,600	89,982	53,723	4,371

Annual Activity

Library Name	Total Number of Library Programs	Total Number of Children's Programs	Total Number of Youth Programs	Programs (Total Hours)	Reference Transactions/Information	Directional and Policy Transactions	Electronic Reference Transactions	Percentage Electronic Questions	Annual Hours of Library	Annual Hours at the Central	Annual Hours of all Branches
1 Toronto Public Library	30,921	15,133	2,684	30,921	2,196,787	4,933,509	20,971	0.955%	265,813	3,175	258,725
2 Montréal, Bibliothèque de	23,393	19,788			788,940		495	0.063%	119,844		119,160
3 Calgary Public Library	13,063	5,642	1,411		332,417	358,092	8,567	2.577%	58,073	3,365	54,713
4 Ottawa Public Library	12,153	6,965	466		647,972		33,635	5.191%	80,113	3,150	73,651
5 Edmonton Public Library	12,778	8,966	696	10,868	900,000	1,100,000	55,330	6.148%	53,081	3,657	49,424
6 Mississauga Library System	7,877	3,224	715		217,550		5,900	2.712%	54,350	3,600	50,750
7 Winnipeg Public Library											
8 Fraser Valley Regional Library	6,856	3,407	413						64,570		64,570
9 Vancouver Public Library	8,144	6,305	308		841,433	487,871	12,965	1.541%	60,343	3,302	57,041
10 Brampton Library	2,997	1,767	252	3,249	218,244	0	3,068	1.406%	19,900	0	19,900
11 Hamilton Public Library	7,329	3,887	182		376,300	133,000	4,800	1.276%	48,112	3,450	44,662
12 Surrey Libraries	2,757	2,365	382				3,354	0.000%	27,018	3,394	27,018
13 Vancouver Island Regional Library	3,760	2,180	188		267,850	0	9,950	3.715%	63,584	0	63,584
14 London Public Library	15,768				705,211	573,677	10,387	1.473%	38,798	3,298	35,500
15 Halifax Public Libraries	7,380				214,650		2,602	1.212%	35,876	0	31,737
16 Markham Public Library	5,446				109,738	259,813	611	0.557%	22,804	0	22,804
17 Greater Victoria Public Library	2,793	1,724	386		347,650		2,500	0.719%	28,942	3,297	25,645
18 Bibliothèque municipale de Gatineau	1,847	1,592	18		66,314	112,684	676	1.019%	23,003	3,241	19,762
19 Saskatoon Public Library	4,140	505	296		490,166		451	0.092%	22,195	3,160	19,036
20 Kitchener Public Library	1,989	1,690	110		75,340			0.000%	15,825	3,273	12,500
21 Burnaby Public Library	1,604	920	28		208,124	53,657	4,623	2.221%	15,298	3,617	9,806
22 Richmond Hill Public Library	2,519	1,652	535	3,779	103,324	0	676	0.654%	10,725	3,325	7,400
23 Richmond Public Library	2,718	2,122	101	2,876	162,727	33,949	5,040	3.097%	14,332	3,831	10,494
24 Regina Public Library	6,026	2,840	199	0	141,360	78,468	7,656	5.416%	24,566	3,271	21,295
25 Oakville Public Library	2,894	2,287	42		30,150	214,400	2,250	7.463%	16,845	3,187	13,658
26 Burlington Public Library	2,026	1,466	98		101,726		3,514	3.454%	15,488		15,488
27 Oshawa Public Library	2,405	1,354	207	4,810	87,312		500	0.573%	12,596	3,808	8,788
28 Barrie Public Library	1,271	944			51,561			0.000%	6,450	3,300	3,150
29 Idea Exchange	1,605	1,504		1,280	33,400		2,300	6.886%	10,681	3,137	7,544
30 Coquitlam Public Library	1,166	543	159	1,267	75,541	9,536	638	0.845%	6,345	3,100	3,100
31 Thunder Bay Public Library	1,510	581	56	1,888	98,300	66,800	11,450	11.648%	9,489	2,762	6,727
32 BAnQ - Grande Bibliothèque											
Total	197,135	101,353	9,932	60,938	9,890,087	8,415,456	214,909	72.912%	1,245,059	76,700	1,157,632
Average	6,571	3,754	414	6,771	353,217	601,104	7,960	2.804%	41,502	3,335	38,588
Maximum	30,921	19,788	2,684	30,921	2,196,787	4,933,509	55,330	11.648%	265,813	3,831	258,725
Minimum	1,166	505	18	1,267	30,150	9,536	451	0.063%	6,345	2,762	3,100
Median	3,379	2,122	230	3,249	211,387	173,700	3,514	1.507%	23,785	3,298	22,050

Annual Activity

Library Name	Annual Hours of Bookmobile	Additions (Items)	Additions (Titles)	Holdings (Items)	Holding (Titles)	Current Serial Subscription	Print Subscription (Titles)	Print Subscription (Copies)
1 Toronto Public Library	2,163	730,231	83,037	11,011,801	4,400,368	16,746	3,397	194,267
2 Montréal, Bibliothèque de	684	314,362	63,525	4,297,211	1,186,070		10,430	15,368
3 Calgary Public Library	0	439,139	51,877	2,169,201			1,025	4,407
4 Ottawa Public Library	1,983	288,699	35,693	2,267,647	572,823		806	56,848
5 Edmonton Public Library		443,596	113,489	1,883,006	523,920	4,700	2,492	71,584
6 Mississauga Library System	0	31,383	13,045	1,266,201	320,026	4,682	1,033	4,656
7 Winnipeg Public Library								
8 Fraser Valley Regional Library		188,256	12,776	1,001,210	201,722	3,415	503	3,415
9 Vancouver Public Library	0	168,038	44,522	2,556,703	1,685,138	33,257	5,394	9,586
10 Brampton Library	0	92,096	26,852	699,418	272,219	265	247	679
11 Hamilton Public Library	1,675							
12 Surrey Libraries		88,516		823,029	232,014		2,926	2,926
13 Vancouver Island Regional Library	0	146,352	35,663	856,655	245,442	521	487	2,382
14 London Public Library	0	84,859	19,585	931,366	342,016	1,546	1,179	1,458
15 Halifax Public Libraries	0	148,211	33,862	975,501	324,805	3,117	905	2,940
16 Markham Public Library	0	95,761	23,940	791,336	310,131		366	1,044
17 Greater Victoria Public Library	0	84,600	27,848	743,980	374,645	0	730	1,809
18 Bibliothèque municipale de Gatineau		41,558	17,457	639,441	296,307	1,114	344	1,110
19 Saskatoon Public Library		104,040	76,443	824,258	368,343	10,358	1,312	46,985
20 Kitchener Public Library		63,838	17,895	499,301	321,054		271	526
21 Burnaby Public Library	1,875	91,730	23,841	813,901	469,176		932	1,001
22 Richmond Hill Public Library	0	105,120	63,423	561,687	387,467	599	599	22,164
23 Richmond Public Library	0	92,067	16,552	455,082	137,914	11,031	177	374
24 Regina Public Library	0	104,554	36,819	449,336	221,889	710	700	1,933
25 Oakville Public Library	0	37,425	21,451	388,376	155,350	58,817	234	562
26 Burlington Public Library		60,522	31,385	377,090	218,334	282	354	680
27 Oshawa Public Library	0	42,363	21,911	451,000	277,000		800	10,000
28 Barrie Public Library		135,358		362,488				
29 Idea Exchange		29,700	11,244	247,699	154,477		232	439
30 Coquitlam Public Library	145	30,758	20,664	208,126	165,542		278	425
31 Thunder Bay Public Library	0	33,049		302,025	190,383		251	427
32 BAnQ - Grande Bibliothèque								
Total	8,525	4,316,181	944,799	38,854,075	14,354,575	151,160	38,404	459,995
Average	1,421	148,834	36,338	1,339,796	531,651	9,448	1,372	16,428
Maximum	2,163	730,231	113,489	11,011,801	4,400,368	58,817	10,430	194,267
Minimum	145	29,700	11,244	208,126	137,914	265	177	374
Median	1,775	92,096	27,350	791,336	310,131	3,266	715	2,158

Resources

	Library Name	Population	Operating Surplus	Municipal Revenue	Provincial Revenue	Federal Revenue	General Revenue	Donations Revenue	Other Revenue	Total Revenue	Capital project funding approved for	Salaries & Benefits
1	Toronto Public Library	2,771,770	\$0	\$168,213,996	\$5,757,296	\$255,563	\$6,500,752	\$2,026,060	\$513,534	\$183,267,201	\$33,424,174	\$138,961,658
2	Montréal, Bibliothèque de	1,717,767		\$79,905,159	\$4,507,142		\$99,560		\$1,103,334	\$85,615,195	\$26,831,544	\$53,472,078
3	Calgary Public Library	1,149,552	\$5,285,433	\$42,907,759	\$5,864,757	\$177,842	\$3,024,407	\$1,397,825	\$605,364	\$53,977,954	\$5,905,079	\$33,432,052
4	Ottawa Public Library	943,260	\$337,653	\$39,680,603	\$1,430,656	\$111,364	\$1,962,623	\$439,739		\$43,624,985	\$3,055,000	\$31,234,558
5	Edmonton Public Library	817,498		\$33,310,681	\$4,646,603		\$1,377,523	\$130,952	\$672,882	\$40,138,641	\$10,943,815	\$30,267,775
6	Mississauga Library System	752,000	\$0	\$24,197,354	\$729,206	\$0	\$1,335,392	\$9,999	\$4,621	\$26,276,572	\$325,600	\$20,531,671
7	Winnipeg Public Library	704,800										
8	Fraser Valley Regional Librar	693,276	-\$22,013	\$22,289,498	\$1,413,054	\$0	\$743,021	\$118,138	\$64,136	\$24,627,847	\$40,000	\$17,507,248
9	Vancouver Public Library	613,500	\$0	\$39,180,750	\$1,335,243	\$0	\$2,310,606	\$219,021	\$681,822	\$43,727,442	\$0	\$34,017,874
10	Brampton Library	557,800	\$200,000	\$13,604,215	\$358,829	\$0	\$601,640	\$2,275	\$107,276	\$14,674,235	\$1,405,601	\$10,159,416
11	Hamilton Public Library	540,000	\$0	\$28,102,080	\$949,451	\$257,027	\$781,447	\$8,710	\$293,443	\$30,392,158		\$18,968,396
12	Surrey Libraries	504,661	\$173,338	\$15,331,870	\$984,788	\$0	\$651,684	\$67,781	\$0	\$17,036,123	\$100,000	\$12,190,982
13	Vancouver Island Regional L	418,831	\$618,561	\$16,486,624	\$1,269,698	\$13,285	\$529,562	\$62,629	\$123,904	\$18,485,702	\$10,110,694	\$10,552,075
14	London Public Library	373,730	\$117,870	\$18,455,000	\$716,699	\$18,325	\$834,560	\$427,532	\$44,990	\$20,497,106	\$201,694	\$14,293,260
15	Halifax Public Libraries	372,858	\$48,812	\$16,897,937	\$4,885,700	\$0	\$457,224	\$1,109,358	\$202,145	\$23,552,364	\$0	\$15,959,443
16	Markham Public Library	332,000		\$9,335,019	\$228,778	\$1,257	\$801,500	\$3,139	\$0	\$10,369,693	\$179,500	\$9,191,153
17	Greater Victoria Puplic Libra	318,870	\$361,335	\$14,730,253	\$644,649	\$7,592	\$710,284	\$159,572	\$107,180	\$16,359,530		\$11,586,437
18	Bibliothèque municipale de (275,770	\$0	\$8,041,313	\$742,100	\$0	\$547,822	\$10,077	\$0	\$9,341,312		\$6,155,476
19	Saskatoon Public Library	248,700	\$1,272,000	\$17,167,000	\$680,000	\$22,000	\$28,200	\$99,000	\$289,800	\$18,286,000	\$100,000	\$9,962,740
20	Kitchener Public Library	239,980	\$233	\$9,453,379	\$306,980	\$5,639	\$312,379	\$82,703	\$22,004	\$10,183,084	\$7,011,269	\$7,497,975
21	Burnaby Public Library	229,464	\$502,968	\$10,397,508	\$506,782	\$0	\$345,434	\$0	\$279,949	\$11,529,673	\$1,701,975	\$8,751,943
22	Richmond Hill Public Library	197,900	\$0	\$9,478,949	\$126,801	\$0	\$482,258	\$35,868	\$243,018	\$10,366,894	\$678,500	\$6,032,457
23	Richmond Public Library	197,631	\$503,468	\$8,025,400	\$412,303	\$76,432	\$365,150	\$1,020,250	\$0	\$9,899,535	\$0	\$6,487,382
24	Regina Public Library	193,100	\$1,289,000	\$16,593,000	\$1,684,000	\$470,000		\$9,000	\$1,063,000	\$19,819,000	\$419,000	\$10,948,000
25	Oakville Public Library	184,000	\$0	\$8,769,500	\$182,453	\$10,268	\$384,669	\$59,977	\$0	\$9,406,867	\$0	\$7,171,770
26	Burlington Public Library	174,432	\$6,946	\$9,559,000	\$229,403	\$0	\$301,987	\$4,721	\$0	\$10,095,111	\$340,900	\$7,229,559
27	Oshawa Public Library	152,000	\$302,378	\$8,414,200	\$215,441	\$0	\$141,999	\$142,578	\$78,741	\$8,992,959	\$27,592	\$6,803,596
28	Barrie Public Library	143,000	\$0	\$6,462,377	\$271,808	\$4,499	\$460,721	\$115,883	\$91,427	\$7,406,715		\$4,361,260
29	Idea Exchange	132,700	\$7,585	\$4,875,700	\$170,752		\$329,410	\$15,061	\$126,202	\$5,517,125	\$358,776	\$4,142,989
30	Coquitlam Public Library	127,809	\$0	\$4,492,306	\$264,503	\$0	\$93,500	\$11,171	\$17,244	\$4,878,724	\$0	\$3,774,759
31	Thunder Bay Public Library	108,359	\$4,109,003	\$5,387,700	\$235,861		\$131,107	\$73,054	\$11,498	\$5,839,220	\$424,000	\$4,493,495
32	BAAnQ - Grande Bibliothèque											
	Total	16,187,018	\$15,114,570	\$709,746,130	\$41,751,736	\$1,431,093	\$26,646,421	\$7,862,073	\$6,747,514	\$794,184,967	\$103,584,713	\$556,139,477
	Average	522,162	\$839,698	\$23,658,204	\$1,391,725	\$102,221	\$918,842	\$280,788	\$293,370	\$26,472,832	\$4,932,605	\$18,537,983
	Maximum	2,771,770	\$5,285,433	\$168,213,996	\$5,864,757	\$470,000	\$6,500,752	\$2,026,060	\$1,103,334	\$183,267,201	\$33,424,174	\$138,961,658
	Minimum	108,359	-\$22,013	\$4,492,306	\$126,801	\$1,257	\$28,200	\$2,275	\$4,621	\$4,878,724	\$27,592	\$3,774,759
	Median	332,000	\$320,016	\$15,031,062	\$698,350	\$20,163	\$529,562	\$77,879	\$126,202	\$16,697,827	\$424,000	\$10,355,746

Resources

Library Name	Materials Expenditure	Other Expenditures	Value City Services	Expense Total	Hours per Week for an FTE	Librarians (FTEs)	Other non-librarian staff	Total FTEs	Annual Full time Hours Total	Number of Librarians (FT)	Number of Librarians (PT)	Total number of Librarians
1 Toronto Public Library	\$17,277,081	\$30,287,046	\$0	\$186,525,785	35.00	444.0	1,269.3	1,713.3	3,118,206	384	94	478
2 Montréal, Bibliothèque de		\$32,143,118		\$85,615,196	35.00	156.5	584.1	740.6	1,347,892	118		118
3 Calgary Public Library	\$7,673,000	\$16,237,281		\$57,342,333	35.00	53.5	474.0	527.5	960,050	53	1	54
4 Ottawa Public Library	\$4,753,500	\$12,052,774		\$48,040,832	35.00	105.4	348.3	453.7	825,734	98	36	134
5 Edmonton Public Library	\$11,424,905	\$11,057,838		\$52,750,518	35.00	79.0	357.0	436.0	793,520	77	3	80
6 Mississauga Library System	\$2,431,500	\$5,094,488	\$650,533	\$28,708,192	35.00	64.9	259.6	324.5	590,590	63	8	71
7 Winnipeg Public Library					35.00				0			
8 Fraser Valley Regional Librar	\$3,302,293	\$7,142,612	\$0	\$27,952,153	35.00	40.6	192.2	232.8	423,696	37	8	45
9 Vancouver Public Library	\$4,672,606	\$5,476,474	\$0	\$44,166,954	35.00	131.7	373.4	505.1	919,282	116	86	202
10 Brampton Library	\$1,682,928	\$4,246,634	\$738,313	\$16,827,291	35.00	21.4	103.8	125.2	227,864	21	2	23
11 Hamilton Public Library	\$3,258,497	\$1,368,340	\$233,850	\$23,829,083	35.00	43.0	244.8	287.8	523,796	43	0	43
12 Surrey Libraries	\$2,264,764	\$502,627		\$14,958,373	35.00	50.0	129.0	179.0	325,780	36	26	62
13 Vancouver Island Regional L	\$2,294,359	\$10,813,063		\$23,659,497	35.00	35.0	146.0	181.0	329,420	37	0	37
14 London Public Library	\$1,981,952	\$7,832,932		\$24,108,144	35.00	58.5	177.0	235.5	428,610	56	5	61
15 Halifax Public Libraries	\$1,983,600	\$7,593,523	\$0	\$25,536,566	35.00	52.0	243.7	295.7	538,174	52	0	52
16 Markham Public Library	\$2,027,333	\$2,213,214	\$249,081	\$13,680,781	35.00	31.9	118.7	150.6	274,092	31	2	33
17 Greater Victoria Puplic Libr	\$2,067,926	\$823,856		\$14,478,219	35.00	37.7	145.2	182.9	332,878	25	5	30
18 Bibliothèque municipale de (\$1,219,142	\$1,690,094	\$0	\$9,064,712	35.00	10.0	78.3	88.3	160,706	10	0	10
19 Saskatoon Public Library	\$1,949,890	\$5,289,409	\$1,662,328	\$18,864,367	36.25	34.0	131.7	165.7	312,345	34	0	34
20 Kitchener Public Library	\$1,200,895	\$2,535,796		\$11,234,666	36.50	21.4	92.0	113.4	215,233	21	1	22
21 Burnaby Public Library	\$1,515,052	\$3,149,209	\$965,170	\$14,381,374	37.50	33.9	100.6	134.5	262,275	21	16	37
22 Richmond Hill Public Librar	\$1,569,014	\$2,970,377	\$1,209,746	\$11,781,594	35.00	21.1	63.8	84.9	154,518	19	8	27
23 Richmond Public Library	\$1,005,802	\$1,627,265	\$0	\$9,120,449	35.00	26.1	70.2	96.3	175,266	17	7	24
24 Regina Public Library	\$1,492,552	\$7,582,000		\$20,022,552	36.25	26.0	140.0	166.0	312,910	24	2	26
25 Oakville Public Library	\$851,123	\$2,312,497	\$0	\$10,335,390	35.00	31.6	102.0	133.6	243,152	24	12	36
26 Burlington Public Library	\$1,096,609	\$1,413,708	\$0	\$9,739,876	35.00	21.4	97.4	118.8	216,216	20	3	23
27 Oshawa Public Library	\$851,379	\$2,304,569	\$318,000	\$10,277,544	35.00	21.3	87.1	108.4	197,288	17	2	19
28 Barrie Public Library		\$1,842,644	\$816,709	\$7,020,613	35.00	8.7	48.1	56.8	103,376	8	1	9
29 Idea Exchange	\$538,580	\$670,434		\$5,352,003	35.00	18.3	44.0	62.3	113,386	14	10	24
30 Coquitlam Public Library	\$394,304	\$113,713	\$7,100	\$4,289,876	35.00	13.8	32.7	46.5	84,630	11	5	16
31 Thunder Bay Public Library	\$511,740	\$1,410,037		\$6,415,272	35.00	9.0	69.0	78.0	141,960	9		9
32 BAnQ - Grande Bibliothèque					35.00				0			
Total	\$83,292,326	\$189,797,572	\$6,850,830	\$836,080,205	1,126.50	1,701.7	6,323.0	8,024.7	14,652,845	1,496	343	1,839
Average	\$2,974,726	\$6,326,586	\$685,083	\$27,869,340	35.20	56.7	\$210.8	267.5	488,428	50	15	61
Maximum	\$17,277,081	\$32,143,118	\$1,662,328	\$186,525,785	37.50	444.0	1,269.3	1,713.3	3,118,206	384	94	478
Minimum	\$394,304	\$113,713	\$7,100	\$4,289,876	35.00	8.7	32.7	46.5	84,630	8	1	9
Median	\$1,965,921	\$3,059,793	\$694,423	\$15,892,832	35.00	34.0	130.4	165.9	312,627	28	5	35

Resources

	Library Name	Number of non-librarian	Number of non-librarian	Total number of non-	Total number of Librarians
1	Toronto Public Library	856	973	1,829	2,307
2	Montréal, Bibliothèque de	345		345	463
3	Calgary Public Library	214	475	689	743
4	Ottawa Public Library	196	410	606	740
5	Edmonton Public Library	211	307	518	598
6	Mississauga Library System	134	243	377	448
7	Winnipeg Public Library				
8	Fraser Valley Regional Librar	84	162	246	291
9	Vancouver Public Library	259	304	563	765
10	Brampton Library	49	103	152	175
11	Hamilton Public Library	122	299	421	464
12	Surrey Libraries	63	125	188	250
13	Vancouver Island Regional L	66	217	283	320
14	London Public Library	128	34	162	223
15	Halifax Public Libraries	132	285	417	469
16	Markham Public Library	39	196	235	268
17	Greater Victoria Puplic Libra	85	23	108	138
18	Bibliothèque municipale de (29	109	138	148
19	Saskatoon Public Library	61	173	234	268
20	Kitchener Public Library	65	77	142	164
21	Burnaby Public Library	43	166	209	246
22	Richmond Hill Public Library	23	92	115	142
23	Richmond Public Library	47	23	70	94
24	Regina Public Library	90	91	181	207
25	Oakville Public Library	31	130	161	197
26	Burlington Public Library	42	157	199	222
27	Oshawa Public Library	59	61	120	139
28	Barrie Public Library	30	58	88	97
29	Idea Exchange	19	70	89	113
30	Coquitlam Public Library	24	53	77	93
31	Thunder Bay Public Library	47	21	68	77
32	BAnQ - Grande Bibliothèque				
	Total	3,593	5,437	9,030	10,869
	Average	120	187	301	362
	Maximum	856	973	1,829	2,307
	Minimum	19	21	68	77
	Median	64	130	194	235

