

**F – Branch-Level Data**

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Bibliothèque municipale de Gatineau		QC											
Bibliothèque municipale de Gatineau	Lucy-Faris	QC	B	21,350	3,229	12,525	402,792	222,756	15,692	124.74	18.87	32.16	68.99
Bibliothèque municipale de Gatineau	Jean-Marie-Caron	QC	B	3,120	1,477	3,067	23,666	15,522		16.02	7.59	7.72	10.51
Bibliothèque municipale de Gatineau	Bernard-Lonergan	QC	B	9,619	2,491	6,241	100,276	66,263		40.26	10.42	16.07	26.6
Bibliothèque municipale de Gatineau	Guy-Sanche	QC	C	36,829	3,226	24,985	563,017	268,745	39,483	174.52	15.29	22.53	83.31
Bibliothèque municipale de Gatineau	Docteur-Jean-Lorrain	QC	B	3,233	1,460	5,358	61,303	22,988		41.99	18.96	11.44	15.75
Bibliothèque municipale de Gatineau	Riviera	QC	B	3,224	1,460	3,960	55,858	22,767		38.26	17.33	14.11	15.59
Bibliothèque municipale de Gatineau	Aurélien-Doucet	QC	B	5,356	2,339	3,443	92,827	72,795					
Bibliothèque municipale de Gatineau	Lucien-Lalonde	QC	B	20,462	3,229	11,610	328,321	196,488	10,815	101.68	16.05	28.28	60.85
Bibliothèque municipale de Gatineau	Maison-du-Citoyen	QC	B	14,735	2,876	13,827	61,805	67,994	380	21.49	4.19	4.47	23.64
Bibliothèque municipale de Gatineau	Manise-Morin	QC	B	2,461	1,099	3,293	19,680	14,209		17.91	8	5.98	12.93
Burlington Public Library	Central	ON	B	128,202	3,386		484,318	340,631	35,070				
Burlington Public Library	Aldershot	ON	B	11,882	2,180		141,999	67,129	8,305				
Burlington Public Library	Kilbride	ON	B	1,248	444		11,457	2,450	286				
Burlington Public Library	New Appleby	ON	B	10,785	2,177		152,590	72,155	6,719				
Burlington Public Library	Tansley Woods	ON	B	26,959	3,343		314,091	194,970	20,479				
Burlington Public Library	Brant Hills	ON	B	14,411	3,173		144,611	100,651	11,959				
Burlington Public Library	Alton	ON	B	19,109	3,253		165,331	325,481	8,869				
Cambridge Public Library	Queens Square	ON	C	114,712	3,130		448,248	318,869	19,750				
Cambridge Public Library	Clemens Mill	ON	B	16,235	2,520		101,348	280,131	2,950				
Cambridge Public Library	Hespeler	ON	B	15,635	2,520		154,931	110,915	6,600				
Cambridge Public Library	Preston	ON	B	13,892	2,520		119,486	130,366	2,400				
Fraser Valley Regional Library	Administrative Centre	BC	C	75,030	2,245	27,000	10,700						
Fraser Valley Regional Library	Abbotsford Community Library	BC	B	13,708	3,049		379,826	127,453	12,599				
Fraser Valley Regional Library	Agassiz Library	BC	B	4,363	2,036		99,036	80,387	2,951				
Fraser Valley Regional Library	Aldergrove Library	BC	B	7,087	2,893		159,493	71,105	7,829				
Fraser Valley Regional Library	Boston Bar Library	BC	B	979	608		10,100	3,271	2,972				
Fraser Valley Regional Library	Brookwood Library	BC	B	3,608	2,043		86,312	48,524	8,315				
Fraser Valley Regional Library	Chilliwack Library	BC	B	23,714	3,099		598,114	283,762	23,249				
Fraser Valley Regional Library	Clearbrook Library	BC	B	32,792	3,166		958,898	365,396	24,276				
Fraser Valley Regional Library	Fort Langley Library	BC	B	2,504	1,655		50,671	31,537	4,059				
Fraser Valley Regional Library	George Mackie Library	BC	B	17,507	3,127		336,553	173,800	11,443				
Fraser Valley Regional Library	Hope Library	BC	B	3,805	1,868		79,719	45,059	4,697				
Fraser Valley Regional Library	Ladner Pioneer Library	BC	B	11,817	3,109		222,205	144,350	2,318				
Fraser Valley Regional Library	Langley City Library	BC	B	15,007	3,243		206,195	147,950	1,300				
Fraser Valley Regional Library	Maple Ridge Public Library	BC	B	30,774	3,209		510,910	261,033	33,181				
Fraser Valley Regional Library	Mission Library	BC	B	16,475	3,049		369,222	240,968	11,647				
Fraser Valley Regional Library	Mount Lehman Library	BC	B	957	809		17,033	8,397	477				
Fraser Valley Regional Library	Muriel Arnason Library	BC	B	14,054	3,049		257,776	100,198	9,706				



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Fraser Valley Regional Library	Murrayville Library	BC	B	10,067	3,049		204,823	83,290	3,465				
Fraser Valley Regional Library	Pitt Meadows Public Library	BC	B	11,583	2,967		157,614	55,350	13,769				
Fraser Valley Regional Library	Sardis Library	BC	B	12,427	3,099		365,018	51,250	7,800				
Fraser Valley Regional Library	Terry Fox Library	BC	B	19,091	2,929		435,494	232,597	6,958				
Fraser Valley Regional Library	Tsawwassen Library	BC	B	12,584	3,166		245,844	399,500	13,052				
Fraser Valley Regional Library	Walnut Grove Library	BC	B	13,544	3,249		318,471	212,124	11,252				
Fraser Valley Regional Library	White Rock Library	BC	B	11,233	2,849		242,228	139,393	13,573				
Fraser Valley Regional Library	Yale Library	BC	B	884	570		7,424	2,349	2,023				
Fraser Valley Regional Library	Yarrow Library	BC	B	2,664	1,345		39,939	21,173	1,592				
Greater Victoria Public Library	Central	BC	C	65,915	3,275	48,205	897,667	600,121	54,450	274.1	13.62	18.62	183.24
Greater Victoria Public Library	Bruce Hutchison	BC	B	20,526	2,975	9,706	436,946	249,816	7,100	146.87	21.29	45.02	83.97
Greater Victoria Public Library	GVPL - Central Saanich	BC	B	9,830	2,963	4,702	190,872	119,908	3,150	64.42	19.42	40.59	40.47
Greater Victoria Public Library	GVPL - Emily Carr	BC	B	13,482	2,669	5,509	255,444	153,234	4,250	95.71	18.95	46.37	57.41
Greater Victoria Public Library	Esquimalt	BC	B	16,553	2,819	8,619	294,815	163,047	9,200	104.58	17.81	34.21	57.84
Greater Victoria Public Library	Juan de Fuca	BC	B	23,604	2,975	19,260	481,297	220,925	11,650	161.78	20.39	24.99	74.26
Greater Victoria Public Library	Nellie McClung	BC	B	29,190	2,819	13,697	682,112	300,640	18,700	241.97	23.37	49.8	106.65
Greater Victoria Public Library	Oak Bay	BC	B	25,490	2,819	11,352	682,112	377,953	15,900	241.97	26.76	60.09	134.07
Greater Victoria Public Library	Saanich Centennial	BC	B	19,036	2,975	12,492	407,874	199,187	6,850	137.1		32.65	66.95
Greater Victoria Public Library	Goudy	BC	B	7,027	2,651	2,044	152,301	74,244	5,150	57.45	21.67	74.5	28.01
Halifax Public Libraries	Alderney Gate	NS	B	50,900		3,050 32,510	368,838	358,432		16,647 120.93	7.25	11.35	117.52
Halifax Public Libraries	Bedford	NS	B	19,361		2,500 5,949	212,284	94,755	10,084	84.91	10.96	35.68	37.9
Halifax Public Libraries	Cole Harbour	NS	B	24,432		2,500	232,816	138,312	9,913	93.13	9.53	55.32	
Halifax Public Libraries	Dartmouth North	NS	B	12,844		2,500	144,272	107,719	4,413	57.71	11.23	43.09	
Halifax Public Libraries	Halifax North	NS	B	19,500		2,350	143,881	186,995	5,754	61.23	7.38	79.57	
Halifax Public Libraries	Musquodoboit Harbour	NS	B	6,604		1,500	79,684	24,205	4,987	53.12	12.07	16.14	
Halifax Public Libraries	Keshen Goodman	NS	B	54,800		3,050	749,990	415,457	24,582	245.9	13.69	136.22	
Halifax Public Libraries	Sackville	NS	B	29,120		2,500	359,867	184,557	9,811	143.95	12.36	73.82	
Halifax Public Libraries	J.D. Shatford	NS	B	5,252		1,600	55,699	23,042	2,703	34.81	10.61	14.4	
Halifax Public Libraries	Sheet Harbour	NS	B	4,342		1,250	27,807	20,147	1,591	22.25	6.4	16.12	
Halifax Public Libraries	Halifax Central Library	NS	C		179,626	3,600 129,382		1,025,051	1,441,616	81,991 284.74	5.71	7.92	400.45
Halifax Public Libraries	Captain William Spry	NS	B	22,386		2,500	231,298	142,953	10,047	92.52	10.33	57.18	
Halifax Public Libraries	Woodlawn	NS	B	40,560		3,050	487,938	313,474	21,333	159.98	12.03	102.78	
Halifax Public Libraries	Tantallon	NS	B	22,868		2,500	227,188	128,111	8,159	90.88	9.93	51.24	
Halifax Public Libraries	Regional Community & Branch Services	NS	B										
Halifax Public Libraries	Borrow By Mail	NS			1,875		12,590		2,718	6.71			
Halifax Public Libraries							594,556		2,730				
							5,873		4,476				
							38,742		13,308				
							2,201						

