



Canadian **Urban** Libraries Council
Conseil des Bibliothèques **Urbaines** du Canada

2016 CANADIAN PUBLIC LIBRARY STATISTICS



Report prepared by Jennifer Marriott
for the Canadian Urban Libraries Council (CULC)/Conseil des Bibliothèques Urbaines du Canada (CBUC)

A – General Information

Library Name	Population	City	Province	Postal Code	Library Director	Director's Phone Number	Director's Fax Number	Director's Email Address	Website	Number of Locations
1 Bibliothèque municipale de Gatineau	284,344	Gatineau	QC	J8X 3Y9	Carole Laguë	(819) 243-2345 x2548	(819) 243-2399	lague.carole@gatineau.ca	bibliotheque.gatineau.ca/	11
2 Brampton Library	571,700	Brampton	ON	L6W 3L6	Rebecca Raven	(905) 793-4636 x74344	(905) 453-0810	rraven@bramptonlibrary.ca	www.bramptonlibrary.ca	7
3 Burlington Public Library	183,314	Burlington	ON	L7R 1J4	Maureen Barry	(905) 639-3611 x1100	(905) 681-7277	barym@bpl.on.ca	www.bpl.on.ca/	7
4 Burnaby Public Library	232,755	Burnaby	BC	V5H 4N5	Beth Davies	(604) 436-5431	(604) 436-2961	beth.davies@bpl.bc.ca	www.bpl.bc.ca	4
5 Calgary Public Library	1,235,171	Calgary	AB	T2G 2M2	Bill Ptacek	(403) 260-2600	(403) 237-5393	Bill.Ptacek@calgarypubliclibrary.com	calgarypubliclibrary.com/	18
6 Idea Exchange	133,900	Cambridge	ON	N1S 2K6	Helen Kelly	(519) 621-0460 x120	(519) 621-2080	hkelly@ideaexchange.org	www.ideaexchange.org	4
7 Coquitlam Public Library	127,809	Coquitlam	BC	V3J 6A9	Todd Gnissios	(604) 937-4132	(604) 931-6739	tgnessios@coqlibrary.ca	www.coqlibrary.ca	2
8 Edmonton Public Library	899,447	Edmonton	AB	T5J 2V4	Pilar Martinez	(780) 496-7050	(780) 496-7097	pmartinez@epl.ca	www.epl.ca/	20
9 Fraser Valley Regional Library	706,117	Abbotsford	BC	V2S 5Y1	Scott Hargrove	(604) 859-7141 x7004	(604) 859-4788	scott.hargrove@fvrl.bc.ca	www.fvrl.ca/	25
10 Greater Victoria Public Library	320,321	Victoria	BC	V8W 3H2	Maureen Sawa	(250) 413-0353	(250) 385-5971	msawa@gvpl.ca	gvpl.ca	11
11 Hamilton Public Library	550,700	Hamilton	ON	L8N 4E4	Paul Takala	(905) 546-3200 x3214	(905) 546-3202	ptakala@hpl.ca	www.hpl.ca	22
12 Kitchener Public Library	239,900	Kitchener	ON	N2H 2H1	Mary Chevreau	(519) 743-0271	(519) 743-1261	mary.chevreau@kpl.org	www.kpl.org	5
13 London Public Library	383,822	London	ON	N6A 6H9	Susanna Hubbard Krimmer	(519) 661-5143	(519) 663-5396	ceo@lpl.ca	www.londonpubliclibrary.ca	16
14 Markham Public Library	353,899	Markham	ON	L3P 3A7	Catherine Biss	(905) 513-7977 x5999	(905) 471-6015	cbiss@markham.library.on.ca	www.markhampubliclibrary.ca	7
15 Montréal, Bibliothèque de	1,753,034	Montréal	QC	H3C 0G4	Ivan Filion	(514) 872-1608	(514) 872-5588	ifilion@ville.montreal.qc.ca	bibliomontreal.com/	45
16 Ottawa Public Library	968,600	Ottawa	ON	K1P 5M2	Danielle McDonald	(613) 358-0242 x32189	(613) 567-8815	Danielle.mcdonald@bibliooottawalibrary.ca	www.bibliooottawalibrary.ca/	33
17 Regina Public Library	215,106	Regina	SK	S4P 3Z5	Jeff Barber	(306) 777-6099	(306) 949-7263	jbarber@reginalibrary.ca	www.reginalibrary.ca/	9
18 Richmond Hill Public Library	214,100	Richmond Hill	ON	L4C 0H5	Louise Procter Maio	(905) 770-0310 x420	(905) 770-0312	lproctermaio@rhpl.ca	www.rhpl.richmondhill.on.ca/	4
19 Richmond Public Library	201,303	Richmond	BC	V6Y 1R8	Susan Walters	(604) 231-6466	(604) 278-0459	susan.walters@yourlibrary.ca	www.yourlibrary.ca	4
20 Surrey Libraries	526,004	Surrey	BC	V3T 4B8	Surinder Bhogal	(604) 598-7305	(604) 598-7310	sbhogal@surrey.ca	www.surreylibraries.ca	9
21 Thunder Bay Public Library	107,909	Thunder Bay	ON	P7B 1A9	John Pateman	(807) 684-6802	(807) 344-5119	jpateman@tbpl.ca	www.tbpl.ca/	4
22 Toronto Public Library	2,876,095	Toronto	ON	M4W 2G8	Vickery Bowles	(416) 393-7032	(416) 393-7083	citylibrarian@torontopubliclibrary.ca	www.torontopubliclibrary.ca/	100
23 Vancouver Island Regional Library	418,831	Nanaimo	BC	V9R 5N3	Rosemary Bonanno	(250) 729-2313	(250) 758-2482	rbonanno@virl.bc.ca	www.virl.bc.ca/	39
24 Vancouver Public Library	631,486	Vancouver	BC	V6B 6B1	Sandra Singh	(604) 331-4003	(604) 331-4080	sandra.singh@vpl.ca	www.vpl.ca/	21
25 Windsor Public Library	217,188	Windsor	ON	N9A 4M9	Kitty Pope	(519) 255-6770 x4425	(519) 255-7207	kpope@windsorpubliclibrary.com	www.windsorpubliclibrary.ca	9
Total	14,352,855									436
Average	574,114									17
Maximum	2,876,095									100
Minimum	107,909									2
Median	353,899									9

A – General Information							
Library Name	Does this system have a	Adminstrat ive Locations	Registered Borrowers/ Active	Number of Bookmobiles	Floor Space (Sq Ft)	Lease Space (Sq Ft)	Leased Space Percentage
1 Bibliothèque municipale de Gatineau	Yes	Yes	97,911	0	92,762	3,443	3.71%
2 Brampton Library	No	Yes	152710	0	123,636	98,944	80.03%
3 Burlington Public Library	No	No	78,174	0	106,784	106,784	100.00%
4 Burnaby Public Library	Yes	No	132,114	1	103,000	0	0%
5 Calgary Public Library	Yes	Yes	543852	0	469,800	13,668	2.91%
6 Idea Exchange	Yes	No	44,316	0	71,675	0	0.00%
7 Coquitlam Public Library	No	No	61,069	1	58,158	0	0.00%
8 Edmonton Public Library	Yes	Yes	427944	4	489,582	97,443	19.90%
9 Fraser Valley Regional Library	No	Yes	297,477	0	254,851	0	0.00%
10 Greater Victoria Public Library	Yes	Yes	205,896	0	135,716	11	0.01%
11 Hamilton Public Library	Yes	No	253,177	2	318,683	35,564	11.16%
12 Kitchener Public Library	Yes	No	91,620	0	155,214	0	0%
13 London Public Library	Yes	Yes	166,386	0	329,105	38883	0.1181477
14 Markham Public Library	No	Yes	152,298	0	153,241	0	0.00%
15 Montréal, Bibliothèque de	No	Yes	400,645	2	714,776	110,624	15.48%
16 Ottawa Public Library	Yes	Yes	348,451	2	449,536	102,506	22.80%
17 Regina Public Library	Yes	No	76,633	0	163,916	28,744	17.54%
18 Richmond Hill Public Library	Yes	No	55,059	0	99,600	6,300	6.33%
19 Richmond Public Library	Yes	No	107,919	0	69,758	16487	0.2363457
20 Surrey Libraries	Yes	No	186145	0	188,246	184781.48	0.9815947
21 Thunder Bay Public Library	No	No	24991	0	59,878	4122	0.06884
22 Toronto Public Library	Yes	Yes	1190636	2	1,885,888	109049	0.0578237
23 Vancouver Island Regional Library	No	Yes	159277	0	165,270	116525	0.7050584
24 Vancouver Public Library	Yes	No	434331	0	499,953	34087.68	0.0681818
25 Windsor Public Library	Yes	No	89237	1	153,273	0	0%
Total			5,778,268	15	7,312,300	1,107,966	
Average			231,131	1	292,492	44,319	20%
Maximum			1,190,636	4	1,885,888	184,781	100%
Minimum			24,991	0	58,158	0	0%
Median			152,710	0	155,214	16,487	7%

B – Annual Activity

Library Name	Registered Borrowers/ Active	Annual In Person Visits	Annual Circulation	Children's Circulation	Youth Circulation	Interlibrary Loans borrowed	Interlibrary Loans loaned	In-House Use of Library	Program Attendance	Children's Program Attendance	Youth Program Attendance	Total Number of Library	Total Number of Children's	Total Number of Youth
1 Toronto Public Library	1,190,636	18,232,347	31,910,577	7,969,808	6,174,428	1,623	4,618	5,936,090	962,024	622,633	77,097	40,774	22,663	4,171
2 Montréal, Bibliothèque de	400,645	8,168,445	11,992,298	5,450,791		2,126	216	2,593,750	577,127	467,569	8,221	28,061	22,442	567
3 Calgary Public Library	543,852	6,704,951	15,516,081	5,864,171	3,625,37	8,219	6,361	2,378,700				15,990	9,016	1,959
4 Ottawa Public Library	348,451	4,509,400	11,294,759	3,601,230	3,652,98	7,227	3,177	1,494,450	266,852	210,522	14,365	13,186	7,362	951
5 Edmonton Public Library	427,944	5,911,825	10,383,017	3,290,686	6,807,70	18,294	7,210	1,479,150	491,346	3,449,87	24,519	20,192	14,689	1,726
6 Fraser Valley Regional Library	297,477	4,020,550	6,195,348	2,272,695		4,645	1,600		230,802	196,427	10,050	7,318	2,814	257
7 Vancouver Public Library	434,331	6,494,268	10,104,633	2,637,283	3,624,74	3,256	10,724	1,635,450	291,823	218,758	10,665	10,558	6,879	522
8 Brampton Library	152,710	2,008,015	4,459,048	1,718,398	1,892,55	1,991	4,386	5,426,83	1,109,68	770,10	3,522	3,964	2,416	144
9 Hamilton Public Library	253,177	3,946,440	6,738,870	1,278,315	1,032,91	4,666	4,899	653,250	181,019	1,284,50	3,490	9,135	4,737	266
10 Surrey Libraries	186,145	2,481,986	3,651,027	1,977,998	2,192,15	3,839	4,683	559,078	177,310	155,442	7,945	5,819	2,880	322
11 Vancouver Island Regional Library	159,277	2,608,466	4,955,851	1,114,074	1,032,06	5,971	2,323	0	125,448	89,412	6,032	5,403	2,886	277
12 London Public Library	166,386	2,577,432	3,699,129	1,054,413	74,881	3,012	3,320	554,892	174,775			12,835		
13 Markham Public Library	152,298	2,387,856	4,949,260	1,637,186	1,875,61	220	336	848,463	158,557	98,519	2,166	8,474		
14 Greater Victoria Public Library	205,896	2,483,218	5,694,796	1,690,321	93,751	7,365	2,663	5,696,00	89,092	62,042	4,339	3,067	1,735	439
15 Bibliothèque municipale de Gatineau	97,911	996,180	1,718,893	836,182	96,554	1,015	1,658	275,036	48,795	34,512	348	2,239	1,658	205
16 Kitchener Public Library	91,620	1,202,326	2,469,976	743,469	61,123	1,715	5,423	295,204	83,526	43,903	4,237	3,449	1,691	279
17 Burnaby Public Library	132,114	1,805,392	3,115,612	1,369,169		1,976	5,085	3,846,00	70,534	55,698	5,149	3,285	1,156	180
18 Windsor Public Library	89,237	803,950	1,115,597	321,779	46,377	2,385	5,320	294,750	39,291	21,043	2,561	2,105	1,925	43
19 Regina Public Library	76,633	1,502,760	2,216,949	811,058	39,564	1,005	7		130,373	65,932	2,446	7,020	3,065	217
20 Richmond Hill Public Library	55,059	1,302,288	2,136,006	861,701	48,527	658	2,651	288,028	58,069	39,298	11,232	3,171	1,867	698
21 Richmond Public Library	107,919	1,555,890	2,801,246	1,269,698	77,700	1,792	967	441,450	91,743	70,352	1,856	3,173	1,910	71
22 Burlington Public Library	78,174	1,072,324	1,831,492	490,711	39,120	3,991	3,077	158,340	58,009	42,230	6,340	2,320	1,541	135
23 Idea Exchange	44,316	865,657	1,078,555	372,551	17,881	3,515	2,516	140,750	65,877	58,396	1,767	2,331	1,772	125
24 Coquitlam Public Library	61,069	821,911	1,167,288	527,708	49,265	1,540	2,578		59,621	46,621	5,132	1,256	683	129
25 Thunder Bay Public Library	24,991	444,898	743,832	130,472	16,898	921	2,213	362,800	37,727	21,807	2,359	2,361	893	246
Total	5,778,268	84,908,775	151,940,140	49,291,867	5,826,741	92,967	88,011	21,886,514	4,580,708	3,171,563	215,838	217,486	118,680	13,929
Average	231,131	3,396,351	6,077,606	1,971,675	264,852	3,719	3,520	994,842	190,863	137,894	9,384	8,699	5,160	606
Maximum	1,190,636	18,232,347	31,910,577	7,969,808	2,192,156	18,294	10,724	5,936,090	962,024	622,633	77,097	40,774	22,663	4,171
Minimum	24,991	444,898	743,832	130,472	16,898	220	7	0	37,727	21,043	348	1,256	683	43
Median	152,710	2,387,856	3,699,129	1,278,315	95,153	2,385	3,077	548,788	118,208	70,352	5,132	5,403	2,416	266

Programs	Reference	Directional	Electronic	Percentage	Annual	Annual	Annual	Annual	Additions	Additions	Holdings	Holding	Current	Print	Print	
(Total	Transactions	and Policy	Reference	Electronic	Hours of	Hours at	Hours of all	Hours of	(Items)	(Titles)	(Items)	(Titles)	Serial	Subscription	Subscription	
Hours)	/Information	Transactions	Transactions	Questions	Library	the Central	Branches	Bookmobile					Subscriptions	(Titles)	(Copies)	
1	40,774	1,921,007	5,422,624	17762	0.92%	272,638	3,450	265,375	2063	645,128	81,511	1,057,480	447,187	14,799	2,933	182,354
2		794,800		7600	0.0095622	120,617		119,990	627	316,599	53,276	4,306,871	1,068,222	30,650	9031	13,328
3		1,170,100			0	57,980										
4		541,350		36,950	6.83%	80,113	3,150	73,651	21,737.5	253,704	45,401	2,049,706	658,810		992	51,417
5	21,208	744,867	1,891,700	38,050	0.0510829	64,165	3,663	60,502	1,275	239,679		1,250,389	294,476		458	25,461
6		247,256		4,950	2.00%	66,126		66,126								
7		795,250	585,276	10,717	1.35%	60,881	3,348	55,657	0	229,141	47,813	2,053,838	975,023	44,741	3,699	75,322
8	3,964	235,200	0	2,873	0.0122151	20,221	0	20,221	0	120,453	45,179	537,445	240,218	6,611	211	606
9	18,787	259,250	131,250	1,950	0.75%	47,100	3,450	43,650	1,612							
10		362,492		2,600	0.72%	28,738	3,539	28,738	0	92,101	21,737	770,679	240,582		1,183	2,396
11	0	203,181	0	0	0.00%	65,596		65,596		113,946	42,032	796,341	410,401	480	427	21,200
12		535,977	380,809	11,635	2.17%	38,819	3,319	35,500	0	73,649	17,574	835,892	322,360	1,281	654	1,172
13		134,138	416,875	1,292	0.96%	22,829	0	22,829	0			711,561	300,901		316	1,238
14		131,350		1,100	0.84%	30,630	3,267	27,363	0	102,031	50,111	711,246	338,989		679	2,235
15		67,169	90,012	848	1.26%	23,000	3,247	19,753		43,297	21,466	666,612	307,899	983	308	979
16		64,217		578	0.90%	16,319	3,357	12,962	0	575,14	20,654	482,525	340,804		244	
17		211,114		4,044	1.92%	15,367	3,639	9,853	1,875						910	957
18		92,135			0.00%				200							
19		176,504	91,004	14,386	8.15%	25,659	3,337	22,322	0	81,784	30,115	409,538	195,006	652	431	1,399
20	4,757	87,308	0	260	0.30%	10,725	3,325	7,400	0	93,889	23,692	444,946	274,017	64,287	530	18,459
21	3,568	81,332	37,372	3,464	4.26%	13,398	3,878	9,520	0	79,878	21,601	386,614	137,896	6,920	163	344
22		103,977		1,416	1.36%	17,985	3,381	17,985		68,172	57,576	344,031	255,121	11,172	268	632
23	1,888	36,100	50,000	1,300	3.60%	11,558	3,162	8,396	0	28,937	13,718	245,756	148,976		198	499
24	1,354	74,149		439	0.59%	7,126				25,252	12,650	195,309	127,423			
25	2,951	76,150	75,150	5,700	7.49%	9,563	2,885	6,678	0	16,444	21,265	248,674	156,486	182	182	338
	99,251	9,146,373	9,172,072	169,914	1	1,127,153	57,397	1,000,067	9,826	2,681,598	627,371	28,022,774	11,265,484	182,758	23,817	313,466
	9,925	365,855	655,148	7,388	0	46,965	3,021	45,458	517	141,137	34,854	1,401,139	563,274	15,230	1,191	16,498
	40,774	1,921,007	5,422,624	38,050	0	272,638	3,878	265,375	2,174	645,128	81,511	10,574,801	4,471,874	64,287	9,031	182,354
	0	36,100	0	0	0	7,126	0	6,678	0	16,444	12,650	195,309	127,423	182	163	338
	3,766	203,181	90,508	2,873	0	27,199	3,337	25,096	0	92,101	26,904	688,929	297,689	6,766	445	1,399