Materials

	Library Name	Population	Expense Fiction	Expense Books	Expense E-Books	Expense Periodicals	Expense Audio/Video	Expense Electronic	Expense Other Materials	Other Operating Expenditure	Expense Total Materials	Expense Total Materials
1	Toronto Public Library	2,771,770	\$3,033,114	\$9,202,164	\$1,786,601	\$1,669,679	\$3,032,739	\$3,372,499	\$0	\$88,673	\$17,277,081	\$17,277,081
2	Montréal, Bibliothèque de	1,717,767		\$5,421,262	\$49,348	\$505,159	\$673,565	\$605,096	\$80,041	\$78,330,073	\$7,285,123	\$7,285,123
3	Calgary Public Library	1,149,552		\$3,116,400	\$700,000	\$345,000	\$1,721,800	\$925,000	\$0	\$864,800	\$6,108,200	\$7,673,000
4	Ottawa Public Library	943,260		\$3,277,717	\$190,000	\$273,588	\$906,046	\$723,253	\$15,953	\$47,765	\$5,196,557	\$4,753,500
5	Edmonton Public Library	817,498	\$2,108,319	\$3,920,487	\$478,121	\$346,075	\$2,775,175	\$1,482,341	\$153,478	\$160,908	\$8,677,556	\$11,424,905
6	Mississauga Library System	752,000	\$641,238	\$1,352,195	\$184,447	\$239,982	\$364,400	\$349,002	\$288,932		\$2,594,511	\$2,391,500
7	Winnipeg Public Library	704,800										
8	Fraser Valley Regional Library	693,276	\$1,627,461	\$1,500,419	\$197,041	\$207,355	\$941,932	\$648,294		\$470,510	\$3,298,000	\$3,332,975
9	Vancouver Public Library	613,500	\$650,723	\$1,630,654	\$239,298	\$520,430	\$753,948	\$680,213	\$197,340	\$391,534	\$3,782,585	\$4,672,606
10	Brampton Library	557,800	\$931,028	\$890,001	\$85,851	\$54,176	\$421,784	\$316,967	\$0	\$196,797	\$1,682,928	\$1,682,928
11	Hamilton Public Library	540,000										\$3,258,497
12	Surrey Libraries	504,661		\$1,356,863	\$239,407	\$151,329	\$333,421	\$329,448			\$2,171,061	
13	Vancouver Island Regional Library	418,831	\$755,921	\$1,198,000	\$80,000	\$124,778	\$406,992	\$370,000	\$474	\$6,282,155	\$2,100,244	\$2,317,738
14	London Public Library	373,730	\$771,107	\$1,041,809	\$88,417	\$110,834	\$425,122	\$266,408	\$2,296	\$59,922	\$1,846,469	\$1,981,952
15	Halifax Public Libraries	372,858	\$310,000	\$1,076,700	\$219,000	\$140,800	\$399,600	\$147,500	\$0	\$0	\$1,764,600	\$1,983,600
16	Markham Public Library	332,000	\$593,108	\$1,052,282	\$245,222	\$94,240	\$520,101	\$332,268	\$14,130	\$0	\$2,013,021	\$1,943,100
17	Greater Victoria Public Library	318,870	\$968,033	\$968,174	\$176,488	\$162,196	\$444,520	\$493,036	\$0	\$0	\$2,067,926	\$0
18	Bibliothèque municipale de Gatineau	275,770	\$336,875	\$900,693	\$22,977	\$78,478	\$109,747	\$130,224		\$252,366	\$1,219,142	\$1,471,508
19	Saskatoon Public Library	248,700	\$468,357	\$461,262	\$72,480	\$103,076	\$435,872	\$169,291	\$239,553		\$1,409,054	\$1,949,890
20	Kitchener Public Library	239,980	\$267,346	\$492,026	\$46,134	\$170,683	\$432,366	\$170,712			\$1,265,787	\$1,259,428
21	Burnaby Public Library	229,464	\$595,381	\$990,250	\$25,157	\$119,612	\$231,972	\$131,489	\$16,572	\$3,149,209	\$1,489,895	\$1,515,052
22	Richmond Hill Public Library	197,900	\$220,961	\$935,196	\$92,382	\$60,062	\$290,538	\$189,445	\$1,390	\$2,611,109	\$1,476,631	\$1,569,014
23	Richmond Public Library	197,631										\$1,005,802
24	Regina Public Library	193,100	\$490,479	\$853,157	\$119,799	\$120,491	\$309,366	\$228,141	\$19,075	\$162,920	\$1,530,230	\$1,492,552
25	Oakville Public Library	184,000	\$280,132	\$216,168	\$51,157	\$50,886	\$110,415	\$141,558	\$807		\$519,834	\$851,103
26	Burlington Public Library	174,432	\$328,999	\$554,164	\$183,940	\$50,103	\$206,485	\$24,764	\$23,089	\$971,479	\$858,605	\$1,099,011
27	Oshawa Public Library	152,000	\$332,717	\$497,726	\$58,479	\$43,086	\$176,268	\$113,838	\$25,533	\$96,539	\$856,451	\$947,918
28	Barrie Public Library	143,000								\$1,883,806		\$1,062,920
29	Idea Exchange	132,700	\$199,201	\$338,711	\$38,702	\$36,771	\$81,111	\$81,927			\$538,520	\$538,580
30	Coquitlam Public Library	127,809	\$193,654	\$305,522	\$15,200	\$25,866	\$21,367	\$43,537	\$66,455	\$471,861	\$462,747	\$411,492
31	Thunder Bay Public Library	108,359	\$73,978	\$305,701	\$16,545	\$33,096	\$62,514	\$71,852	\$22,032	\$1,091,909	\$495,195	\$5,005,235
32	BAnQ - Grande Bibliothèque											
	Total	16,187,018	\$16,178,132	\$43,855,703	\$5,702,193	\$5,837,831	\$16,589,166	\$12,538,103	\$1,167,150	\$97,584,335	\$79,987,953	\$92,158,010
	Average	522,162	\$703,397	\$1,624,285	\$211,192	\$216,216	\$614,414	\$464,374	\$68,656	\$5,136,018	\$2,962,517	\$3,291,358
	Maximum	2,771,770	\$3,033,114	\$9,202,164	\$1,786,601	\$1,669,679	\$3,032,739	\$3,372,499	\$288,932	\$78,330,073	\$17,277,081	\$17,277,081
	Minimum	108,359	\$73,978	\$216,168	\$15,200	\$25,866	\$21,367	\$24,764	\$474	\$47,765	\$462,747	\$411,492
	Median	332,000	\$490,479	\$990,250	\$92,382	\$120,491	\$406,992	\$266,408	\$22,032	\$470,510	\$1,764,600	\$1,946,495

Materials

Library Name	Expense Total Suppliers	Expense Publishers CDN	Expense Wholesalers CDN	Expense Other Suppliers	Expense Suppliers USA	Expense Suppliers Other	Expense Total Print Materials	Expense Total Other Materials	Children's Materials	Expense PKBK Mass Market	Materials Expenditure
1 Toronto Public Library	\$17,277,080	\$979,047	\$12,043,553	\$996,433	\$3,088,535	\$169,512	\$10,871,843	\$6,405,238	\$3,029,262	\$725,108	\$17,277,081
2 Montréal, Bibliothèque de							\$5,926,421	\$1,358,702			
3 Calgary Public Library							\$3,461,400	\$2,646,800	\$1,194,000	\$282,000	\$7,673,000
4 Ottawa Public Library	\$4,730,543		\$3,842,326	\$236,316	\$651,901	\$0	\$3,551,305	\$1,645,252	\$1,394,396	\$91,842	\$4,753,500
5 Edmonton Public Library	\$9,759,792	\$110,107	\$5,577,467	\$1,232,177	\$2,810,706	\$29,335	\$4,266,562	\$4,410,994	\$1,774,736	\$501,749	\$11,424,905
6 Mississauga Library System	\$2,898,940	\$240,135	\$2,075,049	\$328,000	\$171,956	\$83,800	\$1,592,177	\$1,002,334	\$552,305	\$195,600	\$2,431,500
7 Winnipeg Public Library											
8 Fraser Valley Regional Library	\$3,793,478	\$36,211	\$3,258,946	\$325,895	\$172,426	\$0	\$1,707,774	\$1,590,226	\$415,960	\$114,502	\$3,302,293
9 Vancouver Public Library	\$4,672,606	\$0	\$0	\$4,008,900	\$616,717	\$46,989	\$2,151,084	\$1,631,501	\$949,033	\$181,863	\$4,672,606
10 Brampton Library	\$1,943,611	\$51,024	\$1,708,084	\$39,271	\$145,232	\$0	\$944,177	\$738,751	\$291,372	\$76,400	\$1,682,928
11 Hamilton Public Library											\$3,258,497
12 Surrey Libraries	\$2,258,493	\$70,840	\$1,853,660		\$333,159	\$834	\$1,508,192	\$662,869	\$750,725		\$2,264,764
13 Vancouver Island Regional Library	\$2,317,738		\$1,634,071	\$617,154	\$66,513		\$1,322,778	\$777,466	\$295,000	\$55,000	\$2,294,359
14 London Public Library	\$1,960,858	\$58,301	\$1,577,677	\$79,483	\$245,397	\$0	\$1,152,643	\$693,826	\$397,869	\$0	\$1,981,952
15 Halifax Public Libraries	\$1,946,000	\$120,000	\$1,735,000	\$20,000	\$70,000	\$1,000	\$1,217,500	\$547,100	\$460,000	\$64,400	\$1,983,600
16 Markham Public Library	\$2,027,333	\$37,009	\$1,526,693	\$133,013	\$330,618	\$0	\$1,146,522	\$866,499	\$402,060	\$70,789	\$2,027,333
17 Greater Victoria Public Library	\$1,563,385	\$42,777	\$1,109,316	\$328,118	\$83,174	\$0	\$1,130,370	\$937,556	\$366,716	\$70,095	\$2,067,926
18 Bibliothèque municipale de Gatineau	\$1,219,143	\$168,485	\$0	\$1,041,555	\$875	\$8,228	\$979,171	\$239,971	\$267,499	\$6,013	\$1,219,142
19 Saskatoon Public Library	\$1,158,439	\$24,383	\$1,005,632		\$128,424		\$564,338	\$844,716	\$230,980	\$74,847	\$1,949,890
20 Kitchener Public Library	\$1,446,482	\$51,224	\$1,099,172	\$72,365	\$223,721		\$662,709	\$603,078	\$287,677	\$63,532	\$1,200,895
21 Burnaby Public Library	\$1,515,052			\$1,285,051	\$229,488	\$513	\$1,109,862	\$380,033	\$250,091	\$171,296	\$1,515,052
22 Richmond Hill Public Library	\$1,569,014	\$38,598	\$1,247,994	\$47,070	\$188,282	\$47,070	\$995,258	\$481,373	\$179,043	\$91,075	\$1,569,014
23 Richmond Public Library											\$1,005,802
24 Regina Public Library	\$1,707,896	\$268,315	\$1,282,324	\$30,629	\$126,628	\$0	\$973,648	\$556,582	\$234,771	\$200,892	\$1,492,552
25 Oakville Public Library	\$833,741	\$28,807	\$557,179	\$230,756	\$16,999	\$0	\$267,054	\$252,780	\$158,062	\$0	\$851,123
26 Burlington Public Library	\$1,099,011		\$913,822		\$185,189		\$604,267	\$254,338	\$156,443		\$1,096,609
27 Oshawa Public Library	\$904,643	\$76,000	\$758,643	\$15,000	\$55,000	\$0	\$540,812	\$315,639	\$164,865	\$44,866	\$851,379
28 Barrie Public Library											
29 Idea Exchange	\$538,580	\$905	\$480,584		\$57,091		\$375,482	\$163,038	\$126,589	\$20,466	\$538,580
30 Coquitlam Public Library	\$410,950	\$30,150	\$257,000	\$52,300	\$71,500	\$0	\$331,388	\$131,359	\$84,197	\$28,377	\$394,304
31 Thunder Bay Public Library	\$537,278	\$40,939	\$465,683	\$5,118	\$25,538	\$0	\$338,797	\$156,398	\$65,220	\$14,073	\$511,740
32 BAnQ - Grande Bibliothèque											
Total	\$70,090,086	\$2,473,257	\$46,009,875	\$11,124,604	\$10,095,069	\$387,281	\$49,693,534	\$30,294,419	\$14,478,871	\$3,144,785	\$83,292,326
Average	\$2,803,603	\$123,663	\$2,091,358	\$529,743	\$403,803	\$43,031	\$1,840,501	\$1,122,016	\$556,880	\$142,945	\$2,974,726
Maximum	\$17,277,080	\$979,047	\$12,043,553	\$4,008,900	\$3,088,535	\$169,512	\$10,871,843	\$6,405,238	\$3,029,262	\$725,108	\$17,277,081
Minimum	\$410,950	\$905	\$257,000	\$5,118	\$875	\$513	\$267,054	\$131,359	\$65,220	\$6,013	\$394,304
Median	\$1,707,896	\$51,124	\$1,404,509	\$230,756	\$171,956	\$29,335	\$1,130,370	\$693,826	\$293,186	\$75,624	\$1,965,921

Electronic Resources

	Library Name	Population	Internet Workstations	Electronic Database (in House)	Electronic Database (Remote)	E-visits	Public Wireless Connections	User Sessions on Library	Use of Electronic Databases	Electronic Database Uses in Library	Electronic Database Uses Remote
1	Toronto Public Library	2,771,770	1,808	108	90	26,794,138	1,806,662	6,465,726	1,464,208		1,464,208
2	Montréal, Bibliothèque de	1,717,767	492	237		1,456,245					
3	Calgary Public Library	1,149,552	382	7	105	8,601,458	327,162	607,861	526,942	64,365	434,856
4	Ottawa Public Library	943,260	423	78	73	10,914,951	301,848	797,865	147,178		
5	Edmonton Public Library	817,498	428	101	94	9,001,450		1,205,154	829,779		
6	Mississauga Library System	752,000	290	32	25	9,063,424	1,257,250	574,159	252,965		
7	Winnipeg Public Library	704,800									
8	Fraser Valley Regional Library	693,276	272	43	38	1,513,681		321,706	119,483	39,788	79,695
9	Vancouver Public Library	613,500	572	68	62	5,312,897	1,075,020	1,331,464	572,554	171,766	400,788
10	Brampton Library	557,800	336	85	82	2,572,777	347,007	333,744	660,250	90,557	211,300
11	Hamilton Public Library	540,000	396	1	51	3,235,600	437,200	916,600	342,750		
12	Surrey Libraries	504,661	210	9	41	1,645,752	9	517,000	218,128		
13	Vancouver Island Regional Library	418,831	182	5	33	964,687		379,922	19,609		19,609
14	London Public Library	373,730	437	6	49	4,675,162	137,931	620,549	454,729		
15	Halifax Public Libraries	372,858	451	23	19	1,693,489	173,143	473,955	3,576,302	3,568,676	7,626
16	Markham Public Library	332,000	152	17	17	2,434,844	813,300	336,225	541,648	0	0
17	Greater Victoria Public Library	318,870	210	5	27	3,969,988	10	247,610	130,639	3,900	126,739
18	Bibliothèque municipale de Gatineau	275,770	72	13	13	2,194,128	62,795	116,418	17,369		
19	Saskatoon Public Library	248,700	114	16	106	1,367,333		158,647	278,383	44,073	239,310
20	Kitchener Public Library	239,980	71	60	55	1,075,292	299,076	105,754	270,023		
21	Burnaby Public Library	229,464	86	27	23	2,737,690	139,235	220,026	62,095		
22	Richmond Hill Public Library	197,900	93	4	116	1,042,039	342,128	195,053	457,602	105,032	352,570
23	Richmond Public Library	197,631	105	4	17	3,244,006		229,341	1,982,664		
24	Regina Public Library	193,100	176	57	55	1,234,042	340,248	206,317	0	0	0
25	Oakville Public Library	184,000	124	3	88	1,092,793		106,329	93,903		
26	Burlington Public Library	174,432	155	51	50	1,595,303	272,468	222,698	2,135,058		154,661
27	Oshawa Public Library	152,000	64	32	30	446,637		111,463	41,813		
28	Barrie Public Library	143,000	59						138,908		
29	Idea Exchange	132,700	59	2	61	869,632	68,057	84,140	13,578	5,431	8,147
30	Coquitlam Public Library	127,809	47	21	19	824,888	17,976	97,198	29,983	3,214	7,241
31	Thunder Bay Public Library	108,359	69	47	45	625,450	26,300	188,000	665,600		
32	BAnQ - Grande Bibliothèque										
	Total	16,187,018	8,335	1,162	1,484	112,199,776	8,244,825	17,170,924	16,044,143	4,096,802	3,506,750
	Average	522,162	278	40	53	3,868,958	392,611	613,247	573,005	409,680	269,750
	Maximum	2,771,770	1,808	237	116	26,794,138	1,806,662	6,465,726	3,576,302	3,568,676	1,464,208
	Minimum	108,359	47	1	13	446,637	9	84,140	13,578	3,214	7,241
	Median	332,000	179	23	50	1,693,489	299,076	284,658	274,203	54,219	154,661

Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft
Barrie Public Library	Downtown	ON	Central	103,853	3,300	41,000	1,025,567	218,047	36,168	310.78	9.88	25.01
Bibliothèque municipale de Gatineau	Lucy-Faris	QC	Branch	20,517	3,241	12,525	379,386	210,337	15,822	117.06	18.49	30.29
Bibliothèque municipale de Gatineau	Jean-Marie-Caron	QC	Branch	3,794	1,497	3,067	22,515	15,132		15.04	5.93	7.34
Bibliothèque municipale de Gatineau	Bernard-Lonergan	QC	Branch	9,552	2,493	9,157	104,678	67,385		41.99	10.96	11.43
Bibliothèque municipale de Gatineau	Guy-Sanche	QC	Central	34,221	3,241	24,985	550,604	269,150	38,393	169.89	16.09	22.04
Bibliothèque municipale de Gatineau	Docteur-Jean-Lorrain	QC	Branch	3,352	1,470	5,358	62,883	24,494		42.78	18.76	11.74
Bibliothèque municipale de Gatineau	Riviera	QC	Branch	3,314	1,470	3,960	56,888	24,763		38.70	17.17	14.37
Bibliothèque municipale de Gatineau	Aurélien-Doucet	QC	Branch	5,451	2,351	3,443	100,230	72,091		42.63	18.39	29.11
Bibliothèque municipale de Gatineau	Lucien-Lalonde	QC	Branch	21,263	3,241	11,610	334,737	201,135	10,256	103.28	15.74	28.83
Bibliothèque municipale de Gatineau	Maison-du-Citoyen	QC	Branch	17,083	2,887	13,827	85,704	65,432	1,167	29.69	5.02	6.20
Bibliothèque municipale de Gatineau	Manise-Morin	QC	Branch	2,726	1,112	3,293	21,990	14,079		19.78	8.07	6.68
Brampton Public Library	Four Corners	ON	Branch	32,533	3,150	38,938	941,993	336,234	34,300	299.05	28.96	24.19
Brampton Public Library	Chinguacousy	ON	Branch	49,753	3,150	43,590	1,563,519	599,692	58,750	496.36	31.43	35.87
Brampton Public Library	Cyril Clark	ON	Branch	23,954	3,150	25,400	1,070,901	272,244	41,950	339.97	44.71	42.16
Brampton Library	Gore Meadows	ON	Branch	32,862	3,150	32,000	606,593	280,718	27,550	192.57	18.46	18.96
Brampton Public Library	South Fletcher's	ON	Branch	27,144	3,150	12,754	872,939	332,972	16,400	277.12	32.16	68.44
Brampton Public Library	Northeast Interim Site	ON	Branch	3,150	2,000	2,600	405,774	41,056	2,250	202.89	128.82	156.07
Brampton Library	Mount Pleasant Village	ON	Branch	14,380	2,150	8,000	599,088	248,535	28,650	278.65	41.66	74.89
Burlington Public Library	Central	ON	Branch	132,807	3,361	64,000	808,975	372,325	45,304	240.69	6.09	12.64
Burlington Public Library	Aldershot	ON	Branch	11,198	2,169	7,000	156,054	75,965	6,659	71.95	13.94	22.29
Burlington Public Library	Kilbride	ON	Branch	938	412	800	14,666	3,300	475	35.60	15.64	18.33
Burlington Public Library	New Appleby	ON	Branch	10,228	2,169	5,600	204,369	80,631	6,598	94.22	19.98	36.49
Burlington Public Library	Tansley Woods	ON	Branch	27,474	3,361	10,000	545,816	262,107	27,022	162.40	19.87	54.58
Burlington Public Library	Brant Hills	ON	Branch	13,512	3,216	6,884	200,650	116,756	9,413	62.39	14.85	29.15
Burnaby Public Library	Metrotown	BC	Central	152,273	3,617	61,000	1,361,000	709,246	95,474	376.28	8.94	22.31
Burnaby Public Library	Cameron	BC	Branch	21,543	3,174	5,000	488,924	261,964	20,430	154.04	22.70	97.78
Burnaby Public Library	Tommy Douglas	BC	Branch	35,509	3,316	17,000	628,194	369,317	39,819	189.44	17.69	36.95
Burnaby Public Library	McGill	BC	Branch	43,010	3,316	20,000	894,581	451,390	43,001	269.78	20.80	44.73
Calgary Public Library	W.R. Castell Central	AB	Central		3,248	177,532	691,554	574,487		212.92	0.00	3.90
Calgary Public Library	Alexander Calhoun	AB	Branch		3,152	9,256	430,688	214,303		136.64	0.00	46.53
Calgary Public Library	Bowness	AB	Branch		2,676	5,605	175,655	103,582		65.64	0.00	31.34
Calgary Public Library	Country Hills	AB	Branch		3,196	18,127	814,998	375,483		255.01	0.00	44.96
Calgary Public Library	Crowfoot	AB	Branch		3,196	28,506	1,315,754	450,136		411.69	0.00	46.16
Calgary Public Library	Fish Creek	AB	Branch		3,196	47,074	887,881	279,162		277.81	0.00	18.86
Calgary Public Library	Forest Lawn	AB	Branch		3,196	16,977	386,023	273,722		120.78	0.00	22.74
Calgary Public Library	Glenmore Square	AB	Branch		3,040	6,068	175,837	100,127		57.84	0.00	28.98
Calgary Public Library	Louise Riley	AB	Branch		3,196	9,584	664,152	327,333		207.81	0.00	69.30
Calgary Public Library	Memorial Park	AB	Branch		2,312	25,554	160,442	121,129		69.40	0.00	6.28
Calgary Public Library	Nose Hill	AB	Branch		3,196	17,782	841,484	378,348		263.29	0.00	47.32

Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft
Calgary Public Library	Shaganappi	AB	Branch		2,676	8,057	205,953	133,624		76.96	0.00	25.56
Calgary Public Library	Shawnessy	AB	Branch		3,300	18,847	1,025,625	506,388		310.80	0.00	54.42
Calgary Public Library	Signal Hill	AB	Branch		3,196	18,000	995,697	354,202		311.54	0.00	55.32
Calgary Public Library	Southwood	AB	Branch		3,196	6,779	473,089	202,948		148.03	0.00	69.79
Calgary Public Library	Thorn Hill	AB	Branch		3,196	7,921	508,972	243,193		159.25	0.00	64.26
Calgary Public Library	Village Square	AB	Branch		3,196	19,064	478,079	289,550		149.59	0.00	25.08
Cambridge Public Library	Queens Square	ON	Central		3,130	71,674	589,611	314,007	21,650	188.37	0.00	8.23
Cambridge Public Library	Clemens Mill	ON	Branch		2,512	13,500	209,083	249,820	3,600	83.23	0.00	15.49
Cambridge Public Library	Hespeler	ON	Branch		2,512	14,000	178,883	112,911	5,150	71.21	0.00	12.78
Cambridge Public Library	Preston	ON	Branch		2,512	9,774	171,895	111,495	3,000	68.43	0.00	17.59
Coquitlam Public Library	Poirier	BC	Branch	57,478	3,100	23,672	569,788	250,666	30,105	183.80	9.91	24.07
Coquitlam Public Library	City Centre	BC	Branch	40,040	3,245	34,486	680,997	456,223	41,926	209.86	17.01	19.75
Edmonton Public Library	Century Park Lending M	AB	Branch									
Edmonton Public Library	Penny McKee-Abbottsfi	AB	Branch	20,692	3,195	9,026		205,875		0.00	0.00	0.00
Edmonton Public Library	Calder	AB	Branch	19,717	3,195	5,320		130,841		0.00	0.00	0.00
Edmonton Public Library	Capilano	AB	Branch	19,792	3,195	9,557		134,951		0.00	0.00	0.00
Edmonton Public Library	Castle Downs	AB	Branch	30,942	3,195	12,800		264,348		0.00	0.00	0.00
Edmonton Public Library	eplGO	AB	Branch	3,497	1,988	1,611		48,406		0.00	0.00	0.00
Edmonton Public Library	Highlands	AB	Branch		2,716	2,000		53,390		0.00	0.00	0.00
Edmonton Public Library	Idylwyld	AB	Branch	24,617	3,195	12,238				0.00	0.00	0.00
Edmonton Public Library	Jasper Place	AB	Branch	29,067	3,107	15,000		207,629		0.00	0.00	0.00
Edmonton Public Library	Lois Hole	AB	Branch	41,110	3,195	25,285		347,760		0.00	0.00	0.00
Edmonton Public Library	Londonderry	AB	Branch	38,897	3,195	15,480		382,861		0.00	0.00	0.00
Edmonton Public Library	Mill Woods	AB	Branch	49,335	3,195	12,800		555,198		0.00	0.00	0.00
Edmonton Public Library	Riverbend	AB	Branch	33,192	3,195	9,162		250,037		0.00	0.00	0.00
Edmonton Public Library	Sprucewood	AB	Branch	18,667	3,195	6,260		120,818		0.00	0.00	0.00
Edmonton Public Library	Stanley A. Milner	AB	Central	119,762	3,649	240,720		1,349,229		0.00	0.00	0.00
Edmonton Public Library	Strathcona	AB	Branch	25,395	3,195	13,723		189,142		0.00	0.00	0.00
Edmonton Public Library	Whitemud Crossing	AB	Branch	64,735	3,195	27,580		460,761		0.00	0.00	0.00
Edmonton Public Library	Woodcroft	AB	Branch	29,692	3,195	10,863		285,525		0.00	0.00	0.00
Greater Victoria Public Library	Central	BC	Central	125,508	3,297	48,205	1,176,723	587,593	197,900	356.91	9.38	24.41
Greater Victoria Public Library	Bruce Hutchison	BC	Branch	23,241	2,996	9,706	589,854	244,763	18,400	196.88	25.38	60.78
Greater Victoria Public Library	Central Saanich	BC	Branch	10,392	2,981	4,702	263,449	131,492	7,550	88.38	25.35	56.03
Greater Victoria Public Library	Emily Carr	BC	Branch	25,262	2,475	10,394	312,721	125,597	7,600	126.35	12.38	30.09
Greater Victoria Public Library	Esquimalt	BC	Branch	17,418	2,846	8,630	388,164	171,059	14,800	136.39	22.29	44.98
Greater Victoria Public Library	Juan de Fuca	BC	Branch	51,833	2,996	19,282	625,383	227,815	14,650	208.74	12.07	32.43
Greater Victoria Public Library	Nellie McClung	BC	Branch	28,174	2,846	13,708	898,243	316,972	27,550	315.62	31.88	65.53
Greater Victoria Public Library	Oak Bay	BC	Branch	26,080	2,846	11,363	879,625	420,208	36,900	309.07	33.73	77.41
Greater Victoria Public Library	Saanich Centennial	BC	Branch	18,182	2,996	12,514	595,808	219,455	16,000	198.87	32.77	47.61

Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft
Greater Victoria Public Library	Goudy	BC	Branch	6,861	2,663	2,044	166,879	68,888	3,800	62.67	24.32	81.63
Halifax Public Libraries	Alderney Gate	NS	Branch	55,838	3,050	32,510	583,517	313,421	15,872	191.32	10.45	17.95
Halifax Public Libraries	Bedford	NS	Branch	19,973	2,500	5,949	236,658		11,258	94.66	11.85	39.78
Halifax Public Libraries	Cole Harbour	NS	Branch	23,494	2,500	10,008	272,121	174,886	11,460	108.85	11.58	27.19
Halifax Public Libraries	Dartmouth North	NS	Branch	13,754	2,500	2,152	115,670	77,488	5,270	46.27	8.41	53.75
Halifax Public Libraries	Halifax North	NS	Branch	18,590	2,350	12,400	152,949	129,347	9,488	65.08	8.23	12.33
Halifax Public Libraries	Musquodoboit Harbour	NS	Branch	4,758	1,100	3,900	81,182		6,794	73.80	17.06	20.82
Halifax Public Libraries	Keshen Goodman	NS	Branch	58,440	3,050	25,000	776,053		28,102	254.44	13.28	31.04
Halifax Public Libraries	Sackville	NS	Branch	29,058	2,500	15,100	383,152	176,762	15,110	153.26	13.19	25.37
Halifax Public Libraries	J.D. Shatford	NS	Branch	4,238	1,150	2,700	52,168	31,541	2,331	45.36	12.31	19.32
Halifax Public Libraries	Sheet Harbour	NS	Branch	4,030	1,100	2,964	28,705		1,389	26.10	7.12	9.68
Halifax Public Libraries	Spring Garden Road	NS	Branch	99,398	2,500	38,000	541,020	359,282	33,661	216.41	5.44	14.24
Halifax Public Libraries	Captain William Spry	NS	Branch	22,532	2,500	10,016	251,231		12,645	100.49	11.15	25.08
Halifax Public Libraries	Woodlawn	NS	Branch	40,394	3,050	16,656	504,284		21,655	165.34	12.48	30.28
Halifax Public Libraries	Tantallon	NS	Branch	22,868	2,500	12,064	246,689		10,147	98.68	10.79	20.45
Halifax Public Libraries	Books-By-Mail	NS			1,875					0.00		
Hamilton Public Library	Central	ON	Central		3,450	0		1,442,855	121,050	0.00		
Hamilton Public Library	Ancaster	ON	Branch			0		148,100	7,250			
Hamilton Public Library	Barton	ON	Branch			0		71,194	14,250			
Hamilton Public Library	Binbrook	ON	Branch			0		36,450	3,650			
Hamilton Public Library	Carlisle	ON	Branch			0		17,250	1,700			
Hamilton Public Library	Concession	ON	Branch			0		80,200	16,350			
Hamilton Public Library	Dundas	ON	Branch			0		207,050	14,850			
Hamilton Public Library	Freelton	ON	Branch		850	2,113		9,900	650	0.00		0.00
Hamilton Public Library	Greenville	ON	Branch		850	2,504		11,150	400	0.00		0.00
Hamilton Public Library	Kenilworth	ON	Branch		2,150	8,000		95,125	11,050	0.00		0.00
Hamilton Public Library	Locke	ON	Branch		1,750	1,451				0.00		0.00
Kitchener Public Library	Central Library	ON	Central	146,679	3,319	81,850	1,216,854	405,910	32,047	366.63	8.30	14.87
Kitchener Public Library	Country Hills	ON	Branch	17,392	3,211	14,090	267,861	214,292	8,926	83.42	15.40	19.01
Kitchener Public Library	Forest Heights	ON	Branch	21,048	3,211	11,000	462,353	230,713	16,885	143.99	21.97	42.03
Kitchener Public Library	Grand River Stanley Park	ON	Branch	18,057	3,211	13,500	358,788	218,560	10,863	111.74	19.87	26.58
Kitchener Public Library	Pioneer Park	ON	Branch	11,649	3,211	6,000	231,946	99,475	6,619	72.23	19.91	38.66
London Public Library	Beacock	ON	Branch	9,625	2,650	13,232	181,911	144,696	21,580	68.65	18.90	13.75
London Public Library	Byron	ON	Branch	10,500	2,650	12,000	234,704	142,725	41,717	88.57	22.35	19.56
London Public Library	Carson	ON	Branch	1,750	1,750	2,930	35,772	27,425	2,834	20.44	20.44	12.21
London Public Library	Central	ON	Central	112,000	3,298	189,900	1,524,672	927,351	207,285	462.30	13.61	8.03
London Public Library	Cherryhill	ON	Branch	12,250	2,650	10,225	241,083	250,485	118,365	90.97	19.68	23.58
London Public Library	Crouch	ON	Branch	9,625	2,650	11,322	98,942	128,030	13,091	37.34	10.28	8.74
London Public Library	East London	ON	Branch	9,625	2,650	13,100	180,041	116,149	31,317	67.94	18.71	13.74

Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft
London Public Library	Glanworth	ON	Branch	200	200	320	3,892	1,532	1,040	19.46	19.46	12.16
London Public Library	Jalna	ON	Branch	12,250	2,650	10,600	210,600	196,151	37,973	79.47	17.19	19.87
London Public Library	Lambeth	ON	Branch	1,750	1,750	2,657	38,190	26,006	3,952	21.82	21.82	14.37
London Public Library	Landon	ON	Branch	9,625	2,650	7,422	201,286	163,865	27,911	75.96	20.91	27.12
London Public Library	Masonville	ON	Branch	12,250	2,650	13,200	280,430	201,849	77,467	105.82	22.89	21.24
London Public Library	Pond Mills	ON	Branch	8,750	2,650	6,790	151,707	105,753	26,481	57.25	17.34	22.34
London Public Library	Sherwood	ON	Branch	10,500	2,650	11,894	216,097	143,599	25,558	81.55	20.58	18.17
London Public Library	Stoney Creek	ON	Branch	10,500	2,650	8,654	218,254	137,908	15,782	82.36	20.79	25.22
London Public Library	Westmount	ON	Branch	12,250	2,650	14,622	308,873	225,704	52,858	116.56	25.21	21.12
Markham Public Library	Unionville	ON	Branch			0						
Mississauga Library System	Central Library	ON	Central	205,461	3,600	176,034	1,137,240	797,900	60,750	315.90	5.54	6.46
Mississauga Library System	Burnhamthorpe	ON	Branch	29,530	3,200	20,000	474,938	240,500	15,550	148.42	16.08	23.75
Mississauga Library System	Clarkson	ON	Branch	16,933	2,450	5,754	175,882	104,100	5,050	71.79	10.39	30.57
Mississauga Library System	Erin Meadows	ON	Branch	37,304	3,850	24,200	607,030	613,100	48,650	157.67	16.27	25.08
Mississauga Library System	Frank McKechnie	ON	Branch	32,100	3,350	15,950	455,885	292,300	12,350	136.09	14.20	28.58
Mississauga Library System	Lakeview	ON	Branch	15,158	2,450	7,610	163,312	59,100	2,450	66.66	10.77	21.46
Mississauga Library System	Lorne Park	ON	Branch	21,843	3,350	11,955	213,644	113,850	4,150	63.77	9.78	17.87
Mississauga Library System	Malton	ON	Branch	22,653	3,200	16,898	197,128	308,300	11,900	61.60	8.70	11.67
Mississauga Library System	Meadowvale	ON	Branch	33,725	3,200	16,695	529,998	346,800	7,250	165.62	15.72	31.75
Mississauga Library System	Mississauga Valley	ON	Branch	16,356	2,650	12,650	261,181	155,100	3,900	98.56	15.97	20.65
Mississauga Library System	Port Credit	ON	Branch	16,530	2,650	7,500	237,700	145,700	3,450	89.70	14.38	31.69
Mississauga Library System	Sheridan	ON	Branch	14,979	1,900	5,650	131,013	81,200	4,900	68.95	8.75	23.19
Mississauga Library System	South Common	ON	Branch	30,209	3,200	15,400	350,905	216,950	5,600	109.66	11.62	22.79
Mississauga Library System	Streetsville	ON	Branch	17,070	2,650	9,332	201,283	86,650	1,500	75.96	11.79	21.57
Mississauga Library System	Woodlands	ON	Branch	17,081	2,650	5,500	198,270	118,550	4,500	74.82	11.61	36.05
Mississauga Library System	Courtneypark	ON	Branch	34,100	3,850	29,000	392,183	527,800	17,300	101.87	11.50	13.52
Mississauga Library System	Cooksville	ON	Branch	17,028	2,450	5,738	205,019	53,950	7,600	83.68	12.04	35.73
Mississauga Library System	Churchill Meadows	ON	Branch	30,187	3,700	9,300	286,532	314,850	6,600	77.44	9.49	30.81
Montréal Public Library	Ahuntsic	QC	Branch	47,684	2,664	21,886	606,917	333,031	60,710	227.82	12.73	27.73
Montréal Public Library	Cartierville	QC	Branch	25,480	2,662	12,148	190,588	149,981	26,890	71.60	7.48	15.69
Montréal Public Library	Salaberry	QC	Branch	9,282	2,729	3,056	101,955	26,438	3,407	37.36	10.98	33.36
Montréal Public Library	Jean-Corbeil	QC	Branch	28,739	2,675	23,543	236,713	189,102	6,448	88.49	8.24	10.05
Montréal Public Library	Haut-Anjou	QC	Branch	6,004	2,675	4,573	51,210	55,111	2,486	19.14	8.53	11.20
Montréal Public Library	Benny	QC	Branch	19,838	2,622	4,024	212,506	105,855	23,887	81.05	10.71	52.81
Montréal Public Library	Côte-des-Neiges	QC	Branch	43,862	2,630	17,883	370,986	278,638	43,475	141.06	8.46	20.75
Montréal Public Library	Bibliothèque interculture	QC	Branch	40,040	2,627	26,373	295,134	194,960	34,191	112.35	7.37	11.19
Montréal Public Library	Notre-Dame-de-Grâce	QC	Branch	15,834	2,630	7,607	198,933	119,052	21,748	75.64	12.56	26.15
Montréal Public Library	Saint-Pierre	QC	Branch	4,580	2,623	5,875	34,258	20,945	1,561	13.06	7.48	5.83
Montréal Public Library	Saul-Bellow	QC	Branch	27,548	3,525	13,934	183,968	120,687	8,230	52.19	6.68	13.20

Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft
Montréal Public Library	L'Octogone	QC	Branch	58,528	3,197	28,654	675,945	294,530	12,636	211.43	11.55	23.59
Montréal Public Library	L'Île-Bizard	QC	Branch	13,700	3,172	6,962	79,985	60,592	1,900	25.22	5.84	11.49
Montréal Public Library	Hochelaga	QC	Branch	3,640	1,741	4,003	71,080	37,401	16,353	40.83	19.53	17.76
Montréal Public Library	Langelier	QC	Branch	16,380	2,667	12,718	340,037	188,593	31,183	127.50	20.76	26.74
Montréal Public Library	Maisonneuve	QC	Branch	14,560	2,661	8,769	248,216	128,564	13,092	93.28	17.05	28.30
Montréal Public Library	Mercier	QC	Branch	16,380	2,655	15,774	241,414	113,092	21,065	90.93	14.74	15.30
Montréal Public Library	Belleville	QC	Branch	6,768	2,759	3,024	71,994	26,929	4,732	26.09	10.64	23.81
Montréal Public Library	Charleroi	QC	Branch	13,723	2,759	6,295	99,536	62,881	14,560	36.08	7.25	15.81
Montréal Public Library	Henri-Bourassa	QC	Branch	49,114	3,239	14,182	253,327	206,512	26,936	78.21	5.16	17.86
Montréal Public Library	Maison culturelle et com	QC	Branch	23,140	3,242	7,543	158,673	167,780	20,436	48.94	6.86	21.04
Montréal Public Library	Robert-Bourassa	QC	Branch	24,422	2,797	16,054	183,955	132,572	7,214	65.77	7.53	11.46
Montréal Public Library	Pierrefonds	QC	Branch	46,536	3,274	16,151	408,488	205,330	25,389	124.77	8.78	25.29
Montréal Public Library	Roxboro	QC	Branch	8,071	1,949	5,660	42,673	34,215		21.89	5.29	7.54
Montréal Public Library	Mile End	QC	Branch		2,701	14,515	244,697	148,851	3,328	90.59	0.00	16.86
Montréal Public Library	Plateau-Mont-Royal	QC	Branch	56,784	2,678	8,500	311,496	271,193	20,072	116.32	5.49	36.64
Montréal Public Library	Pointe-aux-Trembles	QC	Branch	27,118	2,665	16,151	231,334	121,646	23,692	86.80	8.53	14.32
Montréal Public Library	Rivière-des-Prairies	QC	Branch	24,570	2,665	24,608	204,284	174,673	22,852	76.65	8.31	8.30
Montréal Public Library	La Petite-Patrie	QC	Branch	27,300	2,668	13,063	230,351	141,046	11,648	86.34	8.44	17.63
Montréal Public Library	Rosemont	QC	Branch	29,120	2,659	9,286	375,526	224,256	21,528	141.23	12.90	40.44
Montréal Public Library	Saint-Laurent	QC	Branch	48,093	3,185	21,477	430,144	273,619	30,928	135.05	8.94	20.03
Montréal Public Library	Saint-Léonard	QC	Branch	46,504	2,754	48,205	367,273	343,208	29,900	133.36	7.90	7.62
Montréal Public Library	Georges-Vanier	QC	Branch	12,922	2,671	7,919	108,625	126,855	15,965	40.67	8.41	13.72
Montréal Public Library	Marie-Uguay	QC	Branch	16,562	2,653	9,393	152,348	138,209	14,801	57.42	9.20	16.22
Montréal Public Library	Saint-Charles	QC	Branch	14,014	2,647	8,253	119,426	119,137	16,371	45.12	8.52	14.47
Montréal Public Library	Saint-Henri	QC	Branch	12,376	2,663	12,277	118,094	86,953	11,833	44.35	9.54	9.62
Montréal Public Library	Île des Soeurs	QC	Branch	11,183	2,658	5,455	133,299	121,357		50.15	11.92	24.43
Montréal Public Library	Verdun	QC	Branch	30,120	2,658	19,895	220,988	164,597	4,129	83.14	7.34	11.11
Montréal Public Library	Frontenac	QC	Branch	25,116	2,717	15,398	215,578	137,601	12,012	79.34	8.58	14.00
Montréal Public Library	Père-Ambroise	QC	Branch	11,830	2,658	11,997	135,206	77,933	10,608	50.87	11.43	11.27
Montréal Public Library	Le Prévoist	QC	Branch	25,844	2,662	11,094	430,572	196,002	33,406	161.75	16.66	38.81
Montréal Public Library	Parc-Extension	QC	Branch	28,938	2,635	20,261	253,216	195,025	26,111	96.10	8.75	12.50
Montréal Public Library	Saint-Michel	QC	Branch	22,022	2,669	14,999	243,138	168,482	22,362	91.10	11.04	16.21
Oakville Public Library	Central	ON	Central	108,213	3,187	41,400	488,707	201,750	15,650	153.34	4.52	11.80
Oakville Public Library	Clearview Neighbourhood	ON	Branch	2,664	1,200	2,648	75,089	36,250	1,350	62.57	28.19	28.36
Oakville Public Library	Glen Abbey	ON	Branch	25,466	3,187	16,150	582,276	368,150	16,900	182.70	22.86	36.05
Oakville Public Library	Iroquois Ridge	ON	Branch	28,081	3,187	12,380	434,853	199,050	6,250	136.45	15.49	35.13
Oakville Public Library	White Oaks	ON	Branch	19,100	3,042	7,810	213,863	98,900	4,100	70.30	11.20	27.38
Oakville Public Library	Woodside	ON	Branch	21,231	3,042	14,206	299,418	186,950	10,800	98.43	14.10	21.08
Oshawa Public Libraries	McLaughlin	ON	Central	91,000	3,536	62,000	837,239	289,380	38,858	236.78	9.20	13.50

