



Canadian **Urban** Libraries Council
Conseil des Bibliothèques **Urbaines** du Canada

2017 CANADIAN PUBLIC LIBRARY STATISTICS



Report prepared by Jennifer Marriott
for the Canadian Urban Libraries Council (CULC)/Conseil des Bibliothèques Urbaines du Canada (CBUC)

A – General Information

Library Name	Population	City	Province	Postal Code	Library Director	Director's Phone Number	Director's Fax Number	Director's Email Address	Website	Number of Locations
1 Bibliothèque municipale de Gatineau	290,027	Gatineau	QC	J8X 3Y9	Carole Laguë	(819) 243-2345 x2548	(819) 595-7487	lague.carole@gatineau.ca	bibliotheque.gatineau.ca/	11
2 Brampton Library	600,000	Brampton	ON	L6W 3L6	Rebecca Raven	(905) 793-4636 x74344	(905) 453-0810	rraven@bramptonlibrary.ca	www.bramptonlibrary.ca	6
3 Burlington Public Library	183,314	Burlington	ON	L7R 1J4	Lita Barrie	(905) 639-3611 x1100	(905) 681-7277	barriel@bpl.on.ca	www.bpl.on.ca/	7
4 Burnaby Public Library	234,433	Burnaby	BC	V5H 4N5	Beth Davies	(604) 436-5431	(604) 436-2961	beth.davies@bpl.bc.ca	www.bpl.bc.ca	4
5 Calgary Public Library	1,246,337	Calgary	AB	T2G 2M2	Bill Ptacek	(403) 260-2600	(403) 237-5393	Bill.Ptacek@calgarypubliclibrary.com	calgarypubliclibrary.com/	18
6 Idea Exchange	133,900	Cambridge	ON	N1S 2K6	Helen Kelly	(519) 621-0460 x120	(519) 621-2080	hkelly@ideaexchange.org	www.ideaexchange.org	4
7 Coquitlam Public Library	127,809	Coquitlam	BC	V3J 6A9	Todd Gnissios	(604) 937-4132	(604) 931-6739	tgnessios@coqlibrary.ca	www.coqlibrary.ca	2
8 Edmonton Public Library	899,447	Edmonton	AB	T5J 2V4	Pilar Martinez	(780) 496-7050	(780) 496-7097	pmartinez@epl.ca	www.epl.ca/	21
9 Fraser Valley Regional Library	724,270	Abbotsford	BC	V2S 5Y1	Scott Hargrove	(604) 859-7141 x7004	(604) 859-4788	scott.hargrove@fvrl.bc.ca	www.fvrl.ca/	25
10 Greater Victoria Public Library	320,321	Victoria	BC	V8W 3H2	Maureen Sawa	(250) 413-0353	(250) 385-5971	msawa@gvpl.ca	gvpl.ca	11
11 Hamilton Public Library	563,480	Hamilton	ON	L8N 4E4	Paul Takala	(905) 546-3200 x3214	(905) 546-3202	ptakala@hpl.ca	www.hpl.ca	21
12 Kitchener Public Library	252,520	Kitchener	ON	N2H 2H1	Mary Chevreau	(519) 743-0271	(519) 743-1261	mary.chevreau@kpl.org	www.kpl.org/	5
13 London Public Library	387,275	London	ON	N6A 6H9	Susanna Hubbard Krimmer	(519) 661-5143	(519) 663-5396	ceo@lpl.ca	www.londonpubliclibrary.ca	16
14 Montréal, Bibliothèque de	1,765,616	Montréal	QC	H3C 0G4	Ivan Filion	(514) 872-1608	(514) 872-5588	ifilion@ville.montreal.qc.ca	bibliomontreal.com/	47
15 Oshawa Public Libraries	167,965	Oshawa	ON	L1H 1N2	Frances Newman	(905) 579-6111 x5212	(905) 433-8107	fnewman@oshawalibrary.on.ca	www.oshawalibrary.on.ca	4
16 Ottawa Public Library	979,175	Ottawa	ON	K1P 5M2	Danielle McDonald	(613) 358-0242 x32189	(613) 567-8815	Danielle.mcdonald@bibliootawalibrary.ca	www.bibliootawalibrary.ca/	33
17 Regina Public Library	215,106	Regina	SK	S4P 3Z5	Jeff Barber	(306) 777-6099	(306) 949-7263	jbarber@reginalibrary.ca	www.reginalibrary.ca/	9
18 Richmond Hill Public Library	214,100	Richmond Hill	ON	L4C 0H5	Louise Procter Maio	(905) 770-0310 x420	(905) 770-0312	lproctermaio@rhpl.ca	www.rhpl.richmondhill.on.ca/	4
19 Richmond Public Library	207,773	Richmond	BC	V6Y 1R8	Susan Walters	(604) 231-6466	(604) 278-0459	susan.walters@yourlibrary.ca	www.yourlibrary.ca	4
20 Surrey Libraries	526,142	Surrey	BC	V3T 4B8	Surinder Bhogal	(604) 598-7305	(604) 598-7310	sbhogal@surrey.ca	www.surreylibraries.ca	9
21 Thunder Bay Public Library	107,909	Thunder Bay	ON	P7B 1A9	John Pateman	(807) 684-6802	(807) 344-5119	jpateman@tbpl.ca	www.tbpl.ca/	4
22 Toronto Public Library	2,929,886	Toronto	ON	M4W 2G8	Vickery Bowles	(416) 393-7032	(416) 393-7083	citylibrarian@torontopubliclibrary.ca	www.torontopubliclibrary.ca/	100
23 Vancouver Island Regional Library	418,831	Nanaimo	BC	V9R 5N3	Rosemary Bonanno	(250) 729-2313	(250) 758-2482	rbonanno@virl.bc.ca	www.virl.bc.ca/	39
24 Vancouver Public Library	637,086	Vancouver	BC	V6B 6B1	Christina de Castell	(604) 331-4003	(604) 331-4080	christina.decastell@vpl.ca	www.vpl.ca	21
25 Windsor Public Library	217,188	Windsor	ON	N9A 4M9	Kitty Pope	(519) 255-6770 x4425	(519) 255-7207	kpope@windsorpubliclibrary.com	www.windsorpubliclibrary.com	9
Total	14,349,910									434
Average	573,996									17
Max	2,929,886									100
Min	107,909									2
Median	320,321									9

A – General Information							
Library Name	Does this system have a	Adminstrat ive Locations	Registered Borrowers/ Active	Number of Bookmobiles	Floor Space (Sq Ft)	Lease Space (Sq Ft)	Leased Space Percentage
1 Bibliothèque municipale de Gatineau	Yes	Yes	97,217	0	92,762	3,443	4%
2 Brampton Library	No	Yes	145899	0	174,069	61,092	35%
3 Burlington Public Library	No	No	87,543	0	106,784	106,784	100%
4 Burnaby Public Library	Yes	No	129,511	1	103,000	0	0%
5 Calgary Public Library	Yes	Yes	628236	3	469,800	13,668	3%
6 Idea Exchange	Yes	No	42,976	0	71,675	0	0%
7 Coquitlam Public Library	No	No	62,380	1	58,158	0	0%
8 Edmonton Public Library	Yes	No	421907	4	276,694	104,556	38%
9 Fraser Valley Regional Library	No	Yes	330,490	0	254,851	0	0%
10 Greater Victoria Public Library	Yes	Yes	211,224	0	140,257	11	0%
11 Hamilton Public Library	Yes	No		2	318,683	35,564	11%
12 Kitchener Public Library	Yes	No	91,802	0	155,214	0	0%
13 London Public Library	Yes	Yes	164,912	0	329,105	38883	12%
14 Montréal, Bibliothèque de	No	Yes	407,561	2	702,897	110623.56	16%
15 Oshawa Public Libraries	Yes	No	65,819	0	94,000	7,500	8%
16 Ottawa Public Library	Yes	Yes	329,301	3	449,536	102,506	23%
17 Regina Public Library	Yes	No	80665	0	163,529	28,744	18%
18 Richmond Hill Public Library	Yes	No	62,224	0	99,600	6,300	6%
19 Richmond Public Library	Yes	No	104,164	0	69,758	16,487	24%
20 Surrey Libraries	Yes	No	192,616	0	188,246	184,781	98%
21 Thunder Bay Public Library	No	No	26,140	0	60,054	13522	23%
22 Toronto Public Library	Yes	Yes	991,235	2	1,881,560	114910	6%
23 Vancouver Island Regional Library	No	Yes	164,835	0	173,145	115625	67%
24 Vancouver Public Library	Yes	No	442,682	0	507,592	34087.68	7%
25 Windsor Public Library	Yes	No	87,756	1	157,454	0	0%
Total			5,369,095	19	7,098,422	1,099,088	
Average			223,712	1	283,937	43,964	20%
Max			991,235	4	1,881,560	184,781	100%
Min			26,140	0	58,158	0	0%
Median			137,705	0	163,529	16,487	8%

B – Annual Activity

Library Name	Registered Borrowers/ Active	Annual In Person Visits	Annual Circulation	Children's Circulation	Youth Circulation	Interlibrary Loans borrowed	Interlibrary Loans loaned	In-House Use of Library	Program Attendance	Children's Program Attendance	Youth Program Attendance	Total Number of Library	Total Number of Children's	Total Number of Youth
1 Toronto Public Library	991,235	17,370,032	30,098,890	7,404,924	562,916	2,087	4,140	5,231,957	958,731	606,816	109,125	42,490	22,648	5,458
2 Montréal, Bibliothèque de	407,561	8,396,189	12,002,049	4,003,497	1,585,595	2,034	319	2,584,400	601,675	477,748	13,878	31,459	24,892	1,042
3 Calgary Public Library	628,236	6,841,884	14,606,264			7,265	6,962	17,033,000	2,973,335	2,098,699	201,922	17,359	9,945	1,947
4 Ottawa Public Library	329,301	4,425,650	11,202,449	3,519,934	341,187	7,842	3,249	1,295,150	274,511	217,216	14,722	13,709	7,917	944
5 Edmonton Public Library	421,907	5,367,581	9,949,671	3,151,045			7,154	13,385,000	5,062,466	3,557,911	229,722	21,361	14,600	1,634
6 Fraser Valley Regional Library	330,490	4,020,550	5,696,881	2,122,809		4,476	1,375		242,491	148,559	6,400	7,849	3,034	255
7 Vancouver Public Library	442,682	6,399,692	9,907,073	2,519,660	321,331	3,335	10,864	1,375,800	251,761	198,008	9,798	9,299	5,839	657
8 Brampton Library	145,899	1,769,803	4,092,372	1,576,565	156,338	2,070	491.4	4,588,500	1,204,150	729,120	41,890	4,387	2,775	351
9 Hamilton Public Library		3,680,038	6,615,828			4,695	5,964	7,114,500	1,906,999			10,330		
10 Surrey Libraries	192,616	2,484,846	3,426,528	2,131,358	0	3,349	4,204	5,945,299	1,878,566	156,507	9,212	5,663	2,723	350
11 Vancouver Island Regional Library	164,835	2,599,410	4,808,701	1,041,575	96,122	6,366	2,494	0	140,821	81,008	7,422	5,830	3,063	335
12 London Public Library	164,912	2,575,924	3,520,499	1,013,874	72,624	3,536	3,972	655,616	188,958			14,140		
13 Greater Victoria Public Library	211,224	2,461,592	5,464,389	1,133,681	17,619	7,030	1,834	5,142,500	98,223	68,655	3,989	3,204	2,010	388
14 Bibliothèque municipale de Gatineau	97,217	1,003,189	1,758,124	872,758	100,000	1,724	1,565	265,643	38,364	26,502	4,233	2,254	1,486	411
15 Kitchener Public Library	91,802	1,223,352	2,404,599	759,087	53,358	1,720	5,046	287,664	83,882	351,366	39,599	3,618	1,641	181
16 Burnaby Public Library	129,511	1,793,446	3,081,721	1,386,393		2,158	4,994	3,693,000	65,843	52,866	4,968	1,800	1,131	130
17 Windsor Public Library	87,756	748,749	920,835	276,250	27,625	2,395	5,903	319,400	43,298	22,597	2,939	2,800	1,831	55
18 Regina Public Library	80,665	1,686,152	2,184,585	844,138	37,478	629			1,126,444	767,488	27,522	6,095	3,149	429
19 Richmond Hill Public Library	62,224	1,106,768	2,108,171	825,054	57,475	821	3,312	310,752	65,354	45,829	11,759	3,533	2,169	683
20 Richmond Public Library	104,164	1,468,967	2,614,148	1,243,437	70,978	1,249	889	4,176,500	102,985	73,431	5,808	3,612	2,005	57
21 Burlington Public Library	87,543	1,083,871	1,767,911	483,716	37,096	4,479	3,091	202,124	68,001	48,204	8,748	2,642	1,734	170
22 Oshawa Public Libraries	65,819	1,157,208	1,411,280	396,428	42,554	5,174	7,072	102,541	34,695	19,704	560	2,263	1,219	84
23 Idea Exchange	42,976	818,509	1,010,344	346,374	16,323	3,808	2,803	121,700	72,871	62,722	2,192	2,575	1,925	146
24 Coquitlam Public Library	62,380	853,985	1,209,694	512,749		1,625	2,483	344,026	62,023	47,423	6,320	1,457	642	145
25 Thunder Bay Public Library	26,140	439,982	698,662	119,937	15,610	1,063	2,487	401,350	40,515	22,976	1,694	2,355	895	236
Total	5,369,095	81,777,369	142,561,668	37,685,243	3,612,229	80,930	97,090	19,605,952	4,850,197	3,127,227	277,831	222,084	119,273	16,088
Average	223,712	3,271,095	5,702,467	1,638,489	190,117	3,372	4,045	852,433	194,008	135,966	12,080	8,883	5,186	699
Maximum	991,235	17,370,032	30,098,890	7,404,924	1,585,595	7,842	10,864	5,231,957	958,731	606,816	109,125	42,490	24,892	5,458
Minimum	26,140	439,982	698,662	119,937	0	629	319	0	34,695	19,704	560	1,457	642	55
Median	137,705	1,793,446	3,426,528	1,041,575	57,475	2,865	3,642	417,650	112,644	72,912	6,320	4,387	2,169	350

Programs	Reference Transactions /Information	Directional and Policy Transactions	Electronic Reference Transactions	Percentage Electronic Questions	Annual Hours of Library	Annual Hours at the Central	Annual Hours of all Branches	Annual Hours of Bookmobile	Additions (Items)	Additions (Titles)	Holdings (Items)	Holding (Titles)	Current Serial Subscriptions	Print Subscription (Titles)	Print Subscription (Copies)	
1	42,490	1,835,497	5,110,861	20,223	1.10%	269,447	3,441	262,181	2,075	645,975	83,173	10,632,780	447,195	13,633	2,639	169,145
2		842,050		6,800	0.81%	125,434		124,414	1,020	323,315	55,096	4,177,921	992,514		9,093	12,584
3		932,700	2,403,600		0	56,960				284,939		151,6496				2,598
4		427,950		32,350	0.0755929	80,113	3,150	73,651	2,030	254,157	60,583	1,994,827	671,120		1,444	61,003
5	22,004	672,475	1,967,575	38,350	0.0570281	64,807	363	61,176	1,840	231,974		1,137,000	304,835		442	24,744
6		218,581		4,700	2.15%	64,847		64,847								
7		769,553	546,689	11,584	1.51%	63,367	3,372	58,125	0	195,946	43,794	2,041,892	902,675	44,221	3,146	66,200
8	4,387	1,988,29	0	2,208	0.011105	18,900	0	18,900	0	110,977	27,282	571,597	253,411	7,474	208	649
9		265,000			0.00%	47,800	3,450									
10		457,726		1,855	0.41%	28,655	3,531	28,647	0	101,990	19,916	749,285	244,635	0	653	2,385
11	0	211,793	0		11562500.00%	69,505	0	69,505	0	106,489	46,894	758,684	352,233	405	400	2,005
12		423,176	414,193	16,731	3.95%	38,819	3,319	35,500	0	67,957	17,987	814,059	315,027	1,327	449	1,083
13		151,200		3,300	2.18%	31,356	3,264	28,092	0	93,327	44,425	666,541	332,871	0	732	
14		70,641	861,12	93	1.32%	22,755	3,217	19,538		43,576	16,660	647,910	324,581	956	311	952
15		66,319		507	0.76%	16,155	3,321	12,834	0	53,920	16,726	500,235	280,448		252	
16		202,614	763,28	4,051	2.00%	13,171	3,612	9,559	1,868	80,285	9,559	816,122	498,821		899	947
17	120,000	100,200		1,400	1.40%	21,454	3,332	18,186	500	252,10		427,804	213,902		470	11,280
18		1,595,54	764,46	11,340	0.0710731	25,479	3,271	22,208		87,193	34,532	402,752	198,168	675	456	1,393
19	5,300	78,312	0	0	0.00%	10,725	3,325	7,400	0	64,637	29,738	427,502	237,393	42,909	493	16,581
20	4,319	92,208	29,539	1,879	2.04%	14,329	3,807	10,522	0	57,500	17,095	375,485	138,476	11,931	162	341
21		114,958		1,253	1.09%	18,149	3,396	18,149	0	59,716	39,591	343,690	261,161	9,996	260	595
22	2,587	51,266		1,040	2.03%	12,878	3,434	9,444	0	41,211	19,371	399,119	239,355	11,904	321	444
23	2,093	48,050	73,650	1,250	2.60%	12,064	3,159	8,905	0	29,880	10,882	217,608	129,135		203	456
24	1,451	52,202	13,504		0.00%	6,961			552							
25	2,903	65,800	128,650	15,100	22.95%	9,502	2,793	6,709	0		11,216	245,143	166,470	188	188	276
	207,534	8,508,654	10,927,147	176,852	115,626	1,143,632	63,825	968,492	9,885	2,960,174	594,961	29,864,452	11,529,226	145,619	23,221	316,081
	18,867	340,346	728,476	8,422	4,625	45,745	3,039	44,022	494	140,961	33,053	1,357,475	549,011	10,401	1,106	15,804
	120,000	1,835,497	5,110,861	38,350	115,625	269,447	3,807	262,181	2,075	645,975	83,173	10,632,780	4,471,995	44,221	9,093	169,145
	0	48,050	0	0	0	6,961	0	6,709	0	25,210	10,882	217,608	129,135	0	162	276
	4,319	198,829	76,446	3,300	0	25,479	3,325	20,873	0	87,193	28,510	657,226	280,448	4,401	449	1,699