C – Resources

Library Name	Operating Surplus	Municipal Revenue	Provincial Revenue	Federal Revenue	General Revenue	Donations Revenue	Other Revenue	Total Revenue	Capital project funding approved for	Salaries & Benefits	Materials Expenditure	Other Expenditures	Value City Services
1 Toronto Public Library	0	\$181,022,600	\$5,720,220	93083	\$7,006,454	\$2,688,279	\$341,698	\$196,872,334	26,479,588	\$142,356,421	\$19,209,930	\$32,103,046	\$0
2 Montréal, Bibliothèque de		\$86,075,246	\$10,675,691		\$157,134	49,154	\$1,650,076	\$98,607,301	7,118,922	\$58,387,071		\$40,220,230	
3 Calgary Public Library													
4 Ottawa Public Library	\$107,926	\$41,942,584	\$1,447,789	\$75,651	\$1,688,077	\$607,517	\$227,000	\$45,988,618	330,500	\$33,107,547	\$5,650,876	\$12,881,072	
5 Edmonton Public Library		423,595,14	506,722,3		1,298,028	888,498	541,158	5,015,442,1	9,904,734	3,722,813,4	61,341,01	1,160,268,6	
6 Fraser Valley Regional Library		\$23,972,713	\$1,421,280	0	\$561,851	\$131,925	\$41,744	\$26,129,513	5,937,83	\$17,188,377	\$3,654,397	\$8,246,475	0
7 Vancouver Public Library	0	\$43,820,972	\$1,317,066	0	\$1,988,139	\$489,676	\$993,769	\$48,609,622	22,100,00	\$36,157,488	\$5,049,344	\$7,588,724	\$0
8 Brampton Library	1,177,000	1,392,501,3	407,999	0	526,833	825	82,402	1,494,307,2	0	1,084,276,2	2,387,935	4,367,409	763,601
9 Hamilton Public Library	0	\$28,952,830	\$949,451	\$332,660	\$895,475	\$6,973	\$45,429	\$31,182,818		\$20,058,588		\$10,892,890	231,340
10 Surrey Libraries	0	\$16,270,240	\$972,843	0	\$639,444	\$35,174	\$508,720	\$18,426,421	0	\$13,281,634	\$2,298,287	\$5,266,742	
11 Vancouver Island Regional Library	627,546	\$20,372,451	\$1,306,887	0	\$400,294	\$65,963	\$64,456	\$22,210,051	-1	\$12,167,973	\$2,565,000	\$9,414,532	\$0
12 London Public Library	0	\$19,518,426	\$644,302	\$24,535	\$728,220	\$258,068	\$31,126	\$21,204,677	2,574,400	\$14,504,102	\$2,092,835	\$10,326,892	
13 Markham Public Library	-500,416	\$13,096,487	\$259,704	\$22,833	\$766,322	0	0	\$14,145,346	1,335,00	\$9,917,422	\$2,083,468	\$2,316,320	256,534,3
14 Greater Victoria Public Library	\$415,523	\$16,802,384	\$642,339	73,79	\$570,184	\$214,922	\$73,660	\$18,310,868		\$12,487,352	\$2,717,853	\$2,711,278	
15 Bibliothèque municipale de Gatineau		\$7,768,066	\$823,740		\$593,257	\$1,300		\$9,186,363		\$6,376,622	\$1,233,503	\$904,695	
16 Kitchener Public Library	\$5	\$10,423,548	\$306,980	\$8,715	\$336,838	1,306,09	36,644	\$11,243,334		\$8,499,174		\$2,744,083	\$0
17 Burnaby Public Library	\$427,742	\$11,754,216	\$506,239		\$480,038	\$23,789	\$464,160	\$13,228,442	\$2,396,000,00	\$9,608,227		\$3,268,356	
18 Windsor Public Library													
19 Regina Public Library	\$2,312,000	\$19,407,000	\$1,724,000	\$555,000		\$24,000	\$671,000	\$22,381,000	\$1,428,000,00	\$12,383,000	\$1,832,722	\$7,686,000	
20 Richmond Hill Public Library	\$0	\$10,667,786	\$140,512	0	\$296,701	\$1,238	\$258,891	\$11,365,128	\$1,316,200,00	\$6,972,050	\$1,303,622	\$3,366,327	102,675,1
21 Richmond Public Library	(\$166,048)	\$8,744,000	\$401,100	1073	\$333,946	\$30,838	(\$152,730)	\$9,358,227	\$0,00	\$6,620,749	\$1,389,325	\$1,706,102	0
22 Burlington Public Library	515,898	\$10,299,651	\$229,403	0	\$274,735	\$60,313	\$40,433	\$10,904,535	\$555,900,00	\$8,106,525	\$1,032,872	\$1,804,641	\$0
23 Idea Exchange	6789	\$5,739,300	\$174,949	6083	\$281,549	\$15,059	\$129,140	\$6,346,080	\$272,081,00	\$4,565,209	\$615,454	\$1,434,193	
24 Coquitlam Public Library		\$4,792,459	\$283,586		\$121,434	\$20,581	\$15,587	\$5,233,647		\$3,747,047		\$1,486,599	
25 Thunder Bay Public Library	465,369,1	\$5,578,700	\$274,249		\$109,324	\$58,269	\$16,061	\$6,036,603	710,000	\$4,739,856	\$520,270	\$1,915,500	
Total	9,577,656	643,306,186	35,697,552	1,127,012	20,054,277	5,802,970	6,080,424	712,068,421	58,998,107	489,303,330	61,771,794	184,254,792	2,278,245
Average	532,092	27,969,834	1,552,067	66,295	911,558	252,303	276,383	30,959,497	3,277,673	21,274,058	3,431,766	8,011,078	207,113
Maximum	4,653,691	181,022,600	10,675,691	555,000	7,006,454	2,688,279	1,650,076	196,872,334	26,479,588	142,356,421	19,209,930	40,220,230	1,026,751
Minimum	(500,416)	4,792,459	140,512	-	109,324	-	(152,730)	5,233,647	(1)	3,747,047	520,270	904,695	-
Median	3,397	16,270,240	644,302	6,083	544,342	49,154	78,031	18,310,868	1,013,100	12,167,973	2,195,561	4,367,409	-

C – Resources														
Library Name	Expense Total	Hours per Week for an FTE	Librarians (FTEs)	Other non-librarian staff (FTEs)	Total FTEs	Annual Full-time Hours Total	Number of Librarians (FT)	Number of Librarians (PT)	Total number of Librarians	Number of non-librarian	Number of non-librarian	Total number of non-	Total number of Librarians	
1 Toronto Public Library	\$193,669,397	35	452.4	1288.6	1741	3,168,620	400	69	469	860	900	1760	2229	
2 Montréal, Bibliothèque de	\$98,607,301	35	163.7	569.4	733.1	1,334,242	138	26	164	330	239	569	733	
3 Calgary Public Library		35				0								
4 Ottawa Public Library	\$51,639,495	35	106.8	352.3	459.1	835,562	100	30	130	178	458	636	766	
5 Edmonton Public Library	\$49,649,211	35	71.3	399.2	470.5	856,310	69	4	73	237	344	581	654	
6 Fraser Valley Regional Library	\$29,089,249	35	39	201	240	436,800	23	32	55	71	345	416	471	
7 Vancouver Public Library	\$48,795,556	35	126.5	364.5	491	893,620	115	80	195	248	309	557	752	
8 Brampton Library	\$18,361,707	35	22.8	103	125.8	2,289,562	26	0	26	47	86	133	159	
9 Hamilton Public Library	\$31,182,818	35	47		47	85,540	47	0	47	115	300	415	462	
10 Surrey Libraries	\$20,846,663	35	52.5	133.2	185.7	337,974	40	25	65	66	119	185	250	
11 Vancouver Island Regional Library	\$24,147,505	35	38	166.4	204.4	3,720,088	38	0	38	65	111	176	214	
12 London Public Library	\$26,923,829	35	57	183	240	436,800	55	4	59	125	36	161	220	
13 Markham Public Library	\$14,573,763	35	32		32	58,240	32	4	36	21	178	199	235	
14 Greater Victoria Public Library	\$17,916,483	35	37	151.1	188.1	342,342	26	7	33	79	27	106	139	
15 Bibliothèque municipale de Gatineau	\$8,514,820	35	10	75.1	85.1	1,548,822	10		10	29	101	130	140	
16 Kitchener Public Library	\$11,243,257	36.5	25.4	98.3	123.7	2,347,833	25	1	26	61	72	133	159	
17 Burnaby Public Library	\$12,876,583	37.5	40.5	96.9	137.4	2,679,930								
18 Windsor Public Library		35				0								
19 Regina Public Library	\$21,901,722	36.25	22	144	166	3,129,910	20	2	22	89	96	185	207	
20 Richmond Hill Public Library	\$12,668,750	35	28	58.3	86.3	1,570,666	26	8	34	18	88	106	140	
21 Richmond Public Library	\$9,716,176	35	20.7	70.2	90.9	1,654,338	16	5	21	55	17	72	93	
22 Burlington Public Library	\$10,944,038	35	23	92.3	115.3	2,098,846	23	0	23	38	144	182	205	
23 Idea Exchange	\$6,614,856	35	17.4	46.9	64.3	1,170,226	15	4	19	25	37	62	81	
24 Coquitlam Public Library	\$5,233,646	35	14		14	25,480	13	6	19	17	51	68	87	
25 Thunder Bay Public Library	\$7,175,626	35	8	64	72	1,310,040	8	0	8	48	64	112	120	
Total	737,608,161	880	1,455	4,658	6,113	11,163,415	1,265	307	1,572	2,822	4,122	6,944	8,516	
Average	32,069,920	35	63	233	266	446,537	58	15	71	128	187	316	387	
Maximum	193,669,397	38	452	1,289	1,741	3,168,620	400	80	469	860	900	1,760	2,229	
Minimum	5,233,646	35	8	47	14	-	8	-	8	17	17	62	81	
Median	18,361,707	35	37	139	137	2,347,833	26	4	35	66	106	179	211	

D – Materials Expenditure

Library Name	Expense Fiction	Expense Books	Expense E-Books	Expense Periodicals	Expense Audio/Video	Expense Electronic	Expense Other Materials	Other Operating Expenditures	Expense Total Materials	Expense Total Materials	Expense Total Suppliers	Expense Publishers CDN	Expense Wholesalers CDN
1 Toronto Public Library	\$ 4,290,129	\$ 8,973,076	\$ 3,425,735	\$ 1,744,317	\$ 2,664,615	\$ 5,827,922	\$ -	\$ 60,624	\$ 19,209,930	\$ 19,209,930	\$ 19,209,931	\$ 1,199,967	\$ 11,779,480
2 Montréal, Bibliothèque de		\$ 5,721,727	\$ 642,238	\$ 500,304	\$ 647,081	\$ 1,119,015	\$ 77,120	\$ 90,542,054	\$ 8,065,247	\$ 8,065,246			
3 Calgary Public Library													
4 Ottawa Public Library		\$ 3,160,558	\$ 675,925	\$ 302,568	\$ 791,429	\$ 1,406,924	\$ 19,257	\$ 44,089	\$ 5,680,736	\$ 5,650,876	\$ 5,899,261	\$ 422,066	\$ 4,028,846
5 Edmonton Public Library	\$ 994,391	\$ 1,738,787	\$ 1,191,088	\$ 201,572	\$ 1,535,858	\$ 1,466,769	\$ 994,391	\$ 994,215	\$ 5,937,377	\$ 7,128,465	\$ 7,424,254		\$ 2,428,586
6 Fraser Valley Regional Library	\$ 1,782,960	\$ 1,460,583	\$ 432,872	\$ 201,949	\$ 1,096,088	\$ 881,774	\$ -	\$ 412,212	\$ 3,640,394	\$ 3,654,398	\$ 3,654,397	\$ 75,362	\$ 2,736,946
7 Vancouver Public Library	\$ 627,759	\$ 1,871,228	\$ 532,732	\$ 267,971	\$ 630,357	\$ 1,411,008	\$ 241,021	\$ 181,571	\$ 4,421,585	\$ 5,049,344	\$ 5,049,344	\$ -	\$ -
8 Brampton Library	\$ 1,293,221	\$ 1,199,558	\$ 275,582	\$ 54,373	\$ 413,020	\$ 719,905	\$ -	\$ 224,803	\$ 2,386,856	\$ 2,387,935	\$ 2,612,738	\$ 75,634	\$ 2,078,325
9 Hamilton Public Library													
10 Surrey Libraries	\$ 1,301,737	\$ 1,333,570	\$ 426,680	\$ 161,164	\$ 365,991				\$ 1,860,725	\$ 2,461,079	\$ 2,347,073	\$ 81,760	\$ 1,901,298
11 Vancouver Island Regional Library	\$ 800,000	\$ 1,286,100	\$ 296,538	\$ 149,237	\$ 134,500	\$ 296,538	\$ -	\$ 6,849,532	\$ 1,866,375	\$ 2,565,000	\$ 2,291,805	\$ -	\$ 1,664,600
12 London Public Library	\$ 768,101	\$ 1,032,530	\$ 95,390	\$ 104,733	\$ 394,970	\$ 538,757		\$ 57,387	\$ 2,070,990	\$ 2,092,835	\$ 2,095,930	\$ 38,660	\$ 1,677,769
13 Markham Public Library	\$ 444,851	\$ 1,130,221	\$ 157,270	\$ 82,838	\$ 523,199	\$ 422,360	\$ 15,000		\$ 2,173,618	\$ 2,775,740	\$ 2,201,907	\$ 33,599	\$ 1,799,511
14 Greater Victoria Public Library	\$ 1,262,209	\$ 1,240,929	\$ 179,565	\$ 126,724	\$ 521,191	\$ 745,758	\$ -	\$ 83,249	\$ 2,634,602	\$ 2,634,603	\$ 2,848,287	\$ 30,020	\$ 2,274,216
15 Bibliothèque municipale de Gatineau	\$ 395,809	\$ 891,383	\$ 61,191	\$ 70,564	\$ 91,997	\$ 167,840		\$ 220,306	\$ 1,221,784	\$ 1,503,281	\$ 1,233,503	\$ 192,560	\$ -
16 Kitchener Public Library											\$ 1,440,036	\$ 33,152	\$ 1,245,047
17 Burnaby Public Library													
18 Windsor Public Library													
19 Regina Public Library	\$ 796,990	\$ 1,065,239	\$ 306,342	\$ 123,271	\$ 296,220	\$ 336,640	\$ 7,673	\$ 163,782	\$ 1,829,043	\$ 1,832,722	\$ 1,427,695	\$ -	\$ 569,799
20 Richmond Hill Public Library	\$ 140,598	\$ 582,703	\$ 188,681	\$ 65,267	\$ 155,614	\$ 310,028	\$ 1,330	\$ 4,391,749	\$ 1,114,942	\$ 1,303,622	\$ 1,303,622	\$ -	\$ 736,226
21 Richmond Public Library	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,389,325	\$ -	\$ -	\$ -
22 Burlington Public Library	\$ 387,845	\$ 410,024	\$ 95,000	\$ 48,255	\$ 233,900	\$ 284,142	\$ 30,500	\$ 1,804,641	\$ 1,006,821	\$ 1,032,872	\$ 1,032,872	\$ -	\$ 799,853
23 Idea Exchange	\$ 177,135	\$ 297,766	\$ 42,884	\$ 51,202	\$ 96,672	\$ 136,265	\$ 60,529	\$ 5,999,402	\$ 642,434	\$ 615,454	\$ 615,454	\$ -	\$ 453,233
24 Coquitlam Public Library													
25 Thunder Bay Public Library	\$ 130,277	\$ 302,870	\$ 14,599	\$ 28,356	\$ 44,636	\$ 188,304	\$ 26,538	\$ 5,841,583	\$ 590,704	\$ 812,773	\$ 560,125	\$ -	\$ 446,836
Total	\$ 15,594,012	\$ 33,698,852	\$ 9,040,312	\$ 4,284,665	\$ 10,637,338	\$ 16,259,949	\$ 1,473,359	\$ 117,871,199	\$ 66,354,163	\$ 72,165,500	\$ 63,248,234	\$ 2,182,780	\$ 36,620,571
Average	\$ 917,295	\$ 1,773,624	\$ 475,806	\$ 225,509	\$ 559,860	\$ 903,331	\$ 92,085	\$ 6,933,600	\$ 3,492,324	\$ 3,798,184	\$ 3,328,854	\$ 145,519	\$ 1,927,398
Maximum	\$ 4,290,129	\$ 8,973,076	\$ 3,425,735	\$ 1,744,317	\$ 2,664,615	\$ 5,827,922	\$ 994,391	\$ 90,542,054	\$ 19,209,930	\$ 19,209,930	\$ 19,209,931	\$ 1,199,967	\$ 11,779,480
Minimum	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 615,454	\$ -	\$ -	\$ -
Median	\$ 768,101	\$ 1,199,558	\$ 275,582	\$ 123,271	\$ 394,970	\$ 480,559	\$ 11,337	\$ 224,803	\$ 2,070,990	\$ 2,461,079	\$ 2,201,907	\$ 33,599	\$ 1,664,600