Branch-Level Data

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Oshawa Public Libraries	Jess Hann	ON	Branch	7,280	2,496	7,500	140,399	79,456	6,516	56.25	19.29	18.72
Oshawa Public Libraries	Northview	ON	Branch	6,825	2,704	14,500	247,993	71,760	11,509	91.71	36.34	17.10
Oshawa Public Libraries	Legends Centre	ON	Branch	27,300	4,056	10,000	573,503	295,308	26,617	141.40	21.01	57.35
Ottawa Public Library	Main	ON	Central	121,175	3,150	90,418	776,666	777,525	162,864	246.56	6.41	8.59
Ottawa Public Library	Alta Vista	ON	Branch	25,760	2,700	15,198	296,684	194,722	16,689	109.88	11.52	19.52
Ottawa Public Library	Beaverbrook	ON	Branch	25,427	2,900	10,000	238,067	112,455	2,817	82.09	9.36	23.81
Ottawa Public Library	Blackburn Hamlet	ON	Branch	10,885	2,700	7,333	97,010	55,177	5,527	35.93	8.91	13.23
Ottawa Public Library	Greenboro District Libr	ON	Branch	40,372	3,150	2,900	414,961	327,285	31,146	131.73	10.28	143.09
Ottawa Public Library	Carlingwood	ON	Branch	36,225	2,700	19,693	536,750	285,443	35,186	198.80	14.82	27.26
Ottawa Public Library	Carp	ON	Branch	6,962	2,575	5,733	90,629	37,170	2,658	35.20	13.02	15.81
Ottawa Public Library	Centennial	ON	Branch	15,837	2,700	9,744	189,402	165,323	43,956	70.15	11.96	19.44
Ottawa Public Library	Succursale Constance	ON	Branch	1,662	950	519	23,073	9,713	1,063	24.29	13.88	44.46
Ottawa Public Library	Cumberland	ON	Branch	31,517	3,150	24,500	459,455	293,213	57,032	145.86	14.58	18.75
Ottawa Public Library	Elmvale Acres	ON	Branch	14,437	2,700	7,493	199,758	84,893	18,975	73.98	13.84	26.66
Ottawa Public Library	Emerald Plaza	ON	Branch	15,470	2,700	10,268	250,359	128,205	5,900	92.73	16.18	24.38
Ottawa Public Library	Fitzroy Harbour	ON	Branch	910	600	673	10,975	2,310	532	18.29	12.06	16.31
Ottawa Public Library	Greely	ON	Branch	4,340	1,250	3,000	45,391	14,910	5,794	36.31	10.46	15.13
Ottawa Public Library	Hazeldean	ON	Branch	18,725	2,900	9,713	473,858	194,618	10,418	163.40	25.31	48.79
Ottawa Public Library	Bookmobile	ON					100,087	45,465	9,620	0.00	0.00	0.00
Ottawa Public Library	Manotick	ON	Branch	6,300	2,175	4,629	116,311	53,918	2,232	53.48	18.46	25.13
Ottawa Public Library	Metcalfe Village	ON	Branch	2,782	1,150	1,468	27,847	12,863	2,551	24.21	10.01	18.97
Ottawa Public Library	Munster	ON	Branch	2,362	1,200	1,000	26,693	15,488	797	22.24	11.30	26.69
Ottawa Public Library	Nepean Centrepointe	ON	Branch	50,872	3,150	36,940	555,903	297,570	17,221	176.48	10.93	15.05
Ottawa Public Library	North Gloucester	ON	Branch	15,750	2,900	14,300	227,913	176,768	13,713	78.59	14.47	15.94
Ottawa Public Library	North Gower	ON	Branch	4,147	1,600	2,364	53,160	24,150	4,358	33.23	12.82	22.49
Ottawa Public Library	Orléans	ON	Branch	23,677	2,900	17,182	367,118	205,485	20,889	126.59	15.51	21.37
Ottawa Public Library	Osgoode	ON	Branch	1,522	1,400	3,412	37,642	14,333	3,986	26.89	24.73	11.03
Ottawa Public Library	Richmond	ON	Branch	2,415	1,700	2,804	45,862	23,153	2,392	26.98	18.99	16.36
Ottawa Public Library	Rideau	ON	Branch	13,072	2,700	7,277	166,686	150,465	11,640	61.74	12.75	22.91
Ottawa Public Library	Rockcliffe Park	ON	Branch	4,445	1,850	3,005	73,985	38,798	3,614	39.99	16.64	24.62
Ottawa Public Library	Rosemount	ON	Branch	15,487	2,700	6,089	258,977	141,855	49,096	95.92	16.72	42.53
Ottawa Public Library	Ruth E Dickinson	ON	Branch	24,832	2,900	19,000	518,381	212,415	32,131	178.75	20.88	27.28
Ottawa Public Library	St-Laurent	ON	Branch	20,300	2,700	13,540	250,809	160,073	14,564	92.89	12.36	18.52
Ottawa Public Library	Stittsville	ON	Branch	12,302	2,900	12,700	207,258	79,590	5,262	71.47	16.85	16.32
Ottawa Public Library	Sunnyside	ON	Branch	22,452	2,700	12,014	378,163	227,010	22,217	140.06	16.84	31.48
Ottawa Public Library	Vanier	ON	Branch	6,422	2,425	7,308	81,880	53,760	4,784	33.76	12.75	11.20
Ottawa Public Library	Homebound Services	ON					39,065	8,243		0.00	0.00	0.00
Regina Public Library	Regina Public Library	SK	Central	219,980	3,271	71,414	477,322	349,299	43,128	145.93	2.17	6.68
Regina Public Library	Children's Library	SK	Branch									

Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft
Regina Public Library	Albert	SK	Branch	8,652	2,369	6,383	23,103	79,253	15,432	9.75	2.67	3.62
Regina Public Library	Connaught	SK	Branch	8,369	2,192	4,762	74,984	81,791	8,424	34.21	8.96	15.75
Regina Public Library	George Bothwell	SK	Branch	18,718	2,989	13,966	326,887	185,974	18,228	109.36	17.46	23.41
Regina Public Library	Glen Elm	SK	Branch	8,765	2,437	20,736	99,827	97,366	6,804	40.96	11.39	4.81
Regina Public Library	Prince of Wales	SK	Branch	9,689	2,597	3,799	71,002	72,132	5,436	27.34	7.33	18.69
Regina Public Library	Regent Place	SK	Branch	13,101	2,776	11,592	209,068	131,317	13,728	75.31	15.96	18.04
Regina Public Library	Sherwood Village	SK	Branch	17,926	2,986	14,171	278,866	197,243	16,740	93.39	15.56	19.68
Regina Public Library	Sunrise	SK	Branch	17,625	2,951	13,907	291,638	135,554	12,816	98.83	16.55	20.97
Richmond Hill Public Library	Richmond Green	ON	Branch			0						
Richmond Hill Public Library	Richmond Hill Central	ON	Central			0						
Richmond Hill Public Library	Oak Ridges Moraine	ON	Branch			0						
Richmond Hill Public Library	Richvale	ON	Branch			0						
Richmond Public Library	Brighthouse	BC	Central	138,464	3,831	49,352	2,419,538	1,134,357	120,373	631.65	17.47	49.03
Richmond Public Library	Ironwood	BC	Branch	11,193	3,669	11,775	437,312	236,924	16,085	119.19	39.07	37.14
Richmond Public Library	Steveston	BC	Branch	13,319	3,416	3,919	388,965	225,740	13,643	113.87	29.20	99.25
Richmond Public Library	Cambie	BC	Branch	12,167	3,420	4,712	289,519	143,853	7,255	84.65	23.80	61.44
Surrey Public Library	City Centre Library	BC	Central	70,356	3,394	76,977	641,975	499,772	87,529	189.15	9.12	8.34
Surrey Public Library	Cloverdale	BC	Branch	19,476	3,192	10,997	318,005	164,126	25,649	99.63	16.33	28.92
Surrey Public Library	Fleetwood	BC	Branch	10,998	3,192	13,299	466,771	250,159	27,794	146.23	42.44	35.10
Surrey Public Library	Guildford	BC	Central	69,004	3,192	31,193	804,731	451,301	79,287	252.11	11.66	25.80
Surrey Public Library	Newton	BC	Branch	25,922	3,192	14,698	550,614	306,436	43,277	172.50	21.24	37.46
Surrey Public Library	Ocean Park	BC	Branch	15,536	3,192	6,499	275,692	134,448	16,692	86.37	17.75	42.42
Surrey Public Library	Port Kells	BC	Branch	2,834	1,280	1,194	29,678	9,113	1,989	23.19	10.47	24.85
Surrey Public Library	Semiahmoo	BC	Branch	24,986	3,192	22,187	535,446	280,293	33,813	167.75	21.43	24.13
Surrey Public Library	Strawberry Hill	BC	Branch	20,488	3,192	11,201	415,007	294,625	22,373	130.01	20.26	37.05
Thunder Bay Public Library	Waverley Resource	ON	Central	69,756	2,762	23,300	214,979	147,984	42,100	77.83	3.08	9.23
Thunder Bay Public Library	Brodie Resource	ON	Central	39,698	2,810	23,232	198,575	221,173	26,500	70.67	5.00	8.55
Thunder Bay Public Library	County Park	ON	Branch	10,082	1,965	3,900	106,276	58,117	7,200	54.08	10.54	27.25
Thunder Bay Public Library	Mary J. L. Black	ON	Branch	12,485	1,952	9,400	130,007	88,022	22,500	66.60	10.41	13.83
Toronto Public Library	Toronto Reference Libra	ON	Central	322,468	3,302	426,535	372,810	1,226,659	158,504	112.90	1.16	0.87
Toronto Public Library	Agincourt	ON	Branch	70,998	3,588	27,000	1,053,430	451,500	45,763	293.60	14.84	39.02
Toronto Public Library	Albert Campbell	ON	Branch	46,428	3,406	26,100	420,341	222,012	24,327	123.41	9.05	16.11
Toronto Public Library	Albion	ON	Branch	47,648	3,458	32,279	466,776	432,525	70,913	134.98	9.80	14.46
Toronto Public Library	Alderwood	ON	Branch	10,702	2,626	7,341	178,588	96,088	12,100	68.01	16.69	24.33
Toronto Public Library	Amesbury Park	ON	Branch	7,098	2,080	6,320	151,191	53,300	4,825	72.69	21.30	23.92
Toronto Public Library	Annette Street	ON	Branch	13,049	2,626	7,806	212,282	79,655	5,359	80.84	16.27	27.19
Toronto Public Library	Armour Heights	ON	Branch	6,097	2,080	2,988	207,404	68,925	14,988	99.71	34.02	69.41
Toronto Public Library	Barbara Frum	ON	Branch	45,755	3,276	39,223	613,282	364,175	100,350	187.20	13.40	15.64
Toronto Public Library	Bayview	ON	Branch	13,122	2,808	6,333	499,535	205,213	11,788	177.90	38.07	78.88

Branch-Level Data

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Toronto Public Library	Beaches	ON	Branch	19,583	3,224	8,000	348,964	215,213	6,988	108.24	17.82	43.62
Toronto Public Library	Bendale	ON	Branch	7,316	2,080	8,500	184,484	72,446	4,159	88.69	25.22	21.70
Toronto Public Library	Black Creek	ON	Branch	7,444	2,080	5,782	110,368	82,713	12,208	53.06	14.83	19.09
Toronto Public Library	Bloor/Gladstone	ON	Branch	39,567	3,588	20,627	477,286	367,025	20,900	133.02	12.06	23.14
Toronto Public Library	Brentwood	ON	Branch	33,233	3,458	17,500	420,090	247,650	40,463	121.48	12.64	24.01
Toronto Public Library	Bridlewood	ON	Branch	20,875	3,406	7,690	522,544	399,650	18,413	153.42	25.03	67.95
Toronto Public Library	Brookbanks	ON	Branch	9,446	2,080	7,933	203,292	60,825	6,650	97.74	21.52	25.63
Toronto Public Library	Burrows Hall	ON	Branch	11,138	2,080	6,500	207,751	144,500	7,513	99.88	18.65	31.96
Toronto Public Library	Cedarbrae	ON	Branch	59,350	3,588	31,506	659,795	405,263	52,650	183.89	11.12	20.94
Toronto Public Library	Centennial	ON	Branch	12,212	2,626	6,866	349,505	138,425	45,988	133.09	28.62	50.90
Toronto Public Library	City Hall	ON	Branch	9,428	2,080	5,074	381,890	219,213	11,113	183.60	40.51	75.26
Toronto Public Library	Cliffcrest	ON	Branch	8,718	2,080	4,660	193,420	80,800	2,150	92.99	22.19	41.51
Toronto Public Library	College/Shaw	ON	Branch	12,667	2,626	7,664	214,116	112,175	11,250	81.54	16.90	27.94
Toronto Public Library	Danforth/Coxwell	ON	Branch	19,456	3,224	9,617	319,308	158,188	7,900	99.04	16.41	33.20
Toronto Public Library	Davenport	ON	Branch	6,188	2,080	3,604	120,435	39,263	1,563	57.90	19.46	33.42
Toronto Public Library	Dawes Road	ON	Branch	14,251	2,626	6,740	235,319	123,463	13,575	89.61	16.51	34.91
Toronto Public Library	Deer Park	ON	Branch	24,388	3,224	16,558	407,306	225,188	35,450	126.34	16.70	24.60
Toronto Public Library	Don Mills	ON	Branch	46,519	3,276	21,563	630,135	239,838	31,013	192.35	13.55	29.22
Toronto Public Library	Downsview	ON	Branch	32,705	3,250	20,016	265,652	153,000	42,925	81.74	8.12	13.27
Toronto Public Library	Dufferin/St. Clair	ON	Branch	12,940	2,626	11,208	151,379	121,688	7,013	57.65	11.70	13.51
Toronto Public Library	Eatonville	ON	Branch	29,557	3,406	12,203	481,519	214,193	30,038	141.37	16.29	39.46
Toronto Public Library	Eglinton Square	ON	Branch	13,286	3,042	4,716	283,051	217,688	4,538	93.05	21.30	60.02
Toronto Public Library	Elmbrook Park	ON	Branch	9,282	2,080	3,600	184,184	55,800	7,263	88.55	19.84	51.16
Toronto Public Library	Evelyn Gregory	ON	Branch	11,102	2,626	6,200	82,785	60,925	11,125	31.53	7.46	13.35
Toronto Public Library	Fairview	ON	Branch	66,412	3,588	64,670	186,152	0	0	51.88	2.80	2.88
Toronto Public Library	Flemingdon Park	ON	Branch	10,538	2,262	7,250	173,555	150,363	26,313	76.73	16.47	23.94
Toronto Public Library	Forest Hill	ON	Branch	15,033	3,224	10,399	215,971	90,188	6,575	66.99	14.37	20.77
Toronto Public Library	Gerrard/Ashdale	ON	Branch	15,980	2,626	6,504	194,083	99,125	3,175	73.91	12.15	29.84
Toronto Public Library	Goldhawk Park	ON	Branch	16,180	3,406	8,000	309,625	184,713	6,900	90.91	19.14	38.70
Toronto Public Library	Guildwood	ON	Branch	7,280	2,080	3,010	134,737	51,138	5,988	64.78	18.51	44.76
Toronto Public Library	High Park	ON	Branch	15,707	3,224	8,850	347,145	235,163	10,450	107.68	22.10	39.23
Toronto Public Library	Highland Creek	ON	Branch	9,955	2,080	7,000	204,248	60,375	14,388	98.20	20.52	29.18
Toronto Public Library	Hillcrest	ON	Branch	10,065	3,406	7,473	468,119	222,063	23,088	137.44	46.51	62.64
Toronto Public Library	Humber Bay	ON	Branch	7,225	2,080	2,400	185,845	53,538	3,400	89.35	25.72	77.44
Toronto Public Library	Humber Summit	ON	Branch	6,698	2,080	9,040	89,453	48,263	24,888	43.01	13.36	9.90
Toronto Public Library	Humberwood	ON	Branch	8,245	2,080	5,748	101,325	212,738	19,688	48.71	12.29	17.63
Toronto Public Library	Jane/Dundas	ON	Branch	22,095	3,042	11,955	290,200	168,775	17,800	95.40	13.13	24.27
Toronto Public Library	Jane/Sheppard	ON	Branch	9,755	2,626	7,000	140,002	115,425	40,638	53.31	14.35	20.00
Toronto Public Library	Jones	ON	Branch	11,320	2,626	3,636	185,842	75,250	7,888	70.77	16.42	51.11

Branch-Level Data

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Toronto Public Library	Kennedy/Eglinton	ON	Branch	10,010	2,080	6,713	214,023	117,338	17,250	102.90	21.38	31.88
Toronto Public Library	Leaside	ON	Branch	18,546	3,224	12,000	364,969	160,863	27,788	113.20	19.68	30.41
Toronto Public Library	Lillian H. Smith	ON	Branch	41,969	3,588	38,935	495,308	354,888	24,725	138.05	11.80	12.72
Toronto Public Library	Locke	ON	Branch	16,180	3,224	11,647	356,462	179,513	24,475	110.57	22.03	30.61
Toronto Public Library	Long	ON	Branch	8,481	2,080	6,418	135,757	54,113	5,250	65.27	16.01	21.15
Toronto Public Library	Main Street	ON	Branch	17,909	3,224	8,664	254,725	107,346	9,920	79.01	14.22	29.40
Toronto Public Library	Malvern	ON	Branch	48,539	3,588	25,834	507,636	385,150	43,013	141.48	10.46	19.65
Toronto Public Library	Maria A. Shchuka	ON	Branch	31,577	3,458	25,475	249,361	208,021	33,488	72.11	7.90	9.79
Toronto Public Library	Maryvale	ON	Branch	12,649	2,626	4,421	258,596	150,788	9,000	98.48	20.44	58.49
Toronto Public Library	McGregor Park	ON	Branch	10,010	2,262	7,793	256,023	128,400	23,938	113.18	25.58	32.85
Toronto Public Library	Mimico Centennial	ON	Branch	9,409	2,080	17,469	188,067	83,468	13,222	90.42	19.99	10.77
Toronto Public Library	Morningside	ON	Branch	12,485	3,042	7,000	216,544	135,475	18,025	71.18	17.34	30.93
Toronto Public Library	Mount Dennis	ON	Branch	14,160	2,626	11,350	105,129	57,388	6,588	40.03	7.42	9.26
Toronto Public Library	Mount Pleasant	ON	Branch	6,789	2,080	5,829	159,474	72,363	6,600	76.67	23.49	27.36
Toronto Public Library	New Toronto	ON	Branch	8,700	2,262	9,925	136,741	88,600	21,150	60.45	15.72	13.78
Toronto Public Library	North York Central Library	ON	Branch	181,818	3,588	168,022	1,735,943	1,690,775	125,638	483.82	9.55	10.33
Toronto Public Library	Northern District	ON	Branch	46,374	3,588	45,750	492,887	328,400	35,600	137.37	10.63	10.77
Toronto Public Library	Oakwood Village Library	ON	Branch	15,288	2,626	17,270	133,008	84,013	8,975	50.65	8.70	7.70
Toronto Public Library	Palmerston	ON	Branch	11,976	2,626	8,493	222,670	115,625	8,488	84.79	18.59	26.22
Toronto Public Library	Pape/Danforth	ON	Branch	23,078	3,588	8,175	437,861	257,275	15,813	122.03	18.97	53.56
Toronto Public Library	Parkdale	ON	Branch	25,389	3,588	24,083	371,412	345,738	16,263	103.52	14.63	15.42
Toronto Public Library	Parliament Street	ON	Branch	21,731	3,588	14,634	257,039	208,063	12,775	71.64	11.83	17.56
Toronto Public Library	Perth/Dupont	ON	Branch	6,370	2,080	3,627	87,564	40,100	5,738	42.10	13.75	24.14
Toronto Public Library	Pleasant View	ON	Branch	7,735	3,406	7,000	364,392	186,250	8,563	106.99	47.11	52.06
Toronto Public Library	Port Union	ON	Branch	11,339	2,626	5,000	250,018	127,775	7,988	95.21	22.05	50.00
Toronto Public Library	Queen/Saulter	ON	Branch	5,569	2,080	2,957	114,279	70,725	7,213	54.94	20.52	38.65
Toronto Public Library	Rexdale	ON	Branch	7,371	2,080	5,088	92,390	46,325	4,125	44.42	12.53	18.16
Toronto Public Library	Richview	ON	Branch	51,761	3,588	47,252	669,746	409,390	58,874	186.66	12.94	14.17
Toronto Public Library	Riverdale	ON	Branch	26,153	3,224	9,658	304,089	226,400	9,163	94.32	11.63	31.49
Toronto Public Library	Runnymede	ON	Branch	25,753	3,224	12,034	457,819	283,238	41,063	142.00	17.78	38.04
Toronto Public Library	S.Walter Stewart	ON	Branch	37,164	3,588	25,847	453,121	262,125	23,675	126.29	12.19	17.53
Toronto Public Library	Sanderson	ON	Branch	20,784	3,224	12,702	292,200	290,300	11,363	90.63	14.06	23.00
Toronto Public Library	Spadina Road	ON	Branch	10,046	2,080	3,952	178,496	78,583	6,382	85.82	17.77	45.17
Toronto Public Library	St. Clair/Silverthorn	ON	Branch	6,243	2,080	4,587	61,402	31,100	3,925	29.52	9.84	13.39
Toronto Public Library	St. James Town	ON	Branch	13,504	2,080	7,800	297,168	192,963	12,388	142.87	22.01	38.10
Toronto Public Library	St. Lawrence	ON	Branch	10,028	2,626	4,833	219,240	114,900	3,450	83.49	21.86	45.36
Toronto Public Library	Steeles	ON	Branch	16,617	3,406	5,009	323,144	160,538	4,538	94.87	19.45	64.51
Toronto Public Library	Swansea Memorial	ON	Branch	0	1,456	1,127	44,401	19,688	2,763	30.50	0.00	39.40
Toronto Public Library	Taylor Memorial	ON	Branch	7,098	2,080	5,000	137,367	36,375	1,513	66.04	19.35	27.47