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
12.45	20.13	9.1	16.63	0.83	0.091
25.74	6.9	12.17	2.39	0.35	0.028
25.5	3.32	12.2	1.06	0.32	0.026
27.81	5.05	11.37	1.59	0.32	0.028
18.92	5.87	9.85	3.26	0.56	0.056
11.47	7.93	9.36	3.92	0.49	0.053
21.95	10.35	10.3	6.63	0.64	0.062
33.29	9.04	14.83	5.64	0.62	0.042
15.94			2.3		0.034
36.32	2.65	10.57	1.94	0.73	0.069
11.03	16.69	7.04	5.46	0.33	0.046
15.93	7.74	4.89	4.03	0.52	0.106
	9.77	5.66	3.97	0.41	0.072
	5.14	8.39	1.77	0.34	0.041
	8.3	9.59	2.45	0.3	0.031
	4.4	3.67	3.32	0.76	0.206
	17.97	7.58	8.06	0.45	0.059
	11.65	6.34	3.92	0.34	0.053
	3.28	4.39	1.69	0.51	0.117
	3.47	4.64	1.27	0.37	0.079
11.14	49.9	8.03	22.78	0.46	0.057
	8.95	6.39	4.02	0.45	0.07
	13.3	7.73	6.99	0.53	0.068
	9.15	5.6	3.26	0.36	0.064
			1.45		

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London Public Library	Beacock	ON	B	9,625	2,650	13,232	164,064	141,903	19,877	61.91	17.05	12.4	53.55
London Public Library	Byron	ON	B	10,500	2,650		147,450	136,895	36,270				
London Public Library	Carson	ON	B	1,750	1,750		24,642	24,698	3,276				
London Public Library	Central	ON	C	111,125	3,319		1,524,529	851,690	162,435				
London Public Library	Cherryhill	ON	B	12,250	2,650		213,695	228,695	98,202				
London Public Library	Crouch	ON	B	9,625	2,650		97,021	113,083	17,602				
London Public Library	East London	ON	B	9,625	2,650		156,629	111,331	28,288				
London Public Library	Glanworth	ON	B	220	220		4,053	1,761	1,261				
London Public Library	Jalna	ON	B	11,375	2,650		152,152	154,622	30,472				
London Public Library	Lambeth	ON	B	1,750	1,750		36,789	27,978	3,705				
London Public Library	Landon	ON	B	9,625	2,650		182,396	161,602	29,809				
London Public Library	Masonville	ON	B	12,250	2,650		244,471	195,079	46,605				
London Public Library	Pond Mills	ON	B	8,750	2,650		140,456	98,991	22,659				
London Public Library	Sherwood	ON	B	10,500	2,650		197,813	126,679	26,858				
London Public Library	Stoney Creek Branch	ON	B	10,500	2,650		214,429	137,059	19,396				
London Public Library	Westmount	ON	B	12,250	2,650		285,025	225,922	50,778				
Mississauga Library System	Central Library	ON	C	184,196	3,600	120,183	914,165	831,600	66,400	253.93	4.96	7.61	231
Mississauga Library System	Burnhamthorpe	ON	B	24,844	3,200	42,164	409,190	263,800	10,450	127.87	16.47	9.7	82.44
Mississauga Library System	Clarkson	ON	B	16,056	2,450	5,066	164,957	178,300	3,900	111.58	14.12	53.96	72.78
Mississauga Library System	Erin Meadows	ON	B	37,670	3,850	18,803	530,277	520,600	30,650	137.73	14.08	28.2	135.22
Mississauga Library System	Frank McKechnie	ON	B	23,720	3,350	14,500	404,086	266,550	8,650	120.62	17.04	27.87	79.57
Mississauga Library System	Lakeview	ON	B	16,828	2,450	7,589	142,006	72,950	1,900	57.96	8.44	18.71	29.78
Mississauga Library System	Lorne Park	ON	B	18,410	3,350	11,926	205,980	150,900	4,550	61.49	11.19	17.27	45.04
Mississauga Library System	Malton	ON	B	22,680	3,200	14,137	170,417	344,050	13,350	53.26	7.51	12.05	107.52
Mississauga Library System	Meadowvale	ON	B	30,488	3,200	16,695	450,892	393,650	8,500	140.9	14.79	27.01	123.02
Mississauga Library System	Mississauga Valley	ON	B	16,661	2,650	8,839	230,788	144,100	3,250	87.09	13.85	26.11	54.38
Mississauga Library System	Port Credit	ON	B	16,985	2,650	8,116	216,849	122,550	5,750	81.83	12.77	26.72	46.25
Mississauga Library System	Sheridan	ON	B	13,585	1,900	5,651	119,534	81,800	8,200	62.91	8.8	21.15	43.05
Mississauga Library System	South Common	ON	B	28,062	3,200	12,498	326,224	246,750	6,000	101.95	11.63	26.1	77.11
Mississauga Library System	Streetsville	ON	B	16,547	2,650	9,332	179,363	110,200	2,900	67.68	10.84	19.22	41.58
Mississauga Library System	Woodlands	ON	B	15,083	2,650	5,500	184,021	187,400	6,300	69.44	12.2	33.46	70.72
Mississauga Library System	Courtneypark	ON	B	28,558	3,850	26,738	362,051	496,050	11,300	94.04	12.68	13.54	128.84
Mississauga Library System	Cooksville	ON	B	15,087	2,450	5,005	167,279	50,000	6,000	68.28	11.09	33.42	20.41
Mississauga Library System	Churchill Meadows	ON	B	19,353	3,700	14,510	273,361	297,150	15,200	73.88	9.57	18.84	80.31
Montréal Public Library	Ahuntsic	QC	B	41,161	2,653	21,886	579,340	311,253	17,750	218.37	14.07	26.47	117.32
Montréal Public Library	Cartierville	QC	B	20,460	2,657	12,148	164,613	139,449	10,850	61.95	8.05	13.55	52.48
Montréal Public Library	Salaberry	QC	B	10,555	2,851	3,056	97,463	62,567	9,850	34.19	9.23	31.89	21.95
Montréal Public Library	Haut-Anjou	QC	B	8,163	2,666	4,573	44,769	50,650	4,400	16.79	5.48	9.79	19
Montréal Public Library	Jean-Corbeil	QC	B	25,305	2,665	23,543	222,630	214,513	5,550	83.54	8.8	9.46	80.49



