



Canadian **Urban** Libraries Council
Conseil des Bibliothèques **Urbaines** du Canada

2012 CANADIAN PUBLIC LIBRARY STATISTICS



Report prepared by Jennifer Marriott
for the Canadian Urban Libraries Council (CULC)/Conseil des Bibliothèques Urbaines du Canada (CBUC)

A – General Information

Library Name	Population	City	Province	Postal Code	Library Director	Director's Phone Number	Ext	Director's Fax Number	Director's Email Address	Website	Number of Locations
1 Albert-Westmorland-Kent Region	160,049	Moncton	NB	E1C 1E2	Tina Bourgeois	506-869-6032		506-869-6022	tina.bourgeois@gnb.ca	www.gnb.ca/0003/regions/awk-e.asp	16
2 Barrie Public Library	140,000	Barrie	ON	L4M 1L6	Al Davis	705-728-1010	7500	705-728-4322	adavis@barrie.ca	www.library.barrie.on.ca	2
3 Bibliothèque municipale de Gatineau	275,770	Gatineau	QC	J8X 3Y9	Carole Laguë	819-243-2345	2548	819-243-2399	lague.carole@gatineau.ca	bibliotheque.gatineau.ca	11
4 Brampton Library	540,145	Brampton	ON	L6W 3L6	Rebecca Raven	905-793-4636	4311	905-453-0810	rraven@bramlib.on.ca	www.bramptonlibrary.ca	6
5 Burlington Public Library	175,779	Burlington	ON	L7R 1J4	Maureen Barry	905-639-3611	1100	905-681-7277	barrym@bpl.on.ca	www.bpl.on.ca	6
6 Burnaby Public Library	229,464	Burnaby	BC	V5H 4N5	Edel Toner-Rogala	604-436-5431		604-436-2961	edel.toner-rogala@bpl.bc.ca	www.bpl.bc.ca	4
7 Calgary Public Library	1,120,225	Calgary	AB	T2G 2M2	Ellen Humphrey	403-260-2600		403-237-5393	Ellen.Humphrey@calgarypubliclibrary.com	calgarypubliclibrary.com	18
8 Cambridge Libraries & Galleries	132,900	Cambridge	ON	N1S 2K6	Greg Hayton	519-621-0460	137	519-621-2080	ghayton@cambridgelibraries.ca	www.cambridgelibraries.ca	4
9 Chaleur Library Region	91,289	Campbellton	NB	E3N 2G6	Sarah Kilfoil	506-789-6599		506-789-7318	sarah.kilfoil@gnb.ca	www.gnb.ca/0003/regions/chaleur-e.asp	11
10 Coquitlam Public Library	127,809	Coquitlam	BC	V3J 6A9	Rhian Piprell			604-931-6739		www.library.coquitlam.bc.ca	2
11 Edmonton Public Library	812,201	Edmonton	AB	T5J 2V4	Linda Cook	780-496-7050		780-496-7097	lcook@epl.ca	www.epl.ca	17
12 Fraser Valley Regional Library	693,276	Abbotsford	BC	V2S 5Y1	Rob O'Brennan	604-859-7141	7004	604-859-4788	robert.obrennan@fvrl.bc.ca	www.fvrl.ca	25
13 Fundy Library Region	145,521	Saint John	NB	E2L 4Z6	Ian Wilson	506-643-7220		506-643-7225	ian.Wilson@gnb.ca	www.gnb.ca/0003/region-e.asp	10
14 Victoria (Greater) Public Library	311,205	Victoria	BC	V8W 3H2	Maureen Sawa	250-413-0356		250-385-5971	msawa@gvpl.ca	www.gvpl.ca	10
15 Halifax Public Libraries	372,858	Dartmouth	NS	B2Y 4P8	Judith Hare	902-490-5868		902-490-5762	harej@halifaxpubliclibraries.ca	www.halifaxpubliclibraries.ca	14
16 Hamilton Public Library	535,234	Hamilton	ON	L8N 4E4	Paul Takala	905-546-3200	3214	905-546-3202	ptakala@hpl.ca	www.hpl.ca	24
17 Haut-Saint-Jean Library Region	50,274	Edmundston	NB	E3V 1J3	Johanne Jacob	506-735-2074		506-735-2193	Johanne.Jacob@gnb.ca	www.gnb.ca/publiclibraries	12
18 Kitchener Public Library	233,425	Kitchener	ON	N2H 2H1	Sonia Lewis	519-743-0491		519-743-1261	sonia.lewis@kpl.org	www.kpl.org	5
19 London Public Library	366,151	London	ON	N6A 6H9	Susanna Hubbard Krimmer	519-661-5143		519-663-5396	susanna.krimmer@lpl.london.on.ca	www.londonpubliclibrary.ca	16
20 Markham Public Library	317,453	Markham	ON	L3P 3A7	Catherine Biss	905-513-7977	5999	905-471-6015	cbiss@markham.library.on.ca	www.markhampubliclibrary.ca	6
21 Mississauga Library System	741,000	Mississauga	ON	L5B 3Y3	Rose Vespa	905-615-3200	3601	905-615-3625	rose.vespa@mississauga.ca	www.mississauga.ca/library	18
22 Montréal, Bibliothèque de	1,701,782	Montréal	QC	H3C 0G4	Louise Guillemette-Labory	514-872-1608		514-872-5588	lglabory@ville.montreal.qc.ca	bibliomontreal.com	44
23 Oakville Public Library	182,500	Oakville	ON	L6J 2Z4	Charlotte Meissner	905-815-2029		905-815-2024	cmeissner@oakville.ca	www.opl.on.ca	6
24 Oshawa Public Library	152,000	Oshawa	ON	L1H 1N2	Ian Heckford	905-579-6111	5212	905-433-8107	iheckford@oshawalibrary.on.ca	www.oshawalibrary.on.ca	4
25 Ottawa Public Library	935,073	Ottawa	ON	K1P 5M2	Danielle McDonald	361-358-0242	32189	613-567-8815	Danielle.mcdonald@bibliottawalibrary.ca	www.bibliottawalibrary.ca	33
26 Regina Public Library	193,100	Regina	SK	S4P 3Z5	Jeff Barber	306-777-6099		306-949-7263	jbarber@reginalibrary.ca	www.reginalibrary.ca	9
27 Richmond Hill Public Library	197,500	Richmond Hill	ON	L4C 0H5	Louise Procter Maio	905-770-0310	420	905-770-0312	lproctermaio@rhpl.ca	www.rhpl.richmondhill.on.ca	4
28 Richmond Public Library	196,858	Richmond	BC	V6Y 1R8	Greg Buss	604-231-6418		604-278-0459	greg.buss@yourlibrary.ca	www.yourlibrary.ca	4
29 Saskatoon Public Library	224,300	Saskatoon	SK	S7K 0J6	Zenon Zuzak	306-975-7575		306-975-7542	z.zuzak@saskatoonlibrary.ca	www.saskatoonlibrary.ca	8
30 Surrey Libraries	473,347	Surrey	BC	V3T 4B8	Melanie Houlden	604-598-7305		604-598-7310	mghoulden@surrey.ca	www.surreylibraries.ca	9
31 Thunder Bay Public Library	108,359	Thunder Bay	ON	P7B 1A9	John Pateman	807-684-6802		807-344-5119	jpateman@tbpl.ca	www.tbpl.ca	4
32 Toronto Public Library	2,791,140	Toronto	ON	M4V 2G8	Jane Pyper	416-393-7032		416-393-7083	citylibrarian@torontopubliclibrary.ca	www.torontopubliclibrary.ca	98
33 Vancouver Island Regional Library	417,524	Nanaimo	BC	V9R 5N3	Rosemary Bonanno	250-729-2313		250.758.2482	rbonanno@virl.bc.ca	www.virl.bc.ca	38
34 Vancouver Public Library	652,419	Vancouver	BC	V6B 6B1	Sandra Singh	604-331-4007		604-331-4080	sandra.singh@vpl.ca	www.vpl.ca	22
35 Vaughan Public Libraries	288,301	Thornhill	ON	L4J 8C1	Margie Singleton	905-832-8514	4101	905-709-1530	margie.singleton@vaughan.ca	www.vaughanpl.info	7
36 Winnipeg Public Library	704,800	Winnipeg	MB	R3C 3P5	Rick Walker	204-986-6472		204-942-5671	rwalker@winnipeg.ca	winnipeg.ca/library	20
37 York Library Region	135,254	Fredericton	NB	E3C 1B2	Sarah Kilfoil	506-453-5380		506-457-4878	sarah.kilfoil@gnb.ca	www.gnb.ca/publiclibraries	14
Total	16,926,285										561
Average	457,467										15
Median	275,770										10

A – General Information

Library Name	Central Library	Administrative Locations	Registered Borrowers/Active Users	Number of Bookmobiles	Floor Space (Sq Ft)	Lease Space (Sq Ft)	Leased Space Percentage
1 Albert-Westmorland-Kent Region	Yes	Yes	75,567	0	85,273	40,694	47.72%
2 Barrie Public Library	Yes	No	53,587	0	56,000	0	0.00%
3 Bibliothèque municipale de Gatineau	Yes	Yes	89,579	0	95,323	3,443	3.61%
4 Brampton Library	No	Yes	137,976	0	123,636	59,344	48.00%
5 Burlington Public Library	Yes	No	75,255	0	94,384	12,700	13.46%
6 Burnaby Public Library	Yes	No	165,072	1	103,000	0	0.00%
7 Calgary Public Library	Yes	Yes	393,430	0	460,630	11,673	2.53%
8 Cambridge Libraries & Galleries	Yes	No	45,401	0	71,675	0	0.00%
9 Chaleur Library Region	Yes	Yes	43,621	1	58,954	13,902	23.58%
10 Coquitlam Public Library	Yes	No	63,920	1	58,158	0	0.00%
11 Edmonton Public Library	Yes	No	441,427	0	432,777	85,734	19.81%
12 Fraser Valley Regional Library	No	Yes	263,368	0	247,783	0	0.00%
13 Fundy Library Region	Yes	Yes	77,318	0	93,708	48,980	52.27%
14 Victoria (Greater) Public Library	Yes	No	186,618	0	139,972	0	0.00%
15 Halifax Public Libraries	No	Yes	165,893		211,253	97,053	45.94%
16 Hamilton Public Library	Yes	No	306,670	2	318,683	35,564	11.16%
17 Haut-Saint-Jean Library Region	Yes	Yes	43,082	0	62,343	0	0.00%
18 Kitchener Public Library	Yes	No	96,802	0	126,440	0	0.00%
19 London Public Library	Yes	Yes	181,964	0	327,968	38,883	11.86%
20 Markham Public Library	No	Yes	217,563	0	128,241	0	0.00%
21 Mississauga Library System	Yes	Yes	327,411	0	395,166	28,083	7.11%
22 Montréal, Bibliothèque de	No	Yes	365,847	1	686,423	91,073	13.27%
23 Oakville Public Library	Yes	No	68,473	0	95,044	0	0.00%
24 Oshawa Public Library	Yes	No	57,709	0	94,000	7,520	8.00%
25 Ottawa Public Library	Yes	Yes	337,709	2	449,536	102,506	22.80%
26 Regina Public Library	Yes	No	80,122	0	160,730	11,592	7.21%
27 Richmond Hill Public Library	Yes	No	68,506	0	87,200	6,000	6.88%
28 Richmond Public Library	Yes	No	118,741	0	69,771	16,487	23.63%
29 Saskatoon Public Library	Yes	No	148,339	0	148,968	5,600	3.76%
30 Surrey Libraries	Yes	No	160,309	0	128,679	17,173	13.35%
31 Thunder Bay Public Library	No	No	29,259	0	59,656	3,900	6.54%
32 Toronto Public Library	Yes	Yes	1,298,043	2	1,857,610	116,414	6.27%
33 Vancouver Island Regional Library	No	Yes	159,467	0	156,901	0	0.00%
34 Vancouver Public Library	Yes	No	358,525	0	499,953	37,617	7.52%
35 Vaughan Public Libraries	No	No	131,092	0	120,603	0	0.00%
36 Winnipeg Public Library	Yes	No	341,040	0	342,701	65,350	19.07%
37 York Library Region	Yes	Yes	77,673	2	80,437	13,988	17.39%
Total	29	17	7,252,378	12	8,729,580	971,273	
Average			196,010	0	235,935	26,251	12%
Median			137,976	0	126,440	11,673	7%

B – Annual Activity

Library Name	Registered Borrowers/ Active Users	Annual In Person Visits	Annual Circulation	Children's Circulation	Youth Circulation	Interlibrary Loans borrowed	Interlibrary Loans loaned	In-House Use of Library Materials	Program Attendance	Children's Program Attendance	Youth Program Attendance	Total Library Programs	Total Children's Programs	Total Youth Programs	Programs (Total Hours)
1 Toronto Public Library	1,298,043	18,872,588	32,032,036	8,877,282	890,839	2,302	4,573	7,141,558	769,534	435,677	58,213	28,075	13,906	2,780	28,075
2 Montréal, Bibliothèque de	365,847	6,610,659	11,290,038	4,691,273		1,432	1,103	2,231,006	397,422	296,293		21,257	17,833		
3 Calgary Public Library	393,430	5,724,008	17,121,718	6,291,257	584,352	4,103	3,566	2,599,192	315,457	114,141	2,585	12,019	3,974	310	
4 Ottawa Public Library	337,709	4,882,750	11,172,085	3,764,086	470,555	5,319	3,118	1,788,850	214,143	172,253	4,884	11,476	6,516	485	
5 Edmonton Public Library	441,427	4,905,885	10,397,618	3,469,505	872,943	12,206	4,582	1,301,100	282,702	239,000	7,630	12,172	8,526	406	11,809
6 Mississauga Library System	327,411	4,515,250	7,301,788	2,752,369	300,460	638	2,277	1,485,650	138,179	97,579	6,674	6,426	4,240	424	
7 Winnipeg Public Library	341,040	2,692,447	5,585,216	2,131,894		875	4,227	1,084,900	74,127	54,551	2,458	3,146	2,201	134	5,505
8 Fraser Valley Regional Library	263,368	3,258,771	7,041,088	2,314,946	242,139	4,992	2,376		205,335	148,373	7,466	6,523	3,703	408	
9 Vancouver Public Library	358,525	6,576,190	9,969,158	2,596,441	640,243	4,878	11,815	1,591,200	246,716	195,043	4,032	7,793	6,291	195	
10 Brampton Library	137,976	1,989,551	6,051,036	2,174,560	390,229	1,282	3,194	312,780	50,738	22,664	4,224	2,182	1,113	231	2,413
11 Hamilton Public Library	306,670	3,788,300	6,980,582	1,573,919	193,059	3,549	2,850	869,050	123,059	101,167	1,268	7,256	4,974	411	
12 Surrey Libraries	160,309	2,451,807	4,152,403				4,260	588,991	98,605	84,477	4,874		1,960	279	
13 Vancouver Island Regional Library	159,467	2,660,395	5,355,218	1,366,860	132,621	5,875	2,165		49,495	47,021	2,474	2,104	1,999	105	2,958
14 Halifax Public Libraries	165,893	2,349,961	4,719,424			3,408	4,878	939,318	139,593			6,443			
15 London Public Library	181,964	3,087,785	4,325,488	1,223,416	142,732	1,851	3,364	690,573	197,730			14,459	0	0	0
16 Markham Public Library	217,563	2,248,190	4,461,543			591	291	918,188	103,553	85,674	4,763	5,276	3,587	369	6,516
17 Victoria (Greater) Public Library	186,618	2,782,000	6,164,186	1,851,866	158,933	7,103	3,630	790,050	64,763	52,530	323	1,916	1,701	328	
18 Vaughan Public Libraries	131,092	1,195,390	2,889,022			294	922	447,450	98,265			3,248			2,696
19 Bibliothèque municipale de Gatineau	89,579	962,185	1,713,469	800,676	83,530	2,000	1,099	304,466	42,483	35,329	547	1,642	1,478	19	
20 Kitchener Public Library	96,802	1,082,726	2,709,065	709,341	89,026	2,139	4,926	834,435	64,679	55,397	2,025	1,911	1,504	95	
21 Burnaby Public Library	165,072	1,852,110	3,517,009	1,404,318		2,270	5,650		55,479	47,022	677	1,487	1,034	29	
22 Saskatoon Public Library	148,339		2,106,554	699,485	92,904	3,303	1,345			30,724	2,901	3,643	570	192	
23 Richmond Hill Public Library	68,506	1,122,160	2,581,761	173,910	92,854	691	1,335	386,152	48,653	24,302	17,832	2,585	1,597	706	3,878
24 Richmond Public Library	118,741	1,773,470	4,141,935	1,930,151	264,535	2,710	1,220	533,200	90,143	67,572	3,371	2,628	1,869	151	2,560
25 Regina Public Library	80,122	1,390,987	2,206,583	686,502	50,157	2,311	182	0	132,282	60,589	2,534	5,967	2,967	236	0
26 Oakville Public Library	68,473	1,132,250	2,125,737	832,118		3,812	4,120	311,500	67,253	63,984	1,160	2,959	2,473	45	
27 Burlington Public Library	75,255	968,864	2,092,469	622,721	93,916	1,521	2,547	183,924	48,954	30,786	3,555	2,145	1,441	112	
28 Albert-Westmorland-Kent Region	75,567	0	578,187	270,757	15,509	240	14	318,003	37,500	29,438	614	3,544	2,218	128	0
29 Oshawa Public Library	57,709		1,784,963	469,407	75,849	5,136	6,581	183,507	44,841	26,910	2,650	2,691	1,417	207	5,382
30 Fundy Library Region	77,318	0	503,975	153,432	19,165	576	195	277,186	68,364	59,911	1,502	4,505	2,997	150	0
31 Barrie Public Library	53,587	291,748	1,568,874	695,821		3,122	2,514		19,961	17,188		1,126	702		
32 York Library Region	77,673	0	753,952	264,115	33,932	903	356	414,674	49,070	38,799	3,085	2,898	1,893	186	0
33 Cambridge Libraries & Galleries	45,401	830,970	1,250,618			2,990	2,992	202,050	41,701	36,108		1,380	1,318		1,128
34 Coquitlam Public Library	63,920	570,390	1,181,564	515,877		1,727	2,690	115,050	35,255	25,137	6,098	890	513	139	1,107
35 Thunder Bay Public Library	29,259	545,791	834,823	156,122	24,712	935	3,788	282,600	26,392	17,954	969	1,221	609	55	1,526
36 Chaleur Library Region	43,621	0	317,438	124,873	16,945	214	13	174,591	26,746	17,853	712	2,225	1,374	99	0
37 Haut-Saint-Jean Library Region	43,082	0	380,717	144,943	16,773	428	30	209,394	34,622	23,535	1,037	2,710	1,510	133	0
Total	7,252,378	93,115,578	189,359,340	55,734,243	5,988,912	97,726	104,788	29,510,588	4,503,794	2,854,981	163,137	199,928	112,008	9,547	75,553
Average	196,010	2,660,445	5,117,820	1,741,695	230,343	2,715	2,832	922,206	125,105	83,970	5,262	5,554	3,200	298	3,778
Median	137,976	1,852,110	3,517,009	1,027,767	113,269	2,205	2,690	490,325	67,809	53,541	2,650	3,053	1,893	189	1,970

B – Annual Activity

Library Name	Transactions/ Information Questions	Directional & Policy Transactions	Electronic Reference Transactions	Percentage Electronic Questions	Hours of Library Service	Hours at the Central Library	Hours of all Branches	Hours of Bookmobile Service	Additions (Items)	Additions (Titles)	Holdings (Items)	Holding (Titles)	Current Serial Subscriptions	Print Subscription (Titles)	Print Subscription (Copies)
1 Toronto Public Library	2,345,564	4,998,391	20,111	0.857%	263,375	3,175	256,275	2,175	734,154	73,613	10,622,556	4,186,309	16,522	3,530	209,732
2 Montréal, Bibliothèque de	858,320		107	0.012%	119,094		118,407	687	258,435	85,547	4,192,209	1,094,638		9,687	16,096
3 Calgary Public Library	1,243,060	2,153,996	17,004	1.368%	93,463	3,152	90,311	0	454,550	60,805	2,205,985			1,150	5,028
4 Ottawa Public Library	656,300		15,050	2.293%	80,113	3,150	73,651	2,313	315,683	39,716	2,331,407	574,547		803	62,697
5 Edmonton Public Library	1,150,000	850,000	45,220	3.932%	52,552	3,649	48,903		326,130	87,119	1,703,089	503,315	4,400	2,663	108,731
6 Mississauga Library System	306,300		3,400	1.110%	54,350	3,600	50,750	0	192,519	34,474	1,280,116	333,071	4,956	1,222	4,933
7 Winnipeg Public Library	371,745	351,068	3,995	1.075%	47,825	3,450	44,375	0	193,570	29,167	1,473,382	496,517	727	726	2,762
8 Fraser Valley Regional Library	332,000			0.000%	62,519		62,519		230,049	37,486	1,084,350	223,746	3,270	500	3,270
9 Vancouver Public Library	865,786	528,065	15,826	1.828%	59,715	3,289	56,426	0	181,730	51,609	2,703,133	1,623,942	28,003	5,993	10,209
10 Brampton Library	156,502	0	2,280	1.457%	16,750	0	16,750	0	166,628	48,143	679,818	258,409	351	269	671
11 Hamilton Public Library	370,450	153,356	3,600	0.972%	48,962	3,450	43,900	1,612	179,444	38,740	1,070,425	307,476	3,850	1,605	4,505
12 Surrey Libraries			4,680	0.000%	27,250	3,425	27,250		133,688	25,681	776,087	222,913		2,929	
13 Vancouver Island Regional Library	66,554	95,343	16,016	24.065%	62,972	0	62,972	0	141,648	42,786	936,628	261,943	527	503	2,470
14 Halifax Public Libraries	208,689		2,598	1.245%	36,115		31,967	0	117,136	30,679	971,626	336,242	3,050	876	3,043
15 London Public Library	778,050	663,377	5,928	0.762%	38,798	3,298	35,500	0	99,273	22,019	903,378	300,512	1,636	1,193	1,579
16 Markham Public Library	100,550	246,425	10	0.010%	18,769	0	18,769	0	85,910	21,477	632,053	270,792	0	350	1,175
17 Victoria (Greater) Public Library	216,647		1,747	0.806%	28,429	3,277	25,152	0	87,182	25,820	854,724	401,099		749	1,898
18 Vaughan Public Libraries	195,525	356,436	150	0.077%	18,050		18,000		74,968		540,156	272,984		407	
19 Bibliothèque municipale de Gatineau	70,654	87,256	758	1.073%	23,213	3,266	19,947		38,816	20,151	618,029	282,548	972	328	968
20 Kitchener Public Library	82,171		1,480	1.801%	15,825	3,273	12,500		60,352	16,945	480,605	316,748		271	526
21 Burnaby Public Library	218,317	51,103	4,973	2.278%	15,408	3,648	9,885	1,875	95,488	22,155	797,083	456,564		927	992
22 Saskatoon Public Library	398,102			0.000%	22,216	3,010	19,069		116,850		831,726	399,939		804	1,305
23 Richmond Hill Public Library	102,284	0	624	0.610%	10,725	3,325	7,400	0	71,154	23,808	535,739	339,927	596	596	22,869
24 Richmond Public Library	186,841	34,858	4,841	2.591%	14,303	3,814	10,489	0	79,552	17,108	435,173	140,660	12,248	318	599
25 Regina Public Library	155,783	158,416	0	0.000%	24,347	3,278	21,069	0	116,593	40,437	462,491	222,457	720	720	1,905
26 Oakville Public Library	61,750	188,900	2,750	4.453%	16,845	3,187	13,658	0	43,667	25,043	391,368	164,440	48,179	277	616
27 Burlington Public Library	97,066		3,689	3.801%	14,822	3,374	11,448	0	67,514	22,028	389,189	220,454	38,523	279	575
28 Albert-Westmorland-Kent Region	39,786	0	424	1.066%	26,468	2,500	25,450	0	38,055	0	391,196	0	342	440	0
29 Oshawa Public Library	80,475		336	0.418%	12,116	3,172	8,944		46,715	23,549	426,913	262,316	39,766	596	752
30 Fundy Library Region	66,535	0	424	0.637%	21,320	2,704	18,616	0	31,885	0	436,879	0	342	560	0
31 Barrie Public Library	54,366			0.000%	5,775	3,150	2,625		41,492						
32 York Library Region	56,267	0	424	0.754%	27,976	2,500	24,200	639	34,583	0	535,938	0	2,190	479	0
33 Cambridge Libraries & Galleries	38,700		2,100	5.426%	10,681	3,137	7,544		32,091	14,286	262,988	175,131		250	523
34 Coquitlam Public Library	52,256	19,238	473	0.905%	6,155	2,704	2,292	217	32,448	17,924	214,124	144,956	4,513	287	439
35 Thunder Bay Public Library	90,750	73,050	6,950	7.658%	9,492	2,743	6,749	0	27,306		303,703	193,538		278	477
36 Chaleur Library Region	22,439	0	424	1.890%	19,396	2,184	17,537	1,859	23,516	0	280,282	0	2,176	465	0
37 Haut-Saint-Jean Library Region	46,647	0	424	0.909%	22,450	2,050	20,200	0	28,163	0	305,561	0	597	255	0
Total	12,143,231	11,009,278	188,816	1	1,448,634	93,934	1,341,499	11,377	4,998,937	998,315	43,060,109	14,988,133	218,456	43,285	471,345
Average	337,312	458,720	5,553	0	39,152	2,846	36,257	421	135,106	30,252	1,196,114	428,232	8,738	1,202	13,863
Median	156,143	91,300	2,439	0	23,213	3,175	20,200	0	87,182	25,043	655,936	270,792	2,190	578	1,240

