

| Library Name                        | Population        | Address                          | City           | Province         | Postal Code | Website  |
|-------------------------------------|-------------------|----------------------------------|----------------|------------------|-------------|--|
| Barrie Public Library               | 143,000           | 60 Worsley Street                | Barrie         | Ontario          | L4M 1L6     | <a href="http://www.barrielibrary.ca">www.barrielibrary.ca</a>                     |
| Bibliothèque municipale de Gatineau | 292,569           | C.P. 1970, succ. Hull            | Gatineau       | Quebec           | J8X 3Y9     | <a href="http://bibliotheque.gatineau.ca">bibliotheque.gatineau.ca</a>             |
| Brampton Library                    | 656,000           | 65 Queen Street East             | Brampton       | Ontario          | L6W 3L6     | <a href="http://www.bramptonlibrary.ca">www.bramptonlibrary.ca</a>                 |
| Burlington Public Library           | 183,314           | 2331 New Street                  | Burlington     | Ontario          | L7R 1J4     | <a href="http://www.bpl.on.ca">www.bpl.on.ca</a>                                   |
| Burnaby Public Library              | 234,433           | 6100 Willingdon Avenue           | Burnaby        | British Columbia | V5H 4N5     | <a href="http://www.bpl.bc.ca">www.bpl.bc.ca</a>                                   |
| Calgary Public Library              | 1,246,337         | 616 Macleod Trail S.E.           | Calgary        | Alberta          | T2G 2M2     | <a href="http://calgarypubliclibrary.com">calgarypubliclibrary.com</a>             |
| Idea Exchange                       | 136,810           | 1 North Square                   | Cambridge      | Ontario          | N1S 2K6     | <a href="http://www.ideaexchange.org">www.ideaexchange.org</a>                     |
| Coquitlam Public Library            | 127,809           | 575 Poirier Street               | Coquitlam      | British Columbia | V3J 6A9     | <a href="http://www.coglibrary.ca">www.coglibrary.ca</a>                           |
| Edmonton Public Library             | 972,223           | 7 Sir Winston Churchill Square   | Edmonton       | Alberta          | T5J 2V4     | <a href="http://www.epl.ca">www.epl.ca</a>   |
| Fraser Valley Regional Library      | 722,592           | 34589 DeLair Road                | Abbotsford     | British Columbia | V2S 5Y1     | <a href="http://www.fvrl.ca">www.fvrl.ca</a>                                       |
| Greater Victoria Public Library     | 320,321           | 735 Broughton Street             | Victoria       | British Columbia | V8W 3H2     | <a href="http://gvpl.ca">gvpl.ca</a>   |
| Guelph Public Library               | 131,794           | 100 Norfolk Street               | Guelph         | Ontario          | N1H 4J6     | <a href="http://www.guelphpl.ca">www.guelphpl.ca</a>                               |
| Halifax Public Libraries            | 430,512           | 60 Alderney Drive                | Dartmouth      | Nova Scotia      | B2Y 4P8     | <a href="http://www.halifaxpubliclibraries.ca">www.halifaxpubliclibraries.ca</a>   |
| Hamilton Public Library             | 563,480           | 55 York Blvd.                    | Hamilton       | Ontario          | L8N 4E4     | <a href="http://www.hpl.ca">www.hpl.ca</a>   |
| Kingston Frontenac Public Library   | 148,948           | 130 Johnson Street               | Kingston       | Ontario          | K7L 1X8     | <a href="http://www.kfpl.ca">www.kfpl.ca</a>                                       |
| Kitchener Public Library            | 261,610           | 85 Queen St. N.                  | Kitchener      | Ontario          | N2H 2H1     | <a href="http://www.kpl.org">www.kpl.org</a>                                       |
| Lethbridge Public Library           | 101,482           | 810 5th Ave S                    | Lethbridge     | Alberta          | T1J 4C4     | <a href="http://www.lethlib.ca">www.lethlib.ca</a>                                 |
| London Public Library               | 398,000           | 251 Dundas Street                | London         | Ontario          | N6A 6H9     | <a href="http://www.londonpubliclibrary.ca">www.londonpubliclibrary.ca</a>         |
| Markham Public Library              | 349,007           | 6031 Highway 7                   | Markham        | Ontario          | L3P 3A7     | <a href="http://www.markhampubliclibrary.ca">www.markhampubliclibrary.ca</a>       |
| Mississauga Library System          | 777,200           | 301 Burnhamthorpe Road W.        | Mississauga    | Ontario          | L5B 3Y3     | <a href="http://www.mississauga.ca/library">www.mississauga.ca/library</a>         |
| Montréal, Bibliothèque de           | 1,777,058         | 801 Brennan, 5e etage, bur. 5206 | Montréal       | Quebec           | H3C 0G4     | <a href="http://bibliomontreal.com">bibliomontreal.com</a>                         |
| Okanagan Regional Library           | 374,537           | HQ - 1430 KLO Rd                 | Kelowna        | British Columbia | V1W 3P6     | <a href="http://www.orl.bc.ca">www.orl.bc.ca</a>                                   |
| Oshawa Public Libraries             | 167,965           | 65 Bagot Street                  | Oshawa         | Ontario          | L1H 1N2     | <a href="http://www.oshawalibrary.on.ca">www.oshawalibrary.on.ca</a>               |
| Ottawa Public Library               | 979,175           | 120 Metcalfe St.                 | Ottawa         | Ontario          | K1P 5M2     | <a href="http://www.bibliootawalibrary.ca">www.bibliootawalibrary.ca</a>           |
| Regina Public Library               | 215,106           | 2311 - 12th Avenue               | Regina         | Saskatchewan     | S4P 3Z5     | <a href="http://www.reginalibrary.ca">www.reginalibrary.ca</a>                     |
| Richmond Hill Public Library        | 206,883           | 1 Atkinson Street                | Richmond Hill  | Ontario          | L4C 0H5     | <a href="http://www.rhpl.ca">www.rhpl.ca</a>                                       |
| Richmond Public Library             | 198,309           | 100 - 7700 Minoru Gate           | Richmond       | British Columbia | V6Y 1R8     | <a href="http://www.yourlibrary.ca">www.yourlibrary.ca</a>                         |
| St. Catharines Public Library       | 133,115           | 54 Church Street                 | St. Catharines | Ontario          | L2R 7K2     | <a href="http://www.stcatharines.library.on.ca">www.stcatharines.library.on.ca</a> |
| Surrey Libraries                    | 557,310           | 10350 University Drive           | Surrey         | British Columbia | V3T 4B8     | <a href="http://www.surreylibraries.ca">www.surreylibraries.ca</a>                 |
| Thunder Bay Public Library          | 107,909           | 285 Red River Road               | Thunder Bay    | Ontario          | P7B 1A9     | <a href="http://www.tbpl.ca">www.tbpl.ca</a>                                       |
| Toronto Public Library              | 2,965,713         | 789 Yonge St                     | Toronto        | Ontario          | M4W 2G8     | <a href="http://www.torontopubliclibrary.ca">www.torontopubliclibrary.ca</a>       |
| Vancouver Island Regional Library   | 418,831           | Box 3333                         | Nanaimo        | British Columbia | V9R 5N3     | <a href="http://www.virl.bc.ca">www.virl.bc.ca</a>                                 |
| Vancouver Public Library            | 648,286           | 350 West Georgia Street          | Vancouver      | British Columbia | V6B 6B1     | <a href="http://www.vpl.ca">www.vpl.ca</a>   |
| Vaughan Public Libraries            | 335,000           | 2191 Major MacKenzie Dr W        | Vaughan        | Ontario          | L6A 4W2     | <a href="http://www.vaughanpl.info">www.vaughanpl.info</a>                         |
| Waterloo Public Library             | 146,010           | 35 Albert Street                 | Waterloo       | Ontario          | N2L 5E2     | <a href="http://www.wpl.ca">www.wpl.ca</a>   |
| Windsor Public Library              | 227,555           | 185 Ouellette Avenue             | Windsor        | Ontario          | N9A 4H7     | <a href="http://www.windsorpubliclibrary.com">www.windsorpubliclibrary.com</a>     |
| Winnipeg Public Library             | 763,900           | 251 Donald Street                | Winnipeg       | Manitoba         | R3C 3P5     | <a href="http://winnipeg.ca/library">winnipeg.ca/library</a>                       |
| <b>Total</b>                        | <b>18,420,103</b> |                                  |                |                  |             |  |
| <b>Average</b>                      | <b>497,841</b>    |                                  |                |                  |             |  |
| <b>Maximum</b>                      | <b>2,965,713</b>  |                                  |                |                  |             |  |
| <b>Minimum</b>                      | <b>101,482</b>    |                                  |                |                  |             |  |
| <b>Median</b>                       | <b>320,321</b>    |                                  |                |                  |             |  |