Branch-Level Data

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Toronto Public Library	Thornccliffe	ON	Branch	16,526	3,406	11,034	231,256	203,338	16,513	67.90	13.99	20.96
Toronto Public Library	Todmorden Room	ON	Branch	1,820	1,456	554	57,785	17,500	1,413	39.69	31.75	104.31
Toronto Public Library	Northern Elms	ON	Branch	6,516	2,080	3,032	95,443	41,188	5,938	45.89	14.65	31.48
Toronto Public Library	Victoria Village	ON	Branch	6,643	2,080	5,383	117,074	41,950	9,375	56.29	17.62	21.75
Toronto Public Library	Weston	ON	Branch	15,070	2,626	11,944	148,627	87,500	9,038	56.60	9.86	12.44
Toronto Public Library	Woodside Square	ON	Branch	25,262	3,224	9,792	520,729	471,800	20,725	161.52	20.61	53.18
Toronto Public Library	Woodview Park	ON	Branch	6,352	2,080	6,658	87,524	30,575	9,475	42.08	13.78	13.15
Toronto Public Library	Wychwood	ON	Branch	18,236	3,224	6,381	239,247	114,613	18,400	74.21	13.12	37.49
Toronto Public Library	York Woods	ON	Branch	43,152	3,276	42,176	306,947	208,388	40,201	93.70	7.11	7.28
Toronto Public Library	Yorkville	ON	Branch	17,763	3,224	9,053	325,299	191,050	12,588	100.90	18.31	35.93
Toronto Public Library	Bookmobiles	ON		8,317	2,249		132,177	31,488	7,038	58.77	15.89	0.00
Vancouver Island Regional Library	Central Services	BC				20,225	25,697			0.00	0.00	1.27
Vancouver Island Regional Library	Bella Coola	BC	Branch	1,810	1,118	1,700	33,233	16,300	2,250	29.73	18.36	19.55
Vancouver Island Regional Library	Campbell River	BC	Branch	17,190	2,964	9,683	283,869	200,050	18,700	95.77	16.51	29.32
Vancouver Island Regional Library	Chemainus	BC	Branch	3,502	1,924	1,220	55,299	35,150	3,950	28.74	15.79	45.33
Vancouver Island Regional Library	Comox	BC	Branch	9,606	2,600	5,350	199,881	66,700	15,500	76.88	20.81	37.36
Vancouver Island Regional Library	Courtenay	BC	Branch	21,906	3,146	12,521	411,694	257,100	24,850	130.86	18.79	32.88
Vancouver Island Regional Library	Cowichan	BC	Branch	22,241	3,146	12,800	415,935	319,800	13,900	132.21	18.70	32.49
Vancouver Island Regional Library	Cumberland	BC	Branch	2,203	1,676	3,079	36,297	39,500	6,000	21.66	16.48	11.79
Vancouver Island Regional Library	Gold River	BC	Branch	1,680	1,066	1,535	23,035	14,250	2,650	21.61	13.71	15.01
Vancouver Island Regional Library	Hornby Island	BC	Branch	1,904	1,352	831	40,283	17,800	700	29.80	21.16	48.48
Vancouver Island Regional Library	Ladysmith	BC	Branch	9,328	2,652	4,310	172,112	114,300	9,550	64.90	18.45	39.93
Vancouver Island Regional Library	Cowichan Lake	BC	Branch	4,973	2,288	3,520	62,983	38,350	8,650	27.53	12.66	17.89
Vancouver Island Regional Library	Masset	BC	Branch	1,088	728	1,580	24,066	26,650	400	33.06	22.12	15.23
Vancouver Island Regional Library	Nanaimo Harbourfront	BC	Branch	28,445	3,172	25,000	361,133	296,700	57,350	113.85	12.70	14.45
Vancouver Island Regional Library	Parksville	BC	Branch	15,468	2,990	6,269	279,680	162,000	17,850	93.54	18.08	44.61
Vancouver Island Regional Library	Port Alberni	BC	Branch	13,024	2,652	7,500	166,569	122,250	4,100	62.81	12.79	22.21
Vancouver Island Regional Library	Port Alice	BC	Branch	950	624	1,219	8,179	9,800	2,000	13.11	8.61	6.71
Vancouver Island Regional Library	Port Clements	BC	Branch	496	364	1,000	14,477	18,600	350	39.77	29.19	14.48
Vancouver Island Regional Library	Port Hardy	BC	Branch	2,258	1,508	2,700	43,634	36,500	4,900	28.94	19.32	16.16
Vancouver Island Regional Library	Port McNeill	BC	Branch	1,930	1,196	1,536	24,789	14,100	5,200	20.73	12.84	16.14
Vancouver Island Regional Library	Port Renfrew	BC	Branch	697	548	717	6,300	5,150	900	11.50	9.04	8.79
Vancouver Island Regional Library	Quadra Island	BC	Branch	4,331	1,820	3,207	97,497	48,000	2,500	53.57	22.51	30.40
Vancouver Island Regional Library	Qualicum Beach	BC	Branch	13,066	2,808	6,842	222,214	156,350	8,450	79.14	17.01	32.48
Vancouver Island Regional Library	Queen Charlotte City	BC	Branch	1,851	1,170	1,200	44,672	37,050	2,350	38.18	24.13	37.23
Vancouver Island Regional Library	Sandspit	BC	Branch	505	364	600	9,724	7,100	850	26.71	19.26	16.21
Vancouver Island Regional Library	Sayward	BC	Branch	757	520	1,000	10,663	2,650	550	20.51	14.09	10.66
Vancouver Island Regional Library	Sidney/North Saanich	BC	Branch	15,740	3,146	5,671	251,101	167,800	8,500	79.82	15.95	44.28
Vancouver Island Regional Library	Sointula	BC	Branch	1,229	936	882	20,516	15,000	950	21.92	16.69	23.26

Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft
Vancouver Island Regional Library	Sooke	BC	Branch	7,602	2,340	3,696	129,703	98,950	10,450	55.43	17.06	35.09
Vancouver Island Regional Library	South Cowichan	BC	Branch	8,836	2,496	3,300	134,928	177,350	10,800	54.06	15.27	40.89
Vancouver Island Regional Library	Tahsis	BC	Branch	869	624	900	11,341	1,900	550	18.17	13.05	12.60
Vancouver Island Regional Library	Tofino	BC	Branch	1,339	936	1,000	29,141	14,400	1,200	31.13	21.76	29.14
Vancouver Island Regional Library	Ucluelet	BC	Branch	1,472	936	1,269	26,578	21,950	700	28.40	18.06	20.94
Vancouver Island Regional Library	Union Bay	BC	Branch	876	728	294	10,101	1,750	200	13.88	11.53	34.36
Vancouver Island Regional Library	Nanaimo Wellington	BC	Branch	19,031	2,964	4,800	510,744	215,900	16,550	172.32	26.84	106.41
Vancouver Island Regional Library	Woss	BC	Branch	547	364	450	2,731	1,450	50	7.50	4.99	6.07
Vancouver Island Regional Library	Gabriola Island	BC	Branch	8,241	2,132	3,155	113,573	72,400	6,700	53.27	13.78	36.00
Vancouver Island Regional Library	Cortes Island	BC	Branch	990	624	1,359	9,337	3,450	250	14.96	9.43	6.87
Vancouver Island Regional Library	Bowser	BC	Branch	1,306	962	1,350	22,625	14,300	750	23.52	17.32	16.76
Vancouver Island Regional Library	Bamfield Book Deposit	BC	Branch	0	0	0	0	0	0	0.00	0.00	0.00
Vancouver Island Regional Library	Books By Mail	BC	Branch	0	0	0	20,576	0	0	0.00	0.00	0.00
Vancouver Island Regional Library	Virtual	BC				0	652,457			0.00	0.00	0.00
Vancouver Public Library	Central Library	BC	Central	269,790	3,302	348,312	2,040,000	1,987,189	333,009	617.81	7.56	5.86
Vancouver Public Library	Britannia	BC	Branch	19,578	3,078	9,695	337,391	319,268	21,674	109.61	17.23	34.80
Vancouver Public Library	Carnegie	BC	Branch	11,266	4,377	1,937	146,352	406,823	62,580	33.44	12.99	75.56
Vancouver Public Library	Champlain Heights	BC	Branch	20,020	2,428	8,350	403,673	206,375	17,475	166.26	20.16	48.35
Vancouver Public Library	Collingwood	BC	Branch	11,466	2,158	5,197	146,452	85,761	8,872	67.86	12.77	28.18
Vancouver Public Library	Dunbar	BC	Branch	14,760	2,372	6,402	343,564	180,086	10,243	144.84	23.28	53.66
Vancouver Public Library	Firehall	BC	Branch	13,832	2,223	6,628	261,307	152,725	21,806	117.55	18.89	39.42
Vancouver Public Library	Fraserview	BC	Branch	12,886	2,223	8,070	226,324	123,261	12,968	101.81	17.56	28.05
Vancouver Public Library	Hastings	BC	Branch	18,419	2,418	8,845	323,008	175,799	11,199	133.58	17.54	36.52
Vancouver Public Library	Joe Fortes	BC	Branch	18,946	2,992	4,713	414,853	342,778	38,927	138.65	21.90	88.03
Vancouver Public Library	Kensington	BC	Branch	15,142	2,131	7,274	265,065	152,286	15,964	124.39	17.51	36.44
Vancouver Public Library	Kerrisdale	BC	Branch	15,542	2,432	5,703	362,234	209,772	21,563	148.94	23.31	63.52
Vancouver Public Library	Kitsilano	BC	Branch	23,150	3,192	9,501	640,730	348,055	23,996	200.73	27.68	67.44
Vancouver Public Library	Marpole	BC	Branch	13,377	2,223	3,572	250,081	149,383	9,858	112.50	18.69	70.01
Vancouver Public Library	Mount Pleasant	BC	Branch	32,488	3,914	11,997	482,968	486,526	52,104	123.39	14.87	40.26
Vancouver Public Library	Oakridge	BC	Branch	24,771	3,217	13,020	617,908	382,748	31,380	192.08	24.94	47.46
Vancouver Public Library	Outreach Services	BC	Branch	11,047	1,884	2,916	61,070	1,395	46,273	32.42	5.53	20.94
Vancouver Public Library	Renfrew	BC	Branch	25,608	3,175	16,000	640,324	349,102	33,283	201.68	25.00	40.02
Vancouver Public Library	South Hill	BC	Branch	13,886	2,231	5,036	260,064	164,390	15,557	116.57	18.73	51.64
Vancouver Public Library	Strathcona	BC	Branch	6,771	2,127	3,497	110,379	165,658	9,934	51.89	16.30	31.56
Vancouver Public Library	Terry Salman	BC	Branch	25,553	3,916	7,586	552,839	333,166	26,136	141.17	21.63	72.88
Vancouver Public Library	West Point Grey	BC	Branch	13,941	2,329	5,100	328,113	181,590	15,749	140.88	23.54	64.33
Total				9,391,008	1,075,126	6,772,562	124,466,160	79,122,957	7,768,865	42,192.02	5,847.58	11,216.21

Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft
Avg				24,910	2,642	16,722	319,964	195,849	21,054	109.88	16.20	29.21
Max				322,468	4,377	426,535	2,419,538	1,987,189	333,009	631.65	128.82	156.07
Min				200	200	294	2,731	1,395	50	7.50	1.16	0.87
Median				15,834	2,678	9,256	238,067	150,414	12,816	89.65	15.40	24.23

Branch-Level Data

Library Name	Branch Name	Visits per Hour Open	Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Barrie Public Library	Downtown	66.07	5.32	31.47	2.10	10.96	0.35	0.166
Bibliothèque municipale de Gatineau	Lucy-Faris	64.90	16.79	6.33	10.25	4.88	0.77	0.075
Bibliothèque municipale de Gatineau	Jean-Marie-Caron	10.11	4.93	2.53	3.99	0.00	0.00	0.000
Bibliothèque municipale de Gatineau	Bernard-Lonergan	27.03	7.36	3.83	7.05	0.00	0.00	0.000
Bibliothèque municipale de Gatineau	Guy-Sanche	83.05	10.77	10.56	7.87	11.85	1.12	0.143
Bibliothèque municipale de Gatineau	Docteur-Jean-Lorrain	16.66	4.57	2.28	7.31	0.00	0.00	0.000
Bibliothèque municipale de Gatineau	Riviera	16.85	6.25	2.25	7.47	0.00	0.00	0.000
Bibliothèque municipale de Gatineau	Aurélien-Doucet	30.66	20.94	2.32	13.23	0.00	0.00	0.000
Bibliothèque municipale de Gatineau	Lucien-Lalonde	62.06	17.32	6.56	9.46	3.16	0.48	0.051
Bibliothèque municipale de Gatineau	Maison-du-Citoyen	22.66	4.73	5.92	3.83	0.40	0.07	0.018
Bibliothèque municipale de Gatineau	Manise-Morin	12.66	4.28	2.45	5.16	0.00	0.00	0.000
Brampton Public Library	Four Corners	106.74	8.64	10.33	10.34	10.89	1.05	0.102
Brampton Public Library	Chinguacousy	190.38	13.76	15.79	12.05	18.65	1.18	0.098
Brampton Public Library	Cyril Clark	86.43	10.72	7.60	11.37	13.32	1.75	0.154
Brampton Library	Gore Meadows	89.12	8.77	10.43	8.54	8.75	0.84	0.098
Brampton Public Library	South Fletcher's	105.71	26.11	8.62	12.27	5.21	0.60	0.049
Brampton Public Library	Northeast Interim Site	20.53	15.79	1.58	13.03	1.13	0.71	0.055
Brampton Library	Mount Pleasant Village	115.60	31.07	6.69	17.28	13.33	1.99	0.115
Burlington Public Library	Central	110.78	5.82	39.51	2.80	13.48	0.34	0.122
Burlington Public Library	Aldershot	35.02	10.85	5.16	6.78	3.07	0.59	0.088
Burlington Public Library	Kilbride	8.01	4.13	2.28	3.52	1.15	0.51	0.144
Burlington Public Library	New Appleby	37.17	14.40	4.72	7.88	3.04	0.65	0.082
Burlington Public Library	Tansley Woods	77.98	26.21	8.17	9.54	8.04	0.98	0.103
Burlington Public Library	Brant Hills	36.30	16.96	4.20	8.64	2.93	0.70	0.081
Burnaby Public Library	Metrotown	196.09	11.63	42.10	4.66	26.40	0.63	0.135
Burnaby Public Library	Cameron	82.53	52.39	6.79	12.16	6.44	0.95	0.078
Burnaby Public Library	Tommy Douglas	111.37	21.72	10.71	10.40	12.01	1.12	0.108
Burnaby Public Library	McGill	136.12	22.57	12.97	10.50	12.97	1.00	0.095
Calgary Public Library	W.R. Castell Central	176.87	3.24	0.00	0.00	0.00	0.00	0.000
Calgary Public Library	Alexander Calhoun	67.99	23.15	0.00	0.00	0.00	0.00	0.000
Calgary Public Library	Bowness	38.71	18.48	0.00	0.00	0.00	0.00	0.000
Calgary Public Library	Country Hills	117.49	20.71	0.00	0.00	0.00	0.00	0.000
Calgary Public Library	Crowfoot	140.84	15.79	0.00	0.00	0.00	0.00	0.000
Calgary Public Library	Fish Creek	87.35	5.93	0.00	0.00	0.00	0.00	0.000
Calgary Public Library	Forest Lawn	85.65	16.12	0.00	0.00	0.00	0.00	0.000
Calgary Public Library	Glenmore Square	32.94	16.50	0.00	0.00	0.00	0.00	0.000
Calgary Public Library	Louise Riley	102.42	34.15	0.00	0.00	0.00	0.00	0.000
Calgary Public Library	Memorial Park	52.39	4.74	0.00	0.00	0.00	0.00	0.000
Calgary Public Library	Nose Hill	118.38	21.28	0.00	0.00	0.00	0.00	0.000

Branch-Level Data

Library Name	Branch Name	Visits per Hour Open	Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Calgary Public Library	Shaganappi	49.93	16.58	0.00	0.00	0.00		0.000
Calgary Public Library	Shawnessy	153.45	26.87	0.00	0.00	0.00		0.000
Calgary Public Library	Signal Hill	110.83	19.68	0.00	0.00	0.00		0.000
Calgary Public Library	Southwood	63.50	29.94	0.00	0.00	0.00		0.000
Calgary Public Library	Thorn Hill	76.09	30.70	0.00	0.00	0.00		0.000
Calgary Public Library	Village Square	90.60	15.19	0.00	0.00	0.00		0.000
Cambridge Public Library	Queens Square	100.32	4.38	0.00	0.00	6.92	0.00	0.069
Cambridge Public Library	Clemens Mill	99.45	18.51	0.00	0.00	1.43	0.00	0.014
Cambridge Public Library	Hespeler	44.95	8.07	0.00	0.00	2.05	0.00	0.046
Cambridge Public Library	Preston	44.38	11.41	0.00	0.00	1.19	0.00	0.027
Coquitlam Public Library	Poirier	80.86	10.59	18.54	4.36	9.71	0.52	0.120
Coquitlam Public Library	City Centre	140.59	13.23	12.34	11.39	12.92	1.05	0.092
Edmonton Public Library	Century Park Lending M:							
Edmonton Public Library	Penny McKee-Abbottsfi	64.44	22.81	6.48	9.95	0.00	0.00	0.000
Edmonton Public Library	Calder	40.95	24.59	6.17	6.64	0.00	0.00	0.000
Edmonton Public Library	Capilano	42.24	14.12	6.19	6.82	0.00	0.00	0.000
Edmonton Public Library	Castle Downs	82.74	20.65	9.68	8.54	0.00	0.00	0.000
Edmonton Public Library	eplGO	24.35	30.05	1.76	13.84	0.00	0.00	0.000
Edmonton Public Library	Highlands	19.66	26.70	0.00	0.00	0.00		0.000
Edmonton Public Library	Idylwyld	0.00	0.00	7.70	0.00	0.00	0.00	
Edmonton Public Library	Jasper Place	66.83	13.84	9.36	7.14	0.00	0.00	0.000
Edmonton Public Library	Lois Hole	108.85	13.75	12.87	8.46	0.00	0.00	0.000
Edmonton Public Library	Londonderry	119.83	24.73	12.17	9.84	0.00	0.00	0.000
Edmonton Public Library	Mill Woods	173.77	43.37	15.44	11.25	0.00	0.00	0.000
Edmonton Public Library	Riverbend	78.26	27.29	10.39	7.53	0.00	0.00	0.000
Edmonton Public Library	Sprucewood	37.81	19.30	5.84	6.47	0.00	0.00	0.000
Edmonton Public Library	Stanley A. Milner	369.75	5.60	32.82	11.27	0.00	0.00	0.000
Edmonton Public Library	Strathcona	59.20	13.78	7.95	7.45	0.00	0.00	0.000
Edmonton Public Library	Whitemud Crossing	144.21	16.71	20.26	7.12	0.00	0.00	0.000
Edmonton Public Library	Woodcroft	89.37	26.28	9.29	9.62	0.00	0.00	0.000
Greater Victoria Public Library	Central	178.22	12.19	38.07	4.68	60.02	1.58	0.337
Greater Victoria Public Library	Bruce Hutchison	81.70	25.22	7.76	10.53	6.14	0.79	0.075
Greater Victoria Public Library	Central Saanich	44.11	27.96	3.49	12.65	2.53	0.73	0.057
Greater Victoria Public Library	Emily Carr	50.75	12.08	10.21	4.97	3.07	0.30	0.061
Greater Victoria Public Library	Esquimalt	60.11	19.82	6.12	9.82	5.20	0.85	0.087
Greater Victoria Public Library	Juan de Fuca	76.04	11.81	17.30	4.40	4.89	0.28	0.064
Greater Victoria Public Library	Nellie McClung	111.37	23.12	9.90	11.25	9.68	0.98	0.087
Greater Victoria Public Library	Oak Bay	147.65	36.98	9.16	16.11	12.97	1.41	0.088
Greater Victoria Public Library	Saanich Centennial	73.25	17.54	6.07	12.07	5.34	0.88	0.073