C – Resources

Library Name	Operating Surplus	Municipal Revenue	Provincial Revenue	Federal Revenue	General Revenue	Donations Revenue	Other Revenue	Total Revenue	Capital Project Funding	Salaries & Benefits	Materials Expenditure	Other Expenditures	Value City Services
1 Toronto Public Library	\$0	\$160,392,748	\$5,765,802	\$284,197	\$6,725,506	\$1,216,982	\$375,943	\$174,761,178	\$21,409,792.00	\$135,151,436	\$17,306,562	\$28,664,298	\$0
2 Montréal, Bibliothèque de		\$77,354,954	\$4,393,827		\$89,366		\$1,178,295	\$83,016,442	\$29,618,848.00	\$50,332,601		\$25,773,413	
3 Calgary Public Library		\$41,350,637	\$5,910,526	\$208,921	\$3,214,379	\$1,368,292	\$1,249,795	\$53,302,550	\$1,820,000.00	\$33,018,463	\$7,748,000	\$8,739,645	
4 Ottawa Public Library	\$73,898	\$38,217,373	\$1,430,000	\$94,920	\$2,098,961	\$352,697		\$42,193,951	\$3,055,000.00	\$30,821,335	\$4,728,195	\$11,298,719	
5 Edmonton Public Library	\$0	\$30,945,897	\$4,576,979	\$5,511	\$1,802,713	\$63,965	\$585,283	\$37,980,348	\$8,910,517.00	\$28,411,453	\$6,165,600	\$8,916,673	\$0
6 Mississauga Library System	\$0	\$24,243,559	\$715,203	\$0	\$1,493,669	\$714	\$0	\$26,453,145	\$592,000.00	\$20,667,677	\$2,431,500	\$5,785,465	\$4,115,126
7 Winnipeg Public Library		\$23,856,195	\$2,010,118		\$940,668	\$309,342		\$27,116,323	\$900,000.00	\$14,660,887	\$2,958,934	\$9,683,534	
8 Fraser Valley Regional Library	\$1,383,107	\$21,931,708	\$1,484,157	\$9,500	\$931,552	\$163,573	\$33,611	\$24,554,101	\$540,000.00	\$16,331,940	\$3,445,937	\$6,839,054	\$0
9 Vancouver Public Library	\$0	\$38,955,000	\$1,344,301	\$76,539	\$2,437,588	\$168,711	\$577,012	\$43,559,151	\$3,276,519.00	\$33,415,328	\$4,945,661	\$9,542,842	\$0
10 Brampton Library	\$208,985	\$13,035,114	\$358,829	\$0	\$462,255	\$3,991	\$128,076	\$13,988,265	\$1,107,163.00	\$8,881,901	\$2,856,949	\$4,044,325	\$681,417
11 Hamilton Public Library	\$0	\$28,108,160	\$949,451	\$225,428	\$685,133	\$11,884	\$520,317	\$30,500,373		\$18,398,971	\$3,351,646	\$1,726,242	\$232,590
12 Surrey Libraries		\$14,770,155	\$913,228		\$679,990	\$45,168	\$538,617	\$16,947,158		\$11,516,565		\$4,957,123	
13 Vancouver Island Regional Library	\$911,155	\$16,486,624	\$1,271,089	\$74,071	\$639,725	\$48,868	\$135,879	\$18,656,256	\$1,448,390.00	\$10,011,561	\$2,268,015	\$10,473,067	
14 Halifax Public Libraries	\$0	\$17,595,279	\$4,835,200	\$0	\$487,216	\$6,855	\$44,108	\$22,968,658	\$0.00	\$16,620,296	\$1,950,480	\$6,348,362	\$0
15 London Public Library	\$0	\$18,045,000	\$1,161,967	\$0	\$880,047	\$295,926	\$24,280	\$20,407,220	\$345,326.00	\$14,249,748	\$2,193,240	\$7,850,247	
16 Markham Public Library	\$174,648	\$11,371,280	\$228,778	\$2,514	\$704,806	\$30	\$0	\$12,307,408	\$128,600.00	\$7,747,229	\$1,685,548	\$1,906,642	\$241,826
17 Victoria (Greater) Public Library	\$72,985	\$13,971,017	\$644,066	\$39,549	\$749,704	\$152,396	\$68,923	\$15,625,655		\$11,320,513	\$1,910,646	\$2,100,094	
18 Vaughan Public Libraries		\$12,589,342	\$143,627	\$6,774	\$290,319	\$5,816		\$13,035,878	\$12,550,200.00	\$9,534,604		\$2,732,311	\$514,463
19 Bibliothèque municipale de Gatineau	\$0	\$9,360,230	\$722,100	\$1,300	\$552,026	\$500	\$0	\$10,636,156		\$7,811,686	\$1,178,079	\$1,370,726	\$0
20 Kitchener Public Library	\$0	\$9,055,142	\$306,980	\$14,044	\$311,398	\$96,239	\$16,541	\$9,800,344	\$13,539,556.00	\$7,536,075	\$1,131,195	\$2,263,839	
21 Burnaby Public Library	\$405,112	\$9,974,836	\$516,234	\$19,859	\$361,046	\$0	\$507,809	\$11,379,784	\$1,714,865.00	\$8,400,226	\$1,389,953	\$3,286,869	\$948,570
22 Saskatoon Public Library	\$1,379,368	\$16,513,283	\$666,097	\$24,475	\$21,853	\$40,477	\$303,685	\$17,569,870	\$100,000.00	\$9,539,656	\$1,810,733	\$5,022,195	\$1,617,482
23 Richmond Hill Public Library	\$0	\$9,075,114	\$122,200	\$0	\$101,144	\$8,433	\$566,948	\$9,873,839	\$564,500.00	\$5,873,684	\$1,247,939	\$2,818,154	\$1,080,857
24 Richmond Public Library	\$287,502	\$8,044,800	\$419,546	\$25,730	\$426,421	\$35,865	\$18,335	\$8,970,697	\$0.00	\$6,411,959	\$1,191,714	\$1,066,800	\$0
25 Regina Public Library	\$633,000	\$15,528,000	\$1,756,000	\$451,000	\$0	\$24,000	\$1,666,000	\$19,425,000	\$1,686,800.00	\$10,813,000	\$1,628,149	\$7,979,000	\$0
26 Oakville Public Library	\$12,552	\$8,745,500	\$182,453	\$14,706	\$374,880	\$60,000	\$30,000	\$9,407,539	\$55,000.00	\$6,964,832	\$849,792	\$3,083,864	\$0
27 Burlington Public Library	\$50,722	\$8,903,250	\$229,403	\$2,777	\$370,432	\$2,019	\$0	\$9,507,881	\$410,500.00	\$6,920,202	\$984,239	\$406,402	
28 Albert-Westmorland-Kent Region	\$0	\$1,589,765	\$2,718,064	\$0	\$34,078	\$205,180	\$0	\$4,547,087	\$176,200.59	\$2,493,663	\$0	\$113,956	\$0
29 Oshawa Public Library	\$202,024	\$8,564,200	\$215,441	\$0	\$140,772	\$142,947	\$68,994	\$9,132,354	\$27,527.00	\$6,727,272	\$820,419	\$2,304,728	\$275,000
30 Fundy Library Region	\$0	\$7,833,608	\$2,473,300	\$0	\$36,543	\$260,850	\$0	\$10,604,301	\$3,815,123.40	\$2,239,441	\$0	\$111,538	\$0
31 Barrie Public Library		\$6,209,697	\$271,808	\$1,327	\$160,104	\$206,126	\$203,277	\$7,052,339		\$4,033,651		\$1,834,882	\$661,920
32 York Library Region	\$0	\$1,044,420	\$2,895,527	\$0	\$48,375	\$230,314	\$359,816	\$4,578,453	\$338,884.00	\$2,589,620	\$0	\$182,101	\$0
33 Cambridge Libraries & Galleries	\$1,421	\$4,654,100	\$161,464	\$4,329	\$335,091	\$12,112	\$118,695	\$5,285,791	\$611,900.00	\$4,023,673	\$576,152	\$623,576	
34 Coquitlam Public Library		\$4,359,734	\$263,463	\$0	\$91,404	\$4,230	\$17,690	\$4,736,521	\$15,000,000.00	\$3,465,665	\$354,325	\$104,942	\$30,000
35 Thunder Bay Public Library	\$3,844,431	\$5,244,700	\$233,476		\$133,081	\$85,472	\$10,693	\$5,707,422	\$400,000.00	\$4,325,105	\$560,305	\$1,517,745	
36 Chaleur Library Region	\$0	\$806,782	\$2,202,724	\$0	\$27,064	\$196,582	\$0	\$3,233,152	\$2,498.00	\$1,827,337	\$0	\$150,981	\$0
37 Haut-Saint-Jean Library Region	\$0	\$615,403	\$2,227,216	\$0	\$2,841	\$150,994	\$0	\$2,996,454	\$59,676.00	\$1,972,115	\$0	\$92,327	\$0
Total	\$9,640,910	\$739,342,605	\$56,720,644	\$1,587,471	\$28,842,150	\$5,977,551	\$9,348,622	\$841,819,043	\$124,205,385	\$575,061,371	\$79,669,907	\$191,716,680	\$10,399,251
Average	\$321,364	\$19,982,233	\$1,532,990	\$48,105	\$779,518	\$166,043	\$274,959	\$22,751,866	\$3,881,418	\$15,542,199	\$2,414,240	\$5,181,532	\$415,970
Median	\$711	\$12,589,342	\$913,228	\$4,329	\$374,880	\$61,983	\$68,959	\$13,035,878	\$601,950	\$8,881,901	\$1,628,149	\$2,818,154	\$0

C – Resources

Library Name	Expense Total	Hours per Week for an FTE	Librarians (FTEs)	Other non-librarian staff (FTEs)	Total FTEs	Total Full-time Hours	Total Librarians (FT)	Total Librarians (PT)	Total Librarians (FT & PT)	Total Non-librarian staff (FT)	Number of non-librarian staff (PT)	Total non-librarian staff (FT & PT)	Total Librarian & non-librarian staff (FT & PT)
1 Toronto Public Library	\$181,122,296	35.00	442.5	1,275.3	1,717.8	3,126,396	376	83	459	841	1,040	1,881	2,340
2 Montréal, Bibliothèque de	\$76,106,014	35.00	141.4	573.8	715.2	1,301,664	105	36	141	326	248	574	715
3 Calgary Public Library	\$49,506,108	35.00	53.5	373.5	427.0	777,140	53	1	54	220	254	474	528
4 Ottawa Public Library	\$46,848,249	35.00	105.8	347.3	453.1	824,642	98	40	138	193	420	613	751
5 Edmonton Public Library	\$43,493,726	35.00	87.9	346.0	433.9	789,698	86	5	91	204	304	508	599
6 Mississauga Library System	\$32,999,768	35.00	64.7	265.8	330.5	601,510	59	7	66	141	236	377	443
7 Winnipeg Public Library	\$27,303,355	35.00	41.0	234.0	275.0	500,500	41		41	123	200	323	364
8 Fraser Valley Regional Library	\$26,616,931	35.00	43.6	177.1	220.7	401,674	37	8	45	84	176	260	305
9 Vancouver Public Library	\$47,903,831	35.00	134.7	377.7	512.4	932,568	118	77	195	262	289	551	746
10 Brampton Library	\$16,464,592	35.00	20.5	90.5	111.0	202,020	21	1	22	41	85	126	148
11 Hamilton Public Library	\$23,709,449	35.00	43.0	202.0	245.0	445,900	43	0	43	120	266	386	429
12 Surrey Libraries	\$16,473,688	35.00	43.5	12.8	56.3	102,466	34	25	59	67	116	183	242
13 Vancouver Island Regional Library	\$22,752,643	35.00	33.0	139.1	172.1	313,222	31	2	33	61	152	213	246
14 Halifax Public Libraries	\$24,919,138	35.00	51.2	244.5	295.7	538,210	52	1	53	131	284	415	468
15 London Public Library	\$24,293,235	35.00	58.5	178.5	237.0	431,340	56	5	61	127	35	162	223
16 Markham Public Library	\$11,581,245	35.00	32.9	116.0	148.9	270,998	32	2	34	38	197	235	269
17 Victoria (Greater) Public Library	\$15,331,253	35.00	40.3	145.6	185.9	338,338	26	9	35	88		88	123
18 Vaughan Public Libraries	\$12,781,378	35.00	49.8	96.6	146.4	266,448	45	8	53	35	106	141	194
19 Bibliothèque municipale de Gatineau	\$10,360,491	35.00	10.0	78.0	88.0	160,160	10	0	10	29	116	145	155
20 Kitchener Public Library	\$10,931,109	36.50		94.2	94.2	178,792	22	1	23	62	76	138	161
21 Burnaby Public Library	\$14,025,618	37.50	33.4	101.5	134.9	263,114	21	17	38	45	166	211	249
22 Saskatoon Public Library	\$17,990,066	36.25	34.0	131.7	165.7	312,307	34	0	34	57	167	224	258
23 Richmond Hill Public Library	\$11,020,634	35.00	20.7	63.2	83.9	152,698	18	9	27	23	90	113	140
24 Richmond Public Library	\$8,670,473	35.00	26.6	105.8	132.4	240,968	22	5	27	45	24	69	96
25 Regina Public Library	\$20,420,149	36.25	29.0	141.0	170.0	320,450	29	0	29	97	89	186	215
26 Oakville Public Library	\$10,898,488	35.00	16.0	104.0	120.0	218,400	12	8	20	28	123	151	171
27 Burlington Public Library	\$8,310,843	35.00	20.0	98.0	118.0	214,760	18	3	21	40	153	193	214
28 Albert-Westmorland-Kent Region	\$2,607,620	36.25	12.0	40.5	52.5	98,963	12	0	12	34	7	41	53
29 Oshawa Public Library	\$10,127,419	35.00	22.5	92.7	115.2	209,591	17		17	61	36	97	114
30 Fundy Library Region	\$2,350,978	36.25	13.0	36.5	49.5	93,308	13	0	13	24	13	37	50
31 Barrie Public Library	\$6,530,453	35.00	9.7	27.7	37.4	68,068	9	1	10	30	52	82	92
32 York Library Region	\$2,771,721	36.25	15.0	48.0	63.0	118,755	15	0	15	44	4	48	63
33 Cambridge Libraries & Galleries	\$5,223,401	35.00	18.3	44.0	62.3	113,386	14	10	24	19	70	89	113
34 Coquitlam Public Library	\$3,954,932	35.00	14.7	37.6	52.3	95,186	13	6	19	23	43	66	85
35 Thunder Bay Public Library	\$6,403,155	35.00	9.0	69.0	78.0	141,960	9		9	47	20	67	76
36 Chaleur Library Region	\$1,978,318	36.25	11.0	29.0	40.0	75,400	11	0	11	25	4	29	40
37 Haut-Saint-Jean Library Region	\$2,064,442	36.25	9.0	33.5	42.5	80,113	9	0	9	29	9	38	47
Total	\$856,847,209		1,812	6,572	8,384	15,321,111	1,621	370	1,991	3,864	5,669	9,533	11,524
Average	\$23,158,033	35	50	178	227	414,084	44	11	54	104	157	258	311
Median	\$14,025,618	35	33	104	135	263,114	26	4	33	57	116	162	214

D – Materials

Library Name	Expense Fiction	Expense Books	Expense E-Books	Expense Periodicals	Expense Audio/Video	Expense Electronic	Expense Other Materials	Other Operating Expenditures	Expense Total Materials	Expense Total Materials	Expense Total Suppliers	Expense Publishers CDN	Expense Wholesalers CDN
1 Toronto Public Library	\$3,040,307	\$9,866,522	\$1,096,653	\$1,662,298	\$3,014,009	\$2,763,733	\$0	\$159,192	\$17,306,562	\$17,306,562	\$17,306,561	\$1,298,018	\$11,874,382
2 Montréal, Bibliothèque de		\$5,157,100	\$22,597	\$536,357	\$670,310	\$469,400	\$63,812	\$76,119,463	\$6,896,979	\$6,896,979			
3 Calgary Public Library		\$3,158,400	\$500,000	\$325,000	\$1,807,800	\$900,000	\$1,056,800		\$7,248,000	\$7,748,000			
4 Ottawa Public Library		\$3,245,605	\$99,798	\$334,769	\$855,483	\$558,053	\$15,953	\$52,178	\$5,009,863	\$4,728,195	\$4,840,828		\$4,067,766
5 Edmonton Public Library	\$1,722,221	\$2,246,776	\$255,330	\$358,339	\$1,773,853	\$1,196,919	\$184,394	\$161,748	\$5,760,281	\$6,165,600	\$6,161,600	\$204,340	\$2,249,244
6 Mississauga Library System	\$704,335	\$1,351,669	\$103,716	\$247,267	\$453,605	\$332,904	\$297,886		\$2,683,331	\$2,343,062	\$3,129,822	\$234,445	\$2,305,053
7 Winnipeg Public Library	\$995,112	\$1,841,012	\$80,000	\$232,899	\$440,350	\$351,446	\$13,227		\$2,878,934	\$2,958,934	\$2,958,934	\$194,078	\$2,578,464
8 Fraser Valley Regional Library	\$1,895,060	\$1,737,090	\$38,283	\$203,141	\$1,051,078	\$406,630		\$672,289	\$3,397,939	\$4,160,100	\$461,539	\$36,028	
9 Vancouver Public Library	\$680,568	\$1,791,966	\$337,402	\$564,006	\$789,265	\$588,553	\$193,902	\$210,885	\$3,927,692	\$4,945,661	\$4,945,661		
10 Brampton Library	\$1,404,471	\$1,998,323	\$82,891	\$39,621	\$561,372	\$257,633	\$0	\$469,917	\$2,856,949	\$2,856,949	\$3,377,467	\$50,768	\$3,091,917
11 Hamilton Public Library	\$1,003,757	\$1,399,768	\$242,362	\$168,474	\$1,051,507	\$256,320		\$428,775	\$2,876,069	\$3,351,646			
12 Surrey Libraries		\$1,611,539	\$127,447	\$147,295	\$562,324	\$277,225			\$2,598,383		\$2,461,312	\$94,395	\$2,126,575
13 Vancouver Island Regional Library	\$657,821	\$571,051	\$112,838	\$128,898	\$510,426	\$285,060	\$1,921	\$5,674,617	\$1,497,356	\$2,268,015	\$2,268,015		\$1,810,959
14 Halifax Public Libraries	\$300,000	\$1,147,000	\$213,000	\$152,000	\$317,000	\$122,000	\$0	\$0	\$1,738,000	\$1,950,480	\$1,950,400	\$123,000	\$1,731,400
15 London Public Library	\$762,343	\$1,112,886	\$61,543	\$101,926	\$415,493	\$267,144	\$997	\$76,692	\$1,898,446	\$2,193,240	\$2,096,296	\$40,778	\$1,816,028
16 Markham Public Library	\$815,979	\$881,665	\$77,000	\$84,429	\$448,135	\$359,781	\$14,000	\$0	\$1,788,010	\$1,685,548	\$1,685,548	\$34,122	\$1,383,691
17 Victoria (Greater) Public Library	\$708,280	\$921,886	\$148,253	\$119,968	\$380,014	\$462,488	\$26,289	\$0	\$1,910,645	\$1,910,646	\$1,660,411	\$81,829	\$1,109,066
18 Vaughan Public Libraries													
19 Bibliothèque municipale de Gatineau	\$289,499	\$898,764	\$0	\$80,989	\$102,934	\$95,392		\$265,478	\$1,178,079	\$1,443,557	\$1,178,079	\$184,687	\$0
20 Kitchener Public Library	\$357,125	\$535,799	\$31,500	\$160,801	\$338,086	\$120,326			\$1,155,012	\$1,159,193	\$1,299,631	\$57,040	\$986,062
21 Burnaby Public Library	\$622,855	\$959,603	\$22,642	\$44,756	\$256,285	\$97,801	\$8,866	\$3,286,869	\$1,367,311	\$1,389,953	\$1,389,953		
22 Saskatoon Public Library	\$506,844	\$1,015,401	\$55,350	\$106,339	\$417,068	\$133,333	\$189,581	\$62,657	\$1,861,722	\$1,815,733	\$1,117,107	\$34,689	\$1,068,431
23 Richmond Hill Public Library	\$218,401	\$619,266	\$110,513	\$62,656	\$255,054	\$198,923	\$1,527	\$2,651,072	\$1,137,426	\$1,247,939	\$1,247,938	\$30,699	\$992,610
24 Richmond Public Library										\$1,191,714			
25 Regina Public Library	\$444,440	\$842,520	\$127,286	\$120,370	\$302,792	\$351,167	\$658	\$140,734	\$1,617,507	\$1,628,149	\$1,614,071	\$290,903	\$1,070,768
26 Oakville Public Library	\$284,594	\$520,522	\$53,953	\$44,486	\$174,754	\$122,931	\$12,737		\$875,430	\$849,792	\$904,792	\$76,378	\$551,461
27 Burlington Public Library	\$301,893	\$541,312	\$44,990	\$45,150	\$245,790	\$76,157	\$30,840	\$406,402	\$939,249	\$984,239	\$984,239		\$853,092
28 Albert-Westmorland-Kent Region	\$0	\$90,608	\$5,047	\$13,789	\$2,055	\$0	\$0	\$113,956	\$106,452	\$111,499	\$0	\$0	\$0
29 Oshawa Public Library	\$273,713	\$480,786	\$56,543	\$42,898	\$159,246	\$105,251	\$32,329	\$102,197	\$820,510	\$922,616	\$872,374	\$76,844	\$724,605
30 Fundy Library Region	\$0	\$87,062	\$5,074	\$9,114	\$20,258	\$0	\$4,542	\$111,538	\$120,976	\$126,050	\$0	\$0	\$0
31 Barrie Public Library								\$6,034,431		\$982,363			
32 York Library Region	\$0	\$119,253	\$0	\$0	\$0	\$0	\$0	\$182,101	\$119,253	\$119,253	\$0	\$0	\$0
33 Cambridge Libraries & Galleries	\$216,153	\$363,636	\$27,743	\$34,450	\$92,302	\$85,764	\$0		\$576,152	\$576,152	\$576,152	\$3,531	\$512,166
34 Coquitlam Public Library	\$150,265	\$230,865	\$15,820	\$28,437	\$37,694	\$60,007	\$68,036	\$456,309	\$425,039	\$354,325	\$354,554	\$18,000	\$194,241
35 Thunder Bay Public Library	\$56,571	\$287,177	\$14,020	\$29,700	\$58,003	\$136,824	\$31,992	\$957,440	\$543,696	\$4,885,410	\$623,138	\$44,824	\$509,878
36 Chaleur Library Region	\$0	\$170,264	\$11,015	\$11,583	\$11,224	\$0	\$0	\$150,981	\$193,071	\$0	\$0	\$0	\$0
37 Haut-Saint-Jean Library Region	\$0	\$165,730	\$4,815	\$11,708	\$9,757	\$0	\$0	\$92,327	\$187,195	\$0	\$0	\$0	\$0
Total	\$18,412,607	\$47,968,826	\$4,185,424	\$6,253,913	\$17,585,326	\$11,439,165	\$2,250,289	\$99,040,247	\$85,497,519	\$93,257,554	\$67,466,422	\$3,209,396	\$43,607,859
Average	\$613,754	\$1,410,848	\$123,101	\$183,939	\$517,215	\$336,446	\$77,596	\$3,537,152	\$2,514,633	\$2,664,502	\$2,176,336	\$123,438	\$1,557,424
Median	\$400,783	\$910,325	\$59,043	\$104,133	\$359,050	\$227,622	\$12,737	\$171,925	\$1,677,754	\$1,685,548	\$1,299,631	\$47,796	\$1,030,521