C – Resources													
Library Name	Operating Surplus	Municipal Revenue	Provincial Revenue	Federal Revenue	General Revenue	Donations Revenue	Other Revenue	Total Revenue	Capital project funding approved for	Salaries & Benefits	Materials Expenditure	Other Expenditures	Value City Services
1 Toronto Public Library	\$0	\$185,183,070	\$5,700,980	\$102,615	\$7,152,021	\$1,647,458	\$256,353	\$200,042,497	\$24,233,888	\$140,520,084	\$19,696,313	\$37,358,578	\$0
2 Montréal, Bibliothèque de		\$94,767,581	\$4,845,472		\$40,121	\$48,954	\$1,101,659	\$100,803,787	\$11,257,133	\$59,718,246		\$41,085,541	
3 Calgary Public Library													
4 Ottawa Public Library	\$61,003	\$44,293,497	\$1,626,948	\$24,599	\$1,692,096	\$605,154	\$328,000	\$48,570,294	\$3,700,000	\$34,094,998	\$5,607,996	\$14,465,298	\$4,366,790
5 Edmonton Public Library		\$44,365,056	\$5,136,520		\$1,162,532	\$622,071	\$737,123	\$52,023,302	\$10,373,035	\$36,926,457	\$7,118,639	\$15,157,904	
6 Fraser Valley Regional Library		\$24,725,379	\$1,462,370	\$0	\$601,333	\$127,311	\$59,060	\$26,975,453	\$653,470	\$17,775,610	\$3,713,795	\$8,610,113	\$0
7 Vancouver Public Library	\$0	\$46,489,933	\$1,314,982	\$2,071	\$2,030,544	\$2,967,242	\$899,249	\$53,704,021	\$15,530,000	\$39,764,041	\$4,803,064	\$7,957,745	\$0
8 Brampton Library	\$0	\$15,612,275	\$418,389	\$0	\$495,120	\$1,000	\$53,693	\$16,580,477	\$882,668	\$11,774,745	\$2,479,265	\$3,489,687	\$925,441
9 Hamilton Public Library	\$0												
10 Surrey Libraries	\$0	\$17,354,950	\$1,004,729	\$0	\$680,541	\$34,725	\$191,300	\$19,266,245	\$2,250,000	\$13,532,634	\$2,499,788	\$5,529,189	
11 Vancouver Island Regional Library	\$714,353	\$21,247,490	\$1,289,317	\$0	\$383,724	\$62,256	\$68,619	\$23,051,406		\$12,441,124	\$2,499,591	\$9,895,929	\$0
12 London Public Library	\$0	\$19,835,207	\$653,910	\$76,210	\$767,922	\$864,278	\$34,260	\$22,231,787	\$1,078,873	\$14,185,659	\$2,069,299	\$9,224,840	
13 Greater Victoria Public Library	\$1,306,078	\$16,952,922	\$655,475	\$14,118	\$559,062	\$91,848	\$55,426	\$18,328,851		\$12,376,989	\$2,594,148	\$2,393,152	
14 Bibliothèque municipale de Gatineau		\$7,930,463	\$817,487	\$1,700	\$609,640		\$900	\$9,360,190		\$6,544,457	\$1,231,564	\$983,654	\$0
15 Kitchener Public Library	\$77	\$10,611,172	\$306,980	\$35,843	\$343,143	\$185,965	\$47,874	\$11,530,977	\$705,158	\$8,555,081	\$1,408,863	\$2,975,973	\$0
16 Burnaby Public Library	\$439,545	\$11,341,890	\$506,330	\$171,019	\$400,064	\$22,340	\$194,577	\$12,636,220	\$2,708,500	\$10,089,809	\$1,619,900	\$3,903,525	
17 Windsor Public Library	-\$226,086	\$8,109,960	\$690,422	\$4,018	\$204,807	\$74,138	\$235,654	\$9,318,999	\$114,173	\$6,213,862	\$914,441	\$1,694,845	
18 Regina Public Library	\$2,162,000	\$20,012,000	\$1,765,000	\$656,000		\$35,000	\$725,000	\$23,193,000		\$12,680,000	\$1,936,581	\$8,351,000	
19 Richmond Hill Public Library	\$0	\$11,353,529	\$144,382	\$0	\$274,185	\$672	\$277,490	\$12,050,258	\$1,367,500	\$7,190,547	\$1,466,804	\$3,802,533	\$1,057,179
20 Richmond Public Library	\$20,137	\$8,994,000	\$406,801	\$1,800	\$292,864	\$41,601	\$81,939	\$9,819,005	\$0	\$6,821,551	\$1,346,499	\$1,427,338	\$0
21 Burlington Public Library	\$306,229	\$10,556,067	\$229,403		\$328,699	\$94,055	\$51,790	\$11,260,014	\$655,423	\$8,271,769	\$1,106,500	\$1,965,566	
22 Oshawa Public Libraries	\$0	\$8,879,575	\$215,441	\$0	\$197,007	\$143,086	\$78,667	\$9,513,776	\$303,960	\$7,087,723	\$836,262	\$2,545,012	
23 Idea Exchange	\$4,083	\$6,006,300	\$176,651	\$7,243	\$259,473	\$14,775	\$129,373	\$6,593,815	\$382,292	\$4,937,906	\$631,805	\$1,373,351	\$0
24 Coquitlam Public Library		\$4,957,478	\$289,289	\$0	\$144,793	\$41,532	\$20,003	\$5,453,095		\$3,736,753	\$614,188	\$1,671,400	
25 Thunder Bay Public Library	\$4,730,853	\$5,709,000	\$265,062		\$108,725	\$88,833	\$8,778	\$6,180,398	\$760,000	\$4,907,900		\$1,973,586	
Total	\$9,518,272	\$645,288,794	\$29,922,340	\$1,097,236	\$18,728,416	\$7,814,294	\$5,636,787	\$708,487,867	\$76,956,073	\$480,147,945	\$66,195,305	\$187,835,759	\$6,349,410
Average	\$500,962	\$28,056,035	\$1,300,971	\$57,749	\$851,292	\$355,195	\$245,078	\$30,803,820	\$4,275,337	\$20,875,998	\$3,152,157	\$8,166,772	\$577,219
Maximum	\$4,730,853	\$185,183,070	\$5,700,980	\$656,000	\$7,152,021	\$2,967,242	\$1,101,659	\$200,042,497	\$24,233,888	\$140,520,084	\$19,696,313	\$41,085,541	\$4,366,790
Minimum	-\$226,086	\$4,957,478	\$144,382	\$0	\$40,121	\$672	\$900	\$5,453,095	\$0	\$3,736,753	\$614,188	\$983,654	\$0
Median	\$77	\$15,612,275	\$655,475	\$2,071	\$391,894	\$81,486	\$81,939	\$16,580,477	\$980,771	\$11,774,745	\$1,936,581	\$3,802,533	\$0

C – Resources														
Library Name	Expense Total	Hours per Week for an FTE	Librarians (FTEs)	Other non-librarian staff (FTEs)	Total FTEs	Annual Full-time Hours Total	Number of Librarians (FT)	Number of Librarians (PT)	Total number of Librarians	Number of non-librarian	Number of non-librarian	Total number of non-	Total number of Librarians	
1 Toronto Public Library	\$197,574,975	35	454	1280.2	1734.2	3,156,244	400	67	467	869	867	1736	2203	
2 Montréal, Bibliothèque de	\$100,803,787	35	166	551.5	717.5	1,305,850	134		134	305		305	439	
3 Calgary Public Library		35		492.6	492.6	896,532								
4 Ottawa Public Library	\$58,535,082	35	104.9	356.6	461.5	839,930	102	28	130	179	421	600	730	
5 Edmonton Public Library	\$59,203,000	35	70.7	396	466.7	849,394	69	3	72	225	340	565	637	
6 Fraser Valley Regional Library	\$30,099,518	35	43	183	226	411,320	24	24	48	48	333	381	429	
7 Vancouver Public Library	\$52,524,850	35	128	380	508	924,560	116	76	192	238	321	559	751	
8 Brampton Library	\$18,669,138	35	26.5	105.3	131.8	2,398,76	29	0	29	51	98	149	178	
9 Hamilton Public Library		35	47	258.2	305.2	555,464	47	0	47				47	
10 Surrey Libraries	\$21,561,611	35	52.5	134.3	186.8	339,976	38	32	70	65	123	188	258	
11 Vancouver Island Regional Library	\$24,836,644	35	38	162.1	200.1	364,182	38	0	38	62	217	279	317	
12 London Public Library	\$25,479,798	35	56	184.5	240.5	437,710	54	4	58	126	36	162	220	
13 Greater Victoria Public Library	\$17,364,289	35	37.5	152.4	189.9	345,618	27	8	35	83	25	108	143	
14 Bibliothèque municipale de Gatineau	\$8,759,675	35	10	76.1	86.1	1,56,702	10	0	10	29	104	133	143	
15 Kitchener Public Library	\$12,939,917	36.5	24	98.2	122.2	231,936	24	0	24	63	82	145	169	
16 Burnaby Public Library	\$15,613,234	37.5	40.9	99.5	140.4	273,780	26	33	59	48	139	187	246	
17 Windsor Public Library	\$8,823,148	35	22	58.6	80.6	1,46,692	19	2	21	46	46	92	113	
18 Regina Public Library	\$22,967,581	36.25	20	138	158	2,978,30	18	2	20	88	97	185	205	
19 Richmond Hill Public Library	\$13,517,063	35	28.8	63.1	91.9	1,67,258	28	6	34	23	86	109	143	
20 Richmond Public Library	\$9,595,388	35	22.2	70.9	93.1	1,69,442	16	6	22	61	10	71	93	
21 Burlington Public Library	\$11,343,835	35	23	92	115	2,09,300	23		23	37	142	179	202	
22 Oshawa Public Libraries	\$10,468,997	35	21.7	83.7	105.4	1,91,828	21	1	22	56	70	126	148	
23 Idea Exchange	\$6,943,062	35	16.5	47.8	64.3	1,17,026	15	3	18	25	38	63	81	
24 Coquitlam Public Library	\$6,022,341	35	14.7	34.8	49.5	90,090	14	2	16	17	36	53	69	
25 Thunder Bay Public Library	\$6,881,486	35	7	65	72	1,31,040	7		7	48	65	113	120	
Total	\$740,528,419	\$880	\$1,475	\$5,564	\$7,039	\$12,849,580	\$1,299	\$297	\$1,596	\$2,792	\$3,696	\$6,488	\$8,084	
Average	\$32,196,888	\$35	\$61	\$223	\$282	\$513,983	\$54	\$14	\$67	\$121	\$168	\$282	\$337	
Maximum	\$197,574,975	\$38	\$454	\$1,280	\$1,734	\$3,156,244	\$400	\$76	\$467	\$869	\$867	\$1,736	\$2,203	
Minimum	\$6,022,341	\$35	\$7	\$35	\$50	\$90,090	\$7	\$0	\$7	\$17	\$10	\$53	\$47	
Median	\$17,364,289	\$35	\$33	\$134	\$158	\$297,830	\$27	\$3	\$35	\$61	\$98	\$162	\$190	

D – Materials Expenditure

Library Name	Expense Fiction	Expense Books	Expense E-Books	Expense Periodicals	Expense Audio/Video	Expense Electronic	Expense Other Materials	Other Operating Expenditures	Expense Total Materials	Expense Total Materials	Expense Total Suppliers	Expense Publishers CDN	Expense Wholesalers CDN
1 Toronto Public Library	\$ 4,728,450	\$ 9,365,044	\$ 3,875,028	\$ 1,744,148	\$ 2,630,671	\$ 5,956,450	\$ -	\$ 56,041	\$ 19,696,313	\$ 19,696,313	\$ 19,696,312	\$ 1,035,866	\$ 12,256,698
2 Montréal, Bibliothèque de		\$ 5,356,773	\$ 446,320	\$ 496,755	\$ 623,377	\$ 1,009,904	\$ 97,818	\$ 93,219,161	\$ 7,584,627	\$ 7,584,627			
3 Calgary Public Library													
4 Ottawa Public Library		\$ 3,184,947	\$ 583,004	\$ 341,338	\$ 797,941	\$ 1,518,671	\$ 21,049	\$ 40,796	\$ 5,863,946	\$ 5,607,996	\$ 5,543,102	\$ 161,142	\$ 4,217,797
5 Edmonton Public Library	\$ 1,326,568	\$ 1,825,791	\$ 1,735,267	\$ 217,592	\$ 1,465,530	\$ 2,707,772	\$ 855,086	\$ 855,086	\$ 7,071,771	\$ 7,118,639	\$ 7,080,722		\$ 2,885,594
6 Fraser Valley Regional Library	\$ 1,777,362	\$ 1,604,777	\$ 402,456	\$ 192,275	\$ 1,058,305	\$ 826,423	\$ -	\$ 410,878	\$ 3,681,780	\$ 3,713,795	\$ 3,711,626	\$ 87,804	\$ 2,835,501
7 Vancouver Public Library	\$ 726,248	\$ 1,722,378	\$ 408,996	\$ 267,155	\$ 548,137	\$ 1,326,103	\$ 210,044	\$ 213,573	\$ 4,073,817	\$ 4,803,064	\$ 4,803,065	\$ -	\$ -
8 Brampton Library	\$ 1,278,182	\$ 1,127,915	\$ 246,865	\$ 56,474	\$ 436,085	\$ 808,945	\$ 80,845	\$ 180,915	\$ 2,510,264	\$ 2,479,265	\$ 2,685,740	\$ 57,422	\$ 2,032,096
9 Hamilton Public Library													
10 Surrey Libraries	\$ 1,413,594	\$ 1,403,182	\$ 465,376	\$ 157,489	\$ 425,002	\$ 370,849	\$ 10,616		\$ 2,367,138	\$ 3,044,681	\$ 2,541,509	\$ 82,720	\$ 2,064,448
11 Vancouver Island Regional Library	\$ 800,000	\$ 1,146,054	\$ 316,701	\$ 21,026	\$ 412,653	\$ 603,157	\$ -	\$ 6,247,994	\$ 2,182,890	\$ 2,499,591	\$ 2,499,591	\$ -	\$ 2,098,170
12 London Public Library	\$ 778,067	\$ 963,877	\$ 126,908	\$ 100,872	\$ 317,208	\$ 654,923	\$ -	\$ 57,082	\$ 2,036,880	\$ 2,069,299	\$ 2,055,749	\$ 36,492	\$ 1,553,345
13 Greater Victoria Public Library	\$ 1,244,121	\$ 1,187,214	\$ 202,442	\$ 110,917	\$ 419,922	\$ 785,019	\$ -	\$ 91,076	\$ 2,503,072	\$ 2,503,072	\$ 2,719,192	\$ 50,013	\$ 2,289,435
14 Bibliothèque municipale de Gatineau	\$ 394,710	\$ 929,938	\$ 21,014	\$ 62,723	\$ 93,602	\$ 155,427	\$ -	\$ 174,666	\$ 1,241,690	\$ 1,437,370	\$ 1,259,366	\$ 209,370	\$ -
15 Kitchener Public Library	\$ 229,762	\$ 616,694	\$ 103,663	\$ 164,594	\$ 322,460	\$ 239,731	\$ -		\$ 1,343,479	\$ 1,408,863	\$ 1,429,316	\$ 23,525	\$ 1,194,040
16 Burnaby Public Library	\$ 632,715	\$ 1,149,613	\$ 72,000	\$ 124,620	\$ 217,280	\$ 148,778	\$ 18,346		\$ 1,658,637	\$ 1,619,900	\$ 1,783,474		
17 Windsor Public Library	\$ 152,610	\$ 258,750	\$ 167,000	\$ 38,440	\$ 154,341	\$ 340,900	\$ 61,150	\$ 20,000	\$ 853,581	\$ 914,441			
18 Regina Public Library	\$ 730,589	\$ 1,159,694	\$ 246,463	\$ 123,359	\$ 348,137	\$ 385,432	\$ 10,539	\$ 180,445	\$ 2,027,161	\$ 1,936,581	\$ 1,560,049		\$ 626,235
19 Richmond Hill Public Library	\$ 155,839	\$ 787,293	\$ 223,721	\$ 68,781	\$ 131,613	\$ 477,103	\$ 2,015	\$ 3,392,862	\$ 1,466,805	\$ 1,466,804	\$ 1,466,804	\$ -	\$ 925,442
20 Richmond Public Library	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,346,499	\$ -	\$ -	\$ -
21 Burlington Public Library	\$ 402,200	\$ 469,500	\$ 70,000	\$ 43,840	\$ 235,000	\$ 305,050	\$ 50,000	\$ 1,965,566	\$ 1,103,390	\$ 1,106,500	\$ 1,106,500		\$ 1,012,425
22 Oshawa Public Libraries	\$ 315,280	\$ 453,398	\$ 101,328	\$ 55,173	\$ 127,174	\$ 130,852	\$ 23,873	\$ 91,772	\$ 790,470	\$ 928,399	\$ 928,398	\$ 71,275	\$ 766,241
23 Idea Exchange	\$ 198,538	\$ 288,983	\$ 47,708	\$ 49,141	\$ 90,277	\$ 131,202	\$ 93,652	\$ 6,311,257	\$ 653,255	\$ 631,805	\$ 631,805	\$ 234	\$ 407,525
24 Coquitlam Public Library	\$ 326,090	\$ 374,484	\$ 62,150	\$ 30,931	\$ 66,130	\$ 107,769	\$ -		\$ 579,314	\$ -	\$ -		
25 Thunder Bay Public Library			\$ 11,042	\$ 21,945		\$ 211,672			\$ 233,617				
Total	\$ 17,610,925	\$ 35,376,299	\$ 9,935,452	\$ 4,489,588	\$ 10,920,845	\$ 19,202,132	\$ 1,535,033	\$ 113,509,170	\$ 71,523,897	\$ 73,917,504	\$ 63,502,320	\$ 1,815,863	\$ 37,164,992
Average	\$ 880,546	\$ 1,608,014	\$ 431,976	\$ 195,199	\$ 496,402	\$ 834,875	\$ 85,280	\$ 6,306,065	\$ 3,109,735	\$ 3,519,881	\$ 3,175,116	\$ 121,058	\$ 2,064,722
Maximum	\$ 4,728,450	\$ 9,365,044	\$ 3,875,028	\$ 1,744,148	\$ 2,630,671	\$ 5,956,450	\$ 855,086	\$ 93,219,161	\$ 19,696,313	\$ 19,696,313	\$ 19,696,312	\$ 1,035,866	\$ 12,256,698
Minimum	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 631,805	\$ -	\$ -	\$ -
Median	\$ 679,482	\$ 1,136,985	\$ 202,442	\$ 100,872	\$ 335,299	\$ 385,432	\$ 19,698	\$ 180,680	\$ 2,027,161	\$ 2,069,299	\$ 1,919,611	\$ 50,013	\$ 1,373,693