| Library Name                        | Library Director     | Director's Phone Number | Director's Email Address   | Number of Locations | Floor Space (Sq Ft) | Registered Borrowers/ Active Users |
|-------------------------------------|----------------------|-------------------------|--|---------------------|---------------------|------------------------------------|
| Barrie Public Library               | Lauren Jessop        | 705-728-1010 x2100      | <a href="mailto:lauren.jessop@barriellibrary.ca">lauren.jessop@barriellibrary.ca</a>                 | 2                   | 56,000              |                                    |
| Bibliothèque municipale de Gatineau | Carole Laguë         | 819-243-2345 x2548      | <a href="mailto:lague.carole@gatineau.ca">lague.carole@gatineau.ca</a>                               | 10                  | 92,762              | 95,258                             |
| Brampton Library                    | John Simone          | 905-793-4636 x74344     | <a href="mailto:jsimone@bramptonlibrary.ca">jsimone@bramptonlibrary.ca</a>                           | 7                   | 204,497             | 149,657                            |
| Burlington Public Library           | Lita Barrie          | 905-639-3611 x1100      | <a href="mailto:barriel@bpl.on.ca">barriel@bpl.on.ca</a>   | 7                   | 106,784             | 106,661                            |
| Burnaby Public Library              | Beth Davies          | 604-436-5431            | <a href="mailto:beth.davies@bpl.bc.ca">beth.davies@bpl.bc.ca</a>                                     | 4                   | 103,000             | 128,705                            |
| Calgary Public Library              | Bill Ptacek          | 403-260-2600            | <a href="mailto:Bill.Ptacek@calgarypubliclibrary.com">Bill.Ptacek@calgarypubliclibrary.com</a>       | 21                  | 594,602             | 723,434                            |
| Idea Exchange                       | Helen Kelly          | 519-621-0460 x120       | <a href="mailto:hkelly@ideaexchange.org">hkelly@ideaexchange.org</a>                                 | 5                   | 90,375              | 42,317                             |
| Coquitlam Public Library            | Todd Gnissios        | 604-937-4132            | <a href="mailto:tgnessios@coolibrary.ca">tgnessios@coolibrary.ca</a>                                 | 2                   | 58,158              | 60,734                             |
| Edmonton Public Library             | Pilar Martinez       | 780-496-7050            | <a href="mailto:pmartinez@epl.ca">pmartinez@epl.ca</a>   | 21                  | 304,446             | 440,810                            |
| Fraser Valley Regional Library      | Scott Hargrove       | 604-859-7141 x7004      | <a href="mailto:scott.hargrove@fvrl.bc.ca">scott.hargrove@fvrl.bc.ca</a>                             | 25                  | 255,625             | 353,582                            |
| Greater Victoria Public Library     | Maureen Sawa         | 250-413-0353            | <a href="mailto:msawa@gvpl.ca">msawa@gvpl.ca</a>   | 12                  | 146,896             | 156,901                            |
| Guelph Public Library               | Steven Kraft         | 519-824-6220 x224       | <a href="mailto:skraft@quelppl.ca">skraft@quelppl.ca</a>   | 6                   | 62,800              | 55,446                             |
| Halifax Public Libraries            | Asa Kachan           | 902-490-5868            | <a href="mailto:kachana@halifax.ca">kachana@halifax.ca</a>   | 14                  | 306,900             | 193,428                            |
| Hamilton Public Library             | Paul Takala          | 905-546-3200 x3214      | <a href="mailto:ptakala@hpl.ca">ptakala@hpl.ca</a>   | 22                  | 369,827             |                                    |
| Kingston Frontenac Public Library   | Laura Carter         | 613-549-8888 x3530      | <a href="mailto:lcarter@kpl.ca">lcarter@kpl.ca</a>   | 16                  | 80,209              | 45,559                             |
| Kitchener Public Library            | Mary Chevreau        | 519-743-0271            | <a href="mailto:mary.chevreau@kpl.org">mary.chevreau@kpl.org</a>                                     | 5                   | 155,214             | 102,276                            |
| Lethbridge Public Library           | Terra Plato          | 403-380-7340            | <a href="mailto:terra.plato@lethlib.ca">terra.plato@lethlib.ca</a>                                   | 2                   | 70,057              | 24,032                             |
| London Public Library               | Michael Ciccone      | 519-661-5143            | <a href="mailto:michael.ciccone@lpl.ca">michael.ciccone@lpl.ca</a>                                   | 16                  | 329,105             | 174,801                            |
| Markham Public Library              | Catherine Biss       | 905-513-7977 x5999      | <a href="mailto:cbiss@markham.library.on.ca">cbiss@markham.library.on.ca</a>                         | 8                   | 165,041             | 161,084                            |
| Mississauga Library System          | Jennifer Stirling    | 905-615-3200 x3605      | <a href="mailto:jennifer.stirling@mississauga.ca">jennifer.stirling@mississauga.ca</a>               | 18                  | 349,138             | 550,063                            |
| Montréal, Bibliothèque de           | Dominique Gazo       | 514-872-1608            | <a href="mailto:dominique.gazo@montreal.ca">dominique.gazo@montreal.ca</a>                           | 47                  | 702,897             |                                    |
| Okanagan Regional Library           | Don Nettleton        | 250-860-4033 x2491      | <a href="mailto:dnettleton@orl.bc.ca">dnettleton@orl.bc.ca</a>                                       | 31                  | 197,446             | 106,653                            |
| Oshawa Public Libraries             | Frances Newman       | 905-579-6111 x5212      | <a href="mailto:fnewman@oshawalibrary.on.ca">fnewman@oshawalibrary.on.ca</a>                         | 4                   | 94,000              | 62,548                             |
| Ottawa Public Library               | Danielle McDonald    | 613-358-0242 x32189     | <a href="mailto:Danielle.mcdonald@bibliootawalibrary.ca">Danielle.mcdonald@bibliootawalibrary.ca</a> | 33                  | 441,081             | 366,168                            |
| Regina Public Library               | Jeff Barber          | 306-777-6099            | <a href="mailto:jbarber@reginalibrary.ca">jbarber@reginalibrary.ca</a>                               | 9                   | 163,529             | 91,201                             |
| Richmond Hill Public Library        | Yunnmi Hwang         | 905-884-9288 x5047      | <a href="mailto:yhwang@rhpl.ca">yhwang@rhpl.ca</a>   | 4                   | 109,300             | 59,093                             |
| Richmond Public Library             | Susan Walters        | 604-231-6466            | <a href="mailto:susan.walters@yourlibrary.ca">susan.walters@yourlibrary.ca</a>                       | 4                   | 69,758              | 108,332                            |
| St. Catharines Public Library       | Ken Su               | 905-688-6103 x235       | <a href="mailto:qksu@stcatharines.library.on.ca">qksu@stcatharines.library.on.ca</a>                 | 4                   | 72,050              | 59,499                             |
| Surrey Libraries                    | Surinder Bhogal      | 604-598-7305            | <a href="mailto:sbhogal@surrey.ca">sbhogal@surrey.ca</a>   | 9                   | 188,246             | 196,583                            |
| Thunder Bay Public Library          | John Pateman         | 807-630-4619            | <a href="mailto:jpateman@tbpl.ca">jpateman@tbpl.ca</a>   | 4                   | 60,054              | 25,744                             |
| Toronto Public Library              | Vickery Bowles       | 416-393-7032            | <a href="mailto:citylibrarian@torontopubliclibrary.ca">citylibrarian@torontopubliclibrary.ca</a>     | 100                 | 1,883,890           | 979,494                            |
| Vancouver Island Regional Library   | Rosemary Bonanno     | 250-729-2313            | <a href="mailto:rbonanno@virl.bc.ca">rbonanno@virl.bc.ca</a>   | 39                  | 168,674             | 154,473                            |
| Vancouver Public Library            | Christina de Castell | 604-331-4003            | <a href="mailto:christina.decastell@vpl.ca">christina.decastell@vpl.ca</a>                           | 21                  | 547,619             | 452,285                            |
| Vaughan Public Libraries            | Margie               | 905-653-7323 x4601      | <a href="mailto:Margie.Singleton@vaughan.ca">Margie.Singleton@vaughan.ca</a>                         | 10                  | 173,403             | 147,005                            |
| Waterloo Public Library             | Laurie Clarke        | 519-886-1310 x123       | <a href="mailto:lclarke@wpl.ca">lclarke@wpl.ca</a>   | 3                   | 59,800              | 62,265                             |
| Windsor Public Library              | Kitty Pope           | 519-255-6770 x4425      | <a href="mailto:kpope@windsorpubliclibrary.com">kpope@windsorpubliclibrary.com</a>                   | 10                  | 164,854             | 89,393                             |
| Winnipeg Public Library             | Ed Cuddy             | 204-795-8753            | <a href="mailto:ecuddy@winnipeg.ca">ecuddy@winnipeg.ca</a>   | 20                  | 360,669             | 329,611                            |
| <b>Total</b>                        |                      |                         |  | <b>575</b>          | <b>9,358,706</b>    | <b>6,855,095</b>                   |
| <b>Average</b>                      |                      |                         |  | <b>16</b>           | <b>252,938</b>      | <b>201,620</b>                     |
| <b>Maximum</b>                      |                      |                         |  | <b>100</b>          | <b>1,883,890</b>    | <b>979,494</b>                     |
| <b>Minimum</b>                      |                      |                         |  | <b>1</b>            | <b>56,000</b>       | <b>24,032</b>                      |
| <b>Median</b>                       |                      |                         |  | <b>10</b>           | <b>164,854</b>      | <b>118,519</b>                     |