D – Materials

Library Name	Expense Other Suppliers CDN	Expense Suppliers USA	Expense Suppliers Other	Expense Total Print Materials	Expense Total Other Materials	Children's Materials	PKBK Mass Market	Materials Expenditure
1 Toronto Public Library	\$1,336,049	\$2,650,628	\$147,484	\$11,528,820	\$5,777,742	\$3,425,891	\$751,079	\$17,306,562
2 Montréal, Bibliothèque de				\$5,693,457	\$1,203,522			
3 Calgary Public Library				\$3,483,400	\$3,764,600	\$1,195,000	\$330,000	\$7,748,000
4 Ottawa Public Library	\$271,441	\$477,617	\$24,004	\$3,580,374	\$1,429,489	\$1,369,998	\$118,081	\$4,728,195
5 Edmonton Public Library	\$1,551,319	\$2,131,103	\$25,594	\$2,605,115	\$3,155,166	\$1,326,719	\$343,163	\$6,165,600
6 Mississauga Library System	\$341,000	\$156,324	\$93,000	\$1,598,936	\$1,084,395	\$549,290	\$176,400	\$2,431,500
7 Winnipeg Public Library		\$186,392	\$0	\$2,073,911	\$805,023	\$685,197	\$191,270	\$2,958,934
8 Fraser Valley Regional Library	\$324,252	\$101,259		\$1,940,231	\$1,457,708	\$627,530	\$153,013	\$3,445,937
9 Vancouver Public Library	\$4,170,499	\$695,676	\$79,486	\$2,355,972	\$1,571,720	\$1,095,022	\$206,464	\$4,945,661
10 Brampton Library	\$74,197	\$160,585	\$0	\$2,037,944	\$819,005	\$633,562	\$116,381	\$2,856,949
11 Hamilton Public Library				\$1,568,242	\$1,307,827	\$474,931	\$130,000	\$3,351,646
12 Surrey Libraries		\$240,342		\$1,758,834	\$839,549	\$838,544	\$2,645,559	
13 Vancouver Island Regional Library	\$323,808	\$133,248		\$699,949	\$797,407	\$305,938	\$68,061	\$2,268,015
14 Halifax Public Libraries	\$20,000	\$75,000	\$1,000	\$1,299,000	\$439,000	\$455,000	\$65,000	\$1,950,480
15 London Public Library	\$78,019	\$156,118	\$5,353	\$1,214,812	\$683,634	\$408,143		\$2,193,240
16 Markham Public Library	\$115,487	\$152,248	\$0	\$966,094	\$821,916	\$294,358	\$62,253	\$1,685,548
17 Victoria (Greater) Public Library	\$404,786	\$64,730	\$0	\$1,041,854	\$868,791	\$354,192	\$81,271	\$1,910,646
18 Vaughan Public Libraries								
19 Bibliothèque municipale de Gatineau	\$981,038	\$4,221	\$8,133	\$979,753	\$198,326	\$321,359	\$5,667	\$1,178,079
20 Kitchener Public Library	\$84,217	\$172,312		\$696,600	\$458,412	\$245,025	\$91,281	\$1,131,195
21 Burnaby Public Library	\$1,216,168	\$173,354	\$431	\$1,004,359	\$362,952	\$265,608	\$207,899	\$1,389,953
22 Saskatoon Public Library		\$11,995	\$1,992	\$1,121,740	\$739,982	\$240,166	\$113,266	\$1,810,733
23 Richmond Hill Public Library	\$37,438	\$149,753	\$37,438	\$681,922	\$455,504	\$75,647	\$104,789	\$1,247,939
24 Richmond Public Library								\$1,191,714
25 Regina Public Library	\$85,786	\$166,614	\$0	\$962,890	\$654,617	\$195,808	\$161,137	\$1,628,149
26 Oakville Public Library	\$238,317	\$38,536	\$100	\$565,008	\$310,422	\$194,647	\$0	\$849,792
27 Burlington Public Library	\$10,000	\$121,147		\$586,462	\$352,787	\$150,776		\$984,239
28 Albert-Westmorland-Kent Region	\$0	\$0	\$0	\$104,397	\$2,055	\$0	\$0	\$0
29 Oshawa Public Library	\$15,844	\$54,927	\$154	\$523,684	\$296,826	\$158,861	\$49,948	\$820,419
30 Fundy Library Region	\$0	\$0	\$0	\$96,176	\$24,800	\$0	\$0	\$0
31 Barrie Public Library								
32 York Library Region	\$0	\$0	\$0	\$119,253	\$0	\$0	\$0	\$0
33 Cambridge Libraries & Galleries		\$60,455		\$398,086	\$178,066	\$152,694	\$26,689	\$576,152
34 Coquitlam Public Library	\$100,213	\$41,500	\$600	\$259,302	\$165,737	\$96,402	\$22,439	\$354,325
35 Thunder Bay Public Library	\$5,603	\$61,633	\$1,200	\$316,877	\$226,819	\$74,052	\$20,320	\$560,305
36 Chaleur Library Region	\$0	\$0	\$0	\$181,847	\$11,224	\$0	\$0	\$0
37 Haut-Saint-Jean Library Region	\$0	\$0	\$0	\$177,438	\$9,757	\$0	\$0	\$0
Total	\$11,785,481	\$8,437,717	\$425,969	\$54,222,739	\$31,274,780	\$16,210,360	\$6,241,430	\$79,669,907
Average	\$436,499	\$272,184	\$17,039	\$1,594,786	\$919,846	\$491,223	\$201,336	\$2,414,240
Median	\$85,786	\$121,147	\$431	\$992,056	\$669,126	\$294,358	\$91,281	\$1,628,149

E – Electronic Resources

Library Name	Internet Workstations	Electronic Database (in House)	Electronic Database (Remote)	E-visits	Public Wireless Connections	Sessions on Library Computer	Use of Electronic Databases	Electronic Database Uses in Library	Database Uses Remote
1 Bibliothèque municipale de Gatineau	72	13	13	5,708,960	26,932	122,531	116,058		
2 Toronto Public Library	1,772	103	85	25,951,430	1,493,299	6,138,170	2,499,040		2,499,040
3 Montréal, Bibliothèque de	401			2,801,631					
4 Calgary Public Library	382			8,700,047		677,782		50,902	458,112
5 Ottawa Public Library	422	78	73	11,393,583	222,824	849,409	136,674		
6 Edmonton Public Library	465	97	93	8,786,348	372,000	1,152,277	883,500		
7 Mississauga Library System	286	49	41	8,841,290	386,750	626,226	360,935		
8 Winnipeg Public Library	299	61	53	2,692,447	179,821	555,616	103,408	31,347	25,718
9 Fraser Valley Regional Library	272	43	38			330,252	96,493	32,164	64,329
10 Vancouver Public Library	555	64	75	5,251,691	593,418	1,420,002	564,912	180,601	421,403
11 Brampton Library	285	93	90	2,650,000	181,600	323,250	655,350	74,619	181,613
12 Hamilton Public Library	364	0	59	2,861,150	541,400	917,900	777,801		
13 Surrey Libraries	208	9	40	1,456,015	8	501,566	216,128		
14 Vancouver Island Regional Library	221	4	34	1,353,539		362,591	16,379		16,379
15 Halifax Public Libraries	427	20	16	1,598,585	134,659	475,784	3,146,750	3,141,955	4,795
16 London Public Library	405	8	49	4,701,683	125,512	635,216	976,797		
17 Markham Public Library	151	15	15	2,511,943		504,123			
18 Victoria (Greater) Public Library	280	5	36	2,246,180	10	265,173	58,653	6,877	51,776
19 Vaughan Public Libraries	128	2		1,013,116	278,400	207,500	338,700		
20 Kitchener Public Library	75	62	57	1,010,084	191,540	119,225	229,057		
21 Burnaby Public Library	82	26	22	2,977,039	135,849	239,428	56,080		
22 Saskatoon Public Library	113	26	65	1,531,174	9		138,993	3,693	2,521
23 Richmond Hill Public Library	99		98	1,096,406	76,177	219,036	445,111	94,009	351,102
24 Richmond Public Library	112	6	16	6,277,582		232,445	54,212		
25 Regina Public Library	119	55	52	2,782,176	72,084	210,446	0	0	0
26 Oakville Public Library	135	91	89	1,019,550		117,271	74,437	0	0
27 Burlington Public Library	112	36	35	1,526,386	131,530	227,085	1,578,005		
28 Albert-Westmorland-Kent Region	80	13	13	1,791,581	22,802	50,817	0	0	0
29 Oshawa Public Library	64	70	66	468,610		77,745	104,779	64,127	
30 Fundy Library Region	88	2	13	1,791,581	43,390	89,791	0	0	0
31 Barrie Public Library	59								
32 York Library Region	55	0	13	1,791,581	30,057	65,419	0	0	0
33 Cambridge Libraries & Galleries	57	2	66	542,100	59,050	87,600	84,200	44,626	39,574
34 Coquitlam Public Library	47	22	18	584,785		56,843	9,739	1,534	8,195
35 Thunder Bay Public Library	62	47	45	510,500	22,850	212,950	773,200		
36 Chaleur Library Region	58	0	13	1,791,581	17,050	23,558	0	0	0
37 Haut-Saint-Jean Library Region	68	14	13	1,791,581	17,070	30,298	0	0	0
Total	8,880	1,136	1,504	129,803,935	5,356,093	18,125,325	14,495,391	3,726,454	4,124,557
Average	240	34	46	3,708,684	191,289	533,098	439,254	196,129	206,228
Median	128	22	41	1,791,581	100,845	235,937	116,058	6,877	12,287

F – Branch-Level Data

	Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
1	Barrie Public Library	Downtown	ON	Central		3,150	41,000	1,091,238	291,748	40,813	346.42	0.00	26.62	92.62	7.12	0.00	0.00	12.96	0.00	0.140
2	Bibliothèque municipale de Gatineau	Aurélien-Doucet	QC	Branch	5,451	2,382	3,443	105,620	71,861		44.34	19.38	30.67	30.17	20.87	2.29	13.18	0.00	0.00	0.000
3	Bibliothèque municipale de Gatineau	Bernard-Lonergan	QC	Branch	9,652	2,503	9,329	105,538	68,057		42.16	10.93	11.31	27.19	7.30	3.86	7.05	0.00	0.00	0.000
4	Bibliothèque municipale de Gatineau	Docteur-Jean-Lorrain	QC	Branch	3,314	1,486	5,358	67,736	25,074		45.58	20.44	12.64	16.87	4.68	2.23	7.57	0.00	0.00	0.000
5	Bibliothèque municipale de Gatineau	Guy-Sanche	QC	Central	32,056	3,266	24,985	493,895	270,016	38,792	151.22	15.41	19.77	82.67	10.81	9.82	8.42	11.88	1.21	0.144
6	Bibliothèque municipale de Gatineau	Jean-Marie-Caron	QC	Branch	3,794	1,521	3,067	23,703	15,158		15.58	6.25	7.73	9.97	4.94	2.49	4.00	0.00	0.00	0.000
7	Bibliothèque municipale de Gatineau	Lucien-Lalonde	QC	Branch	20,962	3,251	11,610	327,370	203,718	12,230	100.70	15.62	28.20	62.66	17.55	6.45	9.72	3.76	0.58	0.060
8	Bibliothèque municipale de Gatineau	Lucy-Faris	QC	Branch	20,655	3,266	11,997	374,910	201,994	15,120	114.79	18.15	31.25	61.85	16.84	6.32	9.78	4.63	0.73	0.075
9	Bibliothèque municipale de Gatineau	Maison-du-Citoyen	QC	Branch	17,083	2,925	13,827	136,438	65,985	3,754	46.65	7.99	9.87	22.56	4.77	5.84	3.86	1.28	0.22	0.057
10	Bibliothèque municipale de Gatineau	Manise-Morin	QC	Branch	2,726	1,127	3,293	19,814	13,559		17.58	7.27	6.02	12.03	4.12	2.42	4.97	0.00	0.00	0.000
11	Bibliothèque municipale de Gatineau	Riviera	QC	Branch	3,352	1,486	3,960	58,445	26,763		39.33	17.44	14.76	18.01	6.76	2.26	7.98	0.00	0.00	0.000
12	Brampton Public Library	Chinguacousy	ON	Branch	54,772	3,150	43,590	1,948,648	680,245	49,405	618.62	35.58	44.70	215.95	15.61	17.39	12.42	15.68	0.90	0.073
13	Brampton Public Library	Cyril Clark	ON	Branch	24,986	3,150	25,400	1,087,771	293,356	19,799	345.32	43.54	42.83	93.13	11.55	7.93	11.74	6.29	0.79	0.067
14	Brampton Public Library	Four Corners	ON	Branch	35,159	3,150	38,938	1,041,790	372,901	31,707	330.73	29.63	26.76	118.38	9.58	11.16	10.61	10.07	0.90	0.085
15	Brampton Public Library	Northeast Interim Site	ON	Branch	3,010	2,000	2,600	480,407	90,856	7,716	240.20	159.60	184.77	45.43	34.94	1.51	30.18	3.86	2.56	0.085
16	Brampton Public Library	South Fletcher's	ON	Branch	23,565	3,150	12,754	1,006,412	361,526	18,645	319.50	42.71	78.91	114.77	28.35	7.48	15.34	5.92	0.79	0.052
17	Burlington Public Library	Aldershot	ON	Branch	8,115	2,196	7,000	156,814	76,220	8,908	71.41	19.32	22.40	34.71	10.89	3.70	9.39	4.06	1.10	0.117
18	Burlington Public Library	Brant Hills	ON	Branch	16,452	3,259	6,884	223,909	124,520	8,162	68.70	13.61	32.53	38.21	18.09	5.05	7.57	2.50	0.50	0.066
19	Burlington Public Library	Central	ON	Central	148,306	3,374	64,000	793,120	380,735	48,100	235.07	5.35	12.39	112.84	5.95	43.96	2.57	14.26	0.32	0.126
20	Burlington Public Library	Kilbride	ON	Branch	966	441	800	17,530	3,120	1,381	39.75	18.15	21.91	7.07	3.90	2.19	3.23	3.13	1.43	0.443
21	Burlington Public Library	New Appleby	ON	Branch	9,588	2,193	5,600	209,601	82,442	5,772	95.58	21.86	37.43	37.59	14.72	4.37	8.60	2.63	0.60	0.070
22	Burlington Public Library	Tansley Woods	ON	Branch	27,468	3,359	10,000	601,991	304,947	25,621	179.22	21.92	60.20	90.79	30.49	8.18	11.10	7.63	0.93	0.084
23	Burnaby Public Library	Cameron	BC	Branch	21,581	3,193	5,000	501,245	269,333	21,706	156.98	23.23	100.25	84.35	53.87	6.76	12.48	6.80	1.01	0.081
24	Burnaby Public Library	McGill	BC	Branch	43,046	3,346	20,000	912,561	459,342	45,390	272.73	21.20	45.63	137.28	22.97	12.86	10.67	13.57	1.05	0.099
25	Burnaby Public Library	Metrotown	BC	Central	153,024	3,648	61,000	1,435,447	744,109	103,806	393.49	9.38	23.53	203.98	12.20	41.95	4.86	28.46	0.68	0.140
26	Burnaby Public Library	Tommy Douglas	BC	Branch	35,528	3,346	17,000	636,644	379,326	37,252	190.27	17.92	37.45	113.37	22.31	10.62	10.68	11.13	1.05	0.098
27	Cambridge Public Library	Clemens Mill	ON	Branch	16,235	2,515	13,500	196,819	267,989	3,600	78.26	12.12	14.58	106.56	19.85	6.46	16.51	1.43	0.22	0.013
28	Cambridge Public Library	Hespeler	ON	Branch	15,635	2,515	14,000	230,508	126,032	6,050	91.65	14.74	16.46	50.11	9.00	6.22	8.06	2.41	0.39	0.048
29	Cambridge Public Library	Preston	ON	Branch	13,892	2,515	9,774	188,288	106,591	4,150	74.87	13.55	19.26	42.38	10.91	5.52	7.67	1.65	0.30	0.039
30	Cambridge Public Library	Queens Square	ON	Central	114,712	3,137	71,674	635,004	330,358	27,000	202.42	5.54	8.86	105.31	4.61	36.57	2.88	8.61	0.24	0.082
31	Coquitlam Public Library	City Centre Branch	BC	Branch	26,717	2,877	34,486	560,307	310,226	34,151	194.75	20.97	16.25	107.83	9.00	9.29	11.61	11.87	1.28	0.110
32	Coquitlam Public Library	Poirier Branch	BC	Central	70,717	3,278	23,672	568,572	260,164	34,788	173.45	8.04	24.02	79.37	10.99	21.57	3.68	10.61	0.49	0.134
33	Edmonton Public Library	Calder	AB	Branch	19,722	3,195	5,320	212,867	124,734	39,100	66.63	10.79	40.01	39.04	23.45	6.17	6.32	12.24	1.98	0.313
34	Edmonton Public Library	Capilano	AB	Branch	19,792	3,195	9,557	285,291	153,075	31,500	89.29	14.41	29.85	47.91	16.02	6.19	7.73	9.86	1.59	0.206
35	Edmonton Public Library	Castle Downs	AB	Branch	30,065	3,195	12,800	552,736	249,177	85,700	173.00	18.38	43.18	77.99	19.47	9.41	8.29	26.82	2.85	0.344
36	Edmonton Public Library	epiGO	AB	Branch	5,127	1,988	1,611	120,328	61,546		60.53	23.47	74.69	30.96	38.20	2.58	12.00	0.00	0.00	0.000
37	Edmonton Public Library	Highlands	AB	Branch	6,457	2,716	2,000	97,435	61,949	18,300	35.87	15.09	48.72	22.81	30.97	2.38	9.59	6.74	2.83	0.295
38	Edmonton Public Library	Idylwyld	AB	Branch	24,622	3,195	12,238	488,005	213,538	45,800	152.74	19.82	39.88	66.84	17.45	7.71	8.67	14.33	1.86	0.214
39	Edmonton Public Library	Jasper Place	AB	Branch	6,300	2,664	1,900	260,007	86,307	11,500	97.60	41.27	136.85	32.40	45.42	2.36	13.70	0.00	0.00	0.000
40	Edmonton Public Library	Lois Hole	AB	Branch	49,420	3,195	25,285	1,154,509	365,367	93,000	361.35	23.36	45.66	114.36	14.45	15.47	7.39	29.11	1.88	0.255
41	Edmonton Public Library	Londonderry	AB	Branch	41,510	3,195	15,480	639,584	372,864	115,000	200.18	15.41	41.32	116.70	24.09	12.99	8.98	35.99	2.77	0.308

F – Branch-Level Data

	Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
42	Edmonton Public Library	Mill Woods	AB	Branch	48,930	3,195	12,800	1,091,326	520,552	144,000	341.57	22.30	85.26	162.93	40.67	15.31	10.64	45.07	2.94	0.277
43	Edmonton Public Library	Penny McKee-Abbotsford	AB	Branch	22,785	3,195	9,026	237,612	185,811	31,100	74.37	10.43	26.33	58.16	20.59	7.13	8.15	9.73	1.36	0.167
44	Edmonton Public Library	Riverbend	AB	Branch	31,955	3,195	9,162	796,466	234,999	77,000	249.29	24.92	86.93	73.55	25.65	10.00	7.35	24.10	2.41	0.328
45	Edmonton Public Library	Sprucewood	AB	Branch	20,072	3,195	6,260	184,846	109,594	26,000	57.85	9.21	29.53	34.30	17.51	6.28	5.46	8.14	1.30	0.237
46	Edmonton Public Library	Stanley A. Milner	AB	Central	118,895	3,649	240,720	1,313,890	1,234,574	201,000	360.07	11.05	5.46	338.33	5.13	32.58	10.38	55.08	1.69	0.163
47	Edmonton Public Library	Strathcona	AB	Branch	24,710	3,195	13,723	366,172	189,672	18,000	114.61	14.82	26.68	59.37	13.82	7.73	7.68	5.63	0.73	0.095
48	Edmonton Public Library	Whitemud Crossing	AB	Branch	64,732	3,195	27,580	1,692,980	469,328	137,000	529.88	26.15	61.38	146.89	17.02	20.26	7.25	42.88	2.12	0.292
49	Edmonton Public Library	Woodcroft	AB	Branch	33,180	3,195	10,863	631,436	272,794	76,000	197.63	19.03	58.13	85.38	25.11	10.38	8.22	23.79	2.29	0.279
50	Fraser Valley Regional Library	Abbotsford Community	BC	Branch	9,360	2,900	11,000	268,256	95,078	3,410	92.50	28.66	24.39	32.79	8.64	3.23	10.16	1.18	0.36	0.036
51	Fraser Valley Regional Library	Administrative Centre	BC	Central	91,832	2,250		133,424												
52	Fraser Valley Regional Library	Agassiz Library	BC	Branch	4,732	2,200	4,500	95,306	84,928	2,938	43.32	20.14	21.18	38.60	18.87	2.15	17.95	1.34	0.62	0.035
53	Fraser Valley Regional Library	Aldergrove Library	BC	Branch	7,644	2,900	4,000	170,045	77,095	8,380	58.64	22.25	42.51	26.58	19.27	2.64	10.09	2.89	1.10	0.109
54	Fraser Valley Regional Library	Boston Bar Library	BC	Branch	884	600	1,000	10,480	3,425	3,166	17.47	11.86	10.48	5.71	3.43	1.47	3.87	5.28	3.58	0.924
55	Fraser Valley Regional Library	Brookwood Library	BC	Branch	4,108	2,050	2,000	84,055	49,980	6,982	41.00	20.46	42.03	24.38	24.99	2.00	12.17	3.41	1.70	0.140
56	Fraser Valley Regional Library	Chilliwack Library	BC	Branch	27,976	3,150	15,500	848,306	354,050	28,057	269.30	30.32	54.73	112.40	22.84	8.88	12.66	8.91	1.00	0.079
57	Fraser Valley Regional Library	Clearbrook Library	BC	Branch	36,101	3,250	20,000	1,191,534	374,917	47,273	366.63	33.01	59.58	115.36	18.75	11.11	10.39	14.55	1.31	0.126
58	Fraser Valley Regional Library	Fort Langley Library	BC	Branch	2,444	1,675	900	49,744	31,947	2,108	29.70	20.35	55.27	19.07	35.50	1.46	13.07	1.26	0.86	0.066
59	Fraser Valley Regional Library	George Mackie Library	BC	Branch	19,916	3,200	11,404	392,015	169,959	18,692	122.50	19.68	34.38	53.11	14.90	6.22	8.53	5.84	0.94	0.110
60	Fraser Valley Regional Library	Hope Library	BC	Branch	3,484	1,950		88,984	51,870	5,340										
61	Fraser Valley Regional Library	Ladner Pioneer Library	BC	Branch	11,544	3,200	12,000	266,549	170,607	8,847	83.30	23.09	22.21	53.31	14.22	3.61	14.78	2.76	0.77	0.052
62	Fraser Valley Regional Library	Langley City Library	BC	Branch	19,188	3,350		342,730	278,457	18,865										
63	Fraser Valley Regional Library	Maple Ridge Public Libr	BC	Branch	37,284	3,300		583,783	363,139	43,230										
64	Fraser Valley Regional Library	Mission Library	BC	Branch	19,552	3,100		418,216	216,734	152,020										
65	Fraser Valley Regional Library	Mount Lehman Library	BC	Branch	884	800		19,210	9,535	687										
66	Fraser Valley Regional Library	Muriel Arnason Library	BC	Branch	12,766	3,100	5,700	239,695	93,443	10,841	77.32	18.78	42.05	30.14	16.39	4.12	7.32	3.50	0.85	0.116
67	Fraser Valley Regional Library	Murrayville Library	BC	Branch	12,038	3,100		209,227	89,797	3,819										
68	Fraser Valley Regional Library	Pitt Meadows Public Lib	BC	Branch	13,624	2,550		204,403		14,314										
69	Fraser Valley Regional Library	Terry Fox Library	BC	Branch	22,282	3,100		482,740	197,290	16,372										
70	Fraser Valley Regional Library	Tsawwassen Library	BC	Branch	13,416	3,200		262,024	193,808	12,365										
71	Fraser Valley Regional Library	Walnut Grove Library	BC	Branch	14,716	3,300		329,660	189,770	11,242										
72	Fraser Valley Regional Library	White Rock Library	BC	Branch	11,986	2,900		276,257	135,308	15,388										
73	Fraser Valley Regional Library	Yale Library	BC	Branch	884	600	0	7,400	2,628	2,372										
74	Fraser Valley Regional Library	Yarrow Library	BC	Branch	3,068	1,350		61,152	25,006	2,140										
75	Greater Victoria Public Library	GVPL - Goudy	BC	Branch	7,152	2,978	2,044	166,629	74,903	5,304	55.95	23.30	81.51	25.15	36.64	2.40	10.47	1.78	0.74	0.071
76	Halifax Public Libraries	Alderney Gate	NS	Branch	51,420	3,050	32,510	392,607	302,227	20,897	128.72	7.03	12.08	99.09	9.30	18.31	5.41	6.85	0.37	0.069
77	Halifax Public Libraries	Bedford	NS	Branch	19,972	2,500	5,949	251,364	102,498	10,625	100.55	0.00	42.25	41.00	17.23	0.00	0.00	4.25	0.00	0.104
78	Halifax Public Libraries	Captain William Spry	NS	Branch	22,530	2,500	10,016	247,942	125,780	10,906	99.18	0.00	24.75	50.31	12.56	0.00	0.00	4.36	0.00	0.087
79	Halifax Public Libraries	Cole Harbour	NS	Branch	23,496	2,500	10,008	291,822	174,523	12,732	116.73	0.00	29.16	69.81	17.44	0.00	0.00	5.09	0.00	0.073
80	Halifax Public Libraries	Dartmouth North	NS	Branch	13,754	2,500	2,152	97,900	80,310	5,582	39.16	0.00	45.49	32.12	37.32	0.00	0.00	2.23	0.00	0.070
81	Halifax Public Libraries	Halifax North	NS	Branch	18,590	2,350	12,400	158,263	116,278	9,331	67.35	0.00	12.76	49.48	9.38	0.00	0.00	3.97	0.00	0.080
82	Halifax Public Libraries	J.D. Shatford	NS	Branch	4,238	1,100	2,700	55,143	25,197	2,257	50.13	0.00	20.42	22.91	9.33	0.00	0.00	2.05	0.00	0.090