D – Materials Expenditure								
Library Name	Expense Other Suppliers	Expense Suppliers USA	Expense Suppliers Other	Expense Total Print Materials	Expense Total Other Materials	Children's Materials	Expense PKBK Mass Market	Materials Expenditure
1 Toronto Public Library	\$ 927,827	\$ 5,161,286	\$ 141,371	\$ 10,717,393	\$ 8,492,537	\$ 3,720,263	\$ 669,357	\$ 19,209,930
2 Montréal, Bibliothèque de				\$ 6,222,031	\$ 1,843,216			
3 Calgary Public Library								
4 Ottawa Public Library	\$ 262,535	\$ 1,185,814		\$ 3,463,126	\$ 2,217,610	\$ 1,610,171	\$ 56,287	\$ 5,650,876
5 Edmonton Public Library	\$ 990,239	\$ 4,005,429		\$ 1,940,359	\$ 3,997,018	\$ 798,371	\$ 187,090	\$ 6,134,101
6 Fraser Valley Regional Library	\$ 388,035	\$ 454,054	\$ -	\$ 1,662,532	\$ 1,977,862	\$ 404,467	\$ 107,409	\$ 3,654,397
7 Vancouver Public Library	\$ 3,896,509	\$ 1,094,832	\$ 58,003	\$ 2,139,199	\$ 2,282,386	\$ 819,251	\$ 149,600	\$ 5,049,344
8 Brampton Library	\$ 1,080	\$ 457,699	\$ -	\$ 1,253,931	\$ 1,132,925	\$ 396,982	\$ 81,347	\$ 2,387,935
9 Hamilton Public Library								
10 Surrey Libraries		\$ 364,015		\$ 1,494,734	\$ 365,991	\$ 735,312	\$ 80,004	\$ 2,298,287
11 Vancouver Island Regional Library	\$ 500,000	\$ 127,205	\$ -	\$ 1,435,337	\$ 431,038	\$ 263,500	\$ 29,000	\$ 2,565,000
12 London Public Library	\$ 34,957	\$ 344,544		\$ 1,137,263	\$ 933,727	\$ 377,981		\$ 2,092,835
13 Markham Public Library	\$ 139,352	\$ 229,445	\$ -	\$ 1,213,059	\$ 960,559	\$ 279,117	\$ 32,029	\$ 2,083,468
14 Greater Victoria Public Library	\$ 339,008	\$ 205,043	\$ -	\$ 1,367,653	\$ 1,266,949	\$ 587,138	\$ 93,463	\$ 2,717,853
15 Bibliothèque municipale de Gatineau	\$ 1,000,552	\$ 844	\$ 39,547	\$ 961,947	\$ 259,837	\$ 329,248	\$ 11,467	\$ 1,233,503
16 Kitchener Public Library		\$ 161,837						
17 Burnaby Public Library								
18 Windsor Public Library								
19 Regina Public Library	\$ 722,419	\$ 133,701	\$ 1,776	\$ 1,188,510	\$ 640,533	\$ 202,887	\$ 88,758	\$ 1,832,722
20 Richmond Hill Public Library	\$ 262,378	\$ 305,018	\$ -	\$ 647,970	\$ 466,972	\$ 275,238	\$ 86,274	\$ 1,303,622
21 Richmond Public Library	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,389,325
22 Burlington Public Library	\$ 39,000	\$ 194,019		\$ 458,279	\$ 548,542	\$ 135,800	\$ -	\$ 1,032,872
23 Idea Exchange	\$ 60,529	\$ 101,692	\$ -	\$ 348,968	\$ 293,466	\$ 128,386	\$ 15,020	\$ 615,454
24 Coquitlam Public Library								
25 Thunder Bay Public Library	\$ -	\$ 113,289	\$ -	\$ 331,226	\$ 259,478	\$ 81,976	\$ 18,383	\$ 520,270
Total	\$ 9,564,420	\$ 14,639,766	\$ 240,697	\$ 37,983,517	\$ 28,370,646	\$ 11,146,088	\$ 1,705,488	\$ 61,771,794
Average	\$ 562,613	\$ 770,514	\$ 18,515	\$ 1,999,132	\$ 1,493,192	\$ 619,227	\$ 100,323	\$ 3,431,766
Maximum	\$ 3,896,509	\$ 5,161,286	\$ 141,371	\$ 10,717,393	\$ 8,492,537	\$ 3,720,263	\$ 669,357	\$ 19,209,930
Minimum	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 520,270
Median	\$ 262,535	\$ 229,445	\$ -	\$ 1,253,931	\$ 933,727	\$ 353,615	\$ 80,004	\$ 2,195,561

E – Electronic Resources									
Library Name	Internet Workstations	Electronic Database (in House)	Electronic Database (Remote)	E-visits	Public Wireless Connection	User Sessions on Library	Use of Electronic Databases	Electronic Database Uses in	Electronic Database Uses
1 Toronto Public Library	1928	70	53	32850811	3,982,962	6467294	1,477,624		1477624
2 Montréal, Bibliothèque de	539	215		8,835,188					
3 Calgary Public Library	300				579421	889329			
4 Ottawa Public Library	596	66	66	14,735,492	545,799	778,125	166,597	23531	143066
5 Edmonton Public Library	461	86	82	10186608		1119819	1596942		
6 Fraser Valley Regional Library	354	47		3,493,791		285,504			
7 Vancouver Public Library	609	83	73	7013742	270,556	1211915	1,023,688		
8 Brampton Library	321	45	44	3380177	730632	327211	506178	51039	455139
9 Hamilton Public Library	402	1	20	4,363,533	1,149,739	806,925	254,200		
10 Surrey Libraries	240	11	43	2083063	9	482050	191,951		
11 Vancouver Island Regional Library	234	4	49	3847547	0	293867	246,001	0	246001
12 London Public Library	542	6	31	4,458,774	301,872	454,644	231,743		
13 Markham Public Library	154	19	19	2,920,406	1785000	166,053	84,529	0	0
14 Greater Victoria Public Library	221	1	27	4,428,470	594009	274,711	245,626	1426	148,849
15 Bibliothèque municipale de Gatineau	90	14	14	2,292,421		130,718	18,084		
16 Kitchener Public Library	135	29	26	1,448,862	536,252	148,331	232,428		
17 Burnaby Public Library	86			2,834,124		201,902	72,080		
18 Windsor Public Library	158	27	27	1467058	150,300	225600			
19 Regina Public Library	212	54	52	1,410,309	1,005,429	222,411			
20 Richmond Hill Public Library	92	5	86	1,902,270	1,002,708	147,541	413,326	34938	378388
21 Richmond Public Library	105	4	15	1,939,924	495,347	197,715	498,254	0	0
22 Burlington Public Library	154	25	24	1,583,974	556,602	190,453	407,497	0	0
23 Idea Exchange	59	1	32	710,260	130,302	74,327	1,327,258		
24 Coquitlam Public Library	54	16	16		238,192	61,368	41,330		
25 Thunder Bay Public Library	54	48	47	788484	39,016	103865	724,619		
Total	8,100	877	846	118,975,288	14,094,147	15,261,678	9,759,955	110,934	2,849,067
Average	324	38	40	5,172,839	704,707	635,903	487,998	13,867	316,563
Maximum	1,928	215	86	32,850,811	3,982,962	6,467,294	1,596,942	51,039	1,477,624
Minimum	54	1	14	710,260	0	61,368	18,084	0	0
Median	221	25	32	2,920,406	541,026	250,156	250,101	713	148,849

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Bibliothèque municipale de Gatineau	Lucy-Faris	Quebec	Branch	20,021	3,247	12,525	401,360	231,334	15667	123.60949	20.04695	32.04563	71.24546
Bibliothèque municipale de Gatineau	Jean-Marie-Caron	Quebec	Branch	3,120	1,474	3,067	21,246	14,573	6,80962	14.41384	6.92819	9.8867	
Bibliothèque municipale de Gatineau	Bernard-Lonergan	Quebec	Branch	10,374	2,497	6,241	105,561	66,859		42.27513	10.17553	16.91466	26.77573
Bibliothèque municipale de Gatineau	Guy-Sanche	Quebec	Central	37,122	3,247	24,985	550,007	274,555	38057	169.38928	14.8162	22.01373	84.55651
Bibliothèque municipale de Gatineau	Docteur-Jean-Lorrain	Quebec	Branch	3,218	1,469	5,358	61,526	23,076		41.88291	19.11933	11.48199	15.70865
Bibliothèque municipale de Gatineau	Riviera	Quebec	Branch	3,218	1,477	3,960	56,750	23,551		38.42248	17.63518	14.33197	15.94516
Bibliothèque municipale de Gatineau	Aurélien-Doucet	Quebec	Branch	5,356	2,350	3,443	91,892	77,330		39.10298	17.15683	26.68796	32.90638
Bibliothèque municipale de Gatineau	Lucien-Lalonde	Quebec	Branch	19,653	3,246	11,610	315,050	200,104	12464	97.05792	16.03063	27.136	61.64633
Bibliothèque municipale de Gatineau	Maison-du-Citoyen	Quebec	Branch	14,713	2,892	13,827	71,174	71,174	238	24.61065	4.83749	5.14761	24.61065
Bibliothèque municipale de Gatineau	Manise-Morin	Quebec	Branch	2,460	1,102	3292.56	19,787	13,624		17.95554	8.0435	6.00961	12.36298
Burlington Public Library	Central	Ontario	Branch	146,760	3,381	64000	442,108	329,920	39,523	130.7625	3.01246	6.90794	97.5806
Burlington Public Library	Aldershot	Ontario	Branch	12,901	2,193	7,000	128,143	66789	7417	58.43274	9.9328	18.30614	30.45554
Burlington Public Library	Kilbride	Ontario	Branch	1,002	444	800	10,287	3,078	242	23.16892	10.26647	12.85875	6.93243
Burlington Public Library	New Appleby	Ontario	Branch	10,444	2,198	5600	146,449	72,765	7,237	66.6283	14.02231	26.15161	33.1051
Burlington Public Library	Tansley Woods	Ontario	Branch	26,743	3,381	10000	284,296	178,310	20,857	84.08636	10.63067	28.4296	52.73883
Burlington Public Library	Brant Hills	Ontario	Branch	17683	3157	6884	132,634	98,655	16,448	42.01267	7.50065	19.267	31.2496
Burlington Public Library	Alton	Ontario	Branch	21,878	3,232	12400	146,583	325,885	10,837	45.35365	6.70002	11.82121	100.83075
Cambridge Public Library	Queens Square	Ontario	Central	81,645	3,162	34400	395,229	326,201	22,500	124.99336	4.84082	11.48922	103.16287
Cambridge Public Library	Clemens Mill	Ontario	Branch	13,435	3,332	13500	94,554	276,608	5,400	28.37755	7.03789	7.004	83.01561
Cambridge Public Library	Hespeler	Ontario	Branch	13,211	2,532	14000	140,549	127,305	6,800	55.50908	10.63879	10.03921	50.27844
Cambridge Public Library	Preston	Ontario	Branch	9,531	2,532	9775	108,074	128,565	2,700	42.68325	11.33921	11.05616	50.77607
Edmonton Public Library	Penny McKee-Abbottfield	Alberta	Branch	21,631	3,216	9007	109,468	178,935	6,043	34.03856	5.0607	12.15366	55.63899
Edmonton Public Library	Calder	Alberta	Branch	20,645	3,216	5320	151,381	141,829	9,287	47.07121	7.33257	28.45508	44.10106
Edmonton Public Library	Capilano	Alberta	Branch	20,718	3,216	9557	173,796	168,736	4,948	54.04104	8.38865	18.1852	52.46766
Edmonton Public Library	Castle Downs	Alberta	Branch	33306	3,216	12711	406,063	282,380	47978	126.26337	12.19189	31.94579	87.80473
Edmonton Public Library	Clareview	Alberta	Branch	30,503	3,216	18000	249,568	167,426	18,737	77.60199	8.18175	13.86489	52.06032
Edmonton Public Library	Stanley A. Milner	Alberta	Central	132,296	3,663	240000	589,861	713,867	163,524	161.03221	41.57464	2.45775	194.88589
Edmonton Public Library	Highlands	Alberta	Branch	18,799	3,216	12890	120,412	143,332	19,954	37.44154	6.40523	9.34151	44.56841
Edmonton Public Library	Idylwyld	Alberta	Branch	27,313	3,216	12052	343,084	231,681	10,180	106.68035	12.5612	28.46698	72.04011
Edmonton Public Library	Jasper Place	Alberta	Branch	28,957	3,216	15389	399,672	295,886	27,578	124.27612	13.80226	25.97128	92.00435
Edmonton Public Library	Lois Hole	Alberta	Branch	44,578	3,216	25285	616,643	344,420	35,609	191.74223	13.8329	24.3877	107.09577
Edmonton Public Library	Londonderry	Alberta	Branch	40,577	3,216	15480	269,256	291,851	114,288	83.72388	6.63568	17.3938	90.74969
Edmonton Public Library	McConachie	Alberta	Branch	5,128	2,292	2980	35,203	18,387	5,962	15.35908	6.86486	11.81309	8.02225
Edmonton Public Library	Meadows	Alberta	Branch	30,503	3,216	15000	260,573	173,205	23,644	81.02394	8.54254	17.37153	53.85728
Edmonton Public Library	Mill Woods	Alberta	Branch	58,939	3,216	25,297	650,995	625,433	74,218	202.42382	11.04523	25.73408	194.47544
Edmonton Public Library	Riverbend	Alberta	Branch	38,092	3,216	9,639	636,615	277,898	43,314	197.95243	16.71256	66.04575	86.41107
Edmonton Public Library	Sprucewood	Alberta	Branch	19,530	3,216	6,260	137,231	131,731	7,909	42.67133	7.02668	21.92188	40.96113
Edmonton Public Library	Strathcona	Alberta	Branch	26,546	3,216	14,591	230,281	203,191	17,885	71.60479	8.67479	15.7824	63.18128
Edmonton Public Library	West Henday Promenade	Alberta	Branch	6,061	2,616	2,189	70,196	28,556	3,447	26.83333	11.58159	32.06761	10.9159
Edmonton Public Library	Whitemud Crossing	Alberta	Branch	68,676	3,216	24,414	1,055,685	482,605	68,459	328.26026	15.37196	43.24097	150.06374
Edmonton Public Library	Woodcroft	Alberta	Branch	33,580	3,216	10,499	411,032	287,992	41,895	127.80846	12.24038	39.14963	89.54975
Fraser Valley Regional Library	Administrative Centre	British	Central	71,982	2,227	27,000	101,910			45.76111	1.41577	3.77444	3.77444
Fraser Valley Regional Library	Abbotsford Community Library	British	Branch	13,856	3,076	11,000	362,299	138,064	13,174	117.78251	26.14745	32.93627	44.88427
Fraser Valley Regional Library	Agassiz Library	British	Branch	4,339	2,039	4,500	91,315	81,000	2,259	44.78421	21.04517	20.29222	39.72536

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour	Ref Questions per Staff	Reference Questions Per Visit
18.47031	6.166	11.55457	4.82507	0.78253	0.06772
4.75217	2.11669	4.67083	0	0	0
10.71321	4.15459	6.44486	0	0	0
10.98892	11.43271	7.39602	11.72067	1.02519	0.13861
4.30645	2.19061	7.17091	0	0	0
5.9477	2.17874	7.31852	0	0	0
22.45876	2.27915	14.43801	0	0	0
17.23543	6.05453	10.18186	3.8398	0.6342	0.06229
5.14761	5.08748	4.83749	0.0823	0.01618	0.00334
4.13781	2.2323	5.53821	0	0	0
5.155	43.40728	2.24802	11.68974	0.2693	0.1198
9.54129	5.88281	5.17704	3.38212	0.57492	0.11105
3.8475	2.25676	3.07186	0.54505	0.24152	0.07862
12.99375	4.75159	6.96716	3.29254	0.69293	0.09946
17.831	7.90979	6.66754	6.16888	0.77991	0.11697
14.33106	5.6012	5.57909	5.21001	0.93016	0.16672
26.28105	6.76918	14.89556	3.35303	0.49534	0.03325
9.48259	25.82068	3.99536	7.11575	0.27558	0.06898
20.48948	4.03211	20.58861	1.62065	0.40194	0.01952
9.09321	5.21761	9.63629	2.68562	0.51472	0.05342
13.15243	3.76422	13.48914	1.06635	0.28329	0.021
19.86622	6.72606	8.27216	1.87904	0.27937	0.03377
26.65959	6.41947	6.8699	0	0	0
17.65575	6.44216	8.14442	0	0	0
22.2154	10.35634	8.47835	14.91853	1.44052	0.16991
9.30144	9.48476	5.48884	5.82618	0.61427	0.11191
2.97445	3.87333	50.31484	44.6421	11.52551	0.22907
11.11963	5.84546	7.62445	0	0	0
19.22345	8.49285	8.48244	0	0	0
19.22711	9.00404	10.21812	0	0	0
13.62151	13.86132	7.72623	0	0	0
18.85342	12.61723	7.19252	21.57836	1.71023	0.23778
6.17013	2.23735	3.58561	2.60122	1.16264	0.32425
11.547	9.48476	5.67829	7.35199	0.77514	0.13651
24.7236	18.3268	10.61153	0	0	0
28.83058	11.84453	7.29544	0	0	0
21.04329	6.07276	6.74506	0	0	0
13.92578	8.25435	7.6543	0	0	0
13.04523	2.3169	4.71143	1.31766	0.56872	0.12071
19.76755	21.35448	7.02727	21.287	0.99684	0.14185
27.43042	10.44154	8.5763	0	0	0
3.77444	32.32241	32.32241	2.666	2.666	
12.55127	4.50455	9.9642	4.28283	0.95078	0.09542
18	2.128	18.6679	1.1079	0.52063	0.02789

