



ANNUAL GENERAL MEETING MINUTES MAY 15, 2019, MONTRÉAL, QUÉBEC

PRESENT:

Barrie Public Library
Brampton Public Library
Burlington Public Library
Burnaby Public Library
Coquitlam Public Library
Edmonton Public Library
Guelph Public Library
Halifax Public Libraries
Markham Public Library
Milton Public Library
Mississauga Library System
New Brunswick Public Library Service
Oakville Public Library
Okanagan Regional Library
Oshawa Public Libraries
Red Deer Public Library
Regina Public Library
Richmond Hill Public Library
Richmond Public Library
Surrey Libraries
Toronto Public Library
Vancouver Public Library
Vaughan Public Libraries
Winnipeg Public Library
Executive Director

Lauren Jessop
Rebecca Raven
Lita Barrie
Beth Davies
Todd Gniissios
Pilar Martinez
Steve Kraft
Åsa Kachan
Catherine Biss
Mark Williams
Lori Kelly
Ella Nason
Tara Wong
Don Nettleton
Frances Newman
Shelly Ross
Jeff Barber
Louise Procter Maio
Susan Walters
Surinder Bhogal
Vickery Bowles
Christina de Castell
Margie Singleton
Ed Cuddy
Jefferson Gilbert

REGRETS:

Bibliothèque de Montréal
Bibliothèque et Archives nationales du Québec
Bibliothèque municipale de Gatineau
Bibliothèque Ville de Laval
Calgary Public Library
Idea Exchange
Fraser Valley Regional Library
Greater Victoria Public Library
Hamilton Public Library
Kingston Frontenac Public Library
Kitchener Public Library
Library and Archives Canada
London Public Library
Ottawa Public Library
Pickering Public Library
Saskatoon Public Library
St. Catharines Public Library
Thunder Bay Public Library
Vancouver Island Regional Library
Waterloo Public Library
Windsor Public Library
Wood Buffalo Regional Library

Ivon Filion
Danielle Chagnon
Carole Laguë
Jean-François Roulier
Bill Ptacek
Helen Kelly
Scott Hargrove
Maureen Sawa
Paul Takala
Patricia Enright
Mary Chevreau
Guy Berthiaume
Susanna Hubbard Krimmer
Danielle MacDonald
Tanya Sinclair
Carole Cooley
Ken Su
John Pateman
Rosemary Bonanno
Laurie Clarke
Kitty Pope
Melissa Flett

THE CHAIR CALLED THE MEETING TO ORDER AT 12:24 PM

1. QUORUM ESTABLISHED

2. ADOPTION OF AGENDA

MOTION:

Moved by Jeff Barber

Seconded by Christina de Castell

THAT the AGM Agenda be accepted.

CARRIED

3. APPROVAL OF THE 2018 AGM MINUTES:

MOTION:

Moved by Margie Singleton

Seconded by Catherine Biss

THAT the 2018 AGM Minutes be approved.

CARRIED

4.1 CHAIR REPORT – 2018 ACTIVITIES & ACHIEVEMENTS

NATIONAL LEADERSHIP

- Co-ordinated and met in Regina in May 2018 to show support for the CFLA's first national Forum on Intellectual Freedom and Artificial Intelligence. CULC/CBUC continues to provide substantial financial support to the new national federation as well as a number of members who are on the leadership team of CFLA.
- PLLeaders program graduated the third cohort in January 2018 and launched the fourth cohort in conjunction with the Member Meeting at the new Calgary Public Library in October 2018.
- CULC/CBUC continues to provide leadership and governance support to BookNet Canada; the Centre for Equitable Library Access; and the LAC Stakeholders Forum. CFLA mentioned above.
- Wrote a Brief to the Standing Committee on Industry, Science and Trade (INDU) as part of the review of the Copyright Act.
- Sent a letter of Congratulations to the Honourable Pablo Rodríguez after he was appointed Minister of Heritage.
- Worked on an application submission for funding for the Digital Literacy Exchange Program on behalf of libraries across the country, to provide digital literacy skills training to under-represented groups such as people with disabilities, indigenous people, language minorities and ESL, low income, and over 65 years old.
- Continued to support the Library Shipping Tool on behalf of all Canadian libraries. More than 750 customer service supports provided in 2018.

KNOWLEDGE TRANSFER

- Active listserv with more than 30 inquiries and 300 answers
- Invited to and participated in PTPLC eBook Update
- Two well attended member meetings. Spring in Regina (as part of the CFLA National Forum and Saskatchewan Library Association conference) and Autumn in Calgary. Focus in Spring was Human Resources (3 guests) and Artificial Intelligence with a presentation by Mike Ridley; while the Autumn meeting was revamped and larger issues with deeper discussions were focussed on including: Access to eContent; a presentation by Beth Jefferson on Digital Disruption; a roundtable on Labour Relations.
- Updated the Wiki in a number of key areas including Collective Agreements.
- Networking dinners, but also a well attended leaders reception at OLA in February 2018.