F – Branch-Level Data

	Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
83	Halifax Public Libraries	Keshen Goodman	NS	Branch	58,440	3,050	25,000	888,199	469,396	25,686	291.21	0.00	35.53	153.90	18.78	0.00	0.00	8.42	0.00	0.055
84	Halifax Public Libraries	Musquodoboit Harbour	NS	Branch	4,758	1,100	3,900	79,107	35,293	4,256	71.92	0.00	20.28	32.08	9.05	0.00	0.00	3.87	0.00	0.121
85	Halifax Public Libraries	Sackville	NS	Branch	29,056	2,500	15,100	421,690	191,176	14,458	168.68	0.00	27.93	76.47	12.66	0.00	0.00	5.78	0.00	0.076
86	Halifax Public Libraries	Sheet Harbour	NS	Branch	4,030	1,100	2,964	29,664	19,488	1,477	26.97	0.00	10.01	17.72	6.57	0.00	0.00	1.34	0.00	0.076
87	Halifax Public Libraries	Spring Garden Road	NS	Branch	99,400	2,500	38,000	584,299	379,052	34,584	233.72	0.00	15.38	151.62	9.98	0.00	0.00	13.83	0.00	0.091
88	Halifax Public Libraries	Tantallon	NS	Branch	22,868	2,500	12,064	258,752	99,448	11,368	103.50	0.00	21.45	39.78	8.24	0.00	0.00	4.55	0.00	0.114
89	Halifax Public Libraries	Woodlawn	NS	Branch	40,392	3,050	16,656	578,188	229,295	18,609	189.57	0.00	34.71	75.18	13.77	0.00	0.00	6.10	0.00	0.081
90	Hamilton Public Library	Ancaster	ON	Branch	19,214	2,550	11,736	444,895	154,450	16,350	174.47	23.15	37.91	60.57	13.16	7.53	8.04	6.41	0.85	0.106
91	Hamilton Public Library	Barton	ON	Branch	7,260	1,750	6,272	170,317	75,150	10,250	97.32	23.46	27.16	42.94	11.98	4.15	10.35	5.86	1.41	0.136
92	Hamilton Public Library	Binbrook	ON	Branch	4,739	1,750	3,192	94,335	34,050	6,400	53.91	19.91	29.55	19.46	10.67	2.71	7.19	3.66	1.35	0.188
93	Hamilton Public Library	Carlisle	ON	Branch	4,491	1,600	2,491	52,376	23,150	3,150	32.74	11.66	21.03	14.47	9.29	2.81	5.15	1.97	0.70	0.136
94	Hamilton Public Library	Central	ON	Central	214,770	3,450	170,690	1,402,740	1,492,575	124,600	406.59	6.53	8.22	432.63	8.74	62.25	6.95	36.12	0.58	0.083
95	Hamilton Public Library	Concession	ON	Branch	14,317	2,150	8,350	244,658	101,075	6,500	113.79	17.09	29.30	47.01	12.10	6.66	7.06	3.02	0.45	0.064
96	Hamilton Public Library	Dundas	ON	Branch	23,472	2,600	13,712	481,021	202,300	14,350	185.01	20.49	35.08	77.81	14.75	9.03	8.62	5.52	0.61	0.071
97	Hamilton Public Library	Freelton	ON	Branch	1,849	850	2,113	33,090	9,200	1,100	38.93	17.90	15.66	10.82	4.35	2.18	4.98	1.29	0.59	0.120
98	Hamilton Public Library	Greensville	ON	Branch	1,867	850	2,504	39,791	9,150	0	46.81	21.31	15.89	10.76	3.65	2.20	4.90	0.00	0.00	0.000
99	Hamilton Public Library	Kenilworth	ON	Branch	13,814	2,150	8,000	267,334	107,125	15,550	124.34	19.35	33.42	49.83	13.39	6.43	7.75	7.23	1.13	0.145
100	Hamilton Public Library	Locke	ON	Branch	5,491	1,750	1,451	210,187	75,550	6,000	120.11	38.28	144.86	43.17	52.07	3.14	13.76	3.43	1.09	0.079
101	Hamilton Public Library	Lynden	ON	Branch	3,818	1,350	900	56,354	15,350	1,250	41.74	14.76	62.62	11.37	17.06	2.83	4.02	0.93	0.33	0.081
102	Hamilton Public Library	Millgrove	ON	Branch	1,839	850	1,672	24,848	5,800	200	29.23	13.51	14.86	6.82	3.47	2.16	3.15	0.24	0.11	0.034
103	Hamilton Public Library	Mount Hope	ON	Branch	1,958	900	2,230	35,378	7,150	750	39.31	18.07	15.86	7.94	3.21	2.18	3.65	0.83	0.38	0.105
104	Hamilton Public Library	Red Hill	ON	Branch	19,833	2,600	11,760	403,243	197,275	20,250	155.09	20.33	34.29	75.88	16.78	7.63	9.95	7.79	1.02	0.103
105	Hamilton Public Library	Saltfleet	ON	Branch	17,147	2,400	15,481	284,574	196,825	15,500	118.57	16.60	18.38	82.01	12.71	7.14	11.48	6.46	0.90	0.079
106	Hamilton Public Library	Sherwood	ON	Branch	21,565	2,400	20,400	336,997	139,150	16,450	140.42	15.63	16.52	57.98	6.82	8.99	6.45	6.85	0.76	0.118
107	Hamilton Public Library	Stoney Creek	ON	Branch	5,975	1,750	6,404	123,663	53,125	4,250	70.66	20.70	19.31	30.36	8.30	3.41	8.89	2.43	0.71	0.080
108	Hamilton Public Library	Terryberry	ON	Branch	29,745	2,550	30,000	325,703	231,900	26,750	127.73	10.95	10.86	90.94	7.73	11.66	7.80	10.49	0.90	0.115
109	Hamilton Public Library	Turner Park	ON	Branch	25,798	2,750	24,000	735,118	383,500	33,300	267.32	28.50	30.63	139.45	15.98	9.38	14.87	12.11	1.29	0.087
110	Hamilton Public Library	Valley Park	ON	Branch	9,341	2,350	3,100	186,229	82,300	9,550	79.25	19.94	60.07	35.02	26.55	3.97	8.81	4.06	1.02	0.116
111	Hamilton Public Library	Waterdown	ON	Branch	10,603	2,350	3,410	217,362	67,550	1,700	92.49	20.50	63.74	28.74	19.81	4.51	6.37	0.72	0.16	0.025
112	Hamilton Public Library	Westdale	ON	Branch	19,906	2,400	9,950	345,705	85,925	10,850	144.04	17.37	34.74	35.80	8.64	8.29	4.32	4.52	0.55	0.126
113	Kitchener Public Library	Country Hills	ON	Branch	17,354	3,211	14,090	285,153	209,952	9,190	88.81	16.43	20.24	65.39	14.90	5.40	12.10	2.86	0.53	0.044
114	Kitchener Public Library	Forest Heights	ON	Branch	20,856	3,211	11,000	474,072	235,270	15,402	147.64	22.73	43.10	73.27	21.39	6.50	11.28	4.80	0.74	0.065
115	Kitchener Public Library	Grand River Stanley Par	ON	Branch	17,804	3,211	13,500	369,842	222,157	10,661	115.18	20.77	27.40	69.19	16.46	5.54	12.48	3.32	0.60	0.048
116	Kitchener Public Library	Main	ON	Central	154,493	3,319	0	1,343,604	313,038	39,810	404.82	8.70	0.00	94.32	0.00	46.55	2.03	11.99	0.26	0.127
117	Kitchener Public Library	Pioneer Park	ON	Branch	10,866	3,211	6,000	236,394	102,309	7,108	73.62	21.76	39.40	31.86	17.05	3.38	9.42	2.21	0.65	0.069
118	London Public Library	Beacock	ON	Branch	10,500	2,650	13,232	195,795	149,679	39,351	73.88	18.65	14.80	56.48	11.31	3.96	14.26	14.85	3.75	0.263
119	London Public Library	Byron	ON	Branch	10,500	2,650	12,000	241,194	150,012	35,204	91.02	22.97	20.10	56.61	12.50	3.96	14.29	13.28	3.35	0.235
120	London Public Library	Carson	ON	Branch	1,750	1,750	2,930	38,396	26,864	3,172	21.94	21.94	13.10	15.35	9.17	1.00	15.35	1.81	1.81	0.118
121	London Public Library	Central	ON	Central	99,750	3,298	189,000	1,540,941	992,607	232,401	467.23	15.45	8.15	300.97	5.25	30.25	9.95	70.47	2.33	0.234
122	London Public Library	Cherryhill	ON	Branch	11,375	2,650	10,225	262,161	266,435	150,605	98.93	23.05	25.64	100.54	26.06	4.29	23.42	56.83	13.24	0.565
123	London Public Library	Crouch	ON	Branch	9,625	2,650	11,322	117,326	143,901	13,442	44.27	12.19	10.36	54.30	12.71	3.63	14.95	5.07	1.40	0.093

F – Branch-Level Data

	Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
124	London Public Library	East London	ON	Branch	9,625	2,650	13,100	194,461	119,134	16,913	73.38	20.20	14.84	44.96	9.09	3.63	12.38	6.38	1.76	0.142
125	London Public Library	Glanworth	ON	Branch	200	200	320	5,084	1,942	1,092	25.42	25.42	15.89	9.71	6.07	1.00	9.71	5.46	5.46	0.562
126	London Public Library	Jalna	ON	Branch	12,250	2,650	10,600	230,632	209,417	33,137	87.03	18.83	21.76	79.03	19.76	4.62	17.10	12.50	2.71	0.158
127	London Public Library	Lambeth	ON	Branch	1,750	1,750	2,657	39,538	29,015	10,231	22.59	22.59	14.88	16.58	10.92	1.00	16.58	5.85	5.85	0.353
128	London Public Library	Landon	ON	Branch	9,625	2,650	7,422	206,938	163,767	18,473	78.09	21.50	27.88	61.80	22.07	3.63	17.01	6.97	1.92	0.113
129	London Public Library	Masonville	ON	Branch	12,250	2,650	13,200	305,724	207,183	82,355	115.37	24.96	23.16	78.18	15.70	4.62	16.91	31.08	6.72	0.398
130	London Public Library	Pond Mills	ON	Branch	8,750	2,650	6,790	166,812	111,197	33,215	62.95	19.06	24.57	41.96	16.38	3.30	12.71	12.53	3.80	0.299
131	London Public Library	Sherwood	ON	Branch	10,500	2,650	11,894	224,619	133,447	29,003	84.76	21.39	18.89	50.36	11.22	3.96	12.71	10.94	2.76	0.217
132	London Public Library	Stoney Creek Branch	ON	Branch	10,500	2,650	8,654	225,870	149,364	17,082	85.23	21.51	26.10	56.36	17.26	3.96	14.23	6.45	1.63	0.114
133	London Public Library	Westmount	ON	Branch	12,250	2,650	14,622	329,957	233,821	60,099	124.51	26.94	22.57	88.23	15.99	4.62	19.09	22.68	4.91	0.257
134	Mississauga Library System	Burnhamthorpe	ON	Branch	28,976	3,200	20,000	552,312	256,100	27,000	172.60	19.06	27.62	80.03	12.81	9.06	8.84	8.44	0.93	0.105
135	Mississauga Library System	Central Library	ON	Central	195,087	3,600	176,034	1,183,319	793,950	68,450	328.70	6.07	6.72	220.54	4.51	54.19	4.07	19.01	0.35	0.086
136	Mississauga Library System	Churchill Meadows	ON	Branch	24,334	3,700	9,300	352,572	314,750	8,850	95.29	14.49	37.91	85.07	33.84	6.58	12.93	2.39	0.36	0.028
137	Mississauga Library System	Clarkson	ON	Branch	15,194	2,450	5,754	209,151	91,800	18,700	85.37	13.77	36.35	37.47	15.95	6.20	6.04	7.63	1.23	0.204
138	Mississauga Library System	Cooksville	ON	Branch	15,523	2,450	5,738	248,526	56,850	13,100	101.44	16.01	43.31	23.20	9.91	6.34	3.66	5.35	0.84	0.230
139	Mississauga Library System	Courtneypark	ON	Branch	30,182	3,850	29,000	514,933	498,800	26,700	133.75	17.06	17.76	129.56	17.20	7.84	16.53	6.94	0.88	0.054
140	Mississauga Library System	Erin Meadows	ON	Branch	36,701	3,850	24,200	707,725	610,550	48,800	183.82	19.28	29.24	158.58	25.23	9.53	16.64	12.68	1.33	0.080
141	Mississauga Library System	Frank McKechnie	ON	Branch	31,700	3,350	15,950	543,570	237,550	13,600	162.26	17.15	34.08	70.91	14.89	9.46	7.49	4.06	0.43	0.057
142	Mississauga Library System	Lakeview	ON	Branch	14,283	2,450	7,610	181,374	52,900	4,000	74.03	12.70	23.83	21.59	6.95	5.83	3.70	1.63	0.28	0.076
143	Mississauga Library System	Lorne Park	ON	Branch	24,081	3,350	11,955	226,906	106,750	4,300	67.73	9.42	18.98	31.87	8.93	7.19	4.43	1.28	0.18	0.040
144	Mississauga Library System	Malton	ON	Branch	25,979	3,200	16,898	248,564	348,450	18,750	77.68	9.57	14.71	108.89	20.62	8.12	13.41	5.86	0.72	0.054
145	Mississauga Library System	Meadowvale	ON	Branch	32,989	3,200	16,695	621,864	366,950	12,850	194.33	18.85	37.25	114.67	21.98	10.31	11.12	4.02	0.39	0.035
146	Mississauga Library System	Mississauga Valley	ON	Branch	18,959	2,650	12,650	287,584	163,600	12,950	108.52	15.17	22.73	61.74	12.93	7.15	8.63	4.89	0.68	0.079
147	Mississauga Library System	Port Credit	ON	Branch	16,576	2,650	7,500	262,741	125,750	3,600	99.15	15.85	35.03	47.45	16.77	6.26	7.59	1.36	0.22	0.029
148	Mississauga Library System	Sheridan	ON	Branch	11,028	1,900	5,650	117,009	63,600	4,200	61.58	10.61	20.71	33.47	11.26	5.80	5.77	2.21	0.38	0.066
149	Mississauga Library System	South Common	ON	Branch	29,682	3,200	15,400	425,401	218,600	12,300	132.94	14.33	27.62	68.31	14.19	9.28	7.36	3.84	0.41	0.056
150	Mississauga Library System	Streetsville	ON	Branch	15,783	2,650	9,332	242,440	70,900	4,500	91.49	15.36	25.98	26.75	7.60	5.96	4.49	1.70	0.29	0.063
151	Mississauga Library System	Woodlands	ON	Branch	16,633	2,650	5,500	239,837	137,400	7,050	90.50	14.42	43.61	51.85	24.98	6.28	8.26	2.66	0.42	0.051
152	Montreal Public Library	Saint-Charles	QC	Branch	14,014	2,681	8,694		119,061	16,114	0.00	0.00	0.00	44.41	13.69	5.23	8.50	6.01	1.15	0.135
153	Montréal Public Library	Ahuntsic	QC	Branch	49,504	2,675	20,842	596,467	330,484	59,955	222.98	12.05	28.62	123.55	15.86	18.51	6.68	22.41	1.21	0.181
154	Montréal Public Library	Belleville	QC	Branch	8,008	2,789	3,250	75,868	33,229	3,987	27.20	9.47	23.35	11.91	10.23	2.87	4.15	1.43	0.50	0.120
155	Montréal Public Library	Benny	QC	Branch	19,838	2,624	4,121	217,952	108,720	24,729	83.06	10.99	52.89	41.43	26.38	7.56	5.48	9.42	1.25	0.227
156	Montréal Public Library	Bibliothèque interculturelle	QC	Branch	40,040	2,584	20,197	326,502	198,771	37,826	126.36	8.15	16.17	76.92	9.84	15.50	4.96	14.64	0.94	0.190
157	Montréal Public Library	Cartierville	QC	Branch	23,660	2,670	8,285	203,344	156,737	28,490	76.16	8.59	24.54	58.70	18.92	8.86	6.62	10.67	1.20	0.182
158	Montréal Public Library	Charleroi	QC	Branch	13,832	2,719	6,994	89,578	54,397	7,574	32.95	6.48	12.81	20.01	7.78	5.09	3.93	2.79	0.55	0.139
159	Montréal Public Library	Côte-des-Neiges	QC	Branch	43,862	2,618	20,691	406,000	289,128	47,696	155.08	9.26	19.62	110.44	13.97	16.75	6.59	18.22	1.09	0.165
160	Montréal Public Library	Frontenac	QC	Branch	23,296	2,720	18,367	227,287	111,639	31,421	83.56	9.76	12.37	41.04	6.08	8.56	4.79	11.55	1.35	0.281
161	Montréal Public Library	Georges-Vanier	QC	Branch	12,922	2,674	5,886	103,428	126,573	15,139	38.68	8.00	17.57	47.33	21.51	4.83	9.80	5.66	1.17	0.120
162	Montréal Public Library	Haut-Anjou	QC	Branch	7,098	2,689	2,765	53,119	59,244	2,036	19.75	7.48	19.21	22.03	21.42	2.64	8.35	0.76	0.29	0.034
163	Montréal Public Library	Henri-Bourassa	QC	Branch	54,600	3,264	15,763	281,762	216,754	18,399	86.32	5.16	17.87	66.41	13.75	16.73	3.97	5.64	0.34	0.085
164	Montréal Public Library	Hochelaga	QC	Branch	7,280	2,041	4,358	66,860	39,140	15,700	32.76	9.18	15.34	19.18	8.98	3.57	5.38	7.69	2.16	0.401