D – Materials Expenditure								
Library Name	Expense Other Suppliers	Expense Suppliers USA	Expense Suppliers Other	Expense Total Print Materials	Expense Total Other Materials	Children's Materials	Expense PKBK Mass Market	Materials Expenditure
1 Toronto Public Library	\$ 979,512	\$ 5,207,021	\$ 217,215	\$ 11,109,192	\$ 8,587,121	\$ 3,828,706	\$ 641,332	\$ 19,696,313
2 Montréal, Bibliothèque de				\$ 5,853,528	\$ 1,731,099			
3 Calgary Public Library								
4 Ottawa Public Library	\$ 251,048	\$ 913,115		\$ 3,526,285	\$ 2,337,661	\$ 1,437,453	\$ 54,920	\$ 5,607,996
5 Edmonton Public Library	\$ 597,836	\$ 3,362,452	\$ 234,840	\$ 2,043,383	\$ 5,028,388	\$ 1,257,619	\$ 216,497	\$ 7,118,639
6 Fraser Valley Regional Library	\$ 404,877	\$ 383,444	\$ -	\$ 1,797,052	\$ 1,884,728	\$ 453,642	\$ 83,639	\$ 3,713,795
7 Vancouver Public Library	\$ 3,862,917	\$ 913,715	\$ 26,433	\$ 1,989,533	\$ 2,084,284	\$ 760,623	\$ 105,307	\$ 4,803,064
8 Brampton Library	\$ 42,482	\$ 553,740	\$ -	\$ 1,184,389	\$ 1,325,875	\$ 446,572	\$ 108,439	\$ 2,479,265
9 Hamilton Public Library								
10 Surrey Libraries	\$ 902	\$ 393,439	\$ -	\$ 1,560,671	\$ 806,467	\$ 770,767	\$ 87,293	\$ 2,499,788
11 Vancouver Island Regional Library	\$ 204,182	\$ 185,694	\$ 11,545	\$ 1,167,080	\$ 1,015,810	\$ 287,211		\$ 2,499,591
12 London Public Library	\$ 40,421	\$ 425,491		\$ 1,064,749	\$ 972,131	\$ 341,209		\$ 2,069,299
13 Greater Victoria Public Library	\$ 315,443	\$ 64,301	\$ -	\$ 1,298,131	\$ 1,204,941	\$ 569,592	\$ 105,059	\$ 2,594,148
14 Bibliothèque municipale de Gatineau	\$ 1,026,809	\$ 7,365	\$ 15,822	\$ 992,661	\$ 249,029	\$ 362,152	\$ 12,384	\$ 1,231,564
15 Kitchener Public Library		\$ 211,751		\$ 781,288	\$ 562,191	\$ 229,336		\$ 1,408,863
16 Burnaby Public Library	\$ 1,500,000	\$ 281,883	\$ 1,591	\$ 1,274,233	\$ 384,404	\$ 330,964	\$ 157,375	\$ 1,619,900
17 Windsor Public Library				\$ 297,190	\$ 556,391	\$ 66,268		\$ 914,441
18 Regina Public Library	\$ 788,592	\$ 143,535	\$ 1,687	\$ 1,283,053	\$ 744,108	\$ 221,854	\$ 85,218	\$ 1,936,581
19 Richmond Hill Public Library	\$ 229,067	\$ 312,295	\$ -	\$ 856,074	\$ 610,731	\$ 227,576	\$ 59,659	\$ 1,466,804
20 Richmond Public Library	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,346,499
21 Burlington Public Library	\$ 10,730	\$ 83,345		\$ 513,340	\$ 590,050	\$ 138,000		\$ 1,106,500
22 Oshawa Public Libraries	\$ 34,382	\$ 39,000	\$ 17,500	\$ 508,571	\$ 281,899	\$ 114,602	\$ 18,808	\$ 836,262
23 Idea Exchange	\$ 90,277	\$ 115,844	\$ 17,925	\$ 338,124	\$ 315,131	\$ 128,645	\$ 13,274	\$ 631,805
24 Coquitlam Public Library				\$ 405,415	\$ 173,899	\$ 94,673	\$ 12,000	\$ 614,188
25 Thunder Bay Public Library				\$ 21,945	\$ 211,672			
Total	\$ 10,379,477	\$ 13,597,430	\$ 544,558	\$ 39,865,887	\$ 31,658,010	\$ 12,067,464	\$ 1,761,204	\$ 66,195,305
Average	\$ 576,638	\$ 715,654	\$ 36,304	\$ 1,733,299	\$ 1,376,435	\$ 574,641	\$ 110,075	\$ 3,152,157
Maximum	\$ 3,862,917	\$ 5,207,021	\$ 234,840	\$ 11,109,192	\$ 8,587,121	\$ 3,828,706	\$ 641,332	\$ 19,696,313
Minimum	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 614,188
Median	\$ 240,058	\$ 281,883	\$ 1,687	\$ 1,167,080	\$ 744,108	\$ 330,964	\$ 84,429	\$ 1,936,581

E – Electronic Resources										
Library Name	Internet Workstations	Electronic Database (in House)	Electronic Database (Remote)	E-visits	Public Wireless Connection	User Sessions on Library	Use of Electronic Databases	Electronic Database Uses in	Electronic Database Uses	
1 Toronto Public Library	1930	67	51	27712428	4 954 179	5715226	1 536 720		1536720	
2 Montréal Bibliothèque de	642	211		10 470 570	311 889	974 335				
3 Calgary Public Library					61 5423	844293				
4 Ottawa Public Library	639	65	65	13 303 343	574406	760 430	546 138			
5 Edmonton Public Library	462	83	79	10066329		1054140	1648757			
6 Fraser Valley Regional Library	354			3 447 007		285 332				
7 Vancouver Public Library	643	80	71	6444643	835 146	1191120	1 225 362			
8 Brampton Library	321	39	38	3135933	737309	316850	620019	27264	592755	
9 Hamilton Public Library	412			4 114 609	1048972	779 811				
10 Surrey Libraries	241	11	46	2 450 199	294 113	467 822	176 096			
11 Vancouver Island Regional Library	234	4	52	6961834	0		847 500	0	847500	
12 London Public Library	545	4	30	4 066 729	602 016	384 428	266 429			
13 Greater Victoria Public Library	218	1	18	4 197 579	854426	246 787	185 772	1280	105 852	
14 Bibliothèque municipale de Gatineau	90	11	10	3 314 441		133 393	16 237			
15 Kitchener Public Library	130	29	26	1 645 969	713 515	173 003	282 498			
16 Burnaby Public Library	85	37	34	2 629 568	300243	184 892	394 628			
17 Windsor Public Library	148	16	16	1467058	143 995	229615	195 244			
18 Regina Public Library	202	53	52	1 119 207	1245306	243769				
19 Richmond Hill Public Library	93	6	63	1 443 826	1 020 419	155 267	377 602	6523	371079	
20 Richmond Public Library	113	4	15	1 735 529	484 925	178 378	337466	0	0	
21 Burlington Public Library	154	31	30	1 468 319	849 874	172 837	373 450			
22 Oshawa Public Libraries	73	24	23	410 968		106 405	1 666 339			
23 Idea Exchange	59	1	32	770 079	177 237	76 524	1 029 142			
24 Coquitlam Public Library	54	13	13		435 697	69 574	57 133			
25 Thunder Bay Public Library	61	48	47	927 009	122 982	103 148	708 424			
Total	7,903	838	811	113,303,176	16,322,072	14,847,379	12,490,956	35,067	3,453,906	
Average	329	38	39	4,926,225	777,242	618,641	624,548	7,013	575,651	
Maximum	1 930	211	79	27 712 428	4 954 179	5 715 226	1 666 339	27 264	1 536 720	
Minimum	54	1	10	410,968	0	69,574	16,237	0	0	
Median	210	27	34	3,135,933	602,016	245,278	386,115	1,280	481,917	

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Bibliothèque municipale de Gatineau	Lucy-Faris	Quebec	Branch	20104	3217	12524.64	427979	239332	16171	133.03668	21.28825	34.17096	74.39602
Bibliothèque municipale de Gatineau	Jean-Marie-Caron	Quebec	Branch	3,120	1,479	3,067	21,093	14,937		14.26166	6.76058	6.8783	10.09939
Bibliothèque municipale de Gatineau	Bernard-Lonergan	Quebec	Branch	10,141	2,474	6,241	106,615	69,508		43.09418	10.51326	17.08355	28.09539
Bibliothèque municipale de Gatineau	Guy-Sanche	Quebec	Central	36,055	3,217	24,985	553,285	273,581	39509	171.98788	15.34558	22.14493	85.04228
Bibliothèque municipale de Gatineau	Docteur-Jean-Lorrain	Quebec	Branch	3,218	1,452	5,358	63,855	22,481		43.97727	19.84307	11.91663	15.48278
Bibliothèque municipale de Gatineau	Riviera	Quebec	Branch	3,218	1,452	3,960	57,167	24,139		39.37121	17.76476	14.43728	16.62466
Bibliothèque municipale de Gatineau	Aurélien-Doucet	Quebec	Branch	5,356	2,286	3,443	90,531	76,179		39.60236	16.90273	26.29269	33.32415
Bibliothèque municipale de Gatineau	Lucien-Lalonde	Quebec	Branch	19,672	3,217	11,610	324,547	202,006	13531	100.88499	16.49792	27.95399	62.79329
Bibliothèque municipale de Gatineau	Maison-du-Citoyen	Quebec	Branch	14,713	2,866	13,827	54,039	67,116	499	18.8552	3.67287	3.90834	23.418
Bibliothèque municipale de Gatineau	Manise-Morin	Quebec	Branch	2,460	1,095	3,293	18,661	13,910		17.04201	7.58577	5.66763	12.7032
Brampton Public Library	Four Corners	Ontario	Branch	26,728	3,150	38938	622,018	277,749	41,887	197.46603	23.27215	15.97457	88.17429
Brampton Public Library	Chinguacousy	Ontario	Branch	40,430	3,150	43204	577,157	277,919	35,325	183.22444	14.27546	13.35888	88.22825
Brampton Public Library	Cyril Clark	Ontario	Branch	26,144	3,150	25354	756,020	237,741	39537	240.00635	28.91753	29.81857	75.47333
Brampton Library	Gore Meadows	Ontario	Branch	31,474	3,150	32000	622,278	406,528	19,763	197.54857	19.77118	19.44619	129.05651
Brampton Public Library	South Fletcher's	Ontario	Branch	23,294	3,150	12754	558,190	277,478	31,437	177.20317	23.96282	43.76588	88.08825
Brampton Library	Mount Pleasant Village Branch	Ontario	Branch	25,546	2,650	16685	512,703	292,388	29,900	193.47283	20.0698	30.72838	110.33509
Burlington Public Library	Central	Ontario	Branch	132,647	3,396	64000	405,709	331,980	41,838	119.46673	3.05856	6.3392	97.75618
Burlington Public Library	Aldershot	Ontario	Branch	11,951	2,210	7000	112,808	63,226	11,617	51.04434	9.43921	16.11543	28.60905
Burlington Public Library	Kilbride	Ontario	Branch	870	435	800	11,819	2,890	447	27.17011	13.58506	14.77375	6.64368
Burlington Public Library	New Appleby	Ontario	Branch	12,360	2,220	5,600	139,805	69,785	12411	62.97523	11.31108	24.96518	31.43468
Burlington Public Library	Tansley Woods	Ontario	Branch	24,574	3,384	10000	261,459	174,497	19,938	77.2633	10.63966	26.1459	51.56531
Burlington Public Library	Brant Hills	Ontario	Branch	15,742	3,253	6884	129,140	97,919	14,066	39.69874	8.20353	18.75944	30.10114
Burlington Public Library	Alton	Ontario	Branch	21,019	3,251	12400	135,133	343,574	13,388	41.56659	6.42909	10.89782	105.68256
Burnaby Public Library	Metrotown	British Columbia	Central	3,612		61000	1,153,067	735,362	97,099	319.23228	0	18.90274	203.58859
Burnaby Public Library	Cameron	British Columbia	Branch	2,901		5000	452,763	245,161	22,239	156.07135	0	90.5526	84.50913
Burnaby Public Library	Tommy Douglas	British Columbia	Branch	3,329		17300	560,440	378,819	38,983	168.35086	0	32.39538	113.79363
Burnaby Public Library	McGill	British Columbia	Branch	3,329		20000	813,101	434,104	40,882	244.24782	0	40.65505	130.40072
Cambridge Public Library	Queens Square	Ontario	Central	81,645	3,159	34400	353,829	322,607	32,200	112.00665	4.33375	10.28573	102.12314
Cambridge Public Library	Hespeler	Ontario	Branch	13,211	2,751	14000	132,054	123,898	9,050	48.00218	9.99576	9.43243	45.03744
Cambridge Public Library	Preston	Ontario	Branch	95,311	2,751	9775	96,256	138,640	3,650	34.98946	1.00991	9.84716	50.39622
Edmonton Public Library	Abbottsfeld-Penny McKee	Alberta	Branch	21,876	3,178	4669	100,392	168,114	9,309	31.58968	4.58914	21.50182	52.89931
Edmonton Public Library	Calder	Alberta	Branch	20,621	3,178	5320	142,472	143,388	11,066	44.83071	6.90907	26.78045	45.11894
Edmonton Public Library	Capilano	Alberta	Branch	20,639	3,178	9557	179,531	174,349	6,982	56.49182	8.69863	18.78529	54.86123
Edmonton Public Library	Castle Downs	Alberta	Branch	34,089	3,178	12800	374,428	283,802	37,995	117.81875	10.98384	29.25219	89.30208
Edmonton Public Library	Clareview	Alberta	Branch	32,469	3,178	18000	237,142	305,988	31,251	74.61989	7.30364	13.17456	96.2832
Edmonton Public Library	Enterprise Square	Alberta	Branch	53,490	3,622	21000	324,340	617,093	94,132	89.54721	6.06356	15.44476	170.37355
Edmonton Public Library	Highlands	Alberta	Branch	19,765	3,169	13606	115,558	140,794	36,902	36.46513	5.8466	8.49316	44.42853
Edmonton Public Library	Idylwyld	Alberta	Branch	28,974	3,178	12052	343,996	220,836	11,588	108.24292	11.87258	28.54265	69.48899
Edmonton Public Library	Jasper Place	Alberta	Branch	29,211	3,178	15887	379,814	279,922	41,842	119.51353	13.00243	23.90722	88.08118
Edmonton Public Library	Lois Hole	Alberta	Branch	47,848	3,178	25285	600,269	326,307	23,984	188.88263	12.54533	23.74012	102.67684
Edmonton Public Library	Londonderry	Alberta	Branch	41,114	3,178	15,480	248,803	274,405	97,219	78.28918	6.05154	16.07255	86.34519
Edmonton Public Library	epiGO Pilot Sound - McConachie	Alberta	Branch	6,061	2,584	3,000	56,400	68,586	8,359	21.82663	9.3054	18.8	26.54257
Edmonton Public Library	Meadows	Alberta	Branch	30,503	3,178	15,000	258,349	311,965	28,306	81.29295	8.46963	17.22327	98.16394