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Montréal Public Library	Benny	QC	B	18,657	2,064	4,024	168,313	84,516	11,800	81.55	9.02	41.82	40.95
Montréal Public Library	Côte-des-Neiges	QC	B	38,870	2,309	17,883	302,386	311,253	22,350	130.96	7.78	16.91	134.8
Montréal Public Library	Bibliothèque interculturelle	QC	B	39,676	2,296	26,373	223,258	171,259	24,600	97.24	5.63	8.47	74.59
Montréal Public Library	Notre-Dame-de-Grâce	QC	B	17,069	2,344	7,607	184,864	164,864	8,050	78.87	10.83	24.3	70.33
Montréal Public Library	L'Île-Bizard	QC	B	11,793	2,915	6,962	73,486	60,645	4,900	25.21	6.23	10.56	20.8
Montréal Public Library	Saint-Pierre	QC	B	4,285	2,583	5,875	35,168	39,232	3,150	13.62	8.21	5.99	15.19
Montréal Public Library	Saul-Bellow	QC	B	21,650	3,144	20,885	238,082	208,703	21,700	75.73	11	11.4	66.38
Montréal Public Library	L'Octogone	QC	B	61,390	3,196	28,654	600,081	335,557	55,950	187.76	9.77	20.94	104.99
Montréal Public Library	Hochelaga	QC	B	9,581	1,743	4,003	72,186	36,333	5,700	41.41	7.53	18.03	20.85
Montréal Public Library	Langelier	QC	B	27,794	2,653	12,718	323,215	187,244	14,612	121.83	11.63	25.41	70.58
Montréal Public Library	Maisonneuve	QC	B	23,030	2,650	8,769	265,516	178,300	15,500	100.19	11.53	30.28	67.28
Montréal Public Library	Mercier	QC	B	24,255	2,652	15,774	222,317	134,824	69,900	83.83	9.17	14.09	50.84
Montréal Public Library	Belleville	QC	B	6,799	2,786	3,024	77,908	35,328	8,950	27.96	11.46	25.77	12.68
Montréal Public Library	Yves-Ryan	QC	B	13,780	2,786	6,295	100,271	88,662	35,650	35.99	7.28	15.93	31.82
Montréal Public Library	Henri-Bourassa	QC	B	52,492	3,250	14,182	234,106	213,215	25,100	72.03	4.46	16.51	65.6
Montréal Public Library	Maison culturelle et communautaire	QC	B	20,995	3,250	7,543	146,419	208,826	19,188	45.05	6.97	19.41	64.25
Montréal Public Library	Robert-Bourassa	QC	B	22,908	2,646	16,054	175,117	132,531	4,000	66.18	7.64	10.91	50.09
Montréal Public Library	Mordecai-Richler	QC	B	22,399	2,704	14,515	210,003	149,334	6,000	77.66	9.38	14.47	55.23
Montréal Public Library	Plateau-Mont-Royal	QC	B	29,432	2,607	8,500	260,174	254,511	25,750	99.8	8.84	30.61	97.63
Montréal Public Library	Pierrefonds	QC	B	49,423	3,282	16,151	346,504	186,574	12,800	105.58	7.01	21.45	56.85
Montréal Public Library	Roxboro	QC	B	7,412	2,698	5,660	61,368	51,690	8,450	22.75	8.28	10.84	19.16
Montréal Public Library	La Petite-Patrie	QC	B	19,188	2,655	1,334	207,770	152,328	22,750	78.26	10.83	155.72	57.37
Montréal Public Library	Marc-Favreau	QC	B	47,359	2,655	28,622	494,104	295,598	13,650	186.1	10.43	17.26	111.34
Montréal Public Library	Rosemont	QC	B	26,075	2,648	9,286	363,791	240,331	19,850	137.38	13.95	39.18	90.76
Montréal Public Library	Pointe-aux-Trembles	QC	B	30,765	2,656	16,151	213,803	105,789	3,050	80.5	6.95	13.24	39.83
Montréal Public Library	Rivière-des-Prairies	QC	B	27,217	2,646	24,608	181,283	170,023	6,700	68.51	6.66	7.37	64.26
Montréal Public Library	Du Boisé	QC	B	75,220	3,049	38,478	517,898	422,802	50,950	169.86	6.89	13.46	138.67
Montréal Public Library	Saint-Laurent	QC	B	50,726	2,950	21,477	282,274	184,785	38,900	95.69	5.56	13.14	62.64
Montréal Public Library	Saint-Léonard	QC	B	40,913	2,761	48,205	404,299	402,502	23,950	146.43	9.88	8.39	145.78
Montréal Public Library	Georges-Vanier	QC	B	17,219	2,667	7,952	104,086	146,764	7,800	39.03	6.04	13.09	55.03
Montréal Public Library	Marie-Uguay	QC	B	17,870	2,647	9,393	164,948	200,414	7,350	62.32	9.23	17.56	75.71
Montréal Public Library	Saint-Charles	QC	B	17,291	2,653	6,004	115,704	166,072	11,650	43.61	6.69	19.27	62.6
Montréal Public Library	Saint-Henri	QC	B	13,569	2,631	12,277	107,316	108,930	6,500	40.79	7.91	8.74	41.4
Montréal Public Library	Île des Soeurs	QC	B	10,114	2,653	5,455	121,202	115,265	15,850	45.68	11.98	22.22	43.45
Montréal Public Library	Verdun	QC	B	21,217	2,653	19,895	214,581	192,402	41,750	80.88	10.11	10.79	72.52
Montréal Public Library	Frontenac	QC	B	23,782	2,706	15,398	201,762	217,376	7,800	74.56	8.48	13.1	80.33
Montréal Public Library	Père-Ambroise	QC	B	25,464	2,663	11,997	138,707	89,626	14,050	52.09	5.45	11.56	33.66
Montréal Public Library	Le Prévost	QC	B	10,621	2,664	11,094	335,453	262,437	25,800	125.92	31.58	30.24	98.51
Montréal Public Library	Parc-Extension	QC	B	27,173	2,654	20,261	252,874	204,936	16,900	95.28	9.31	12.48	77.22

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
21	9.04	4.53	5.72	0.63	0.14
17.4	16.83	8.01	9.68	0.57	0.072
6.49	17.28	4.32	10.71	0.62	0.144
21.67	7.28	9.66	3.43	0.47	0.049
8.71	4.05	5.14	1.68	0.42	0.081
6.68	1.66	9.16	1.22	0.74	0.08
9.99	6.89	9.64	6.9	1	0.104
11.71	19.21	5.47	17.51	0.91	0.167
9.08	5.5	3.79	3.27	0.59	0.157
14.72	10.48	6.74	5.51	0.53	0.078
20.33	8.69	7.74	5.85	0.67	0.087
8.55	9.15	5.56	26.36	2.88	0.518
11.68	2.44	5.2	3.21	1.32	0.253
14.09	4.95	6.43	12.8	2.59	0.402
15.03	16.15	4.06	7.72	0.48	0.118
27.69	6.46	9.95	5.9	0.91	0.092
8.26	8.66	5.79	1.51	0.17	0.03
10.29	8.28	6.67	2.22	0.27	0.04
29.94	11.29	8.65	9.88	0.87	0.101
11.55	15.06	3.78	3.9	0.26	0.069
9.13	2.75	6.97	3.13	1.14	0.163
114.17	7.23	7.94	8.57	1.19	0.149
10.33	17.84	6.24	5.14	0.29	0.046
25.88	9.85	9.22	7.5	0.76	0.083
6.55	11.58	3.44	1.15	0.1	0.029
6.91	10.29	6.25	2.53	0.25	0.039
10.99	24.67	5.62	16.71	0.68	0.121
8.6	17.2	3.64	13.19	0.77	0.211
8.35	14.82	9.84	8.67	0.59	0.06
18.46	6.46	8.52	2.92	0.45	0.053
21.34	6.75	11.22	2.78	0.41	0.037
27.66	6.52	9.6	4.39	0.67	0.07
8.87	5.16	8.03	2.47	0.48	0.06
21.13	3.81	11.4	5.97	1.57	0.138
9.67	8	9.07	15.74	1.97	0.217
14.12	8.79	9.14	2.88	0.33	0.036
7.47	9.56	3.52	5.28	0.55	0.157
23.66	3.99	24.71	9.68	2.43	0.098
10.11	10.24	7.54	6.37	0.62	0.082