| Location                            | Population        | Number of Locations | Floor Space (Sq Ft) | Registered Borrowers/ Active Users | Annual In Person Visits | Program Attendance | Total Number of Library Programs | Interlibrary Loans loaned | Interlibrary Loans borrowed | Total Renewals    | In-House Use of Library Materials | Circulation, Print Physical | Circulation, Total, Physical |
|-------------------------------------|-------------------|---------------------|---------------------|------------------------------------|-------------------------|--------------------|----------------------------------|---------------------------|-----------------------------|-------------------|-----------------------------------|-----------------------------|------------------------------|
| Toronto Public Library              | 2,965,713         | 100                 | 1,883,890           | 979,494                            | 17,248,760              | 986,133            | 44,936                           | 3,795                     | 1,623                       | 6,709,263         | 4,431,870                         | 15,445,812                  | 22,586,856                   |
| Calgary Public Library              | 1,246,337         | 21                  | 594,602             | 723,434                            | 7,693,663               | 489,494            | 24,481                           | 6,692                     | 7,103                       | 3,628,451         | 2,172,300                         | 9,164,083                   | 11,494,775                   |
| Ottawa Public Library               | 979,175           | 33                  | 441,081             | 366,168                            | 4,180,400               | 296,386            | 14,717                           | 2,555                     | 3,748                       | 4,103,388         | 1,116,200                         | 8,140,334                   | 9,750,608                    |
| Edmonton Public Library             | 972,223           | 21                  | 304,446             | 440,810                            | 5,788,099               | 483,329            | 22,637                           | 10,793                    | 12,910                      | 1,666,046         | 990,600                           | 4,980,244                   | 7,434,746                    |
| Mississauga Library System          | 777,200           | 18                  | 349,138             | 550,063                            | 4,344,463               | 132,844            | 6,982                            | 1,252                     | 882                         | 1,823,287         | 904,000                           | 4,545,814                   | 4,888,776                    |
| Winnipeg Public Library             | 763,900           | 20                  | 360,669             | 329,611                            | 2,419,085               | 101,371            | 3,886                            | 3,694                     | 1,335                       | 1,575,334         | 743,050                           | 3,739,173                   | 4,205,524                    |
| Fraser Valley Regional Library      | 722,592           | 25                  | 255,625             | 353,582                            | 3,336,600               | 249,621            | 8,905                            | 2,234                     | 4,811                       |                   | 356,200                           | 5,011,431                   | 5,297,822                    |
| Brampton Library                    | 656,000           | 7                   | 204,497             | 149,657                            | 2,320,214               | 153,021            | 6,148                            | 1,507                     | 841                         | 1,918,051         | 618,750                           | 2,571,466                   | 3,621,055                    |
| Vancouver Public Library            | 648,286           | 21                  | 547,619             | 452,285                            | 6,366,330               | 247,774            | 8,564                            | 9,622                     | 4,616                       | 1,574,049         | 1,288,700                         | 5,441,032                   | 7,158,787                    |
| Surrey Public Library               | 557,310           | 9                   | 188,246             | 196,583                            | 2,529,940               | 205,258            | 6,262                            | 5,370                     | 3,736                       | 638,348           | 514,592                           | 3,578,583                   | 3,578,583                    |
| Halifax Public Libraries            | 430,512           | 14                  | 306,900             | 193,428                            | 3,604,259               | 241,154            | 10,318                           | 8,625                     | 6,035                       | 763,983           |                                   | 1,946,755                   | 3,037,060                    |
| Vancouver Island Regional Library   | 418,831           | 39                  | 168,674             | 154,473                            | 2,269,161               | 141,010            | 8,869                            | 2,389                     | 7,321                       | 756,166           | 0                                 | 2,553,698                   | 1,307,105                    |
| London Public Library               | 398,000           | 16                  | 329,105             | 174,801                            | 2,647,322               | 188,461            | 15,869                           | 1,947                     | 3,696                       | 649,303           | 632,580                           | 2,063,742                   | 2,793,190                    |
| Okanagan Regional Library           | 374,537           | 31                  | 197,446             | 106,653                            | 1,644,273               |                    |                                  | 1,641                     | 4,129                       |                   | 278,850                           |                             |                              |
| Markham Public Library              | 349,007           | 8                   | 165,041             | 161,084                            | 2,699,187               | 148,006            | 8,724                            | 415                       | 132                         | 2,611,990         | 779,863                           |                             | 4,845,118                    |
| Vaughan Public Libraries            | 335,000           | 10                  | 173,403             | 147,005                            | 1,651,138               | 89,936             | 3,754                            | 1,262                     | 395                         | 1,052,532         | 507,000                           |                             | 1,846,915                    |
| Greater Victoria Public Library     | 320,321           | 12                  | 146,896             | 156,901                            | 2,417,146               | 88,567             | 2,862                            | 1,959                     | 6,561                       | 892,189           | 454,000                           | 3,078,670                   | 4,417,936                    |
| Bibliothèque municipale de Gatineau | 292,569           | 10                  | 92,762              | 95,258                             | 999,396                 | 32,008             | 1,917                            | 1,816                     | 1,705                       | 495,774           | 304,089                           | 1,647,447                   | 1,739,777                    |
| Kitchener Public Library            | 261,610           | 5                   | 155,214             | 102,276                            | 1,221,111               | 90,066             | 4,560                            | 1,015                     | 655                         |                   | 291,772                           | 1,305,297                   | 1,842,936                    |
| Burnaby Public Library              | 234,433           | 4                   | 103,000             | 128,705                            | 1,859,307               | 40,506             | 1,219                            | 4,757                     | 4,235                       | 742,174           | 373,900                           | 2,334,557                   | 2,995,186                    |
| Windsor Public Library              | 227,555           | 10                  | 164,854             | 89,393                             | 709,084                 | 42,881             | 4,239                            | 2,477                     |                             |                   | 278,317                           |                             | 755,510                      |
| Regina Public Library               | 215,106           | 9                   | 163,529             | 91,201                             | 1,579,366               | 116,277            | 6,773                            | 0                         | 459                         | 479,033           |                                   | 1,494,519                   | 2,007,805                    |
| Richmond Hill Public Library        | 206,883           | 4                   | 109,300             | 59,093                             | 1,118,780               | 69,763             | 3,993                            | 2,745                     | 614                         | 631,541           | 302,172                           | 1,233,203                   | 1,431,672                    |
| Richmond Public Library             | 198,309           | 4                   | 69,758              | 108,332                            | 1,421,148               | 106,785            | 3,723                            | 1,519                     | 1,761                       | 554,513           | 390,050                           | 1,811,593                   | 2,075,262                    |
| Burlington Public Library           | 183,314           | 7                   | 106,784             | 106,661                            | 1,127,229               | 85,795             | 3,790                            | 1,532                     | 1,567                       | 356,896           | 150,384                           | 971,475                     | 1,100,493                    |
| Oshawa Public Library               | 167,965           | 4                   | 94,000              | 62,548                             | 819,930                 | 35,849             | 2,225                            | 3,722                     | 2,313                       | 257,744           | 124,217                           | 606,869                     | 1,034,188                    |
| Kingston Frontenac Public Library   | 148,948           | 16                  | 80,209              | 45,559                             | 677,839                 | 43,991             | 1,986                            | 868                       | 2,006                       | 284,115           | 100,300                           | 976,230                     | 1,260,345                    |
| Waterloo Public Library             | 146,010           | 3                   | 59,800              | 62,265                             | 802,400                 | 50,578             | 1,556                            | 801                       | 818                         |                   | 107,900                           | 1,019,692                   | 1,295,305                    |
| Idea Exchange                       | 136,810           | 5                   | 90,375              | 42,317                             | 829,741                 | 100,703            | 3,266                            | 1,388                     | 2,323                       | 171,391           | 202,650                           | 571,046                     | 763,328                      |
| St. Catharines Public Library       | 133,115           | 4                   | 72,050              | 59,499                             | 412,255                 | 18,067             | 1,062                            | 2,423                     | 1,108                       | 201,308           | 82,411                            | 557,779                     | 751,888                      |
| Guelph Public Library               | 131,794           | 6                   | 62,800              | 55,446                             | 1,357,636               | 52,595             | 1,608                            | 2,920                     | 2,571                       | 541,035           | 102,856                           | 1,277,450                   | 1,769,915                    |
| Coquitlam Public Library            | 127,809           | 2                   | 58,158              | 60,734                             | 921,527                 | 58,088             | 1,319                            | 1,557                     | 2,120                       | 301,281           | 330,000                           | 879,647                     | 1,087,499                    |
| Thunder Bay Public Library          | 107,909           | 4                   | 60,054              | 25,744                             | 432,141                 | 48,334             | 2,435                            | 1,694                     | 980                         | 128,247           | 305,150                           | 264,528                     | 401,736                      |
| Lethbridge Public Library           | 101,482           | 2                   | 70,057              | 24,032                             | 585,714                 | 50,387             | 1,452                            | 104,582                   | 107,028                     | 262,427           | 112,512                           | 469,407                     | 640,313                      |
| <b>Total</b>                        | <b>15,936,565</b> | <b>504</b>          | <b>8,229,982</b>    | <b>6,855,095</b>                   | <b>90,034,644</b>       | <b>5,285,038</b>   | <b>245,037</b>                   | <b>201,568</b>            | <b>202,137</b>              | <b>35,769,859</b> | <b>19,347,235</b>                 | <b>89,681,576</b>           | <b>121,218,014</b>           |
| <b>Average</b>                      | <b>468,723</b>    | <b>15</b>           | <b>242,058</b>      | <b>201,620</b>                     | <b>2,648,078</b>        | <b>160,153</b>     | <b>7,425</b>                     | <b>5,928</b>              | <b>6,125</b>                | <b>1,233,443</b>  | <b>604,601</b>                    | <b>2,989,386</b>            | <b>3,673,273</b>             |
| <b>Maximum</b>                      | <b>2,965,713</b>  | <b>100</b>          | <b>1,883,890</b>    | <b>979,494</b>                     | <b>17,248,760</b>       | <b>986,133</b>     | <b>44,936</b>                    | <b>104,582</b>            | <b>107,028</b>              | <b>6,709,263</b>  | <b>4,431,870</b>                  | <b>15,445,812</b>           | <b>22,586,856</b>            |
| <b>Minimum</b>                      | <b>101,482</b>    | <b>1</b>            | <b>56,000</b>       | <b>24,032</b>                      | <b>412,255</b>          | <b>18,067</b>      | <b>1,062</b>                     | <b>0</b>                  | <b>132</b>                  | <b>128,247</b>    | <b>0</b>                          | <b>264,528</b>              | <b>401,736</b>               |
| <b>Median</b>                       | <b>306,445</b>    | <b>10</b>           | <b>164,192</b>      | <b>118,519</b>                     | <b>1,647,706</b>        | <b>100,703</b>     | <b>3,993</b>                     | <b>2,097</b>              | <b>2,120</b>                | <b>649,303</b>    | <b>343,100</b>                    | <b>1,879,174</b>            | <b>2,007,805</b>             |

| Location                            | Circulation, Electronic | Total Electronic Content Use | Total Collection Use | Reference Transactions /Information Questions | Visits per Capita | Total Use          | Circulation per Capita | Collection Turnover | Cost per User   | Cost per Visit | Cost per Loan  | Registrations as % of Population |
|-------------------------------------|-------------------------|------------------------------|----------------------|---|-------------------|--------------------|------------------------|---------------------|-----------------|----------------|----------------|----------------------------------|
| Toronto Public Library              | 8,075,177               | 8,075,177                    | 30,662,033           | 1,977,691                                     | 5.82              | 96,317,807         | 10.34                  | 2.91                | \$205.81        | \$11.69        | \$6.57         | 33.03%                           |
| Calgary Public Library              | 3,598,151               | 1,175,720                    | 15,092,926           | 1,018,450                                     | 6.17              | 37,381,630         | 12.11                  | 14.02               | \$95.99         | \$9.03         | \$4.60         | 58.04%                           |
| Ottawa Public Library               | 2,655,175               | 0                            | 12,405,783           | 576,000                                       | 4.27              | 32,953,668         | 12.67                  | 6.68                | \$135.65        | \$11.88        | \$4.00         | 37.40%                           |
| Edmonton Public Library             | 4,058,846               |                              | 11,493,592           | 638,136                                       | 5.95              | 35,484,697         | 11.82                  | 10.16               | \$144.51        | \$11.01        | \$5.54         | 45.34%                           |
| Mississauga Library System          | 1,256,236               | 1,589,985                    | 6,478,801            | 159,950                                       | 5.59              | 34,821,828         | 8.34                   | 5.93                | \$53.27         | \$6.75         | \$4.52         | 70.77%                           |
| Winnipeg Public Library             | 800,883                 | 800,883                      | 5,006,407            | 266,691                                       | 3.17              | 24,977,549         | 6.55                   | 4.04                | \$94.54         | \$12.88        | \$6.22         | 43.15%                           |
| Fraser Valley Regional Library      |                         |                              | 5,297,822            | 234,862                                       | 4.62              | 13,308,805         | 7.33                   | 6.02                | \$91.70         | \$9.72         | \$6.12         | 48.93%                           |
| Brampton Library                    | 672,420                 | 354,747                      | 4,180,445            | 294,141                                       | 3.54              | 15,256,761         | 6.37                   | 5.69                | \$126.16        | \$8.14         | \$4.52         | 22.81%                           |
| Vancouver Public Library            | 2,151,758               | 2,581,597                    | 9,740,384            | 677,421                                       | 9.82              | 29,247,280         | 15.02                  | 5.06                | \$122.62        | \$8.71         | \$5.69         | 69.77%                           |
| Surrey Public Library               | 882,078                 | 882,078                      | 3,578,583            | 437,658                                       | 4.54              | 10,784,685         | 6.42                   | 4.65                | \$106.15        | \$8.25         | \$5.83         | 35.27%                           |
| Halifax Public Libraries            | 904,989                 |                              | 3,942,049            | 411,014                                       | 8.37              | 15,243,866         | 9.16                   | 4.93                | \$141.16        | \$7.58         | \$6.93         | 44.93%                           |
| Vancouver Island Regional Library   | 1,149,812               | 1,149,812                    | 5,012,476            | 237,639                                       | 5.42              | 11,638,049         | 11.97                  | 6.08                | \$189.45        | \$12.90        | \$5.84         | 36.88%                           |
| London Public Library               | 795,801                 |                              | 3,588,991            | 381,420                                       | 6.65              | 8,256,499          | 9.02                   | 4.58                | \$129.45        | \$8.55         | \$6.30         | 43.92%                           |
| Okanagan Regional Library           |                         |                              |                      |   | 4.39              | 1,928,893          | 0.00                   | 0.00                | \$0.00          | \$0.00         | \$0.00         | 28.48%                           |
| Markham Public Library              | 731,177                 |                              | 5,576,295            | 153,938                                       | 7.73              | 14,054,758         | 15.98                  | 7.16                | \$108.84        | \$6.50         | \$3.14         | 46.15%                           |
| Vaughan Public Libraries            | 198,562                 | 0                            | 3,357,213            | 252,497                                       | 4.93              | 9,157,463          | 10.02                  | 5.96                | \$132.84        | \$11.83        | \$5.82         | 43.88%                           |
| Greater Victoria Public Library     | 1,193,081               | 0                            | 5,611,017            | 153,150                                       | 7.55              | 13,431,157         | 17.52                  | 8.13                | \$112.87        | \$7.33         | \$3.16         | 48.98%                           |
| Bibliothèque municipale de Gatineau | 88,589                  | 0                            | 1,828,366            | 70,017  | 3.42              | 5,521,051          | 6.25                   | 2.81                | \$101.50        | \$9.67         | \$5.29         | 32.56%                           |
| Kitchener Public Library            | 460,615                 | 0                            | 2,303,273            | 49,555  | 4.67              | 6,765,568          | 8.80                   | 4.70                | \$114.42        | \$9.58         | \$5.08         | 39.09%                           |
| Burnaby Public Library              | 126,270                 | 440,595                      | 3,121,456            | 62,288  | 7.93              | 9,563,557          | 13.31                  | 4.27                | \$117.32        | \$8.12         | \$4.84         | 54.90%                           |
| Windsor Public Library              | 287,817                 | 347,128                      | 1,043,327            | 73,950  | 3.12              | 4,220,496          | 4.58                   | 2.96                | \$99.00         | \$12.48        | \$8.48         | 39.28%                           |
| Regina Public Library               | 259,061                 |                              | 2,266,866            | 149,220                                       | 7.34              | 7,232,208          | 10.54                  | 5.08                | \$257.84        | \$14.89        | \$10.37        | 42.40%                           |
| Richmond Hill Public Library        | 678,217                 | 217,862                      | 2,109,889            | 97,240  | 5.41              | 6,516,924          | 10.20                  | 5.19                | \$219.94        | \$11.62        | \$6.16         | 28.56%                           |
| Richmond Public Library             | 590,603                 | 0                            | 2,665,865            | 117,647                                       | 7.17              | 7,219,774          | 13.44                  | 7.13                | \$98.20         | \$7.49         | \$3.99         | 54.63%                           |
| Burlington Public Library           | 373,333                 |                              | 1,790,165            | 119,151                                       | 6.15              | 6,780,781          | 9.77                   | 5.23                | \$120.36        | \$11.39        | \$7.17         | 58.18%                           |
| Oshawa Public Library               | 245,343                 | 1,592                        | 1,405,340            | 48,095  | 4.88              | 3,322,558          | 8.37                   | 3.69                | \$149.94        | \$11.44        | \$6.67         | 37.24%                           |
| Kingston Frontenac Public Library   | 221,332                 |                              | 1,481,677            | 105,045                                       | 4.55              | 3,562,210          | 9.95                   | 0.00                | \$0.00          | \$0.00         | \$0.00         | 30.59%                           |
| Waterloo Public Library             | 225,964                 |                              | 1,521,269            | 50,300  | 5.50              | 3,634,342          | 10.42                  | 3.58                | \$97.09         | \$7.53         | \$3.97         | 42.64%                           |
| Idea Exchange                       | 154,756                 | 679,262                      | 918,084              | 53,850  | 6.06              | 3,880,122          | 6.71                   | 5.03                | \$184.63        | \$9.42         | \$8.51         | 30.93%                           |
| St. Catharines Public Library       | 198,484                 | 198,484                      | 950,372              | 324,541                                       | 3.10              | 2,851,780          | 7.14                   | 2.77                | \$102.47        | \$14.79        | \$6.42         | 44.70%                           |
| Guelph Public Library               | 198,487                 | 226,758                      | 2,195,160            | 140,836                                       | 10.30             | 5,209,615          | 16.66                  | 4.70                | \$185.09        | \$7.56         | \$4.68         | 42.07%                           |
| Coquitlam Public Library            | 131,170                 | 218,446                      | 1,305,945            | 36,752  | 7.21              | 4,029,812          | 10.22                  | 6.02                | \$93.14         | \$6.14         | \$4.33         | 47.52%                           |
| Thunder Bay Public Library          | 104,886                 |                              | 634,869              | 68,500  | 4.00              | 2,973,100          | 5.88                   | 2.73                | \$274.60        | \$16.36        | \$11.13        | 23.86%                           |
| Lethbridge Public Library           | 145,367                 | 145,367                      | 1,290,266            | 50,950  | 5.77              | 3,391,860          | 12.71                  | 5.82                | \$338.78        | \$13.90        | \$6.31         | 23.68%                           |
| <b>Total</b>                        | <b>33,614,440</b>       | <b>19,085,493</b>            | <b>159,857,006</b>   | <b>9,488,595</b>                              | <b>195.10</b>     | <b>490,921,153</b> |                        |                     |                 |                |                |                                  |
| <b>Average</b>                      | <b>1,050,451</b>        | <b>829,804</b>               | <b>4,844,152</b>     | <b>287,533</b>                                | <b>5.74</b>       | <b>14,438,857</b>  | <b>9.87</b>            | <b>5.11</b>         | <b>\$133.69</b> | <b>\$9.56</b>  | <b>\$5.70</b>  | <b>42.08%</b>                    |
| <b>Maximum</b>                      | <b>8,075,177</b>        | <b>8,075,177</b>             | <b>30,662,033</b>    | <b>1,977,691</b>                              | <b>10.30</b>      | <b>96,317,807</b>  | <b>17.52</b>           | <b>14.02</b>        | <b>\$338.78</b> | <b>\$16.36</b> | <b>\$11.13</b> | <b>70.77%</b>                    |
| <b>Minimum</b>                      | <b>88,589</b>           | <b>0</b>                     | <b>634,869</b>       | <b>36,752</b>                                 | <b>0.00</b>       | <b>1,928,893</b>   | <b>0.00</b>            | <b>0.00</b>         | <b>\$0.00</b>   | <b>\$0.00</b>  | <b>\$0.00</b>  | <b>0.00%</b>                     |
| <b>Median</b>                       | <b>525,609</b>          | <b>226,758</b>               | <b>3,121,456</b>     | <b>153,150</b>                                | <b>5.54</b>       | <b>7,744,354</b>   | <b>9.98</b>            | <b>5.04</b>         | <b>\$118.84</b> | <b>\$9.50</b>  | <b>\$5.82</b>  | <b>42.52%</b>                    |