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour	Ref Questions per Staff	Reference Questions Per Visit
19.10889	6.2493	11.9047	5.02673	0.80437	0.06757
4.87087	2.10953	4.7875	0	0	0
11.13767	4.09903	6.85416	0	0	0
10.94993	11.20765	7.58788	12.28132	1.0958	0.14441
4.19541	2.21625	6.98602	0	0	0
6.0962	2.21625	7.50124	0	0	0
22.12448	2.34296	14.22311	0	0	0
17.39925	6.11501	10.26871	4.20609	0.68783	0.06698
4.85412	5.13364	4.56168	0.17411	0.03392	0.00743
4.22468	2.24658	5.65447	0	0	0
7.13311	8.48508	10.39169	13.29746	1.56716	0.15081
6.43271	12.83492	6.87408	11.21429	0.87373	0.12711
9.37686	8.29968	9.09352	12.55143	1.51228	0.1663
12.704	9.99175	12.91631	6.27397	0.62792	0.04861
21.75615	7.39492	11.91199	9.98	1.34957	0.1133
17.524	9.64	11.44555	11.28302	1.17044	0.10226
5.18719	39.05978	2.50273	12.31979	0.31541	0.12603
9.03229	5.40769	5.29044	5.25656	0.97205	0.18374
3.6125	2	3.32184	1.02759	0.51379	0.15467
12.46161	5.56757	5.64604	5.59054	1.00413	0.17785
17.4497	7.26182	7.10088	5.89184	0.81135	0.11426
14.22414	4.83923	6.22024	4.32401	0.89353	0.14365
27.70758	6.4654	16.34588	4.11812	0.63695	0.03897
12.05511	0	0	26.88234	0	0.13204
49.0322	0	0	7.66598	0	0.09071
21.89705	0	0	11.71012	0	0.10291
21.7052	0	0	12.28056	0	0.09418
9.37811	25.8452	3.95134	10.1931	0.39439	0.09981
8.84986	4.80225	9.3784	3.28971	0.68504	0.07304
14.18312	34.64595	1.45461	1.32679	0.0383	0.02633
36.00643	6.88357	7.68486	2.9292	0.42553	0.05537
26.95263	6.48867	6.95349	3.48206	0.53664	0.07718
18.24307	6.49434	8.44755	0	0	0
22.17203	10.72656	8.32532	0	0	0
16.99933	10.2168	9.424	0	0	0
29.38538	14.76808	11.5366	0	0	0
10.34793	6.23698	7.1234	0	0	0
18.3236	9.11705	7.62187	0	0	0
17.61956	9.19163	9.58276	0	0	0
12.90516	15.05601	6.81966	0	0	0
17.72642	12.93707	6.67425	0	0	0
22.862	2.34559	11.31595	0	0	0
20.79767	9.59817	10.22735	0	0	0

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Edmonton Public Library	Mill Woods	Alberta	Branch	61,097	3,178	26,300	597,719	635,259	42,412	188,08024	9,78312	22,72696	199,8927
Edmonton Public Library	Riverbend	Alberta	Branch	37,947	3,178	9,162	615,581	272,685	61,409	193,70076	16,22213	67,1885	85,80396
Edmonton Public Library	Sprucewood	Alberta	Branch	20,548	3,173	6,260	141,721	129,127	13,678	44,66467	6,89707	22,63914	40,69556
Edmonton Public Library	Strathcona	Alberta	Branch	26,972	3,178	19,723	216,244	194,147	19,852	68,04405	8,01735	10,96405	61,09094
Edmonton Public Library	ep!GO West Henday Promenade	Alberta	Branch	6,061	2,584	0	79,637	57,397	3,182	30,81927	13,13925	0	22,21246
Edmonton Public Library	Whitemud Crossing	Alberta	Branch	71,271	3,178	27,580	970,271	464,726	64,021	305,30868	13,61383	35,18024	146,23222
Edmonton Public Library	Woodcroft	Alberta	Branch	35,199	3,178	10,863	389,705	278,205	27,024	122,62587	11,07148	35,87453	87,54091
Fraser Valley Regional Library	Administrative Centre	British	Central	93,465	2,223	27,000	104,774			47,1318	1,121	3,88052	3,88052
Fraser Valley Regional Library	Abbotsford Community Library	British	Branch	16,167	3,004	11,000	322,086	125,289	10,455	107,21904	19,92243	29,28055	41,70739
Fraser Valley Regional Library	Agassiz Library	British	Branch	4,913	2,024	4,500	85,982	64,000	2,696	42,48123	17,50092	19,10711	31,62055
Fraser Valley Regional Library	Aldergrove Library	British	Branch	8,118	2,863	4,000	136,939	65,700	5,946	47,8306	16,86856	34,23475	22,94796
Fraser Valley Regional Library	Boston Bar Library	British	Branch	1,103	618	1,000	11,880	3,426	3,037	19,2233	10,77063	11,88	5,54369
Fraser Valley Regional Library	Brookwood Library	British	Branch	4,800	2,018	2,000	69,399	43,197	4,986	34,38999	14,45813	34,6995	21,40585
Fraser Valley Regional Library	Chilliwack Library	British	Branch	26,383	3,082	15,500	518,248	239,079	20,470	168,15315	19,64326	33,43535	77,57268
Fraser Valley Regional Library	Clearbrook Library	British	Branch	37,312	3,157	20,000	802,760	329,263	31,427	254,27938	21,51479	40,138	104,29617
Fraser Valley Regional Library	Fort Langley Library	British	Branch	2,478	1,622	900	47,884	32,606	2,622	29,52158	19,32365	53,20444	20,10234
Fraser Valley Regional Library	George Mackie Library	British	Branch	19,544	3,115	11,400	287,762	95,650	16,703	92,37945	14,7238	25,24228	30,70626
Fraser Valley Regional Library	Hope Library	British	Branch	4,227	1,873	3,500	70,701	48,680	2,993	37,74746	16,72605	20,20029	25,99039
Fraser Valley Regional Library	Ladner Pioneer Library	British	Branch	11,826	3,115	12,000	211,314	169,950	1,277	67,83756	17,86859	17,6095	54,55859
Fraser Valley Regional Library	Langley City Library	British	Branch	18,252	3,278	13,218	216,711	196,550	14,259	66,11074	11,87327	16,39514	59,96034
Fraser Valley Regional Library	Maple Ridge Public Library	British	Branch	31,358	3,184	36,910	455,933	355,250	30,557	143,19504	14,53961	12,35256	111,57349
Fraser Valley Regional Library	Mission Library	British	Branch	18,846	3,031	15,000	321,738	174,812	6,736	106,14913	17,07195	21,4492	57,67469
Fraser Valley Regional Library	Mount Lehman Library	British	Branch	1,031	808	495	14,582	4,292	383	18,04703	14,14355	29,45859	5,31188
Fraser Valley Regional Library	Muriel Arnason Library	British	Branch	10,770	3,031	5,705	219,267	90,362	6,950	72,34147	20,35905	38,43418	29,8126
Fraser Valley Regional Library	Murrayville Library	British	Branch	10,303	3,031	8,271	173,498	76,073	3,097	57,24117	16,83956	20,97667	25,09832
Fraser Valley Regional Library	Pitt Meadows Public Library	British	Branch	13,213	2,917	11,400	130,973	76,350	7,236	44,8999	9,91243	11,48886	26,17415
Fraser Valley Regional Library	Sardis Library	British	Branch	14,274	3,082	10,495	361,401	152,900	5,815	117,26184	25,31883	34,43554	49,61064
Fraser Valley Regional Library	Terry Fox Library	British	Branch	20,748	2,925	15,000	363,247	124,075	10,820	124,18701	17,50757	24,21647	42,4188
Fraser Valley Regional Library	Tsawwassen Library	British	Branch	11,688	2,927	7,922	215,398	375,850	11,205	73,59002	18,42899	27,18985	128,40793
Fraser Valley Regional Library	Walnut Grove Library	British	Branch	14,208	3,235	6,000	313,242	221,125	8,737	96,82906	22,04688	52,207	68,35394
Fraser Valley Regional Library	White Rock Library	British	Branch	11,669	2,823	10,053	193,767	118,281	6,741	68,63868	16,60528	19,27454	41,89904
Fraser Valley Regional Library	Yale Library	British	Branch	1,091	534	318	7,029	2,286	2,010	13,16292	6,44271	22,10377	4,2809
Fraser Valley Regional Library	Yarrow Library	British	Branch	3,208	1,327	1,206	38,713	20,617	1,423	29,17332	12,06764	32,10033	15,53655
Kitchener Public Library	Central Library	Ontario	Central	163,721	3,209	110,000	703,093	493,593	36,530	219,10034	4,29446	6,39175	153,81521
Kitchener Public Library	Country Hills	Ontario	Branch	17,293	3,209	14,090	190,725	217,094	6,945	59,4344	11,02903	13,5362	67,6516
Kitchener Public Library	Forest Heights	Ontario	Branch	21,389	3,209	11,000	355,371	206,706	10,661	110,74198	16,61466	32,30645	64,41446
Kitchener Public Library	Grand River Stanley Park	Ontario	Branch	17,553	3,209	13,500	259,647	201,305	6,519	80,91212	14,79217	19,23311	62,73138
Kitchener Public Library	Pioneer Park	Ontario	Branch	11,571	3,209	6,000	176,885	100,158	3,658	55,12153	15,28692	29,48083	31,21159
Oshawa Public Libraries	McLaughlin Branch	Ontario	Central	170,670	3,536	62,000	553,178	497,432	20,124	156,44174	3,24121	8,92223	140,67647
Oshawa Public Libraries	Jess Hann Branch	Ontario	Branch	12,750	2,808	7,500	104,141	71,552	4,368	37,08725	8,16792	13,88547	25,48148
Oshawa Public Libraries	Northview Branch	Ontario	Branch	17,590	2,912	14,500	258,012	150,228	9,776	88,60302	14,66811	17,79393	51,58929
Oshawa Public Libraries	Legends Centre Branch	Ontario	Branch	31,130	3,952	10,000	355,845	437,996	9,984	90,04175	11,43093	35,5845	110,82895
Ottawa Public Library	Alta Vista	Ontario	Branch		2,700	15,198	248,469	186,100	43,950	92,02556	0	16,3488	68,92593
Ottawa Public Library	Beaverbrook	Ontario	Branch		2,900	23,896	452,553	322,400	32,850	156,05276	0	18,93844	111,17241

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour	Ref Questions per Staff	Reference Questions Per Visit
24.15433	19.22498	10.39755	0	0	0
29.76261	11.94053	7.18594	0	0	0
20.62732	6.47589	6.28416	0	0	0
9.84369	8.4871	7.19809	0	0	0
0	2.34559	9.46989	0	0	0
16.85011	22.42637	6.52055	0	0	0
25.61033	11.07583	7.90378	0	0	0
3.88052	42.04453	42.04453	3.46167	3.46167	0
11.38991	5.38182	7.74968	3.48036	0.64669	0.08345
14.22222	2.42737	13.02666	1.33202	0.54875	0.04213
16.425	2.83549	8.09313	2.07684	0.73245	0.0905
3.426	1.78479	3.10607	4.91424	2.7534	0.88646
21.5985	2.37859	8.99938	2.47076	1.03875	0.11542
15.42445	8.56035	9.06186	6.64179	0.77588	0.08562
16.46315	11.81882	8.82459	9.9547	0.84228	0.09545
36.22889	1.52774	13.15819	1.61652	1.05811	0.08041
8.39035	6.27416	4.89409	5.36212	0.85464	0.17463
13.90857	2.25681	11.51644	1.59797	0.70807	0.06148
14.1625	3.79647	14.37088	0.40995	0.10798	0.00751
14.86987	5.56803	10.76868	4.34991	0.78123	0.07255
9.62476	9.84862	11.32885	9.59705	0.97446	0.08602
11.65413	6.21775	9.27581	2.22237	0.35742	0.03853
8.67071	1.27599	4.16295	0.47401	0.37148	0.08924
15.83909	3.55328	8.39016	2.29297	0.64531	0.07691
9.19756	3.39921	7.38358	1.02177	0.30059	0.04071
6.69737	4.52965	5.7784	2.48063	0.54764	0.09477
14.56884	4.63141	10.71178	1.88676	0.40738	0.03803
8.27167	7.09333	5.98009	3.69915	0.5215	0.08721
47.44383	3.99317	32.15691	3.82815	0.95868	0.02981
36.85417	4.39196	15.56341	2.70077	0.61494	0.03951
11.76574	4.13355	10.13634	2.38789	0.57768	0.05699
7.18868	2.04307	2.09533	3.76404	1.84235	0.87927
17.09536	2.41748	6.42675	1.07234	0.44358	0.06902
4.48721	51.01932	3.01484	11.38361	0.22312	0.07401
15.40767	5.38891	12.55387	2.16423	0.40161	0.03199
18.79145	6.66532	9.66413	3.32222	0.49843	0.05158
14.91148	5.46993	11.46841	2.03147	0.37139	0.03238
16.693	3.6058	8.65595	1.13992	0.31614	0.03652
8.0231	48.2664	2.91458	5.69118	0.11791	0.04046
9.54027	4.5406	5.61192	1.55556	0.34259	0.06105
10.36055	6.04052	8.54053	3.35714	0.55577	0.06507
43.7996	7.87702	14.0699	2.52632	0.32072	0.02279
12.24503	0	0	16.27778	0	0.23616
13.4918	0	0	11.32759	0	0.10189

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Ottawa Public Library	Blackburn Hamlet	Ontario	Branch		2,700	7,333	88,553	83,800	14,800	32,79741	0	12,07596	31,03704
Ottawa Public Library	Greenboro	Ontario	Branch	3,150	29,000	310,896	236,000	38,250	98,69714	0	10,72055	74,92063	
Ottawa Public Library	Carlingswood	Ontario	Branch	2,700	19,693	443,764	277,200	49,400	164,35704	0	22,5341	102,66667	
Ottawa Public Library	Carp	Ontario	Branch	2,575	5,733	67,027	26,950	10,800	26,0299	0	11,69144	10,46602	
Ottawa Public Library	Centennial	Ontario	Branch	2,700	9,744	153,630	90,000	20,700	56.9	0	15,76663	33,33333	
Ottawa Public Library	Constance Bay	Ontario	Branch	950	1,100	17,490	9,800	2,150	18,41053	0	15.9	10,31579	
Ottawa Public Library	Cumberland	Ontario	Branch	3,150	24,500	389,788	219,450	23,300	123,74222	0	15,90971	69,66667	
Ottawa Public Library	Elmvale Acres	Ontario	Branch	2,700	7,493	168,603	145,400	31,000	62,44556	0	22,5014	53,85185	
Ottawa Public Library	Emerald Plaza	Ontario	Branch	2,700	10,528	266,441	164,600	22,650	98,68185	0	25,30785	60,96296	
Ottawa Public Library	Fitzroy Harbour	Ontario	Branch	600	673	7,624	1,750	1,000	12,70667	0	11,32838	2,91667	
Ottawa Public Library	Greely	Ontario	Branch	1,250	3,000	48,880	18,250	2,550	39,104	0	16,29333	14.6	
Ottawa Public Library	Hazeldean	Ontario	Branch	2,900	9,713	292,286	136,650	21,550	100,78828	0	30,09225	47,12069	
Ottawa Public Library	Manotick	Ontario	Branch	2,175	4,629	110,795	38,900	10,800	50,94023	0	23,93498	17,88506	
Ottawa Public Library	Metcalfe Village	Ontario	Branch	1,150	1,468	29,913	16,300	3,350	26,0113	0	20,3767	14,17391	
Ottawa Public Library	Nepean Centrepointe	Ontario	Branch	3,150	36,940	435,660	378,600	51,850	138,30476	0	11,79372	120,19048	
Ottawa Public Library	North Gloucester	Ontario	Branch	2,900	14,300	203,182	171,100	31,300	70,06276	0	14,20853	59	
Ottawa Public Library	North Gower	Ontario	Branch	1,600	2,364	34,126	12,250	2,150	21,32875	0	14,4357	7,65625	
Ottawa Public Library	Orléans	Ontario	Branch	2,900	17,182	323,380	231,150	26,650	111,51034	0	18,82086	79,7069	
Ottawa Public Library	Osgoode	Ontario	Branch	1,400	3,412	37,545	19,700	5,650	26,81786	0	11,00381	14,07143	
Ottawa Public Library	Richmond	Ontario	Branch		2,804				26,15353	0	15,85628	15,58824	
Ottawa Public Library	Rideau	Ontario	Branch	2,700	7,277	155,884	165,600	32,900	57,73481	0	21,42146	61,33333	
Ottawa Public Library	Rockcliffe Park	Ontario	Branch	1,850	3,005	75,670	48,400	10,500	40,9027	0	25,18136	26,16216	
Ottawa Public Library	Rosemount	Ontario	Branch	2,700	6,089	243,258	126,500	23,750	90,09556	0	39,9504	46,85185	
Ottawa Public Library	Ruth E Dickinson	Ontario	Branch	2,900	19,000	426,924	300,700	45,550	147,21517	0	22,46968	103,68966	
Ottawa Public Library	Stittsville	Ontario	Branch	2,900	12,700	171,241	76,050	15,900	59,04862	0	13,48354	26,22414	
Ottawa Public Library	Sunnyside	Ontario	Branch	2,700	12,014	296,178	285,250	21,300	109,69556	0	24,65274	105,64815	
Ottawa Public Library	Vanier	Ontario	Branch	2,425	7,308	85,622	37,800	9,850	35,30804	0	11,7162	15,58763	
Ottawa Public Library	Vernon	Ontario	Branch	925	1,366	9,402	3,200	1,050	10,16432	0	6,88287	3,45946	
Regina Public Library	Regina Public Library	Saskatchewan	Central	174,421	3,271	71,414	443,656	482,449	36,566	135,63314	2,54359	6,21245	147,49282
Regina Public Library	Albert	Saskatchewan	Branch	11,214	2,784	5,996	32,404	87,390	10,236	11,63937	2,8896	5,40427	31,39009
Regina Public Library	Connaught	Saskatchewan	Branch	7,285	2,474	4,762	79,564	88,420	3,216	32,16006	10,92162	16,70811	35,73969
Regina Public Library	George Bothwell	Saskatchewan	Branch	20,312	2,979	17,152	373,278	291,497	41,580	125,30312	18,37722	21,76294	97,85062
Regina Public Library	Glen Elm	Saskatchewan	Branch	9,753	2,451	20,736	90,386	113,775	8,136	36,87719	9,26751	4,35889	46,41983
Regina Public Library	Prince of Wales	Saskatchewan	Branch	8,315	2,671	3,799	70,703	67,030	2,412	26,47061	8,50307	18,61095	25,09547
Regina Public Library	Regent Place	Saskatchewan	Branch	12,391	2,800	11,592	227,969	158,030	18,672	81,4175	18,39795	19,66606	56,43929
Regina Public Library	Sherwood Village	Saskatchewan	Branch	16,584	3,025	14,171	320,088	199,081	11,088	105,81421	19,30101	22,58754	65,8119
Regina Public Library	Sunrise	Saskatchewan	Branch	17,230	3,025	13,907	347,918	198,480	23,880	115,01421	20,19257	25,01747	65,61322
Richmond Public Library	Brighouse	British	Central	135,683	3,807	49,352	1,860,177	978,103	67,910	488,62017	13,70973	37,69203	256,92225
Richmond Public Library	Ironwood	British	Branch	12,317	3,686	11,775	268,064	186,671	8,206	72,72491	21,76374	22,76552	50,64324
Richmond Public Library	Steveston	British	Branch	8,935	3,418	3,919	303,627	197,934	10,938	88,83177	33,98176	77,47563	57,9093
Richmond Public Library	Cambie	British	Branch	12,409	3,418	4,712	182,280	106,259	5,154	53,32943	14,68934	38,68421	31,08806
Surrey Public Library	City Centre Library	British	Central	76,735	3,531	76,977	455,653	608,348	97,695	129,04361	5,93801	5,91934	172,28774
Surrey Public Library	Cloverdale	British	Branch	21,651	3,406	10,997	312,301	180,583	26,611	91,69143	14,42432	28,39947	53,01908
Surrey Public Library	Fleetwood	British	Branch	20,444	3,406	13,299	365,875	242,073	48,711	107,42073	17,89645	27,51072	71,07252