**F – Branch-Level Data**

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Montréal Public Library	Saint-Michel	QC	B	23,454	2,657	14,999	218,052	167,534	12,500	82.07	9.3	14.54	63.05
Ottawa Public Library	Main	ON	C										
Ottawa Public Library	Alta Vista	ON	B		2,700	15,198	269,159	215,700	19,916	99.69		17.71	66.65
Ottawa Public Library	Beaverbrook	ON	B		2,900	23,896	468,043	314,300	16,952	161.39		19.59	112.71
Ottawa Public Library	Blackburn Hamlet	ON	B		2,700	7,333	93,656	62,850	10,920	34.69		12.77	24.21
Ottawa Public Library	Greenboro District Library	ON	B		3,150	29,000	357,637	289,700	40,768	113.54		12.33	95.65
Ottawa Public Library	Carlingwood	ON	B		27,000	19,693	474,802	299,000	60,268	17.59		24.11	11.52
Ottawa Public Library	Carp	ON	B		2,575	5,733	79,963	32,100	4,108	31.05		13.95	12.47
Ottawa Public Library	Centennial	ON	B		2,700	9,744	172,882	93,300	40,144	64.03		17.74	35.94
Ottawa Public Library	Constance Bay	ON	B		950	1,100	18,627	14,350	1,508	19.61		16.93	15.71
Ottawa Public Library	Cumberland	ON	B		3,150	24,500	415,666	287,750	22,620	131.96		16.97	95
Ottawa Public Library	Elmvale Acres	ON	B		2,700	7,493	173,870	59,200	17,888	64.4		23.2	22.8
Ottawa Public Library	Emerald Plaza	ON	B		2,700	10,528	275,898	141,350	8,060	102.18		26.21	54.45
Ottawa Public Library	Fitzroy Harbour	ON	B		600	673	8,388	2,100	988	13.98		12.46	3.64
Ottawa Public Library	Greely	ON	B		1,250	3,000	42,924	16,700		34.34		14.31	13.89
Ottawa Public Library	Hazeldean	ON	B		2,900	9,713	325,143	180,850	9,360	112.12		33.48	64.86
							8,255						
Ottawa Public Library	Bookmobile	ON			1,994		88,498			44.38			
Ottawa Public Library	Manotick	ON	B		2,175	4,629	105,685	38,350	2,184	48.59		22.83	18.34
Ottawa Public Library	Metcalfe Village	ON	B		1,150	1,468	27,493	12,400	2,028	23.91		18.73	11.21
Ottawa Public Library	Munster	ON	B		1,200	1,000	26,811	13,450	988	22.34		26.81	11.21
Ottawa Public Library	Nepean Centrepointe	ON	B		3,150	36,940	463,474	193,752	10,452	147.13		12.55	61.51
Ottawa Public Library	North Gloucester	ON	B		2,900	14,300	219,942	186,300	10,452	75.84		15.38	66.81
Ottawa Public Library	North Gower	ON	B		1,600	2,364	38,868	16,450	8,268	24.29		16.44	10.69
Ottawa Public Library	Orléans	ON	B		2,900	17,182	320,349	201,350	25,792	110.47		18.64	72.21
Ottawa Public Library	Osgoode	ON	B		1,400	3,412	37,769	15,050	936	26.98		11.07	11.18
Ottawa Public Library	Richmond	ON	B		1,700	2,804	44,077	18,950	3,744	25.93		15.72	11.59
Ottawa Public Library	Rideau	ON	B		2,700	7,277	157,543	146,700	12,428	58.35		21.65	56.51
Ottawa Public Library	Rockcliffe Park	ON	B		1,850	3,005	73,657	34,700	2,444	39.81		24.51	19.51
Ottawa Public Library	Rosemount	ON	B		2,700	6,089	246,745	105,550	21,320	91.39		40.52	40.66
Ottawa Public Library	Ruth E Dickinson	ON	B		2,900	19,000	445,961	321,250	19,968	153.78		23.47	147.43
Ottawa Public Library	St-Laurent	ON	B		2,700	13,540	216,268	180,000	16,432	80.1		15.97	69.33
Ottawa Public Library	Stittsville	ON	B		2,900	12,700	181,228	75,450	6,812	62.49		14.27	27.06
Ottawa Public Library	Sunnyside	ON	B		2,700	12,014	335,458	175,950	22,152	124.24		27.92	67.77
Ottawa Public Library	Vanier	ON	B		2,425	7,308	86,166	49,500	7,176	35.53		11.79	21.23
Ottawa Public Library	Vernon	ON	B		925	1,366	8,223	3,500	468	8.89		6.02	3.94
Regina Public Library	Regina Public Library	SK	C	179,762	3,316	71,414	403,196	403,411	74,976	121.59	2.24	5.65	121.66
Regina Public Library	Albert	SK	B	8,877	2,671	6,383	23,796	74,918	14,760	8.91	2.68	3.73	28.05
Regina Public Library	Children's Library	SK	B										

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
11.17	8.83	7.14	4.7	0.53	0.075
11.84			7.38		0.111
13.68			5.85		0.052
8.91			4.04		0.167
10.39			12.94		0.135
15.79			2.23		0.194
5.6			1.6		0.128
9.96			14.87		0.414
13.57			1.59		0.101
12.21			7.18		0.076
8.22			6.63		0.291
13.96			2.99		0.055
3.25			1.65		0.452
5.79					
19.36			3.23		0.05
8.62			1		0.055
8.78			1.76		0.157
13.45			0.82		0.073
5.25			3.32		0.054
13.55			3.6		0.054
7.24			5.17		0.483
12.19			8.89		0.123
4.59			0.67		0.06
7.03			2.2		0.19
20.97			4.6		0.081
12.01			1.32		0.068
18.03			7.9		0.194
22.5			6.89		0.047
13.83			6.09		0.088
6.18			2.35		0.087
15.23			8.2		0.121
7.04			2.96		0.139
2.66			0.51		0.129
5.65	54.21	2.24	22.61	0.42	0.186
11.74	3.32	8.44	5.53	1.66	0.197

**F – Branch-Level Data**

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Regina Public Library	Connaught	SK	B	7,624	2,462	4,762	60,421	82,291	5,964	24.54	7.93	12.69	33.42
Regina Public Library	George Bothwell	SK	B	19,176	3,022	13,966	280,101	184,033	30,192	92.69	14.61	20.06	60.9
Regina Public Library	Glen Elm	SK	B	10,285	2,456	20,736	73,263	95,854	4,452	29.83	7.12	3.53	39.03
Regina Public Library	Prince of Wales	SK	B	8,997	2,665	3,799	57,113	60,603	7,452	21.43	6.35	15.03	22.74
Regina Public Library	Regent Place	SK	B	11,140	2,847	11,592	166,927	147,183	30,576	58.63	14.98	14.4	51.7
Regina Public Library	Sherwood Village	SK	B	13,241	3,028	14,171	235,167	202,255	19,920	77.66	17.76	16.59	66.79
Regina Public Library	Sunrise	SK	B	15,803	3,028	13,907	258,146	159,784	20,292	85.25	16.34	18.56	52.77
Richmond Public Library	Brighthouse	BC	C	131,161	3,820		2,180,621	1,066,958	101,706				
Richmond Public Library	Ironwood	BC	B	11,612	3,651		339,911	217,116	13,856				
Richmond Public Library	Steveston	BC	B	12,513	3,418		339,994	216,414	9,693				
Richmond Public Library	Cambie	BC	B	13,429	3,418		234,249	136,102	6,085				
Surrey Public Library	City Centre Library	BC	C	77,930	3,575	76,977	551,072	616,575	112,387	154.15	7.07	7.16	172.47
Surrey Public Library	Cloverdale	BC	B	21,316	3,225	10,997	314,029	157,862	30,562				
Surrey Public Library	Fleetwood	BC	B	21,061	3,225	13,299	431,220	257,212	43,587				
Surrey Public Library	Guildford	BC	C	68,953	3,225		781,489	429,998	76,550				
Surrey Public Library	Newton	BC	B	28,624	3,225		485,844	245,100	47,437				
Surrey Public Library	Ocean Park	BC	B	14,793	3,225	6,499	255,348	72,550	18,525				
Surrey Public Library	Port Kells	BC	B	2,805	1,280	1,194	33,801	9,200	2,537				
Surrey Public Library	Semiahmoo	BC	B	24,325	3,225	22,187	522,642	281,250	34,675	162.06	21.49	23.56	87.21
Surrey Public Library	Strawberry Hill	BC	B	20,836	3,225	11,201	356,186		27,037				
Thunder Bay Public Library	Waverley Resource	ON	C	67,889	2,753	23,300	190,548	141,127	34,050	69.21	2.81	8.18	51.26
Thunder Bay Public Library	Brodie Resource	ON	B	40,115	2,823	23,232	177,804	167,968	32,350	62.98	4.43	7.65	59.5
Thunder Bay Public Library	County Park	ON	B	12,096	1,927	4,200	89,099	60,801	9,800	46.24	7.37	21.21	31.55
Thunder Bay Public Library	Mary J. L. Black	ON	B	13,197	2,093	9,400	105,363	96,289	23,850	50.34	7.98	11.21	46.01
Toronto Public Library	Toronto Reference Library	ON	C	314,440	3,450	426,535	412,943	1,310,779	162,023	119.69	1.31	0.97	379.94
Toronto Public Library	Agincourt	ON	B	66,518	3,450	27,000	843,672	397,421	27,580	244.54	12.68	31.25	115.19
Toronto Public Library	Albert Campbell	ON	B	42,193	3,450	26,100	380,452	277,118	25,268	110.28	9.02	14.58	80.32
Toronto Public Library	Albion	ON	B	42,315	3,450	32,279	353,764	194,587	50,558	102.54	8.36	10.96	56.4
Toronto Public Library	Alderwood	ON	B	10,833	2,525	7,341	169,022	101,250	13,317	66.94	15.6	23.02	40.1
Toronto Public Library	Amesbury Park	ON	B	6,825	2,000	6,320	120,983	51,313	7,732	60.49	17.73	19.14	25.66
Toronto Public Library	Annette Street	ON	B	11,673	2,525	7,806	221,150	117,375	5,719	87.58	18.95	28.33	46.49
Toronto Public Library	Armour Heights	ON	B	5,863	2,000	2,988	198,247	67,038	11,996	99.14	33.82	66.36	33.52
Toronto Public Library	Barbara Frum	ON	B	50,995	3,450	39,223	583,455	264,647	82,082	169.12	11.44	14.88	76.71
Toronto Public Library	Bayview	ON	B	12,793	2,525	6,333	374,989	171,555	11,130	148.51	29.31	59.21	67.94
Toronto Public Library	Beaches	ON	B	18,830	3,100	8,000	356,357	185,450	10,316	114.95	18.92	44.54	59.82
Toronto Public Library	Bendale	ON	B	7,035	2,000	8,500	147,119	65,550	2,340	73.56	20.91	17.31	32.78
Toronto Public Library	Black Creek	ON	B	7,158	2,000	5,782	109,587	89,425	14,440	54.79	15.31	18.95	44.71
Toronto Public Library	Bloor/Gladstone	ON	B	38,045	3,450	20,627	446,446	362,150	19,766	129.4	11.73	21.64	104.97
Toronto Public Library	Brentwood	ON	B	35,105	3,450	17,500	411,129	232,857	25,092	119.17	11.71	23.49	67.49