F – Branch-Level Data

	Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
165	Montréal Public Library	Île des Soeurs	QC	Branch	16,562	2,666	6,262	126,595	114,738	700	47.49	7.64	20.22	43.04	18.32	6.21	6.93	0.26	0.04	0.006
166	Montréal Public Library	Jean-Corbeil	QC	Branch	29,484	2,689	29,784	243,856	191,340	7,692	90.69	8.27	8.19	71.16	6.42	10.96	6.49	2.86	0.26	0.040
167	Montréal Public Library	L'Île-Bizard	QC	Branch	13,832	3,171	8,393	87,302	62,094		27.53	6.31	10.40	19.58	7.40	4.36	4.49	0.00	0.00	0.000
168	Montréal Public Library	L'Octogone	QC	Branch	57,330	3,247	31,204	698,421	304,449	10,556	215.10	12.18	22.38	93.76	9.76	17.66	5.31	3.25	0.18	0.035
169	Montréal Public Library	La Petite-Patrie	QC	Branch	27,300	2,671	14,451	214,865	131,256	17,129	80.44	7.87	14.87	49.14	9.08	10.22	4.81	6.41	0.63	0.131
170	Montréal Public Library	Langelier	QC	Branch	16,380	2,669	13,375	349,946	181,690	31,973	131.12	21.36	26.16	68.07	13.58	6.14	11.09	11.98	1.95	0.176
171	Montréal Public Library	Le Prévost	QC	Branch	28,574	2,687	15,656	449,155	206,328	34,586	167.16	15.72	28.69	76.79	13.18	10.63	7.22	12.87	1.21	0.168
172	Montréal Public Library	Maison culturelle et con	QC	Branch	23,478	3,264	9,361	170,977	175,047	15,043	52.38	7.28	18.26	53.63	18.70	7.19	7.46	4.61	0.64	0.086
173	Montréal Public Library	Maisonneuve	QC	Branch	10,920	2,659	9,867	262,232	135,489	13,830	98.62	24.01	26.58	50.95	13.73	4.11	12.41	5.20	1.27	0.102
174	Montréal Public Library	Marie-Uguay	QC	Branch	16,562	2,665	10,082	152,001	125,605	14,803	57.04	9.18	15.08	47.13	12.46	6.21	7.58	5.55	0.89	0.118
175	Montréal Public Library	Mercier	QC	Branch	16,380	2,648		239,835	111,072	20,892										
176	Montréal Public Library	Mile End	QC	Branch		2,693	15,559	252,056	146,600	35,275	93.60	0.00	16.20	54.44	9.42	0.00	0.00	13.10	0.00	0.241
177	Montréal Public Library	Notre-Dame-de-Grâce	QC	Branch	15,834	2,619	8,307	201,912	117,694	22,136	77.10	12.75	24.31	44.94	14.17	6.05	7.43	8.45	1.40	0.188
178	Montréal Public Library	Parc-Extension	QC	Branch	28,938	2,375	20,261	266,314	222,513	27,568	112.13	9.20	13.14	93.69	10.98	12.18	7.69	11.61	0.95	0.124
179	Montréal Public Library	Père-Ambroise	QC	Branch	11,830	2,669	11,922	133,551	75,368	13,614	50.04	11.29	11.20	28.24	6.32	4.43	6.37	5.10	1.15	0.181
180	Montréal Public Library	Pierrefonds	QC	Branch	51,506	3,315	19,992	411,414	207,768	24,566	124.11	7.99	20.58	62.68	10.39	15.54	4.03	7.41	0.48	0.118
181	Montréal Public Library	Plateau-Mont-Royal	QC	Branch	53,144	2,657	8,759	321,243	278,024	31,588	120.90	6.04	36.68	104.64	31.74	20.00	5.23	11.89	0.59	0.114
182	Montréal Public Library	Pointe-aux-Trembles	QC	Branch	27,118	2,673	15,516	246,478	129,563	25,552	92.21	9.09	15.89	48.47	8.35	10.15	4.78	9.56	0.94	0.197
183	Montréal Public Library	Rivière-des-Prairies	QC	Branch	24,570	2,673	25,092	202,616	165,829	22,687	75.80	8.25	8.07	62.04	6.61	9.19	6.75	8.49	0.92	0.137
184	Montréal Public Library	Robert-Bourassa	QC	Branch	26,208	2,777	23,672	179,565	126,444	10,426	64.66	6.85	7.59	45.53	5.34	9.44	4.82	3.75	0.40	0.082
185	Montréal Public Library	Rosemont	QC	Branch	29,120	2,617	10,738	366,238	220,862	41,421	139.95	12.58	34.11	84.40	20.57	11.13	7.58	15.83	1.42	0.188
186	Montréal Public Library	Roxboro	QC	Branch	7,462	2,732	5,617	64,305	49,090	6,080	23.54	8.62	11.45	17.97	8.74	2.73	6.58	2.23	0.81	0.124
187	Montréal Public Library	Saint-Henri	QC	Branch	12,376	2,675	12,137	119,120	89,563	11,977	44.53	9.63	9.81	33.48	7.38	4.63	7.24	4.48	0.97	0.134
188	Montréal Public Library	Saint-Laurent	QC	Branch	69,706	3,216	21,886	539,987	299,209	32,093	167.91	7.75	24.67	93.04	13.67	21.67	4.29	9.98	0.46	0.107
189	Montréal Public Library	Saint-Léonard	QC	Branch	41,678	2,783		352,964	345,147	26,203										
190	Montréal Public Library	Saint-Michel	QC	Branch	20,202	2,685	15,989	270,648	170,129	24,634	100.80	13.40	16.93	63.36	10.64	7.52	8.42	9.17	1.22	0.145
191	Montréal Public Library	Saint-Pierre	QC	Branch	6,370	2,675	3,701	31,402	21,171	2,340	11.74	4.93	8.48	7.91	5.72	2.38	3.32	0.87	0.37	0.111
192	Montréal Public Library	Salaberry	QC	Branch	9,282	2,678	3,174	96,949	24,316	3,268	36.20	10.44	30.54	9.08	7.66	3.47	2.62	1.22	0.35	0.134
193	Montréal Public Library	Saul-Bellow	QC	Branch	31,486	3,447	19,056	232,405	162,165	17,472	67.42	7.38	12.20	47.05	8.51	9.13	5.15	5.07	0.55	0.108
194	Montréal Public Library	Verdun	QC	Branch	28,392	2,666	19,142	223,280	176,219	3,149	83.75	7.86	11.66	66.10	9.21	10.65	6.21	1.18	0.11	0.018
195	Oakville Public Library	Central	ON	Central	108,213	3,187	41,400	454,130	340,750	18,600	142.49	4.20	10.97	106.92	8.23	33.95	3.15	5.84	0.17	0.055
196	Oakville Public Library	Clearview Neighbourhc	ON	Branch	2,664	1,200	2,648	70,343	30,850	900	58.62	26.41	26.56	25.71	11.65	2.22	11.58	0.75	0.34	0.029
197	Oakville Public Library	Glen Abbey	ON	Branch	25,466	3,187	16,150	618,847	358,950	15,800	194.18	24.30	38.32	112.63	22.23	7.99	14.10	4.96	0.62	0.044
198	Oakville Public Library	Iroquois Ridge	ON	Branch	28,081	3,187	12,380	454,203	193,750	7,600	142.52	16.17	36.69	60.79	15.65	8.81	6.90	2.38	0.27	0.039
199	Oakville Public Library	White Oaks	ON	Branch	19,100	3,042	7,810	221,249	95,700	5,600	72.73	11.58	28.33	31.46	12.25	6.28	5.01	1.84	0.29	0.059
200	Oakville Public Library	Woodside	ON	Branch	21,231	3,042	14,206	306,965	112,250	13,250	100.91	14.46	21.61	36.90	7.90	6.98	5.29	4.36	0.62	0.118
201	Ottawa Public Library	Alta Vista	ON	Branch	25,760	2,700	15,198	317,327	185,450	14,950	117.53	12.32	20.88	68.69	12.20	9.54	7.20	5.54	0.58	0.081
202	Ottawa Public Library	Beaverbrook	ON	Branch	25,427	2,900	10,000	584,160	235,100	11,250	201.43	22.97	58.42	81.07	23.51	8.77	9.25	3.88	0.44	0.048
203	Ottawa Public Library	Blackburn Hamlet	ON	Branch	10,885	2,700	7,333	95,523	60,050	6,200	35.38	8.78	13.03	22.24	8.19	4.03	5.52	2.30	0.57	0.103
204	Ottawa Public Library	Bookmobile	ON			2,313		117,808	47,700	4,700	50.93	0.00	0.00	20.62	0.00	0.00	0.00	2.03	0.00	0.099
205	Ottawa Public Library	Carlingwood	ON	Branch	36,225	2,700	19,693	555,569	273,900	48,750	205.77	15.34	28.21	101.44	13.91	13.42	7.56	18.06	1.35	0.178

F – Branch-Level Data

	Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
206	Ottawa Public Library	Carp	ON	Branch	6,962	2,575	5,733	87,920	36,350	3,750	34.14	12.63	15.34	14.12	6.34	2.70	5.22	1.46	0.54	0.103
207	Ottawa Public Library	Centennial	ON	Branch	15,837	2,700	9,744	201,271	100,000	29,750	74.54	12.71	20.66	37.04	10.26	5.87	6.31	11.02	1.88	0.298
208	Ottawa Public Library	Cumberland	BC	Branch	31,517	3,150	24,500	471,254	305,250	39,000	149.60	14.95	19.23	96.90	12.46	10.01	9.69	12.38	1.24	0.128
209	Ottawa Public Library	Elmvale Acres	ON	Branch	14,437	2,700	7,493	208,184	149,000	6,250	77.11	14.42	27.78	55.19	19.89	5.35	10.32	2.31	0.43	0.042
210	Ottawa Public Library	Emerald Plaza	ON	Branch	15,470	2,700	5,644	285,409	129,450	8,500	105.71	18.45	50.57	47.94	22.94	5.73	8.37	3.15	0.55	0.066
211	Ottawa Public Library	Fitzroy Harbour	ON	Branch	910	600	673	10,867	4,300	900	18.11	11.94	16.15	7.17	6.39	1.52	4.73	1.50	0.99	0.209
212	Ottawa Public Library	Greely	ON	Branch	4,340	1,250	3,000	44,755	13,550	7,550	35.80	10.31	14.92	10.84	4.52	3.47	3.12	6.04	1.74	0.557
213	Ottawa Public Library	Greenboro District Libr	ON	Branch	40,372	3,150	2,900	431,658	298,950	33,650	137.03	10.69	148.85	94.90	103.09	12.82	7.40	10.68	0.83	0.113
214	Ottawa Public Library	Hazeldean	ON	Branch	18,725	2,900	9,713	248,504	200,000	6,850	85.69	13.27	25.58	68.97	20.59	6.46	10.68	2.36	0.37	0.034
215	Ottawa Public Library	Main	ON	Central	121,175	3,150	90,418	819,014	726,050	162,400	260.00	6.76	9.06	230.49	8.03	38.47	5.99	51.56	1.34	0.224
216	Ottawa Public Library	Manotick	ON	Branch	6,300	2,175	4,629	115,329	49,950	1,600	53.02	18.31	24.91	22.97	10.79	2.90	7.93	0.74	0.25	0.032
217	Ottawa Public Library	Metcalfe Village	ON	Branch	2,782	1,150	1,468	29,739	16,650	2,450	25.86	10.69	20.26	14.48	11.34	2.42	5.98	2.13	0.88	0.147
218	Ottawa Public Library	Munster	ON	Branch	2,362	1,200	1,000	26,477	16,350	300	22.06	11.21	26.48	13.63	16.35	1.97	6.92	0.25	0.13	0.018
219	Ottawa Public Library	Nepean Centrepoin	ON	Branch	50,872	3,150	36,940	590,867	327,650	35,650	187.58	11.61	16.00	104.02	8.87	16.15	6.44	11.32	0.70	0.109
220	Ottawa Public Library	North Gloucester	ON	Branch	15,750	2,900	14,300	234,943	186,450	13,600	81.01	14.92	16.43	64.29	13.04	5.43	11.84	4.69	0.86	0.073
221	Ottawa Public Library	North Gower	ON	Branch	4,147	1,600	2,364	55,046	19,600	8,650	34.40	13.27	23.29	12.25	8.29	2.59	4.73	5.41	2.09	0.441
222	Ottawa Public Library	Orléans	ON	Branch	23,677	2,900	17,182	359,132	205,200	10,800	123.84	15.17	20.90	70.76	11.94	8.16	8.67	3.72	0.46	0.053
223	Ottawa Public Library	Osgoode	ON	Branch	1,522	1,400	3,412	35,898	13,300	2,450	25.64	23.59	10.52	9.50	3.90	1.09	8.74	1.75	1.61	0.184
224	Ottawa Public Library	Richmond	ON	Branch	2,415	1,700	2,804	45,031	24,150	1,650	26.49	18.65	16.06	14.21	8.61	1.42	10.00	0.97	0.68	0.068
225	Ottawa Public Library	Rideau	ON	Branch	13,072	2,700	7,277	174,810	153,350	8,750	64.74	13.37	24.02	56.80	21.07	4.84	11.73	3.24	0.67	0.057
226	Ottawa Public Library	Rockcliffe Park	ON	Branch	4,445	1,850	3,005	73,571	32,900	2,100	39.77	16.55	24.48	17.78	10.95	2.40	7.40	1.14	0.47	0.064
227	Ottawa Public Library	Rosemount	ON	Branch	15,487	2,700	6,089	265,176	134,350	36,450	98.21	17.12	43.55	49.76	22.06	5.74	8.68	13.50	2.35	0.271
228	Ottawa Public Library	Ruth E Dickinson	ON	Branch	24,832	2,900	19,000	518,046	330,600	29,800	178.64	20.86	27.27	114.00	17.40	8.56	13.31	10.28	1.20	0.090
229	Ottawa Public Library	St-Laurent	ON	Branch	20,300	2,700	13,540	248,800	250,000	66,050	92.15	12.26	18.38	92.59	18.46	7.52	12.32	24.46	3.25	0.264
230	Ottawa Public Library	Stittsville	ON	Branch	12,302	2,900														
231	Ottawa Public Library	Succursale Constance	ON	Branch	1,662	950	519	21,177	10,200	1,850	22.29	12.74	40.80	10.74	19.65	1.75	6.14	1.95	1.11	0.181
232	Ottawa Public Library	Sunnyside	ON	Branch	22,452	2,700	12,014	374,842	206,850	24,100	138.83	16.70	31.20	76.61	17.22	8.32	9.21	8.93	1.07	0.117
233	Ottawa Public Library	Vanier	ON	Branch	6,422	2,425	7,308	75,794	54,500	5,550	31.26	11.80	10.37	22.47	7.46	2.65	8.49	2.29	0.86	0.102
234	Ottawa Public Library	Vernon	ON	Branch	1,942	925	1,366	8,177	3,750	300	8.84	4.21	5.99	4.05	2.75	2.10	1.93	0.32	0.15	0.080
235	Regina Public Library	Albert	SK	Branch	8,652	2,294	6,383	26,540	58,061	0	11.57	3.07	4.16	25.31	9.10	3.77	6.71	0.00	0.00	0.000
236	Regina Public Library	Connaught	SK	Branch	8,369	2,125	4,762	78,876	80,449	5,934	37.12	9.42	16.56	37.86	16.89	3.94	9.61	2.79	0.71	0.074
237	Regina Public Library	George Bothwell	SK	Branch	18,699	2,962	13,966	336,205	202,012	13,173	113.51	17.98	24.07	68.20	14.46	6.31	10.80	0.00	0.00	0.000
238	Regina Public Library	Glen Elm	SK	Branch	8,671	2,385	20,736	104,784	97,637	6,825	43.93	12.08	5.05	40.94	4.71	3.64	11.26	0.00	0.00	0.000
239	Regina Public Library	Prince ofWales	SK	Branch	9,331	2,602	3,799	81,633	78,812	6,220	31.37	8.75	21.49	30.29	20.75	3.59	8.45	0.00	0.00	0.000
240	Regina Public Library	Regent Place	SK	Branch	12,950	2,784	11,592	151,533	120,305	8,393	54.43	11.70	13.07	43.21	10.38	4.65	9.29	0.00	0.00	0.000
241	Regina Public Library	Regina Public Library	SK	Central	218,698	3,278	71,414	514,949	397,312	69,916	157.09	2.35	7.21	121.21	5.56	66.72	1.82	0.00	0.00	0.000
242	Regina Public Library	Sherwood Village	SK	Branch	18,058	2,959	14,171	305,013	213,071	17,962	103.08	16.89	21.52	72.01	15.04	6.10	11.80	0.00	0.00	0.000
243	Regina Public Library	Sunrise	SK	Branch	17,625	2,959	13,907	295,158	143,328	14,842	99.75	16.75	21.22	48.44	10.31	5.96	8.13	5.02	0.84	0.104
244	Richmond Public Library	Brighouse	BC	Central	134,227	3,814	49,352	2,873,458	1,145,886	138,062	753.40	21.41	58.22	300.44	23.22	35.19	8.54	36.20	1.03	0.120
245	Richmond Public Library	Cambie	BC	Branch	13,365	3,413	4,712	361,054	154,406	20,445	105.79	27.01	76.62	45.24	32.77	3.92	11.55	5.99	1.53	0.132
246	Richmond Public Library	Ironwood	BC	Branch	16,740	3,663	11,775	491,770	254,928	13,851	134.25	29.38	41.76	69.60	21.65	4.57	15.23	3.78	0.83	0.054

F – Branch-Level Data

	Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
247	Richmond Public Library	Steveston	BC	Branch	14,456	3,413	3,919	415,653	218,694	12,798	121.79	28.75	106.06	64.08	55.80	4.24	15.13	3.75	0.89	0.059
248	Surrey Public Library	City Centre	BC	Branch	52,104	3,425	77,000				0.00	0.00	0.00	0.00	0.00	15.21	0.00	0.00	0.00	
249	Surrey Public Library	Cloverdale	BC	Branch	18,694	3,225	11,000				0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
250	Surrey Public Library	Fleetwood	BC	Branch	20,361	3,225	13,340				0.00	0.00	0.00	0.00	0.00	6.31	0.00	0.00	0.00	
251	Surrey Public Library	Guildford	BC	Central	39,988	3,225	25,000				0.00	0.00	0.00	0.00	0.00	12.40	0.00	0.00	0.00	
252	Surrey Public Library	Newton	BC	Branch	25,896	3,225	14,700				0.00	0.00	0.00	0.00	0.00	8.03	0.00	0.00	0.00	
253	Surrey Public Library	Ocean Park	BC	Branch	15,470	3,225	6,800				0.00	0.00	0.00	0.00	0.00	4.80	0.00	0.00	0.00	
254	Surrey Public Library	Port Kells	BC	Branch	3,042	1,250	1,425				0.00	0.00	0.00	0.00	0.00	2.43	0.00	0.00	0.00	
255	Surrey Public Library	Semiahmoo	BC	Branch	24,726	3,225	22,200				0.00	0.00	0.00	0.00	0.00	7.67	0.00	0.00	0.00	
256	Surrey Public Library	Strawberry Hill	BC	Branch	20,436	3,225	11,173				0.00	0.00	0.00	0.00	0.00	6.34	0.00	0.00	0.00	
257	Thunder Bay Public Library	Brodie Resource	ON	Central	44,046	2,799	23,232	208,542	235,375	28,700	74.51	4.73	8.98	84.09	10.13	15.74	5.34	10.25	0.65	0.122
258	Thunder Bay Public Library	County Park	ON	Branch	9,429	2,005	3,900	104,951	55,137	7,950	52.34	11.13	26.91	27.50	14.14	4.70	5.85	3.97	0.84	0.144
259	Thunder Bay Public Library	Mary J. L. Black	ON	Branch	12,090	1,945	9,400	138,695	97,140	20,000	71.31	11.47	14.75	49.94	10.33	6.22	8.03	10.28	1.65	0.206
260	Thunder Bay Public Library	Waverley Resource	ON	Central	69,104	2,743	23,300	232,361	158,139	34,100	84.71	3.36	9.97	57.65	6.79	25.19	2.29	12.43	0.49	0.216
261	Toronto Public Library	Agincourt	ON	Branch	70,998	3,588	27,000	1,061,437	434,320	51,733	295.83	14.95	39.31	121.05	16.09	19.79	6.12	14.42	0.73	0.119
262	Toronto Public Library	Albert Campbell	ON	Branch	44,790	3,406	26,100	446,623	214,076	30,066	131.13	9.97	17.11	62.85	8.20	13.15	4.78	8.83	0.67	0.140
263	Toronto Public Library	Albion	ON	Branch	47,648	3,458	32,279	515,235	522,309	80,505	149.00	10.81	15.96	151.04	16.18	13.78	10.96	23.28	1.69	0.154
264	Toronto Public Library	Alderwood	ON	Branch	10,702	2,626	7,341	171,050	88,065	11,361	65.14	15.98	23.30	33.54	12.00	4.08	8.23	4.33	1.06	0.129
265	Toronto Public Library	Amesbury Park	ON	Branch	7,098	2,080	6,320	163,898	74,678	17,120	78.80	23.09	25.93	35.90	11.82	3.41	10.52	8.23	2.41	0.229
266	Toronto Public Library	Annette Street	ON	Branch	13,049	2,626	7,806	240,626	96,885	6,815	91.63	18.44	30.83	36.89	12.41	4.97	7.42	2.60	0.52	0.070
267	Toronto Public Library	Armour Heights	ON	Branch	6,097	2,080	2,988	204,490	67,184	14,797	98.31	33.54	68.44	32.30	22.48	2.93	11.02	7.11	2.43	0.220
268	Toronto Public Library	Barbara Frum	ON	Branch	45,755	3,276	39,223	647,905	353,141	109,548	197.77	14.16	16.52	107.80	9.00	13.97	7.72	33.44	2.39	0.310
269	Toronto Public Library	Bayview	ON	Branch	12,212	2,626	6,333	433,652	188,863	15,740	165.14	35.51	68.47	71.92	29.82	4.65	15.47	5.99	1.29	0.083
270	Toronto Public Library	Beaches	ON	Branch	19,583	3,224	8,000	341,900	235,687	8,840	106.05	17.46	42.74	73.10	29.46	6.07	12.04	2.74	0.45	0.038
271	Toronto Public Library	Bendale	ON	Branch	7,316	2,080	8,500	200,129	62,326	7,105	96.22	27.35	23.54	29.96	7.33	3.52	8.52	3.42	0.97	0.114
272	Toronto Public Library	Black Creek	ON	Branch	7,444	2,080	5,782	138,372	95,843	11,642	66.53	18.59	23.93	46.08	16.58	3.58	12.88	5.60	1.56	0.121
273	Toronto Public Library	Bloor/Gladstone	ON	Branch	39,567	3,588	20,627	479,949	373,581	23,067	133.77	12.13	23.27	104.12	18.11	11.03	9.44	6.43	0.58	0.062
274	Toronto Public Library	Bookmobiles	ON		8,317	2,262		138,754	39,749	6,842	61.34	16.68	0.00	17.57	0.00	3.68	4.78	3.02	0.82	0.172
275	Toronto Public Library	Brentwood	ON	Branch	37,601	3,458	17,500	106,001	40,479	6,368	30.65	2.82	6.06	11.71	2.31	10.87	1.08	1.84	0.17	0.157
276	Toronto Public Library	Bridlewood	ON	Branch	20,875	3,406	7,690	518,725	392,397	18,187	152.30	24.85	67.45	115.21	51.03	6.13	18.80	5.34	0.87	0.046
277	Toronto Public Library	Brookbanks	ON	Branch	9,446	2,080	7,933	202,154	61,252	20,163	97.19	21.40	25.48	29.45	7.72	4.54	6.48	9.69	2.13	0.329
278	Toronto Public Library	Burrows Hall	ON	Branch	11,138	2,080	6,500	218,886	151,087	4,509	105.23	19.65	33.67	72.64	23.24	5.35	13.57	2.17	0.40	0.030
279	Toronto Public Library	Cedarbrae	ON	Branch	59,350	3,588	31,506	731,057	415,753	60,826	203.75	12.32	23.20	115.87	13.20	16.54	7.01	16.95	1.02	0.146
280	Toronto Public Library	Centennial	ON	Branch	12,212	2,626	6,866	348,457	143,138	42,511	132.69	28.53	50.75	54.51	20.85	4.65	11.72	16.19	3.48	0.297
281	Toronto Public Library	City Hall	ON	Branch	7,608	2,080	5,074	384,481	215,588	15,997	184.85	50.54	75.77	103.65	42.49	3.66	28.34	7.69	2.10	0.074
282	Toronto Public Library	Cliffcrest	ON	Branch	8,718	2,080	4,660	195,299	89,195	2,724	93.89	22.40	41.91	42.88	19.14	4.19	10.23	1.31	0.31	0.031
283	Toronto Public Library	College/Shaw	ON	Branch	13,577	2,626	7,664	215,913	120,622	10,746	82.22	15.90	28.17	45.93	15.74	5.17	8.88	4.09	0.79	0.089
284	Toronto Public Library	Danforth/Coxwell	ON	Branch	19,456	3,224	9,617	307,214	168,594	8,571	95.29	15.79	31.94	52.29	17.53	6.03	8.67	2.66	0.44	0.051
285	Toronto Public Library	Davenport	ON	Branch	5,642	2,080	3,604	123,173	40,644	3,448	59.22	21.83	34.18	19.54	11.28	2.71	7.20	1.66	0.61	0.085
286	Toronto Public Library	Dawes Road	ON	Branch	14,251	2,626	6,740	225,295	133,892	14,420	85.79	15.81	33.43	50.99	19.87	5.43	9.40	5.49	1.01	0.108
287	Toronto Public Library	Deer Park	ON	Branch	23,478	3,224	16,558	401,443	229,132	38,437	124.52	17.10	24.24	71.07	13.84	7.28	9.76	11.92	1.64	0.168