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Fraser Valley Regional Library	Aldergrove Library	British	Branch	6,366	2,901	4,000	151,166	72,990	7,388	52,10824	23,74584	37,7915	25,16029
Fraser Valley Regional Library	Boston Bar Library	British	Branch	961	612	1000	12,239	3,524	3,144	19,99837	12,73569	12,239	5,75817
Fraser Valley Regional Library	Brookwood Library	British	Branch	3,549	2,039	2000	77,011	48,541	7,132	37,769	21,69935	38,5055	23,80628
Fraser Valley Regional Library	Chilliwack Library	British	Branch	23,076	3,129	15500	565,613	245,812	20,381	180,76478	24,51088	36,49116	78,55928
Fraser Valley Regional Library	Clearbrook Library	British	Branch	33,459	3,216	20000	908,058	353,500	41,434	282,35634	27,13942	45,4029	109,91915
Fraser Valley Regional Library	Fort Langley Library	British	Branch	2,502	1,658	900	49,759	35,061	2,615	30,01146	19,88769	55,28778	21,14656
Fraser Valley Regional Library	George Mackie Library	British	Branch	17,590	3,171	11,404	313,457	154,850	14,033	98,85115	17,82018	27,48658	48,83318
Fraser Valley Regional Library	Hope Library	British	Branch	3,860	1,885	3500	73,286	44,176	3,317	38,87851	18,98601	20,93886	23,43554
Fraser Valley Regional Library	Ladner Pioneer Library	British	Branch	12,123	3,171	12000	214,808	229,350	3,093	67,74141	17,71905	17,90067	72,32734
Fraser Valley Regional Library	Langley City Library	British	Branch	15,893	3,329	13,218	222,253	225,800	19,040	66,76269	13,98433	16,81442	67,82818
Fraser Valley Regional Library	Maple Ridge Public Library	British	Branch	31,788	3,233	36910	492,511	332,300	23,464	152,33869	15,49361	13,34357	102,78379
Fraser Valley Regional Library	Mission Library	British	Branch	16,067	3,080	15000	354,968	204,903	8,126	115,24935	22,09299	23,66453	66,52695
Fraser Valley Regional Library	Mount Lehman Library	British	Branch	929	812	491	15,855	3,771	317	19,52586	17,06674	32,29124	4,64409
Fraser Valley Regional Library	Muriel Arnason Library	British	Branch	11,188	3,081	5700	241,385	96817	7328	78,34632	21,57535	42,34825	31,42389
Fraser Valley Regional Library	Murrayville Library	British	Branch	9914	3,081	8271	185,314	87845	3,411	60,14735	18,69215	22,40527	28,51185
Fraser Valley Regional Library	Pitt Meadows Public Library	British	Branch	11,636	2,985	11,400	144,534	84250	12,902	48,4201	12,42128	12,67842	28,22446
Fraser Valley Regional Library	Sardis Library	British	Branch	12,687	3,129	10500	359,100	97200	5,425	114,7651	28,30456	34,2	31,06424
Fraser Valley Regional Library	Terry Fox Library	British	Branch	18913	2,977	15000	432,611	202,164	11,710	145,31777	22,87374	28,84073	67,90863
Fraser Valley Regional Library	Tsawwassen Library	British	Branch	12,773	3,216	7920	236,406	195400	13,632	73,50933	18,50826	29,84924	60,75871
Fraser Valley Regional Library	Walnut Grove Library	British	Branch	12,798	3,273	6,000	322,937	223,761	10,863	98,66697	25,2334	53,82283	68,36572
Fraser Valley Regional Library	White Rock Library	British	Branch	11,129	2,873	10053	220,156	127,044	9,708	76,62931	18,78219	21,89953	44,21998
Fraser Valley Regional Library	Yale Library	British	Branch	932	576	318	9,385	2,432	2,186	16,2934	10,06974	29,51258	4,22222
Fraser Valley Regional Library	Yarrow Library	British	Branch	2,646	1,357	1206	36,985	20,725	1,174	27,25497	13,9777	30,6675	15,27266
Montreal Public Library	Ahuntsic	Quebec	Branch	40,451	2,662	21,885.84	577,668	317,489	15,200	217,00526	14,28069	26,3946	119,26709
Montreal Public Library	Cartierville	Quebec	Branch	17,520	2,660	12,148.04	163,065	142,316	8,250	61,30263	9,30736	13,42315	53,50226
Montreal Public Library	Salaberry	Quebec	Branch	11,127	2,807	3055.84	102,994	63,980	7,950	36,69184	9,25622	33,70399	22,79302
Montreal Public Library	Haut-Anjou	Quebec	Branch	6,448	2,660	4573	46,610	52,604	1,700	17,52256	7,2286	10,19243	19,77594
Montreal Public Library	Jean-Corbeil	Quebec	Branch	28,444	2,660	23,543	223,056	227,889	8,700	83,85564	7,84194	9,47446	85,67256
Montreal Public Library	Benny	Quebec	Branch	36,768	2,152	25,146	403,147	407,293	26,150	187,33597	10,96462	16,03218	189,26255
Montreal Public Library	Cote-des-Neiges	Quebec	Branch	39,078	2,414	17,883	283,671	327,969	30,200	117,51077	7,2591	15,8625	135,86123
Montreal Public Library	Bibliothèque interculturelle	Quebec	Branch	31,308	2,399	26,061	223,493	179,725	13,600	93,1609	7,13853	8,57586	74,91663
Montreal Public Library	Notre-Dame-de-Grace	Quebec	Branch	19,266	2,394	7,607	149,649	163,706	12,600	62,51003	7,76752	19,67171	68,38179
Montreal Public Library	L'Île-Bizard	Quebec	Branch	11,726	2,914	6,962	92,154	65,437	5,700	31,62457	7,85895	13,23725	22,45607
Montreal Public Library	Saint-Pierre	Quebec	Branch	4,285	2,580	5,875	28,363	40,177	9,700	10,99341	6,61914	4,82778	15,57248
Montreal Public Library	Saul-Bellow	Quebec	Branch	29,790	3,188	20,885	281,684	266,955	42,150	88,35759	9,45566	13,48728	83,73745
Montreal Public Library	L'Octogone	Quebec	Branch	59,907	3,254	28,654	268,724	327,760	62,050	82,58267	4,48569	9,37828	100,72526
Montreal Public Library	Hochelaga	Quebec	Branch	7,814	1,750	4,003	76,345	35,400	9,500	43,62571	9,77028	19,07328	20,22857
Montreal Public Library	Langelier	Quebec	Branch	29,575	2,412	12,718	287,588	172,571	17,800	119,23217	9,72402	22,61211	71,54685
Montreal Public Library	Maisonneuve	Quebec	Branch	23,030	2,663	8,769	250,699	174,355	15,100	94,14157	10,88576	28,58793	65,47315
Montreal Public Library	Mercier	Quebec	Branch	24,255	2,659	15,774	242,991	140,777	46,000	91,38436	10,01818	15,40437	52,94359
Montreal Public Library	Belleville	Quebec	Branch	7,194	2,747	3,024	68,102	35,217	8,750	24,79141	9,4665	22,52378	12,82017
Montreal Public Library	Henri-Bourassa	Quebec	Branch	45,023	3,238	14,182	208,861	209,891	29,450	64,50309	4,63898	14,72752	64,82119
Montreal Public Library	Maison culturelle et communautaire	Quebec	Branch	22,893	3,238	7,543	140,484	214,421	17,750	43,38604	6,13655	18,62501	66,2202
Montreal Public Library	Yves-Ryan	Quebec	Branch	15,559	2,780	6,295	92,583	101,544	12,200	33,30324	5,95045	14,70832	36,52662

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour	Ref Questions per Staff	Reference Questions Per Visit
18.2475	2.19442	11.4656	2.54671	1.16054	0.10122
3.524	1.57026	3.66701	5.13725	3.27159	0.89217
24.2705	1.74056	13.67737	3.49779	2.00958	0.14693
15.85884	7.37488	10.65228	6.51358	0.88321	0.08291
17.675	10.40392	10.56517	12.88371	1.23835	0.11721
38.95667	1.50905	14.01319	1.5772	1.04516	0.07458
13.57857	5.54715	8.8033	4.42542	0.79778	0.09062
12.62171	2.04775	11.44456	1.75968	0.85933	0.07509
19.1125	3.82308	18.91858	0.9754	0.25513	0.01349
17.08277	4.77411	14.20751	5.71944	1.19801	0.08432
9.00298	9.83235	10.45363	7.25766	0.73814	0.07061
13.6602	5.21656	12.75303	2.63831	0.50576	0.03966
7.68024	1.14409	4.0592	0.39039	0.34123	0.08406
16.98544	3.63129	8.65365	2.37845	0.65499	0.07569
10.62084	3.21779	8.8607	1.10711	0.34406	0.03883
7.39035	3.89816	7.24046	4.32228	1.1088	0.15314
9.25714	4.05465	7.66139	1.73378	0.4276	0.05581
13.4776	6.35304	10.68916	3.93349	0.61915	0.05792
24.67172	3.9717	15.29789	4.23881	1.06725	0.06976
37.2935	3.91017	17.48406	3.31897	0.8488	0.04855
12.63742	3.87365	11.41558	3.37905	0.87232	0.07641
7.6478	1.61806	2.60944	3.79514	2.34549	0.89885
17.18491	1.94989	7.83258	0.86514	0.44369	0.05665
14.50659	15.19572	7.84873	5.70999	0.37576	0.04788
11.71514	6.58647	8.12306	3.1015	0.47089	0.05797
20.93696	3.96402	5.74998	2.83221	0.71448	0.12426
11.50317	2.42406	8.15819	0.6391	0.26365	0.03232
9.67974	10.69323	8.01185	3.27068	0.30586	0.03818
16.19705	17.0855	11.07738	12.15149	0.71122	0.0642
18.33959	16.18807	8.39268	12.51036	0.77281	0.09208
6.89639	13.05044	5.74055	5.66903	0.43439	0.07567
21.51954	8.04762	8.49715	5.26316	0.654	0.07697
9.39954	4.02402	5.5805	1.95607	0.4861	0.08711
6.83868	1.66085	9.3762	3.75969	2.26371	0.24143
12.78204	9.34442	8.96123	13.22146	1.4149	0.15789
11.43859	18.41026	5.47115	19.06884	1.03577	0.18932
8.84399	4.46514	4.53033	5.42857	1.21577	0.26836
13.56869	12.26161	5.83503	7.37977	0.60186	0.10315
19.8822	8.64814	7.57078	5.6703	0.65567	0.0866
8.92453	9.12185	5.80404	17.29974	1.89652	0.32676
11.64753	2.61886	4.89533	3.18529	1.21629	0.24846
14.80015	13.90457	4.66186	9.09512	0.65411	0.14031
28.42739	7.07011	9.36623	5.48178	0.77535	0.08278
16.13192	5.59676	6.52638	4.38849	0.78411	0.12014

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Montreal Public Library	Robert-Bourassa	Quebec	Branch	27,156	2,627	16,054	184,278	127,655	2,650	70,1477	6,7859	11,47869	48,59345
Montreal Public Library	Mordecai-Richler	Quebec	Branch	22,399	2,710	14,515	191,733	142,706	5,850	70,75018	8,55989	13,20908	52,65904
Montreal Public Library	Plateau-Mont-Royal	Quebec	Branch	23,335	2,580	8,500	245,625	261,076	22,750	95,20349	10,52603	28,8957	101,19225
Montreal Public Library	Pierrefonds	Quebec	Branch	43,146	1,972	16,151	202,114	105,445	12,800	102,49189	4,68442	12,51421	53,4711
Montreal Public Library	Roxboro	Quebec	Branch	12,118	2,916	5,660	95,666	73,016	15,050	32,80727	7,89454	16,90284	25,03978
Montreal Public Library	La Petite-Patrie	Quebec	Branch	17,985	2,660	13,396	198,369	141,166	16,100	74,57481	11,02969	14,80786	53,06992
Montreal Public Library	Marc-Favreau	Quebec	Branch	47,242	2,660	28,622	501,895	310,434	14,300	188,68233	10,62392	17,53553	116,70451
Montreal Public Library	Rosemont	Quebec	Branch	24,392	2,652	9,286	387,732	256,310	25,650	146,20362	15,89587	41,75501	96,64781
Montreal Public Library	Pointe-aux-Trembles	Quebec	Branch	19,994	2,665	16,151	210,356	107,080	3,300	78,93283	10,52096	13,02453	40,18011
Montreal Public Library	Riviere-des-Prairies	Quebec	Branch	25,415	2,668	24,608	177,707	178,762	6,600	66,60682	6,99221	7,22148	67,00225
Montreal Public Library	Du Boisé	Quebec	Branch	72,736	3,048	38,478	505,169	418,736	37,350	165,73786	6,94524	13,12886	137,38058
Montreal Public Library	Vieux-Saint-Laurent	Quebec	Branch	50,684	2,936	21,477	286,222	187,289	27,500	97,48706	5,64719	13,32693	63,79053
Montreal Public Library	Saint-Leonard	Quebec	Branch	40,202	2,766	48,334	384,618	409,719	33,950	139,05206	9,56714	7,95752	148,1269
Montreal Public Library	Georges-Vanier	Quebec	Branch	16,341	2,667	7,952	98,751	163,329	4,700	37,027	6,04314	12,41895	61,24072
Montreal Public Library	Marie-Uguay	Quebec	Branch	17,870	2,125	9,393	119,612	168,995	7,700	56,288	6,69345	12,73351	79,52706
Montreal Public Library	Saint-Charles	Quebec	Branch	16,380	2,653	6,004	120,831	167,893	11,550	45,54504	7,37674	20,12482	63,28421
Montreal Public Library	Saint-Henri	Quebec	Branch	13,569	2,654	12,277	101,194	110,802	1,600	38,12886	7,45773	8,24246	41,74906
Montreal Public Library	Ile des Soeurs	Quebec	Branch	13,484	2,653	5,455	120,111	101,885	16,200	45,27365	8,90767	22,01722	38,40369
Montreal Public Library	Jacqueline-De Repentigny	Quebec	Branch	25,506	2,653	19,895	194,303	218,369	31,550	73,23897	7,61793	9,76631	82,31021
Montreal Public Library	Frontenac	Quebec	Branch	24,263	2,834	15,398	187,418	202,203	16,500	66,13197	7,72444	12,17193	71,34898
Montreal Public Library	Père-Ambroise	Quebec	Branch	21,608	2,675	11,997	145,090	95,957	9,850	54,23925	6,71464	12,09345	35,87178
Montreal Public Library	Le Prevost	Quebec	Branch	30,898	2,649	11,094	343,648	185,059	37,050	129,72744	11,12201	30,97725	69,85995
Montreal Public Library	Parc-Extension	Quebec	Branch	27,640	2,672	20,261	246,350	204,209	19,550	92,19686	8,91281	12,15878	76,42552
Montreal Public Library	Saint-Michel	Quebec	Branch	27,835	2,668	14,999	214,159	162,874	14,200	80,26949	7,69387	14,2778	61,04723
Ottawa Public Library	Alta Vista	Ontario	Branch		2,700	15,198	264,240	179,950	24,300	97,86667	0	17,3865	66,64815
Ottawa Public Library	Beaverbrook	Ontario	Branch		2,900	23,896	471,966	314,950	22,300	162,7469	0	19,75084	108,60345
Ottawa Public Library	Blackburn Hamlet	Ontario	Branch		2,700	7,333	95,130	61,300	8,250	35,23333	0	12,97286	22,7037
Ottawa Public Library	Greenboro	Ontario	Branch		3,150	29,000	333,275	276,150	26,500	105,80159	0	11,49224	87,66667
Ottawa Public Library	Carlingwood	Ontario	Branch		2,700	19,693	460,005	296,850	34,250	170,37222	0	23,35881	109,94444
Ottawa Public Library	Carp	Ontario	Branch		2,575	5,733	70,377	27,950	4,800	27,33087	0	12,27577	10,85437
Ottawa Public Library	Centennial	Ontario	Branch		2,700	9,744	163,956	105,500	9,250	60,72444	0	16,82635	39,07407
Ottawa Public Library	Constance Bay	Ontario	Branch		950	1,100	21,524	10,350	1,500	22,65684	0	19,56727	10,89474
Ottawa Public Library	Cumberland	Ontario	Branch		3,150	24,500	391,833	327,800	17,800	124,39143	0	15,99318	104,06349
Ottawa Public Library	Elmvale Acres	Ontario	Branch		2,700	7,493	169,744	156,600	21,050	62,86815	0	22,65368	58
Ottawa Public Library	Emerald Plaza	Ontario	Branch		2,700	10,528	273,086	89,750	12,050	101,14296	0	25,93902	33,24074
Ottawa Public Library	Fitzroy Harbour	Ontario	Branch		600	673	8,766	1,600	750	14,61	0	13,02526	2,66667
Ottawa Public Library	Greely	Ontario	Branch		1,250	3,000	46,066	20,000	1,600	36,8528	0	15,35533	16
Ottawa Public Library	Hazeldean	Ontario	Branch		2,900	9,713	306,725	168,150	14,350	105,76724	0	31,57881	57,98276
Ottawa Public Library	Hanotick	Ontario	Branch		2,175	4,629	103,421	41,050	5,850	47,54989	0	22,34197	18,87356
Ottawa Public Library	Metcalfe Village	Ontario	Branch		1,150	1,468	31,137	13,700	600	27,07565	0	21,21049	11,91304
Ottawa Public Library	Munster	Ontario	Branch		1,200	1,000	30,652	13,450	500	25,54333	0	30,652	11,20833
Ottawa Public Library	Nepean Centrepoin	Ontario	Branch		3,150	36,940	438,734	186,550	34,650	139,28063	0	11,87694	59,22222
Ottawa Public Library	North Gloucester	Ontario	Branch		2,900	14,300	216,720	219,850	18,200	74,73103	0	15,15524	75,81034
Ottawa Public Library	North Gower	Ontario	Branch		1,600	2364	37443	20550	1550	23,40188	0	15,83883	12,84375