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
17.28	3.1	10.79	2.42	0.78	0.072
13.18	6.35	9.6	9.99	1.57	0.164
4.62	4.19	9.32	1.81	0.43	0.046
15.95	3.38	6.74	2.8	0.83	0.123
12.7	3.91	13.21	10.74	2.74	0.208
14.27	4.37	15.27	6.58	1.5	0.098
11.49	5.22	10.11	6.7	1.28	0.127
8.01	21.8	7.91	31.44	1.44	0.182
12.68	7.54	11.56	10.75	1.43	0.123
6.06	24.66	2.08	12.37	0.5	0.241
7.23	14.21	4.19	11.46	0.81	0.193
14.48	6.28	5.03	5.09	0.81	0.161
10.24	6.31	7.3	11.4	1.81	0.248
3.07	91.14	4.17	46.96	0.52	0.124
14.72	19.28	5.97	7.99	0.41	0.069
10.62	12.23	6.57	7.32	0.6	0.091
6.03	12.27	4.6	14.65	1.19	0.26
13.79	4.29	9.35	5.27	1.23	0.132
8.12	3.41	7.52	3.87	1.13	0.151
15.04	4.62	10.06	2.26	0.49	0.049
22.44	2.93	11.43	6	2.05	0.179
6.75	14.78	5.19	23.79	1.61	0.31
27.09	5.07	13.41	4.41	0.87	0.065
23.18	6.07	9.85	3.33	0.55	0.056
7.71	3.52	9.32	1.17	0.33	0.036
15.47	3.58	12.49	7.22	2.02	0.161
17.56	11.03	9.52	5.73	0.52	0.055
13.31	10.18	6.63	7.27	0.71	0.108

**F – Branch-Level Data**

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Toronto Public Library	Bridlewood	ON	B	20,073	3,275	7,690	449,199	380,100	11,442	137.16	22.38	58.41	116.06
Toronto Public Library	Brookbanks	ON	B	9,083	2,000	7,933	179,265	75,938	8,216	89.63	19.74	22.6	37.97
Toronto Public Library	Burrows Hall	ON	B	10,710	2,000	6,500	178,652	99,100	3,093	89.33	16.68	27.48	49.55
Toronto Public Library	Cedarbrae	ON	B	57,068	3,450	31,506	522,254	352,780	30,581	151.38	9.15	16.58	102.26
Toronto Public Library	Centennial	ON	B	13,493	2,525	6,866	291,551	118,613	51,144	115.47	21.61	42.46	46.98
Toronto Public Library	City Hall	ON	B	9,065	2,000	5,074	342,516	197,250	16,557	171.26	37.78	67.5	98.63
Toronto Public Library	Cliffcrest	ON	B	8,383	2,000	4,660	173,302	79,300	2,918	86.65	20.67	37.19	39.65
Toronto Public Library	College/Shaw	ON	B	12,180	2,525	7,664	194,055	123,950	15,029	76.85	15.93	25.32	49.09
Toronto Public Library	Danforth/Coxwell	ON	B	18,708	3,100	9,617	296,571	158,113	9,391	95.67	15.85	30.84	51
Toronto Public Library	Davenport	ON	B	6,300	2,000	3,604	126,743	39,975	2,339	63.37	20.12	35.17	19.99
Toronto Public Library	Dawes Road	ON	B	13,703	2,525	6,740	205,651	114,925	12,981	81.45	15.01	30.51	45.51
Toronto Public Library	Deer Park	ON	B	23,450	3,100	16,558	421,451	247,425	56,316	135.95	17.97	25.45	79.81
Toronto Public Library	Don Mills	ON	B	44,730	3,450	21,563	627,900	267,097	30,906	182	14.04	29.12	77.42
Toronto Public Library	Downsview	ON	B	28,823	3,300	20,016	224,968	174,447	28,694	68.17	7.81	11.24	52.86
Toronto Public Library	Dufferin/St. Clair	ON	B	12,443	2,525	11,208	151,261	105,000	4,929	59.91	12.16	13.5	41.58
Toronto Public Library	Eatonville	ON	B	28,420	3,275	12,203	517,719	226,512	29,302	158.08	18.22	42.43	69.16
Toronto Public Library	Eglinton Square	ON	B	12,775	3,100	4,716	249,279	202,550	2,991	80.41	19.51	52.86	65.34
Toronto Public Library	Elmbrook Park	ON	B	8,925	2,000	3,600	158,219	45,000	5,130	79.11	17.73	43.95	22.5
Toronto Public Library	Evelyn Gregory	ON	B	10,675	2,525	6,200	81,207	52,900	8,880	32.16	7.61	13.1	20.95
Toronto Public Library	Fairview	ON	B	74,183	3,450	69,458	805,825	426,072	34,354	233.57	10.86	11.6	123.5
Toronto Public Library	Flemingdon Park	ON	B	10,133	2,175	7,250	148,828	191,338	13,255	68.43	14.69	20.53	87.97
Toronto Public Library	Forest Hill	ON	B	14,455	3,100	10,399	198,480	101,125	9,754	64.03	13.73	19.09	32.62
Toronto Public Library	Fort York	ON	B	17,500	3,100	16,008	219,431	180,200	8,226	70.78	12.54	13.71	58.13
Toronto Public Library	Gerrard/Ashdale	ON	B	15,365	2,525	6,504	183,970	94,525	6,504	72.86	11.97	28.29	37.44
Toronto Public Library	Goldhawk Park	ON	B	15,558	3,275	8,000	264,751	179,312	2,804	80.84	17.02	33.09	54.75
Toronto Public Library	Guildwood	ON	B	7,000	2,000	3,010	121,419	45,763	2,828	60.71	17.35	40.34	22.88
Toronto Public Library	High Park	ON	B	16,853	3,100	8,850	327,969	185,788	9,679	105.8	19.46	37.06	59.93
Toronto Public Library	Highland Creek	ON	B	9,573	2,000	7,000	179,144	69,713	11,541	89.57	18.71	25.59	34.86
Toronto Public Library	Hillcrest	ON	B	11,428	2,000	7,473	340,458	108,500	15,469	170.23	29.79	45.56	54.25
Toronto Public Library	Humber Bay	ON	B	6,948	2,000	2,400	172,226	51,825	5,957	86.11	24.79	71.76	25.91
Toronto Public Library	Humber Summit	ON	B	6,440	2,000	9,040	73,816	46,888	23,494	36.91	11.46	8.17	23.44
Toronto Public Library	Humberwood	ON	B	7,928	2,000	5,748	82,685	109,813	8,517	41.34	10.43	14.39	54.91
Toronto Public Library	Jane/Dundas	ON	B	22,120	3,100	11,955	274,077	150,800	11,629	88.41	12.39	22.93	48.65
Toronto Public Library	Jane/Sheppard	ON	B	9,555	2,525	7,000	120,388	103,250	22,380	47.68	12.6	17.2	40.89
Toronto Public Library	Jones	ON	B	10,885	2,525	3,636	177,360	75,850	7,278	70.24	16.29	48.78	30.04
Toronto Public Library	Kennedy/Eglinton	ON	B	9,625	2,000	6,713	188,001	110,675	13,094	94	19.53	28.01	55.34
Toronto Public Library	Leaside	ON	B	16,783	3,100	12,000	365,509	147,050	19,819	117.91	21.78	30.46	47.44
Toronto Public Library	Lillian H. Smith	ON	B	38,605	3,450	38,935	392,895	317,780	15,680	113.88	10.18	10.09	92.11
Toronto Public Library	Locke	ON	B	15,558	3,100	11,647	336,679	169,263	23,005	108.61	21.64	28.91	54.6