| Location                            | Population | Municipal Revenue | Provincial Revenue | Federal Revenue | Other Revenue/Library Generated | Capital project funding approved for year | Total Revenue | Expense, Salaries & Benefits | Expense, Library Materials | Expense, Total |
|-------------------------------------|------------|-------------------|--------------------|-----------------|---------------------------------|---|---------------|------------------------------|----------------------------|----------------|
| Toronto Public Library              | 2,965,713  | \$192,271,918     | \$5,712,163        | \$130,051       | \$10,512,747                    | \$29,194,122                              | \$208,626,879 | \$144,488,051                | \$20,157,154               | \$201,587,057  |
| Calgary Public Library              | 1,246,337  | \$52,482,374      | \$7,564,626        | \$138,667       | \$3,596,897                     | \$2,024,000                               | \$63,782,564  | \$39,731,139                 | \$6,037,405                | \$69,438,947   |
| Ottawa Public Library               | 979,175    | \$50,164,576      | \$1,380,328        | \$0             | \$1,634,853                     | \$2,445,000                               | \$53,179,757  | \$36,694,924                 | \$5,401,318                | \$49,670,890   |
| Edmonton Public Library             | 972,223    | \$48,392,673      | \$5,258,275        | \$0             | \$2,596,611                     | \$12,210,709                              | \$56,247,559  | \$38,202,909                 | \$9,333,547                | \$63,701,448   |
| Mississauga Library System          | 777,200    | \$27,751,407      | \$715,203          | \$0             | \$1,273,116                     | \$871,103                                 | \$29,739,726  | \$22,383,419                 | \$4,112,919                | \$29,303,398   |
| Winnipeg Public Library             | 763,900    | \$28,149,086      | \$2,068,608        | \$0             | \$945,095                       | \$4,907,000                               | \$31,162,789  | \$16,260,705                 | \$3,238,487                | \$31,162,790   |
| Fraser Valley Regional Library      | 722,592    | \$26,403,790      | \$1,449,450        | \$0             | \$157,623                       | \$714,720                                 | \$28,010,863  | \$19,074,031                 | \$4,317,313                | \$32,423,072   |
| Brampton Library                    | 656,000    | \$17,663,061      | \$358,829          | \$0             | \$604,034                       | \$1,275,498                               | \$18,625,924  | \$13,911,005                 | \$2,092,373                | \$18,881,080   |
| Vancouver Public Library            | 648,286    | \$49,556,740      | \$1,240,007        | \$0             | \$4,889,951                     | \$1,080,000                               | \$55,686,698  | \$39,600,751                 | \$4,755,561                | \$55,459,048   |
| Surrey Public Library               | 557,310    | \$19,066,214      | \$985,542          | \$0             | \$921,290                       | \$200,000                                 | \$20,973,046  | \$15,021,946                 | \$3,177,688                | \$20,867,061   |
| Halifax Public Libraries            | 430,512    | \$20,970,525      | \$4,989,167        | \$0             | \$948,711                       | \$0                                       | \$26,908,403  | \$19,389,186                 | \$2,392,554                | \$27,304,374   |
| Vancouver Island Regional Library   | 418,831    | \$23,140,118      | \$1,233,381        | \$0             | \$715,335                       | \$13,198,655                              | \$25,088,834  | \$14,772,010                 | \$2,895,109                | \$29,265,326   |
| London Public Library               | 398,000    | \$20,055,672      | \$598,829          | \$0             | \$874,762                       | \$650,000                                 | \$21,529,263  | \$14,614,892                 | \$2,443,691                | \$22,627,566   |
| Markham Public Library              | 349,007    | \$16,362,449      | \$228,778          | \$52,920        | \$888,362                       | \$141,000                                 | \$17,532,509  | \$12,180,821                 | \$3,479,871                | \$17,532,509   |
| Vaughan Public Libraries            | 335,000    | \$19,230,195      | \$146,402          | \$43,417        | \$444,260                       | \$0                                       | \$19,864,274  | \$15,165,132                 | \$2,252,192                | \$19,528,009   |
| Greater Victoria Public Library     | 320,321    | \$17,400,121      | \$632,707          | \$4,741         | \$175,073                       | \$0                                       | \$18,212,642  | \$12,676,324                 | \$2,359,257                | \$17,710,070   |
| Bibliothèque municipale de Gatineau | 292,569    | \$8,288,537       | \$852,487          | \$0             | \$610,851                       | \$0                                       | \$9,751,875   | \$6,660,399                  | \$1,174,098                | \$9,668,643    |
| Kitchener Public Library            | 261,610    | \$11,039,863      | \$309,430          | \$0             | \$679,799                       | \$771,687                                 | \$12,029,092  | \$8,922,095                  | \$1,233,519                | \$11,702,925   |
| Burnaby Public Library              | 234,433    | \$13,133,650      | \$470,080          | \$0             | \$443,674                       | \$2,019,288                               | \$14,047,404  | \$11,039,664                 | \$1,950,074                | \$15,100,250   |
| Windsor Public Library              | 227,555    | \$8,020,055       | \$0                | \$0             | \$0                             | \$0                                       | \$8,020,055   | \$6,217,685                  | \$994,068                  | \$8,850,188    |
| Regina Public Library               | 215,106    | \$21,341,000      | \$1,851,000        | \$626,000       | \$1,031,000                     | \$715,000                                 | \$24,849,000  | \$13,845,000                 | \$494,000                  | \$23,514,906   |
| Richmond Hill Public Library        | 206,883    | \$12,321,986      | \$122,199          | \$0             | \$551,089                       | \$1,184,300                               | \$12,995,274  | \$7,836,451                  | \$1,263,747                | \$12,996,968   |
| Richmond Public Library             | 198,309    | \$9,710,500       | \$376,528          | \$0             | \$57,243                        | \$0                                       | \$10,144,271  | \$7,754,774                  | \$1,282,418                | \$10,638,274   |
| Burlington Public Library           | 183,314    | \$10,930,072      | \$229,403          | \$10,542        | \$345,748                       | \$569,352                                 | \$11,515,765  | \$8,663,702                  | \$1,180,259                | \$12,837,489   |
| Oshawa Public Library               | 167,965    | \$9,052,727       | \$215,441          | \$0             | \$449,852                       | \$82,095                                  | \$9,718,020   | \$6,970,871                  | \$864,485                  | \$9,378,541    |
| Waterloo Public Library             | 146,010    | \$5,788,220       | \$127,888          | \$13,720        | \$303,295                       | \$3,691,769                               | \$6,233,123   | \$4,311,552                  | \$793,077                  | \$6,045,325    |
| Idea Exchange                       | 136,810    | \$7,162,100       | \$161,464          | \$27,440        | \$459,374                       | \$422,383                                 | \$7,810,378   | \$5,725,424                  | \$678,987                  | \$7,812,977    |
| St. Catharines Public Library       | 133,115    | \$5,512,338       | \$240,883          | \$0             | \$434,056                       | \$0                                       | \$6,187,277   | \$4,069,650                  | \$1,002,677                | \$6,097,088    |
| Guelph Public Library               | 131,794    | \$9,386,285       | \$167,774          | \$32,047        | \$667,590                       | \$400,000                                 | \$10,253,696  | \$6,366,201                  | \$1,423,871                | \$10,262,571   |
| Coquitlam Public Library            | 127,809    | \$5,441,636       | \$272,770          | \$0             | \$258,271                       | \$177,000                                 | \$5,972,677   | \$3,667,780                  | \$640,685                  | \$5,657,068    |
| Thunder Bay Public Library          | 107,909    | \$6,163,000       | \$227,583          | \$0             | \$246,674                       | \$762,457                                 | \$6,637,257   | \$5,103,910                  | \$464,845                  | \$7,069,191    |
| Lethbridge Public Library           | 101,482    | \$6,555,321       | \$801,861          | \$15,000        | \$670,211                       | \$114,609                                 | \$8,042,393   | \$4,850,622                  | \$331,854                  | \$8,141,605    |
| <b>Total</b>                        | 15,413,080 | \$778,908,209     | \$40,989,086       | \$1,094,545     | \$38,387,447                    | \$79,821,747                              | \$859,379,287 | \$586,173,025                | \$94,219,103               | \$872,236,654  |
| <b>Average</b>                      | 481,659    | \$24,340,882      | \$1,322,229        | \$42,098        | \$1,238,305                     | \$2,956,361                               | \$26,855,603  | \$18,317,907                 | \$2,944,347                | \$27,257,395   |
| <b>Max</b>                          | 2,965,713  | \$192,271,918     | \$7,564,626        | \$626,000       | \$10,512,747                    | \$29,194,122                              | \$208,626,879 | \$144,488,051                | \$20,157,154               | \$201,587,057  |
| <b>Min</b>                          | 101,482    | \$5,441,636       | \$122,199          | \$0             | \$57,243                        | \$0                                       | \$5,972,677   | \$3,667,780                  | \$331,854                  | \$5,657,068    |
| <b>Median</b>                       | 306,445    | \$16,881,285      | \$598,829          | \$0             | \$667,590                       | \$762,457                                 | \$17,872,576  | \$12,428,573                 | \$2,021,224                | \$17,621,290   |