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour	Ref Questions per Staff	Reference Questions Per Visit
11.42779	0	0	5.48148	0	0.17661
8.13793	0	0	12.14286	0	0.16208
14.07607	0	0	18.2963	0	0.17821
4.70085	0	0	4.19417	0	0.40074
9.23645	0	0	7.66667	0	0.23
8.90909	0	0	2.26316	0	0.21939
8.95714	0	0	7.39683	0	0.10617
19.40478	0	0	11.48148	0	0.2132
15.6345	0	0	8.38889	0	0.13761
2.6003	0	0	1.66667	0	0.57143
6.08333	0	0	2.04	0	0.13973
14.06877	0	0	7.43103	0	0.1577
8.40354	0	0	4.96552	0	0.27763
11.10354	0	0	2.91304	0	0.20552
10.24905	0	0	16.46032	0	0.13695
11.96503	0	0	10.7931	0	0.18293
5.1819	0	0	1.34375	0	0.17551
13.45303	0	0	9.18966	0	0.11529
5.77374	0	0	4.03571	0	0.2868
9.45078	0	0	3.52941	0	0.22642
22.75663	0	0	12.18519	0	0.19867
16.10649	0	0	5.67568	0	0.21694
20.77517	0	0	8.7963	0	0.18775
15.82632	0	0	15.7069	0	0.15148
5.98819	0	0	5.48276	0	0.20907
23.74313	0	0	7.88889	0	0.07467
5.17241	0	0	4.06186	0	0.26058
2.34261	0	0	1.13514	0	0.32813
6.75566	53.32345	2.766	11.17884	0.20964	0.07579
14.57472	4.02802	7.79294	3.67672	0.91279	0.11713
18.56783	2.94462	12.13727	1.29992	0.44146	0.03637
16.99493	6.8184	14.35097	13.9577	2.04707	0.14264
5.48683	3.97919	11.66564	3.31946	0.8342	0.07151
17.64412	3.11307	8.06133	0.90303	0.29008	0.03598
13.63268	4.42536	12.75361	6.66857	1.5069	0.11815
14.04848	5.48231	12.0044	3.66545	0.6686	0.0557
14.27195	5.69587	11.51944	7.89421	1.38595	0.12031
19.81891	35.6404	7.20874	17.83819	0.5005	0.06943
15.85316	3.34156	15.15556	2.22626	0.66623	0.04396
50.50625	2.6141	22.15266	3.20012	1.22417	0.05526
22.55072	3.63049	8.56306	1.5079	0.41534	0.0485
7.90298	21.7318	7.92791	27.6678	1.27315	0.16059
16.42153	6.35672	8.34063	7.81298	1.22909	0.14736
18.20185	6.00235	11.84078	14.30153	2.38266	0.20122

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Surrey Public Library	Guildford	British	Central	68,154	3,406	31,193	773,865	533,494	77,636	227,2064	11,35465	24,80874	156,63359
Surrey Public Library	Newton	British	Branch	28,391	3,406	14,698	417,145	279,565	44,681	122,47358	14,69286	28,38076	82,08015
Surrey Public Library	Ocean Park	British	Branch	14,793	3,225	6,499	256,023	175,825	17,628	79,38698	17,30704	39,39397	54,51938
Surrey Public Library	Port Kells	British	Branch	3,524	1,277	1,194	27,426	9,022	1,612	21,4769	7,78263	22,96293	7,065
Surrey Public Library	Semiahmoo	British	Branch	24,635	3,406	22,187	497,473	180,583	47,073	146,05784	20,19375	22,4217	53,01908
Surrey Public Library	Strawberry Hill	British	Branch	20,667	3,406	11,201	340,242	275,353	34,112	99,89489	16,46306	30,3756	80,84351
Thunder Bay Public Library	Waverley Resource	Ontario	Central	60,440	2,793	23,300	167,715	130,874	31,650	60,04834	2,7749	7,19807	46,85786
Thunder Bay Public Library	Brodie Resource	Ontario	Branch	40,489	2,755	23,232	164,701	116,071	26,250	59,78258	4,0678	7,0894	42,13103
Thunder Bay Public Library	County Park	Ontario	Branch	12,002	1,867	4,122	80,952	91,264	4,850	43,3594	6,74488	19,63901	48,8827
Thunder Bay Public Library	Mary J. L. Black	Ontario	Branch	16,180	2,087	9,400	104,068	101,773	18,150	49,86488	6,43189	11,07106	48,76521
Toronto Public Library	Toronto Reference Library	Ontario	Central	296,625	3,450	426,535	404,937	1,604,864	179,083	117,37304	1,36515	0,94936	465,17797
Toronto Public Library	Agincourt	Ontario	Branch	64,733	3,450	27,000	621,226	326,233	23,719	180,06551	9,59674	23,00837	94,56029
Toronto Public Library	Albert Campbell	Ontario	Branch	39,550	3,450	26,100	338,066	356,374	35,056	97,99014	8,54781	12,95272	103,29681
Toronto Public Library	Albion	Ontario	Branch	44,205	3,450	29,000	309,631	260,950	56,525	89,74812	7,00443	10,67693	75,63768
Toronto Public Library	Alderwood	Ontario	Branch	10,833	2,525	7,341	158,583	97,083	11,141	62,80515	14,63888	21,60237	38,44871
Toronto Public Library	Amesbury Park	Ontario	Branch	6,825	2,000	6,320	55,198	25,865	2,104	27,599	8,08762	8,73386	12,9325
Toronto Public Library	Annette Street	Ontario	Branch	11,673	2,525	7,806	250,427	126,645	8,757	99,17901	21,45353	32,08135	50,15644
Toronto Public Library	Armour Heights	Ontario	Branch	6,913	2,000	2,988	202,628	73,163	13,906	101,314	29,31115	67,81392	36,5815
Toronto Public Library	Barbara Frum	Ontario	Branch	45,290	3,450	29,417	527,513	248,990	67,443	152,90232	11,64745	17,93225	72,17101
Toronto Public Library	Bayview	Ontario	Branch	12,793	3,450	6,333	455,110	226,109	27,170	131,91594	35,57492	71,86326	65,53884
Toronto Public Library	Beaches	Ontario	Branch	20,580	3,100	8,000	314,024	213,974	7,669	101,29806	15,2587	39,253	69,02387
Toronto Public Library	Bendale	Ontario	Branch	7,035	2,000	8,500	123,592	50,632	4,417	61,796	17,56816	14,54024	25,316
Toronto Public Library	Black Creek	Ontario	Branch	8,033	2,000	5,782	97,368	102,627	14,855	48,684	12,121	16,83985	51,3135
Toronto Public Library	Bloor/Gladstone	Ontario	Branch	37,590	3,450	20,627	388,365	360,508	23,605	112,56957	10,3316	18,82799	104,49507
Toronto Public Library	Brentwood	Ontario	Branch	34,195	3,450	17,500	433,080	267,983	32,319	125,53043	12,66501	24,74743	77,67623
Toronto Public Library	Bridlewood	Ontario	Branch	20,073	3,450	7,690	385,501	429,296	10,505	111,73942	19,20495	50,13017	124,43362
Toronto Public Library	Brookbanks	Ontario	Branch	8,645	2,000	7,933	161,391	73,732	5,103	80,6955	18,66871	20,34426	36,866
Toronto Public Library	Burrows Hall	Ontario	Branch	10,710	2,000	6,500	141,431	84,899	2,041	70,7155	13,20551	21,75862	42,4495
Toronto Public Library	Cedarbrae	Ontario	Branch	53,690	3,450	31,506	430,830	384,227	56,168	124,87826	8,0244	13,67454	111,37014
Toronto Public Library	Centennial	Ontario	Branch	13,493	3,450	6,866	307,111	177,412	39,569	89,01768	22,76076	44,72925	51,42377
Toronto Public Library	City Hall	Ontario	Branch	9,940	2,000	5,074	299,464	195,475	14,043	149,732	30,12716	59,01931	97,7375
Toronto Public Library	Cliffcrest	Ontario	Branch	8,383	2,000	4,859	142,382	65,757	2,879	71,191	16,98461	29,30274	32,8785
Toronto Public Library	College/Shaw	Ontario	Branch	12,180	2,525	7,664	189,415	103,458	6,443	75,01584	15,55131	24,7149	40,97347
Toronto Public Library	Danforth/Coxwell	Ontario	Branch	16,985	3,100	9,617	277,410	175,012	9,092	89,4871	16,33265	28,84579	56,45548
Toronto Public Library	Davenport	Ontario	Branch	6,300	2,000	3,604	119,636	34,954	3,803	59,818	18,98984	33,19534	17,477
Toronto Public Library	Dawes Road	Ontario	Branch	13,878	2,525	6,740	186,973	96,392	15,671	74,04871	13,47262	27,7408	38,17505
Toronto Public Library	Deer Park	Ontario	Branch	23,450	3,100	16,558	395,781	281,482	36,105	127,67129	16,87765	23,90271	90,80065
Toronto Public Library	Don Mills	Ontario	Branch	43,575	3,450	21,563	565,703	257,738	34,242	163,97188	12,98228	26,23489	74,70667
Toronto Public Library	Downsview	Ontario	Branch	29,523	3,275	20,016	201,514	230,231	23,320	61,53099	6,82566	10,06765	70,29954
Toronto Public Library	Dufferin/St. Clair	Ontario	Branch	12,443	2,525	11,208	149,156	103,822	7,380	59,07168	11,98714	13,30799	41,11762
Toronto Public Library	Eatonville	Ontario	Branch	24,483	3,275	12,203	501,624	238,477	38,194	153,16763	20,48867	41,10661	72,8174
Toronto Public Library	Eglinton Square	Ontario	Branch	15,400	3,100	10,000	123,786	131,313	7,065	39,93097	8,03805	12,3786	42,35903
Toronto Public Library	Elmbrook Park	Ontario	Branch	8,925	2,000	3,600	128,037	48,985	3,805	64,0185	14,34588	35,56583	24,4925
Toronto Public Library	Evelyn Gregory	Ontario	Branch	10,675	2,525	6,200	67,336	48,477	11,092	26,66772	6,30782	10,86065	19,19881

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour	Ref Questions per Staff	Reference Questions Per Visit
17.10287	20.00998	7.82777	22.79389	1.13913	0.14552
19.02041	8.33558	9.84696	13.11832	1.57377	0.15982
27.054	4.58698	11.88569	5.46605	1.19164	0.10026
7.55384	2.75959	2.56016	1.26233	0.45743	0.17867
8.13909	7.23282	7.33034	13.82061	1.91082	0.26067
24.58254	6.06782	13.32332	10.01527	1.65055	0.12388
5.61691	21.63981	2.16535	11.3319	0.52366	0.24184
4.99617	14.69655	2.86673	9.52813	0.64832	0.22615
22.14071	6.42849	7.60407	2.59775	0.4041	0.05314
10.82691	7.75276	6.29005	8.69669	1.12176	0.17834
3.76256	85.97826	5.41041	51.90812	0.60374	0.11159
12.0827	18.76319	5.03967	6.87507	0.36641	0.07271
13.65418	11.46377	9.01072	10.16116	0.88637	0.09837
8.99828	12.81304	5.90318	16.38406	1.2787	0.21661
13.22477	4.2903	8.96178	4.41228	1.02843	0.11476
4.09256	3.4125	3.78974	1.052	0.30828	0.08135
16.22406	4.62297	10.8494	3.46812	0.75019	0.06915
24.48561	3.4565	10.58339	6.953	2.01157	0.19007
8.46415	13.12754	5.49768	19.5487	1.48914	0.27087
35.7033	3.70812	17.67443	7.87536	2.12382	0.12016
26.74675	6.63871	10.39718	2.47387	0.37264	0.03584
5.95671	3.5175	7.19716	2.2085	0.62786	0.08724
17.74939	4.0165	12.77568	7.4275	1.84925	0.14475
17.47748	10.89565	9.59053	6.84203	0.62796	0.06548
15.31331	9.91159	7.83691	9.36783	0.94514	0.1206
55.82523	5.81826	21.38674	3.04493	0.52334	0.02447
9.29434	4.3225	8.52886	2.5515	0.59028	0.06921
13.06138	5.355	7.92708	1.0205	0.19057	0.02404
12.19536	15.56232	7.1564	16.28058	1.04615	0.14618
25.83921	3.91101	13.14845	11.46928	2.93256	0.22303
38.52483	4.97	19.66549	7.0215	1.41278	0.07184
13.53303	4.1915	7.84409	1.4395	0.34343	0.04378
13.49922	4.82376	8.49409	2.55168	0.52898	0.06228
18.19819	5.47903	10.30392	2.9329	0.5353	0.05195
9.69867	3.15	5.54825	1.9015	0.60365	0.1088
14.30148	5.49624	6.94567	6.20634	1.1292	0.16258
16.99976	7.56452	12.0035	11.64677	1.53966	0.12827
11.95279	12.63043	5.91481	9.92522	0.78582	0.13286
11.50235	9.01466	7.79836	7.12061	0.78989	0.10129
9.2632	4.92792	8.34381	2.92277	0.5931	0.07108
19.54249	7.47573	9.74051	11.66229	1.56002	0.16016
13.1313	4.96774	8.52682	2.27903	0.45877	0.0538
13.60694	4.4625	5.48852	1.9025	0.42633	0.07768
7.81887	4.22772	4.54117	4.39287	1.03906	0.22881