F – Branch-Level Data

	Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
288	Toronto Public Library	Don Mills	ON	Branch	44,699	3,276	21,563	685,617	248,880	37,734	209.28	15.34	31.80	75.97	11.54	13.64	5.57	11.52	0.84	0.152
289	Toronto Public Library	Downsview	ON	Branch	32,705	3,250	20,016	271,666	339,600	33,998	83.59	8.31	13.57	104.49	16.97	10.06	10.38	10.46	1.04	0.100
290	Toronto Public Library	Dufferin/St. Clair	ON	Branch	12,940	2,626	11,208	154,309	117,090	9,775	58.76	11.92	13.77	44.59	10.45	4.93	9.05	3.72	0.76	0.083
291	Toronto Public Library	Eatonville	ON	Branch	29,557	3,458	12,203	530,488	205,341	25,988	153.41	17.95	43.47	59.38	16.83	8.55	6.95	7.52	0.88	0.127
292	Toronto Public Library	Eglinton Square	ON	Branch	12,376	3,042	4,716	286,302	220,158	7,373	94.12	23.13	60.71	72.37	46.68	4.07	17.79	2.42	0.60	0.033
293	Toronto Public Library	Elmbrook Park	ON	Branch	9,282	2,080	3,600	183,060	54,894	9,219	88.01	19.72	50.85	26.39	15.25	4.46	5.91	4.43	0.99	0.168
294	Toronto Public Library	Evelyn Gregory	ON	Branch	11,102	2,626	6,200	95,421	51,552	5,174	36.34	8.59	15.39	19.63	8.31	4.23	4.64	1.97	0.47	0.100
295	Toronto Public Library	Fairview	ON	Branch	74,602	3,588	64,670	890,759	442,214	44,836	248.26	11.94	13.77	123.25	6.84	20.79	5.93	12.50	0.60	0.101
296	Toronto Public Library	Flemingdon Park	ON	Branch	10,538	2,262	7,250	188,026	150,663	22,044	83.12	17.84	25.93	66.61	20.78	4.66	14.30	9.75	2.09	0.146
297	Toronto Public Library	Forest Hill	ON	Branch	14,123	3,224	10,399	227,143	93,424	8,677	70.45	16.08	21.84	28.98	8.98	4.38	6.62	2.69	0.61	0.093
298	Toronto Public Library	Gerrard/Ashdale	ON	Branch	15,980	2,626	6,504	203,132	104,885	6,357	77.35	12.71	31.23	39.94	16.13	6.09	6.56	2.42	0.40	0.061
299	Toronto Public Library	Goldhawk Park	ON	Branch	16,180	3,406	8,000	334,004	205,973	13,048	98.06	20.64	41.75	60.47	25.75	4.75	12.73	3.83	0.81	0.063
300	Toronto Public Library	Guildwood	ON	Branch	7,280	2,080	3,010	148,552	58,289	7,012	71.42	20.41	49.35	28.02	19.37	3.50	8.01	3.37	0.96	0.120
301	Toronto Public Library	High Park	ON	Branch	15,707	3,224	8,850	308,987	164,444	10,518	95.84	19.67	34.91	51.01	18.58	4.87	10.47	3.26	0.67	0.064
302	Toronto Public Library	Highland Creek	ON	Branch	9,955	2,080	7,000	218,516	80,642	24,188	105.06	21.95	31.22	38.77	11.52	4.79	8.10	11.63	2.43	0.300
303	Toronto Public Library	Hillcrest	ON	Branch	10,065	2,080	7,473	360,965	150,059	20,463	173.54	35.86	48.30	72.14	20.08	4.84	14.91	9.84	2.03	0.136
304	Toronto Public Library	Humber Bay	ON	Branch	7,225	2,080	2,400	192,426	59,603	7,362	92.51	26.63	80.18	28.66	24.83	3.47	8.25	3.54	1.02	0.124
305	Toronto Public Library	Humber Summit	ON	Branch	6,698	2,080	9,040	97,199	51,300	27,113	46.73	14.51	10.75	24.66	5.67	3.22	7.66	13.04	4.05	0.529
306	Toronto Public Library	Humberwood	ON	Branch	8,245	2,080	5,748	106,825	209,196	14,852	51.36	12.96	18.58	100.58	36.39	3.96	25.37	7.14	1.80	0.071
307	Toronto Public Library	Jane/Dundas	ON	Branch	22,095	3,042	11,955	300,276	165,105	13,339	98.71	13.59	25.12	54.28	13.81	7.26	7.47	4.38	0.60	0.081
308	Toronto Public Library	Jane/Sheppard	ON	Branch	9,755	2,626	7,000	141,266	95,315	40,089	53.80	14.48	20.18	36.30	13.62	3.71	9.77	15.27	4.11	0.421
309	Toronto Public Library	Jones	ON	Branch	11,320	2,626	3,636	181,779	87,163	5,521	69.22	16.06	49.99	33.19	23.97	4.31	7.70	2.10	0.49	0.063
310	Toronto Public Library	Kennedy/Eglinton	ON	Branch	10,010	2,080	6,713	223,015	117,782	23,060	107.22	22.28	33.22	56.63	17.55	4.81	11.77	11.09	2.30	0.196
311	Toronto Public Library	Leaside	ON	Branch	18,546	3,224	12,000	363,636	134,816	18,184	112.79	19.61	30.30	41.82	11.23	5.75	7.27	5.64	0.98	0.135
312	Toronto Public Library	Lillian H. Smith	ON	Branch	40,331	3,588	38,935	499,815	370,557	27,958	139.30	12.39	12.84	103.28	9.52	11.24	9.19	7.79	0.69	0.075
313	Toronto Public Library	Locke	ON	Branch	17,090	3,224	11,647	351,907	181,942	29,851	109.15	20.59	30.21	56.43	15.62	5.30	10.65	9.26	1.75	0.164
314	Toronto Public Library	Long Branch	ON	Branch	8,481	2,080	6,418	142,115	53,681	5,981	68.32	16.76	22.14	25.81	8.36	4.08	6.33	2.88	0.71	0.111
315	Toronto Public Library	Main Street	ON	Branch	17,909	3,224	8,664	278,109	127,129	10,481	86.26	15.53	32.10	39.43	14.67	5.55	7.10	3.25	0.59	0.082
316	Toronto Public Library	Malvern	ON	Branch	48,539	3,588	25,834	534,394	358,262	48,021	148.94	11.01	20.69	99.85	13.87	13.53	7.38	13.38	0.99	0.134
317	Toronto Public Library	Maria A. Shchuka	ON	Branch	31,577	3,458	25,475	284,876	242,057	50,281	82.38	9.02	11.18	70.00	9.50	9.13	7.67	14.54	1.59	0.208
318	Toronto Public Library	Maryvale	ON	Branch	12,649	2,626	4,421	266,502	168,413	7,618	101.49	21.07	60.28	64.13	38.09	4.82	13.31	2.90	0.60	0.045
319	Toronto Public Library	McGregor Park	ON	Branch	10,010	2,262	7,793	269,715	132,919	20,590	119.24	26.94	34.61	58.76	17.06	4.43	13.28	9.10	2.06	0.155
320	Toronto Public Library	Mimico Centennial	ON	Branch	9,409	2,080	17,469	216,921	93,400	11,725	104.29	23.05	12.42	44.90	5.35	4.52	9.93	5.64	1.25	0.126
321	Toronto Public Library	Morningside	ON	Branch	11,575	3,042	7,000	217,494	119,263	19,997	71.50	18.79	31.07	39.21	17.04	3.81	10.30	6.57	1.73	0.168
322	Toronto Public Library	Mount Dennis	ON	Branch	14,160	2,626	11,350	9,180	0	0	3.50	0.65	0.81	0.00	0.00	5.39	0.00	0.00	0.00	0.000
323	Toronto Public Library	Mount Pleasant	ON	Branch	6,789	2,080	5,829	163,678	66,278	5,440	78.69	24.11	28.08	31.86	11.37	3.26	9.76	2.62	0.80	0.082
324	Toronto Public Library	New Toronto	ON	Branch	8,700	2,262	9,925	146,150	88,266	21,298	64.61	16.80	14.73	39.02	8.89	3.85	10.15	9.42	2.45	0.241
325	Toronto Public Library	North York Central Libr	ON	Branch	184,366	3,588	168,022	1,703,346	1,493,796	117,208	474.73	9.24	10.14	416.33	8.89	51.38	8.10	32.67	0.64	0.078
326	Toronto Public Library	Northern District	ON	Branch	48,194	3,588	45,750	489,994	407,488	38,891	136.56	10.17	10.71	113.57	8.91	13.43	8.46	10.84	0.81	0.095
327	Toronto Public Library	Northern Elms	ON	Branch	6,516	2,080	3,032	90,365	39,158	4,129	43.44	13.87	29.80	18.83	12.91	3.13	6.01	1.99	0.63	0.105
328	Toronto Public Library	Oakwood Village Librar	ON	Branch	15,288	2,626	17,270	128,285	79,205	9,149	48.85	8.39	7.43	30.16	4.59	5.82	5.18	3.48	0.60	0.116

F – Branch-Level Data

	Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
329	Toronto Public Library	Palmerston	ON	Branch	11,976	2,626	8,493	220,608	119,602	8,594	84.01	18.42	25.98	45.55	14.08	4.56	9.99	3.27	0.72	0.072
330	Toronto Public Library	Pape/Danforth	ON	Branch	24,898	3,588	8,175	436,618	279,483	15,543	121.69	17.54	53.41	77.89	34.19	6.94	11.23	4.33	0.62	0.056
331	Toronto Public Library	Parkdale	ON	Branch	25,389	3,588	24,083	375,921	315,734	29,849	104.77	14.81	15.61	88.00	13.11	7.08	12.44	8.32	1.18	0.095
332	Toronto Public Library	Parliament Street	ON	Branch	23,551	3,588	14,634	261,976	205,094	38,146	73.01	11.12	17.90	57.16	14.01	6.56	8.71	10.63	1.62	0.186
333	Toronto Public Library	Perth/Dupont	ON	Branch	6,370	2,080	3,627	86,088	35,235	5,359	41.39	13.51	23.74	16.94	9.71	3.06	5.53	2.58	0.84	0.152
334	Toronto Public Library	Pleasant View	ON	Branch	7,735	2,080	7,000	256,862	103,343	4,980	123.49	33.21	36.69	49.68	14.76	3.72	13.36	2.39	0.64	0.048
335	Toronto Public Library	Port Union	ON	Branch	12,249	2,626	5,000	254,806	134,834	5,804	97.03	20.80	50.96	51.35	26.97	4.66	11.01	2.21	0.47	0.043
336	Toronto Public Library	Queen/Saulter	ON	Branch	5,569	2,080	2,957	108,993	60,209	6,219	52.40	19.57	36.86	28.95	20.36	2.68	10.81	2.99	1.12	0.103
337	Toronto Public Library	Rexdale	ON	Branch	7,371	2,080	5,088	97,181	45,502	4,561	46.72	13.18	19.10	21.88	8.94	3.54	6.17	2.19	0.62	0.100
338	Toronto Public Library	Richview	ON	Branch	51,761	3,588	47,252	791,674	421,962	48,189	220.64	15.29	16.75	117.60	8.93	14.43	8.15	13.43	0.93	0.114
339	Toronto Public Library	Riverdale	ON	Branch	27,973	3,224	9,658	338,175	231,360	10,412	104.89	12.09	35.02	71.76	23.96	8.68	8.27	3.23	0.37	0.045
340	Toronto Public Library	Runnymede	ON	Branch	25,753	3,458	12,034	470,632	325,843	50,218	136.10	18.27	39.11	94.23	27.08	7.45	12.65	14.52	1.95	0.154
341	Toronto Public Library	S. Walter Stewart	ON	Branch	35,344	3,588	25,847	459,564	254,166	24,796	128.08	13.00	17.78	70.84	9.83	9.85	7.19	6.91	0.70	0.098
342	Toronto Public Library	Sanderson	ON	Branch	20,784	3,224	12,702	311,553	352,949	27,839	96.64	14.99	24.53	109.48	27.79	6.45	16.98	8.63	1.34	0.079
343	Toronto Public Library	Spadina Road	ON	Branch	10,046	2,080	3,952	196,119	92,352	10,048	94.29	19.52	49.63	44.40	23.37	4.83	9.19	4.83	1.00	0.109
344	Toronto Public Library	St. Clair/Silverthorn	ON	Branch	6,234	2,080	4,587	65,465	41,997	6,900	31.47	10.50	14.27	20.19	9.16	3.00	6.74	3.32	1.11	0.164
345	Toronto Public Library	St. James Town	ON	Branch	13,504	2,080	7,800	301,031	198,384	18,353	144.73	22.29	38.59	95.38	25.43	6.49	14.69	8.82	1.36	0.093
346	Toronto Public Library	St. Lawrence	ON	Branch	10,028	2,626	4,833	200,598	99,144	6,522	76.39	20.00	41.51	37.75	20.51	3.82	9.89	2.48	0.65	0.066
347	Toronto Public Library	Steeles	ON	Branch	16,617	3,406	5,009	338,021	210,047	5,002	99.24	20.34	67.48	61.67	41.93	4.88	12.64	1.47	0.30	0.024
348	Toronto Public Library	Swansea Memorial	ON	Branch	0	1,456	1,127	45,368	20,256	2,628	31.16	0.00	40.26	13.91	17.97	0.00	0.00	1.80	0.00	0.130
349	Toronto Public Library	Taylor Memorial	ON	Branch	7,098	2,080	5,000	130,971	40,929	2,950	62.97	18.45	26.19	19.68	8.19	3.41	5.77	1.42	0.42	0.072
350	Toronto Public Library	Thornccliffe	ON	Branch	18,346	3,406	11,034	231,899	205,064	16,262	68.09	12.64	21.02	60.21	18.58	5.39	11.18	4.77	0.89	0.079
351	Toronto Public Library	Todmorden Room	ON	Branch	1,820	1,456	554	55,391	21,401	1,162	38.04	30.43	99.98	14.70	38.63	1.25	11.76	0.80	0.64	0.054
352	Toronto Public Library	Toronto Reference Libr	ON	Central	323,560	3,302	426,535	355,367	1,137,016	172,519	107.62	1.10	0.83	344.34	2.67	97.99	3.51	52.25	0.53	0.152
353	Toronto Public Library	Victoria Village	ON	Branch	6,643	2,080	5,383	117,945	65,984	9,191	56.70	17.75	21.91	31.72	12.26	3.19	9.93	4.42	1.38	0.139
354	Toronto Public Library	Weston	ON	Branch	15,070	2,626	11,944	185,500	84,777	10,952	70.64	12.31	15.53	32.28	7.10	5.74	5.63	4.17	0.73	0.129
355	Toronto Public Library	Woodside Square	ON	Branch	25,262	3,224	9,792	542,341	488,396	17,746	168.22	21.47	55.39	151.49	49.88	7.84	19.33	5.50	0.70	0.036
356	Toronto Public Library	Woodview Park	ON	Branch	6,352	2,080	6,658	90,311	35,561	12,539	43.42	14.22	13.56	17.10	5.34	3.05	5.60	6.03	1.97	0.353
357	Toronto Public Library	Wychwood	ON	Branch	18,236	3,224	6,381	243,739	107,079	12,826	75.60	13.37	38.20	33.21	16.78	5.66	5.87	3.98	0.70	0.120
358	Toronto Public Library	York Woods	ON	Branch	43,152	3,276	42,176	338,157	212,775	36,838	103.22	7.84	8.02	64.95	5.04	13.17	4.93	11.24	0.85	0.173
359	Toronto Public Library	Yorkville	ON	Branch	18,127	3,224	9,053	327,149	208,985	12,306	101.47	18.05	36.14	64.82	23.08	5.62	11.53	3.82	0.68	0.059
360	Vancouver Island Regional Library	Bella Coola	BC	Branch	1,713	1,118	1,700	28,857	8,633	6	25.81	16.85	16.97	7.72	5.08	1.53	5.04	0.01	0.00	0.001
361	Vancouver Island Regional Library	Books By Mail	BC	Branch			0	23,414			0.00	0.00	0.00							
362	Vancouver Island Regional Library	Bowser	BC	Branch	1,236	962	1,350	28,505	17,617	14	29.63	23.06	21.11	18.31	13.05	1.28	14.25	0.01	0.01	0.001
363	Vancouver Island Regional Library	Campbell River	BC	Branch	17,910	2,964	9,683	306,859	187,701	3,205	103.53	17.13	31.69	63.33	19.38	6.04	10.48	1.08	0.18	0.017
364	Vancouver Island Regional Library	Central Services	BC				20,225	21,986			0.00	0.00	1.09		0.00					
365	Vancouver Island Regional Library	Chemainus	BC	Branch	3,275	1,924	1,220	57,305	39,204	125	29.78	17.50	46.97	20.38	32.13	1.70	11.97	0.06	0.04	0.003
366	Vancouver Island Regional Library	Comox	BC	Branch	9,838	2,600	5,350	211,178	102,610	1,199	81.22	21.47	39.47	39.47	19.18	3.78	10.43	0.46	0.12	0.012
367	Vancouver Island Regional Library	Cortes Island	BC	Branch	1,213	624	666	13,656	7,654	0	21.88	11.26	20.50	12.27	11.49	1.94	6.31	0.00	0.00	0.000
368	Vancouver Island Regional Library	Courtenay	BC	Branch	21,633	3,146	12,521	442,553	265,831	10,252	140.67	20.46	35.34	84.50	21.23	6.88	12.29	3.26	0.47	0.039
369	Vancouver Island Regional Library	Cowichan	BC	Branch	22,094	3,146	12,800	444,635	319,479	4,105	141.33	20.12	34.74	101.55	24.96	7.02	14.46	1.30	0.19	0.013

F – Branch-Level Data

	Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
370	Vancouver Island Regional Library	Cowichan Lake	BC	Branch	4,169	2,288	1,662	68,070	34,209	204	29.75	16.33	40.96	14.95	20.58	1.82	8.21	0.09	0.05	0.006
371	Vancouver Island Regional Library	Cumberland	BC	Branch	1,635	1,196	840	31,293	19,222	237	26.16	19.14	37.25	16.07	22.88	1.37	11.76	0.20	0.14	0.012
372	Vancouver Island Regional Library	Gabriola Island	BC	Branch	4,737	2,132	3,155	83,432	34,066	679	39.13	17.61	26.44	15.98	10.80	2.22	7.19	0.32	0.14	0.020
373	Vancouver Island Regional Library	Gold River	BC	Branch	1,593	1,066	1,535	23,230	14,331	0	21.79	14.58	15.13	13.44	9.34	1.49	9.00	0.00	0.00	0.000
374	Vancouver Island Regional Library	Hornby Island	BC	Branch	2,143	1,352	831	42,235	19,529	330	31.24	19.71	50.82	14.44	23.50	1.59	9.11	0.24	0.15	0.017
375	Vancouver Island Regional Library	Ladysmith	BC	Branch	9,804	2,652	4,310	173,174	88,724	805	65.30	17.66	40.18	33.46	20.59	3.70	9.05	0.30	0.08	0.009
376	Vancouver Island Regional Library	Masset	BC	Branch	1,165	728	1,580	18,100	18,042	0	24.86	15.54	11.46	24.78	11.42	1.60	15.49	0.00	0.00	0.000
377	Vancouver Island Regional Library	Nanaimo Harbourfront	BC	Branch	28,509	3,172	25,000	393,159	312,046	29,072	123.95	13.79	15.73	98.38	12.48	8.99	10.95	9.17	1.02	0.093
378	Vancouver Island Regional Library	Nanaimo Wellington	BC	Branch	19,222	2,964	4,800	524,607	190,118	2,055	176.99	27.29	109.29	64.14	39.61	6.49	9.89	0.69	0.11	0.011
379	Vancouver Island Regional Library	Parksville	BC	Branch	15,533	2,990	6,269	292,583	146,906	3,337	97.85	18.84	46.67	49.13	23.43	5.19	9.46	1.12	0.21	0.023
380	Vancouver Island Regional Library	Port Alberni	BC	Branch	12,698	2,652	7,500	183,264	114,124	804	69.10	14.43	24.44	43.03	15.22	4.79	8.99	0.30	0.06	0.007
381	Vancouver Island Regional Library	Port Alice	BC	Branch	1,007	624	1,219	6,829	7,427	22	10.94	6.78	5.60	11.90	6.09	1.61	7.38	0.04	0.02	0.003
382	Vancouver Island Regional Library	Port Clements	BC	Branch	488	364	1,000	13,172	11,799	0	36.19	26.99	13.17	32.41	11.80	1.34	24.18	0.00	0.00	0.000
383	Vancouver Island Regional Library	Port Hardy	BC	Branch	2,219	1,508	2,700	43,637	30,074	126	28.94	19.67	16.16	19.94	11.14	1.47	13.55	0.08	0.06	0.004
384	Vancouver Island Regional Library	Port McNeill	BC	Branch	1,853	1,196	1,536	27,063	17,884	39	22.63	14.60	17.62	14.95	11.64	1.55	9.65	0.03	0.02	0.002
385	Vancouver Island Regional Library	Port Renfrew	BC	Branch	499	416	800	6,209	6,470	48	14.93	12.44	7.76	15.55	8.09	1.20	12.97	0.12	0.10	0.007
386	Vancouver Island Regional Library	Quadra Island	BC	Branch	2,576	1,820	3,207	82,737	39,338	39	45.46	32.12	25.80	21.61	12.27	1.42	15.27	0.02	0.02	0.001
387	Vancouver Island Regional Library	Qualicum Beach	BC	Branch	12,614	2,808	6,842	218,436	134,441	4,920	77.79	17.32	31.93	47.88	19.65	4.49	10.66	1.75	0.39	0.037
388	Vancouver Island Regional Library	Queen Charlotte City	BC	Branch	1,817	1,170	1,200	46,784	26,408	0	39.99	25.75	38.99	22.57	22.01	1.55	14.53	0.00	0.00	0.000
389	Vancouver Island Regional Library	Sandspit	BC	Branch	534	364	600	10,153	6,577	0	27.89	19.01	16.92	18.07	10.96	1.47	12.32	0.00	0.00	0.000
390	Vancouver Island Regional Library	Sayward	BC	Branch	772	520	1,000	9,771	2,699	0	18.79	12.66	9.77	5.19	2.70	1.48	3.50	0.00	0.00	0.000
391	Vancouver Island Regional Library	Sidney/North Saanich	BC	Branch	15,635	3,146	5,671	267,562	176,192	1,941	85.05	17.11	47.18	56.01	31.07	4.97	11.27	0.62	0.12	0.011
392	Vancouver Island Regional Library	Sointula	BC	Branch	1,320	936	882	27,661	9,042	51	29.55	20.96	31.36	9.66	10.25	1.41	6.85	0.05	0.04	0.006
393	Vancouver Island Regional Library	Sooke	BC	Branch	7,417	2,340	3,696	134,712	101,434	1,398	57.57	18.16	36.45	43.35	27.44	3.17	13.68	0.60	0.19	0.014
394	Vancouver Island Regional Library	South Cowichan	BC	Branch	8,680	2,496	3,300	148,630	92,999	1,515	59.55	17.12	45.04	37.26	28.18	3.48	10.71	0.61	0.17	0.016
395	Vancouver Island Regional Library	Tahsis	BC	Branch	803	624	900	12,467	4,226	0	19.98	15.53	13.85	6.77	4.70	1.29	5.26	0.00	0.00	0.000
396	Vancouver Island Regional Library	Tofino	BC	Branch	1,369	936	1,000	25,125	26,528	0	26.84	18.35	25.13	28.34	26.53	1.46	19.38	0.00	0.00	0.000
397	Vancouver Island Regional Library	Ucluelet	BC	Branch	1,410	936	1,269	26,252	23,209	0	28.05	18.62	20.69	24.80	18.29	1.51	16.46	0.00	0.00	0.000
398	Vancouver Island Regional Library	Union Bay	BC	Branch	866	728	294	11,546		10	15.86	13.33	39.27	0.00	0.00	1.19	0.00	0.01	0.01	0.000
399	Vancouver Island Regional Library	Virtual	BC				0	685,086			0.00	0.00	0.00							
400	Vancouver Island Regional Library	Woss	BC	Branch	530	364	450	2,892	3,602	16	7.95	5.46	6.43	9.90	8.00	1.46	6.80	0.04	0.03	0.004
401	Vancouver Public Library	Britannia	BC	Branch	18,761	3,093	9,695	354,183	333,375	17,359	114.51	18.88	36.53	107.78	34.39	6.07	17.77	5.61	0.93	0.052
402	Vancouver Public Library	Carnegie	BC	Branch	11,315	4,378	1,937	148,515	72,294	58,226	33.92	13.13	76.68	16.51	37.33	2.58	6.39	13.30	5.15	0.805
403	Vancouver Public Library	Central Library	BC	Central	333,172	3,289	348,312	2,202,984	1,982,455	408,234	669.80	6.61	6.32	602.75	5.69	101.30	5.95	124.12	1.23	0.206
404	Vancouver Public Library	Champlain Heights	BC	Branch	18,706	2,365	8,350	424,076	206,955	18,124	179.31	22.67	50.79	87.51	24.79	7.91	11.06	7.66	0.97	0.088
405	Vancouver Public Library	Collingwood	BC	Branch	11,169	2,106	5,197	155,570	86,924	9,806	73.87	13.93	29.93	41.27	16.73	5.30	7.78	4.66	0.88	0.113
406	Vancouver Public Library	Dunbar	BC	Branch	16,170	2,358	6,402	364,919	186,466	11,421	154.76	22.57	57.00	79.08	29.13	6.86	11.53	4.84	0.71	0.061
407	Vancouver Public Library	Firehall	BC	Branch	13,377	2,158	6,628	265,901	160,379	12,216	123.22	19.88	40.12	74.32	24.20	6.20	11.99	5.66	0.91	0.076
408	Vancouver Public Library	Fraserview	BC	Branch	12,593	2,158	8,070	249,866	117,776	9,757	115.79	19.84	30.96	54.58	14.59	5.84	9.35	4.52	0.77	0.083
409	Vancouver Public Library	Joe Fortes	BC	Branch	21,152	3,005	4,713	430,232	313,738	29,875	143.17	20.34	91.29	104.41	66.57	7.04	14.83	9.94	1.41	0.095
410	Vancouver Public Library	Kensington	BC	Branch	15,622	2,092	7,274	287,393	154,594	15,271	137.38	18.40	39.51	73.90	21.25	7.47	9.90	7.30	0.98	0.099