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
49.43	6.13	18.94	3.49	0.57	0.03
9.57	4.54	8.36	4.11	0.9	0.108
15.25	5.36	9.25	1.55	0.29	0.031
11.2	16.54	6.18	8.86	0.54	0.087
17.28	5.34	8.79	20.26	3.79	0.431
38.87	4.53	21.76	8.28	1.83	0.084
17.02	4.19	9.46	1.46	0.35	0.037
16.17	4.82	10.18	5.95	1.23	0.121
16.44	6.03	8.45	3.03	0.5	0.059
11.09	3.15	6.35	1.17	0.37	0.059
17.05	5.43	8.39	5.14	0.95	0.113
14.94	7.56	10.55	18.17	2.4	0.228
12.39	12.97	5.97	8.96	0.69	0.116
8.72	8.73	6.05	8.7	1	0.164
9.37	4.93	8.44	1.95	0.4	0.047
18.56	8.68	7.97	8.95	1.03	0.129
42.95	4.12	15.86	0.96	0.23	0.015
12.5	4.46	5.04	2.57	0.57	0.114
8.53	4.23	4.96	3.52	0.83	0.168
6.13	21.5	5.74	9.96	0.46	0.081
26.39	4.66	18.88	6.09	1.31	0.069
9.72	4.66	7	3.15	0.67	0.096
11.26	5.65	10.3	2.65	0.47	0.046
14.53	6.09	6.15	2.58	0.42	0.069
22.41	4.75	11.53	0.86	0.18	0.016
15.2	3.5	6.54	1.41	0.4	0.062
20.99	5.44	11.02	3.12	0.57	0.052
9.96	4.79	7.28	5.77	1.21	0.166
14.52	5.71	9.49	7.73	1.35	0.143
21.59	3.47	7.46	2.98	0.86	0.115
5.19	3.22	7.28	11.75	3.65	0.501
19.1	3.96	13.85	4.26	1.07	0.078
12.61	7.14	6.82	3.75	0.53	0.077
14.75	3.78	10.81	8.86	2.34	0.217
20.86	4.31	6.97	2.88	0.67	0.096
16.49	4.81	11.5	6.55	1.36	0.118
12.25	5.41	8.76	6.39	1.18	0.135
8.16	11.19	8.23	4.54	0.41	0.049
14.53	5.02	10.88	7.42	1.48	0.136

**F – Branch-Level Data**

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Toronto Public Library	Long Branch	ON	B	8,155	2,000	6,418	142,842	53,775	5,741	71.42	17.52	22.26	26.89
Toronto Public Library	Main Street	ON	B	17,220	3,100	8,664	256,372	116,263	9,117	82.7	14.89	29.59	37.5
Toronto Public Library	Malvern	ON	B	46,148	3,450	25,834	404,133	362,833	33,932	117.14	8.76	15.64	105.17
Toronto Public Library	Maria A. Shchuka	ON	B	33,863	3,450	25,475	248,394	205,793	29,941	72	7.34	9.75	59.65
Toronto Public Library	Maryvale	ON	B	12,163	2,525	4,421	224,525	167,575	6,743	88.92	18.46	50.79	66.37
Toronto Public Library	McGregor Park	ON	B	9,625	2,175	7,793	217,638	125,177	16,641	100.06	22.61	27.93	57.55
Toronto Public Library	Mimico Centennial	ON	B	9,048	2,000	17,469	185,421	94,488	7,741	92.71	20.49	10.61	47.24
Toronto Public Library	Morningside	ON	B	12,005	3,100	7,000	183,685	91,163	13,255	59.25	15.3	26.24	29.41
Toronto Public Library	Mount Dennis	ON	B	13,615	2,525	11,350	111,864	80,588	5,780	44.3	8.22	9.86	31.92
Toronto Public Library	Mount Pleasant	ON	B	6,528	2,000	5,829	152,476	62,863	9,580	76.24	23.36	26.16	31.43
Toronto Public Library	New Toronto	ON	B	8,365	2,175	9,925	129,918	73,324	21,644	59.73	15.53	13.09	33.71
Toronto Public Library	North York Central Library	ON	B	177,275	3,450	168,022	1,571,479	1,538,044	99,908	455.5	8.86	9.35	445.81
Toronto Public Library	Northern District	ON	B	42,840	3,450	45,750	453,583	306,319	27,457	131.47	10.59	9.91	88.79
Toronto Public Library	Oakwood Image Library and Arts Centre	ON	B	14,700	2,525	17,270	132,719	72,713	6,104	52.56	9.03	7.68	28.8
Toronto Public Library	Palmerston	ON	B	11,515	2,525	8,493	215,454	93,588	10,681	85.33	18.71	25.37	37.06
Toronto Public Library	Pape/Danforth	ON	B	22,190	3,450	8,175	425,823	229,683	11,607	123.43	19.19	52.09	66.57
Toronto Public Library	Parkdale	ON	B	24,413	3,450	24,083	385,299	430,586	28,104	111.68	15.78	16	124.81
Toronto Public Library	Parliament Street	ON	B	20,895	3,450	14,634	240,075	245,031	11,494	69.59	11.49	16.41	71.02
Toronto Public Library	Perth/Dupont	ON	B	6,125	2,000	3,627	91,381	34,938	5,854	45.69	14.92	25.19	17.47
Toronto Public Library	Pleasant View	ON	B	7,438	2,000	7,000	211,842	74,638	6,992	105.92	28.48	30.26	37.32
Toronto Public Library	Port Union	ON	B	10,378	2,525	5,000	227,324	107,850	5,606	90.03	21.9	45.46	42.71
Toronto Public Library	Queen/Saulter	ON	B	6,230	2,000	2,957	122,194	58,850	4,279	61.1	19.61	41.32	29.43
Toronto Public Library	Rexdale	ON	B	7,088	2,000	5,088	82,560	53,825	12,169	41.28	11.65	16.23	26.91
Toronto Public Library	Richview	ON	B	49,578	3,450	47,252	623,078	422,923	48,805	180.6	12.57	13.19	122.59
Toronto Public Library	Riverdale	ON	B	24,273	3,100	9,658	281,348	198,713	8,417	90.76	11.59	29.13	64.1
Toronto Public Library	Runnymede	ON	B	24,763	3,100	12,034	462,269	473,488	43,693	149.12	18.67	38.41	152.74
Toronto Public Library	S. Walter Stewart	ON	B	35,035	3,450	25,847	415,562	244,873	30,020	120.45	11.86	16.08	70.98
Toronto Public Library	Sanderson	ON	B	19,635	3,100	12,702	235,400	250,775	7,155	75.94	11.99	18.53	80.9
Toronto Public Library	Scarborough Civic Centre	ON	B	17,500	3,100	14,500	149,189	83,038	2,839	48.13	8.53	10.29	26.79
Toronto Public Library	Spadina Road	ON	B	9,660	2,000	3,952	180,851	88,788	5,267	90.43	18.72	45.76	44.39
Toronto Public Library	St. Clair/Silverthorn	ON	B	6,003	2,000	4,587	58,560	29,788	5,229	29.28	9.76	12.77	14.89
Toronto Public Library	St. James Town	ON	B	12,985	2,000	7,800	258,692	177,063	9,541	129.35	19.92	33.17	88.53
Toronto Public Library	St. Lawrence	ON	B	9,643	2,525	4,833	192,194	103,806	3,238	76.12	19.93	39.77	41.11
Toronto Public Library	Steeles	ON	B	15,978	3,275	5,009	267,333	161,988	2,717	81.63	16.73	53.37	49.46
Toronto Public Library	Swansea Memorial	ON	B		1,400	1,127	46,684	17,988	3,028	33.35		41.42	12.85
Toronto Public Library	Taylor Memorial	ON	B	6,825	2,000	5,000	127,191	41,388	1,341	63.6	18.64	25.44	20.69
Toronto Public Library	Thornccliffe	ON	B	17,640	3,275	11,034	192,845	189,550	10,640	58.88	10.93	17.48	57.88