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour	Ref Questions per Staff	Reference Questions Per Visit
7.95164	10.33727	4.7008	1.00876	0.09758	0.02076
9.83146	8.26531	6.37109	2.15867	0.26117	0.04099
30.71338	9.04457	11.18817	8.81783	0.97493	0.08714
6.52879	21.87931	2.44391	6.49087	0.29667	0.12139
12.9009	4.15569	6.02542	5.16118	1.24195	0.20612
10.53776	6.76128	7.8491	6.05263	0.89519	0.11405
10.84614	17.76015	6.57114	5.37594	0.3027	0.04606
27.60212	9.19759	10.50795	9.67195	1.05157	0.10007
6.63003	7.50244	5.35561	1.23827	0.16505	0.03082
7.26435	9.52586	7.03372	2.47376	0.25969	0.03692
10.88255	23.86352	5.75693	12.25394	0.5135	0.0892
8.72046	17.26294	3.69523	9.36649	0.54258	0.14683
8.47684	14.53435	10.19151	12.27404	0.84449	0.08286
20.54029	6.12711	9.99504	1.76228	0.28762	0.02878
17.99067	8.40941	9.45691	3.62353	0.43089	0.04556
27.96315	6.17414	10.24988	4.35356	0.70513	0.06879
9.02505	5.11266	8.16582	0.60286	0.11792	0.01444
18.67626	5.08255	7.55599	6.10629	1.20142	0.159
10.97594	9.61402	8.56148	11.8922	1.23696	0.14448
13.13215	8.5614	8.3338	5.82216	0.68005	0.0816
7.99815	8.07776	4.44081	3.68224	0.45585	0.10265
16.68166	11.66402	5.98935	13.98641	1.19911	0.20021
10.07888	10.34431	7.38817	7.31662	0.70731	0.09574
10.85867	10.43291	5.85141	5.32234	0.51015	0.08718
11.84037	0	0	9	0	0.13504
13.18003	0	0	7.68966	0	0.0708
8.35947	0	0	3.05556	0	0.13458
9.52241	0	0	8.4127	0	0.09596
15.07388	0	0	12.68519	0	0.11538
4.87528	0	0	1.86408	0	0.17174
10.82718	0	0	3.42593	0	0.08768
9.40909	0	0	1.57895	0	0.14493
13.37959	0	0	5.65079	0	0.0543
20.89951	0	0	7.7963	0	0.13442
8.52489	0	0	4.46296	0	0.13426
2.37741	0	0	1.25	0	0.46875
6.66667	0	0	1.28	0	0.08
17.31185	0	0	4.94828	0	0.08534
8.86801	0	0	2.68966	0	0.14251
9.33243	0	0	0.52174	0	0.0438
13.45	0	0	0.41667	0	0.03717
5.05008	0	0	11	0	0.18574
15.37413	0	0	6.27586	0	0.08278
8.69289	0	0	0.96875	0	0.07543

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Ottawa Public Library	Orléans	Ontario	Branch		2,900	17,182	323,917	265,000	16,150	111,69552	0	18,85211	91,37931
Ottawa Public Library	Osgoode	Ontario	Branch		1,400	3,412	38,849	14,700	1,350	27,74929	0	11,38599	10,5
Ottawa Public Library	Richmond	Ontario	Branch		1,700	2,804	44,991	22,700	3,450	26,46529	0	16,04529	13,35294
Ottawa Public Library	Rideau	Ontario	Branch		2,700	7,277	161,848	124,200	14,200	59,9437	0	22,24103	46
Ottawa Public Library	Rockcliffe Park	Ontario	Branch		1,850	3,005	75,649	49,450	5,150	40,89135	0	25,17438	26,72973
Ottawa Public Library	Rosemount	Ontario	Branch		2,700	6,089	245,423	140,500	23,250	90,89741	0	40,30596	52,03704
Ottawa Public Library	Ruth E Dickinson	Ontario	Branch		2,900	19,000	439,862	321,250	24,350	151,67655	0	23,15063	110,77586
Ottawa Public Library	St-Laurent	Ontario	Branch		2,700	13,540	221,802	113,000	13,300	82,14889	0	16,38124	41,85185
Ottawa Public Library	Stittsville	Ontario	Branch		2,900	12,700	171,928	83,500	8,800	59,28552	0	13,53764	28,7931
Ottawa Public Library	Sunnyside	Ontario	Branch		2,700	12,014	333,989	225,400	24,850	123,69963	0	27,79998	83,48148
Ottawa Public Library	Vanier	Ontario	Branch		2,425	7,308	87,733	41,700	6,100	36,17856	0	12,00506	17,19588
Ottawa Public Library	Vernon	Ontario	Branch		925	1,366	7,913	2,250	450	8,55459	0	5,79283	2,43243
Regina Public Library	Regina Public Library	Saskatchewan	Central	181996	3,337	71,414	540,436	462,029	53,784	161,95265	2,96949	7,56765	138,4564
Regina Public Library	Albert	Saskatchewan	Branch	8852	2,682	6,383	25,823	39,555	16,200	9,62826	2,91719	4,04559	14,74832
Regina Public Library	Connaught	Saskatchewan	Branch	7258	2,474	4,762	86,186	91,695	3,624	34,8367	11,87462	18,0987	37,06346
Regina Public Library	George Bothwell	Saskatchewan	Branch	13387	3,046	17,152	277,186	205,869	21,392	91	20,70561	16,16056	67,58667
Regina Public Library	Glen Elm	Saskatchewan	Branch	8820	2,482	20,736	92,378	106,920	6,768	37,21918	10,4737	4,45496	43,07816
Regina Public Library	Prince of Wales	Saskatchewan	Branch	8585	2,682	3,799	75,424	68,331	10,512	28,1223	8,78556	19,85365	25,47763
Regina Public Library	Regent Place	Saskatchewan	Branch	11671	2,864	11,592	222,898	157,523	28,776	77,82751	19,09845	19,22861	55,00105
Regina Public Library	Sherwood Village	Saskatchewan	Branch	15417	3,046	14,171	325,591	197,078	15,768	106,89133	21,11896	22,97587	64,70059
Regina Public Library	Sunrise	Saskatchewan	Branch	16417	3,046	13,907	362,961	173,760	19,680	119,15988	22,10885	26,09916	57,04531
Richmond Public Library	Brighthouse	British Columbia	Central	130100	3,878	49,352	2,008,007	1,056,302	65,069	517,79448	15,43434	40,68745	272,38319
Richmond Public Library	Ironwood	British Columbia	Branch	10792	3,286	11,775	294,035	189,585	6,047	89,48113	27,24564	24,97113	57,69477
Richmond Public Library	Steveston	British Columbia	Branch	12043	3,119	3,919	299,595	193,519	7,269	96,05483	24,87711	76,4468	62,04521
Richmond Public Library	Cambie	British Columbia	Branch	12465	3,115	4,712	199,609	116,484	2,947	64,07994	16,01356	42,36184	37,39454
Thunder Bay Public Library	Waverley Resource	Ontario	Central	62865	2,885	23,300	190,722	144,818	20,950	66,10815	3,03383	8,18549	50,19688
Thunder Bay Public Library	Brodie Resource	Ontario	Branch	40832	2,686	23,232	170,919	117,970	24,550	63,63328	4,18591	7,35705	43,92033
Thunder Bay Public Library	County Park	Ontario	Branch	10,329	1,885	4,122	85,875	82,039	6,250	45,55703	8,31397	20,83333	43,52202
Thunder Bay Public Library	Mary J. L. Black	Ontario	Branch	12,445	2,107	9,400	109,453	100,071	30,100	51,94732	8,79494	11,64394	47,49454
Toronto Public Library	Toronto Reference Library	Ontario	Central	315,840	3,450	426,535	420,859	1,462,894	153,998	121,98812	1,33251	0,98669	424,02725
Toronto Public Library	Agincourt	Ontario	Branch	64,733	3,450	27,000	712,014	313,157	26,905	206,38087	10,99924	26,37089	90,77014
Toronto Public Library	Albert Campbell	Ontario	Branch	41,300	3,450	26,100	360,510	310,244	22,978	104,49565	8,72906	13,81264	89,9258
Toronto Public Library	Albion	Ontario	Branch	42,455	3,450	32,279	300,607	208,251	51,930	87,13246	7,0806	9,31277	60,36261
Toronto Public Library	Alderwood	Ontario	Branch	10,833	2,525	7,341	164,877	99,865	13,593	65,29782	15,21988	22,45975	39,5505
Toronto Public Library	Amesbury Park	Ontario	Branch	6,825	2,000	6,320	106,771	56,483	9,141	53,3855	15,6441	16,89415	28,2415
Toronto Public Library	Annette Street	Ontario	Branch	11,673	2,525	7,806	223,409	114,135	4,630	88,47881	19,13895	28,62016	45,20198
Toronto Public Library	Armour Heights	Ontario	Branch	6,913	2,000	2,988	193,515	67,355	12,218	96,7575	27,99291	64,76406	33,6775
Toronto Public Library	Barbara Frum	Ontario	Branch	45,990	3,450	39,223	546,283	234,632	77,730	158,3429	11,8783	13,92762	68,00928
Toronto Public Library	Bayview	Ontario	Branch	12,793	2,525	6,333	413,869	175,117	15,956	163,90851	32,35121	65,35118	69,35327
Toronto Public Library	Beaches	Ontario	Branch	18,830	3,100	8,000	332,412	187,288	11,643	107,22968	17,65332	41,5515	60,41548
Toronto Public Library	Bendale	Ontario	Branch	7,035	2,000	8,500	141,482	57,910	2,092	70,741	20,11116	16,64494	28,955
Toronto Public Library	Black Creek	Ontario	Branch	8,033	2,000	5,782	103,621	107,969	12,555	51,8105	12,89941	17,92131	53,9845
Toronto Public Library	Bloor/Gladstone	Ontario	Branch	37,590	3,450	20,627	410,988	364,124	21,969	119,12696	10,93344	19,92476	105,54319
Toronto Public Library	Brentwood	Ontario	Branch	34,195	3,450	17,500	420,952	248,601	28,980	122,01507	12,31034	24,0544	72,05826

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour	Ref Questions per Staff	Reference Questions Per Visit
15.42312	0	0	5.56897	0	0.06094
4.30832	0	0	0.96429	0	0.09184
8.09558	0	0	2.02941	0	0.15198
17.06747	0	0	5.25926	0	0.11433
16.45591	0	0	2.78378	0	0.10415
23.0744	0	0	8.61111	0	0.16548
16.90789	0	0	8.39655	0	0.0758
8.34564	0	0	4.92593	0	0.1177
6.5748	0	0	3.03448	0	0.10539
18.76144	0	0	9.2037	0	0.11025
5.70608	0	0	2.51546	0	0.14628
1.64714	0	0	0.48649	0	0.2
6.46973	54.53881	2.53868	16.11747	0.29552	0.11641
6.19693	3.30052	4.46848	6.04027	1.83009	0.40956
19.25556	2.93371	12.63365	1.46483	0.49931	0.03952
12.00262	4.39494	15.37828	7.02298	1.59797	0.10391
5.15625	3.55359	12.12245	2.72683	0.76735	0.0633
17.98658	3.20097	7.95935	3.91946	1.22446	0.15384
13.58894	4.07507	13.49696	10.04749	2.4656	0.18268
13.90713	5.06139	12.78316	5.17663	1.02277	0.08001
12.49443	5.38969	10.58415	6.46093	1.19876	0.11326
21.40343	33.54822	8.11915	16.77901	0.50015	0.0616
16.10064	3.28424	17.56718	1.84023	0.56032	0.0319
49.37969	3.86117	16.069	2.33055	0.60359	0.03756
24.72071	4.00161	9.34489	0.94607	0.23642	0.0253
6.21536	21.79029	2.30363	7.2617	0.33325	0.14466
5.07791	15.20179	2.88916	9.13999	0.60124	0.2081
19.90272	5.47958	7.94259	3.31565	0.60509	0.07618
10.64585	5.9065	8.04106	14.28571	2.41864	0.30079
3.42972	91.54783	4.63176	44.6371	0.48758	0.10527
11.59841	18.76319	4.83767	7.79855	0.41563	0.08592
11.88674	11.97101	7.51196	6.66029	0.55637	0.07406
6.45159	12.3058	4.90522	15.05217	1.22318	0.24936
13.60373	4.2903	9.21859	5.38337	1.25478	0.13611
8.93718	3.4125	8.2759	4.5705	1.33934	0.16184
14.62145	4.62297	9.77769	1.83366	0.39664	0.04057
22.54183	3.4565	9.74324	6.109	1.76739	0.1814
5.982	13.33043	5.1018	22.53043	1.69015	0.33128
27.65151	5.06653	13.6885	6.31921	1.24724	0.09112
23.411	6.07419	9.94626	3.75581	0.61832	0.06217
6.81294	3.5175	8.2317	1.046	0.29737	0.03613
18.6733	4.0165	13.44068	6.2775	1.56293	0.11628
17.65279	10.89565	9.68673	6.36783	0.58444	0.06033
14.20577	9.91159	7.2701	8.4	0.84749	0.11657

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Toronto Public Library	Bridlewood	Ontario	Branch	20,073	3,450	7,690	420,243	423,004	9,368	121,80957	20,93573	54,64798	122,60986
Toronto Public Library	Brookbanks	Ontario	Branch	8,645	2,000	7,933	166,907	71,442	8,242	83,4535	19,30677	21,03958	35,721
Toronto Public Library	Burrows Hall	Ontario	Branch	10,710	2,000	6,500	155,738	92,664	2,279	77,869	14,54136	23,95969	46,332
Toronto Public Library	Cedarbrae	Ontario	Branch	57,190	3,450	31,506	485,383	363,118	34,619	140,69072	8,4872	15,40605	105,25159
Toronto Public Library	Centennial	Ontario	Branch	13,493	2,700	6,866	276,142	124,345	44,770	102,27481	20,46557	40,21876	46,0537
Toronto Public Library	City Hall	Ontario	Branch	9,940	2,000	5,074	337,178	198,786	15,290	168,589	33,92133	66,45211	99,393
Toronto Public Library	Cliffcrest	Ontario	Branch	8,383	2,000	4,859	164,321	69,148	3,104	82,1605	19,60169	33,81786	34,574
Toronto Public Library	College/Shaw	Ontario	Branch	12,180	2,525	7,664	190,775	103,681	11,805	75,55446	15,66297	24,89235	41,06178
Toronto Public Library	Danforth/Coxwell	Ontario	Branch	18,708	3,100	9,617	302,772	173,523	9,680	97,66839	16,18409	31,483	55,97516
Toronto Public Library	Davenport	Ontario	Branch	6,300	2,000	3,604	125,999	35,844	2,493	62,9995	19,99984	34,96088	17,922
Toronto Public Library	Dawes Road	Ontario	Branch	13,878	2,525	6,740	197,789	100,748	9,679	78,33228	14,25198	29,34555	39,9002
Toronto Public Library	Deer Park	Ontario	Branch	23,450	3,100	16,558	413,421	281,764	54,232	133,36161	17,62989	24,96805	90,89161
Toronto Public Library	Don Mills	Ontario	Branch	42,525	3,450	21,563	619,014	258,252	36,567	179,42435	14,55647	28,70723	74,85565
Toronto Public Library	Downsview	Ontario	Branch	27,773	3,275	20,016	210,675	206,115	22,867	64,32824	7,5856	10,52533	62,93588
Toronto Public Library	Dufferin/St. Clair	Ontario	Branch	12,443	2,525	11,208	145,940	104,307	4,505	57,79802	11,72868	13,02106	41,3097
Toronto Public Library	Eatonville	Ontario	Branch	29,733	3,275	12,203	508,926	239,521	28,729	155,39725	17,11654	41,70499	73,13618
Toronto Public Library	Eglinton Square	Ontario	Branch	12,775	3,100	4,716	127,466	106,859	4,177	41,11806	9,97777	27,02841	34,47065
Toronto Public Library	Elmbrook Park	Ontario	Branch	8,925	2,000	3,600	149,823	47,231	4,854	74,9115	16,78689	41,6175	23,6155
Toronto Public Library	Evelyn Gregory	Ontario	Branch	10,675	2,525	6,200	79,388	47,549	7,368	31,44079	7,43681	12,80452	18,83129
Toronto Public Library	Fairview	Ontario	Branch	72,660	3,450	69,458	751,914	518,674	54,804	217,94609	10,34839	10,82545	150,34029
Toronto Public Library	Flemingdon Park	Ontario	Branch	10,133	2,175	7,250	140,186	176,366	15,989	64,45333	13,8346	19,336	81,08782
Toronto Public Library	Forest Hill	Ontario	Branch	14,368	3,100	10,399	200,010	108,116	8,405	64,51935	13,92052	19,23358	34,87613
Toronto Public Library	Fort York	Ontario	Branch	19,250	3,275	16,008	222,008	179,705	12,494	67,7887	11,53288	13,86857	54,87176
Toronto Public Library	Gerrard/Ashdale	Ontario	Branch	15,365	2,525	6,504	187,874	98,279	8,792	74,40554	12,2274	28,88592	38,92238
Toronto Public Library	Goldhawk Park	Ontario	Branch	15,628	3,275	8,000	249,112	178,752	4,003	76,06473	15,94011	31,139	54,58076
Toronto Public Library	Guildwood	Ontario	Branch	7,000	2,000	3,010	119,074	59,634	2,706	59,537	17,01057	39,55947	29,817
Toronto Public Library	High Park	Ontario	Branch	17,728	3,100	8,850	332,131	204,908	12,568	107,13903	18,73483	37,52893	66,09935
Toronto Public Library	Highland Creek	Ontario	Branch	9,573	2,000	7,000	165,053	63,785	10,056	82,5265	17,24151	23,579	31,8925
Toronto Public Library	Hillcrest	Ontario	Branch	11,428	2,000	7,473	316,962	119,386	16,293	158,481	27,73556	42,41429	59,693
Toronto Public Library	Humber Bay	Ontario	Branch	6,948	2,000	2,400	174,152	45,753	7,132	87,076	25,06505	72,56333	22,8765
Toronto Public Library	Humber Summit	Ontario	Branch	6,440	2,000	9,040	69,845	58,365	13,480	34,9225	10,8455	7,72622	29,1825
Toronto Public Library	Humberwood	Ontario	Branch	7,928	2,000	5,748	71,346	138,709	16,753	35,673	8,99924	12,41232	69,3545
Toronto Public Library	Jane/Dundas	Ontario	Branch	20,370	3,100	11,955	278,761	158,532	12,894	89,9229	13,68488	23,31752	51,13935
Toronto Public Library	Jane/Sheppard	Ontario	Branch	9,555	2,525	7,000	104,672	94,976	18,042	41,45426	10,95468	14,95314	37,61426
Toronto Public Library	Jones	Ontario	Branch	10,885	2,525	3,636	181,351	82,480	4,917	71,82218	16,66063	49,87651	32,66535
Toronto Public Library	Kennedy/Eglinton	Ontario	Branch	9,625	2,000	6,713	172,424	87,203	9,928	86,212	17,91418	25,68509	43,6015
Toronto Public Library	Leaside	Ontario	Branch	16,608	3,100	12,000	366,723	157,136	14,056	118,29774	22,08111	30,56025	50,68903
Toronto Public Library	Lillian H. Smith	Ontario	Branch	35,875	3,450	38,935	387,051	331,193	16,531	112,1887	10,78888	9,94095	95,99797
Toronto Public Library	Locke	Ontario	Branch	15,558	3,100	11,647	339,256	188,439	19,457	109,43742	21,80589	29,12819	60,78677
Toronto Public Library	Long Branch	Ontario	Branch	8,155	2,000	6,418	143,304	57,181	6,304	71,652	17,57253	22,32845	28,5905
Toronto Public Library	Main Street	Ontario	Branch	16,783	3,100	8,664	263,340	113,091	9,329	84,94839	15,69088	30,39474	36,48097
Toronto Public Library	Malvern	Ontario	Branch	45,185	3,450	25,834	374,677	348,081	35,254	108,60203	8,29207	14,50325	100,89304
Toronto Public Library	Maria A. Shchuka	Ontario	Branch	33,005	3,450	25,475	230,554	231,078	31,931	66,82725	6,98543	9,05021	66,97913
Toronto Public Library	Maryvale	Ontario	Branch	12,163	2,525	4,421	207,891	203,955	12,080	82,33307	17,09208	47,02352	80,77426