| Population                             |                   |
|--|-------------------|
| 1 Lethbridge Public Library            | 101,482           |
| 2 Thunder Bay Public Library           | 107,909           |
| 3 Coquitlam Public Library             | 127,809           |
| 4 Guelph Public Library                | 131,794           |
| 5 St. Catharines Public Library        | 133,115           |
| 6 Idea Exchange                        | 136,810           |
| 7 Barrie Public Library                | 143,000           |
| 8 Waterloo Public Library              | 146,010           |
| 9 Kingston Frontenac Public Library    | 148,948           |
| 10 Oshawa Public Library               | 167,965           |
| 11 Burlington Public Library           | 183,314           |
| 12 Richmond Public Library             | 198,309           |
| 13 Richmond Hill Public Library        | 206,883           |
| 14 Regina Public Library               | 215,106           |
| 15 Windsor Public Library              | 227,555           |
| 16 Burnaby Public Library              | 234,433           |
| 17 Kitchener Public Library            | 261,610           |
| 18 Bibliothèque municipale de Gatineau | 292,569           |
| 19 Greater Victoria Public Library     | 320,321           |
| 20 Vaughan Public Libraries            | 335,000           |
| 21 Markham Public Library              | 349,007           |
| 22 Okanagan Regional Library           | 374,537           |
| 23 London Public Library               | 398,000           |
| 24 Vancouver Island Regional Library   | 418,831           |
| 25 Halifax Public Libraries            | 430,512           |
| 26 Surrey Public Library               | 557,310           |
| 27 Hamilton Public Library             | 563,480           |
| 28 Vancouver Public Library            | 648,286           |
| 29 Brampton Library                    | 656,000           |
| 30 Fraser Valley Regional Library      | 722,592           |
| 31 Winnipeg Public Library             | 763,900           |
| 32 Mississauga Library System          | 777,200           |
| 33 Edmonton Public Library             | 972,223           |
| 34 Ottawa Public Library               | 979,175           |
| 35 Calgary Public Library              | 1,246,337         |
| 36 Montréal Public Library             | 1,777,058         |
| 37 Toronto Public Library              | 2,965,713         |
| <b>Total</b>                           | <b>18,420,103</b> |
| <b>Average</b>                         | <b>497,841</b>    |
| <b>25th Percentile</b>                 | <b>167,965</b>    |
| <b>Median</b>                          | <b>320,321</b>    |
| <b>75th Percentile</b>                 | <b>648,286</b>    |
| <b>Variance - 25% above average</b>    | <b>622,301</b>    |
| <b>Variance - 25% below average</b>    | <b>373,380</b>    |

| Registrations as % of Population      |               |
|---------------------------------------|---------------|
| 1 Brampton Library                    | 22.81%        |
| 2 Lethbridge Public Library           | 23.68%        |
| 3 Thunder Bay Public Library          | 23.86%        |
| 4 Okanagan Regional Library           | 28.48%        |
| 5 Richmond Hill Public Library        | 28.56%        |
| 6 Kingston Frontenac Public Library   | 30.59%        |
| 7 Idea Exchange                       | 30.93%        |
| 8 Bibliothèque municipale de Gatineau | 32.56%        |
| 9 Toronto Public Library              | 33.03%        |
| 10 Surrey Public Library              | 35.27%        |
| 11 Vancouver Island Regional Library  | 36.88%        |
| 12 Oshawa Public Library              | 37.24%        |
| 13 Ottawa Public Library              | 37.40%        |
| 14 Kitchener Public Library           | 39.09%        |
| 15 Windsor Public Library             | 39.28%        |
| 16 Guelph Public Library              | 42.07%        |
| 17 Regina Public Library              | 42.40%        |
| 18 Waterloo Public Library            | 42.64%        |
| 19 Winnipeg Public Library            | 43.15%        |
| 20 Vaughan Public Libraries           | 43.88%        |
| 21 London Public Library              | 43.92%        |
| 22 St. Catharines Public Library      | 44.70%        |
| 23 Halifax Public Libraries           | 44.93%        |
| 24 Edmonton Public Library            | 45.34%        |
| 25 Markham Public Library             | 46.15%        |
| 26 Coquitlam Public Library           | 47.52%        |
| 27 Fraser Valley Regional Library     | 48.93%        |
| 28 Greater Victoria Public Library    | 48.98%        |
| 29 Richmond Public Library            | 54.63%        |
| 30 Burnaby Public Library             | 54.90%        |
| 31 Calgary Public Library             | 58.04%        |
| 32 Burlington Public Library          | 58.18%        |
| 33 Vancouver Public Library           | 69.77%        |
| 34 Mississauga Library System         | 70.77%        |
| <b>Average</b>                        | <b>42.08%</b> |
| <b>25th Percentile</b>                | <b>32.56%</b> |
| <b>Median</b>                         | <b>42.52%</b> |
| <b>75th Percentile</b>                | <b>47.52%</b> |
| <b>Variance - 25% above average</b>   | <b>49.67%</b> |
| <b>Variance - 25% below average</b>   | <b>29.80%</b> |

| Annual In Person Visits                |                   |
|--|-------------------|
| 1 St. Catharines Public Library        | 412,255           |
| 2 Thunder Bay Public Library           | 432,141           |
| 3 Lethbridge Public Library            | 585,714           |
| 4 Kingston Frontenac Public Library    | 677,839           |
| 5 Windsor Public Library               | 709,084           |
| 6 Waterloo Public Library              | 802,400           |
| 7 Oshawa Public Library                | 819,930           |
| 8 Idea Exchange                        | 829,741           |
| 9 Coquitlam Public Library             | 921,527           |
| 10 Bibliothèque municipale de Gatineau | 999,396           |
| 11 Richmond Hill Public Library        | 1,118,780         |
| 12 Burlington Public Library           | 1,127,229         |
| 13 Kitchener Public Library            | 1,221,111         |
| 14 Guelph Public Library               | 1,357,636         |
| 15 Richmond Public Library             | 1,421,148         |
| 16 Regina Public Library               | 1,579,366         |
| 17 Okanagan Regional Library           | 1,644,273         |
| 18 Vaughan Public Libraries            | 1,651,138         |
| 19 Burnaby Public Library              | 1,859,307         |
| 20 Vancouver Island Regional Library   | 2,269,161         |
| 21 Brampton Library                    | 2,320,214         |
| 22 Greater Victoria Public Library     | 2,417,146         |
| 23 Winnipeg Public Library             | 2,419,085         |
| 24 Surrey Public Library               | 2,529,940         |
| 25 London Public Library               | 2,647,322         |
| 26 Markham Public Library              | 2,699,187         |
| 27 Fraser Valley Regional Library      | 3,336,600         |
| 28 Halifax Public Libraries            | 3,604,259         |
| 29 Ottawa Public Library               | 4,180,400         |
| 30 Mississauga Library System          | 4,344,463         |
| 31 Edmonton Public Library             | 5,788,099         |
| 32 Vancouver Public Library            | 6,366,330         |
| 33 Calgary Public Library              | 7,693,663         |
| 34 Toronto Public Library              | 17,248,760        |
| <b>Total</b>                           | <b>90,034,644</b> |
| <b>Average</b>                         | <b>2,648,078</b>  |
| <b>25th Percentile</b>                 | <b>921,527</b>    |
| <b>Median</b>                          | <b>1,647,706</b>  |
| <b>75th Percentile</b>                 | <b>2,699,187</b>  |
| <b>Variance - 25% above average</b>    | <b>3,310,097</b>  |
| <b>Variance - 25% below average</b>    | <b>1,986,058</b>  |

| Visits per Capita                     |             |
|---------------------------------------|-------------|
| 1 St. Catharines Public Library       | 3.10        |
| 2 Windsor Public Library              | 3.12        |
| 3 Winnipeg Public Library             | 3.17        |
| 4 Bibliothèque municipale de Gatineau | 3.42        |
| 5 Brampton Library                    | 3.54        |
| 6 Thunder Bay Public Library          | 4.00        |
| 7 Ottawa Public Library               | 4.27        |
| 8 Okanagan Regional Library           | 4.39        |
| 9 Surrey Public Library               | 4.54        |
| 10 Kingston Frontenac Public Library  | 4.55        |
| 11 Fraser Valley Regional Library     | 4.62        |
| 12 Kitchener Public Library           | 4.67        |
| 13 Oshawa Public Library              | 4.88        |
| 14 Vaughan Public Libraries           | 4.93        |
| 15 Richmond Hill Public Library       | 5.41        |
| 16 Vancouver Island Regional Library  | 5.42        |
| 17 Waterloo Public Library            | 5.50        |
| 18 Mississauga Library System         | 5.59        |
| 19 Lethbridge Public Library          | 5.77        |
| 20 Toronto Public Library             | 5.82        |
| 21 Edmonton Public Library            | 5.95        |
| 22 Idea Exchange                      | 6.06        |
| 23 Burlington Public Library          | 6.15        |
| 24 Calgary Public Library             | 6.17        |
| 25 London Public Library              | 6.65        |
| 26 Richmond Public Library            | 7.17        |
| 27 Coquitlam Public Library           | 7.21        |
| 28 Regina Public Library              | 7.34        |
| 29 Greater Victoria Public Library    | 7.55        |
| 30 Markham Public Library             | 7.73        |
| 31 Burnaby Public Library             | 7.93        |
| 32 Halifax Public Libraries           | 8.37        |
| 33 Vancouver Public Library           | 9.82        |
| 34 Guelph Public Library              | 10.30       |
| <b>Average</b>                        | <b>5.74</b> |
| <b>25th Percentile</b>                | <b>4.39</b> |
| <b>Median</b>                         | <b>5.55</b> |
| <b>75th Percentile</b>                | <b>7.17</b> |
| <b>Variance - 25% above average</b>   | <b>6.77</b> |
| <b>Variance - 25% below average</b>   | <b>4.06</b> |