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Toronto Public Library	Fairview	Ontario	Branch	67,935	3,450	69,458	728,426	566,666	40,128	211,13797	10,7224	10,48729	164,25101
Toronto Public Library	Flemingdon Park	Ontario	Branch	10,133	2,175	7,250	114,744	156,265	17,805	52,75586	11,32379	15,82676	71,84598
Toronto Public Library	Forest Hill	Ontario	Branch	14,368	3,100	10,399	189,387	117,222	8,091	61,09258	13,18117	18,21204	37,81355
Toronto Public Library	Fort York	Ontario	Branch	19,250	3,275	16,008	221,413	169,371	24,380	67,60702	11,50197	13,8314	51,71634
Toronto Public Library	Gerrard/Ashdale	Ontario	Branch	15,365	2,525	6,504	177,571	104,259	12,781	70,32515	11,55685	27,30181	41,29069
Toronto Public Library	Goldhawk Park	Ontario	Branch	15,628	3,275	8000	226,852	175,028	3,179	69,26779	14,51574	28,3565	53,44366
Toronto Public Library	Guildwood	Ontario	Branch	7,000	2,000	3010	114,626	62,890	2,855	57,313	16,37514	38,08173	31,445
Toronto Public Library	High Park	Ontario	Branch	17,728	3,100	8850	317,578	203,854	11,368	102,44452	17,91392	35,88452	65,75935
Toronto Public Library	Highland Creek	Ontario	Branch	9,573	2,000	7000	155,735	60,785	6,392	77,8675	16,26815	22,24786	30,3925
Toronto Public Library	Hillcrest	Ontario	Branch	11,428	2,000	7,473	309,418	116,053	11,193	154,709	27,07543	41,40479	58,0265
Toronto Public Library	Humber Bay	Ontario	Branch	6,948	2,000	2,400	167,341	46,188	7,193	83,6705	24,08477	69,72542	23,094
Toronto Public Library	Humber Summit	Ontario	Branch	6,615	2,000	9,040	36,120	24,575	3,303	18,06	5,46032	3,99558	12,2875
Toronto Public Library	Humberwood	Ontario	Branch	7,928	2,000	5748	62,989	120,153	10,343	31,4945	7,94513	10,95842	60,0765
Toronto Public Library	Jane/Dundas	Ontario	Branch	20,370	3,100	11,955	295,469	163,511	12,192	95,31258	14,50511	24,7151	52,74548
Toronto Public Library	Jane/Sheppard	Ontario	Branch	9,555	2,525	7,000	85,026	87,221	17,466	33,67366	8,89859	12,14657	34,54297
Toronto Public Library	Jones	Ontario	Branch	10,885	2,525	3,636	167,736	81,100	3,818	66,4301	15,40983	46,13201	32,11881
Toronto Public Library	Kennedy/Eglinton	Ontario	Branch	9,625	2,000	6,713	155,073	92,895	14,542	77,5365	16,11148	23,1004	46,4475
Toronto Public Library	Leaside	Ontario	Branch	16,608	3,100	12,000	348,572	157,550	15,718	112,44258	20,9882	29,04767	50,82258
Toronto Public Library	Lillian H. Smith	Ontario	Branch	35,875	3,450	38,935	352,547	319,555	18,193	102,18754	9,82709	9,05476	92,62464
Toronto Public Library	Locke	Ontario	Branch	15,558	3,450	11,647	352,148	215,365	22,692	102,07188	22,63453	30,23508	62,42464
Toronto Public Library	Long Branch	Ontario	Branch	9,905	2,000	6,418	128,538	50,700	4,945	64,269	12,97708	20,02773	25,35
Toronto Public Library	Main Street	Ontario	Branch	16,783	3,100	8,664	248,530	120,433	6,705	80,17097	14,80844	28,68536	38,84935
Toronto Public Library	Malvern	Ontario	Branch	45,535	3,450	25,834	334,069	331,665	35,666	96,83159	7,33653	12,93137	96,13478
Toronto Public Library	Maria A. Shchuka	Ontario	Branch	33,005	3,450	25,475	211,188	234,462	27,591	61,21391	6,39867	8,29001	67,96
Toronto Public Library	Maryvale	Ontario	Branch	12,163	2,525	4,998	187,741	157,983	14,341	74,35287	15,43542	37,56323	62,56752
Toronto Public Library	McGregor Park	Ontario	Branch	9,625	2,175	7,793	176,865	127,230	8,654	81,31724	18,37558	22,69537	58,49655
Toronto Public Library	Mimico Centennial	Ontario	Branch	9,048	2,000	17,469	178,966	92,721	11,404	89,483	19,77962	10,24478	46,3605
Toronto Public Library	Morningside	Ontario	Branch	12,880	3,100	7,000	161,130	100,674	15,293	51,97742	12,51009	23,01857	32,47548
Toronto Public Library	Mount Dennis	Ontario	Branch	13,615	2,700	11,350	108,609	88,386	6,779	40,22556	7,97716	9,56907	32,73556
Toronto Public Library	Mount Pleasant	Ontario	Branch	6,528	2,000	5,829	155,354	59,793	8,992	77,677	23,7981	26,65191	29,8965
Toronto Public Library	New Toronto	Ontario	Branch	8,365	2,175	9,925	125,383	59,211	10,816	57,64736	14,989	12,63305	27,22345
Toronto Public Library	North York Central Library	Ontario	Branch	159,723	3,275	168,022	597,896	342,972	7,280	182,56366	3,74333	3,55844	104,72427
Toronto Public Library	Northern District	Ontario	Branch	40,285	3,450	48,645	456,927	391,543	35,280	132,44261	11,34236	9,39309	113,49072
Toronto Public Library	Oakwood Village Library and Arts	Ontario	Branch	14,700	2,525	17,270	117,577	94,240	8,381	46,56515	7,99844	6,80816	37,32277
Toronto Public Library	Palmerston	Ontario	Branch	13,265	2,525	8,493	194,152	112,115	6,506	76,89188	14,63641	22,86024	44,40198
Toronto Public Library	Pape/Danforth	Ontario	Branch	23,485	3,450	8,175	386,965	233,308	10,443	112,16377	16,47711	47,33517	67,62551
Toronto Public Library	Parkdale	Ontario	Branch	23,975	3,450	24,083	357,701	337,974	28,154	103,68145	14,91975	14,85284	97,96348
Toronto Public Library	Parliament Street	Ontario	Branch	22,645	3,450	14,634	203,705	227,666	11,816	59,04493	8,99558	13,91998	65,99014
Toronto Public Library	Perth/Dupont	Ontario	Branch	6,125	2,000	3,627	92,619	53,451	7,243	46,3095	15,12147	25,53598	26,7255
Toronto Public Library	Pleasant View	Ontario	Branch	7,788	2,000	7,000	190,453	79,549	7,366	95,2265	24,45467	27,20757	39,7745
Toronto Public Library	Port Union	Ontario	Branch	10,903	2,525	5,000	203,226	86,237	4,866	80,48554	18,63946	40,6452	34,15327
Toronto Public Library	Queen/Saulter	Ontario	Branch	6,230	2,000	2,957	113,269	71,094	5,602	56,6345	18,18122	38,30538	35,547
Toronto Public Library	Rexdale	Ontario	Branch	7,088	2,000	5,088	79,110	50,646	13,980	39,555	11,16112	15,54835	25,323
Toronto Public Library	Richview	Ontario	Branch	46,480	3,450	47,252	539,487	252,083	40,537	156,37304	11,60686	11,41723	73,06754

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour	Ref Questions per Staff	Reference Questions Per Visit
8.1584	19.6913	8.3413	11.6313	0.59068	0.07081
21.55379	4.65885	15.4214	8.18621	1.75713	0.11394
11.27243	4.63484	8.15855	2.61	0.56313	0.06902
10.5804	5.87786	8.79849	7.44427	1.26649	0.14394
16.02998	6.08515	6.78549	5.06178	0.83183	0.12259
21.8785	4.77191	11.19964	0.97069	0.20342	0.01816
20.89369	3.5	8.98429	1.4275	0.40786	0.0454
23.03435	5.71871	11.49898	3.6671	0.64125	0.05577
8.68357	4.7865	6.34963	3.196	0.66771	0.10516
15.52964	5.714	10.15515	5.5965	0.97944	0.09645
19.245	3.474	6.64767	3.5965	1.03526	0.15573
2.71847	3.3075	3.71504	1.6515	0.49932	0.1344
20.90344	3.964	15.15552	5.1715	1.30462	0.08608
13.67721	6.57097	8.02705	3.9329	0.59853	0.07456
12.46014	3.78416	9.12831	6.91723	1.82794	0.20025
22.30473	4.31089	7.45062	1.51208	0.35076	0.04708
13.83808	4.8125	9.65143	7.271	1.51086	0.15654
13.12917	5.35742	9.48639	5.07032	0.94641	0.09977
8.2074	10.39855	8.90746	5.27333	0.50712	0.05693
18.49103	4.50957	13.84272	6.57739	1.45854	0.10537
7.89966	4.9525	5.11863	2.4725	0.49924	0.09753
13.90039	5.41387	7.17589	2.1629	0.39951	0.05567
12.83831	13.19855	7.28374	10.33797	0.78327	0.10754
9.20361	9.56667	7.10383	7.99739	0.83596	0.11768
31.60924	4.81703	12.98882	5.6796	1.17907	0.09078
16.32619	4.42529	13.2187	3.97885	0.89912	0.06802
5.30775	4.524	10.24768	5.702	1.26039	0.12299
14.382	4.15484	7.8163	4.93323	1.18734	0.15191
7.78731	5.04259	6.49181	2.51074	0.49791	0.0767
10.25785	3.264	9.15947	4.496	1.37745	0.15039
5.96584	3.84598	7.07842	4.97287	1.29301	0.18267
2.04123	48.77038	2.14729	2.2229	0.04558	0.02123
8.04899	11.67681	9.71932	10.22609	0.87576	0.09011
5.45686	5.82178	6.41088	3.31921	0.57014	0.08893
13.20087	5.25347	8.45194	2.57663	0.49046	0.05803
28.5392	6.80725	9.93434	3.02696	0.44467	0.04476
14.03372	6.94928	14.09693	8.16058	1.17431	0.0833
15.55733	6.56377	10.0537	3.42493	0.52179	0.0519
14.73697	3.0625	8.72669	3.6215	1.18253	0.13551
11.36414	3.894	10.2143	3.683	0.94581	0.0926
17.2474	4.31802	7.90947	1.92713	0.4463	0.05643
24.04261	3.115	11.41156	2.801	0.8992	0.0788
9.95401	3.544	7.14532	6.99	1.97235	0.27603
5.33486	13.47246	5.42347	11.74986	0.87214	0.16081

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Toronto Public Library	Riverdale	Ontario	Branch	23,835	3,100	9,658	238,778	194,268	10,993	77,025	10,017	24,723	62,667
Toronto Public Library	Runnymede	Ontario	Branch	27,388	3,275	12,034	281,048	151,817	18,566	85,816	10,261	23,354	46,356
Toronto Public Library	S. Walter Stewart	Ontario	Branch	32,830	3,450	25,847	407,819	262,097	35,857	118,208	12,422	15,778	75,970
Toronto Public Library	Sanderson	Ontario	Branch	19,635	3,100	12,702	193,422	228,745	8,029	62,394	9,850	15,227	73,788
Toronto Public Library	Scarborough Civic Centre	Ontario	Branch	17,500	3,275	14,500	179,314	193,914	8,440	54,752	10,246	12,366	59,210
Toronto Public Library	Spadina Road	Ontario	Branch	9,660	2,000	3,952	176,028	85,114	9,592	88,014	18,222	44,541	42,557
Toronto Public Library	St. Clair/Silverthorn	Ontario	Branch	6,003	2,000	4,587	50,583	24,915	5,128	25,291	8,426	11,027	12,457
Toronto Public Library	St. James Town	Ontario	Branch	12,985	2,000	7,800	223,251	169,242	15,506	111,625	17,192	28,621	84,621
Toronto Public Library	St. Lawrence	Ontario	Branch	9,643	2,525	4,833	215,415	118,778	3,968	85,312	22,339	44,571	47,040
Toronto Public Library	Steeles	Ontario	Branch	15,978	3,275	5,009	238,620	156,659	2,030	72,861	14,934	47,638	47,834
Toronto Public Library	Swansea Memorial	Ontario	Branch	0	1,400	1,127	68,141	38,627	4,704	48,672	0	60,462	27,590
Toronto Public Library	Taylor Memorial	Ontario	Branch	6,825	2,000	5,000	94,731	35,466	3,110	47,365	13,88	18,946	17,733
Toronto Public Library	Thorncliffe	Ontario	Branch	19,390	3,275	11,034	168,175	197,227	20,519	51,351	8,673	15,241	60,221
Toronto Public Library	Todmorden Room	Ontario	Branch	1,750	1,400	554	51,952	28,939	1,891	37,108	29,686	93,776	20,670
Toronto Public Library	Northern Elms	Ontario	Branch	6,440	2,000	3,936	76,862	34,143	7,269	38,431	11,935	19,527	17,071
Toronto Public Library	Victoria Village	Ontario	Branch	6,388	2,000	5,383	99,426	43,446	2,116	49,713	15,564	18,470	21,723
Toronto Public Library	Weston	Ontario	Branch	16,240	2,525	11,944	128,443	92,943	11,992	50,868	7,909	10,753	36,809
Toronto Public Library	Woodside Square	Ontario	Branch	24,290	3,100	9,792	340,490	402,862	10,328	109,835	14,017	34,772	129,955
Toronto Public Library	Woodview Park	Ontario	Branch	6,108	2,000	6,658	67,938	58,297	7,629	33,969	11,122	10,203	29,148
Toronto Public Library	Wychwood	Ontario	Branch	15,785	3,100	6,381	232,975	133,540	10,241	75,153	14,752	36,510	43,077
Toronto Public Library	York Woods	Ontario	Branch	41,160	3,450	42,176	199,765	200,531	43,020	57,902	4,853	4,736	58,124
Toronto Public Library	Yorkville	Ontario	Branch	16,205	3,100	9,053	286,724	152,520	14,268	92,491	17,693	31,671	49,2
Toronto Public Library	Bookmobiles	Ontario		7,998	2,063		65,161	16,034	2,977	31,585	8,147	0	7,772
Vancouver Island Regional Library	Central Services	British		0	0	20,225	5,384	0	0	0	0	0,266	0
Vancouver Island Regional Library	Bella Coola	British	Branch	2,198	1,100	1,700	27,310	14,366	2,980	24,827	12,424	16,064	13,06
Vancouver Island Regional Library	Books By Mail	British	Branch	0	0	0	21,131	0	0	0	0	0	0
Vancouver Island Regional Library	Bowser	British	Branch	1,413	1,022	1,350	15,549	13,173	874	15,214	11,004	11,517	12,889
Vancouver Island Regional Library	Campbell River	British	Branch	18,785	2,896	9,683	221,568	177,814	16,368	76,508	11,794	22,882	61,399
Vancouver Island Regional Library	Chemainus	British	Branch	2,911	1,863	1,220	40,069	29,921	3,173	21,507	13,764	32,843	16,060
Vancouver Island Regional Library	Comox	British	Branch	9,272	2,579	5,350	154,723	89,371	4,586	59,993	16,687	28,920	34,653
Vancouver Island Regional Library	Cortes Island	British	Branch	1,255	1,022	1,359	17,704	5,221	843	17,322	14,106	13,027	5,108
Vancouver Island Regional Library	Courtenay	British	Branch	21,603	2,896	12,521	310,655	219,793	19,556	107,270	14,380	24,810	75,895
Vancouver Island Regional Library	Cowichan	British	Branch	20,480	2,896	12,800	339,792	257,217	9,483	117,331	16,591	26,546	88,818
Vancouver Island Regional Library	Cowichan Lake	British	Branch	6,209	2,257	3,520	64,963	41,433	7,216	28,782	10,462	18,455	18,357
Vancouver Island Regional Library	Cumberland	British	Branch	3,745	1,792	3,079	36,897	26,688	4,891	20,589	9,852	11,983	14,892
Vancouver Island Regional Library	Gabriola Island	British	Branch	8,080	2,102	3,155	94,124	79,000	6,057	44,778	11,649	29,833	37,583
Vancouver Island Regional Library	Gold River	British	Branch	1,694	1,048	1,535	18,948	10,329	3,298	18,080	11,185	12,343	9,855
Vancouver Island Regional Library	Hornby Island	British	Branch	1,562	1,330	831	34,235		958	25,740	21,917	41,197	0
Vancouver Island Regional Library	Ladysmith	British	Branch	8,872	2,579	4,310	118,190	96,804	7,487	45,827	13,321	27,422	37,535
Vancouver Island Regional Library	Masset	British	Branch	2,479	1,022	1,580	28,630	18,005	1,726	28,013	11,549	18,120	17,617
Vancouver Island Regional Library	Nanaimo Harbourfront	British	Branch	27,596	2,896	25,000	213,803	215,125	44,475	73,827	7,747	8,552	74,283
Vancouver Island Regional Library	Nanaimo North	British	Branch	21,967	2,896	29,000	376,745	207,981	21,124	130,091	17,150	12,991	71,816
Vancouver Island Regional Library	Nanaimo Wellington	British	Branch	15,060	2,717	4,300	147,272	117,773	5,632	54,203	9,779	34,249	43,346
Vancouver Island Regional Library	Parksville	British	Branch	14,337	2,896	6,269	232,067	191,448	7,781	80,133	16,186	37,018	66,107

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour	Ref Questions per Staff	Reference Questions Per Visit
20.11472	7.68871	8.15053	3.54613	0.46121	0.05659
12.61567	8.36275	5.54319	5.66901	0.67789	0.12229
10.14033	9.51594	7.98346	10.39333	1.0922	0.13681
18.00858	6.33387	11.64986	2.59	0.40891	0.0351
13.37338	5.34351	11.0808	2.5771	0.48229	0.04352
21.53694	4.83	8.81097	4.796	0.99296	0.1127
5.43165	3.0015	4.15042	2.564	0.85424	0.20582
21.69769	6.4925	13.03365	7.753	1.19415	0.09162
24.57645	3.81901	12.31754	1.57149	0.41149	0.03341
31.2755	4.87878	9.80467	0.61985	0.12705	0.01296
34.27418	0	0	3.36	0	0.12178
7.0932	3.4125	5.19648	1.555	0.45568	0.08769
17.87448	5.92061	10.17158	6.26534	1.05823	0.10404
52.23646	1.25	16.53657	1.35071	1.08057	0.06534
8.67454	3.22	5.30171	3.6345	1.12873	0.2129
8.07096	3.194	6.80119	1.058	0.33125	0.0487
7.78156	6.43168	5.72309	4.74931	0.73842	0.12903
41.14195	7.83548	16.58551	3.33161	0.4252	0.02564
8.75593	3.054	9.54437	3.8145	1.24902	0.13086
20.92775	5.09194	8.45993	3.30355	0.64878	0.07669
4.75462	11.93043	4.87199	12.46957	1.04519	0.21453
16.84745	5.22742	9.41191	4.60258	0.88047	0.09355
0	3.87688	2.00475	1.44304	0.37222	0.18567
0	0	0	0	0	0
8.45059	1.99818	6.53594	2.70909	1.35578	0.20743
0	0	0	0	0	0
9.75778	1.38258	9.32272	0.85519	0.61854	0.06635
18.36352	6.48653	9.46574	5.65193	0.87133	0.09205
24.52541	1.56253	10.2786	1.70317	1.09	0.10605
16.70486	3.59519	9.63881	1.77821	0.49461	0.05131
3.8418	1.22798	4.16016	0.82485	0.67171	0.16146
17.55395	7.4596	10.17419	6.75276	0.90524	0.08897
20.09508	7.07182	12.55942	3.27452	0.46304	0.03687
11.77074	2.751	6.67306	3.19716	1.16218	0.17416
8.66775	2.08984	7.1263	2.72935	1.30601	0.18327
25.03962	3.84396	9.77723	2.88154	0.74963	0.07667
6.72899	1.61641	6.0974	3.14695	1.94687	0.3193
0	1.17444	0	0.7203	0.61332	0
22.46032	3.44009	10.91118	2.90306	0.84389	0.07734
11.39557	2.42564	7.26301	1.68885	0.69625	0.09586
8.605	9.52901	7.79551	15.35739	1.61165	0.20674
7.17176	7.58529	9.46788	7.2942	0.96162	0.10157
27.38907	5.54288	7.82025	2.07287	0.37397	0.04782
30.53884	4.95062	13.35342	2.68681	0.54272	0.04064