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
8.38	4.08	6.59	2.87	0.7	0.107
13.42	5.55	6.75	2.94	0.53	0.078
14.04	13.38	7.86	9.84	0.74	0.094
8.08	9.82	6.08	8.68	0.88	0.145
37.9	4.82	13.78	2.67	0.55	0.04
16.06	4.43	13.01	7.65	1.73	0.133
5.41	4.52	10.44	3.87	0.86	0.082
13.02	3.87	7.59	4.28	1.1	0.145
7.1	5.39	5.92	2.29	0.42	0.072
10.78	3.26	9.63	4.79	1.47	0.152
7.39	3.85	8.77	9.95	2.59	0.295
9.15	51.38	8.68	28.96	0.56	0.065
6.7	12.42	7.15	7.96	0.64	0.09
4.21	5.82	4.95	2.42	0.42	0.084
11.02	4.56	8.13	4.23	0.93	0.114
28.1	6.43	10.35	3.36	0.52	0.051
17.88	7.08	17.64	8.15	1.15	0.065
16.74	6.06	11.73	3.33	0.55	0.047
9.63	3.06	5.7	2.93	0.96	0.168
10.66	3.72	10.03	3.5	0.94	0.094
21.57	4.11	10.39	2.22	0.54	0.052
19.9	3.12	9.45	2.14	0.69	0.073
10.58	3.54	7.59	6.08	1.72	0.226
8.95	14.37	8.53	14.15	0.98	0.115
20.57	7.83	8.19	2.72	0.35	0.042
39.35	7.99	19.12	14.09	1.76	0.092
9.47	10.16	6.99	8.7	0.86	0.123
19.74	6.33	12.77	2.31	0.36	0.029
5.73	5.65	4.75	0.92	0.16	0.034
22.47	4.83	9.19	2.63	0.55	0.059
6.49	3	4.96	2.61	0.87	0.176
22.7	6.49	13.64	4.77	0.73	0.054
21.48	3.82	10.76	1.28	0.34	0.031
32.34	4.88	10.14	0.83	0.17	0.017
15.96			2.16		0.168
8.28	3.41	6.06	0.67	0.2	0.032
17.18	5.39	10.75	3.25	0.6	0.056



**F – Branch-Level Data**

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Toronto Public Library	Todmorden Room	ON	B	1,750	1,400	554	59,787	28,400	3,092	42.71	34.16	107.92	20.29
Toronto Public Library	Northern Elms	ON	B	6,440	2,000	3,032	83,841	35,163	4,166	41.92	13.02	27.65	17.58
Toronto Public Library	Victoria Village	ON	B	6,388	2,000	5,383	106,014	32,275	12,280	53.01	16.6	19.69	16.14
Toronto Public Library	Weston	ON	B	16,240	2,525	11,944	135,560	89,225	10,132	53.69	8.35	11.35	35.34
Toronto Public Library	Woodside Square	ON	B	24,290	3,100	9,792	412,778	405,225	11,869	133.15	16.99	42.15	130.72
Toronto Public Library	Woodview Park	ON	B	6,108	2,000	6,658	77,281	41,450	7,741	38.64	12.65	11.61	20.73
Toronto Public Library	Wychwood	ON	B	17,535	3,100	6,381	235,971	116,525	12,331	76.12	13.46	36.98	37.59
Toronto Public Library	York Woods	ON	B	43,068	3,450	42,176	246,340	220,492	43,931	71.4	5.72	5.84	63.91
Toronto Public Library	Yorkville	ON	B	17,080	3,100	9,053	319,571	157,850	15,469	103.09	18.71	35.3	50.92
Toronto Public Library	Bookmobiles	ON		7,998	2,020		84,976	18,900	3,116	42.07	10.62		9.36
Vancouver Island Regional Library	Central Services	BC				20,225	25,241					1.25	
Vancouver Island Regional Library	Bamfield Book Deposit	BC	B										
Vancouver Island Regional Library	Bella Coola	BC	B	1,810	1,118	1,700	26,224	12,884	2,267	23.46	14.49	15.43	11.52
Vancouver Island Regional Library	Books By Mail	BC	B				22,484						
Vancouver Island Regional Library	Bowser	BC	B	1,306	962		18,761	13,899	918				
Vancouver Island Regional Library	Campbell River	BC	B	17,190	2,964	9,683	252,877	174,616	11,419	85.32	14.71	26.12	58.91
Vancouver Island Regional Library	Chemainus	BC	B	3,502	1,924		47,199	31,095	3,080				
Vancouver Island Regional Library	Comox	BC	B	9,606	2,600		174,356	93,498	8,110				
Vancouver Island Regional Library	Cortes Island	BC	B	990	624		18,441	5,709	1,358				
Vancouver Island Regional Library	Courtenay	BC	B	21,906	3,146		368,260	244,076	14,547				
Vancouver Island Regional Library	Cowichan	BC	B	22,241	3,146	12,800	399,804	284,945	9,504	127.08	17.98	31.23	90.57
Vancouver Island Regional Library	Cowichan Lake	BC	B	4,973	2,288		72,827	39,125	5,870				
Vancouver Island Regional Library	Cumberland	BC	B	2,203	1,676		43,665	31,857	2,740				
Vancouver Island Regional Library	Gabriola Island	BC	B	8,241	2,132		107,088	73,658	5,815				
Vancouver Island Regional Library	Gold River	BC	B	1,680	1,066		19,929	13,627	3,247				
Vancouver Island Regional Library	Hornby Island	BC	B	1,904	1,352		35,322	7,039	563				
Vancouver Island Regional Library	Ladysmith	BC	B	9,328	2,652		138,744	89,918	7,293				
Vancouver Island Regional Library	Masset	BC	B	1,088	728		28,032	18,372	1,482				
Vancouver Island Regional Library	Nanaimo Harbourfront	BC	B	28,445	3,172			140,695	114,835	27,072			
Vancouver Island Regional Library	Nanaimo North	BC	B	21,906	3,146		384,405	198,501	8,249				
Vancouver Island Regional Library	Nanaimo Wellington	BC	B	19,031	2,964		286,179	123,676	17,304				
Vancouver Island Regional Library	Parksville	BC	B	15,468	2,990		238,563	174,468	10,305				
Vancouver Island Regional Library	Port Alberni	BC	B	13,024			140,212	101,334	3,532				
Vancouver Island Regional Library	Port Alice	BC	B	950	624		10,510	7,919	900				
Vancouver Island Regional Library	Port Clements	BC	B	496	364		15,818	18,701	587				
Vancouver Island Regional Library	Port Hardy	BC	B	2,258	1,508		47,736	31,921	2,046				
Vancouver Island Regional Library	Port McNeill	BC	B	1,930	1,196		24,716	17,778	3,366				
Vancouver Island Regional Library	Port Renfrew	BC	B	697	548		8,932	7,314	992				
Vancouver Island Regional Library	Quadra Island	BC	B	4,331	1,820		93,256	47,093	2,229				