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour	Ref Questions per Staff	Reference Questions Per Visit
55.00702	5.81826	21.07328	2.71536	0.4667	0.02215
9.00567	4.3225	8.26397	4.121	0.95338	0.11537
14.256	5.355	8.6521	1.1395	0.21279	0.02459
11.52536	16.57681	6.34933	10.03449	0.60533	0.09534
18.11025	4.99741	9.21552	16.58148	3.31802	0.36005
39.17737	4.97	19.99859	7.645	1.53823	0.07692
14.23091	4.1915	8.2486	1.552	0.37027	0.04489
13.52831	4.82376	8.5124	4.67525	0.96921	0.11386
18.04336	6.03484	9.27534	3.12258	0.51743	0.05579
9.94562	3.15	5.68952	1.2465	0.39571	0.06955
14.94777	5.49624	7.25955	3.83327	0.69743	0.09607
17.01679	7.56452	12.01552	17.49419	2.31267	0.19247
11.97663	12.32609	6.07295	10.59913	0.85989	0.14159
10.29751	8.48031	7.42142	6.98229	0.82335	0.11094
9.30648	4.92792	8.38279	1.78416	0.36205	0.04319
19.62804	9.07878	8.05573	8.77221	0.96623	0.11994
22.65882	4.12097	8.3647	1.34742	0.32697	0.03909
13.11972	4.4625	5.29199	2.427	0.54387	0.10277
7.66919	4.22772	4.45424	2.91802	0.69021	0.15496
7.46745	21.06087	7.13837	15.88522	0.75425	0.10566
24.32634	4.65885	17.40511	7.35126	1.57791	0.09066
10.39677	4.63484	7.52478	2.71129	0.58498	0.07774
11.22595	5.87786	9.33532	3.81496	0.64904	0.06953
15.11055	6.08515	6.39629	3.48198	0.57221	0.08946
22.344	4.77191	11.43793	1.22229	0.25614	0.02239
19.81196	3.5	8.51914	1.353	0.38657	0.04538
23.15345	5.71871	11.55844	4.05419	0.70894	0.06133
9.11214	4.7865	6.66301	5.028	1.05045	0.15765
15.97565	5.714	10.4468	8.1465	1.42571	0.13647
19.06375	3.474	6.58506	3.566	1.02648	0.15588
6.45631	3.22	9.06289	6.74	2.09317	0.23096
24.1317	3.964	17.49609	8.3765	2.11314	0.12078
13.26073	6.57097	7.78262	4.15935	0.63299	0.08133
13.568	3.78416	9.93993	7.14535	1.88823	0.18996
22.68427	4.31089	7.5774	1.94733	0.45172	0.05961
12.99017	4.8125	9.06005	4.964	1.03148	0.11385
13.09467	5.35742	9.46146	4.53419	0.84634	0.08945
8.50631	10.39855	9.23186	4.79159	0.46079	0.04991
16.17919	5.01871	12.11203	6.27645	1.25061	0.10325
8.90947	4.0775	7.01177	3.152	0.77302	0.11025
13.05298	5.41387	6.73843	3.00935	0.55586	0.08249
13.47376	13.0971	7.70346	10.21855	0.78021	0.10128
9.07078	9.56667	7.0013	9.25536	0.96746	0.13818
46.13323	4.81703	16.76848	4.78416	0.99318	0.05923

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Toronto Public Library	McGregor Park	Ontario	Branch	9,625	2,175	7,793	196,526	134,570	10,468	90,35678	20,41829	25,21827	61,87126
Toronto Public Library	Mimico Centennial	Ontario	Branch	9,048	2,000	17,469	187,470	99,232	11,504	93,735	20,7195	10,73158	49,616
Toronto Public Library	Morningside	Ontario	Branch	12,005	3,100	7,000	177,218	101,804	16,619	57,1671	14,76202	25,31686	32,84
Toronto Public Library	Mount Dennis	Ontario	Branch	13,615	2,700	11,350	106,395	84,210	6,905	39,40556	7,81454	9,37401	31,18889
Toronto Public Library	Mount Pleasant	Ontario	Branch	6,528	2,000	5,829	161,406	66,950	13,355	80,703	24,72518	27,69017	33,475
Toronto Public Library	New Toronto	Ontario	Branch	8,365	2,175	9,925	131,787	59,758	14,643	60,59172	15,75457	13,27829	27,47494
Toronto Public Library	North York Central Library	Ontario	Branch	177,275	3,450	168,022	1,322,318	1,347,718	85,629	383,28058	7,45913	7,86991	390,6429
Toronto Public Library	Northern District	Ontario	Branch	41,213	3,450	45,750	458,418	364,658	29,280	132,87478	11,12314	10,02007	105,69797
Toronto Public Library	Oakwood Village Library and Arts	Ontario	Branch	14,700	2,525	17,270	123,968	85,169	4,655	49,09624	8,4332	7,17823	33,7303
Toronto Public Library	Palmerston	Ontario	Branch	11,515	2,525	8,493	218,096	107,896	6,504	86,37465	18,94017	25,6795	42,73109
Toronto Public Library	Pape/Danforth	Ontario	Branch	23,485	3,450	8,175	419,428	236,930	16,003	121,57333	17,8594	51,30618	68,67536
Toronto Public Library	Parkdale	Ontario	Branch	23,975	3,450	24,083	382,060	352,888	17,944	110,74203	15,93577	15,8643	102,28638
Toronto Public Library	Parliament Street	Ontario	Branch	20,895	3,450	14,634	226,487	238,566	11,206	65,64841	10,83929	15,47677	69,14957
Toronto Public Library	Perth/Dupont	Ontario	Branch	6,125	2,000	3,627	94,035	46,514	5,053	47,0175	15,35265	25,92639	23,257
Toronto Public Library	Pleasant View	Ontario	Branch	7,613	2,000	7,000	209,857	78,629	7,928	104,9285	27,56561	29,97957	39,3145
Toronto Public Library	Port Union	Ontario	Branch	10,378	2,525	5,000	222,051	98,121	3,768	87,94099	21,39632	44,4102	38,8598
Toronto Public Library	Queen/Saulter	Ontario	Branch	6,230	2,000	2,957	121,496	66,399	4,430	60,748	19,50177	41,08759	33,1995
Toronto Public Library	Rexdale	Ontario	Branch	7,088	2,000	5,088	76,880	51,075	17,942	38,44	10,8465	15,11006	25,5375
Toronto Public Library	Richview	Ontario	Branch	48,230	3,450	47,252	635,613	296,948	42,869	184,23565	13,17879	13,45156	86,07188
Toronto Public Library	Riverdale	Ontario	Branch	23,835	3,100	9,658	265,073	195,261	9,269	85,50742	11,12117	27,44595	62,98742
Toronto Public Library	Runnymede	Ontario	Branch	23,888	3,275	12,034	465,511	287,359	42,418	142,14076	19,48723	38,68298	87,74321
Toronto Public Library	S. Walter Stewart	Ontario	Branch	32,830	3,450	25,847	406,483	251,375	31,645	117,82116	12,38145	15,72651	72,86232
Toronto Public Library	Sanderson	Ontario	Branch	19,635	3,100	12,702	212,780	234,299	11,543	68,63871	10,83677	16,75169	75,58032
Toronto Public Library	Scarborough Civic Centre	Ontario	Branch	17,500	3,275	14,500	179,190	175,181	9,243	54,7145	10,23943	12,35793	53,49038
Toronto Public Library	Spadina Road	Ontario	Branch	9,660	2,000	3,952	187,784	86,768	5,054	93,892	19,43934	47,51619	43,384
Toronto Public Library	St. Clair/Silverthorn	Ontario	Branch	6,003	2,000	4,587	57,530	30,566	5,791	28,765	9,58354	12,54197	15,283
Toronto Public Library	St. James Town	Ontario	Branch	12,985	2,000	7,800	253,579	174,275	8,781	126,7895	19,52861	32,51013	87,1375
Toronto Public Library	St. Lawrence	Ontario	Branch	9,643	2,525	4,833	221,478	115,189	3,434	87,71406	22,96775	45,82619	45,61941
Toronto Public Library	Steeles	Ontario	Branch	15,978	3,275	5,009	256,926	168,942	2,353	78,45069	16,07998	51,29287	51,58534
Toronto Public Library	Swansea Memorial	Ontario	Branch	0	1,400	1,127	43,082	20,580	1,729	30,77286	0	38,22715	14,7
Toronto Public Library	Taylor Memorial	Ontario	Branch	6,825	2,000	5,000	115,914	40,691	2,419	57,957	16,98374	23,1828	20,3455
Toronto Public Library	Thorcliffe	Ontario	Branch	17,640	3,275	11,034	178,515	215,864	14,355	54,5084	10,1199	16,17863	65,91267
Toronto Public Library	Todmorden Room	Ontario	Branch	1,750	1,400	554	53254	25246	1091	38,03857	30,43086	96,12635	18,03286
Toronto Public Library	Northern Elms	Ontario	Branch	6,440	2,000	3,936	80,537	33,536	4,066	40,2685	12,50575	20,46164	16,768
Toronto Public Library	Victoria Village	Ontario	Branch	6,388	2,000	5,383	107,811	42,402	6,066	53,9055	16,87711	20,02805	21,201
Toronto Public Library	Weston	Ontario	Branch	16,240	2,525	11,944	135,040	99,950	12,855	53,48119	8,31527	11,3061	39,58416
Toronto Public Library	Woodside Square	Ontario	Branch	24,290	3,100	9,792	387,621	441,229	11,706	125,03903	15,95805	39,58548	142,33194
Toronto Public Library	Woodview Park	Ontario	Branch	6,108	2,000	6,658	69,884	54,098	11,554	34,942	11,44139	10,49625	27,049
Toronto Public Library	Wychwood	Ontario	Branch	17,535	3,100	6,381	242,999	143,043	10,617	78,38677	13,85794	38,08165	46,1429
Toronto Public Library	York Woods	Ontario	Branch	42,333	3,450	42,176	222,393	209,768	45,894	64,46174	5,25342	5,27298	60,80232
Toronto Public Library	Yorkville	Ontario	Branch	16,205	3,100	9,053	302,099	148,942	16,416	97,45129	18,64233	33,37004	48,04581
Toronto Public Library	Bookmobiles	Ontario		7,998	2,063		74,831	18,828	2,728	36,2729	9,35621	0	9,12651
Vancouver Island Regional Library	Central Services	British		0	0	20,225	4,418	0	0	0	0	0,21844	0
Vancouver Island Regional Library	Bella Coola	British	Branch	1,810	1,118	1,700	28,541	14,044	2,169	25,52862	15,76851	16,78882	12,56172

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour	Ref Questions per Staff	Reference Questions Per Visit
17.26806	4.42529	13.9813	4.81287	1.08758	0.07779
5.68046	4.524	10.96729	5.752	1.27144	0.11593
14.54343	3.87258	8.48013	5.36097	1.38434	0.16325
7.41938	5.04259	6.18509	2.55741	0.50716	0.082
11.48568	3.264	10.25582	6.6775	2.0458	0.19948
6.02096	3.84598	7.14381	6.73241	1.75051	0.24504
8.02108	51.38406	7.60241	24.82	0.48303	0.06354
7.97067	11.9458	8.84813	8.48696	0.71046	0.08029
4.93162	5.82178	5.79381	1.84356	0.31667	0.05466
12.70411	4.5604	9.37004	2.57584	0.56483	0.06028
28.98226	6.80725	10.08857	4.63855	0.68141	0.06754
14.65299	6.94928	14.719	5.20116	0.74845	0.05085
16.30217	6.05652	11.41737	3.24812	0.5363	0.04697
12.82437	3.0625	7.59412	2.5265	0.82498	0.10863
11.23271	3.8065	10.32825	3.964	1.04138	0.10083
19.6242	4.1101	9.45471	1.49228	0.36308	0.0384
22.45485	3.115	10.65795	2.215	0.71108	0.06672
10.03833	3.544	7.20584	8.971	2.53132	0.35129
6.28435	13.97971	6.15691	12.4258	0.88885	0.14437
20.21754	7.68871	8.1922	2.99	0.38888	0.04747
23.87893	7.29405	12.02943	12.95206	1.7757	0.14761
9.7255	9.51594	7.65687	9.17246	0.9639	0.12589
18.44584	6.33387	11.93272	3.72355	0.58788	0.04927
12.08145	5.34351	10.01034	2.82229	0.52817	0.05276
21.95547	4.83	8.98219	2.527	0.52319	0.05825
6.66361	3.0015	5.09179	2.8955	0.96468	0.18946
22.34295	6.4925	13.42126	4.3905	0.67624	0.05039
23.83385	3.81901	11.94535	1.36	0.35611	0.02981
33.72769	4.87878	10.57341	0.71847	0.14726	0.01393
18.26087	0	0	1.235	0	0.08401
8.1382	3.4125	5.96205	1.2095	0.35443	0.05945
19.56353	5.38626	12.23719	4.38321	0.81378	0.0665
45.5704	1.25	14.42629	0.77929	0.62343	0.04321
8.52033	3.22	5.20745	2.033	0.63137	0.12124
7.87702	3.194	6.63776	3.033	0.94959	0.14306
8.36822	6.43168	6.15456	5.09109	0.79156	0.12861
45.06015	7.83548	18.16505	3.77613	0.48193	0.02653
8.12526	3.054	8.85691	5.777	1.89162	0.21358
22.41702	5.65645	8.15757	3.42484	0.60547	0.07422
4.97363	12.27043	4.95519	13.30261	1.08412	0.21878
16.45223	5.22742	9.19111	5.29548	1.01302	0.11022
0	3.87688	2.35409	1.32235	0.34109	0.14489
0	0	0	0	0	0
8.26118	1.61896	7.75912	1.94007	1.19834	0.15444