| Total Collection Use                   |                    |
|--|--------------------|
| 1 Thunder Bay Public Library           | 634,869            |
| 2 Idea Exchange                        | 918,084            |
| 3 St. Catharines Public Library        | 950,372            |
| 4 Windsor Public Library               | 1,043,327          |
| 5 Lethbridge Public Library            | 1,290,266          |
| 6 Coquitlam Public Library             | 1,305,945          |
| 7 Oshawa Public Library                | 1,405,340          |
| 8 Kingston Frontenac Public Library    | 1,481,677          |
| 9 Waterloo Public Library              | 1,521,269          |
| 10 Burlington Public Library           | 1,790,165          |
| 11 Bibliothèque municipale de Gatineau | 1,828,366          |
| 12 Richmond Hill Public Library        | 2,109,889          |
| 13 Guelph Public Library               | 2,195,160          |
| 14 Regina Public Library               | 2,266,866          |
| 15 Kitchener Public Library            | 2,303,273          |
| 16 Richmond Public Library             | 2,665,865          |
| 17 Burnaby Public Library              | 3,121,456          |
| 18 Vaughan Public Libraries            | 3,357,213          |
| 19 Surrey Public Library               | 3,578,583          |
| 20 London Public Library               | 3,588,991          |
| 21 Halifax Public Libraries            | 3,942,049          |
| 22 Brampton Library                    | 4,180,445          |
| 23 Winnipeg Public Library             | 5,006,407          |
| 24 Vancouver Island Regional Library   | 5,012,476          |
| 25 Fraser Valley Regional Library      | 5,297,822          |
| 26 Markham Public Library              | 5,576,295          |
| 27 Greater Victoria Public Library     | 5,611,017          |
| 28 Mississauga Library System          | 6,478,801          |
| 29 Vancouver Public Library            | 9,740,384          |
| 30 Edmonton Public Library             | 11,493,592         |
| 31 Ottawa Public Library               | 12,405,783         |
| 32 Calgary Public Library              | 15,092,926         |
| 33 Toronto Public Library              | 30,662,033         |
| <b>Total</b>                           | <b>159,857,006</b> |
| <b>Average</b>                         | <b>4,844,152</b>   |
| <b>25th Percentile</b>                 | <b>1,481,677</b>   |
| <b>Median</b>                          | <b>3,121,456</b>   |
| <b>75th Percentile</b>                 | <b>5,297,822</b>   |
| <b>Variance - 25% above average</b>    | <b>6,055,190</b>   |
| <b>Variance - 25% below average</b>    | <b>3,633,114</b>   |

| Circulation per Capita                |              |
|---------------------------------------|--------------|
| 1 Windsor Public Library              | 4.58         |
| 2 Thunder Bay Public Library          | 5.88         |
| 3 Bibliothèque municipale de Gatineau | 6.25         |
| 4 Brampton Library                    | 6.37         |
| 5 Surrey Public Library               | 6.42         |
| 6 Winnipeg Public Library             | 6.55         |
| 7 Idea Exchange                       | 6.71         |
| 8 St. Catharines Public Library       | 7.14         |
| 9 Fraser Valley Regional Library      | 7.33         |
| 10 Mississauga Library System         | 8.34         |
| 11 Oshawa Public Library              | 8.37         |
| 12 Kitchener Public Library           | 8.80         |
| 13 London Public Library              | 9.02         |
| 14 Halifax Public Libraries           | 9.16         |
| 15 Burlington Public Library          | 9.77         |
| 16 Kingston Frontenac Public Library  | 9.95         |
| 17 Vaughan Public Libraries           | 10.02        |
| 18 Richmond Hill Public Library       | 10.20        |
| 19 Coquitlam Public Library           | 10.22        |
| 20 Toronto Public Library             | 10.34        |
| 21 Waterloo Public Library            | 10.42        |
| 22 Regina Public Library              | 10.54        |
| 23 Edmonton Public Library            | 11.82        |
| 24 Vancouver Island Regional Library  | 11.97        |
| 25 Calgary Public Library             | 12.11        |
| 26 Ottawa Public Library              | 12.67        |
| 27 Lethbridge Public Library          | 12.71        |
| 28 Burnaby Public Library             | 13.31        |
| 29 Richmond Public Library            | 13.44        |
| 30 Vancouver Public Library           | 15.02        |
| 31 Markham Public Library             | 15.98        |
| 32 Guelph Public Library              | 16.66        |
| 33 Greater Victoria Public Library    | 17.52        |
| <b>Average</b>                        | <b>10.17</b> |
| <b>25th Percentile</b>                | <b>6.71</b>  |
| <b>Median</b>                         | <b>10.02</b> |
| <b>75th Percentile</b>                | <b>12.11</b> |
| <b>Variance - 25% above average</b>   | <b>11.65</b> |
| <b>Variance - 25% below average</b>   | <b>6.99</b>  |

| Holdings per Capita                    |              |
|--|--------------|
| 1 Calgary Public Library               | 0.864        |
| 2 Brampton Library                     | 1.119        |
| 3 Edmonton Public Library              | 1.163        |
| 4 Fraser Valley Regional Library       | 1.218        |
| 5 Idea Exchange                        | 1.335        |
| 6 Surrey Public Library                | 1.382        |
| 7 Mississauga Library System           | 1.405        |
| 8 Windsor Public Library               | 1.548        |
| 9 Winnipeg Public Library              | 1.624        |
| 10 Vaughan Public Libraries            | 1.681        |
| 11 Coquitlam Public Library            | 1.696        |
| 12 Halifax Public Libraries            | 1.857        |
| 13 Burlington Public Library           | 1.866        |
| 14 Kitchener Public Library            | 1.873        |
| 15 Richmond Public Library             | 1.885        |
| 16 Ottawa Public Library               | 1.896        |
| 17 Okanagan Regional Library           | 1.930        |
| 18 Richmond Hill Public Library        | 1.964        |
| 19 London Public Library               | 1.968        |
| 20 Vancouver Island Regional Library   | 1.968        |
| 21 Regina Public Library               | 2.074        |
| 22 Greater Victoria Public Library     | 2.154        |
| 23 Thunder Bay Public Library          | 2.155        |
| 24 Lethbridge Public Library           | 2.184        |
| 25 Bibliothèque municipale de Gatineau | 2.223        |
| 26 Markham Public Library              | 2.232        |
| 27 Oshawa Public Library               | 2.270        |
| 28 St. Catharines Public Library       | 2.577        |
| 29 Waterloo Public Library             | 2.908        |
| 30 Vancouver Public Library            | 2.968        |
| 31 Burnaby Public Library              | 3.117        |
| 32 Guelph Public Library               | 3.541        |
| 33 Toronto Public Library              | 3.558        |
| <b>Average</b>                         | <b>2.006</b> |
| <b>25th Percentile</b>                 | <b>1.405</b> |
| <b>Median</b>                          | <b>1.930</b> |
| <b>75th Percentile</b>                 | <b>2.223</b> |
| <b>Variance - 25% above average</b>    | <b>2.299</b> |
| <b>Variance - 25% below average</b>    | <b>1.379</b> |

| Collection Turnover                   |             |
|---------------------------------------|-------------|
| 1 Thunder Bay Public Library          | 2.73        |
| 2 St. Catharines Public Library       | 2.77        |
| 3 Bibliothèque municipale de Gatineau | 2.81        |
| 4 Toronto Public Library              | 2.91        |
| 5 Windsor Public Library              | 2.96        |
| 6 Waterloo Public Library             | 3.58        |
| 7 Oshawa Public Library               | 3.69        |
| 8 Winnipeg Public Library             | 4.04        |
| 9 Burnaby Public Library              | 4.27        |
| 10 London Public Library              | 4.58        |
| 11 Surrey Public Library              | 4.65        |
| 12 Kitchener Public Library           | 4.70        |
| 13 Guelph Public Library              | 4.70        |
| 14 Halifax Public Libraries           | 4.93        |
| 15 Idea Exchange                      | 5.03        |
| 16 Vancouver Public Library           | 5.06        |
| 17 Regina Public Library              | 5.08        |
| 18 Richmond Hill Public Library       | 5.19        |
| 19 Burlington Public Library          | 5.23        |
| 20 Brampton Library                   | 5.69        |
| 21 Lethbridge Public Library          | 5.82        |
| 22 Mississauga Library System         | 5.93        |
| 23 Vaughan Public Libraries           | 5.96        |
| 24 Fraser Valley Regional Library     | 6.02        |
| 25 Coquitlam Public Library           | 6.02        |
| 26 Vancouver Island Regional Library  | 6.08        |
| 27 Ottawa Public Library              | 6.68        |
| 28 Richmond Public Library            | 7.13        |
| 29 Markham Public Library             | 7.16        |
| 30 Greater Victoria Public Library    | 8.13        |
| 31 Edmonton Public Library            | 10.16       |
| 32 Calgary Public Library             | 14.02       |
| <b>Average</b>                        | <b>5.43</b> |
| <b>25th Percentile</b>                | <b>3.69</b> |
| <b>Median</b>                         | <b>5.07</b> |
| <b>75th Percentile</b>                | <b>6.02</b> |
| <b>Variance - 25% above average</b>   | <b>6.39</b> |
| <b>Variance - 25% below average</b>   | <b>3.83</b> |

| Municipal Revenue per Capita          |                |
|---------------------------------------|----------------|
| 1 Brampton Library                    | \$26.93        |
| 2 Bibliothèque municipale de Gatineau | \$28.33        |
| 3 Surrey Public Library               | \$34.21        |
| 4 Windsor Public Library              | \$35.24        |
| 5 Mississauga Library System          | \$35.71        |
| 6 Fraser Valley Regional Library      | \$36.54        |
| 7 Winnipeg Public Library             | \$36.85        |
| 8 Waterloo Public Library             | \$39.64        |
| 9 St. Catharines Public Library       | \$41.41        |
| 10 Calgary Public Library             | \$42.11        |
| 11 Kitchener Public Library           | \$42.20        |
| 12 Coquitlam Public Library           | \$42.58        |
| 13 Markham Public Library             | \$46.88        |
| 14 Halifax Public Libraries           | \$48.71        |
| 15 Richmond Public Library            | \$48.97        |
| 16 Edmonton Public Library            | \$49.78        |
| 17 London Public Library              | \$50.39        |
| 18 Ottawa Public Library              | \$51.23        |
| 19 Idea Exchange                      | \$52.35        |
| 20 Oshawa Public Library              | \$53.90        |
| 21 Greater Victoria Public Library    | \$54.32        |
| 22 Vancouver Island Regional Library  | \$55.25        |
| 23 Burnaby Public Library             | \$56.02        |
| 24 Thunder Bay Public Library         | \$57.11        |
| 25 Vaughan Public Libraries           | \$57.40        |
| 26 Richmond Hill Public Library       | \$59.56        |
| 27 Burlington Public Library          | \$59.62        |
| 28 Lethbridge Public Library          | \$64.60        |
| 29 Toronto Public Library             | \$64.83        |
| 30 Guelph Public Library              | \$71.22        |
| 31 Vancouver Public Library           | \$76.44        |
| 32 Regina Public Library              | \$99.21        |
| <b>Average</b>                        | <b>\$50.61</b> |
| <b>25th Percentile</b>                | <b>\$36.54</b> |
| <b>Median</b>                         | <b>\$50.09</b> |
| <b>75th Percentile</b>                | <b>\$57.11</b> |
| <b>Variance - 25% above average</b>   | <b>\$56.23</b> |
| <b>Variance - 25% below average</b>   | <b>\$33.74</b> |