Branch-Level Data

Library Name	Branch Name	Visits per Hour Open	Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Greater Victoria Public Library	Goudy	25.87	33.70	2.58	10.04	1.43	0.55	0.055
Halifax Public Libraries	Alderney Gate	102.76	9.64	18.31	5.61	5.20	0.28	0.051
Halifax Public Libraries	Bedford	0.00	0.00	7.99	0.00	4.50	0.56	0.000
Halifax Public Libraries	Cole Harbour	69.95	17.47	9.40	7.44	4.58	0.49	0.066
Halifax Public Libraries	Dartmouth North	31.00	36.01	5.50	5.63	2.11	0.38	0.068
Halifax Public Libraries	Halifax North	55.04	10.43	7.91	6.96	4.04	0.51	0.073
Halifax Public Libraries	Musquodoboit Harbour	0.00	0.00	4.33	0.00	6.18	1.43	0.000
Halifax Public Libraries	Keshen Goodman	0.00	0.00	19.16	0.00	9.21	0.48	0.000
Halifax Public Libraries	Sackville	70.70	11.71	11.62	6.08	6.04	0.52	0.085
Halifax Public Libraries	J.D. Shatford	27.43	11.68	3.69	7.44	2.03	0.55	0.074
Halifax Public Libraries	Sheet Harbour	0.00	0.00	3.66	0.00	1.26	0.34	0.000
Halifax Public Libraries	Spring Garden Road	143.71	9.45	39.76	3.61	13.46	0.34	0.094
Halifax Public Libraries	Captain William Spry	0.00	0.00	9.01	0.00	5.06	0.56	0.000
Halifax Public Libraries	Woodlawn	0.00	0.00	13.24	0.00	7.10	0.54	0.000
Halifax Public Libraries	Tantallon	0.00	0.00	9.15	0.00	4.06	0.44	0.000
Halifax Public Libraries	Books-By-Mail	0.00		0.00		0.00		
Hamilton Public Library	Central	418.22	0.00	0.00	0.00	35.09	0.00	0.084
Hamilton Public Library	Ancaster	0.00	0.00		0.00	0.00	0.00	0.049
Hamilton Public Library	Barton	0.00	0.00		0.00	0.00	0.00	0.200
Hamilton Public Library	Binbrook	0.00	0.00		0.00	0.00	0.00	0.100
Hamilton Public Library	Carlisle	0.00	0.00		0.00	0.00	0.00	0.099
Hamilton Public Library	Concession	0.00	0.00		0.00	0.00	0.00	0.204
Hamilton Public Library	Dundas	0.00	0.00		0.00	0.00	0.00	0.072
Hamilton Public Library	Freelton	11.65	4.69	0.00	0.00	0.76	0.00	0.066
Hamilton Public Library	Greensville	13.12	4.45	0.00	0.00	0.47	0.00	0.036
Hamilton Public Library	Kenilworth	44.24	11.89	0.00	0.00	5.14	0.00	0.116
Hamilton Public Library	Locke	0.00	0.00	0.00		0.00		
Kitchener Public Library	Central Library	122.30	4.96	44.19	2.77	9.66	0.22	0.079
Kitchener Public Library	Country Hills	66.74	15.21	5.42	12.32	2.78	0.51	0.042
Kitchener Public Library	Forest Heights	71.85	20.97	6.55	10.96	5.26	0.80	0.073
Kitchener Public Library	Grand River Stanley Park	68.07	16.19	5.62	12.10	3.38	0.60	0.050
Kitchener Public Library	Pioneer Park	30.98	16.58	3.63	8.54	2.06	0.57	0.067
London Public Library	Beacock	54.60	10.94	3.63	15.03	8.14	2.24	0.149
London Public Library	Byron	53.86	11.89	3.96	13.59	15.74	3.97	0.292
London Public Library	Carson	15.67	9.36	1.00	15.67	1.62	1.62	0.103
London Public Library	Central	281.19	4.88	33.96	8.28	62.85	1.85	0.224
London Public Library	Cherryhill	94.52	24.50	4.62	20.45	44.67	9.66	0.473
London Public Library	Crouch	48.31	11.31	3.63	13.30	4.94	1.36	0.102
London Public Library	East London	43.83	8.87	3.63	12.07	11.82	3.25	0.270

Branch-Level Data

Library Name	Branch Name	Visits per Hour Open	Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
London Public Library	Glanworth	7.66	4.79	1.00	7.66	5.20	5.20	0.679
London Public Library	Jalna	74.02	18.50	4.62	16.01	14.33	3.10	0.194
London Public Library	Lambeth	14.86	9.79	1.00	14.86	2.26	2.26	0.152
London Public Library	Landon	61.84	22.08	3.63	17.02	10.53	2.90	0.170
London Public Library	Masonville	76.17	15.29	4.62	16.48	29.23	6.32	0.384
London Public Library	Pond Mills	39.91	15.57	3.30	12.09	9.99	3.03	0.250
London Public Library	Sherwood	54.19	12.07	3.96	13.68	9.64	2.43	0.178
London Public Library	Stoney Creek	52.04	15.94	3.96	13.13	5.96	1.50	0.114
London Public Library	Westmount	85.17	15.44	4.62	18.42	19.95	4.31	0.234
Markham Public Library	Unionville							
Mississauga Library System	Central Library	221.64	4.53	57.07	3.88	16.88	0.30	0.076
Mississauga Library System	Burnhamthorpe	75.16	12.03	9.23	8.14	4.86	0.53	0.065
Mississauga Library System	Clarkson	42.49	18.09	6.91	6.15	2.06	0.30	0.049
Mississauga Library System	Erin Meadows	159.25	25.33	9.69	16.44	12.64	1.30	0.079
Mississauga Library System	Frank McKechnie	87.25	18.33	9.58	9.11	3.69	0.38	0.042
Mississauga Library System	Lakeview	24.12	7.77	6.19	3.90	1.00	0.16	0.041
Mississauga Library System	Lorne Park	33.99	9.52	6.52	5.21	1.24	0.19	0.036
Mississauga Library System	Malton	96.34	18.24	7.08	13.61	3.72	0.53	0.039
Mississauga Library System	Meadowvale	108.38	20.77	10.54	10.28	2.27	0.21	0.021
Mississauga Library System	Mississauga Valley	58.53	12.26	6.17	9.48	1.47	0.24	0.025
Mississauga Library System	Port Credit	54.98	19.43	6.24	8.81	1.30	0.21	0.024
Mississauga Library System	Sheridan	42.74	14.37	7.88	5.42	2.58	0.33	0.060
Mississauga Library System	South Common	67.80	14.09	9.44	7.18	1.75	0.19	0.026
Mississauga Library System	Streetsville	32.70	9.29	6.44	5.08	0.57	0.09	0.017
Mississauga Library System	Woodlands	44.74	21.55	6.45	6.94	1.70	0.26	0.038
Mississauga Library System	Courtneypark	137.09	18.20	8.86	15.48	4.49	0.51	0.033
Mississauga Library System	Cooksville	22.02	9.40	6.95	3.17	3.10	0.45	0.141
Mississauga Library System	Churchill Meadows	85.09	33.85	8.16	10.43	1.78	0.22	0.021
Montréal Public Library	Ahuntsic	125.01	15.22	17.90	6.98	22.79	1.27	0.182
Montréal Public Library	Cartierville	56.34	12.35	9.57	5.89	10.10	1.06	0.179
Montréal Public Library	Salaberry	9.69	8.65	3.40	2.85	1.25	0.37	0.129
Montréal Public Library	Jean-Corbeil	70.69	8.03	10.74	6.58	2.41	0.22	0.034
Montréal Public Library	Haut-Anjou	20.60	12.05	2.24	9.18	0.93	0.41	0.045
Montréal Public Library	Benny	40.37	26.30	7.57	5.34	9.11	1.20	0.226
Montréal Public Library	Côte-des-Neiges	105.95	15.58	16.68	6.35	16.53	0.99	0.156
Montréal Public Library	Bibliothèque interculture	74.21	7.39	15.24	4.87	13.02	0.85	0.175
Montréal Public Library	Notre-Dame-de-Grâce	45.27	15.65	6.02	7.52	8.27	1.37	0.183
Montréal Public Library	Saint-Pierre	7.99	3.57	1.75	4.57	0.60	0.34	0.075
Montréal Public Library	Saul-Bellow	34.24	8.66	7.82	4.38	2.33	0.30	0.068

Branch-Level Data

Library Name	Branch Name	Visits per Hour Open	Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Montréal Public Library	L'Octogone	92.13	10.28	18.31	5.03	3.95	0.22	0.043
Montréal Public Library	L'Île-Bizard	19.10	8.70	4.32	4.42	0.60	0.14	0.031
Montréal Public Library	Hochelaga	21.48	9.34	2.09	10.28	9.39	4.49	0.437
Montréal Public Library	Langelier	70.71	14.83	6.14	11.51	11.69	1.90	0.165
Montréal Public Library	Maisonneuve	48.31	14.66	5.47	8.83	4.92	0.90	0.102
Montréal Public Library	Mercier	42.60	7.17	6.17	6.90	7.93	1.29	0.186
Montréal Public Library	Belleville	9.76	8.91	2.45	3.98	1.72	0.70	0.176
Montréal Public Library	Charleroi	22.79	9.99	4.97	4.58	5.28	1.06	0.232
Montréal Public Library	Henri-Bourassa	63.76	14.56	15.16	4.20	8.32	0.55	0.130
Montréal Public Library	Maison culturelle et com	51.75	22.24	7.14	7.25	6.30	0.88	0.122
Montréal Public Library	Robert-Bourassa	47.40	8.26	8.73	5.43	2.58	0.30	0.054
Montréal Public Library	Pierrefonds	62.72	12.71	14.21	4.41	7.75	0.55	0.124
Montréal Public Library	Roxboro	17.56	6.05	4.14	4.24	0.00	0.00	0.000
Montréal Public Library	Mile End	55.11	10.25	0.00	0.00	1.23	0.00	0.022
Montréal Public Library	Plateau-Mont-Royal	101.27	31.90	21.20	4.78	7.50	0.35	0.074
Montréal Public Library	Pointe-aux-Trembles	45.65	7.53	10.18	4.49	8.89	0.87	0.195
Montréal Public Library	Rivière-des-Prairies	65.54	7.10	9.22	7.11	8.57	0.93	0.131
Montréal Public Library	La Petite-Patrie	52.87	10.80	10.23	5.17	4.37	0.43	0.083
Montréal Public Library	Rosemont	84.34	24.15	10.95	7.70	8.10	0.74	0.096
Montréal Public Library	Saint-Laurent	85.91	12.74	15.10	5.69	9.71	0.64	0.113
Montréal Public Library	Saint-Léonard	124.62	7.12	16.89	7.38	10.86	0.64	0.087
Montréal Public Library	Georges-Vanier	47.49	16.02	4.84	9.82	5.98	1.24	0.126
Montréal Public Library	Marie-Uguay	52.10	14.71	6.24	8.34	5.58	0.89	0.107
Montréal Public Library	Saint-Charles	45.01	14.44	5.29	8.50	6.18	1.17	0.137
Montréal Public Library	Saint-Henri	32.65	7.08	4.65	7.03	4.44	0.96	0.136
Montréal Public Library	Île des Soeurs	45.66	22.25	4.21	10.85	0.00	0.00	0.000
Montréal Public Library	Verdun	61.93	8.27	11.33	5.46	1.55	0.14	0.025
Montréal Public Library	Frontenac	50.64	8.94	9.24	5.48	4.42	0.48	0.087
Montréal Public Library	Père-Ambroise	29.32	6.50	4.45	6.59	3.99	0.90	0.136
Montréal Public Library	Le Prévoist	73.63	17.67	9.71	7.58	12.55	1.29	0.170
Montréal Public Library	Parc-Extension	74.01	9.63	10.98	6.74	9.91	0.90	0.134
Montréal Public Library	Saint-Michel	63.13	11.23	8.25	7.65	8.38	1.02	0.133
Oakville Public Library	Central	63.30	4.87	33.95	1.86	4.91	0.14	0.078
Oakville Public Library	Clearview Neighbourhood	30.21	13.69	2.22	13.61	1.13	0.51	0.037
Oakville Public Library	Glen Abbey	115.52	22.80	7.99	14.46	5.30	0.66	0.046
Oakville Public Library	Iroquois Ridge	62.46	16.08	8.81	7.09	1.96	0.22	0.031
Oakville Public Library	White Oaks	32.51	12.66	6.28	5.18	1.35	0.21	0.041
Oakville Public Library	Woodside	61.46	13.16	6.98	8.81	3.55	0.51	0.058
Oshawa Public Libraries	McLaughlin	81.84	4.67	25.74	3.18	10.99	0.43	0.134

Branch-Level Data

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Oshawa Public Libraries	Jess Hann	31.83	10.59	2.92	10.91	2.61	0.90	0.082
Oshawa Public Libraries	Northview	26.54	4.95	2.52	10.51	4.26	1.69	0.160
Oshawa Public Libraries	Legends Centre	72.81	29.53	6.73	10.82	6.56	0.97	0.090
Ottawa Public Library	Main	246.83	8.60	38.47	6.42	51.70	1.34	0.209
Ottawa Public Library	Alta Vista	72.12	12.81	9.54	7.56	6.18	0.65	0.086
Ottawa Public Library	Beaverbrook	38.78	11.25	8.77	4.42	0.97	0.11	0.025
Ottawa Public Library	Blackburn Hamlet	20.44	7.52	4.03	5.07	2.05	0.51	0.100
Ottawa Public Library	Greenboro District Libr	103.90	112.86	12.82	8.11	9.89	0.77	0.095
Ottawa Public Library	Carlingwood	105.72	14.49	13.42	7.88	13.03	0.97	0.123
Ottawa Public Library	Carp	14.43	6.48	2.70	5.34	1.03	0.38	0.072
Ottawa Public Library	Centennial	61.23	16.97	5.87	10.44	16.28	2.78	0.266
Ottawa Public Library	Succursale Constance	10.22	18.71	1.75	5.84	1.12	0.64	0.109
Ottawa Public Library	Cumberland	93.08	11.97	10.01	9.30	18.11	1.81	0.195
Ottawa Public Library	Elmvale Acres	31.44	11.33	5.35	5.88	7.03	1.31	0.224
Ottawa Public Library	Emerald Plaza	47.48	12.49	5.73	8.29	2.19	0.38	0.046
Ottawa Public Library	Fitzroy Harbour	3.85	3.43	1.52	2.54	0.89	0.58	0.230
Ottawa Public Library	Greely	11.93	4.97	3.47	3.44	4.64	1.34	0.389
Ottawa Public Library	Hazeldean	67.11	20.04	6.46	10.39	3.59	0.56	0.054
Ottawa Public Library	Bookmobile	0.00	0.00		0.00	0.00	0.00	0.212
Ottawa Public Library	Manotick	24.79	11.65	2.90	8.56	1.03	0.35	0.041
Ottawa Public Library	Metcalfe Village	11.19	8.76	2.42	4.62	2.22	0.92	0.198
Ottawa Public Library	Munster	12.91	15.49	1.97	6.56	0.66	0.34	0.051
Ottawa Public Library	Nepean Centrepointe	94.47	8.06	16.15	5.85	5.47	0.34	0.058
Ottawa Public Library	North Gloucester	60.95	12.36	5.43	11.22	4.73	0.87	0.078
Ottawa Public Library	North Gower	15.09	10.22	2.59	5.82	2.72	1.05	0.180
Ottawa Public Library	Orléans	70.86	11.96	8.16	8.68	7.20	0.88	0.102
Ottawa Public Library	Osgoode	10.24	4.20	1.09	9.42	2.85	2.62	0.278
Ottawa Public Library	Richmond	13.62	8.26	1.42	9.59	1.41	0.99	0.103
Ottawa Public Library	Rideau	55.73	20.68	4.84	11.51	4.31	0.89	0.077
Ottawa Public Library	Rockcliffe Park	20.97	12.91	2.40	8.73	1.95	0.81	0.093
Ottawa Public Library	Rosemount	52.54	23.30	5.74	9.16	18.18	3.17	0.346
Ottawa Public Library	Ruth E Dickinson	73.25	11.18	8.56	8.55	11.08	1.29	0.151
Ottawa Public Library	St-Laurent	59.29	11.82	7.52	7.89	5.39	0.72	0.091
Ottawa Public Library	Stittsville	27.44	6.27	4.24	6.47	1.81	0.43	0.066
Ottawa Public Library	Sunnyside	84.08	18.90	8.32	10.11	8.23	0.99	0.098
Ottawa Public Library	Vanier	22.17	7.36	2.65	8.37	1.97	0.74	0.089
Ottawa Public Library	Homebound Services	0.00	0.00		0.00			0.000
Regina Public Library	Regina Public Library	106.79	4.89	67.25	1.59	13.18	0.20	0.123
Regina Public Library	Children's Library							

Branch-Level Data

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Regina Public Library	Albert	33.45	12.42	3.65	9.16	6.51	1.78	0.195
Regina Public Library	Connaught	37.31	17.18	3.82	9.77	3.84	1.01	0.103
Regina Public Library	George Bothwell	62.22	13.32	6.26	9.94	6.10	0.97	0.098
Regina Public Library	Glen Elm	39.95	4.70	3.60	11.11	2.79	0.78	0.070
Regina Public Library	Prince of Wales	27.78	18.99	3.73	7.44	2.09	0.56	0.075
Regina Public Library	Regent Place	47.30	11.33	4.72	10.02	4.95	1.05	0.105
Regina Public Library	Sherwood Village	66.06	13.92	6.00	11.00	5.61	0.93	0.085
Regina Public Library	Sunrise	45.93	9.75	5.97	7.69	4.34	0.73	0.095
Richmond Hill Public Library	Richmond Green							
Richmond Hill Public Library	Richmond Hill Central							
Richmond Hill Public Library	Oak Ridges Moraine							
Richmond Hill Public Library	Richvale							
Richmond Public Library	Brighthouse	296.14	22.99	36.15	8.19	31.42	0.87	0.106
Richmond Public Library	Ironwood	64.57	20.12	3.05	21.17	4.38	1.44	0.068
Richmond Public Library	Steveston	66.08	57.60	3.90	16.95	3.99	1.02	0.060
Richmond Public Library	Cambie	42.06	30.53	3.56	11.82	2.12	0.60	0.050
Surrey Public Library	City Centre Library	147.25	6.49	20.73	7.10	25.79	1.24	0.175
Surrey Public Library	Cloverdale	51.42	14.93	6.10	8.43	8.04	1.32	0.156
Surrey Public Library	Fleetwood	78.37	18.81	3.45	22.75	8.71	2.53	0.111
Surrey Public Library	Guildford	141.39	14.47	21.62	6.54	24.84	1.15	0.176
Surrey Public Library	Newton	96.00	20.85	8.12	11.82	13.56	1.67	0.141
Surrey Public Library	Ocean Park	42.12	20.69	4.87	8.65	5.23	1.07	0.124
Surrey Public Library	Port Kells	7.12	7.63	2.21	3.22	1.55	0.70	0.218
Surrey Public Library	Semiahmoo	87.81	12.63	7.83	11.22	10.59	1.35	0.121
Surrey Public Library	Strawberry Hill	92.30	26.30	6.42	14.38	7.01	1.09	0.076
Thunder Bay Public Library	Waverley Resource	53.58	6.35	25.26	2.12	15.24	0.60	0.284
Thunder Bay Public Library	Brodie Resource	78.71	9.52	14.13	5.57	9.43	0.67	0.120
Thunder Bay Public Library	County Park	29.58	14.90	5.13	5.76	3.66	0.71	0.124
Thunder Bay Public Library	Mary J. L. Black	45.09	9.36	6.40	7.05	11.53	1.80	0.256
Toronto Public Library	Toronto Reference Libra	371.49	2.88	97.66	3.80	48.00	0.49	0.129
Toronto Public Library	Agincourt	125.84	16.72	19.79	6.36	12.75	0.64	0.101
Toronto Public Library	Albert Campbell	65.18	8.51	13.63	4.78	7.14	0.52	0.110
Toronto Public Library	Albion	125.08	13.40	13.78	9.08	20.51	1.49	0.164
Toronto Public Library	Alderwood	36.59	13.09	4.08	8.98	4.61	1.13	0.126
Toronto Public Library	Amesbury Park	25.63	8.43	3.41	7.51	2.32	0.68	0.091
Toronto Public Library	Annette Street	30.33	10.20	4.97	6.10	2.04	0.41	0.067
Toronto Public Library	Armour Heights	33.14	23.07	2.93	11.30	7.21	2.46	0.217
Toronto Public Library	Barbara Frum	111.16	9.28	13.97	7.96	30.63	2.19	0.276
Toronto Public Library	Bayview	73.08	32.40	4.67	15.64	4.20	0.90	0.057

Branch-Level Data

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Toronto Public Library	Beaches	66.75	26.90	6.07	10.99	2.17	0.36	0.032
Toronto Public Library	Bendale	34.83	8.52	3.52	9.90	2.00	0.57	0.057
Toronto Public Library	Black Creek	39.77	14.31	3.58	11.11	5.87	1.64	0.148
Toronto Public Library	Bloor/Gladstone	102.29	17.79	11.03	9.28	5.82	0.53	0.057
Toronto Public Library	Brentwood	71.62	14.15	9.61	7.45	11.70	1.22	0.163
Toronto Public Library	Bridlewood	117.34	51.97	6.13	19.14	5.41	0.88	0.046
Toronto Public Library	Brookbanks	29.24	7.67	4.54	6.44	3.20	0.70	0.109
Toronto Public Library	Burrows Hall	69.47	22.23	5.35	12.97	3.61	0.67	0.052
Toronto Public Library	Cedarbrae	112.95	12.86	16.54	6.83	14.67	0.89	0.130
Toronto Public Library	Centennial	52.71	20.16	4.65	11.34	17.51	3.77	0.332
Toronto Public Library	City Hall	105.39	43.20	4.53	23.25	5.34	1.18	0.051
Toronto Public Library	Cliffcrest	38.85	17.34	4.19	9.27	1.03	0.25	0.027
Toronto Public Library	College/Shaw	42.72	14.64	4.82	8.86	4.28	0.89	0.100
Toronto Public Library	Danforth/Coxwell	49.07	16.45	6.03	8.13	2.45	0.41	0.050
Toronto Public Library	Davenport	18.88	10.89	2.98	6.35	0.75	0.25	0.040
Toronto Public Library	Dawes Road	47.02	18.32	5.43	8.66	5.17	0.95	0.110
Toronto Public Library	Deer Park	69.85	13.60	7.56	9.23	11.00	1.45	0.157
Toronto Public Library	Don Mills	73.21	11.12	14.20	5.16	9.47	0.67	0.129
Toronto Public Library	Downsview	47.08	7.64	10.06	4.68	13.21	1.31	0.281
Toronto Public Library	Dufferin/St. Clair	46.34	10.86	4.93	9.40	2.67	0.54	0.058
Toronto Public Library	Eatonville	62.89	17.55	8.68	7.25	8.82	1.02	0.140
Toronto Public Library	Eglinton Square	71.56	46.16	4.37	16.38	1.49	0.34	0.021
Toronto Public Library	Elmbrook Park	26.83	15.50	4.46	6.01	3.49	0.78	0.130
Toronto Public Library	Evelyn Gregory	23.20	9.83	4.23	5.49	4.24	1.00	0.183
Toronto Public Library	Fairview	0.00	0.00	18.51	0.00	0.00	0.00	0.000
Toronto Public Library	Flemingdon Park	66.47	20.74	4.66	14.27	11.63	2.50	0.175
Toronto Public Library	Forest Hill	27.97	8.67	4.66	6.00	2.04	0.44	0.073
Toronto Public Library	Gerrard/Ashdale	37.75	15.24	6.09	6.20	1.21	0.20	0.032
Toronto Public Library	Goldhawk Park	54.23	23.09	4.75	11.42	2.03	0.43	0.037
Toronto Public Library	Guildwood	24.59	16.99	3.50	7.02	2.88	0.82	0.117
Toronto Public Library	High Park	72.94	26.57	4.87	14.97	3.24	0.67	0.044
Toronto Public Library	Highland Creek	29.03	8.63	4.79	6.06	6.92	1.45	0.238
Toronto Public Library	Hillcrest	65.20	29.72	2.96	22.06	6.78	2.29	0.104
Toronto Public Library	Humber Bay	25.74	22.31	3.47	7.41	1.63	0.47	0.064
Toronto Public Library	Humber Summit	23.20	5.34	3.22	7.21	11.97	3.72	0.516
Toronto Public Library	Humberwood	102.28	37.01	3.96	25.80	9.47	2.39	0.093
Toronto Public Library	Jane/Dundas	55.48	14.12	7.26	7.64	5.85	0.81	0.105
Toronto Public Library	Jane/Sheppard	43.95	16.49	3.71	11.83	15.48	4.17	0.352
Toronto Public Library	Jones	28.66	20.70	4.31	6.65	3.00	0.70	0.105