**F – Branch-Level Data**

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Vancouver Island Regional Library	Qualicum Beach	BC	B	13,066	2,808		197,276	93,412	9,416				
Vancouver Island Regional Library	Queen Charlotte City	BC	B	1,851	1,170		40,332	24,422	3,236				
Vancouver Island Regional Library	Sandspit	BC	B	505	364		9,874	8,249	1,261				
Vancouver Island Regional Library	Sayward	BC	B	757	520		9,916	3,155	339				
Vancouver Island Regional Library	Sidney/North Saanich	BC	B	15,740	3,146		230,167	152,676	6,673				
Vancouver Island Regional Library	Sointula	BC	B	1,229	936		24,272	15,465	1,206				
Vancouver Island Regional Library	Sooke	BC	B	7,602	2,340		116,735	85,545	9,508				
Vancouver Island Regional Library	South Cowichan	BC	B	8,836	2,496		113,754	80,835	5,213				
Vancouver Island Regional Library	Tahsis	BC	B	869	624		10,853	4,439	133				
Vancouver Island Regional Library	Tofino	BC	B	1,339	936		33,149	32,370	1,000				
Vancouver Island Regional Library	Ucluelet	BC	B	1,472	936		27,071	18,844	491				
Vancouver Island Regional Library	Union Bay	BC	B	876	728		9,085		135				
Vancouver Island Regional Library	Virtual	BC					599,911						
Vancouver Island Regional Library	Woss	BC	B	547	364		3,136	4,612	168				
Vancouver Island Regional Library	Zeballos Book Deposit	BC											
Vancouver Public Library	Central Library	BC	C	270,527	3,360	349,689	1,760,770	1,879,281	280,739	524.04	6.51	5.04	559.31
Vancouver Public Library	Britannia	BC	B	18,195	3,139	9,695	297,724	279,265	19,465	94.85	16.36	30.71	88.97
Vancouver Public Library	Carnegie	BC	B	11,482	4,364	1,937	168,234	385,897	53,932	38.55	14.65	86.86	88.43
Vancouver Public Library	Champlain Heights	BC	B	18,661	2,522	8,350	354,504	200,060	19,556	138.91	19	42.46	78.39
Vancouver Public Library	Collingwood	BC	B	11,141	2,309	5,197	125,964	90,508	7,564	54.55	11.31	24.24	39.2
Vancouver Public Library	Dunbar	BC	B	11,411	2,345	5,434	285,015	163,202	11,408	121.54	24.98	52.45	69.6
Vancouver Public Library	Firehall	BC	B	13,861	2,354	6,628	248,533	155,521	17,634	105.58	17.93	37.5	66.07
Vancouver Public Library	Fraserview	BC	B	12,404	2,178	8,070	175,033	113,628	6,116	80.36	14.11	21.69	52.17
Vancouver Public Library	Hastings	BC	B	17,496	2,562	8,845	287,079	148,294	12,267	112.05	16.41	32.46	57.88
Vancouver Public Library	Joe Fortes	BC	B	19,177	3,004	4,713	393,018	333,398	61,957	130.83	20.49	83.39	110.98
Vancouver Public Library	Kensington	BC	B	14,385	2,346	7,274	269,525	162,772	20,641	114.89	18.74	37.05	69.38
Vancouver Public Library	Kerrisdale	BC	B	16,908	2,559	5,703	341,683	211,951	16,964	133.52	20.21	59.91	82.83
Vancouver Public Library	Kitsilano	BC	B	24,956	3,207	9,501	551,335	331,528	39,268	171.92	22.09	58.03	103.38
Vancouver Public Library	Marpole	BC	B	135,758	2,372	3,572	221,465	141,225	9,983	93.37	1.63	61.99	59.54
Vancouver Public Library	Mount Pleasant	BC	B	29,991	3,913	11,997	428,819	443,356	42,080	109.59	14.3	35.74	113.3
Vancouver Public Library	Oakridge	BC	B	25,306	3,198	13,020	533,517	493,157	30,709	166.83	21.08	40.98	154.21
Vancouver Public Library	Accessible Services	BC	B	10,837	1,869	2,916	55,260	2,522	41,629	29.57	5.1	18.95	1.35
Vancouver Public Library	Renfrew	BC	B	24,574	3,207	16,000	552,755	348,442	24,310	172.36	22.49	34.55	108.65
Vancouver Public Library	South Hill	BC	B	15,617	2,353	5,036	227,948	163,414	15,873	96.88	14.6	45.27	69.45
Vancouver Public Library	Strathcona	BC	B	6,745	2,461	3,497	101,251	150,663	7,788	41.14	15.01	28.95	61.22
Vancouver Public Library	Terry Salman	BC	B	24,702	3,913	7,586	500,889	315,739	26,723	128.01	20.28	66.03	80.69
Vancouver Public Library	West Point Grey	BC	B	13,976	2,426	5,100	283,571	171,378	10,142	116.89	20.29	55.6	70.64
Winnipeg Public Library	Millennium	MB	C			160,835	959,363	1,027,917	62,569			5.96	
Winnipeg Public Library	Charleswood	MB	B			14,000	249,455	103,509	11,719			17.82	

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
5.37	80.51	6.95	83.55	1.04	0.149
28.81	5.8	15.35	6.2	1.07	0.07
199.24	2.63	33.61	12.36	4.7	0.14
23.96	7.31	10.72	7.66	1.05	0.098
17.42	4.83	8.12	3.28	0.68	0.084
30.03	4.87	14.3	4.86	1	0.07
23.46	5.89	11.22	7.49	1.27	0.113
14.08	5.7	9.16	2.81	0.49	0.054
16.77	6.83	8.48	4.79	0.7	0.083
70.74	6.38	17.39	20.62	3.23	0.186
22.38	6.13	11.32	8.8	1.43	0.127
37.17	6.61	12.54	6.63	1	0.08
34.89	7.78	13.28	12.24	1.57	0.118
39.53	57.23	1.04	4.21	0.07	0.071
36.95	7.66	14.78	10.75	1.4	0.095
37.88	7.91	19.49	9.6	1.21	0.062
0.86	5.8	0.23	22.27	3.84	16.506
21.78	7.66	14.18	7.58	0.99	0.07
32.45	6.64	10.46	6.75	1.02	0.097
43.08	2.74	22.34	3.16	1.15	0.052
41.62	6.31	12.78	6.83	1.08	0.085
33.6	5.76	12.26	4.18	0.73	0.059
6.39					0.061
7.39					0.113

**F – Branch-Level Data**

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Winnipeg Public Library	Cornish	MB	B			7,453	106,476	71,279	1,814				14.29
Winnipeg Public Library	Fort Garry	MB	B			9,344	215,194	118,759	6,296				23.03
Winnipeg Public Library	Henderson	MB	B			18,625	396,196	202,712	12,254				21.27
Winnipeg Public Library	Louis Riel	MB	B			12,547	354,541	140,198	6,219				28.26
Winnipeg Public Library	Munroe	MB	B			7,724	111,105	81,646	3,554				14.38
Winnipeg Public Library	Pembina Trail	MB	B			12,182	344,431	177,194	11,101				28.27
Winnipeg Public Library	Osborne	MB	B			3,949	99,053	50,655	2,574				25.08
Winnipeg Public Library	River Heights	MB	B			7,364	280,648	118,080	8,965				38.11
Winnipeg Public Library	Sir William Stephenson	MB	B			13,779	166,234	114,421	8,730				12.06
Winnipeg Public Library	St. Boniface	MB	C			14,560	149,924	91,590	4,366				10.3
Winnipeg Public Library	St. James	MB	B			22,152	175,498	91,075	6,279				7.92
Winnipeg Public Library	St. Johns	MB	B			5,025	46,268	33,507	1,398				9.21
Winnipeg Public Library	St. Vital	MB	B			15,354	179,794	91,931	7,293				11.71
Winnipeg Public Library	Transcona	MB	B				177,406	90,942	4,921				
Winnipeg Public Library	West End	MB	B			4,794	117,845	94,485	2,217				24.58
Winnipeg Public Library	West Kildonan	MB	B			12,578	223,464	112,741	9,062				17.77
Winnipeg Public Library	Westwood	MB	B			6,837	195,782	81,928	7,367				28.64
Winnipeg Public Library	Windsor Park	MB	B			5,969	116,617	62,242	3,572				19.54
<b>Median</b>				<b>14,455</b>	<b>2,652</b>	<b>9,286</b>	<b>197,545</b>	<b>134,824</b>	<b>9,948</b>	<b>81.59</b>	<b>12.58</b>	<b>21.05</b>	<b>55.33</b>
<b>Total</b>				<b>7,683,290</b>	<b>969,415</b>	<b>4,805,081</b>	<b>98,972,882</b>	<b>67,286,727</b>	<b>6,582,199</b>	<b>25,081.62</b>	<b>3,223.71</b>	<b>6,978.21</b>	<b>17,552.99</b>
<b>Average</b>				<b>22,799</b>	<b>2,613</b>	<b>16,860</b>	<b>247,432</b>	<b>173,868</b>	<b>17,052</b>	<b>92.21</b>	<b>13.66</b>	<b>25.1</b>	<b>65.01</b>
<b>Maximum</b>				<b>314,440</b>	<b>27,000</b>	<b>426,535</b>	<b>2,180,621</b>	<b>1,879,281</b>	<b>280,739</b>	<b>524.04</b>	<b>37.78</b>	<b>155.72</b>	<b>559.31</b>
<b>Minimum</b>				<b>220</b>	<b>220</b>	<b>554</b>	<b>2,201</b>	<b>1,761</b>	<b>133</b>	<b>6.71</b>	<b>1.31</b>	<b>0.97</b>	<b>1.35</b>

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
9.56					0.025
12.71					0.053
10.88					0.06
11.17					0.044
10.57					0.044
14.55					0.063
12.83					0.051
16.03					0.076
8.3					0.076
6.29					0.048
4.11					0.069
6.67					0.042
5.99					0.079
19.71					0.023
8.96					0.08
11.98					0.09
10.43					0.057
<b>13.02</b>	<b>6.16</b>	<b>8.41</b>	<b>4.17</b>	<b>0.65</b>	<b>0.081</b>
<b>4,553.51</b>	<b>2,085.16</b>	<b>2,113.84</b>	<b>1,672.21</b>	<b>200.64</b>	<b>45.891</b>
<b>16.44</b>	<b>8.8</b>	<b>8.96</b>	<b>6.31</b>	<b>0.87</b>	<b>0.162</b>
<b>199.24</b>	<b>91.14</b>	<b>33.61</b>	<b>83.55</b>	<b>4.7</b>	<b>16.506</b>
<b>0.86</b>	<b>1.25</b>	<b>0.23</b>	<b>0.13</b>	<b>0.03</b>	<b>0.006</b>