| Expense, Library Materials             |                     |
|--|---------------------|
| 1 Lethbridge Public Library            | \$331,854           |
| 2 Thunder Bay Public Library           | \$464,845           |
| 3 Regina Public Library                | \$494,000           |
| 4 Coquitlam Public Library             | \$640,685           |
| 5 Idea Exchange                        | \$678,987           |
| 6 Waterloo Public Library              | \$793,077           |
| 7 Oshawa Public Library                | \$864,485           |
| 8 Windsor Public Library               | \$994,068           |
| 9 St. Catharines Public Library        | \$1,002,677         |
| 10 Bibliothèque municipale de Gatineau | \$1,174,098         |
| 11 Burlington Public Library           | \$1,180,259         |
| 12 Kitchener Public Library            | \$1,233,519         |
| 13 Richmond Hill Public Library        | \$1,263,747         |
| 14 Richmond Public Library             | \$1,282,418         |
| 15 Guelph Public Library               | \$1,423,871         |
| 16 Burnaby Public Library              | \$1,950,074         |
| 17 Brampton Library                    | \$2,092,373         |
| 18 Vaughan Public Libraries            | \$2,252,192         |
| 19 Greater Victoria Public Library     | \$2,359,257         |
| 20 Halifax Public Libraries            | \$2,392,554         |
| 21 London Public Library               | \$2,443,691         |
| 22 Vancouver Island Regional Library   | \$2,895,109         |
| 23 Surrey Public Library               | \$3,177,688         |
| 24 Winnipeg Public Library             | \$3,238,487         |
| 25 Markham Public Library              | \$3,479,871         |
| 26 Mississauga Library System          | \$4,112,919         |
| 27 Fraser Valley Regional Library      | \$4,317,313         |
| 28 Vancouver Public Library            | \$4,755,561         |
| 29 Ottawa Public Library               | \$5,401,318         |
| 30 Calgary Public Library              | \$6,037,405         |
| 31 Edmonton Public Library             | \$9,333,547         |
| 32 Toronto Public Library              | \$20,157,154        |
| <b>Total</b>                           | <b>\$94,219,103</b> |
| <b>Average</b>                         | <b>\$2,944,347</b>  |
| <b>25th Percentile</b>                 | <b>\$1,002,677</b>  |
| <b>Median</b>                          | <b>\$2,021,224</b>  |
| <b>75th Percentile</b>                 | <b>\$3,479,871</b>  |
| <b>Variance - 25% above average</b>    | <b>\$3,680,434</b>  |
| <b>Variance - 25% below average</b>    | <b>\$2,208,260</b>  |

| Expense, Library Materials per Capita |               |
|---------------------------------------|---------------|
| 1 Regina Public Library               | \$2.30        |
| 2 Brampton Library                    | \$3.19        |
| 3 Lethbridge Public Library           | \$3.27        |
| 4 Bibliothèque municipale de Gatineau | \$4.01        |
| 5 Winnipeg Public Library             | \$4.24        |
| 6 Thunder Bay Public Library          | \$4.31        |
| 7 Windsor Public Library              | \$4.37        |
| 8 Kitchener Public Library            | \$4.72        |
| 9 Calgary Public Library              | \$4.84        |
| 10 Idea Exchange                      | \$4.96        |
| 11 Coquitlam Public Library           | \$5.01        |
| 12 Oshawa Public Library              | \$5.15        |
| 13 Mississauga Library System         | \$5.29        |
| 14 Waterloo Public Library            | \$5.43        |
| 15 Ottawa Public Library              | \$5.52        |
| 16 Halifax Public Libraries           | \$5.56        |
| 17 Surrey Public Library              | \$5.70        |
| 18 Fraser Valley Regional Library     | \$5.97        |
| 19 Richmond Hill Public Library       | \$6.11        |
| 20 London Public Library              | \$6.14        |
| 21 Burlington Public Library          | \$6.44        |
| 22 Richmond Public Library            | \$6.47        |
| 23 Vaughan Public Libraries           | \$6.72        |
| 24 Toronto Public Library             | \$6.80        |
| 25 Vancouver Island Regional Library  | \$6.91        |
| 26 Vancouver Public Library           | \$7.34        |
| 27 Greater Victoria Public Library    | \$7.37        |
| 28 St. Catharines Public Library      | \$7.53        |
| 29 Burnaby Public Library             | \$8.32        |
| 30 Edmonton Public Library            | \$9.60        |
| 31 Markham Public Library             | \$9.97        |
| 32 Guelph Public Library              | \$10.80       |
| <b>Average</b>                        | <b>\$5.95</b> |
| <b>25th Percentile</b>                | <b>\$4.31</b> |
| <b>Median</b>                         | <b>\$5.63</b> |
| <b>75th Percentile</b>                | <b>\$6.80</b> |
| <b>Variance - 25% above average</b>   | <b>\$6.61</b> |
| <b>Variance - 25% below average</b>   | <b>\$3.97</b> |

| Total Expenses                        |                      |
|---------------------------------------|----------------------|
| 1 Coquitlam Public Library            | \$5,657,068          |
| 2 Waterloo Public Library             | \$6,045,325          |
| 3 St. Catharines Public Library       | \$6,097,088          |
| 4 Thunder Bay Public Library          | \$7,069,191          |
| 5 Idea Exchange                       | \$7,812,977          |
| 6 Lethbridge Public Library           | \$8,141,605          |
| 7 Windsor Public Library              | \$8,850,188          |
| 8 Oshawa Public Library               | \$9,378,541          |
| 9 Bibliothèque municipale de Gatineau | \$9,668,643          |
| 10 Guelph Public Library              | \$10,262,571         |
| 11 Richmond Public Library            | \$10,638,274         |
| 12 Kitchener Public Library           | \$11,702,925         |
| 13 Burlington Public Library          | \$12,837,489         |
| 14 Richmond Hill Public Library       | \$12,996,968         |
| 15 Burnaby Public Library             | \$15,100,250         |
| 16 Markham Public Library             | \$17,532,509         |
| 17 Greater Victoria Public Library    | \$17,710,070         |
| 18 Brampton Library                   | \$18,881,080         |
| 19 Vaughan Public Libraries           | \$19,528,009         |
| 20 Surrey Public Library              | \$20,867,061         |
| 21 London Public Library              | \$22,627,566         |
| 22 Regina Public Library              | \$23,514,906         |
| 23 Halifax Public Libraries           | \$27,304,374         |
| 24 Vancouver Island Regional Library  | \$29,265,326         |
| 25 Mississauga Library System         | \$29,303,398         |
| 26 Winnipeg Public Library            | \$31,162,790         |
| 27 Fraser Valley Regional Library     | \$32,423,072         |
| 28 Ottawa Public Library              | \$49,670,890         |
| 29 Vancouver Public Library           | \$55,459,048         |
| 30 Edmonton Public Library            | \$63,701,448         |
| 31 Calgary Public Library             | \$69,438,947         |
| 32 Toronto Public Library             | \$201,587,057        |
| <b>Total</b>                          | <b>\$872,236,654</b> |
| <b>Avg</b>                            | <b>\$27,257,395</b>  |
| <b>25th Percentile</b>                | <b>\$9,668,643</b>   |
| <b>Median</b>                         | <b>\$17,621,290</b>  |
| <b>75th Percentile</b>                | <b>\$29,303,398</b>  |
| <b>Variance - 25% above average</b>   | <b>\$34,071,744</b>  |
| <b>Variance - 25% below average</b>   | <b>\$20,443,047</b>  |

| Operating Cost of Library per Person  |                |
|---------------------------------------|----------------|
| 1 Brampton Library                    | \$28.78        |
| 2 Bibliothèque municipale de Gatineau | \$29.18        |
| 3 Surrey Public Library               | \$37.44        |
| 4 Mississauga Library System          | \$37.70        |
| 5 Windsor Public Library              | \$38.89        |
| 6 Winnipeg Public Library             | \$40.79        |
| 7 Waterloo Public Library             | \$41.40        |
| 8 Coquitlam Public Library            | \$44.26        |
| 9 Kitchener Public Library            | \$44.73        |
| 10 Fraser Valley Regional Library     | \$44.87        |
| 11 St. Catharines Public Library      | \$45.80        |
| 12 Markham Public Library             | \$50.24        |
| 13 Ottawa Public Library              | \$50.73        |
| 14 Richmond Public Library            | \$53.64        |
| 15 Greater Victoria Public Library    | \$55.29        |
| 16 Calgary Public Library             | \$55.71        |
| 17 Oshawa Public Library              | \$55.84        |
| 18 London Public Library              | \$56.85        |
| 19 Idea Exchange                      | \$57.11        |
| 20 Vaughan Public Libraries           | \$58.29        |
| 21 Richmond Hill Public Library       | \$62.82        |
| 22 Halifax Public Libraries           | \$63.42        |
| 23 Burnaby Public Library             | \$64.41        |
| 24 Thunder Bay Public Library         | \$65.51        |
| 25 Edmonton Public Library            | \$65.52        |
| 26 Toronto Public Library             | \$67.97        |
| 27 Vancouver Island Regional Library  | \$69.87        |
| 28 Burlington Public Library          | \$70.03        |
| 29 Guelph Public Library              | \$77.87        |
| 30 Lethbridge Public Library          | \$80.23        |
| 31 Vancouver Public Library           | \$85.55        |
| 32 Regina Public Library              | \$109.32       |
| <b>Average</b>                        | <b>\$56.56</b> |
| <b>25th Percentile</b>                | <b>\$40.79</b> |
| <b>Median</b>                         | <b>\$55.78</b> |
| <b>75th Percentile</b>                | <b>\$65.51</b> |
| <b>Variance - 25% above average</b>   | <b>\$62.85</b> |
| <b>Variance - 25% below average</b>   | <b>\$37.71</b> |

| Cost per User                         |                 |
|---------------------------------------|-----------------|
| 1 Mississauga Library System          | \$53.27         |
| 2 Fraser Valley Regional Library      | \$91.70         |
| 3 Coquitlam Public Library            | \$93.14         |
| 4 Winnipeg Public Library             | \$94.54         |
| 5 Calgary Public Library              | \$95.99         |
| 6 Waterloo Public Library             | \$97.09         |
| 7 Richmond Public Library             | \$98.20         |
| 8 Windsor Public Library              | \$99.00         |
| 9 Bibliothèque municipale de Gatineau | \$101.50        |
| 10 St. Catharines Public Library      | \$102.47        |
| 11 Surrey Public Library              | \$106.15        |
| 12 Markham Public Library             | \$108.84        |
| 13 Greater Victoria Public Library    | \$112.87        |
| 14 Kitchener Public Library           | \$114.42        |
| 15 Burnaby Public Library             | \$117.32        |
| 16 Burlington Public Library          | \$120.36        |
| 17 Vancouver Public Library           | \$122.62        |
| 18 Brampton Library                   | \$126.16        |
| 19 London Public Library              | \$129.45        |
| 20 Vaughan Public Libraries           | \$132.84        |
| 21 Ottawa Public Library              | \$135.65        |
| 22 Halifax Public Libraries           | \$141.16        |
| 23 Edmonton Public Library            | \$144.51        |
| 24 Oshawa Public Library              | \$149.94        |
| 25 Idea Exchange                      | \$184.63        |
| 26 Guelph Public Library              | \$185.09        |
| 27 Vancouver Island Regional Library  | \$189.45        |
| 28 Toronto Public Library             | \$205.81        |
| 29 Richmond Hill Public Library       | \$219.94        |
| 30 Regina Public Library              | \$257.84        |
| 31 Thunder Bay Public Library         | \$274.60        |
| 32 Lethbridge Public Library          | \$338.78        |
| <b>Average</b>                        | <b>\$142.04</b> |
| <b>25th Percentile</b>                | <b>\$98.20</b>  |
| <b>Median</b>                         | <b>\$121.49</b> |
| <b>75th Percentile</b>                | <b>\$149.94</b> |
| <b>Variance - 25% above average</b>   | <b>\$167.11</b> |
| <b>Variance - 25% below average</b>   | <b>\$100.27</b> |