F – Branch-Level Data

Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open
Vancouver Island Regional Library	Port Alberni	British	Branch	12,573	2,717	7,500	125,293	102,108	3,719	46,11446	9,96524	16,70573	37,58116
Vancouver Island Regional Library	Port Alice	British	Branch	1,234	1,022	1,219	7,801	7,220	781	7,63307	6,32172	6,39951	7,06458
Vancouver Island Regional Library	Port Clements	British	Branch	1,284	1,075	1,000	22,091	14,393	709	20,54977	17,20483	22,091	13,38884
Vancouver Island Regional Library	Port Hardy	British	Branch	3,534	1,485	2,700	45,935	87,467	2,134	30,93266	12,99802	17,01296	58,90034
Vancouver Island Regional Library	Port McNeill	British	Branch	1,819	1,180	1,536	23,951	14,595	4,509	20,29746	13,16712	15,5931	12,36864
Vancouver Island Regional Library	Port Renfrew	British	Branch	1,217	975	717	10,666	6,083	586	10,93949	8,76417	14,87587	6,23897
Vancouver Island Regional Library	Quadra Island	British	Branch	4,375	1,792	3,207	93,229	40,335	1,984	52,02511	21,30949	29,07047	22,50837
Vancouver Island Regional Library	Qualicum Beach	British	Branch	12,495	2,717	6,842	173,011	114,442	11,875	63,67722	13,84642	25,28661	42,12072
Vancouver Island Regional Library	Queen Charlotte City	British	Branch	4,362	1,148	1,200	38,695	30,625	2,689	33,70645	8,87093	32,24583	26,67683
Vancouver Island Regional Library	Sandspit	British	Branch	1,154	1,026	600	10,826	9,678	1,058	10,55166	9,38128	18,04333	9,43275
Vancouver Island Regional Library	Sayward	British	Branch	930	1,026	600	6,760	1,133	118	6,58869	7,26882	11,26667	1,10429
Vancouver Island Regional Library	Sidney/North Saanich	British	Branch	15,614	2,896	5,671	194,427	128,235	6,555	67,1364	12,45209	34,28443	44,28004
Vancouver Island Regional Library	Sointula	British	Branch	1,468	1,026	882	22,789	26,190	1,215	22,2115	15,52384	25,83787	25,52632
Vancouver Island Regional Library	Sooke	British	Branch	6,181	2,285	3,696	105,670	83,324	8,807	46,24508	17,09594	28,59037	36,46565
Vancouver Island Regional Library	South Cowichan	British	Branch	8,994	2,426	3,300	109,110	74,387	5,031	44,97527	12,13142	33,06364	30,66241
Vancouver Island Regional Library	Tahsis	British	Branch	1,198	1,026	900	5,979	4,900	435	5,82749	4,99082	6,64333	4,77583
Vancouver Island Regional Library	Tofino	British	Branch	1,567	1,022	1,000	20,468	19,064	283	20,0274	13,0619	20,468	18,65362
Vancouver Island Regional Library	Ucluelet	British	Branch	1,819	1,022	1,269	24,049	17,405	367	23,53131	13,221	18,95114	17,03033
Vancouver Island Regional Library	Union Bay	British	Branch	1,004	812	294	9,732		205	11,98522	9,69323	33,10204	0
Vancouver Island Regional Library	Virtual	British	Branch			0	1,511,482	4,511,452	0	0	0	0	0
Vancouver Island Regional Library	Woss	British	Branch	1,280	1,022	450	2,988	6,364	225	2,92368	2,33438	6,64	6,22701
Vancouver Public Library	Central Library	British	Branch			0							
Vancouver Public Library	Britannia	British	Branch	17,278	3,226	9,694.76	267,310	263,971	11,320	82,86113	15,47112	27,57263	81,8261
Vancouver Public Library	Carnegie	British	Branch	14,276	4,354	1,937	4,354	404,851	65,288	1	0,30499	2,24804	92,98369
Vancouver Public Library	Champlain Heights	British	Branch	17,023	2,564	8,350	303,836	182,666	19,350	118,50078	17,84856	36,38859	71,24259
Vancouver Public Library	Collingwood	British	Branch	10,668	2,311	5,197	108,593	77,770	8,284	46,98961	10,17932	20,895	33,6521
Vancouver Public Library	Dunbar	British	Branch	14,033	2,453	5,434	249,323	145,683	9,909	101,64003	17,76691	45,88373	59,38973
Vancouver Public Library	Firehall	British	Branch	13,408	2,453	6,628	238,491	154,660	13,173	97,22422	17,78722	35,98148	63,04933
Vancouver Public Library	Fraserview	British	Branch	12,135	255	8,070	165,592	132,908	8,107	649,38039	13,64582	20,51945	521,20784
Vancouver Public Library	Hastings	British	Branch	16,095	2,565	8,845	258,637	163,484	12,961	100,83314	16,0694	29,24197	63,73645
Vancouver Public Library	Joe Fortes	British	Branch	18,812	3,013	4,713	361,965	306,157	38,548	120,13442	19,24118	76,80336	101,61201
Vancouver Public Library	Kensington	British	Branch	14,034	2,554	7,273.76	249,029	162,991	17,402	97,50548	17,74469	34,23663	63,81793
Vancouver Public Library	Kerrisdale	British	Branch	15,198	2,565	5,703	304,651	211,489	15,074	118,77232	20,04547	53,4213	82,45185
Vancouver Public Library	Kitsilano	British	Branch	22,934	3,223	9,501.08	518,408	312,838	34,546	160,84642	22,60434	54,56306	97,06423
Vancouver Public Library	Marpole	British	Branch	13,223	2,460	3,572	188,354	133,888	13,871	76,56667	14,24442	52,72596	54,42602
Vancouver Public Library	Mount Pleasant	British	Branch	27,584	3,924	11,997.4	410,513	426,668	25,667	104,61595	14,88229	34,21683	108,73293
Vancouver Public Library	Oakridge	British	Branch	23,469	3,187	13,019.6	482,242	332,333	23,110	151,31534	20,54804	37,03969	104,27769
Vancouver Public Library	Renfrew	British	Branch	22,479	3,215	16,000	476,001	322,966	29,445	148,0563	21,17536	29,74984	100,45599
Vancouver Public Library	South Hill	British	Branch	13,546	2,450	5,035.68	197,675	148,467	16,385	80,68367	14,59287	39,25488	60,59878
Vancouver Public Library	Terry Salman	British	Branch	23,958	3,930	7,585.8	456,153	258,860	22,640	116,06947	19,03969	60,13248	65,86768
Vancouver Public Library	West Point Grey	British	Branch	14,198	2,462	5,100.24	266,462	166,659	16,448	108,22989	18,76757	52,24499	67,69253
Vancouver Public Library	Central Library	British	Central	545,087		349,689.24					0	0	
Vancouver Public Library	Accessible Services	British	Branch	10,807		2,916					0	0	

Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour	Ref Questions per Staff	Reference Questions Per Visit
13.6144	4.62753	8.12121	1.36879	0.29579	0.03642
5.92289	1.20744	5.85089	0.76419	0.6329	0.10817
14.393	1.19442	11.2095	0.65953	0.55218	0.04926
32.39519	2.3798	24.75014	1.43704	0.60385	0.0244
9.50195	1.54153	8.02364	3.82119	2.47883	0.30894
8.48396	1.24821	4.99836	0.60103	0.48151	0.09633
12.57717	2.44141	9.21943	1.10714	0.45349	0.04919
16.7264	4.59882	9.15902	4.37063	0.95038	0.10376
25.52083	3.79965	7.02086	2.34233	0.61646	0.0878
16.13	1.12476	8.38648	1.03119	0.91681	0.10932
1.88833	0.90643	1.21828	0.11501	0.12688	0.10415
22.61241	5.39157	8.21282	2.26347	0.41982	0.05112
29.69388	1.4308	17.8406	1.18421	0.82766	0.04639
22.54437	2.70503	13.48067	3.85427	1.42485	0.1057
22.54152	3.70734	8.27074	2.07378	0.55937	0.06763
5.44444	1.16764	4.09015	0.42398	0.36311	0.08878
19.064	1.53327	12.16592	0.27691	0.1806	0.01484
13.71552	1.77984	9.56844	0.3591	0.20176	0.02109
0	1.23645	0	0.25246	0.20418	0
0	0	0	0	0	0
14.14222	1.25245	4.97188	0.22016	0.17578	0.03536
27.22821	5.35586	15.27787	3.50899	0.65517	0.04288
209.03088	3.27882	28.35885	14.99495	4.57327	0.16126
21.8768	6.63924	10.73054	7.5468	1.1367	0.10593
14.96417	4.61618	7.29003	3.5846	0.77653	0.10652
26.81052	5.72075	10.38146	4.03954	0.70612	0.06802
23.33378	5.46596	11.5349	5.37016	0.98247	0.08517
16.46939	47.58824	10.95245	31.79216	0.66807	0.061
18.4838	6.27485	10.15744	5.05302	0.80528	0.07928
64.96176	6.24361	16.27456	12.79389	2.04912	0.12591
22.40808	5.49491	11.61401	6.81363	1.23999	0.10677
37.08512	5.92515	13.91558	5.8768	0.99184	0.07128
32.92657	7.11573	13.6408	10.71859	1.50632	0.11043
37.47929	5.3752	10.12539	5.63862	1.04901	0.1036
35.56337	7.02956	15.46795	6.54103	0.9305	0.06016
25.52559	7.36398	14.16051	7.25133	0.9847	0.06954
20.18522	6.99191	14.36745	9.15863	1.30989	0.09117
29.48301	5.52898	10.96021	6.68776	1.20958	0.11036
34.12428	6.09618	10.80474	5.76081	0.94499	0.08746
32.6767	5.76686	11.7382	6.68075	1.15847	0.09869
0	0	0	0	0	0
0	0	0	0	0	0

Ranking Reports – Inputs

Expenditure per Capita		
1	Bibliothèque municipale de Gatineau	\$30.20
2	Brampton Library	\$31.12
3	Windsor Public Library	\$40.62
4	Surrey Public Library	\$40.98
5	Fraser Valley Regional Library	\$41.56
6	Richmond Public Library	\$46.18
7	Coquitlam Public Library	\$47.12
8	Kitchener Public Library	\$51.24
9	Cambridge Libraries & Galleries	\$51.85
10	Greater Victoria Public Library	\$54.21
11	Montréal Public Library	\$57.09
12	Vancouver Island Regional Library	\$59.30
13	Ottawa Public Library	\$59.78
14	Burlington Public Library	\$61.88
15	Oshawa Public Library	\$62.33
16	Richmond Hill Public Library	\$63.13
17	Thunder Bay Public Library	\$63.77
18	London Public Library	\$65.79
19	Edmonton Library Board, City of	\$65.82
20	Burnaby Public Library	\$66.60
21	Toronto Public Library	\$67.43
22	Vancouver Public Library	\$82.45
23	Regina Public Library	\$106.77
Average		\$57.27
Median		\$59.30
25th Percentile		\$46.18
75th Percentile		\$65.79
Variance - 25% above average		\$71.59
Variance - 25% below average		\$42.95

Materials Expenditure per Capita		
1	Brampton Library	\$4.13
2	Windsor Public Library	\$4.21
3	Bibliothèque municipale de Gatineau	\$4.25
4	Cambridge Libraries & Galleries	\$4.72
5	Surrey Public Library	\$4.75
6	Coquitlam Public Library	\$4.81
7	Oshawa Public Library	\$4.98
8	Fraser Valley Regional Library	\$5.13
9	London Public Library	\$5.34
10	Kitchener Public Library	\$5.58
11	Ottawa Public Library	\$5.73
12	Vancouver Island Regional Library	\$5.97
13	Burlington Public Library	\$6.04
14	Richmond Public Library	\$6.48
15	Toronto Public Library	\$6.72
16	Richmond Hill Public Library	\$6.85
17	Burnaby Public Library	\$6.91
18	Vancouver Public Library	\$7.54
19	Edmonton Library Board, City of	\$7.91
20	Greater Victoria Public Library	\$8.10
21	Regina Public Library	\$9.00
Average		\$5.96
Median		\$5.73
25th Percentile		\$4.81
75th Percentile		\$6.85
Variance - 25% above average		\$7.45
Variance - 25% below average		\$4.47

Hours per Capita		
1	Brampton Library	0.032
2	Calgary Library Board, City of	0.046
3	Richmond Hill Public Library	0.050
4	Coquitlam Public Library	0.054
5	Surrey Public Library	0.054
6	Burnaby Public Library	0.056
7	Kitchener Public Library	0.064
8	Richmond Public Library	0.069
9	Montréal Public Library	0.071
10	Edmonton Library Board, City of	0.072
11	Oshawa Public Library	0.077
12	Bibliothèque municipale de Gatineau	0.078
13	Ottawa Public Library	0.082
14	Hamilton Public Library	0.085
15	Thunder Bay Public Library	0.088
16	Fraser Valley Regional Library	0.090
17	Cambridge Libraries & Galleries	0.090
18	Toronto Public Library	0.092
19	Greater Victoria Public Library	0.098
20	Windsor Public Library	0.099
21	Burlington Public Library	0.099
22	Vancouver Public Library	0.099
23	London Public Library	0.100
24	Regina Public Library	0.118
25	Vancouver Island Regional Library	0.166
Average		0.081
Median		0.082
25th Percentile		0.064
75th Percentile		0.098
Variance - 25% above average		0.101
Variance - 25% below average		0.061

Ranking Reports – Inputs	
Total Staff Per capita	
1 Brampton Library	0.0002
2 Bibliothèque municipale de Gatineau	0.0003
3 Fraser Valley Regional Library	0.0003
4 Surrey Public Library	0.0004
5 Windsor Public Library	0.0004
6 Coquitlam Public Library	0.0004
7 Calgary Library Board, City of	0.0004
8 Montréal Public Library	0.0004
9 Richmond Hill Public Library	0.0004
10 Richmond Public Library	0.0005
11 Ottawa Public Library	0.0005
12 Cambridge Libraries & Galleries	0.0005
13 Kitchener Public Library	0.0005
14 Vancouver Island Regional Library	0.0005
15 Edmonton Library Board, City of	0.0005
16 Hamilton Public Library	0.0005
17 Greater Victoria Public Library	0.0006
18 Toronto Public Library	0.0006
19 Burnaby Public Library	0.0006
20 London Public Library	0.0006
21 Burlington Public Library	0.0006
22 Oshawa Public Library	0.0006
23 Thunder Bay Public Library	0.0007
24 Regina Public Library	0.0007
25 Vancouver Public Library	0.0008
Average	0.0005
Median	0.0005
25th Percentile	0.0004
75th Percentile	0.0006
Variance - 25% above average	0.0006
Variance - 25% below average	0.0004

Holdings per Capita	
1 Brampton Library	0.953
2 Calgary Library Board, City of	1.217
3 Edmonton Library Board, City of	1.264
4 Surrey Public Library	1.424
5 Cambridge Libraries & Galleries	1.625
6 Richmond Public Library	1.807
7 Vancouver Island Regional Library	1.811
8 Regina Public Library	1.872
9 Burlington Public Library	1.875
10 Windsor Public Library	1.970
11 Kitchener Public Library	1.981
12 Richmond Hill Public Library	1.997
13 Ottawa Public Library	2.037
14 Greater Victoria Public Library	2.081
15 London Public Library	2.102
16 Bibliothèque municipale de Gatineau	2.234
17 Thunder Bay Public Library	2.272
18 Montréal Public Library	2.366
19 Oshawa Public Library	2.376
20 Vancouver Public Library	3.205
21 Burnaby Public Library	3.481
22 Toronto Public Library	3.629
Average	2.072
Median	1.989
25th Percentile	1.807
75th Percentile	2.272
Variance - 25% above average	2.590
Variance - 25% below average	1.554

Additions per Capita	
1 Windsor Public Library	0.116
2 Bibliothèque municipale de Gatineau	0.150
3 London Public Library	0.175
4 Montréal Public Library	0.183
5 Brampton Library	0.185
6 Surrey Public Library	0.194
7 Kitchener Public Library	0.214
8 Toronto Public Library	0.220
9 Cambridge Libraries & Galleries	0.223
10 Calgary Library Board, City of	0.229
11 Oshawa Public Library	0.245
12 Vancouver Island Regional Library	0.254
13 Edmonton Library Board, City of	0.258
14 Ottawa Public Library	0.260
15 Richmond Public Library	0.277
16 Greater Victoria Public Library	0.291
17 Richmond Hill Public Library	0.302
18 Vancouver Public Library	0.308
19 Burlington Public Library	0.326
20 Burnaby Public Library	0.342
21 Regina Public Library	0.405
Average	0.246
Median	0.245
25th Percentile	0.194
75th Percentile	0.291
Variance - 25% above average	0.307
Variance - 25% below average	0.184

Ranking Reports – Outputs

Circulation per Capita	
1 Windsor Public Library	4.24
2 Bibliothèque municipale de Gatineau	6.06
3 Thunder Bay Public Library	6.47
4 Surrey Public Library	6.51
5 Montréal Public Library	6.80
6 Brampton Library	6.82
7 Cambridge Libraries & Galleries	7.55
8 Fraser Valley Regional Library	7.87
9 Oshawa Public Library	8.40
10 London Public Library	9.09
11 Coquitlam Public Library	9.46
12 Kitchener Public Library	9.52
13 Burlington Public Library	9.64
14 Richmond Hill Public Library	9.85
15 Regina Public Library	10.16
16 Toronto Public Library	10.27
17 Edmonton Library Board, City of	11.06
18 Ottawa Public Library	11.44
19 Vancouver Island Regional Library	11.48
20 Calgary Library Board, City of	11.72
21 Hamilton Public Library	11.74
22 Richmond Public Library	12.58
23 Burnaby Public Library	13.15
24 Vancouver Public Library	15.55
25 Greater Victoria Public Library	17.06
Average	9.78
Median	9.64
25th Percentile	7.55
75th Percentile	11.48
Variance - 25% above average	12.22
Variance - 25% below average	7.33