CAPACITY BUILDING

- Active participation in the following: LAC Stakeholders Forum; BookNet Canada; CFLA Leadership; CELA Board; National Union Catalogue; GLAM activities; and appointed a new member to the Public Lending Right Commission and to the AC's National Digitization Strategy.
- Continue to support, in partnership with BookNet and libraries, the LoanStar platform of quality reads recommended by Canadian libraries; CELA's applications for support; LAC's National Digitization Strategy.
- Collaboration with GLAM sector national organizations on a number of initiatives.
- Digital Content Working Group worked with TPL to develop the eContent Campaign that was shared in Calgary and launched in January 2019. It was decided to push back to maximize impact. However, there were some 2018 media coverage of the topic.
- Provided active representation to the National Union Catalogue Roundtable and served as a conduit to inform the membership and the broader library community. Ultimately introduced CFLA leadership to the issue on behalf of non-CULC libraries. A Working Group is working towards a shared solution.
- Began preliminary work on a 2019 European Study Tour to take place in November 2019.
- Received legal opinions on Publishers not providing access to some materials for public libraries; and/or charging an extreme premium price.
- Multiple discussions and negotiations with Overdrive over their algorithm that deducts credits from metered content incorrectly in the period 2011 to 2017.
- Negotiated with Temple Scott – an Ottawa/Toronto based Government Relations and Communication firm – to support CULC/CBUC in a long-term sustained advocacy campaign of public libraries and public libraries eContent access. A request out of the Calgary Meeting.

RESEARCH

- The eContent Licensing Principles for Public Libraries were adopted by the Federation.
- Published three Research Project Reports from Brightsail in time for OLA 2018 on:
 - Employee Happiness & Engagement Report
 - Community Employment Study
 - Library Space Study (also presented at OLA Super Conference 2018)
- Post-GLAM Summit survey of library partnerships beyond the sector.
- Digital Content Working Group has created a shared resource on the challenges PLs face with various eContent providers. Delivered at Autumn CULC/CBUC Meeting, but used also in discussions and presentations planned into 2019.
- 2016 and 2017 KPIs were published on the CULC/CBUC website
- An excellent discussion in Calgary about a massive overhaul of the current 200+ KPIs collected to a more manageable number of approximately 40. The collection will be simplified; 2015-2017 populated and launched in 2019 for the 2018 collection with a new fee schedule.
- Began discussions with Kathleen DeLong and Marianne Williamson about the 8Rs Study being revisited for the PL Sector. Negotiations are ongoing.
- Worked with FVRL and Kitchener HR Specialists on the revised 2018 Salary Survey covering 25+ positions, which launched in December.

ORGANIZATIONAL RESILIENCY

- Refreshed the CULC/CBUC website
- Responded successfully to a CRA Audit of 2015-2017 T2 return.
- Continued to act fiscally responsible and
- 6 Executive meetings that continue to shape the agenda and keep CULC/CBUC with a high profile and using limited resources as effectively as possible.
- Welcomed three new Executive Members: Mary Chevreau (Kitchener); Scott Hargrove (Fraser Valley); and Åsa Kachen (Halifax). Thanked Susanna Hubbard Krimmer (London) and Louise Proctor Maio (Richmond Hill) for their two years of service, and Maureen Sawa for her six years of service.



OTHER

- Financial supporter of Public Library Month and Ontario Public Library Week
- Financial supporter of Freedom to Read Week
- Conducted the second Ken Haycock Award for Promoting Librarianship Award Process since taking over the stewardship in 2015. Congratulations Sandra Singh. 2019 process was done in 2018 in partnership with CARL and CFLA (two other National organizations). Congratulations Donna Bourne Tyson, Dalhousie University.
- Substantial work done on the address books that are part of the Library Shipping Tool.
- Wrote letters of support for the Vancouver Public Library to allow Feminist Current to rent a meeting room; Dr. Brian Detlor for the SSHRC Partnership Development Grant application for “Promoting Digital Literacy in the Community through Public Library Initiatives”; Funding of CELA; for libraries on the four-month embargo on sales of new Tor ebooks to libraries;
- Recognized Alvin Schrader’s contribution to public libraries through his commitment to the principals of Intellectual Freedom for Canadians.

MOTION:

Moved by Åsa Kachen

Seconded by Christina de Castell

THAT the report by the Chair be received.

CARRIED

5.0 RECEIPT OF THE 2018 AUDITED FINANCIAL STATEMENTS

MOTION:

Moved by Vickery Bowles

Seconded by Margie Singleton

THAT the 2017 Financial Statements be Approved.

CARRIED

6.0 APPOINTMENT OF AUDITOR

MOTION:

Moved by Jeff Barber

Seconded by Tara Wong

TO appoint BARBARA DEFONSECA, CHARTERED PROFESSIONAL ACCOUNTANT to be the Auditor for the 2019 Fiscal year.

CARRIED

MOTION:

Moved by Catherine Biss

THAT the Annual General Meeting be adjourned at 12:31 pm.

CARRIED

MEETING ADJOURNED