F – Branch-Level Data

	Library Name	Branch Name	Province	Branch Type	Branch Staff Hours	Branch Hours Open	Floor Space (Sq Ft)	Branch Circulation	Branch Visits	Branch Reference Questions Answered	Circulation per Hour Open	Circulation per Staff Hour	Circulation per Sq Ft	Visits per Hour Open	Visits per Sq Ft	Staff Hours per Hour Open	Visits per Staff Hour	Ref Questions per Hour Open	Ref Questions per Staff Hour	Reference Questions Per Visit
411	Vancouver Public Library	Kerrisdale	BC	Branch	16,863	2,375	5,703	378,144	264,423	21,173	159.22	22.42	66.31	111.34	46.37	7.10	15.68	8.91	1.26	0.080
412	Vancouver Public Library	Kitsilano	BC	Branch	26,499	3,219	9,501	677,946	368,172	22,722	210.61	25.58	71.35	114.37	38.75	8.23	13.89	7.06	0.86	0.062
413	Vancouver Public Library	Marpole	BC	Branch	12,921	2,158	3,572	263,296	153,214	10,713	122.01	20.38	73.70	71.00	42.89	5.99	11.86	4.96	0.83	0.070
414	Vancouver Public Library	Mount Pleasant	BC	Branch	31,226	3,930	11,997	520,079	496,779	40,434	132.34	16.66	43.35	126.41	41.41	7.95	15.91	10.29	1.29	0.081
415	Vancouver Public Library	Oakridge	BC	Branch	27,211	3,224	13,020	642,924	390,848	31,517	199.42	23.63	49.38	121.23	30.02	8.44	14.36	9.78	1.16	0.081
416	Vancouver Public Library	Outreach Services	BC	Branch	11,078	1,876	2,916	63,761	1,395	41,812	33.99	5.76	21.87	0.74	0.48	5.91	0.13	22.29	3.77	29.973
417	Vancouver Public Library	Renfrew	BC	Branch	28,069	3,227	16,000	690,421	349,194	33,733	213.95	24.60	43.15	108.21	21.82	8.70	12.44	10.45	1.20	0.097
418	Vancouver Public Library	South Hill	BC	Branch	13,706	2,159	5,036	285,519	167,933	14,618	132.25	20.83	56.70	77.78	33.35	6.35	12.25	6.77	1.07	0.087
419	Vancouver Public Library	Strathcona	BC	Branch	5,804	2,055	3,497	105,453	77,247	3,117	51.32	18.17	30.16	37.59	22.09	2.82	13.31	1.52	0.54	0.040
420	Vancouver Public Library	Terry Salman	BC	Branch	27,959	3,864	7,586	575,678	313,790	27,760	148.98	20.59	75.89	81.21	41.37	7.24	11.22	7.18	0.99	0.088
421	Vancouver Public Library	West Point Grey	BC	Branch	13,925	2,262	5,100	340,170	198,416	15,324	150.38	24.43	66.70	87.72	38.90	6.16	14.25	6.77	1.10	0.077
422	Vancouver Public Library	Hastings	BC	Branch	16,407	2,365	8,845	341,079	179,832	12,574	144.22	20.79	38.56	76.04	20.33	6.94	10.96	5.32	0.77	0.070
423	Greater Victoria Public Library	Central	BC	Central	123,887	3,277	132,025	1,198,122	665,491	72,488	365.62	9.67	9.07	203.08	5.04	37.81	5.37	22.12	0.59	0.109
424	Greater Victoria Public Library	Central Saanich	BC	Branch	10,465	2,871	4,702	252,959	132,424	5,304	88.11	24.17	53.80	46.12	28.16	3.65	12.65	1.85	0.51	0.040
425	Greater Victoria Public Library	Emily Carr	BC	Branch	19,583	2,354	8,608	355,761	159,782	12,480	151.13	18.17	41.33	67.88	18.56	8.32	8.16	5.30	0.64	0.078
426	Greater Victoria Public Library	Esquimalt	BC	Branch	21,603	2,727	8,619	411,627	179,308	13,052	150.94	19.05	47.76	65.75	20.80	7.92	8.30	4.79	0.60	0.073
427	Greater Victoria Public Library	Nellie McClung	BC	Branch	29,338	2,727	13,708	913,452	333,137	36,868	334.97	31.14	66.64	122.16	24.30	10.76	11.36	13.52	1.26	0.111
428	Greater Victoria Public Library	Oak Bay	BC	Branch	25,934	2,727	11,363	867,140	428,570	23,660	317.98	33.44	76.32	157.16	37.72	9.51	16.53	8.68	0.91	0.055
429	Greater Victoria Public Library	Saanich Centennial	BC	Branch	5,920	2,996	12,503	629,855	225,890	19,656	210.23	106.39	50.38	75.40	18.07	1.98	38.16	6.56	3.32	0.087
430	Greater Victoria Public Library	Bruce Hutchison	BC	Branch	21,967	2,886	9,706	586,841	253,872	21,268	203.34	26.71	60.46	87.97	26.16	7.61	11.56	7.37	0.97	0.084
431	Greater Victoria Public Library	Juan De Fuca	BC	Branch	51,669	2,886	15,376	637,957	235,853	14,976	221.05	12.35	41.49	81.72	15.34	17.90	4.56	5.19	0.29	0.064
432	Winnipeg Public Library	Charleswood	MB	Branch	10,468	2,275	4,441	200,705	73,660	10,823	88.22	19.17	45.19	32.38	16.59	4.60	7.04	4.76	1.03	0.147
433	Winnipeg Public Library	Cornish	MB	Branch	6,682	1,825	7,453	110,813	52,148	2,895	60.72	16.58	14.87	28.57	7.00	3.66	7.80	1.59	0.43	0.056
434	Winnipeg Public Library	Fort Garry	MB	Branch	17,420	2,625	8,671	239,662	94,211	11,321	91.30	13.76	27.64	35.89	10.87	6.64	5.41	4.31	0.65	0.120
435	Winnipeg Public Library	Henderson	MB	Branch	18,528	2,825	11,543	419,636	170,078	18,786	148.54	22.65	36.35	60.20	14.73	6.56	9.18	6.65	1.01	0.110
436	Winnipeg Public Library	Louis Riel	MB	Branch	19,037	2,275	12,547	386,540	126,084	12,556	169.91	20.30	30.81	55.42	10.05	8.37	6.62	5.52	0.66	0.100
437	Winnipeg Public Library	Millennium	MB	Central	234,650	3,200	160,835	1,245,939	1,007,559	146,711	389.36	5.31	7.75	314.86	6.26	73.33	4.29	45.85	0.63	0.146
438	Winnipeg Public Library	Munroe	MB	Branch	7,644	1,825	7,724	127,331	62,244	6,923	69.77	16.66	16.49	34.11	8.06	4.19	8.14	3.79	0.91	0.111
439	Winnipeg Public Library	Osborne	MB	Branch	6,682	1,825	3,949	97,765	55,315	3,775	53.57	14.63	24.76	30.31	14.01	3.66	8.28	2.07	0.56	0.068
440	Winnipeg Public Library	Pembina Trail	MB	Branch	19,328	2,475	12,182	373,108	140,943	20,207	150.75	19.30	30.63	56.95	11.57	7.81	7.29	8.16	1.05	0.143
441	Winnipeg Public Library	River Heights	MB	Branch	17,056	2,275	7,364	257,857	95,812	17,383	113.34	15.12	35.02	42.12	13.01	7.50	5.62	7.64	1.02	0.181
442	Winnipeg Public Library	Sir William Stephenson	MB	Branch	18,928	2,550	13,553	181,245	111,725	12,773	71.08	9.58	13.37	43.81	8.24	7.42	5.90	5.01	0.67	0.114
443	Winnipeg Public Library	St. Boniface	MB	Central	20,675	3,100	14,560	192,140	63,960	12,837	61.98	9.29	13.20	20.63	4.39	6.67	3.09	4.14	0.62	0.201
444	Winnipeg Public Library	St. James	MB	Branch	18,434	2,625	22,152	229,756	109,285	17,689	87.53	12.46	10.37	41.63	4.93	7.02	5.93	6.74	0.96	0.162
445	Winnipeg Public Library	St. Johns	MB	Branch	6,422	1,825	5,025	48,892	31,811	2,626	26.79	7.61	9.73	17.43	6.33	3.52	4.95	1.44	0.41	0.083
446	Winnipeg Public Library	St. Vital	MB	Branch	17,800	2,625	15,354	215,961	81,367	13,425	82.27	12.13	14.07	31.00	5.30	6.78	4.57	5.11	0.75	0.165
447	Winnipeg Public Library	Transcona	MB	Branch	15,288	2,275	7,508	191,232	76,842	14,640	84.06	12.51	25.47	33.78	10.23	6.72	5.03	6.44	0.96	0.191
448	Winnipeg Public Library	West End	MB	Branch	7,608	2,225	4,794	117,954	107,886	3,635	53.01	15.50	24.60	48.49	22.50	3.42	14.18	1.63	0.48	0.034
449	Winnipeg Public Library	West Kildonan	MB	Branch	19,568	2,625	12,578	246,050	102,145	19,413	93.73	12.57	19.56	38.91	8.12	7.45	5.22	7.40	0.99	0.190
450	Winnipeg Public Library	Westwood	MB	Branch	17,748	2,475	6,837	218,410	74,014	15,790	88.25	12.31	31.95	29.90	10.83	7.17	4.17	6.38	0.89	0.213
451	Winnipeg Public Library	Windsor Park	MB	Branch	8,393	1,825	5,969	124,871	55,358	7,536	68.42	14.88	20.92	30.33	9.27	4.60	6.60	4.13	0.90	0.136

G – Ranking Reports – Inputs

Expenditure per Capita	
1 Fundy Library Region/Région de bibliothèques de Fundy	\$16.16
2 Albert-Westmorland-Kent Library Region/Région de bibliothèques	\$16.29
3 York Library Region/Région de bibliothèques York	\$20.49
4 Chaleur Library Region/Région de bibliothèques Chaleur	\$21.67
5 Brampton Library	\$30.48
6 Coquitlam Public Library	\$30.94
7 Surrey Public Library	\$34.80
8 Markham Public Library	\$36.48
9 Bibliothèque municipale de Gatineau	\$37.57
10 Fraser Valley Regional Library	\$38.39
11 Winnipeg Public Library	\$38.74
12 Cambridge Libraries & Galleries	\$39.30
13 Haut-Saint-Jean Library Region/Région de bibliothèques du H	\$41.06
14 Richmond Public Library	\$44.04
15 Calgary Public Library	\$44.19
16 Hamilton Public Library	\$44.30
17 Vaughan Public Libraries	\$44.33
18 Mississauga Library System	\$44.53
19 Montréal Public Library	\$44.72
20 Barrie Public Library	\$46.65
21 Kitchener Public Library	\$46.83
22 Burlington Public Library	\$47.28
23 Greater Victoria Public Library	\$49.26
24 Ottawa Public Library	\$50.10
25 Edmonton Public Library	\$53.55
26 Vancouver Island Regional Library	\$54.49
27 Richmond Hill Public Library	\$55.80
28 Thunder Bay Public Library	\$59.09
29 Oakville Public Library	\$59.72
30 Burnaby Public Library	\$61.12
31 Toronto Public Library	\$64.89
32 London Public Library	\$66.35
33 Oshawa Public Library	\$66.63
34 Halifax Public Libraries	\$66.83
35 Vancouver Public Library	\$73.42
36 Saskatoon Public Library	\$80.21
37 Regina Public Library	\$105.75
Median	\$44.72
Average	\$48.01
Lower Quartile - 25%	\$59.09
Upper Quartile - 75%	\$38.39
Variance - 25% above average	\$60.02
Variance - 25% below average	\$36.01

Materials Expenditure per Capita	
1 Coquitlam Public Library	\$2.77
2 Mississauga Library System	\$3.28
3 Winnipeg Public Library	\$4.20
4 Bibliothèque municipale de Gatineau	\$4.27
5 Cambridge Libraries & Galleries	\$4.34
6 Oakville Public Library	\$4.66
7 Kitchener Public Library	\$4.85
8 Fraser Valley Regional Library	\$4.97
9 Ottawa Public Library	\$5.06
10 Thunder Bay Public Library	\$5.17
11 Halifax Public Libraries	\$5.23
12 Brampton Library	\$5.29
13 Markham Public Library	\$5.31
14 Oshawa Public Library	\$5.40
15 Vancouver Island Regional Library	\$5.43
16 Burlington Public Library	\$5.60
17 London Public Library	\$5.99
18 Richmond Public Library	\$6.05
19 Burnaby Public Library	\$6.06
20 Greater Victoria Public Library	\$6.14
21 Toronto Public Library	\$6.20
22 Hamilton Public Library	\$6.26
23 Richmond Hill Public Library	\$6.32
24 Calgary Public Library	\$6.92
25 Vancouver Public Library	\$7.58
26 Edmonton Public Library	\$7.59
27 Saskatoon Public Library	\$8.07
28 Regina Public Library	\$8.43
Median	\$5.41
Average	\$5.62
Lower Quartile - 25%	\$6.20
Upper Quartile - 75%	\$4.97
Variance - 25% above average	\$7.03
Variance - 25% below average	\$4.22

Hours per Capita	
1 Brampton Library	0.03
2 Barrie Public Library	0.04
3 Coquitlam Public Library	0.05
4 Richmond Hill Public Library	0.05
5 Surrey Public Library	0.06
6 Markham Public Library	0.06
7 Vaughan Public Libraries	0.06
8 Edmonton Public Library	0.06
9 Burnaby Public Library	0.07
10 Kitchener Public Library	0.07
11 Winnipeg Public Library	0.07
12 Montréal Public Library	0.07
13 Richmond Public Library	0.07
14 Mississauga Library System	0.07
15 Oshawa Public Library	0.08
16 Cambridge Libraries & Galleries	0.08
17 Calgary Public Library	0.08
18 Bibliothèque municipale de Gatineau	0.08
19 Burlington Public Library	0.08
20 Ottawa Public Library	0.09
21 Thunder Bay Public Library	0.09
22 Fraser Valley Regional Library	0.09
23 Greater Victoria Public Library	0.09
24 Hamilton Public Library	0.09
25 Vancouver Public Library	0.09
26 Oakville Public Library	0.09
27 Toronto Public Library	0.09
28 Halifax Public Libraries	0.1
29 Saskatoon Public Library	0.1
30 London Public Library	0.11
31 Regina Public Library	0.13
32 Fundy Library Region/Région de bibliothèques de Fundy	0.15
33 Vancouver Island Regional Library	0.15
34 Albert-Westmorland-Kent Library Region/Région de bibliothèques	0.17
35 York Library Region/Région de bibliothèques York	0.21
36 Chaleur Library Region/Région de bibliothèques Chaleur	0.21
37 Haut-Saint-Jean Library Region/Région de bibliothèques du H	0.45
Median	0.08
Average	0.1
Lower Quartile - 25%	0.1
Upper Quartile - 75%	0.07
Variance - 25% above average	0.13
Variance - 25% below average	0.08

G – Ranking Reports – Inputs

Total Staff Per capita	
1 Surrey Public Library	0.0001
2 Brampton Library	0.0002
3 Barrie Public Library	0.0003
4 Fraser Valley Regional Library	0.0003
5 Bibliothèque municipale de Gatineau	0.0003
6 Albert-Westmorland-Kent Library Region/Région de bibliothè	0.0003
7 Fundy Library Region/Région de bibliothèques de Fundy	0.0003
8 Calgary Public Library	0.0004
9 Winnipeg Public Library	0.0004
10 Kitchener Public Library	0.0004
11 Coquitlam Public Library	0.0004
12 Vancouver Island Regional Library	0.0004
13 Richmond Hill Public Library	0.0004
14 Montréal Public Library	0.0004
15 Chaleur Library Region/Région de bibliothèques Chaleur	0.0004
16 Mississauga Library System	0.0005
17 Hamilton Public Library	0.0005
18 Cambridge Libraries & Galleries	0.0005
19 Markham Public Library	0.0005
20 York Library Region/Région de bibliothèques York	0.0005
21 Ottawa Public Library	0.0005
22 Vaughan Public Libraries	0.0005
23 Edmonton Public Library	0.0005
24 Burnaby Public Library	0.0006
25 Greater Victoria Public Library	0.0006
26 Toronto Public Library	0.0006
27 London Public Library	0.0007
28 Oakville Public Library	0.0007
29 Richmond Public Library	0.0007
30 Burlington Public Library	0.0007
31 Thunder Bay Public Library	0.0007
32 Saskatoon Public Library	0.0007
33 Oshawa Public Library	0.0008
34 Vancouver Public Library	0.0008
35 Halifax Public Libraries	0.0008
36 Haut-Saint-Jean Library Region/Région de bibliothèques du H.	0.0009
37 Regina Public Library	0.0009
Median	0.0005
Average	0.0005
Lower Quartile - 25%	0.0007
Upper Quartile - 75%	0.0004
Variance - 25% above average	0.0006
Variance - 25% below average	0.0004

Holdings per Capita	
1 Brampton Library	1.26
2 Fraser Valley Regional Library	1.56
3 Surrey Public Library	1.64
4 Coquitlam Public Library	1.68
5 Mississauga Library System	1.73
6 Vaughan Public Libraries	1.87
7 Calgary Public Library	1.97
8 Cambridge Libraries & Galleries	1.98
9 Markham Public Library	1.99
10 Hamilton Public Library	2
11 Kitchener Public Library	2.06
12 Winnipeg Public Library	2.09
13 Edmonton Public Library	2.1
14 Oakville Public Library	2.14
15 Richmond Public Library	2.21
16 Burlington Public Library	2.21
17 Bibliothèque municipale de Gatineau	2.24
18 Vancouver Island Regional Library	2.24
19 Regina Public Library	2.4
20 Albert-Westmorland-Kent Library Region/Région de bibliothè	2.44
21 Montréal Public Library	2.46
22 London Public Library	2.47
23 Ottawa Public Library	2.49
24 Halifax Public Libraries	2.61
25 Richmond Hill Public Library	2.71
26 Greater Victoria Public Library	2.75
27 Thunder Bay Public Library	2.8
28 Oshawa Public Library	2.81
29 Fundy Library Region/Région de bibliothèques de Fundy	3
30 Chaleur Library Region/Région de bibliothèques Chaleur	3.07
31 Burnaby Public Library	3.47
32 Saskatoon Public Library	3.71
33 Toronto Public Library	3.81
34 York Library Region/Région de bibliothèques York	3.96
35 Vancouver Public Library	4.14
36 Haut-Saint-Jean Library Region/Région de bibliothèques du H.	6.08
Median	2.32
Average	2.56
Lower Quartile - 25%	2.8
Upper Quartile - 75%	2
Variance - 25% above average	3.2
Variance - 25% below average	1.92

Additions per Capita	
1 Bibliothèque municipale de Gatineau	0.14
2 Montréal Public Library	0.15
3 Fundy Library Region/Région de bibliothèques de Fundy	0.22
4 Albert-Westmorland-Kent Library Region/Région de bibliothè	0.24
5 Oakville Public Library	0.24
6 Cambridge Libraries & Galleries	0.24
7 Thunder Bay Public Library	0.25
8 Coquitlam Public Library	0.25
9 York Library Region/Région de bibliothèques York	0.26
10 Chaleur Library Region/Région de bibliothèques Chaleur	0.26
11 Kitchener Public Library	0.26
12 Mississauga Library System	0.26
13 Vaughan Public Libraries	0.26
14 Toronto Public Library	0.26
15 Markham Public Library	0.27
16 London Public Library	0.27
17 Winnipeg Public Library	0.27
18 Vancouver Public Library	0.28
19 Greater Victoria Public Library	0.28
20 Surrey Public Library	0.28
21 Barrie Public Library	0.3
22 Oshawa Public Library	0.31
23 Brampton Library	0.31
24 Halifax Public Libraries	0.31
25 Fraser Valley Regional Library	0.33
26 Hamilton Public Library	0.34
27 Ottawa Public Library	0.34
28 Vancouver Island Regional Library	0.34
29 Richmond Hill Public Library	0.36
30 Burlington Public Library	0.38
31 Edmonton Public Library	0.4
32 Richmond Public Library	0.4
33 Calgary Public Library	0.41
34 Burnaby Public Library	0.42
35 Saskatoon Public Library	0.52
36 Haut-Saint-Jean Library Region/Région de bibliothèques du H.	0.56
37 Regina Public Library	0.6
Median	0.28
Average	0.31
Lower Quartile - 25%	0.34
Upper Quartile - 75%	0.26
Variance - 25% above average	0.39
Variance - 25% below average	0.23

G – Ranking Reports – Outputs

Circulation per Capita	
1 Fundy Library Region/Région de bibliothèques de Fundy	3.46
2 Chaleur Library Region/Région de bibliothèques Chaleur	3.48
3 Albert-Westmorland-Kent Library Region/Région de bibliothèques	3.61
4 York Library Region/Région de bibliothèques York	5.57
5 Bibliothèque municipale de Gatineau	6.21
6 Montréal Public Library	6.63
7 Haut-Saint-Jean Library Region/Région de bibliothèques du H.	7.57
8 Thunder Bay Public Library	7.7
9 Winnipeg Public Library	7.92
10 Surrey Public Library	8.77
11 Coquitlam Public Library	9.24
12 Saskatoon Public Library	9.39
13 Cambridge Libraries & Galleries	9.41
14 Mississauga Library System	9.85
15 Vaughan Public Libraries	10.02
16 Fraser Valley Regional Library	10.16
17 Brampton Library	11.2
18 Barrie Public Library	11.21
19 Regina Public Library	11.43
20 Toronto Public Library	11.48
21 Kitchener Public Library	11.61
22 Oakville Public Library	11.65
23 Oshawa Public Library	11.74
24 London Public Library	11.81
25 Burlington Public Library	11.9
26 Ottawa Public Library	11.95
27 Halifax Public Libraries	12.66
28 Edmonton Public Library	12.8
29 Vancouver Island Regional Library	12.83
30 Hamilton Public Library	13.04
31 Richmond Hill Public Library	13.07
32 Markham Public Library	14.05
33 Vancouver Public Library	15.28
34 Calgary Public Library	15.28
35 Burnaby Public Library	15.33
36 Greater Victoria Public Library	19.81
37 Richmond Public Library	21.04
Median	11.43
Average	10.82
Lower Quartile - 25%	12.8
Upper Quartile - 75%	8.77
Variance - 25% above average	13.52
Variance - 25% below average	8.11

Visits per Capita	
1 Barrie Public Library	2.08
2 Bibliothèque municipale de Gatineau	3.49
3 Brampton Library	3.68
4 Winnipeg Public Library	3.82
5 Montréal Public Library	3.88
6 Vaughan Public Libraries	4.15
7 Coquitlam Public Library	4.46
8 Kitchener Public Library	4.64
9 Fraser Valley Regional Library	4.7
10 Thunder Bay Public Library	5.04
11 Calgary Public Library	5.11
12 Surrey Public Library	5.18
13 Ottawa Public Library	5.22
14 Burlington Public Library	5.51
15 Richmond Hill Public Library	5.68
16 Edmonton Public Library	6.04
17 Mississauga Library System	6.09
18 Oakville Public Library	6.2
19 Cambridge Libraries & Galleries	6.25
20 Halifax Public Libraries	6.3
21 Vancouver Island Regional Library	6.37
22 Toronto Public Library	6.76
23 Hamilton Public Library	7.08
24 Markham Public Library	7.08
25 Regina Public Library	7.2
26 Burnaby Public Library	8.07
27 London Public Library	8.43
28 Greater Victoria Public Library	8.94
29 Richmond Public Library	9.01
30 Vancouver Public Library	10.08
Median	5.86
Average	5.89
Lower Quartile - 25%	7.08
Upper Quartile - 75%	4.64
Variance - 25% above average	7.36
Variance - 25% below average	4.41