Visits per Capita	
1 Brampton Library	2.95
2 Windsor Public Library	3.45
3 Bibliothèque municipale de Gatineau	3.46
4 Thunder Bay Public Library	4.08
5 Ottawa Public Library	4.52
6 Surrey Public Library	4.72
7 Montréal Public Library	4.76
8 Kitchener Public Library	4.84
9 Richmond Hill Public Library	5.17
10 Calgary Library Board, City of	5.49
11 Fraser Valley Regional Library	5.55
12 Burlington Public Library	5.91
13 Toronto Public Library	5.93
14 Edmonton Library Board, City of	5.97
15 Cambridge Libraries & Galleries	6.11
16 Vancouver Island Regional Library	6.21
17 Hamilton Public Library	6.53
18 London Public Library	6.65
19 Coquitlam Public Library	6.68
20 Oshawa Public Library	6.89
21 Richmond Public Library	7.07
22 Burnaby Public Library	7.65
23 Greater Victoria Public Library	7.68
24 Regina Public Library	7.84
25 Vancouver Public Library	10.05
Average	5.85
Median	5.93
25th Percentile	4.76
75th Percentile	6.68
Variance - 25% above average	7.31
Variance - 25% below average	4.38

Circulation per Staff Hour	
1 Thunder Bay Public Library	5.33
2 Windsor Public Library	6.28
3 Regina Public Library	7.34
4 Oshawa Public Library	7.36
5 London Public Library	8.04
6 Burlington Public Library	8.45
7 Cambridge Libraries & Galleries	8.63
8 Montréal Public Library	9.19
9 Toronto Public Library	9.54
10 Surrey Public Library	10.08
11 Kitchener Public Library	10.37
12 Vancouver Public Library	10.72
13 Bibliothèque municipale de Gatineau	11.22
14 Burnaby Public Library	11.26
15 Edmonton Library Board, City of	11.71
16 Hamilton Public Library	11.91
17 Richmond Hill Public Library	12.60
18 Vancouver Island Regional Library	13.20
19 Ottawa Public Library	13.34
20 Coquitlam Public Library	13.43
21 Fraser Valley Regional Library	13.85
22 Richmond Public Library	15.43
23 Greater Victoria Public Library	15.81
24 Calgary Library Board, City of	16.29
25 Brampton Library	17.06
Average	11.14
Median	11.22
25th Percentile	8.63
75th Percentile	13.34
Variance - 25% above average	13.92
Variance - 25% below average	8.35

Ranking Reports – Outputs

Circulation per Staff FTE	
1 Thunder Bay Public Library	9,704
2 Windsor Public Library	11,425
3 Oshawa Public Library	13,390
4 Regina Public Library	13,826
5 London Public Library	14,638
6 Burlington Public Library	15,373
7 Cambridge Libraries & Galleries	15,713
8 Montréal Public Library	16,728
9 Toronto Public Library	17,356
10 Surrey Public Library	18,343
11 Vancouver Public Library	19,502
12 Kitchener Public Library	19,678
13 Bibliothèque municipale de Gatineau	20,420
14 Edmonton Library Board, City of	21,319
15 Hamilton Public Library	21,677
16 Burnaby Public Library	21,950
17 Richmond Hill Public Library	22,940
18 Vancouver Island Regional Library	24,031
19 Ottawa Public Library	24,274
20 Coquitlam Public Library	24,438
21 Fraser Valley Regional Library	25,207
22 Richmond Public Library	28,079
23 Greater Victoria Public Library	28,775
24 Calgary Library Board, City of	29,651
25 Brampton Library	31,050
Average	20,379
Median	20,420
25th Percentile	15,713
75th Percentile	24,274
Variance - 25% above average	25,474
Variance - 25% below average	15,285

Collection Turnover	
1 Windsor Public Library	2.1525
2 Bibliothèque municipale de Gatineau	2.7135
3 Toronto Public Library	2.8308
4 Thunder Bay Public Library	2.8500
5 Montréal Public Library	2.8727
6 Oshawa Public Library	3.5360
7 Burnaby Public Library	3.7761
8 London Public Library	4.3246
9 Surrey Public Library	4.5731
10 Cambridge Libraries & Galleries	4.6430
11 Kitchener Public Library	4.8069
12 Vancouver Public Library	4.8519
13 Richmond Hill Public Library	4.9314
14 Burlington Public Library	5.1439
15 Regina Public Library	5.4241
16 Ottawa Public Library	5.6158
17 Vancouver Island Regional Library	6.3382
18 Richmond Public Library	6.9621
19 Brampton Library	7.1595
20 Greater Victoria Public Library	8.1981
21 Edmonton Library Board, City of	8.7508
22 Calgary Library Board, City of	9.6316
Average	5.0948
Median	4.8294
25th Percentile	3.5360
75th Percentile	6.3382
Variance - 25% above average	6.3686
Variance - 25% below average	3.8211

Population	
1 Thunder Bay Public Library	107,909
2 Coquitlam Public Library	127,809
3 Cambridge Libraries & Galleries	133,900
4 Barrie Public Library	143,000
5 Oshawa Public Library	167,965
6 Burlington Public Library	183,314
7 Richmond Public Library	207,773
8 Richmond Hill Public Library	214,100
9 Regina Public Library	215,106
10 Windsor Public Library	217,188
11 Burnaby Public Library	234,433
12 Kitchener Public Library	252,520
13 Bibliothèque municipale de Gatineau	290,027
14 Greater Victoria Public Library	320,321
15 London Public Library	387,275
16 Vancouver Island Regional Library	418,831
17 Surrey Public Library	526,142
18 Hamilton Public Library	563,480
19 Brampton Library	600,000
20 Vancouver Public Library	637,086
21 Winnipeg Public Library	704,800
22 Fraser Valley Regional Library	724,270
23 Edmonton Library Board, City of	899,447
24 Ottawa Public Library	979,175
25 Calgary Library Board, City of	1,246,337
26 Montréal Public Library	1,765,616
27 Toronto Public Library	2,929,886
Average	562,878
Median	320,321
25th Percentile	207,773
75th Percentile	704,800
Variance - 25% above average	703,598
Variance - 25% below average	422,159

Ranking Reports – Rankings

Annual Circulation	
1 Thunder Bay Public Library	698,662
2 Windsor Public Library	920,835
3 Cambridge Libraries & Galleries	1,010,344
4 Coquitlam Public Library	1,209,694
5 Oshawa Public Library	1,411,280
6 Bibliothèque municipale de Gatineau	1,758,124
7 Burlington Public Library	1,767,911
8 Richmond Hill Public Library	2,108,171
9 Regina Public Library	2,184,585
10 Kitchener Public Library	2,404,599
11 Richmond Public Library	2,614,148
12 Burnaby Public Library	3,081,721
13 Surrey Public Library	3,426,528
14 London Public Library	3,520,499
15 Brampton Library	4,092,372
16 Vancouver Island Regional Library	4,808,701
17 Greater Victoria Public Library	5,464,389
18 Fraser Valley Regional Library	5,696,881
19 Hamilton Public Library	6,615,828
20 Vancouver Public Library	9,907,073
21 Edmonton Library Board, City of	9,949,671
22 Ottawa Public Library	11,202,449
23 Montréal Public Library	12,002,049
24 Calgary Library Board, City of	14,606,264
25 Toronto Public Library	30,098,890
Average	5,702,467
Median	3,426,528
25th Percentile	1,767,911
75th Percentile	6,615,828
Variance - 25% above average	7,128,083
Variance - 25% below average	4,276,850

Total FTEs	
1 Coquitlam Public Library	49.5
2 Cambridge Libraries & Galleries	64.3
3 Thunder Bay Public Library	72.0
4 Windsor Public Library	80.6
5 Bibliothèque municipale de Gatineau	86.1
6 Richmond Hill Public Library	91.9
7 Richmond Public Library	93.1
8 Oshawa Public Library	105.4
9 Burlington Public Library	115.0
10 Kitchener Public Library	122.2
11 Brampton Library	131.8
12 Burnaby Public Library	140.4
13 Regina Public Library	158.0
14 Surrey Public Library	186.8
15 Greater Victoria Public Library	189.9
16 Vancouver Island Regional Library	200.1
17 Fraser Valley Regional Library	226.0
18 London Public Library	240.5
19 Hamilton Public Library	305.2
20 Ottawa Public Library	461.5
21 Edmonton Library Board, City of	466.7
22 Calgary Library Board, City of	492.6
23 Vancouver Public Library	508.0
24 Montréal Public Library	717.5
25 Toronto Public Library	1,734.2
Average	281.6
Median	158.0
25th Percentile	93.1
75th Percentile	305.2
Variance - 25% above average	352.0
Variance - 25% below average	211.2

Expense Total	
1 Coquitlam Public Library	\$6,022,341
2 Thunder Bay Public Library	\$6,881,486
3 Cambridge Libraries & Galleries	\$6,943,062
4 Bibliothèque municipale de Gatineau	\$8,759,675
5 Windsor Public Library	\$8,823,148
6 Richmond Public Library	\$9,595,388
7 Oshawa Public Library	\$10,468,997
8 Burlington Public Library	\$11,343,835
9 Kitchener Public Library	\$12,939,917
10 Richmond Hill Public Library	\$13,517,063
11 Burnaby Public Library	\$15,613,234
12 Greater Victoria Public Library	\$17,364,289
13 Brampton Library	\$18,669,138
14 Surrey Public Library	\$21,561,611
15 Regina Public Library	\$22,967,581
16 Vancouver Island Regional Library	\$24,836,644
17 London Public Library	\$25,479,798
18 Fraser Valley Regional Library	\$30,099,518
19 Vancouver Public Library	\$52,524,850
20 Ottawa Public Library	\$58,535,082
21 Edmonton Library Board, City of	\$59,203,000
22 Montréal Public Library	\$100,803,787
23 Toronto Public Library	\$197,574,975
Average	\$32,196,888
Median	\$17,364,289
25th Percentile	\$9,595,388
75th Percentile	\$30,099,518
Variance - 25% above average	\$40,246,110
Variance - 25% below average	\$24,147,666

Materials Expenditure	
1 Coquitlam Public Library	\$614,188
2 Cambridge Libraries & Galleries	\$631,805
3 Oshawa Public Library	\$836,262
4 Windsor Public Library	\$914,441
5 Burlington Public Library	\$1,106,500
6 Bibliothèque municipale de Gatineau	\$1,231,564
7 Richmond Public Library	\$1,346,499
8 Kitchener Public Library	\$1,408,863
9 Richmond Hill Public Library	\$1,466,804
10 Burnaby Public Library	\$1,619,900
11 Regina Public Library	\$1,936,581
12 London Public Library	\$2,069,299
13 Brampton Library	\$2,479,265
14 Vancouver Island Regional Library	\$2,499,591
15 Surrey Public Library	\$2,499,788
16 Greater Victoria Public Library	\$2,594,148
17 Fraser Valley Regional Library	\$3,713,795
18 Vancouver Public Library	\$4,803,064
19 Ottawa Public Library	\$5,607,996
20 Edmonton Library Board, City of	\$7,118,639
21 Toronto Public Library	\$19,696,313
Average	\$3,152,157
Median	\$1,936,581
25th Percentile	\$1,231,564
75th Percentile	\$2,594,148
Variance - 25% above average	\$3,940,197
Variance - 25% below average	\$2,364,118

Annual Hours of Library Service	
1 Coquitlam Public Library	6,961
2 Thunder Bay Public Library	9,502
3 Richmond Hill Public Library	10,725
4 Cambridge Libraries & Galleries	12,064
5 Oshawa Public Library	12,878
6 Burnaby Public Library	13,171
7 Richmond Public Library	14,329
8 Kitchener Public Library	16,155
9 Burlington Public Library	18,149
10 Brampton Library	18,900
11 Windsor Public Library	21,454
12 Bibliothèque municipale de Gatineau	22,755
13 Regina Public Library	25,479
14 Surrey Public Library	28,655
15 Greater Victoria Public Library	31,356
16 London Public Library	38,819
17 Hamilton Public Library	47,800
18 Calgary Library Board, City of	56,960
19 Vancouver Public Library	63,367
20 Edmonton Library Board, City of	64,807
21 Fraser Valley Regional Library	64,847
22 Vancouver Island Regional Library	69,505
23 Ottawa Public Library	80,113
24 Montréal Public Library	125,434
25 Toronto Public Library	269,447
Average	45,745
Median	25,479
25th Percentile	14,329
75th Percentile	63,367
Variance - 25% above average	57,182
Variance - 25% below average	34,309

Annual In Person Visits	
1 Thunder Bay Public Library	439,982
2 Windsor Public Library	748,749
3 Cambridge Libraries & Galleries	818,509
4 Coquitlam Public Library	853,985
5 Bibliothèque municipale de Gatineau	1,003,189
6 Burlington Public Library	1,083,871
7 Richmond Hill Public Library	1,106,768
8 Oshawa Public Library	1,157,208
9 Kitchener Public Library	1,223,352
10 Richmond Public Library	1,468,967
11 Regina Public Library	1,686,152
12 Brampton Library	1,769,803
13 Burnaby Public Library	1,793,446
14 Greater Victoria Public Library	2,461,592
15 Surrey Public Library	2,484,846
16 London Public Library	2,575,924
17 Vancouver Island Regional Library	2,599,410
18 Hamilton Public Library	3,680,038
19 Fraser Valley Regional Library	4,020,550
20 Ottawa Public Library	4,425,650
21 Edmonton Library Board, City of	5,367,581
22 Vancouver Public Library	6,399,692
23 Calgary Library Board, City of	6,841,884
24 Montréal Public Library	8,396,189
25 Toronto Public Library	17,370,032
Average	3,271,095
Median	1,793,446
25th Percentile	1,106,768
75th Percentile	4,020,550
Variance - 25% above average	4,088,868
Variance - 25% below average	2,453,321

Registrations as % of Population	
1 Montréal Public Library	23.08%
2 Thunder Bay Public Library	24.22%
3 Brampton Library	24.32%
4 Richmond Hill Public Library	29.06%
5 Cambridge Libraries & Galleries	32.10%
6 Bibliothèque municipale de Gatineau	33.52%
7 Ottawa Public Library	33.63%
8 Toronto Public Library	33.83%
9 Kitchener Public Library	36.35%
10 Surrey Public Library	36.61%
11 Regina Public Library	37.50%
12 Oshawa Public Library	39.19%
13 Vancouver Island Regional Library	39.36%
14 Windsor Public Library	40.41%
15 London Public Library	42.58%
16 Fraser Valley Regional Library	45.63%
17 Edmonton Library Board, City of	46.91%
18 Burlington Public Library	47.76%
19 Coquitlam Public Library	48.81%
20 Richmond Public Library	50.13%
21 Calgary Library Board, City of	50.41%
22 Burnaby Public Library	55.24%
23 Greater Victoria Public Library	65.94%
24 Vancouver Public Library	69.49%
Average	41.09%
Median	39.27%
25th Percentile	33.63%
75th Percentile	48.81%
Variance - 25% above average	51.36%
Variance - 25% below average	30.81%

Salary as a % of Total Expenditures	
1 Vancouver Island Regional Library	50.09%
2 Richmond Hill Public Library	53.20%
3 Regina Public Library	55.21%
4 London Public Library	55.67%
5 Ottawa Public Library	58.25%
6 Fraser Valley Regional Library	59.06%
7 Montréal Public Library	59.24%
8 Coquitlam Public Library	62.05%
9 Edmonton Library Board, City of	62.37%
10 Surrey Public Library	62.76%
11 Brampton Library	63.07%
12 Burnaby Public Library	64.62%
13 Kitchener Public Library	66.11%
14 Oshawa Public Library	67.70%
15 Windsor Public Library	70.43%
16 Richmond Public Library	71.09%
17 Cambridge Libraries & Galleries	71.12%
18 Toronto Public Library	71.12%
19 Greater Victoria Public Library	71.28%
20 Thunder Bay Public Library	71.32%
21 Burlington Public Library	72.92%
22 Bibliothèque municipale de Gatineau	74.71%
23 Vancouver Public Library	75.71%
Average	64.74%
Median	64.62%
25th Percentile	59.06%
75th Percentile	71.12%
Variance - 25% above average	80.93%
Variance - 25% below average	48.56%

Materials as a % of Total Expenditures	
1 Oshawa Public Library	7.99%
2 London Public Library	8.12%
3 Regina Public Library	8.43%
4 Cambridge Libraries & Galleries	9.10%
5 Vancouver Public Library	9.14%
6 Ottawa Public Library	9.58%
7 Burlington Public Library	9.75%
8 Toronto Public Library	9.97%
9 Vancouver Island Regional Library	10.06%
10 Coquitlam Public Library	10.20%
11 Windsor Public Library	10.36%
12 Burnaby Public Library	10.38%
13 Richmond Hill Public Library	10.85%
14 Kitchener Public Library	10.89%
15 Surrey Public Library	11.59%
16 Edmonton Library Board, City of	12.02%
17 Fraser Valley Regional Library	12.34%
18 Brampton Library	13.28%
19 Richmond Public Library	14.03%
20 Bibliothèque municipale de Gatineau	14.06%
21 Greater Victoria Public Library	14.94%
Average	10.81%
Median	10.36%
25th Percentile	9.58%
75th Percentile	12.02%
Variance - 25% above average	13.52%
Variance - 25% below average	8.11%