| Total FTEs                            |                |
|---------------------------------------|----------------|
| 1 Kingston Frontenac Public Library   | 7.1            |
| 2 Coquitlam Public Library            | 49.6           |
| 3 Waterloo Public Library             | 58.8           |
| 4 Burlington Public Library           | 62.0           |
| 5 Lethbridge Public Library           | 65.5           |
| 6 St. Catharines Public Library       | 66.4           |
| 7 Thunder Bay Public Library          | 70.9           |
| 8 Idea Exchange                       | 71.3           |
| 9 Bibliothèque municipale de Gatineau | 80.8           |
| 10 Windsor Public Library             | 81.6           |
| 11 Guelph Public Library              | 82.2           |
| 12 Richmond Hill Public Library       | 92.3           |
| 13 Richmond Public Library            | 100.7          |
| 14 Oshawa Public Library              | 101.8          |
| 15 Greater Victoria Public Library    | 113.6          |
| 16 Kitchener Public Library           | 121.2          |
| 17 Burnaby Public Library             | 140.6          |
| 18 Brampton Library                   | 161.0          |
| 19 Regina Public Library              | 170.0          |
| 20 Markham Public Library             | 185.0          |
| 21 Surrey Public Library              | 189.6          |
| 22 Vaughan Public Libraries           | 198.7          |
| 23 Vancouver Island Regional Library  | 220.2          |
| 24 London Public Library              | 240.0          |
| 25 Fraser Valley Regional Library     | 242.0          |
| 26 Winnipeg Public Library            | 266.7          |
| 27 Halifax Public Libraries           | 345.0          |
| 28 Edmonton Public Library            | 445.6          |
| 29 Ottawa Public Library              | 451.0          |
| 30 Vancouver Public Library           | 466.8          |
| 31 Calgary Public Library             | 574.0          |
| 32 Mississauga Library System         | 575.0          |
| 33 Toronto Public Library             | 1,734.8        |
| <b>Total</b>                          | <b>7,831.8</b> |
| <b>Average</b>                        | <b>237.3</b>   |
| <b>25th Percentile</b>                | <b>80.8</b>    |
| <b>Median</b>                         | <b>140.6</b>   |
| <b>75th Percentile</b>                | <b>242.0</b>   |
| <b>Variance - 25% above average</b>   | <b>296.7</b>   |
| <b>Variance - 25% below average</b>   | <b>178.0</b>   |

| Total Staff per 10,000                |             |
|---------------------------------------|-------------|
| 1 Kingston Frontenac Public Library   | 0.48        |
| 2 Brampton Library                    | 2.45        |
| 3 Bibliothèque municipale de Gatineau | 2.76        |
| 4 Fraser Valley Regional Library      | 3.35        |
| 5 Burlington Public Library           | 3.38        |
| 6 Surrey Public Library               | 3.40        |
| 7 Winnipeg Public Library             | 3.49        |
| 8 Greater Victoria Public Library     | 3.55        |
| 9 Windsor Public Library              | 3.59        |
| 10 Coquitlam Public Library           | 3.88        |
| 11 Waterloo Public Library            | 4.03        |
| 12 Richmond Hill Public Library       | 4.46        |
| 13 Edmonton Public Library            | 4.58        |
| 14 Calgary Public Library             | 4.61        |
| 15 Ottawa Public Library              | 4.61        |
| 16 Kitchener Public Library           | 4.63        |
| 17 St. Catharines Public Library      | 4.98        |
| 18 Richmond Public Library            | 5.08        |
| 19 Idea Exchange                      | 5.21        |
| 20 Vancouver Island Regional Library  | 5.26        |
| 21 Markham Public Library             | 5.30        |
| 22 Toronto Public Library             | 5.85        |
| 23 Vaughan Public Libraries           | 5.93        |
| 24 Burnaby Public Library             | 6.00        |
| 25 London Public Library              | 6.03        |
| 26 Oshawa Public Library              | 6.06        |
| 27 Guelph Public Library              | 6.24        |
| 28 Lethbridge Public Library          | 6.45        |
| 29 Thunder Bay Public Library         | 6.57        |
| 30 Vancouver Public Library           | 7.20        |
| 31 Mississauga Library System         | 7.40        |
| 32 Regina Public Library              | 7.90        |
| 33 Halifax Public Libraries           | 8.01        |
| <b>Average</b>                        | <b>4.93</b> |
| <b>25th Percentile</b>                | <b>3.49</b> |
| <b>Median</b>                         | <b>4.98</b> |
| <b>75th Percentile</b>                | <b>6.03</b> |
| <b>Variance - 25% above average</b>   | <b>5.65</b> |
| <b>Variance - 25% below average</b>   | <b>3.39</b> |

| Cost per Visit                         |                |
|--|----------------|
| 1 Coquitlam Public Library             | \$6.14         |
| 2 Markham Public Library               | \$6.50         |
| 3 Mississauga Library System           | \$6.75         |
| 4 Greater Victoria Public Library      | \$7.33         |
| 5 Richmond Public Library              | \$7.49         |
| 6 Waterlo Public Library               | \$7.53         |
| 7 Guelph Public Library                | \$7.56         |
| 8 Halifax Public Libraries             | \$7.58         |
| 9 Burnaby Public Library               | \$8.12         |
| 10 Brampton Library                    | \$8.14         |
| 11 Surrey Public Library               | \$8.25         |
| 12 London Public Library               | \$8.55         |
| 13 Vancouver Public Library            | \$8.71         |
| 14 Calgary Public Library              | \$9.03         |
| 15 Idea Exchange                       | \$9.42         |
| 16 Kitchener Public Library            | \$9.58         |
| 17 Bibliothèque municipale de Gatineau | \$9.67         |
| 18 Fraser Valley Regional Library      | \$9.72         |
| 19 Edmonton Public Library             | \$11.01        |
| 20 Burlington Public Library           | \$11.39        |
| 21 Oshawa Public Library               | \$11.44        |
| 22 Richmond Hill Public Library        | \$11.62        |
| 23 Toronto Public Library              | \$11.69        |
| 24 Vaughan Public Libraries            | \$11.83        |
| 25 Ottawa Public Library               | \$11.88        |
| 26 Windsor Public Library              | \$12.48        |
| 27 Winnipeg Public Library             | \$12.88        |
| 28 Vancouver Island Regional Library   | \$12.90        |
| 29 Lethbridge Public Library           | \$13.90        |
| 30 St. Catharines Public Library       | \$14.79        |
| 31 Regina Public Library               | \$14.89        |
| 32 Thunder Bay Public Library          | \$16.36        |
| <b>Average</b>                         | <b>\$10.16</b> |
| <b>25th Percentile</b>                 | <b>\$7.56</b>  |
| <b>Median</b>                          | <b>\$9.63</b>  |
| <b>75th Percentile</b>                 | <b>\$11.83</b> |
| <b>Variance - 25% above average</b>    | <b>\$11.95</b> |
| <b>Variance - 25% below average</b>    | <b>\$7.17</b>  |

| Cost per Loan                          |               |
|--|---------------|
| 1 Markham Public Library               | \$3.14        |
| 2 Greater Victoria Public Library      | \$3.16        |
| 3 Waterloo Public Library              | \$3.97        |
| 4 Richmond Public Library              | \$3.99        |
| 5 Ottawa Public Library                | \$4.00        |
| 6 Coquitlam Public Library             | \$4.33        |
| 7 Brampton Library                     | \$4.52        |
| 8 Mississauga Library System           | \$4.52        |
| 9 Calgary Public Library               | \$4.60        |
| 10 Guelph Public Library               | \$4.68        |
| 11 Burnaby Public Library              | \$4.84        |
| 12 Kitchener Public Library            | \$5.08        |
| 13 Bibliothèque municipale de Gatineau | \$5.29        |
| 14 Edmonton Public Library             | \$5.54        |
| 15 Vancouver Public Library            | \$5.69        |
| 16 Vaughan Public Libraries            | \$5.82        |
| 17 Surrey Public Library               | \$5.83        |
| 18 Vancouver Island Regional Library   | \$5.84        |
| 19 Fraser Valley Regional Library      | \$6.12        |
| 20 Richmond Hill Public Library        | \$6.16        |
| 21 Winnipeg Public Library             | \$6.22        |
| 22 London Public Library               | \$6.30        |
| 23 Lethbridge Public Library           | \$6.31        |
| 24 St. Catharines Public Library       | \$6.42        |
| 25 Toronto Public Library              | \$6.57        |
| 26 Oshawa Public Library               | \$6.67        |
| 27 Halifax Public Libraries            | \$6.93        |
| 28 Burlington Public Library           | \$7.17        |
| 29 Windsor Public Library              | \$8.48        |
| 30 Idea Exchange                       | \$8.51        |
| 31 Regina Public Library               | \$10.37       |
| 32 Thunder Bay Public Library          | \$11.13       |
| <b>Average</b>                         | <b>\$5.88</b> |
| <b>25th Percentile</b>                 | <b>\$4.52</b> |
| <b>Median</b>                          | <b>\$5.83</b> |
| <b>75th Percentile</b>                 | <b>\$6.42</b> |
| <b>Variance - 25% above average</b>    | <b>\$7.13</b> |
| <b>Variance - 25% below average</b>    | <b>\$4.28</b> |

| Total Use                              |                    |
|--|--------------------|
| 1 Okanagan Regional Library            | 1,928,893          |
| 2 St. Catharines Public Library        | 2,851,780          |
| 3 Thunder Bay Public Library           | 2,973,100          |
| 4 Oshawa Public Library                | 3,322,558          |
| 5 Lethbridge Public Library            | 3,391,860          |
| 6 Kingston Frontenac Public Library    | 3,562,210          |
| 7 Waterloo Public Library              | 3,634,342          |
| 8 Idea Exchange                        | 3,880,122          |
| 9 Coquitlam Public Library             | 4,029,812          |
| 10 Windsor Public Library              | 4,220,496          |
| 11 Guelph Public Library               | 5,209,615          |
| 12 Bibliothèque municipale de Gatineau | 5,521,051          |
| 13 Richmond Hill Public Library        | 6,516,924          |
| 14 Kitchener Public Library            | 6,765,568          |
| 15 Burlington Public Library           | 6,780,781          |
| 16 Richmond Public Library             | 7,219,774          |
| 17 Regina Public Library               | 7,232,208          |
| 18 London Public Library               | 8,256,499          |
| 19 Vaughan Public Libraries            | 9,157,463          |
| 20 Burnaby Public Library              | 9,563,557          |
| 21 Surrey Public Library               | 10,784,685         |
| 22 Vancouver Island Regional Library   | 11,638,049         |
| 23 Fraser Valley Regional Library      | 13,308,805         |
| 24 Greater Victoria Public Library     | 13,431,157         |
| 25 Markham Public Library              | 14,054,758         |
| 26 Halifax Public Libraries            | 15,243,866         |
| 27 Brampton Library                    | 15,256,761         |
| 28 Winnipeg Public Library             | 24,977,549         |
| 29 Vancouver Public Library            | 29,247,280         |
| 30 Ottawa Public Library               | 32,953,668         |
| 31 Mississauga Library System          | 34,821,828         |
| 32 Edmonton Public Library             | 35,484,697         |
| 33 Calgary Public Library              | 37,381,630         |
| 34 Toronto Public Library              | 96,317,807         |
| <b>Total</b>                           | <b>490,921,153</b> |
| <b>Average</b>                         | <b>14,438,857</b>  |
| <b>25th Percentile</b>                 | <b>4,029,812</b>   |
| <b>Median</b>                          | <b>7,744,354</b>   |
| <b>75th Percentile</b>                 | <b>15,243,866</b>  |
| <b>Variance - 25% above average</b>    | <b>18,048,572</b>  |
| <b>Variance - 25% below average</b>    | <b>10,829,143</b>  |