Branch-Level Data

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Toronto Public Library	Kennedy/Eglinton	56.41	17.48	4.81	11.72	8.29	1.72	0.147
Toronto Public Library	Leaside	49.90	13.41	5.75	8.67	8.62	1.50	0.173
Toronto Public Library	Lillian H. Smith	98.91	9.11	11.70	8.46	6.89	0.59	0.070
Toronto Public Library	Locke	55.68	15.41	5.02	11.09	7.59	1.51	0.136
Toronto Public Library	Long	26.02	8.43	4.08	6.38	2.52	0.62	0.097
Toronto Public Library	Main Street	33.30	12.39	5.55	5.99	3.08	0.55	0.092
Toronto Public Library	Malvern	107.34	14.91	13.53	7.93	11.99	0.89	0.112
Toronto Public Library	Maria A. Shchuka	60.16	8.17	9.13	6.59	9.68	1.06	0.161
Toronto Public Library	Maryvale	57.42	34.11	4.82	11.92	3.43	0.71	0.060
Toronto Public Library	McGregor Park	56.76	16.48	4.43	12.83	10.58	2.39	0.186
Toronto Public Library	Mimico Centennial	40.13	4.78	4.52	8.87	6.36	1.41	0.158
Toronto Public Library	Morningside	44.53	19.35	4.10	10.85	5.93	1.44	0.133
Toronto Public Library	Mount Dennis	21.85	5.06	5.39	4.05	2.51	0.47	0.115
Toronto Public Library	Mount Pleasant	34.79	12.41	3.26	10.66	3.17	0.97	0.091
Toronto Public Library	New Toronto	39.17	8.93	3.85	10.18	9.35	2.43	0.239
Toronto Public Library	North York Central Libr	471.23	10.06	50.67	9.30	35.02	0.69	0.074
Toronto Public Library	Northern District	91.53	7.18	12.92	7.08	9.92	0.77	0.108
Toronto Public Library	Oakwood Village Library	31.99	4.86	5.82	5.50	3.42	0.59	0.107
Toronto Public Library	Palmerston	44.03	13.61	4.56	9.65	3.23	0.71	0.073
Toronto Public Library	Pape/Danforth	71.70	31.47	6.43	11.15	4.41	0.69	0.061
Toronto Public Library	Parkdale	96.36	14.36	7.08	13.62	4.53	0.64	0.047
Toronto Public Library	Parliament Street	57.99	14.22	6.06	9.57	3.56	0.59	0.061
Toronto Public Library	Perth/Dupont	19.28	11.06	3.06	6.30	2.76	0.90	0.143
Toronto Public Library	Pleasant View	54.68	26.61	2.27	24.08	2.51	1.11	0.046
Toronto Public Library	Port Union	48.66	25.56	4.32	11.27	3.04	0.70	0.063
Toronto Public Library	Queen/Saulter	34.00	23.92	2.68	12.70	3.47	1.30	0.102
Toronto Public Library	Rexdale	22.27	9.10	3.54	6.28	1.98	0.56	0.089
Toronto Public Library	Richview	114.10	8.66	14.43	7.91	16.41	1.14	0.144
Toronto Public Library	Riverdale	70.22	23.44	8.11	8.66	2.84	0.35	0.040
Toronto Public Library	Runnymede	87.85	23.54	7.99	11.00	12.74	1.59	0.145
Toronto Public Library	S.Walter Stewart	73.06	10.14	10.36	7.05	6.60	0.64	0.090
Toronto Public Library	Sanderson	90.04	22.85	6.45	13.97	3.52	0.55	0.039
Toronto Public Library	Spadina Road	37.78	19.88	4.83	7.82	3.07	0.64	0.081
Toronto Public Library	St. Clair/Silverthorn	14.95	6.78	3.00	4.98	1.89	0.63	0.126
Toronto Public Library	St. James Town	92.77	24.74	6.49	14.29	5.96	0.92	0.064
Toronto Public Library	St. Lawrence	43.75	23.77	3.82	11.46	1.31	0.34	0.030
Toronto Public Library	Steeles	47.13	32.05	4.88	9.66	1.33	0.27	0.028
Toronto Public Library	Swansea Memorial	13.52	17.47	0.00	0.00	1.90	0.00	0.140
Toronto Public Library	Taylor Memorial	17.49	7.28	3.41	5.12	0.73	0.21	0.042

Branch-Level Data

Library Name	Branch Name	Visits per Hour Open	Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Toronto Public Library	Thornccliffe	59.70	18.43	4.85	12.30	4.85	1.00	0.081
Toronto Public Library	Todmorden Room	12.02	31.59	1.25	9.62	0.97	0.78	0.081
Toronto Public Library	Northern Elms	19.80	13.58	3.13	6.32	2.85	0.91	0.144
Toronto Public Library	Victoria Village	20.17	7.79	3.19	6.31	4.51	1.41	0.223
Toronto Public Library	Weston	33.32	7.33	5.74	5.81	3.44	0.60	0.103
Toronto Public Library	Woodside Square	146.34	48.18	7.84	18.68	6.43	0.82	0.044
Toronto Public Library	Woodview Park	14.70	4.59	3.05	4.81	4.56	1.49	0.310
Toronto Public Library	Wychwood	35.55	17.96	5.66	6.28	5.71	1.01	0.161
Toronto Public Library	York Woods	63.61	4.94	13.17	4.83	12.27	0.93	0.193
Toronto Public Library	Yorkville	59.26	21.10	5.51	10.76	3.90	0.71	0.066
Toronto Public Library	Bookmobiles	14.00	0.00	3.70	3.79	3.13	0.85	0.224
Vancouver Island Regional Library	Central Services		0.00					
Vancouver Island Regional Library	Bella Coola	14.58	9.59	1.62	9.01	2.01	1.24	0.138
Vancouver Island Regional Library	Campbell River	67.49	20.66	5.80	11.64	6.31	1.09	0.093
Vancouver Island Regional Library	Chemainus	18.27	28.81	1.82	10.04	2.05	1.13	0.112
Vancouver Island Regional Library	Comox	25.65	12.47	3.69	6.94	5.96	1.61	0.232
Vancouver Island Regional Library	Courtenay	81.72	20.53	6.96	11.74	7.90	1.13	0.097
Vancouver Island Regional Library	Cowichan	101.65	24.98	7.07	14.38	4.42	0.62	0.043
Vancouver Island Regional Library	Cumberland	23.57	12.83	1.31	17.93	3.58	2.72	0.152
Vancouver Island Regional Library	Gold River	13.37	9.28	1.58	8.48	2.49	1.58	0.186
Vancouver Island Regional Library	Hornby Island	13.17	21.42	1.41	9.35	0.52	0.37	0.039
Vancouver Island Regional Library	Ladysmith	43.10	26.52	3.52	12.25	3.60	1.02	0.084
Vancouver Island Regional Library	Cowichan Lake	16.76	10.89	2.17	7.71	3.78	1.74	0.226
Vancouver Island Regional Library	Masset	36.61	16.87	1.49	24.49	0.55	0.37	0.015
Vancouver Island Regional Library	Nanaimo Harbourfront	93.54	11.87	8.97	10.43	18.08	2.02	0.193
Vancouver Island Regional Library	Parksville	54.18	25.84	5.17	10.47	5.97	1.15	0.110
Vancouver Island Regional Library	Port Alberni	46.10	16.30	4.91	9.39	1.55	0.31	0.034
Vancouver Island Regional Library	Port Alice	15.71	8.04	1.52	10.32	3.21	2.11	0.204
Vancouver Island Regional Library	Port Clements	51.10	18.60	1.36	37.50	0.96	0.71	0.019
Vancouver Island Regional Library	Port Hardy	24.20	13.52	1.50	16.16	3.25	2.17	0.134
Vancouver Island Regional Library	Port McNeill	11.79	9.18	1.61	7.31	4.35	2.69	0.369
Vancouver Island Regional Library	Port Renfrew	9.40	7.18	1.27	7.39	1.64	1.29	0.175
Vancouver Island Regional Library	Quadra Island	26.37	14.97	2.38	11.08	1.37	0.58	0.052
Vancouver Island Regional Library	Qualicum Beach	55.68	22.85	4.65	11.97	3.01	0.65	0.054
Vancouver Island Regional Library	Queen Charlotte City	31.67	30.88	1.58	20.02	2.01	1.27	0.063
Vancouver Island Regional Library	Sandspit	19.51	11.83	1.39	14.06	2.34	1.68	0.120
Vancouver Island Regional Library	Sayward	5.10	2.65	1.46	3.50	1.06	0.73	0.208
Vancouver Island Regional Library	Sidney/North Saanich	53.34	29.59	5.00	10.66	2.70	0.54	0.051
Vancouver Island Regional Library	Sointula	16.03	17.01	1.31	12.21	1.01	0.77	0.063

Branch-Level Data

Library Name	Branch Name	Visits per Hour Open	Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Vancouver Island Regional Library	Sooke	42.29	26.77	3.25	13.02	4.47	1.37	0.106
Vancouver Island Regional Library	South Cowichan	71.05	53.74	3.54	20.07	4.33	1.22	0.061
Vancouver Island Regional Library	Tahsis	3.04	2.11	1.39	2.19	0.88	0.63	0.289
Vancouver Island Regional Library	Tofino	15.38	14.40	1.43	10.75	1.28	0.90	0.083
Vancouver Island Regional Library	Ucluelet	23.45	17.30	1.57	14.91	0.75	0.48	0.032
Vancouver Island Regional Library	Union Bay	2.40	5.95	1.20	2.00	0.27	0.23	0.114
Vancouver Island Regional Library	Nanaimo Wellington	72.84	44.98	6.42	11.34	5.58	0.87	0.077
Vancouver Island Regional Library	Woss	3.98	3.22	1.50	2.65	0.14	0.09	0.034
Vancouver Island Regional Library	Gabriola Island	33.96	22.95	3.87	8.79	3.14	0.81	0.093
Vancouver Island Regional Library	Cortes Island	5.53	2.54	1.59	3.48	0.40	0.25	0.072
Vancouver Island Regional Library	Bowser	14.86	10.59	1.36	10.95	0.78	0.57	0.052
Vancouver Island Regional Library	Bamfield Book Deposit	0.00	0.00	0.00	0.00	0.00	0.00	0.000
Vancouver Island Regional Library	Books By Mail	0.00	0.00	0.00	0.00	0.00	0.00	0.000
Vancouver Island Regional Library	Virtual							
Vancouver Public Library	Central Library	601.81	5.71	81.71	7.37	100.85	1.23	0.168
Vancouver Public Library	Britannia	103.73	32.93	6.36	16.31	7.04	1.11	0.068
Vancouver Public Library	Carnegie	92.95	210.05	2.57	36.11	14.30	5.55	0.154
Vancouver Public Library	Champlain Heights	85.00	24.72	8.25	10.31	7.20	0.87	0.085
Vancouver Public Library	Collingwood	39.74	16.50	5.31	7.48	4.11	0.77	0.103
Vancouver Public Library	Dunbar	75.92	28.13	6.22	12.20	4.32	0.69	0.057
Vancouver Public Library	Firehall	68.70	23.04	6.22	11.04	9.81	1.58	0.143
Vancouver Public Library	Fraserview	55.45	15.27	5.80	9.57	5.83	1.01	0.105
Vancouver Public Library	Hastings	72.70	19.88	7.62	9.54	4.63	0.61	0.064
Vancouver Public Library	Joe Fortes	114.56	72.73	6.33	18.09	13.01	2.05	0.114
Vancouver Public Library	Kensington	71.46	20.94	7.11	10.06	7.49	1.05	0.105
Vancouver Public Library	Kerrisdale	86.25	36.78	6.39	13.50	8.87	1.39	0.103
Vancouver Public Library	Kitsilano	109.04	36.63	7.25	15.03	7.52	1.04	0.069
Vancouver Public Library	Marpole	67.20	41.82	6.02	11.17	4.43	0.74	0.066
Vancouver Public Library	Mount Pleasant	124.30	40.55	8.30	14.98	13.31	1.60	0.107
Vancouver Public Library	Oakridge	118.98	29.40	7.70	15.45	9.75	1.27	0.082
Vancouver Public Library	Outreach Services	0.74	0.48	5.86	0.13	24.56	4.19	33.171
Vancouver Public Library	Renfrew	109.95	21.82	8.07	13.63	10.48	1.30	0.095
Vancouver Public Library	South Hill	73.68	32.65	6.22	11.84	6.97	1.12	0.095
Vancouver Public Library	Strathcona	77.88	47.37	3.18	24.47	4.67	1.47	0.060
Vancouver Public Library	Terry Salman	85.08	43.92	6.53	13.04	6.67	1.02	0.078
Vancouver Public Library	West Point Grey	77.97	35.60	5.99	13.03	6.76	1.13	0.087
Total		26,313.71	6,752.50	3,140.32	3,455.18	2,637.92	373.46	75.014

Branch-Level Data

Library Name	Branch Name	Visits per Hour Open	Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
Avg		66.45	17.14	8.33	9.39	7.29	1.06	0.207
Max		601.81	210.05	97.66	37.50	100.85	9.66	33.171
Min		0.74	0.48	1.00	0.13	0.14	0.07	0.014
Median		55.28	14.39	5.87	8.67	4.79	0.84	0.097

G – Ranking Reports – Inputs

Expenditure per Capita	
1 Regina Public Library	\$103.69
2 Saskatoon Public Library	\$75.85
3 Vancouver Public Library	\$71.99
4 Halifax Public Libraries	\$68.49
5 Oshawa Public Library	\$67.62
6 Toronto Public Library	\$67.29
7 Edmonton Public Library	\$64.53
8 London Public Library	\$64.51
9 Burnaby Public Library	\$62.67
10 Richmond Hill Public Library	\$59.53
11 Thunder Bay Public Library	\$59.20
12 Vancouver Island Regional Library	\$56.49
13 Oakville Public Library	\$56.17
14 Burlington Public Library	\$55.84
15 Ottawa Public Library	\$50.93
16 Calgary Public Library	\$49.88
17 Montréal Public Library	\$49.84
18 Barrie Public Library	\$49.10
19 Kitchener Public Library	\$46.82
20 Richmond Public Library	\$46.15
21 Greater Victoria Public Library	\$45.40
22 Hamilton Public Library	\$44.13
23 Markham Public Library	\$41.21
24 Cambridge Libraries & Galleries	\$40.33
25 Fraser Valley Regional Library	\$40.32
26 Mississauga Library System	\$38.18
27 Coquitlam Public Library	\$33.56
28 Bibliothèque municipale de Gatineau	\$32.87
29 Brampton Library	\$30.17
30 Surrey Public Library	\$29.64
Average	\$53.41
Median	\$50.41
Upper Quartile – 25%	\$64.51
Lower Quartile – 75%	\$41.21
Variance – 25% above average	\$66.77
Variance – 25% below average	\$40.06

Materials Expenditure per Capita	
1 Edmonton Public Library	\$13.98
2 Richmond Hill Public Library	\$7.93
3 Saskatoon Public Library	\$7.84
4 Regina Public Library	\$7.73
5 Vancouver Public Library	\$7.62
6 Calgary Public Library	\$6.67
7 Burnaby Public Library	\$6.60
8 Greater Victoria Public Library	\$6.49
9 Burlington Public Library	\$6.29
10 Toronto Public Library	\$6.23
11 Markham Public Library	\$6.11
12 Hamilton Public Library	\$6.03
13 Oshawa Public Library	\$5.60
14 Vancouver Island Regional Library	\$5.48
15 Halifax Public Libraries	\$5.32
16 London Public Library	\$5.30
17 Richmond Public Library	\$5.09
18 Ottawa Public Library	\$5.04
19 Kitchener Public Library	\$5.00
20 Fraser Valley Regional Library	\$4.76
21 Thunder Bay Public Library	\$4.72
22 Oakville Public Library	\$4.63
23 Surrey Public Library	\$4.49
24 Bibliothèque municipale de Gatineau	\$4.42
25 Cambridge Libraries & Galleries	\$4.06
26 Mississauga Library System	\$3.23
27 Coquitlam Public Library	\$3.09
28 Brampton Library	\$3.02
Average	\$5.81
Median	\$5.40
Upper Quartile – 25%	\$6.49
Lower Quartile – 75%	\$4.72
Variance – 25% above average	\$7.27
Variance – 25% below average	\$4.36

Hours per Capita	
1 Vancouver Island Regional Library	0.15
2 Regina Public Library	0.13
3 Toronto Public Library	0.10
4 Halifax Public Libraries	0.10
5 Vancouver Public Library	0.10
6 London Public Library	0.10
7 Thunder Bay Public Library	0.09
8 Burlington Public Library	0.09
9 Hamilton Public Library	0.09
10 Saskatoon Public Library	0.09
11 Greater Victoria Public Library	0.09
12 Oakville Public Library	0.09
13 Fraser Valley Regional Library	0.09
14 Cambridge Libraries & Galleries	0.08
15 Oshawa Public Library	0.08
16 Bibliothèque municipale de Gatineau	0.08
17 Ottawa Public Library	0.08
18 Kitchener Public Library	0.07
19 Burnaby Public Library	0.07
20 Markham Public Library	0.07
21 Montréal Public Library	0.07
22 Mississauga Library System	0.07
23 Richmond Public Library	0.07
24 Edmonton Public Library	0.06
25 Richmond Hill Public Library	0.06
26 Barrie Public Library	0.05
27 Coquitlam Public Library	0.05
28 Calgary Public Library	0.05
29 Surrey Public Library	0.05
30 Brampton Library	0.04
Average	0.08
Median	0.08
Upper Quartile – 25%	0.09
Lower Quartile – 75%	0.07
Variance – 25% above average	0.10
Variance – 25% below average	0.06

G – Ranking Reports – Inputs

Total Staff Per capita	
1 Regina Public Library	0.0009
2 Halifax Public Libraries	0.0008
3 Vancouver Public Library	0.0008
4 Saskatoon Public Library	0.0007
5 Burlington Public Library	0.0007
6 Oshawa Public Library	0.0007
7 Thunder Bay Public Library	0.0007
8 Oakville Public Library	0.0007
9 Greater Victoria Public Library	0.0006
10 Burnaby Public Library	0.0006
11 Toronto Public Library	0.0006
12 London Public Library	0.0006
13 Markham Public Library	0.0005
14 Calgary Public Library	0.0005
15 Cambridge Libraries & Galleries	0.0005
16 Kitchener Public Library	0.0005
17 Ottawa Public Library	0.0005
18 Richmond Public Library	0.0005
19 Edmonton Public Library	0.0005
20 Hamilton Public Library	0.0005
21 Surrey Public Library	0.0004
22 Coquitlam Public Library	0.0004
23 Barrie Public Library	0.0004
24 Richmond Hill Public Library	0.0004
25 Montréal Public Library	0.0004
26 Mississauga Library System	0.0004
27 Vancouver Island Regional Library	0.0004
28 Bibliothèque municipale de Gatineau	0.0003
29 Fraser Valley Regional Library	0.0003
30 Brampton Library	0.0002
Average	0.0005
Median	0.0005
Upper Quartile – 25%	0.0007
Lower Quartile – 75%	0.0004
Variance – 25% above average	0.0007
Variance – 25% below average	0.0004

Holdings per Capita	
1 Vancouver Public Library	4.17
2 Toronto Public Library	3.97
3 Burnaby Public Library	3.55
4 Saskatoon Public Library	3.31
5 Oshawa Public Library	2.97
6 Richmond Hill Public Library	2.84
7 Thunder Bay Public Library	2.79
8 Halifax Public Libraries	2.62
9 Barrie Public Library	2.53
10 Montréal Public Library	2.50
11 London Public Library	2.49
12 Ottawa Public Library	2.40
13 Markham Public Library	2.38
14 Regina Public Library	2.33
15 Greater Victoria Public Library	2.33
16 Bibliothèque municipale de Gatineau	2.32
17 Richmond Public Library	2.30
18 Edmonton Public Library	2.30
19 Burlington Public Library	2.16
20 Oakville Public Library	2.11
21 Kitchener Public Library	2.08
22 Vancouver Island Regional Library	2.05
23 Calgary Public Library	1.89
24 Cambridge Libraries & Galleries	1.87
25 Mississauga Library System	1.68
26 Coquitlam Public Library	1.63
27 Surrey Public Library	1.63
28 Fraser Valley Regional Library	1.44
29 Brampton Library	1.25
Average	2.41
Median	2.33
Upper Quartile – 25%	2.62
Lower Quartile – 75%	2.05
Variance – 25% above average	3.01
Variance – 25% below average	1.81

Additions per Capita	
1 Barrie Public Library	0.95
2 Regina Public Library	0.54
3 Edmonton Public Library	0.54
4 Richmond Hill Public Library	0.53
5 Richmond Public Library	0.47
6 Saskatoon Public Library	0.42
7 Halifax Public Libraries	0.40
8 Burnaby Public Library	0.40
9 Calgary Public Library	0.38
10 Burlington Public Library	0.35
11 Vancouver Island Regional Library	0.35
12 Thunder Bay Public Library	0.31
13 Ottawa Public Library	0.31
14 Markham Public Library	0.29
15 Oshawa Public Library	0.28
16 Greater Victoria Public Library	0.27
17 Kitchener Public Library	0.27
18 Fraser Valley Regional Library	0.27
19 Vancouver Public Library	0.27
20 Toronto Public Library	0.26
21 Coquitlam Public Library	0.24
22 London Public Library	0.23
23 Cambridge Libraries & Galleries	0.22
24 Oakville Public Library	0.20
25 Surrey Public Library	0.18
26 Montréal Public Library	0.18
27 Brampton Library	0.17
28 Bibliothèque municipale de Gatineau	0.15
29 Mississauga Library System	0.04
Average	0.33
Median	0.28
Upper Quartile – 25%	0.40
Lower Quartile – 75%	0.23
Variance – 25% above average	0.41
Variance – 25% below average	0.24