Circulation per Staff Hour	
1 Chaleur Library Region/Région de bibliothèques Chaleur	4.21
2 Haut-Saint-Jean Library Region/Région de bibliothèques du H.	4.75
3 Fundy Library Region/Région de bibliothèques de Fundy	5.4
4 Albert-Westmorland-Kent Library Region/Région de bibliothèques	5.84
5 Thunder Bay Public Library	5.88
6 York Library Region/Région de bibliothèques York	6.35
7 Saskatoon Public Library	6.75
8 Regina Public Library	6.89
9 Oshawa Public Library	8.52
10 Montréal Public Library	8.67
11 Halifax Public Libraries	8.77
12 Oakville Public Library	9.73
13 Burlington Public Library	9.74
14 London Public Library	10.03
15 Toronto Public Library	10.25
16 Vancouver Public Library	10.69
17 Bibliothèque municipale de Gatineau	10.7
18 Vaughan Public Libraries	10.84
19 Cambridge Libraries & Galleries	11.03
20 Winnipeg Public Library	11.16
21 Mississauga Library System	12.14
22 Coquitlam Public Library	12.41
23 Edmonton Public Library	13.17
24 Burnaby Public Library	13.37
25 Ottawa Public Library	13.55
26 Kitchener Public Library	15.15
27 Hamilton Public Library	15.66
28 Markham Public Library	16.46
29 Richmond Hill Public Library	16.91
30 Vancouver Island Regional Library	17.1
31 Richmond Public Library	17.19
32 Fraser Valley Regional Library	17.53
33 Greater Victoria Public Library	18.22
34 Calgary Public Library	22.03
35 Barrie Public Library	23.05
36 Brampton Library	29.95
37 Surrey Public Library	40.52
Median	11.03
Average	12.99
Lower Quartile - 25%	16.46
Upper Quartile - 75%	8.67
Variance - 25% above average	16.24
Variance - 25% below average	9.74

G – Ranking Reports – Outputs

Circulation per Staff FTE	
1 Chaleur Library Region/Région de bibliothèques Chaleur	7,936
2 Haut-Saint-Jean Library Region/Région de bibliothèques du H	8,958
3 Fundy Library Region/Région de bibliothèques de Fundy	10,181
4 Thunder Bay Public Library	10,703
5 Albert-Westmorland-Kent Library Region/Région de bibliothèques	11,013
6 York Library Region/Région de bibliothèques York	11,967
7 Saskatoon Public Library	12,715
8 Regina Public Library	12,980
9 Oshawa Public Library	15,500
10 Montréal Public Library	15,786
11 Halifax Public Libraries	15,959
12 Oakville Public Library	17,714
13 Burlington Public Library	17,733
14 London Public Library	18,251
15 Toronto Public Library	18,647
16 Vancouver Public Library	19,456
17 Bibliothèque municipale de Gatineau	19,471
18 Vaughan Public Libraries	19,734
19 Cambridge Libraries & Galleries	20,074
20 Winnipeg Public Library	20,310
21 Mississauga Library System	22,093
22 Coquitlam Public Library	22,592
23 Edmonton Public Library	23,963
24 Ottawa Public Library	24,657
25 Burnaby Public Library	26,065
26 Hamilton Public Library	28,492
27 Kitchener Public Library	28,759
28 Markham Public Library	29,963
29 Richmond Hill Public Library	30,772
30 Vancouver Island Regional Library	31,117
31 Richmond Public Library	31,283
32 Fraser Valley Regional Library	31,903
33 Greater Victoria Public Library	33,159
34 Calgary Public Library	40,098
35 Barrie Public Library	41,949
36 Brampton Library	54,514
37 Surrey Public Library	73,755
Median	20,074
Average	23,790
Lower Quartile - 25%	29,963
Upper Quartile - 75%	15,786
Variance - 25% above average	29,737
Variance - 25% below average	17,842

Collection Turnover	
1 Chaleur Library Region/Région de bibliothèques Chaleur	1.1326
2 Fundy Library Region/Région de bibliothèques de Fundy	1.1536
3 Haut-Saint-Jean Library Region/Région de bibliothèques du H	1.246
4 York Library Region/Région de bibliothèques York	1.4068
5 Albert-Westmorland-Kent Library Region/Région de bibliothèques	1.478
6 Saskatoon Public Library	2.5328
7 Montréal Public Library	2.6931
8 Thunder Bay Public Library	2.7488
9 Bibliothèque municipale de Gatineau	2.7725
10 Toronto Public Library	3.0155
11 Vancouver Public Library	3.688
12 Winnipeg Public Library	3.7908
13 Oshawa Public Library	4.1811
14 Burnaby Public Library	4.4124
15 Cambridge Libraries & Galleries	4.7554
16 Regina Public Library	4.7711
17 London Public Library	4.7881
18 Ottawa Public Library	4.792
19 Richmond Hill Public Library	4.8191
20 Halifax Public Libraries	4.8572
21 Vaughan Public Libraries	5.3485
22 Surrey Public Library	5.3504
23 Burlington Public Library	5.3765
24 Oakville Public Library	5.4316
25 Coquitlam Public Library	5.5181
26 Kitchener Public Library	5.6368
27 Mississauga Library System	5.704
28 Vancouver Island Regional Library	5.7176
29 Edmonton Public Library	6.1052
30 Fraser Valley Regional Library	6.4934
31 Hamilton Public Library	6.5213
32 Markham Public Library	7.0588
33 Greater Victoria Public Library	7.2119
34 Calgary Public Library	7.7615
35 Brampton Library	8.901
36 Richmond Public Library	9.5179
Median	4.8055
Average	4.6858
Lower Quartile - 25%	5.704
Upper Quartile - 75%	3.0155
Variance - 25% above average	5.8573
Variance - 25% below average	3.5144

G – Ranking Reports – Rankings

Population	
1 Haut-Saint-Jean Library Region/Région de bibliothèques du H	50,274
2 Western Counties Regional Library	61,676
3 Chaleur Library Region/Région de bibliothèques Chaleur	91,289
4 Thunder Bay Public Library	108,359
5 Coquitlam Public Library	127,809
6 Cambridge Libraries & Galleries	132,900
7 York Library Region/Région de bibliothèques York	135,254
8 Barrie Public Library	140,000
9 Fundy Library Region/Région de bibliothèques de Fundy	145,521
10 Oshawa Public Library	152,000
11 Albert-Westmorland-Kent Library Region/Région de bibliothèques	160,049
12 Burlington Public Library	175,779
13 Oakville Public Library	182,500
14 Regina Public Library	193,100
15 Richmond Public Library	196,858
16 Richmond Hill Public Library	197,500
17 Saskatoon Public Library	224,300
18 Burnaby Public Library	229,464
19 Kitchener Public Library	233,425
20 Bibliothèque municipale de Gatineau	275,770
21 Vaughan Public Libraries	288,301
22 Greater Victoria Public Library	311,205
23 Markham Public Library	317,453
24 London Public Library	366,151
25 Halifax Public Libraries	372,858
26 Vancouver Island Regional Library	417,524
27 Surrey Public Library	473,347
28 Hamilton Public Library	535,234
29 Brampton Library	540,145
30 Vancouver Public Library	652,419
31 Fraser Valley Regional Library	693,276
32 Winnipeg Public Library	704,800
33 Mississauga Library System	741,000
34 Edmonton Public Library	812,201
35 Ottawa Public Library	935,073
36 Calgary Public Library	1,120,225
37 Montréal Public Library	1,701,782
38 Toronto Public Library	2,791,140
Median	254,598
Average	447,052
Lower Quartile - 25%	540,145
Upper Quartile - 75%	152,000
Variance - 25% above average	558,815
Variance - 25% below average	335,289

G – Ranking Reports – Rankings

Annual Circulation	
1 Chaleur Library Region/Région de bibliothèques Chaleur	317,438
2 Haut-Saint-Jean Library Region/Région de bibliothèques du H	380,717
3 Fundy Library Region/Région de bibliothèques de Fundy	503,975
4 Albert-Westmorland-Kent Library Region/Région de bibliothèques	578,187
5 York Library Region/Région de bibliothèques York	753,952
6 Thunder Bay Public Library	834,823
7 Coquitlam Public Library	1,181,564
8 Cambridge Libraries & Galleries	1,250,618
9 Barrie Public Library	1,568,874
10 Bibliothèque municipale de Gatineau	1,713,469
11 Oshawa Public Library	1,784,963
12 Burlington Public Library	2,092,469
13 Saskatoon Public Library	2,106,554
14 Oakville Public Library	2,125,737
15 Regina Public Library	2,206,583
16 Richmond Hill Public Library	2,581,761
17 Kitchener Public Library	2,709,065
18 Vaughan Public Libraries	2,889,022
19 Burnaby Public Library	3,517,009
20 Richmond Public Library	4,141,935
21 Surrey Public Library	4,152,403
22 London Public Library	4,325,488
23 Markham Public Library	4,461,543
24 Halifax Public Libraries	4,719,424
25 Vancouver Island Regional Library	5,355,218
26 Winnipeg Public Library	5,585,216
27 Brampton Library	6,051,036
28 Greater Victoria Public Library	6,164,186
29 Hamilton Public Library	6,980,582
30 Fraser Valley Regional Library	7,041,088
31 Mississauga Library System	7,301,788
32 Vancouver Public Library	9,969,158
33 Edmonton Public Library	10,397,618
34 Ottawa Public Library	11,172,085
35 Montréal Public Library	11,290,038
36 Calgary Public Library	17,121,718
37 Toronto Public Library	32,032,036
Median	3,517,009
Average	5,117,820
Lower Quartile - 25%	6,164,186
Upper Quartile - 75%	1,713,469
Variance - 25% above average	6,397,275
Variance - 25% below average	3,838,365

Total FTEs	
1 Barrie Public Library	37.4
2 Chaleur Library Region/Région de bibliothèques Chaleur	40
3 Haut-Saint-Jean Library Region/Région de bibliothèques du H	42.5
4 Fundy Library Region/Région de bibliothèques de Fundy	49.5
5 Coquitlam Public Library	52.3
6 Albert-Westmorland-Kent Library Region/Région de bibliothèques	52.5
7 Surrey Public Library	56.3
8 Cambridge Libraries & Galleries	62.3
9 York Library Region/Région de bibliothèques York	63
10 Thunder Bay Public Library	78
11 Richmond Hill Public Library	83.9
12 Bibliothèque municipale de Gatineau	88
13 Kitchener Public Library	94.2
14 Brampton Library	111
15 Oshawa Public Library	115.2
16 Burlington Public Library	118
17 Oakville Public Library	120
18 Richmond Public Library	132.4
19 Burnaby Public Library	134.9
20 Vaughan Public Libraries	146.4
21 Markham Public Library	148.9
22 Saskatoon Public Library	165.7
23 Regina Public Library	170
24 Vancouver Island Regional Library	172.1
25 Greater Victoria Public Library	185.9
26 Fraser Valley Regional Library	220.7
27 London Public Library	237
28 Hamilton Public Library	245
29 Winnipeg Public Library	275
30 Halifax Public Libraries	295.7
31 Mississauga Library System	330.5
32 Calgary Public Library	427
33 Edmonton Public Library	433.9
34 Ottawa Public Library	453.1
35 Vancouver Public Library	512.4
36 Montréal Public Library	715.2
37 Toronto Public Library	1,717.80
Median	134.9
Average	226.6
Lower Quartile - 25%	245
Upper Quartile - 75%	78
Variance - 25% above average	283.2
Variance - 25% below average	169.9

Expense Total	
1 Chaleur Library Region/Région de bibliothèques Chaleur	\$1,978,318
2 Haut-Saint-Jean Library Region/Région de bibliothèques du H	\$2,064,442
3 Fundy Library Region/Région de bibliothèques de Fundy	\$2,350,978
4 Albert-Westmorland-Kent Library Region/Région de bibliothèques	\$2,607,620
5 York Library Region/Région de bibliothèques York	\$2,771,721
6 Coquitlam Public Library	\$3,954,932
7 Cambridge Libraries & Galleries	\$5,223,401
8 Thunder Bay Public Library	\$6,403,155
9 Barrie Public Library	\$6,530,453
10 Burlington Public Library	\$8,310,843
11 Richmond Public Library	\$8,670,473
12 Oshawa Public Library	\$10,127,419
13 Bibliothèque municipale de Gatineau	\$10,360,491
14 Oakville Public Library	\$10,898,488
15 Kitchener Public Library	\$10,931,109
16 Richmond Hill Public Library	\$11,020,634
17 Markham Public Library	\$11,581,245
18 Vaughan Public Libraries	\$12,781,378
19 Burnaby Public Library	\$14,025,618
20 Greater Victoria Public Library	\$15,331,253
21 Brampton Library	\$16,464,592
22 Surrey Public Library	\$16,473,688
23 Saskatoon Public Library	\$17,990,066
24 Regina Public Library	\$20,420,149
25 Vancouver Island Regional Library	\$22,752,643
26 Hamilton Public Library	\$23,709,449
27 London Public Library	\$24,293,235
28 Halifax Public Libraries	\$24,919,138
29 Fraser Valley Regional Library	\$26,616,931
30 Winnipeg Public Library	\$27,303,355
31 Mississauga Library System	\$32,999,768
32 Edmonton Public Library	\$43,493,726
33 Ottawa Public Library	\$46,848,249
34 Vancouver Public Library	\$47,903,831
35 Calgary Public Library	\$49,506,108
36 Montréal Public Library	\$76,106,014
37 Toronto Public Library	\$181,122,296
Median	\$14,025,618
Average	\$23,158,033
Lower Quartile - 25%	\$24,919,138
Upper Quartile - 75%	\$8,310,843
Variance - 25% above average	\$28,947,541
Variance - 25% below average	\$17,368,525

G – Ranking Reports – Rankings

Materials Expenditure	
1 Coquitlam Public Library	\$354,325
2 Thunder Bay Public Library	\$560,305
3 Cambridge Libraries & Galleries	\$576,152
4 Oshawa Public Library	\$820,419
5 Oakville Public Library	\$849,792
6 Burlington Public Library	\$984,239
7 Kitchener Public Library	\$1,131,195
8 Bibliothèque municipale de Gatineau	\$1,178,079
9 Richmond Public Library	\$1,191,714
10 Richmond Hill Public Library	\$1,247,939
11 Burnaby Public Library	\$1,389,953
12 Regina Public Library	\$1,628,149
13 Markham Public Library	\$1,685,548
14 Saskatoon Public Library	\$1,810,733
15 Greater Victoria Public Library	\$1,910,646
16 Halifax Public Libraries	\$1,950,480
17 London Public Library	\$2,193,240
18 Vancouver Island Regional Library	\$2,268,015
19 Mississauga Library System	\$2,431,500
20 Brampton Library	\$2,856,949
21 Winnipeg Public Library	\$2,958,934
22 Hamilton Public Library	\$3,351,646
23 Fraser Valley Regional Library	\$3,445,937
24 Ottawa Public Library	\$4,728,195
25 Vancouver Public Library	\$4,945,661
26 Edmonton Public Library	\$6,165,600
27 Calgary Public Library	\$7,748,000
28 Toronto Public Library	\$17,306,562
Median	\$1,860,690
Average	\$2,845,354
Lower Quartile - 25%	\$2,958,934
Upper Quartile - 75%	\$1,178,079
Variance - 25% above average	\$3,556,692
Variance - 25% below average	\$2,134,015

Annual Hours of Library Service	
1 Barrie Public Library	5,775
2 Coquitlam Public Library	6,155
3 Thunder Bay Public Library	9,492
4 Cambridge Libraries & Galleries	10,681
5 Richmond Hill Public Library	10,725
6 Oshawa Public Library	12,116
7 Richmond Public Library	14,303
8 Burlington Public Library	14,822
9 Burnaby Public Library	15,408
10 Kitchener Public Library	15,825
11 Brampton Library	16,750
12 Oakville Public Library	16,845
13 Vaughan Public Libraries	18,050
14 Markham Public Library	18,769
15 Chaleur Library Region/Région de bibliothèques Chaleur	19,396
16 Fundy Library Region/Région de bibliothèques de Fundy	21,320
17 Saskatoon Public Library	22,216
18 Haut-Saint-Jean Library Region/Région de bibliothèques du H	22,450
19 Bibliothèque municipale de Gatineau	23,213
20 Regina Public Library	24,347
21 Albert-Westmorland-Kent Library Region/Région de bibliothèques	26,468
22 Surrey Public Library	27,250
23 York Library Region/Région de bibliothèques York	27,976
24 Greater Victoria Public Library	28,429
25 Halifax Public Libraries	36,115
26 London Public Library	38,798
27 Winnipeg Public Library	47,825
28 Hamilton Public Library	48,962
29 Edmonton Public Library	52,552
30 Mississauga Library System	54,350
31 Vancouver Public Library	59,715
32 Fraser Valley Regional Library	62,519
33 Vancouver Island Regional Library	62,972
34 Ottawa Public Library	80,113
35 Calgary Public Library	93,463
36 Montréal Public Library	119,094
37 Toronto Public Library	263,375
Median	23,213
Average	39,152
Lower Quartile - 25%	48,962
Upper Quartile - 75%	15,825
Variance - 25% above average	48,940
Variance - 25% below average	29,364

Annual In Person Visits	
1 Barrie Public Library	291,748
2 Thunder Bay Public Library	545,791
3 Coquitlam Public Library	570,390
4 Cambridge Libraries & Galleries	830,970
5 Bibliothèque municipale de Gatineau	962,185
6 Burlington Public Library	968,864
7 Kitchener Public Library	1,082,726
8 Richmond Hill Public Library	1,122,160
9 Oakville Public Library	1,132,250
10 Vaughan Public Libraries	1,195,390
11 Regina Public Library	1,390,987
12 Richmond Public Library	1,773,470
13 Burnaby Public Library	1,852,110
14 Brampton Library	1,989,551
15 Markham Public Library	2,248,190
16 Halifax Public Libraries	2,349,961
17 Surrey Public Library	2,451,807
18 Vancouver Island Regional Library	2,660,395
19 Winnipeg Public Library	2,692,447
20 Greater Victoria Public Library	2,782,000
21 London Public Library	3,087,785
22 Fraser Valley Regional Library	3,258,771
23 Hamilton Public Library	3,788,300
24 Mississauga Library System	4,515,250
25 Ottawa Public Library	4,882,750
26 Edmonton Public Library	4,905,885
27 Calgary Public Library	5,724,008
28 Vancouver Public Library	6,576,190
29 Montréal Public Library	6,610,659
30 Toronto Public Library	18,872,588
Median	2,299,076
Average	3,103,853
Lower Quartile - 25%	3,788,300
Upper Quartile - 75%	1,122,160
Variance - 25% above average	3,879,816
Variance - 25% below average	2,327,889

G – Ranking Reports – Key Rates

Registrations as % of Population	
1 Montréal Public Library	21.50%
2 Brampton Library	25.54%
3 Thunder Bay Public Library	27.00%
4 Bibliothèque municipale de Gatineau	32.48%
5 Surrey Public Library	33.87%
6 Cambridge Libraries & Galleries	34.16%
7 Richmond Hill Public Library	34.69%
8 Calgary Public Library	35.12%
9 Ottawa Public Library	36.12%
10 Oakville Public Library	37.52%
11 Oshawa Public Library	37.97%
12 Fraser Valley Regional Library	37.99%
13 Vancouver Island Regional Library	38.19%
14 Barrie Public Library	38.28%
15 Kitchener Public Library	41.47%
16 Regina Public Library	41.49%
17 Burlington Public Library	42.81%
18 Mississauga Library System	44.19%
19 Halifax Public Libraries	44.49%
20 Vaughan Public Libraries	45.47%
21 Toronto Public Library	46.51%
22 Albert-Westmorland-Kent Library Region/Région de bibliothé	47.21%
23 Chaleur Library Region/Région de bibliothèques Chaleur	47.78%
24 Winnipeg Public Library	48.39%
25 London Public Library	49.70%
26 Coquitlam Public Library	50.01%
27 Fundy Library Region/Région de bibliothèques de Fundy	53.13%
28 Edmonton Public Library	54.35%
29 Vancouver Public Library	54.95%
30 Hamilton Public Library	57.30%
31 York Library Region/Région de bibliothèques York	57.43%
32 Greater Victoria Public Library	59.97%
33 Richmond Public Library	60.32%
34 Saskatoon Public Library	66.13%
35 Markham Public Library	68.53%
36 Burnaby Public Library	71.94%
37 Haut-Saint-Jean Library Region/Région de bibliothèques du H.	85.69%
Median	44.49%
Average	46.21%
Lower Quartile - 25%	54.35%
Upper Quartile - 75%	37.52%
Variance - 25% above average	57.76%
Variance - 25% below average	34.66%

Salary as a % of Total Expenditures	
1 Vancouver Island Regional Library	44.00%
2 Regina Public Library	52.95%
3 Saskatoon Public Library	53.03%
4 Richmond Hill Public Library	53.30%
5 Winnipeg Public Library	53.70%
6 Brampton Library	53.95%
7 London Public Library	58.66%
8 Burnaby Public Library	59.89%
9 Fraser Valley Regional Library	61.36%
10 Barrie Public Library	61.77%
11 Mississauga Library System	62.63%
12 Oakville Public Library	63.91%
13 Edmonton Public Library	65.32%
14 Ottawa Public Library	65.79%
15 Montréal Public Library	66.13%
16 Oshawa Public Library	66.43%
17 Calgary Public Library	66.70%
18 Halifax Public Libraries	66.70%
19 Markham Public Library	66.89%
20 Thunder Bay Public Library	67.55%
21 Kitchener Public Library	68.94%
22 Vancouver Public Library	69.76%
23 Surrey Public Library	69.91%
24 Greater Victoria Public Library	73.84%
25 Richmond Public Library	73.95%
26 Vaughan Public Libraries	74.60%
27 Toronto Public Library	74.62%
28 Bibliothèque municipale de Gatineau	75.40%
29 Cambridge Libraries & Galleries	77.03%
30 Hamilton Public Library	77.60%
31 Burlington Public Library	83.27%
32 Coquitlam Public Library	87.63%
33 Chaleur Library Region/Région de bibliothèques Chaleur	92.37%
34 York Library Region/Région de bibliothèques York	93.43%
35 Fundy Library Region/Région de bibliothèques de Fundy	95.26%
36 Haut-Saint-Jean Library Region/Région de bibliothèques du H.	95.53%
37 Albert-Westmorland-Kent Library Region/Région de bibliothé	95.63%
Median	66.89%
Average	69.98%
Lower Quartile - 25%	75.40%
Upper Quartile - 75%	61.77%
Variance - 25% above average	87.48%
Variance - 25% below average	52.49%

Materials as a % of Total Expenditures	
1 Mississauga Library System	7.37%
2 Oakville Public Library	7.80%
3 Halifax Public Libraries	7.83%
4 Regina Public Library	7.97%
5 Oshawa Public Library	8.10%
6 Thunder Bay Public Library	8.75%
7 Coquitlam Public Library	8.96%
8 London Public Library	9.03%
9 Toronto Public Library	9.56%
10 Burnaby Public Library	9.91%
11 Vancouver Island Regional Library	9.97%
12 Saskatoon Public Library	10.07%
13 Ottawa Public Library	10.09%
14 Vancouver Public Library	10.32%
15 Kitchener Public Library	10.35%
16 Winnipeg Public Library	10.84%
17 Cambridge Libraries & Galleries	11.03%
18 Richmond Hill Public Library	11.32%
19 Bibliothèque municipale de Gatineau	11.37%
20 Burlington Public Library	11.84%
21 Greater Victoria Public Library	12.46%
22 Fraser Valley Regional Library	12.95%
23 Richmond Public Library	13.74%
24 Hamilton Public Library	14.14%
25 Edmonton Public Library	14.18%
26 Markham Public Library	14.55%
27 Calgary Public Library	15.65%
28 Brampton Library	17.35%
Median	10.34%
Average	10.98%
Lower Quartile - 25%	12.46%
Upper Quartile - 75%	9.03%
Variance - 25% above average	13.73%
Variance - 25% below average	8.24%