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Vancouver Island Regional Library	Books By Mail	British	Branch	0	0	0	20,216	0	0	0	0	0	0
Vancouver Island Regional Library	Bowser	British	Branch	1,306	962	1,350	19,059	12,906	896	19.81185	14.59342	14.11778	13.4158
Vancouver Island Regional Library	Campbell River	British	Branch	17,190	2,964	9,683	244,802	172,132	12,713	82.59177	14.24095	25.28163	58.07422
Vancouver Island Regional Library	Chemainus	British	Branch	3,502	1,924	1,220	39,648	27,501	2,766	20.60707	11.32153	32.49836	14.29366
Vancouver Island Regional Library	Comox	British	Branch	9,606	2,600	5,350	168,764	103,130	7,859	64.90923	17.5686	31.54467	39.66538
Vancouver Island Regional Library	Cortes Island	British	Branch	990	624	1,359	17,307	5,222	1,157	27.73558	17.48182	12.7351	8.36859
Vancouver Island Regional Library	Courtenay	British	Branch	21,906	3,146	12,521	348,152	220,128	14,819	110.66497	15.893	27.80545	69.97076
Vancouver Island Regional Library	Cowichan	British	Branch	2,224	3,146	12,800	373,934	288,665	7,577	118.86014	16.81282	29.21359	91.7562
Vancouver Island Regional Library	Cowichan Lake	British	Branch	4,973	2,288	3,520	67,981	36,476	6,578	29.71198	13.67002	19.31278	15.94231
Vancouver Island Regional Library	Cumberland	British	Branch	2,203	1,676	3,079	40,296	29,945	2,557	24.04296	18.29142	13.08737	17.86695
Vancouver Island Regional Library	Gabriola Island	British	Branch	8,241	2,132	3,155	100,700	77,248	6,233	47.23265	12.21939	31.91759	36.23265
Vancouver Island Regional Library	Gold River	British	Branch	1,680	1,066	1,535	21,848	11,592	3,004	20.49531	13.00476	14.23322	10.8743
Vancouver Island Regional Library	Hornby Island	British	Branch	1,904	1,352	831	30,223	0	614	22.35429	15.87342	36.36943	0
Vancouver Island Regional Library	Ladysmith	British	Branch	9,328	2,652	4,310	124,958	84,819	6,278	47.1184	13.39601	28.99258	31.98303
Vancouver Island Regional Library	Masset	British	Branch	1,088	728	1,580	28,625	17,646	1,857	39.32005	26.30974	18.11709	24.23901
Vancouver Island Regional Library	Nanaimo Harbourfront	British	Branch	28,445	3,172	25,000	223,570	228,947	35,406	70.48235	7.85973	8.9428	72.17749
Vancouver Island Regional Library	Nanaimo North	British	Branch	21,906	3,146	25,000	351,555	169,473	17,861	111.74666	16.04834	14.0622	53.86936
Vancouver Island Regional Library	Nanaimo Wellington	British	Branch	19,031	2,964	4,800	236,797	107,739	14,237	79.89103	12.4427	49.33271	36.34919
Vancouver Island Regional Library	Parksville	British	Branch	15,468	2,990	6,269	239,796	228,309	9,468	80.19933	15.50272	38.25108	76.35753
Vancouver Island Regional Library	Port Alberni	British	Branch	13,024	2,652	7,500	134,897	134,897	6,278	50.86614	10.35757	17.98627	0
Vancouver Island Regional Library	Port Alice	British	Branch	950	624	1,219	8,908	7,230	887	14.27564	9.37684	7.30763	11.58654
Vancouver Island Regional Library	Port Clements	British	Branch	496	364	1,000	18,703	16,121	604	51.38187	37.70766	18.703	44.28846
Vancouver Island Regional Library	Port Hardy	British	Branch	2,258	1,508	2,700	48,005	45,525	1,869	31.83355	21.25996	17.77963	30.18899
Vancouver Island Regional Library	Port McNeill	British	Branch	1,930	1,196	1,536	23,830	17,520	3,700	19.92475	12.34715	15.51432	14.64883
Vancouver Island Regional Library	Port Renfrew	British	Branch	697	548	717	9,618	7,440	768	17.55109	13.79914	13.41423	13.57664
Vancouver Island Regional Library	Quadra Island	British	Branch	4,331	1,820	3,207	99,858	43,483	2,192	54.86703	23.05657	31.13751	23.89176
Vancouver Island Regional Library	Qualicum Beach	British	Branch	13,066	2,808	6,842	192,788	122,369	9,707	68.6567	14.75494	28.17714	43.5787
Vancouver Island Regional Library	Queen Charlotte City	British	Branch	1,851	1,170	1,200	40,943	32,687	2,914	34.99402	22.11939	34.11917	27.93761
Vancouver Island Regional Library	Sandspit	British	Branch	505	364	600	12,829	10,259	1,539	35.24451	25.40396	21.38167	28.18407
Vancouver Island Regional Library	Sayward	British	Branch	757	520	1,000	9,042	2,132	252	17.38846	11.94452	9.042	4.1
Vancouver Island Regional Library	Sidney/North Saanich	British	Branch	15,740	3,146	5,671	211,911	135,507	5,812	67.35887	13.46321	37.36748	43.07279
Vancouver Island Regional Library	Sointula	British	Branch	1,229	936	882	22,149	13,658	1,115	23.66346	18.02197	25.11224	14.59188
Vancouver Island Regional Library	Sooke	British	Branch	7,602	2,340	3,696	110,733	88,426	7,213	47.32179	14.5663	29.96023	37.78889
Vancouver Island Regional Library	South Cowichan	British	Branch	8,836	2,496	3,300	112,726	75,519	5,384	45.16266	12.75758	34.15939	30.25601
Vancouver Island Regional Library	Tahsis	British	Branch	869	624	900	9,899	5,944	353	15.86378	11.39125	10.99889	9.52564
Vancouver Island Regional Library	Tofino	British	Branch	1,339	936	1,000	26,104	30,763	619	27.88889	19.49515	26.104	32.86645
Vancouver Island Regional Library	Ucluelet	British	Branch	1,472	936	1,269	30,878	18,067	425	32.98932	20.9769	24.33255	19.30235
Vancouver Island Regional Library	Union Bay	British	Branch	876	728	294	9,202	0	260	12.64011	10.50457	31.29932	0
Vancouver Island Regional Library	Virtual	British	Branch	0	0	0	588,716	3,847,547	0	0	0	0	0
Vancouver Island Regional Library	Woss	British	Branch	547	364	450	3,746	7,148	113	10.29121	6.84826	8.32444	19.63736
Vancouver Public Library	Britannia	British	Branch	18,381	3,241	9,694.76	287,061	271,773	16,157	88.57174	15.61727	29.60991	83.85467
Vancouver Public Library	Carnegie	British	Branch	1,417.2	410.4	1,936.8	184,466	418,069	70,095	44.94786	13.01623	95.24267	101.86866
Vancouver Public Library	Champlain Heights	British	Branch	1,860.9	2,559	8,349.76	338,913	188,549	16,744	132.43962	18.21232	40.58955	73.68073
Vancouver Public Library	Collingwood	British	Branch	11,110	2,298	5,197.08	122,667	83,277	10,175	53.3799	11.04113	23.60306	36.2389

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour	Ref Questions per Staff	Reference Questions Per Visit
0	0	0	0	0	0
9.56	1.35759	9.88208	0.93139	0.68606	0.06943
17.77672	5.7996	10.0135	4.28914	0.73956	0.07386
22.5418	1.82017	7.85294	1.43763	0.78983	0.10058
19.27664	3.69462	10.736	3.02269	0.81813	0.0762
3.84253	1.58654	5.27475	1.85417	1.16869	0.22156
17.5807	6.96313	10.04875	4.71043	0.67648	0.06732
22.55195	7.06961	12.97896	2.40846	0.34068	0.02625
10.3625	2.17351	7.33481	2.875	1.32274	0.18034
9.72556	1.31444	13.59283	1.52566	1.16069	0.08539
24.48431	3.86538	9.37362	2.92355	0.75634	0.08069
7.55179	1.57598	6.9	2.81801	1.7881	0.25914
0	1.40828	0	0.45414	0.32248	0
19.67958	3.51735	9.09295	2.36727	0.67303	0.07402
11.16835	1.49451	16.21875	2.55082	1.7068	0.10524
9.15788	8.96753	8.04876	11.16204	1.24472	0.15465
6.77892	6.96313	7.73637	5.67737	0.81535	0.10539
22.44563	6.42072	5.66124	4.80331	0.7481	0.13214
36.41873	5.17324	14.76009	3.16656	0.6121	0.04147
0	4.91101	0	0	0	0
5.93109	1.52244	7.61053	1.42147	0.93368	0.12268
16.121	1.36264	32.50202	1.65934	1.21774	0.03747
16.86111	1.49735	20.16165	1.23939	0.82772	0.04105
11.40625	1.61371	9.07772	3.09365	1.9171	0.21119
10.37657	1.2719	10.67432	1.40146	1.10187	0.10323
13.55878	2.37967	10.03994	1.2044	0.50612	0.05041
17.88498	4.65313	9.36545	3.45691	0.74292	0.07933
27.23917	1.58205	17.6591	2.4906	1.57428	0.08915
17.09833	1.38736	20.31485	4.22802	3.04752	0.15001
2.132	1.45577	2.81638	0.48462	0.33289	0.1182
23.89473	5.00318	8.60909	1.84743	0.36925	0.04289
15.48526	1.31303	11.1131	1.19124	0.90724	0.08164
23.92478	3.24872	11.63194	3.08248	0.94883	0.08157
22.88455	3.54006	8.54674	2.15705	0.60933	0.07129
6.60444	1.39263	6.84005	0.56571	0.40621	0.05939
30.763	1.43056	22.97461	0.66132	0.46229	0.02012
14.23719	1.57265	12.27378	0.45406	0.28872	0.02352
0	1.2033	0	0.35714	0.2968	0
0	0	0	0	0	0
15.88444	1.50275	13.06764	0.31044	0.20658	0.01581
28.03298	5.6714	14.78554	4.98519	0.87901	0.05945
215.85553	3.45322	29.49965	17.07968	4.94602	0.16766
22.58137	7.27198	10.13214	6.54318	0.89978	0.0888
16.02381	4.83464	7.49568	4.42776	0.91584	0.12218

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Vancouver Public Library	Dunbar	British	Branch	14,455	2,340	5433.8	262,704	151,661	10,590	112,26667	18,17413	48,34628	64,81239
Vancouver Public Library	Firehall	British	Branch	13823.94	2359	6628.16	240,695	157,067	13367	102,03264	17,41146	36,314	66,58203
Vancouver Public Library	Fraserview	British	Branch	12,135	2,359	8070	163,941	122,034	8,704	69,49597	13,50991	20,31487	51,73124
Vancouver Public Library	Hastings	British	Branch	16,667	2,565	8844.72	275,900	153,230	13,382	107,56335	16,55337	31,19375	59,73879
Vancouver Public Library	Joe Fortes	British	Branch	17,876	3,010	4712.88	370,113	324,515	42,437	122,96113	20,70479	78,53224	107,81229
Vancouver Public Library	Kensington	British	Branch	14866.27	2354	7273.76	258,007	160,190	19,791	109,60365	17,35519	35,47093	68,05013
Vancouver Public Library	Kerrisdale	British	Branch	16864.21	2354	5702.8	324,201	224,632	14902	137,72345	19,2242	56,84944	95,42566
Vancouver Public Library	Kitsilano	British	Branch	25,096	3,213	9501.08	531,395	316,304	41,613	165,38904	21,1746	55,92996	98,44507
Vancouver Public Library	Marpole	British	Branch	13,795	2384	3572.32	202,424	133,568	14,104	84,9094	14,67336	56,66458	56,02685
Vancouver Public Library	Mount Pleasant	British	Branch	30,028	3,915	11997.4	413,059	431,618	30,649	105,50677	13,75558	34,42904	110,24725
Vancouver Public Library	Oakridge	British	Branch	25,237	3,204	13019.6	510,249	356,257	30,319	159,25375	20,21864	39,19084	111,19132
Vancouver Public Library	Renfrew	British	Branch	24714.74	3213	16000.12	515,952	355,272	32431	160,58263	20,87629	32,24676	110,5733
Vancouver Public Library	South Hill	British	Branch	13,754	2394	5035.68	213,950	159,053	17,407	89,36926	15,55564	42,48681	66,43818
Vancouver Public Library	Strathcona	British	Branch	6,092	1206	3497	6,028,200	89,007	2964	4998,50746	989,52725	1723,82042	73,80348
Vancouver Public Library	Terry Salman	British	Branch	24634.47	3914	7585.8	484,366	302465	27352	123,75217	19,66212	63,85167	77,27772
Vancouver Public Library	West Point Grey	British	Branch	13938	2462	5100.24	279,112	134582	9632	113,36799	20,02525	54,72527	54,66369
Vancouver Public Library	Central Library	British	Central	262682.52	3348	349689.24	1,751,704	1,958,528	302172	523,20908	6,66852	5,00932	584,98447
Vancouver Public Library	Accessible Services	British	Branch	10807.16	1876	2915.96	58288	2617	50263	31,07036	5,39346	19,9893	1,39499

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour	Ref Questions per Staff	Reference Questions Per Visit
27.91067	6.17728	10.49206	4.52564	0.73263	0.06983
23.69692	5.86008	11.36196	5.66638	0.96695	0.0851
15.12193	5.14407	10.05647	3.6897	0.71727	0.07132
17.32446	6.49797	9.19345	5.21715	0.80289	0.08733
68.85705	5.93878	18.15395	14.09867	2.374	0.13077
22.023	6.31532	10.7754	8.40739	1.33127	0.12355
39.38977	7.16407	13.32004	6.3305	0.88365	0.06634
33.29137	7.81073	12.60383	12.95145	1.65816	0.13156
37.38971	5.78664	9.68211	5.91611	1.02237	0.10559
35.97596	7.6701	14.37363	7.82861	1.02067	0.07101
27.36313	7.87658	14.1167	9.46286	1.20139	0.0851
22.20433	7.69211	14.3749	10.09368	1.31221	0.09128
31.58521	5.74513	11.56425	7.27109	1.26561	0.10944
25.45239	5.05141	14.61047	2.45771	0.48654	0.0333
39.87252	6.29394	12.27812	6.98825	1.11031	0.09043
26.38739	5.66125	9.65576	3.91227	0.69106	0.07157
5.60077	78.45953	7.45587	90.25448	1.15033	0.15429
0.89747	5.76075	0.24215	26.79264	4.6509	19.20634

Ranking Reports – Inputs

Expenditure per Capita	
1 Bibliothèque municipale de Gatineau	\$29.95
2 Brampton Library	\$32.12
3 Surrey Public Library	\$39.63
4 Coquitlam Public Library	\$40.95
5 Markham Public Library	\$41.18
6 Fraser Valley Regional Library	\$41.20
7 Kitchener Public Library	\$46.87
8 Richmond Public Library	\$48.27
9 Cambridge Libraries & Galleries	\$49.40
10 Ottawa Public Library	\$53.31
11 Burnaby Public Library	\$55.32
12 Greater Victoria Public Library	\$55.93
13 Montréal Public Library	\$56.25
14 Hamilton Public Library	\$56.62
15 Vancouver Island Regional Library	\$57.65
16 Richmond Hill Public Library	\$59.17
17 Burlington Public Library	\$59.70
18 Edmonton Library Board, City of	\$61.11
19 Thunder Bay Public Library	\$66.50
20 Toronto Public Library	\$67.34
21 London Public Library	\$70.15
22 Vancouver Public Library	\$77.27
23 Regina Public Library	\$101.82
Average	\$55.12
Median	\$55.93
25th Percentile	\$41.20
75th Percentile	\$61.11
Variance - 25% above average	\$68.90
Variance - 25% below average	\$41.34

Materials Expenditure per Capita	
1 Brampton Library	\$4.18
2 Bibliothèque municipale de Gatineau	\$4.34
3 Surrey Public Library	\$4.37
4 Cambridge Libraries & Galleries	\$4.60
5 Thunder Bay Public Library	\$4.82
6 Fraser Valley Regional Library	\$5.18
7 London Public Library	\$5.45
8 Burlington Public Library	\$5.63
9 Ottawa Public Library	\$5.83
10 Markham Public Library	\$5.89
11 Richmond Hill Public Library	\$6.09
12 Vancouver Island Regional Library	\$6.12
13 Toronto Public Library	\$6.68
14 Edmonton Library Board, City of	\$6.82
15 Richmond Public Library	\$6.90
16 Vancouver Public Library	\$8.00
17 Greater Victoria Public Library	\$8.48
18 Regina Public Library	\$8.52
Average	\$5.99
Median	\$5.86
25th Percentile	\$4.82
75th Percentile	\$6.82
Variance - 25% above average	\$7.49
Variance - 25% below average	\$4.50

Hours per Capita	
1 Brampton Library	0.035
2 Calgary Library Board, City of	0.047
3 Richmond Hill Public Library	0.050
4 Surrey Public Library	0.055
5 Coquitlam Public Library	0.056
6 Markham Public Library	0.065
7 Burnaby Public Library	0.066
8 Richmond Public Library	0.067
9 Kitchener Public Library	0.068
10 Montréal Public Library	0.069
11 Edmonton Library Board, City of	0.071
12 Bibliothèque municipale de Gatineau	0.081
13 Ottawa Public Library	0.083
14 Hamilton Public Library	0.086
15 Cambridge Libraries & Galleries	0.086
16 Thunder Bay Public Library	0.089
17 Fraser Valley Regional Library	0.094
18 Toronto Public Library	0.095
19 Greater Victoria Public Library	0.096
20 Vancouver Public Library	0.096
21 Burlington Public Library	0.098
22 London Public Library	0.101
23 Regina Public Library	0.119
24 Vancouver Island Regional Library	0.157
Average	0.080
Median	0.082
25th Percentile	0.066
75th Percentile	0.096
Variance - 25% above average	0.100
Variance - 25% below average	0.060

Ranking Reports – Inputs

Total Staff Per capita	
1 Hamilton Public Library	0.0001
2 Markham Public Library	0.0001
3 Coquitlam Public Library	0.0001
4 Brampton Library	0.0002
5 Bibliothèque municipale de Gatineau	0.0003
6 Fraser Valley Regional Library	0.0003
7 Surrey Public Library	0.0004
8 Richmond Hill Public Library	0.0004
9 Montréal Public Library	0.0004
10 Richmond Public Library	0.0005
11 Ottawa Public Library	0.0005
12 Cambridge Libraries & Galleries	0.0005
13 Vancouver Island Regional Library	0.0005
14 Edmonton Library Board, City of	0.0005
15 Kitchener Public Library	0.0005
16 Burnaby Public Library	0.0006
17 Greater Victoria Public Library	0.0006
18 Toronto Public Library	0.0006
19 Burlington Public Library	0.0006
20 London Public Library	0.0006
21 Thunder Bay Public Library	0.0007
22 Regina Public Library	0.0008
23 Vancouver Public Library	0.0008
Average	0.0005
Median	0.0005
25th Percentile	0.0003
75th Percentile	0.0006
Variance - 25% above average	0.0006
Variance - 25% below average	0.0003

Holdings per Capita	
1 Brampton Library	0.940
2 Edmonton Library Board, City of	1.390
3 Surrey Public Library	1.465
4 Coquitlam Public Library	1.528
5 Cambridge Libraries & Galleries	1.835
6 Burlington Public Library	1.877
7 Vancouver Island Regional Library	1.901
8 Regina Public Library	1.904
9 Richmond Public Library	1.921
10 Markham Public Library	2.011
11 Kitchener Public Library	2.011
12 Richmond Hill Public Library	2.078
13 Ottawa Public Library	2.116
14 London Public Library	2.178
15 Greater Victoria Public Library	2.220
16 Thunder Bay Public Library	2.304
17 Bibliothèque municipale de Gatineau	2.344
18 Montréal Public Library	2.457
19 Vancouver Public Library	3.252
20 Toronto Public Library	3.677
Average	2.071
Median	2.011
25th Percentile	1.877
75th Percentile	2.304
Variance - 25% above average	2.588
Variance - 25% below average	1.553

Additions per Capita	
1 Bibliothèque municipale de Gatineau	0.152
2 Thunder Bay Public Library	0.152
3 Surrey Public Library	0.175
4 Montréal Public Library	0.181
5 London Public Library	0.192
6 Coquitlam Public Library	0.198
7 Brampton Library	0.211
8 Cambridge Libraries & Galleries	0.216
9 Toronto Public Library	0.224
10 Kitchener Public Library	0.240
11 Ottawa Public Library	0.262
12 Edmonton Library Board, City of	0.266
13 Vancouver Island Regional Library	0.272
14 Greater Victoria Public Library	0.319
15 Vancouver Public Library	0.363
16 Burlington Public Library	0.372
17 Regina Public Library	0.380
18 Richmond Public Library	0.397
19 Richmond Hill Public Library	0.439
Average	0.264
Median	0.240
25th Percentile	0.192
75th Percentile	0.363
Variance - 25% above average	0.330
Variance - 25% below average	0.198