G – Ranking Reports – Outputs

Circulation per Capita	
1 Greater Victoria Public Library	20.04
2 Richmond Public Library	19.14
3 Vancouver Public Library	15.52
4 Burnaby Public Library	14.83
5 Markham Public Library	14.44
6 Calgary Public Library	13.97
7 Hamilton Public Library	12.75
8 Vancouver Island Regional Library	12.70
9 Halifax Public Libraries	12.63
10 Saskatoon Public Library	12.45
11 Edmonton Public Library	12.41
12 Oshawa Public Library	12.38
13 Richmond Hill Public Library	12.32
14 Burlington Public Library	11.98
15 Regina Public Library	11.87
16 Ottawa Public Library	11.67
17 Toronto Public Library	11.60
18 Oakville Public Library	11.38
19 Barrie Public Library	11.16
20 London Public Library	11.08
21 Brampton Library	11.01
22 Kitchener Public Library	10.58
23 Fraser Valley Regional Library	10.21
24 Coquitlam Public Library	10.18
25 Cambridge Libraries & Galleries	9.21
26 Mississauga Library System	8.79
27 Surrey Public Library	8.00
28 Thunder Bay Public Library	7.44
29 Montréal Public Library	6.67
30 Bibliothèque municipale de Gatineau	6.24
Average	11.82
Median	11.77
Upper Quartile – 25%	12.70
Lower Quartile – 75%	10.21
Variance – 25% above average	14.78
Variance – 25% below average	8.87

Visits per Capita	
1 Saskatoon Public Library	11.93
2 Vancouver Public Library	11.25
3 Richmond Public Library	8.83
4 Greater Victoria Public Library	8.37
5 London Public Library	7.86
6 Burnaby Public Library	7.81
7 Markham Public Library	7.19
8 Vancouver Island Regional Library	7.12
9 Hamilton Public Library	6.90
10 Regina Public Library	6.89
11 Toronto Public Library	6.67
12 Edmonton Public Library	6.38
13 Mississauga Library System	6.09
14 Cambridge Libraries & Galleries	5.94
15 Oakville Public Library	5.93
16 Burlington Public Library	5.67
17 Coquitlam Public Library	5.53
18 Richmond Hill Public Library	5.45
19 Ottawa Public Library	5.10
20 Kitchener Public Library	4.89
21 Thunder Bay Public Library	4.76
22 Surrey Public Library	4.74
23 Calgary Public Library	4.62
24 Oshawa Public Library	4.37
25 Montréal Public Library	3.91
26 Brampton Library	3.79
27 Bibliothèque municipale de Gatineau	3.50
28 Barrie Public Library	2.77
Average	6.22
Median	5.93
Upper Quartile – 25%	7.12
Lower Quartile – 75%	4.76
Variance – 25% above average	7.78
Variance – 25% below average	4.67

Circulation per Staff Hour	
1 Brampton Library	26.95
2 Richmond Public Library	21.59
3 Greater Victoria Public Library	19.20
4 Markham Public Library	17.49
5 Calgary Public Library	16.72
6 Fraser Valley Regional Library	16.70
7 Vancouver Island Regional Library	16.14
8 Richmond Hill Public Library	15.78
9 Barrie Public Library	15.44
10 Coquitlam Public Library	15.38
11 Ottawa Public Library	13.34
12 Hamilton Public Library	13.15
13 Burnaby Public Library	12.97
14 Edmonton Public Library	12.78
15 Surrey Public Library	12.39
16 Kitchener Public Library	11.79
17 Mississauga Library System	11.19
18 Cambridge Libraries & Galleries	10.78
19 Bibliothèque municipale de Gatineau	10.70
20 Vancouver Public Library	10.36
21 Toronto Public Library	10.31
22 Saskatoon Public Library	9.91
23 Burlington Public Library	9.67
24 London Public Library	9.66
25 Oshawa Public Library	9.54
26 Halifax Public Libraries	8.75
27 Oakville Public Library	8.61
28 Montréal Public Library	8.51
29 Regina Public Library	7.33
30 Thunder Bay Public Library	5.68
Average	12.96
Median	12.09
Upper Quartile – 25%	15.78
Lower Quartile – 75%	9.67
Variance – 25% above average	16.20
Variance – 25% below average	9.72

G – Ranking Reports – Outputs

Circulation per Staff FTE		
1	Brampton Library	49,041
2	Richmond Public Library	39,287
3	Greater Victoria Public Library	34,940
4	Markham Public Library	31,825
5	Calgary Public Library	30,437
6	Fraser Valley Regional Library	30,394
7	Vancouver Island Regional Library	29,377
8	Richmond Hill Public Library	28,728
9	Barrie Public Library	28,099
10	Coquitlam Public Library	27,993
11	Burnaby Public Library	25,296
12	Ottawa Public Library	24,271
13	Hamilton Public Library	23,932
14	Edmonton Public Library	23,262
15	Surrey Public Library	22,558
16	Kitchener Public Library	22,379
17	Mississauga Library System	20,375
18	Cambridge Libraries & Galleries	19,611
19	Bibliothèque municipale de Gatineau	19,475
20	Vancouver Public Library	18,847
21	Toronto Public Library	18,762
22	Saskatoon Public Library	18,687
23	Burlington Public Library	17,595
24	London Public Library	17,586
25	Oshawa Public Library	17,354
26	Halifax Public Libraries	15,927
27	Oakville Public Library	15,675
28	Montréal Public Library	15,480
29	Regina Public Library	13,812
30	Thunder Bay Public Library	10,331
	Average	23,711
	Median	22,469
	Upper Quartile – 25%	28,728
	Lower Quartile – 75%	17,595
	Variance – 25% above average	29,639
	Variance – 25% below average	17,783

Collection Turnover		
1	Brampton Library	8.78
2	Greater Victoria Public Library	8.59
3	Richmond Public Library	8.31
4	Calgary Public Library	7.40
5	Fraser Valley Regional Library	7.07
6	Coquitlam Public Library	6.25
7	Vancouver Island Regional Library	6.21
8	Markham Public Library	6.06
9	Burlington Public Library	5.54
10	Oakville Public Library	5.39
11	Edmonton Public Library	5.39
12	Mississauga Library System	5.22
13	Regina Public Library	5.10
14	Kitchener Public Library	5.08
15	Cambridge Libraries & Galleries	4.93
16	Surrey Public Library	4.91
17	Ottawa Public Library	4.86
18	Halifax Public Libraries	4.83
19	London Public Library	4.45
20	Barrie Public Library	4.40
21	Richmond Hill Public Library	4.34
22	Burnaby Public Library	4.18
23	Oshawa Public Library	4.17
24	Saskatoon Public Library	3.76
25	Vancouver Public Library	3.72
26	Toronto Public Library	2.92
27	Bibliothèque municipale de Gatineau	2.69
28	Thunder Bay Public Library	2.67
29	Montréal Public Library	2.67
	Average	5.17
	Median	4.93
	Upper Quartile – 25%	6.06
	Lower Quartile – 75%	4.18
	Variance – 25% above average	6.46
	Variance – 25% below average	3.88

G – Ranking Reports – Rankings

Population		
1	Toronto Public Library	2,771,770
2	Montréal Public Library	1,717,767
3	Calgary Public Library	1,149,552
4	Ottawa Public Library	943,260
5	Edmonton Public Library	817,498
6	Mississauga Library System	752,000
7	Winnipeg Public Library	704,800
8	Fraser Valley Regional Library	693,276
9	Vancouver Public Library	613,500
10	Brampton Library	557,800
11	Hamilton Public Library	540,000
12	Surrey Public Library	504,661
13	Vancouver Island Regional Library	418,831
14	London Public Library	373,730
15	Halifax Public Libraries	372,858
16	Markham Public Library	332,000
17	Greater Victoria Public Library	318,870
18	Bibliothèque municipale de Gatineau	275,770
19	Saskatoon Public Library	248,700
20	Kitchener Public Library	239,980
21	Burnaby Public Library	229,464
22	Richmond Hill Public Library	197,900
23	Richmond Public Library	197,631
24	Regina Public Library	193,100
25	Oakville Public Library	184,000
26	Burlington Public Library	174,432
27	Oshawa Public Library	152,000
28	Barrie Public Library	143,000
29	Cambridge Libraries & Galleries	132,700
30	Coquitlam Public Library	127,809
31	Thunder Bay Public Library	108,359
	Average	522,162
	Median	332,000
	Upper Quartile – 25%	693,276
	Lower Quartile – 75%	193,100
	Variance – 25% above average	652,702
	Variance – 25% below average	391,621

Annual Circulation	
1 Toronto Public Library	32,145,021
2 Calgary Public Library	16,055,563
3 Montréal Public Library	11,464,590
4 Ottawa Public Library	11,011,617
5 Edmonton Public Library	10,142,357
6 Vancouver Public Library	9,519,785
7 Fraser Valley Regional Library	7,075,741
8 Hamilton Public Library	6,887,602
9 Mississauga Library System	6,611,526
10 Greater Victoria Public Library	6,390,569
11 Brampton Library	6,139,914
12 Vancouver Island Regional Library	5,317,305
13 Markham Public Library	4,792,913
14 Halifax Public Libraries	4,709,496
15 London Public Library	4,141,506
16 Surrey Public Library	4,037,919
17 Richmond Public Library	3,783,380
18 Burnaby Public Library	3,402,270
19 Saskatoon Public Library	3,096,483
20 Kitchener Public Library	2,537,802
21 Richmond Hill Public Library	2,439,033
22 Regina Public Library	2,292,820
23 Oakville Public Library	2,094,206
24 Burlington Public Library	2,090,244
25 Oshawa Public Library	1,881,222
26 Bibliothèque municipale de Gatineau	1,719,615
27 Barrie Public Library	1,596,027
28 Coquitlam Public Library	1,301,683
29 Cambridge Libraries & Galleries	1,221,786
30 Thunder Bay Public Library	805,848
Average	5,890,195
Median	4,089,713
Upper Quartile - 25%	6,887,602
Lower Quartile - 75%	2,094,206
Variance - 25% above average	7,362,743
Variance - 25% below average	4,417,646

Total FTEs	
1 Toronto Public Library	1,713
2 Montréal Public Library	741
3 Calgary Public Library	528
4 Vancouver Public Library	505
5 Ottawa Public Library	454
6 Edmonton Public Library	436
7 Mississauga Library System	325
8 Halifax Public Libraries	296
9 Hamilton Public Library	288
10 London Public Library	236
11 Fraser Valley Regional Library	233
12 Greater Victoria Public Library	183
13 Vancouver Island Regional Library	181
14 Surrey Public Library	179
15 Regina Public Library	166
16 Saskatoon Public Library	166
17 Markham Public Library	151
18 Burnaby Public Library	135
19 Oakville Public Library	134
20 Brampton Library	125
21 Burlington Public Library	119
22 Kitchener Public Library	113
23 Oshawa Public Library	108
24 Richmond Public Library	96
25 Bibliothèque municipale de Gatineau	88
26 Richmond Hill Public Library	85
27 Thunder Bay Public Library	78
28 Cambridge Libraries & Galleries	62
29 Barrie Public Library	57
30 Coquitlam Public Library	47
Average	268
Median	166
Upper Quartile - 25%	296
Lower Quartile - 75%	108
Variance - 25% above average	334
Variance - 25% below average	201

Expense Total	
1 Toronto Public Library	\$186,525,785
2 Montréal Public Library	\$85,615,196
3 Calgary Public Library	\$57,342,333
4 Edmonton Public Library	\$52,750,518
5 Ottawa Public Library	\$48,040,832
6 Vancouver Public Library	\$44,166,954
7 Mississauga Library System	\$28,708,192
8 Fraser Valley Regional Library	\$27,952,153
9 Halifax Public Libraries	\$25,536,566
10 London Public Library	\$24,108,144
11 Hamilton Public Library	\$23,829,083
12 Vancouver Island Regional Library	\$23,659,497
13 Regina Public Library	\$20,022,552
14 Saskatoon Public Library	\$18,864,367
15 Brampton Library	\$16,827,291
16 Surrey Public Library	\$14,958,373
17 Greater Victoria Public Library	\$14,478,219
18 Burnaby Public Library	\$14,381,374
19 Markham Public Library	\$13,680,781
20 Richmond Hill Public Library	\$11,781,594
21 Kitchener Public Library	\$11,234,666
22 Oakville Public Library	\$10,335,390
23 Oshawa Public Library	\$10,277,544
24 Burlington Public Library	\$9,739,876
25 Richmond Public Library	\$9,120,449
26 Bibliothèque municipale de Gatineau	\$9,064,712
27 Barrie Public Library	\$7,020,613
28 Thunder Bay Public Library	\$6,415,272
29 Cambridge Libraries & Galleries	\$5,352,003
30 Coquitlam Public Library	\$4,289,876
Average	\$27,869,340
Median	\$15,892,832
Upper Quartile - 25%	\$27,952,153
Lower Quartile - 75%	\$10,277,544
Variance - 25% above average	\$34,836,675
Variance - 25% below average	\$20,902,005

Materials Expenditure

1 Toronto Public Library	\$17,277,081
2 Edmonton Public Library	\$11,424,905
3 Calgary Public Library	\$7,673,000
4 Ottawa Public Library	\$4,753,500
5 Vancouver Public Library	\$4,672,606
6 Fraser Valley Regional Library	\$3,302,293
7 Hamilton Public Library	\$3,258,497
8 Mississauga Library System	\$2,431,500
9 Vancouver Island Regional Library	\$2,294,359
10 Surrey Public Library	\$2,264,764
11 Greater Victoria Public Library	\$2,067,926
12 Markham Public Library	\$2,027,333
13 Halifax Public Libraries	\$1,983,600
14 London Public Library	\$1,981,952
15 Saskatoon Public Library	\$1,949,890
16 Brampton Library	\$1,682,928
17 Richmond Hill Public Library	\$1,569,014
18 Burnaby Public Library	\$1,515,052
19 Regina Public Library	\$1,492,552
20 Bibliothèque municipale de Gatineau	\$1,219,142
21 Kitchener Public Library	\$1,200,895
22 Burlington Public Library	\$1,096,609
23 Richmond Public Library	\$1,005,802
24 Oshawa Public Library	\$851,379
25 Oakville Public Library	\$851,123
26 Cambridge Libraries & Galleries	\$538,580
27 Thunder Bay Public Library	\$511,740
28 Coquitlam Public Library	\$394,304
Average	\$2,974,726
Median	\$1,965,921
Upper Quartile – 25%	\$2,431,500
Lower Quartile – 75%	\$1,200,895
Variance – 25% above average	\$3,718,407
Variance – 25% below average	\$2,231,044

Annual Hours of Library Service

1 Toronto Public Library	265,813
2 Montréal Public Library	119,844
3 Ottawa Public Library	80,113
4 Fraser Valley Regional Library	64,570
5 Vancouver Island Regional Library	63,584
6 Vancouver Public Library	60,343
7 Calgary Public Library	58,073
8 Mississauga Library System	54,350
9 Edmonton Public Library	53,081
10 Hamilton Public Library	48,112
11 London Public Library	38,798
12 Halifax Public Libraries	35,876
13 Greater Victoria Public Library	28,942
14 Surrey Public Library	27,018
15 Regina Public Library	24,566
16 Bibliothèque municipale de Gatineau	23,003
17 Markham Public Library	22,804
18 Saskatoon Public Library	22,195
19 Brampton Library	19,900
20 Oakville Public Library	16,845
21 Kitchener Public Library	15,825
22 Burlington Public Library	15,488
23 Burnaby Public Library	15,298
24 Richmond Public Library	14,332
25 Oshawa Public Library	12,596
26 Richmond Hill Public Library	11,154
27 Cambridge Libraries & Galleries	10,681
28 Thunder Bay Public Library	9,489
29 Barrie Public Library	6,450
30 Coquitlam Public Library	6,345
Average	41,516
Median	23,785
Upper Quartile – 25%	54,350
Lower Quartile – 75%	15,298
Variance – 25% above average	51,895
Variance – 25% below average	31,137

Annual In Person Visits

1 Toronto Public Library	18,485,372
2 Vancouver Public Library	6,904,136
3 Montréal Public Library	6,712,019
4 Calgary Public Library	5,315,248
5 Edmonton Public Library	5,218,136
6 Ottawa Public Library	4,812,608
7 Mississauga Library System	4,576,700
8 Hamilton Public Library	3,727,950
9 Vancouver Island Regional Library	2,983,552
10 Saskatoon Public Library	2,967,720
11 London Public Library	2,939,228
12 Greater Victoria Public Library	2,669,400
13 Surrey Public Library	2,391,273
14 Markham Public Library	2,385,862
15 Brampton Library	2,111,450
16 Burnaby Public Library	1,791,917
17 Richmond Public Library	1,744,712
18 Regina Public Library	1,329,929
19 Kitchener Public Library	1,172,700
20 Oakville Public Library	1,091,050
21 Richmond Hill Public Library	1,078,740
22 Burlington Public Library	989,690
23 Bibliothèque municipale de Gatineau	963,998
24 Cambridge Libraries & Galleries	788,233
25 Coquitlam Public Library	706,889
26 Oshawa Public Library	664,144
27 Thunder Bay Public Library	515,296
28 Barrie Public Library	395,961
Average	3,122,640
Median	2,248,656
Upper Quartile – 25%	3,727,950
Lower Quartile – 75%	1,078,740
Variance – 25% above average	3,903,300
Variance – 25% below average	2,341,980

Registrations as % of Population	
1 Markham Public Library	77.35%
2 Vancouver Public Library	69.76%
3 Burnaby Public Library	68.90%
4 Greater Victoria Public Library	64.98%
5 Saskatoon Public Library	62.72%
6 Richmond Public Library	57.85%
7 Oshawa Public Library	55.50%
8 Hamilton Public Library	51.77%
9 Mississauga Library System	49.65%
10 Oakville Public Library	49.49%
11 London Public Library	47.99%
12 Burlington Public Library	45.33%
13 Coquitlam Public Library	43.73%
14 Halifax Public Libraries	42.81%
15 Edmonton Public Library	42.79%
16 Toronto Public Library	42.73%
17 Regina Public Library	39.82%
18 Kitchener Public Library	38.67%
19 Fraser Valley Regional Library	38.54%
20 Vancouver Island Regional Library	37.42%
21 Calgary Public Library	36.58%
22 Ottawa Public Library	36.30%
23 Barrie Public Library	35.93%
24 Bibliothèque municipale de Gatineau	34.38%
25 Cambridge Libraries & Galleries	33.89%
26 Richmond Hill Public Library	33.31%
27 Surrey Public Library	32.97%
28 Thunder Bay Public Library	30.76%
29 Brampton Library	26.52%
30 Montréal Public Library	21.36%
Average	44.99%
Median	42.76%
Upper Quartile - 25%	51.77%
Lower Quartile - 75%	35.93%
Variance - 25% above average	56.24%
Variance - 25% below average	33.75%

Salary as a % of Total Expenditures	
1 Coquitlam Public Library	87.99%
2 Surrey Public Library	81.50%
3 Greater Victoria Public Library	80.03%
4 Hamilton Public Library	79.60%
5 Cambridge Libraries & Galleries	77.41%
6 Vancouver Public Library	77.02%
7 Toronto Public Library	74.50%
8 Burlington Public Library	74.23%
9 Mississauga Library System	71.52%
10 Richmond Public Library	71.13%
11 Thunder Bay Public Library	70.04%
12 Oakville Public Library	69.39%
13 Bibliothèque municipale de Gatineau	67.91%
14 Markham Public Library	67.18%
15 Kitchener Public Library	66.74%
16 Oshawa Public Library	66.20%
17 Ottawa Public Library	65.02%
18 Fraser Valley Regional Library	62.63%
19 Halifax Public Libraries	62.50%
20 Montréal Public Library	62.46%
21 Barrie Public Library	62.12%
22 Burnaby Public Library	60.86%
23 Brampton Library	60.37%
24 London Public Library	59.29%
25 Calgary Public Library	58.30%
26 Edmonton Public Library	57.38%
27 Regina Public Library	54.68%
28 Saskatoon Public Library	52.81%
29 Richmond Hill Public Library	51.20%
30 Vancouver Island Regional Library	44.60%
Average	66.55%
Median	66.47%
Upper Quartile - 25%	74.23%
Lower Quartile - 75%	60.37%
Variance - 25% above average	83.19%
Variance - 25% below average	49.92%

Materials as a % of Total Expenditures	
1 Edmonton Public Library	21.66%
2 Surrey Public Library	15.14%
3 Markham Public Library	14.82%
4 Greater Victoria Public Library	14.28%
5 Hamilton Public Library	13.67%
6 Bibliothèque municipale de Gatineau	13.45%
7 Calgary Public Library	13.38%
8 Richmond Hill Public Library	13.32%
9 Fraser Valley Regional Library	11.81%
10 Burlington Public Library	11.26%
11 Richmond Public Library	11.03%
12 Kitchener Public Library	10.69%
13 Vancouver Public Library	10.58%
14 Burnaby Public Library	10.53%
15 Saskatoon Public Library	10.34%
16 Cambridge Libraries & Galleries	10.06%
17 Brampton Library	10.00%
18 Ottawa Public Library	9.89%
19 Vancouver Island Regional Library	9.70%
20 Toronto Public Library	9.26%
21 Coquitlam Public Library	9.19%
22 Mississauga Library System	8.47%
23 Oshawa Public Library	8.28%
24 Oakville Public Library	8.24%
25 London Public Library	8.22%
26 Thunder Bay Public Library	7.98%
27 Halifax Public Libraries	7.77%
28 Regina Public Library	7.45%
Average	11.09%
Median	10.44%
Upper Quartile - 25%	13.32%
Lower Quartile - 75%	9.19%
Variance - 25% above average	13.86%
Variance - 25% below average	8.32%