Ranking Reports – Outputs

Circulation per Capita	
1 Windsor Public Library	5.14
2 Bibliothèque municipale de Gatineau	6.05
3 Montréal Public Library	6.84
4 Thunder Bay Public Library	6.89
5 Surrey Public Library	6.94
6 Brampton Library	7.80
7 Cambridge Libraries & Galleries	8.05
8 Fraser Valley Regional Library	8.77
9 Coquitlam Public Library	9.13
10 London Public Library	9.64
11 Richmond Hill Public Library	9.98
12 Burlington Public Library	9.99
13 Kitchener Public Library	10.30
14 Regina Public Library	10.31
15 Toronto Public Library	11.10
16 Edmonton Library Board, City of	11.54
17 Ottawa Public Library	11.66
18 Vancouver Island Regional Library	11.83
19 Hamilton Public Library	12.24
20 Calgary Library Board, City of	12.56
21 Burnaby Public Library	13.39
22 Richmond Public Library	13.92
23 Markham Public Library	13.98
24 Vancouver Public Library	16.00
25 Greater Victoria Public Library	17.78
Average	10.47
Median	10.30
25th Percentile	8.05
75th Percentile	12.24
Variance - 25% above average	13.09
Variance - 25% below average	7.85

Visits per Capita	
1 Bibliothèque municipale de Gatineau	3.50
2 Brampton Library	3.51
3 Windsor Public Library	3.70
4 Thunder Bay Public Library	4.12
5 Ottawa Public Library	4.66
6 Montréal Public Library	4.66
7 Surrey Public Library	4.72
8 Kitchener Public Library	5.01
9 Calgary Library Board, City of	5.43
10 Fraser Valley Regional Library	5.69
11 Burlington Public Library	5.85
12 Richmond Hill Public Library	6.08
13 Vancouver Island Regional Library	6.23
14 Toronto Public Library	6.34
15 Coquitlam Public Library	6.43
16 Cambridge Libraries & Galleries	6.46
17 Edmonton Library Board, City of	6.57
18 London Public Library	6.72
19 Markham Public Library	6.75
20 Regina Public Library	6.99
21 Hamilton Public Library	7.17
22 Richmond Public Library	7.73
23 Greater Victoria Public Library	7.75
24 Burnaby Public Library	7.76
25 Vancouver Public Library	10.28
Average	6.00
Median	6.23
25th Percentile	4.72
75th Percentile	6.75
Variance - 25% above average	7.51
Variance - 25% below average	4.50

Circulation per Staff Hour	
1 Thunder Bay Public Library	5.68
2 Regina Public Library	7.08
3 London Public Library	8.47
4 Burlington Public Library	8.73
5 Montréal Public Library	8.99
6 Cambridge Libraries & Galleries	9.22
7 Toronto Public Library	10.07
8 Kitchener Public Library	10.52
9 Surrey Public Library	10.80
10 Bibliothèque municipale de Gatineau	11.10
11 Vancouver Public Library	11.31
12 Burnaby Public Library	11.63
13 Edmonton Library Board, City of	12.13
14 Vancouver Island Regional Library	13.32
15 Ottawa Public Library	13.52
16 Richmond Hill Public Library	13.60
17 Fraser Valley Regional Library	14.18
18 Greater Victoria Public Library	16.63
19 Richmond Public Library	16.93
20 Brampton Library	19.48
21 Coquitlam Public Library	45.81
22 Hamilton Public Library	78.78
23 Markham Public Library	84.98
Average	19.26
Median	11.63
25th Percentile	9.22
75th Percentile	16.63
Variance - 25% above average	24.07
Variance - 25% below average	14.44

Ranking Reports – Outputs

Circulation per Staff FTE	
1 Thunder Bay Public Library	10,331
2 Regina Public Library	13,355
3 London Public Library	15,413
4 Burlington Public Library	15,885
5 Montréal Public Library	16,358
6 Cambridge Libraries & Galleries	16,774
7 Toronto Public Library	18,329
8 Surrey Public Library	19,661
9 Kitchener Public Library	19,967
10 Bibliothèque municipale de Gatineau	20,199
11 Vancouver Public Library	20,580
12 Edmonton Library Board, City of	22,068
13 Burnaby Public Library	22,675
14 Vancouver Island Regional Library	24,246
15 Ottawa Public Library	24,602
16 Richmond Hill Public Library	24,751
17 Fraser Valley Regional Library	25,814
18 Greater Victoria Public Library	30,275
19 Richmond Public Library	30,817
20 Brampton Library	35,446
21 Coquitlam Public Library	83,378
22 Hamilton Public Library	143,380
23 Markham Public Library	154,664
Average	35,173
Median	22,068
25th Percentile	16,774
75th Percentile	30,275
Variance - 25% above average	43,966
Variance - 25% below average	26,379

Collection Turnover	
1 Bibliothèque municipale de Gatineau	2,5786
2 Montréal Public Library	2,7845
3 Thunder Bay Public Library	2,9912
4 Toronto Public Library	3,0176
5 Cambridge Libraries & Galleries	4,3887
6 London Public Library	4,4254
7 Surrey Public Library	4,7374
8 Richmond Hill Public Library	4,8006
9 Vancouver Public Library	4,9199
10 Kitchener Public Library	5,1189
11 Burlington Public Library	5,3236
12 Regina Public Library	5,4133
13 Ottawa Public Library	5,5104
14 Coquitlam Public Library	5,9766
15 Vancouver Island Regional Library	6,2233
16 Markham Public Library	6,9555
17 Richmond Public Library	7,2456
18 Greater Victoria Public Library	8,0068
19 Brampton Library	8,2968
20 Edmonton Library Board, City of	8,3038
Average	5,3509
Median	5,2212
25th Percentile	4,4254
75th Percentile	6,9555
Variance - 25% above average	6,6886
Variance - 25% below average	4,0132

Population	
1 Thunder Bay Public Library	107,909
2 Coquitlam Public Library	127,809
3 Cambridge Libraries & Galleries	133,900
4 Barrie Public Library	143,000
5 Oshawa Public Library	158,000
6 Burlington Public Library	183,314
7 Richmond Public Library	201,303
8 Richmond Hill Public Library	214,100
9 Regina Public Library	215,106
10 Windsor Public Library	217,188
11 Burnaby Public Library	232,755
12 Kitchener Public Library	239,900
13 Saskatoon Public Library	255,194
14 Bibliothèque municipale de Gatineau	284,344
15 Greater Victoria Public Library	320,321
16 Markham Public Library	353,899
17 London Public Library	383,822
18 Halifax Public Libraries	390,342
19 Vancouver Island Regional Library	418,831
20 Surrey Public Library	526,004
21 Hamilton Public Library	550,700
22 Brampton Library	571,700
23 Vancouver Public Library	631,486
24 Winnipeg Public Library	704,800
25 Fraser Valley Regional Library	706,117
26 Edmonton Library Board, City of	899,447
27 Ottawa Public Library	968,600
28 Calgary Library Board, City of	1,235,171
29 Montréal Public Library	1,753,034
30 Toronto Public Library	2,876,095
Average	533,473
Median	337,110
25th Percentile	214,100
75th Percentile	631,486
Variance - 25% above average	666,841
Variance - 25% below average	400,105

Ranking Reports – Rankings

Annual Circulation	
1 Thunder Bay Public Library	743,832
2 Cambridge Libraries & Galleries	1,078,555
3 Windsor Public Library	1,115,597
4 Coquitlam Public Library	1,167,288
5 Bibliothèque municipale de Gatineau	1,718,893
6 Burlington Public Library	1,831,492
7 Richmond Hill Public Library	2,136,006
8 Regina Public Library	2,216,949
9 Kitchener Public Library	2,469,976
10 Richmond Public Library	2,801,246
11 Burnaby Public Library	3,115,612
12 Surrey Public Library	3,651,027
13 London Public Library	3,699,129
14 Brampton Library	4,459,048
15 Markham Public Library	4,949,260
16 Vancouver Island Regional Library	4,955,851
17 Greater Victoria Public Library	5,694,796
18 Fraser Valley Regional Library	6,195,348
19 Hamilton Public Library	6,738,870
20 Vancouver Public Library	10,104,633
21 Edmonton Library Board, City of	10,383,017
22 Ottawa Public Library	11,294,759
23 Montréal Public Library	11,992,298
24 Calgary Library Board, City of	15,516,081
25 Toronto Public Library	31,910,577
Average	6,077,606
Median	3,699,129
25th Percentile	2,136,006
75th Percentile	6,738,870
Variance - 25% above average	7,597,007
Variance - 25% below average	4,558,204

Total FTEs	
1 Coquitlam Public Library	14.0
2 Markham Public Library	32.0
3 Hamilton Public Library	47.0
4 Cambridge Libraries & Galleries	64.3
5 Thunder Bay Public Library	72.0
6 Bibliothèque municipale de Gatineau	85.1
7 Richmond Hill Public Library	86.3
8 Richmond Public Library	90.9
9 Burlington Public Library	115.3
10 Kitchener Public Library	123.7
11 Brampton Library	125.8
12 Burnaby Public Library	137.4
13 Regina Public Library	166.0
14 Surrey Public Library	185.7
15 Greater Victoria Public Library	188.1
16 Vancouver Island Regional Library	204.4
17 Fraser Valley Regional Library	240.0
18 London Public Library	240.0
19 Ottawa Public Library	459.1
20 Edmonton Library Board, City of	470.5
21 Vancouver Public Library	491.0
22 Montréal Public Library	733.1
23 Toronto Public Library	1,741.0
Average	265.8
Median	137.4
25th Percentile	85.1
75th Percentile	240.0
Variance - 25% above average	332.2
Variance - 25% below average	199.3

Expense Total	
1 Coquitlam Public Library	\$5,233,646
2 Cambridge Libraries & Galleries	\$6,614,856
3 Thunder Bay Public Library	\$7,175,626
4 Bibliothèque municipale de Gatineau	\$8,514,820
5 Richmond Public Library	\$9,716,176
6 Burlington Public Library	\$10,944,038
7 Kitchener Public Library	\$11,243,257
8 Richmond Hill Public Library	\$12,668,750
9 Burnaby Public Library	\$12,876,583
10 Markham Public Library	\$14,573,763
11 Greater Victoria Public Library	\$17,916,483
12 Brampton Library	\$18,361,707
13 Surrey Public Library	\$20,846,663
14 Regina Public Library	\$21,901,722
15 Vancouver Island Regional Library	\$24,147,505
16 London Public Library	\$26,923,829
17 Fraser Valley Regional Library	\$29,089,249
18 Hamilton Public Library	\$31,182,818
19 Vancouver Public Library	\$48,795,556
20 Ottawa Public Library	\$51,639,495
21 Edmonton Library Board, City of	\$54,964,921
22 Montréal Public Library	\$98,607,301
23 Toronto Public Library	\$193,669,397
Average	\$32,069,920
Median	\$18,361,707
25th Percentile	\$10,944,038
75th Percentile	\$31,182,818
Variance - 25% above average	\$40,087,400
Variance - 25% below average	\$24,052,440

Materials Expenditure	
1 Thunder Bay Public Library	\$520,270
2 Cambridge Libraries & Galleries	\$615,454
3 Burlington Public Library	\$1,032,872
4 Bibliothèque municipale de Gatineau	\$1,233,503
5 Richmond Hill Public Library	\$1,303,622
6 Richmond Public Library	\$1,389,325
7 Regina Public Library	\$1,832,722
8 Markham Public Library	\$2,083,468
9 London Public Library	\$2,092,835
10 Surrey Public Library	\$2,298,287
11 Brampton Library	\$2,387,935
12 Vancouver Island Regional Library	\$2,565,000
13 Greater Victoria Public Library	\$2,717,853
14 Fraser Valley Regional Library	\$3,654,397
15 Vancouver Public Library	\$5,049,344
16 Ottawa Public Library	\$5,650,876
17 Edmonton Library Board, City of	\$6,134,101
18 Toronto Public Library	\$19,209,930
Average	\$3,431,766
Median	\$2,195,561
25th Percentile	\$1,303,622
75th Percentile	\$3,654,397
Variance - 25% above average	\$4,289,708
Variance - 25% below average	\$2,573,825

Annual Hours of Library Service	
1 Coquitlam Public Library	7,126
2 Thunder Bay Public Library	9,563
3 Richmond Hill Public Library	10,725
4 Cambridge Libraries & Galleries	11,558
5 Richmond Public Library	13,398
6 Burnaby Public Library	15,367
7 Kitchener Public Library	16,319
8 Burlington Public Library	17,985
9 Brampton Library	20,221
10 Markham Public Library	22,829
11 Bibliothèque municipale de Gatineau	23,000
12 Regina Public Library	25,659
13 Surrey Public Library	28,738
14 Greater Victoria Public Library	30,630
15 London Public Library	38,819
16 Hamilton Public Library	47,100
17 Calgary Library Board, City of	57,980
18 Vancouver Public Library	60,881
19 Edmonton Library Board, City of	64,165
20 Vancouver Island Regional Library	65,596
21 Fraser Valley Regional Library	66,126
22 Ottawa Public Library	80,113
23 Montréal Public Library	120,617
Average	272,638
Median	46,965
25th Percentile	27,199
75th Percentile	16,319
Variance - 25% above average	64,165
Variance - 25% below average	58,706

Annual In Person Visits	
1 Thunder Bay Public Library	444,898
2 Windsor Public Library	803,950
3 Coquitlam Public Library	821,911
4 Cambridge Libraries & Galleries	865,657
5 Bibliothèque municipale de Gatineau	996,180
6 Burlington Public Library	1,072,324
7 Kitchener Public Library	1,202,326
8 Richmond Hill Public Library	1,302,288
9 Regina Public Library	1,502,760
10 Richmond Public Library	1,555,890
11 Burnaby Public Library	1,805,392
12 Brampton Library	2,008,015
13 Markham Public Library	2,387,856
14 Surrey Public Library	2,481,986
15 Greater Victoria Public Library	2,483,218
16 London Public Library	2,577,432
17 Vancouver Island Regional Library	2,608,466
18 Hamilton Public Library	3,946,440
19 Fraser Valley Regional Library	4,020,550
20 Ottawa Public Library	4,509,400
21 Edmonton Library Board, City of	5,911,825
22 Vancouver Public Library	6,494,268
23 Calgary Library Board, City of	6,704,951
Average	8,168,445
Median	18,232,347
25th Percentile	3,396,351
75th Percentile	2,387,856
Variance - 25% above average	1,202,326
Variance - 25% below average	4,020,550

Registrations as % of Population	
1 Montréal Public Library	22.85%
2 Thunder Bay Public Library	23.16%
3 Richmond Hill Public Library	25.72%
4 Brampton Library	26.71%
5 Cambridge Libraries & Galleries	33.10%
6 Bibliothèque municipale de Gatineau	34.43%
7 Surrey Public Library	35.39%
8 Regina Public Library	35.63%
9 Ottawa Public Library	35.97%
10 Vancouver Island Regional Library	38.03%
11 Kitchener Public Library	38.19%
12 Windsor Public Library	41.09%
13 Toronto Public Library	41.40%
14 Fraser Valley Regional Library	42.13%
15 Burlington Public Library	42.64%
16 Markham Public Library	43.03%
17 London Public Library	43.35%
18 Calgary Library Board, City of	44.03%
19 Hamilton Public Library	45.97%
20 Edmonton Library Board, City of	47.58%
21 Coquitlam Public Library	47.78%
22 Richmond Public Library	53.61%
23 Burnaby Public Library	56.76%
24 Greater Victoria Public Library	64.28%
25 Vancouver Public Library	68.78%
Average	41.26%
Median	41.40%
25th Percentile	35.39%
75th Percentile	45.97%
Variance - 25% above average	51.58%
Variance - 25% below average	30.95%

Salary as a % of Total Expenditures	
1 Markham Public Library	79.30%
2 Mississauga Library System	77.27%
3 Bibliothèque municipale de Gatineau	75.36%
4 Toronto Public Library	74.61%
5 Burlington Public Library	74.41%
6 Vancouver Public Library	73.97%
7 Coquitlam Public Library	72.34%
8 Greater Victoria Public Library	72.09%
9 Cambridge Libraries & Galleries	71.76%
10 Thunder Bay Public Library	70.82%
11 Richmond Public Library	69.83%
12 Halifax Public Libraries	65.75%
13 Surrey Public Library	63.51%
14 Brampton Library	62.66%
15 Fraser Valley Regional Library	60.81%
16 Ottawa Public Library	60.69%
17 Montréal Public Library	59.60%
18 London Public Library	58.28%
19 Regina Public Library	57.11%
20 Saskatoon Public Library	55.39%
21 Vancouver Island Regional Library	50.77%
Average	66.97%
Median	69.83%
Lower Quartile - 25%	60.69%
Upper Quartile - 75%	73.97%
Variance - 25% above average	83.71%
Variance - 25% below average	50.23%

Materials as a % of Total Expenditures	
1 Richmond Public Library	15.66%
2 Bibliothèque municipale de Gatineau	13.69%
3 Greater Victoria Public Library	12.70%
4 Fraser Valley Regional Library	12.45%
5 Saskatoon Public Library	10.97%
6 Surrey Public Library	10.43%
7 Vancouver Island Regional Library	10.23%
8 Vancouver Public Library	10.13%
9 Mississauga Library System	10.09%
10 Toronto Public Library	9.61%
11 Burlington Public Library	9.53%
12 Brampton Library	9.18%
13 Cambridge Libraries & Galleries	9.06%
14 Ottawa Public Library	8.90%
15 Coquitlam Public Library	8.47%
16 Regina Public Library	7.98%
17 London Public Library	7.87%
18 Halifax Public Libraries	6.63%
Average	10.20%
Median	9.85%
Lower Quartile - 25%	8.90%
Upper Quartile - 75%	10.97%
Variance - 25% above average	12.75%
Variance - 25% below average	7.65%